封面

95.00 mm

130.00 mm

产品介绍

耳机配置参数

型号名称:Nutmeg Wolves Edition
蓝牙版本:5.0
电池容量:45mAh/3.7V
通讯距离:大于10M
播放时间:约5H
通话时间:约7H
充电时间:约1.3H
输入电压：5V ⎓0.2A

耳机充电仓配置参数

电池容量:400mAh/3.7V
充电仓可回充耳机电次数:约4.5
充电时间:约2H
充电电压:5.0V

包装清单

1. 充电盒
2. 左右耳机
3. 小号耳套(大号耳套（选一套）
4. Type-C充电线
5. 说明书

01

佩戴方式

将耳帽转向于轻轻塞入耳道，以舒适&不脱落&不掉动为宜。
通过时，将耳机表面天线朝向嘴部可更通话更清晰。

操作方式

1.开机(进行快闪)
(1)打开充电盒拿起耳机自动开机，开机语音"Power ON"。

2.关机(灯灭长亮1秒)
(1)将耳机放回充电盒后自动关机。
(2) 开机状态下，TWS模式时时只在耳帽佩戴时长时间可以关机。听到"Power OFF"。
(3) 单耳模式时时任意一耳机摘佩戴帽时约10秒关机。听到"Power OFF"。

02

双耳配对连接

1.打开充电盒拿起耳机，两个耳机开机后3秒内自动互配(红蓝灯交替闪)，配对完成后蓝灯熄灭)
2.打开设备蓝牙列表搜索"Nutmeg Wolves Edition"；
3.点击完成连接（打提示）。
如果连接失败，将耳机放回充电盒后，重复上述操作。
双耳同时离开手机连接后断离，耳机进入回连蓝牙状态，3分钟内如果没有回连到手机，双耳机将自动关机。

首次连接后，耳机开机后可自动回连上一次配对设备（需开启设备蓝牙）

03

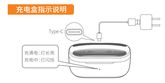
恢复出厂设置(清除配对记录)

耳机在任何状态下，快速触摸耳机触控板6下，耳机恢复出厂设置后自动关机(红蓝灯长亮1秒后熄灭)，到表示清代重置成功。

04

双耳触控模式

充电盒指示说明



1.充电盒充电时请使用Type-C数据线充电。
2.耳机放入充电盒后，耳机即可自动充电(满电量:灯长亮；低电量:闪烁)。

05

FAQ

1. Q: 怎么只能听一个？
答: 将两只耳机放回充电盒，重新取出查看是否恢复双耳模式。如未恢复重复耳机即可解决。

2. Q: 手机提示无法连接怎么解决？
答: 将手机上的配对记录删除，删除后重新进行搜索连可连接即可。

3. Q: 怎么调整通话声音？
答: 安卓在手机连接记录的启动每个设置图标，点击进入，将两个音频选项拖动以重新设置，苹果在设置通用辅助功能进入音频通道方式，选择启动。如未来就是自动，就换其他选项，然后选择自动。如未恢复，删除配对记录重新试试。

4. Q: 怎么玩吃/游戏有延迟？
答: 游戏端、网络、手机编解码速度的影响，会造成手机传送音频数据到耳机时造成不同程度的延迟。
（游戏中开启实时语音功能，影响游戏效果声音清晰度，提示前游戏软件设置延迟等级速率优先）

5. Q: 怎么切换/游戏有延迟？
答: 安卓使用时有大量的碎片连接，4G信号，大功率电器等等产生干扰，可能会出现卡顿，断续的情况，换个环境或者重新配对连接下就可以解决了。

06

产品中有害物质的名称及含量

有害物质

部件名称	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溶二苯醚 (PBB)	多溶二苯醚 (PBDE)	邻苯二甲酸二(2乙基)酯 (DEHP)	邻苯二甲酸丁苄酯 (BBP)	邻苯二甲酸二丁酯 (DBP)	邻苯二甲酸二异丁酯 (DIBP)
耳机主体	X	O	O	O	O	O	O	O	O	O
电　池	O	O	O	O	O	O	O	O	O	O
耳　套	O	O	O	O	O	O	O	O	O	O
配　件	O	O	O	O	O	O	O	O	O	O
充 电 线	X	O	O	O	O	O	O	O	O	O

本表格依据SJ/ T11364的规定编制
O: 表示该有害物质在组件所有均匀材质中的含量均在GB/T26572规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T26572规定的限量要求，但是部件立足或燃料替代方案，在豁免范围内符合欧盟ROHS指令的环保要求。

使用年限
如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。在此期间，产品不会泄露任何危险物质，本产品可以回收，必须按照当地法规处理。

07

售后服务

感谢选择使用本产品的有关法规以及行业的实际情况，为消费者提供满意的售后服务，特制定以下售后服务条例：

一、保修凭证是售后的：
保修卡、产品包装盒上的防伪标签以及销售凭证。

二、售后服务范围：
2.1 在产品保修期内，凡属于正常使用情况下，由于产品本身质量问题引起的故障，来经保修，本公司承担负责所免费维修。
2.2 超出保修期产品，商品真保修完正并在付维修费，却需订配件费；
①因其他原因而导致的维修的产品要收取；(包括有毒化人员在因品维持更换配件）；
2.3 保修凭证一经涂改，保修即时失效；
2.4 产品的保修凭证，请消费者妥善保存，遗失不补。

三、保修期
3.1 购买本产品一年内，在正常使用情况下（非人为因时）出现质量问题，未经拆修；
3.2 消费者由购买之日起7天内，在正常使用情况下（非人为因时）出现质量问题，未经拆修，可享受包换服务；自并再销售商之日起21天，1年保修（包括所有配件）；
3.3 包换服务，仅限于因配件、因颜色的产品，在不缺货的情况下更换同款为5~10天。

四、保修期内保修失效条例
4.1 以下情况保修失效，但提供维修服务，收取人工费、配件费；
(1) 消费者因使用、维护、保管不当造成任何配件的损坏；
(2) 由于不按产品使用说明书操作的损坏，或改动等。
4.2 官方授权单位以外的维修机构对国内或国外商品维修服务；
(1) 因自然灾害造成的产品损坏；
(2) 防潮和防水的设备，或被锈不清的无法辨认；
(3) 不能提供产品保修卡或保修卡所记载的内容与产品不符，或内容经涂改，或被撕下或无法辨认；
(4) 由任何未经厂家许可和授权公司授权人士所动过的耳机；(5) 静电，异常雷雨等；
(5) 无销售凭证或销售凭证内容与产品不符。

五、如下情况服务将不提供保修服务
经我司登记在案的本产品不属我司生产品，我司将拒绝提供保修服务。
或禁加修改和保修费，请您在把需要维修的耳机寄到我司时，附上保修凭证，如无任何凭证，我司同样不予受理。

08

三包凭证

产品信息

产品型号：_____

订单编号：_____

用户信息

用户姓名：_____

联系电话：_____

用户地址：_____

退换原因：_____

购买信息

销售单位：_____

购买日期：_____

09

Product overview

Earbuds specifications
Pairing name: Nutmeg Wolves Edition
Bluetooth version: 5.0
Battery capacity: 45mAh/3.7V
Bluetooth range: >10m
Play time: about 6H
Talk time: about 7H
Charging time: about 1.3H
Charging electric current: 5V⎓0.2A

Charging case specifications
Battery capacity: 400mAh/3.7V
Battery case charging cycle for earbuds: about 4 times
Charging time: about 2H
Charging voltage: 5.0V

Package contents

1. Charging case
2. Earbuds
3. Small / Big eartip(each set)
4. Type-C charging cable
5. Instruction manual

01

How to wear

Insert the earbuds into the ear canals gently, then shake the head to ensure the earbuds do not fall.
When talking, please turn the microphone toward the mouth to make the call clearer.

Operation

1. Power on (Blue LED light flashes)
Open the cover of the charging case and take out the earbuds, they will turn on automatically, voice prompts " Power on".

2. Power off (Red light on for 1s)
(1) Put the earbuds into charging case, voice prompts "Power off".
(2) When power on, touch the touch pad of right ear for 5s, voice prompts "Power off".
(3) In one ear standby mode, touch the touch pad for 10s, voice prompts "Power off".

02

Pairing and connecting

1.Open the charging case, and the two earbuds will be paired with each other automatically within 3 seconds after power on (red and blue lights flash alternately), blue light flashes slowly after pairing.
2.Turn on the Bluetooth list of devices and search "Nutmeg Wolves Edition".
3.Click to complete the connection (Lights off).
If the connection fails, put the earbuds back in the charging case and close the lid, repeat the above operation.
When the earbuds are connected to the mobile phone beyond the distance, they will enter the back connection state if the earbuds fails to connect the device within 3 minutes,they will automatically power off.

After the first connection, the earbuds can automatically connect back to the last paired device(Bluetooth needs to be turned on).

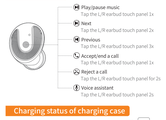
03

Restore the factory settings (Clear pairing record)

tap the earbuds control panel 6× quickly, the earbuds will power off automatically after the earbud is restored to the factory settings(the red and blue light will be on 1 sec and then off), indicating that the earbud is reset successfully.

04

Touch control



Charging status of charging case

1.Please use Type-C charging cable to charge.
2.Close the top lid after the earbuds put into the charging case, the earbuds can be automatically charged.
(High battery levels: lights on; low battery levels: lights flash).

05

FAQ

1. Q: Why does only one earbud work?
A: put the two earbuds back into the charging case and take them out again to check whether the earbuds are paired with each other, if not, reset the earbuds.

2. Q: how to solve the problem of mobile phone prompt unable to connect?
A: delete the pairing record on the mobile phone, and then search signal and connect again.

3. Q: Why there is no sound in the call / music?
A: Android phone has a setting icon on the right side of the phone connection record in the settings bar, drag the icon to reset the sound, iPhone in the phone sets the general auxiliary function to enter the audio call mode. Select auto. If it is auto, change other options, and then select auto. If it is not recovered, delete the matching record and try again.

4. Q: Why there is a delay in the video / gameplay?
A: Due to the influence of environment, network and mobile phone encoding and decoding speed, it will cause different degrees of delay when the mobile phone transmits audio data to headphones. (When the real-time voice function is enabled in the game, the definition of the game background sound will be affected, so the current game software sets the Bluetooth transmission rate as priority.)

5. Q: Why is it stuck / intermittent?
A: If there are a large number of WIFI connections, 4G signals, high-power electrical appliances and so on when using, it may be stuck or intermittent, it can be solved by changing the environment or repairing and connecting.

Safty instruction

1. Please use the original or with safety certification wire harness for charging.
2. When using earbuds, please adjust the volume appropriately to avoid damaging the hearing.
3. Please use the product correctly to avoid falling or heavy extrusion.
4. Children should be accompanied by adults to avoid eating by mistake.
5. Keep away from extreme environment such as high temperature or humidity.
6. Do not disassemble this product.

06

Hazardous substances and their contents in the item

Hazardous Substances

Part name	Pb	Hg	Cd	Cr (6+)	PBB	PBDE	DBP	DEHP	BBP	DIBP
Main battery	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Earbps	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O	O

This form is made by SJ / T 11364 regulation
O: means that hazardous substance content in the homogeneous materials of this part is within the limits of GB / T 26572 regulation
X: means that hazardous substance content in at least one certain homogeneous material of this part is beyond the limits of GB / T 26572 regulation.

Service life
As described in this manual, under normal use conditions, the environmental protection service life of this product is 10 years. During this period, the product will not leak any dangerous substances. This product can be recycled and must be disposed according to local regulations

07

After Service and Supports

According to the relevant laws and regulations of consumer electronic products and the actual situation of the industry, the following after-sales service regulations are formulated to provide consumers with satisfactory after-sales services:

Ⅰ Warranty certificate mainly includes:
(1) Warranty card, holograms on product packaging box to prove authenticity and sales certificate.

Ⅱ After-sales service scope:
2.1 During the warranty period of the product, the company will be responsible for providing free maintenance for any failure caused by the quality problem of the product itself under normal use without disassembly and repair.
2.2 For products beyond the warranty period, the warranty certificate shall be subject to the warranty card. If the product is still under warranty, if it needs parts, you need to pay for the spare parts; if you want to order other spare parts, you need to send the required products to our company, repair and replace them after being tested by our professional maintenance personnel.
2.3 Once the warranty certificate is altered, the warranty will become invalid immediately.
2.4 The warranty certificate of the product shall be properly kept by the consumer and shall not be supplemented if lost.

Ⅲ Warranty Period
3.1 Within one year after purchasing this product, there are quality problems in normal use (non-human damage or non-disassembly and repair).
3.2 Consumers who have quality problems in normal use (non-human damage or non-disassembly and repair) within 7 days from the date of purchase of service; 1 year warranty (including all accessories) from the date of issuing the sales certificate.
3.3 Exchange service: we provide a limited to products of the same model and color, and the replacement time is 5-10 days without shortage.

Ⅳ Regulations on invalidation of warranty during warranty period
4.1 In the following cases, the warranty is invalid, but the maintenance service is provided, the labor fee and parts fee are charged:
(1) any damage to accessories caused by improper use,maintenance and storage of consumers;
(2) damage caused by force majeure, such as natural disasters.

08

4.2 In the following cases, the company will refuse to provide maintenance services or provide charged maintenance services:
(1) fail to provide holograms on product packaging box;
(2) the contents of the holograms are altered or illegible;
(3) It is unable to provide the product warranty card or the content recorded in the warranty card is inconsistent with the product, or the content is altered or illegible;
(4) Seals have been removed by any unauthorized person of Shengyang acoustics Co., Ltd
(such as changing wires, removing voice coils, etc.);
(5) there is no sales voucher or the content of the sales voucher is inconsistent with the product.

Ⅴ We will not provide warranty service in the following cases
After our inquiry, if we find that your repair products are not our products, we will refuse to provide repair services. If you do not provide the product warranty card or the warranty certificate when you send the earbuds to our company for repair, if you don't have any certificate, our company will handle it as parallel imports.

09

Warranty certificate

Product information

Product model: _____

Order number: _____

User information

Name: _____

Phone number: _____

Address: _____

Reason for returning and replacement: _____

Purchase information

Sales site: _____

Purchase date: _____

10

TEZO

Tel:+86-769-83819190
Web:www.szsll.com
Manufacturer: Shengyang Acoustics (Guangdong) Co., Ltd
Add:NO.5 Minxing Street, Zhongshan East, Shilong Town, Dongguan,China

MADE IN CHINA

封底

物料编码：
物料名称：TT11B 说明书
物料尺寸：95*130mm
工艺要求：骑马钉 双面印刷
材质要求：封面105g哑粉过哑油
内页80g铜版纸

盛洋声学 SHENGYANG ACOUSTICS			版本：A1
分发部门：	产品型号：	料件名称：	料件编号：
研发　采购 品管	物料规格：		单位： mm 比例： 1:1
	制图：	审核：	批准：

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.