

Wireless Bluetooth headset

User manual

Thank you for choosing our product. Before using the product, please read this user manual carefully and follow the relevant rules

1. Product Description

G10 is a wireless headset with Qualcomm Bluetooth chip that delivers stable connectivity, HD voice calls, and crisp music with clear sound. In addition, it provides up to 25 hours of battery life (at maximum speaker volume) and up to 90 days of standby time, making it as comfortable as possible for you.

It should be noted that the Bluetooth connection may be blocked by walls, electronic interference, or interrupted if the distance is exceeded.

2. Package contents

G10 headset - 1 pc

Charging case - 1 pc

Bluetooth adapter - 1 pc

Charging cable - 1 pc

User manual - 1 pc

Replaceable earbuds - 3 pcs

3. Product overview



1. Retractable ear hook
2. Multifunctional button
3. Volume + button
4. Volume - button
5. Main microphone
6. Microphone Mute button
7. Additional microphone
8. LED indicator
9. Type-C charging port
11. Contact points for charging the headset

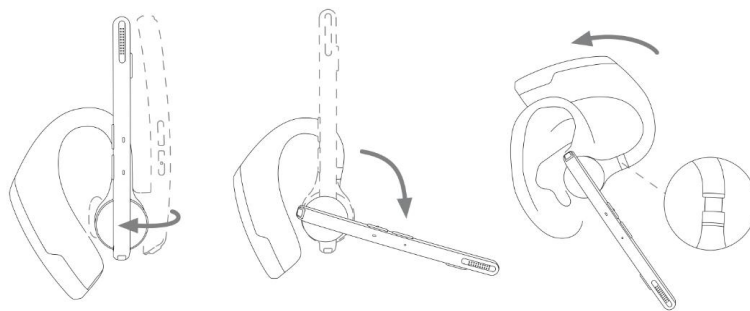
4. How to adjust the headset on your ear

Wearing on the Right Ear

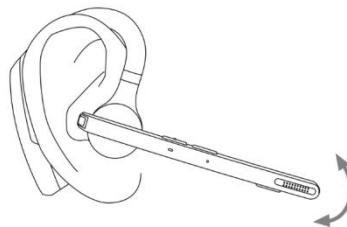
1. Remove the headset from the charging case. As shown in the figure, adjust the length of the ear hook to suit your needs, slide the headset from the top of your ear behind your ear, and then gently press it against your ear.

NOTE: Please remove your glasses before putting on the headset to achieve the best fit. The ear hook length adjustment range is 0-3.2mm.

Do not use excessive force when adjusting the length of the ear hook. This may damage the headset!



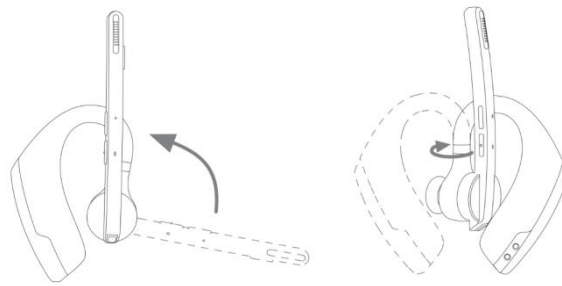
2. Adjust the headset so that the microphone is facing your mouth.



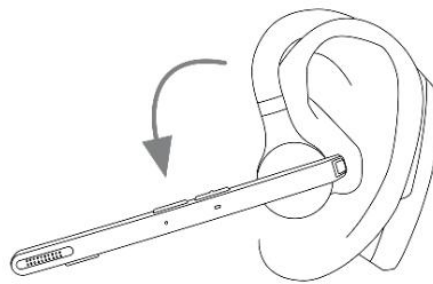
Wearing on the left ear

1. Point the microphone boom up and rotate it to change the direction of

the headset to the other side, and then lower the ear hook in a clockwise direction.



2. Slide the headset from the top of your ear behind your ear, then gently press it against your ear. Rotate the microphone boom down to make sure the microphone is pointing away from your mouth.



NOTE:

- the maximum boom angle of the microphone is 270°
- the maximum rotation angle of the ear hook is 180°

Do not use excessive force when adjusting the microphone boom and ear hook angles.

5. Use and operation

“Turning on the power”

1. Press and hold the multifunction button for 2 seconds.
2. The headset will automatically turn on after being removed from the

charging case.

The blue indicator light will turn on for 1 second Voice prompt: “power ON”

“power OFF”

Three ways to turn off:

1. In any state, if the battery voltage is below the protection threshold, the headset turns off.
2. In any state, press and hold the multi-function button for 3 seconds to turn off the power.
3. In any state, the headset turns off when it enters charging mode.

The red indicator light will illuminate for 1 second: “power OFF”

“Pairing with a device”

Press and hold the multi-function button for 2 seconds to enter the pairing mode

Red and blue lights flash alternately Voice prompt: “pairing”

“Successful connection”

After pressing the multi-function button to turn on, the headset automatically searches for a connected mobile phone and connects automatically.

The blue light blinks 1 time for a voice prompt: “connected”

“Connection disconnected”

When the distance between the headset and the connected device exceeds the effective distance, the headset will disconnect and reconnect within two minutes. It must be within the effective distance. If the reconnection fails, it will enter pairing mode. If it enters pairing mode and is unable to connect successfully for more than 5 minutes, the headset will automatically turn off.

Reconnecting: The blue light flashes slowly. Pairing: The red and blue lights flash alternately. Voice prompt: “disconnected”

“Manual disconnect”

After successfully connecting the headset to the home phone, manually disconnect the Bluetooth of the device. The headset will automatically turn off if it is not connected to the cordless phone within five minutes.

The red and blue lights flash alternately: “pairing” (now switching to pairing settings)

“Voice Assistant”

Except in call state, press and hold the mute button for 3 seconds in Bluetooth connected state to turn on Siri/other voice control functions (must be supported by the connected smart device)

“Answer a call”

In an incoming call, press the multi-function button to answer the call.

The blue light flashes rapidly during an incoming call. Prompt tone: incoming call ringtone

“End call”

In a call state, press the multi-function button to end the call

“ Reject call ” When a call comes in, press and hold the headset's multi-function button for approximately 2 seconds to reject the call.

The blue light flashes rapidly during an incoming call

“Redial last number”

Press the multi-function button twice in connection mode

"Play/Pause"

One press of the multi-function button to play/pause in music playback mode

"Previous track"

Long press the "Volume-" button for 2 seconds to skip to the previous track in music playback mode

"Next track"

Long press the "Volume+" button for 2 seconds to skip to the next track in music playback mode to skip to the next track in music playback

"Increase volume"

Press "Volume+" in music playback

"Decrease volume"

Press "Volume-" in music playback

"Low battery"

When the battery is low (voltage below 3.3V), you will hear a voice

message "Low battery" every minute

"Resetting the settings"

When the power is on, press and hold the multifunction key and the "volume +" key for 5 seconds to clear the list of connected devices

The purple light will be on for 1 second and the blue light will be on for 2 seconds: “power ON” , “pairing” .

“Mute mode”

Press the mute button once during a call to turn on the mute mode, and then press again to cancel the mute mode

6. Using the bluetooth adapter

Turn on the headset and insert the USB Bluetooth adapter into your laptop or PC.



The LED indicator on the USB adapter turns blue. This indicates that the connection is established.

If you need to connect the adapter to new headphones or connect the headphones to a different USB port, simply reset the adapter.

Press the adapter reset button for 8 seconds until the red and blue lights are off alternately.

7. Charging the headset

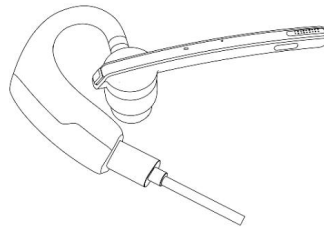
Low battery reminder.

When the headset says “Low battery” , it means that the headset is low on battery power. Please charge the headset immediately.

Ways to charge the G10:

1. Charging the headset with a Type-C cable

The headset indicator light will turn red while charging. When fully charged, the blue light always stays on for 3 seconds and then turns off



2. Charging the headset using the case vertically.

Place the headset in the special compartment of the charging case.



3. Charging the headset directly in the case.

Place the headset horizontally in the charging case.



NOTE. Always keep the charging contacts clean or the headset will not charge.

8. Specifications.

1. Bluetooth version: V5.3
2. Bluetooth chip: QCC3020
3. Supported protocols: HFP, A2DP,AVRCP, HID, SPP
4. Speaker: Φ 13mm 32 Ω
5. Transmission distance: up to 15 m
6. Headset battery capacity: 150 mAh
7. Battery capacity of the charging case: 500 mAh
8. Standby time: up to 90 days
9. Talk time: up to 25 hours
10. Working time in music listening mode: up to 27 hours
11. Headset charging time: 2 hours
12. Charging port: Type-C
13. Operating temperature: -10° C-40° C
14. Weight of the headset: 17 g
15. Weight of the headset with charging case: 80 g

9. Typical malfunctions

1. If the headset does not turn on, try charging it first, and then try turning it on again when it is fully charged.
2. If the battery is low or has not been used for a long time, the indicator light may not be on at the beginning of charging, but it will usually turn red

after a few minutes.

3. No sound from the headset.

Make sure the headset is turned on. Make sure the headset is successfully connected to your phone. Make sure the distance between the headset and your phone is within an effective distance of 10 meters. Make sure the music output is selected correctly. Make sure your phone is within a strong signal range and there is no external interference. Check if your phone is connected to other devices.

4. I cannot find the headset model.

Make sure that the headset is in pairing mode and ready to connect. There may be a software error between the headset and your phone. Restart your device or contact a service center.

5. No sound from the headset

Make sure your device has selected to play sound through the G10 and not the phone's speaker. Check if your phone is connected to other devices.

Warning:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful

interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure compliance statement:

This device has been evaluated to meet the general RF exposure requirement