封面

95.00 mm

130.00 mm

产品介绍

耳机配置参数

配对名称:Cardamon Wolves Edition
蓝牙版本:5.0
电池容量:30mAh/3.7V
通讯距离:大于10米

播放时间:约4H
通话时间:约3H
充电时间:约1.5H
输入电压:5V ⎓ 0.05A

耳机充电仓配置参数

电池容量:500mAh/3.7V
充电仓灯容量状态每次充满:约4次

充电时间:约1.5H
充电电压:5.0V

包装清单

2. 充电盒
4. Type-C充电线
2. 左右耳机
5. 说明书
3. 小号耳套/大号耳套（选一套）

佩戴方式

将耳帽向左下轻轻推入耳道，让耳塞头部耳机平贴边方面。
通过时，耳机托盘完风槽向嘴部可使通过更清晰。

操作方式

1. 开机/自打保问
打开充电盒拿起耳机自动开机，开机语音"Power ON"。

2. 关机/关灯右耳塞1秒
1) 开机状态下，触摸触控板约10秒，听到"Power OFF"。
2) 将耳机放回充电盒后自动关机。

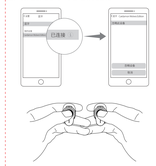
双耳配对连接

1. 打开充电盒拿起耳机，两个耳机开机后5秒内自动互配，成功后进入配对模式（左耳机：红白灯交替闪烁；副耳机：红闪灯）。
2. 打开设备蓝牙搜索"Cardamon Wolves Edition"。
3. 点击完成连接（只需又）。
如果连接失败，将耳机放回充电盒后，重复上述操作。
若耳机连接手机后超出距离对进入回连状态，如3分钟内耳机没有配对或连接到设备则自动关机。

第次连接后，耳机开机后可自动回连上一次配对设备（需开启设备蓝牙）

恢复出厂设置（清除配对记录）

1. 已有连接过手机，在手机蓝牙列表中，找到"Cardamon Wolves Edition"，点击进入设置，选择忘略或取消配对。
2. 在佩戴耳机的情况下，将左右耳塞取下佩戴每隔2秒，耳机自动进广出重新进入配对模式（红白灯交替闪烁）。到表示耳机重置成功。



双耳触控模式

- **暂停/播放 音乐**
  连续点击下，L/R 耳机任触1次
- **播放下一曲**
  连续点击 3 下，L/R 耳机任触1次
- **播放上一曲**
  连续点击 3 下，L/R 耳机任触1次
- **接听/挂断 电话**
  来电时，L/R 耳机任触1次
- **拒接电话**
  来电时，L/R 耳机长触2秒
- **语音助手**
  连续点击 3 下，L/R 耳机长触2秒

充电盒指示说明

1. 充电盒充电时请使用Type-C充电线充电。
2. 充电盒充电时白灯闪烁，充满电后白灯长亮。

FAQ

1. Q: 为什么只能听一个？
 A: 将两只耳机放回充电盒，重新取出查看是否恢复双耳模式。如未恢复请重新配对耳机。
2. Q: 手机提示无法连接怎么解决？
 A: 将手机上的配对记录删除，删除后重新进行搜索连接即可。
3. Q: 怎么将歌/通话选声音？
 A: 安卓在手机连接记录的右边有个设置图标，点击进入，将两个音频选项取消勾选重新选择，苹果在设置通用辅助功能选择音频/视频，取消苹果设备选项，然后选择自动，如未恢复，删除配对记录重新尝试。
4. Q: 怎么用耳机游戏有延迟？
 A: 低时延，降噪，手机编解码速度的影响，会造成手机传送音频数据到耳机时造成不同程度的延迟。
 （游戏中开启实时语音功能，影响游戏音频声音清晰度，是目前游戏软件设置没手传输速率优先）
5. Q: 怎么不能清楚？
 A: 如果使用时有大量的Wi-Fi连接，4G信号，大功率电器等等产生干扰，尽量自如信号稳，单点的情况，换个环境或者重新配对连接下即可以解决了。

充电盒指示说明

1. 充电盒充电时请使用Type-C充电线充电。
2. 充电盒充电时白灯闪烁，充满电后白灯长亮。

FAQ

1. Q: 为什么只能听一个？
 A: 将两只耳机放回充电盒，重新取出查看是否恢复双耳模式。如未恢复请重新配对耳机。
2. Q: 手机提示无法连接怎么解决？
 A: 将手机上的配对记录删除，删除后重新进行搜索连接即可。
3. Q: 怎么将歌/通话选声音？
 A: 安卓在手机连接记录的右边有个设置图标，点击进入，将两个音频选项取消勾选重新选择，苹果在设置通用辅助功能选择音频/视频，取消苹果设备选项，然后选择自动，如未恢复，删除配对记录重新尝试。
4. Q: 怎么用耳机游戏有延迟？
 A: 低时延，降噪，手机编解码速度的影响，会造成手机传送音频数据到耳机时造成不同程度的延迟。
 （游戏中开启实时语音功能，影响游戏音频声音清晰度，是目前游戏软件设置没手传输速率优先）
5. Q: 怎么不能清楚？
 A: 如果使用时有大量的Wi-Fi连接，4G信号，大功率电器等等产生干扰，尽量自如信号稳，单点的情况，换个环境或者重新配对连接下即可以解决了。
 （游戏中开启实时语音功能，影响游戏音频声音清晰度，是目前游戏软件设置没手传输速率优先）

注意事项

1. 请使用配套的或正规来源有安全认证的线来进行充电。
2. 使用耳机时请选择音质音量以免损伤听觉。
3. 请注意使用产品避免进行深度或重度运动。
4. 儿童请在成人陪同下使用避免误食。
5. 请勿拆卸和改造。
6. 请勿将耳机放入口袋里，放入充电盒中不可充电。

产品中有害物质的名称及含量

部件名称	有害物质								
	铅 Pb	汞 Hg	镉 Cd	六价铬 Cr(VI)	多溴联苯 PBB	多溴二苯醚 PBDE	邻苯二甲酸二(2-乙基)己酯 DEHP	邻苯二甲酸丁苄酯 BBP	邻苯二甲酸二丁酯 DBP	邻苯二甲酸二异丁酯 DIBP
耳机总体	X	O	O	O	O	O	O	O	O	O
电　池	O	O	O	O	O	O	O	O	O	O
耳　套	O	O	O	O	O	O	O	O	O	O
配　件	O	O	O	O	O	O	O	O	O	O
充 电 线	X	O	O	O	O	O	O	O	O	O

本表格依据SJ/T11364的规定编制
O: 表示该有害物质位置所有均匀材质中的含量均在GB/T26572规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T26572规定的限量要求，但该部件企业或其供应商为此部件的替代方案，在取代范围内符合欧盟WEEE指令的环保要求。

使用年限
如本条所述，在正常使用条件下，本产品的环保使用期限为10年，在此期间，产品不会泄露任何危险物质。本产品可以回收，必须按照当地法规处置。

售后服务

一、根据消费者/客户产品的有关法规以及行业的实际情况，为消费者提供满意的售后服务，特制定以下售后服务条例：
一、保修凭证主要包括：
保修卡、产品防漏盖上的防伪标签以及销售凭证。
二、售后服务范围：
2.1 在产品保修期内，凡属于正常使用情况下，由于产品本身质量问题引起的故障，本经销商，本公司负责给予免费维修；
2.2 超出保修期产品，商品具保修凭证并在付费维修，如需订配件，需支付配件费；订购其他的配件按照保修的产品零售配件价格支付给厂家与本经销商及维修服务商；
2.3 保修期，以出货为，保修期时长说。
2.4 产品的保修凭证，请妥善保管备用为，丢失不补。
三、保修期
3.1 购买本产品一年内，在正常使用情况下（非人为损坏）出现质量问题，未经拆机，3.2 消费者由购买之日起7天内，在正常使用情况下（非人为损坏）出现质量问题，未经拆机，可享受换新服务；自7天到第两天之日起21天，1年保修（出现环境为第1.2 包装箱为，在保于同型号，同颜色的产品，在不缺货的情况下更换周期为5~10天。）
四、保修期内保修免责条件
4.1 以下情况保修免责，但提供维修服务，收取人工费，配件费：
1）消费者因使用、维护、保管不当造成的任何损坏的部件；
2）由于可抗力因素所引起的损坏，如天灾等。
3. 在下列情况，本公司有权拒绝保修或拒绝提供免费维修服务：
1）未连接原产品包装上的防伪标签；
2）防伪标签已经拆封，或被撕下表明无法辨认；
3）不能提供有效保修卡或保修卡所记载的内容与产品不符，或内容经涂改，或缺少厂家或经销商；
4）经进行技术鉴定表明本制造公司授权人员修改过的耳机（如：接线，拆卸直接等）；
5）无销售凭证或销售凭证内容与产品不符。
五、因下情况导致耳机不能保修或维修：
 经国家检验，机发现您的这款产品不属国家生产品，即耳机质量保修保修期未到，因您加设电容材质，或在您质量保修的耳机里不到期，则上保修凭证，如无凭，则无证，耳机因外水原故，致。

三包凭证

产品信息

产品型号：

订单编号：

用户信息

用户姓名：

联系电话：

用户地址：

质保开始日：

购买信息

销售单位：

购买日期：

Product overview

Earbuds specifications

Pairing name: Cardamon Wolves Edition
Bluetooth version: 5.0
Battery capacity: 60mAh/3.7V
Bluetooth range: > 10m

Play time: about 4H
Talk time: about 3H
Charging time: about 1.5H
Charging electric current: 5V⎓0.05A

Charging case specifications

Battery capacity: 500mAh/3.7V
Battery case charging cycle for earbuds: about 4 times

Charging time: about 1.5H
Charging voltage: 5.0V

Package contents

1. Charging case
2. Earbuds
3. Small / Big eartips(each set)
4. Type-C charging cable
5. Instruction manual

How to wear

Insert the earbuds into the ear canals gently, then shake the head to ensure the earbuds do not fall.
When talking, please turn the microphone toward the mouth to make the call clearer.

Operation

1. Power on (White LED light flashes)
Open the lid of the charging case and take out the earbuds to turn on automatically.

2. Power off (Red LED Light on for 1s)
1) When power on, touch the touch pad for 10 seconds, voice prompts "Power off".
2) Put the earbuds into the charging case, it will power off and charge automatically.

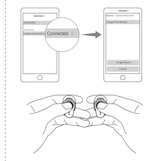
Pairing and connecting

1. Open the charging case and take out the earbuds, the two earbuds will enter the pairing mode automatically (Main earbud: red and white lights flash alternately, Sub earbud: Lights off).
2. Turn on the Bluetooth list of devices and search "**Cardamon Wolves Edition**".
3. Click to complete the connection(Lights off).
If the connection fails, put the earbuds back in the charging case and close the lid, repeat the above operation.
When the earbuds are connected to the mobile phone beyond the distance, they will enter the back connection state. If the earbuds fails to connect the device within 3 minutes, They will automatically power off.

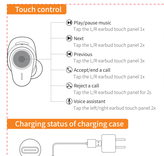
After the first connection, the earbuds can automatically connect back to the last paired device(Bluetooth needs to be turned on).

Restore the factory settings (Clear pairing record)

1. For the connected device, find"**Cardamon Wolves Edition**", on the bluetooth list, click to enter the settings, and select ignore or cancel pairing.
2. Quickly touch the earbuds touch pad for 5 times, hold on for 2s on the last time , then the headset returns to the factory and re-enter and power off, it means the headset reset successfully.

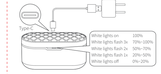


Touch control



- **Play/pause music**
  Tap the L/R earbud touch panel 1x
- **Next**
  Tap the L/R earbud touch panel 2x
- **Previous**
  Tap the L/R earbud touch panel 3x
- **Accept/end a call**
  Tap the L/R earbud touch panel 1x
- **Reject a call**
  Tap the L/R earbud touch panel for 2s
- **Voice assistant**
  Tap the left/right earbud touch panel 2x

Charging status of charging case



1. Please use Type-C charging cable to charge.
2. While lights flash during charging, white lights on when full charge.

FAQ

1. Q: Why does only one earbud work?
 A: put the two earbuds back into the charging case and take them out again to check whether the earbuds are paired with each other, if not, reset the earbuds.
2. Q: how to solve the problem of mobile phone prompt unable to connect?
 A: Delete the pairing record on the mobile phone, and then search signal and connect again.
3. Q: Why there is no sound in the call / music?
 A: Android phone has a setting icon on the right side of the phone connection record. Click enter to uncheck and reselect the two audio options. Apple phone needs to uncheck the Apple device in the settings and then select auto. If it is auto, change other options, and then select auto. If it is not recovered, delete the matching record and try again.
4. Q: Why there is a delay in the video / gameplay?
 A: Due to the influence of environment, network and mobile phone encoding and decoding speed, the audio and video playback will be delayed (when the phone transmits audio data to the earbuds.) (When the real-time voice function is enabled in the game, the definition of the game background sound will be affected, so the current game software sets the Bluetooth transmission rate as priority.)
5. Q: Why is it stuck / intermittent?
 A: If there are a large number of WIFI connections, 4G signals, high-power electrical interference and other signals, it may be stuck or intermittent. It can be solved by changing the environment or repairing and connecting.

Safty instruction

1. Please use the original or with safety certification wire harness for charging.
2. When using earbuds, please adjust the volume appropriately to avoid damaging the hearing.
3. Please use the product correctly to avoid falling or heavy extrusion.
4. Keep away from children unattended by adults to avoid eating by mistake.
5. Keep away from extreme environment such as high temperature or humidity.
6. Do not disassemble this product.

Hazardous substances and their contents in the item

Part name	Hazardous Substances								
	Pb	Hg	Cd	Cr (VI)	PBB	PBDE	DEHP	DBP	BBP
Main battery	X	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O
Earbps	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O

This form is made by SJ / T 11364 regulation
O: means that hazardous substance content in the homogeneous materials of this part is within the limits of GB / T 26572 regulation
X: means that hazardous substance content in , at least one certain homogeneous material of this part is beyond the limits of GB / T 26572 regulation.

Service life
As described in this manual, under normal use conditions, the environmental protection service life of this product is 10 years. During this period, the product will not leak any dangerous substances. This product can be recycled and must be disposed according to local regulations.

After Service and Supports

According to the relevant laws and regulations of consumer electronic products, and the actual situation of the industry, the following after-sales service regulations are formulated to provide consumers with satisfactory after-sales services:
I Warranty certificate mainly includes:
warranty card, holograms on product packaging box to prove authenticity and sales certificate.
II After sales service scope:
1 During the warranty period of the product, the company will be responsible for providing free maintenance for any failure caused by the quality problem of the product itself under normal use without disassembly and repair.
2 For products beyond the warranty period, the warranty certificate shall be issued and the maintenance fee shall be paid. If you need to order spare parts, you need to pay the corresponding spare parts fee. If you need to order parts, you need to send the repaired products to our company repair and replace parts after being tested by our professional maintenance personnel.
3 Once the warranty certificate is altered, the warranty will become invalid immediately.
4 The warranty certificate of the product shall be properly kept by the consumer, and shall not be supplemented if lost.
III Warranty Period
1) Within one year after purchasing this product, there are quality problems in normal use (non-human damage/without disassembly and repair).
2) Within 7 days from the date of purchase, if the product is found to be damaged within 7 days from the date of purchase without repair, can enjoy the replacement service; 1 year warranty (including all accessories) from the date of issuing, 21 days from the 7th day.
3.1 The replacement service we provide is limited to products of the same model and color, and the replacement time is 5-10 days without shortage.
IV Regulations on invalidation of warranty during warranty period
4.1 In the following cases, the warranty is invalid, but the maintenance service is provided, the labor fee and parts fee are charged:
1) any damage to accessories caused by improper use,maintenance and storage of consumers;
2) damage caused by force majeure, such as natural disasters.
4.2 In the following cases, the company will refuse to provide maintenance services or provide charged maintenance services:
1) fail to provide holograms on product packaging box;
2) the contents of the holograms are altered or illegible;
3) It is unable to provide the product warranty card or the content recorded in the warranty card is inconsistent with the product, or the content is altered or illegible;
4) earbuds that have been removed by any unauthorized person of Shengyang Acoustics company;
 (such as charging wires, removing voice coils, etc.)
5) there is no sales voucher or the content of the sales voucher is inconsistent with the product.
V We will not provide warranty service in the following cases
When our inquiry, if we find that your repair products are not our products, we will refuse to provide warranty service, or double the maintenance fee. Please attach the product sales voucher and product warranty card when sending the repair product. If you don't have any certificate, our company will handle it as parallel imports.

Warranty certificate

Product information

Product model:

Order number:

User information

Name:

Phone number:

Address:

Reason for returning and replacement:

Purchase information

Sales site:

Purchase date:

TEZO

Tel:+86-769-81819190
Web:www.szsll.com
Manufacturer: Shengyang Acoustics (Guangdong) Co., Ltd
Add:NO.5 Minxing Street, Zhongshan East, Shilong Town, Dongguan,China

MADE IN CHINA RoHS

封底

物料编码：
物料名称：TT14B 中文说明书
物料尺寸：95*130mm
工艺要求：骑马钉 双面印刷
材质要求：封面105g哑粉过哑油
内页80g铜版纸

盛洋声学 SHENGYANG ACOUSTICS			版本：A1
分发部门：	产品型号：	料件名称：	料件编号：
研发　采购 品管			单位： mm 比例： 1:1
	制图：	审核：	批准：

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.