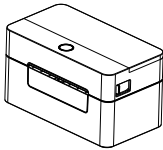
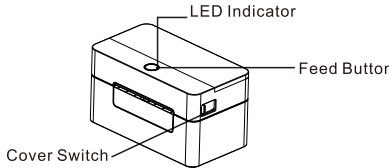
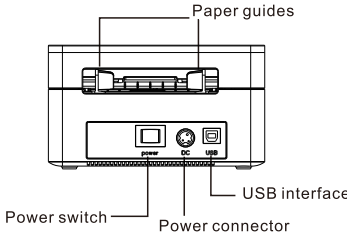
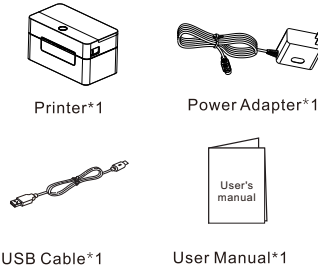
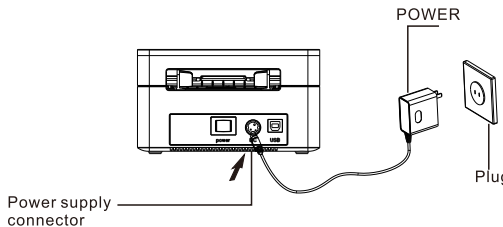
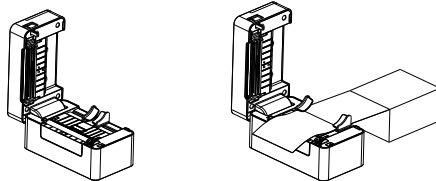
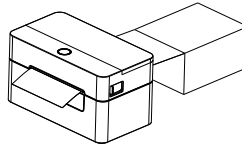


Hi, I'm a thermal barcode printer

# User's manual



Thermal Barcode series

| Product view                                                                                                                                                                                                                                                                                                                                                                                                 | Installing Paper                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | FCC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div></div> <div></div> <div><p><b>Attention:</b><br/>The interface and appearance of the printer may depends on the type of model you purchased. Please refer to the actual interface and appearance or contact the supplier.</p></div> | <div></div> <div><p><b>Machine installation</b></p><ol style="list-style-type: none"><li>1. Please place the printer on a stable surface and confirm that the power is turned off.</li><li>2. Connect both ends of the USB to the computer and printer separately.</li><li>3. Insert the power cord into the power slot at the back of the printer and then plug the other end into an AC interface.</li></ol><div></div><div><p><b>Attention: Please turn off the printer first and then connect the power cord.</b></p></div></div> | <div><p>(1).Press the Open Cover Button to open the top cover of the printer.</p><p>(2). The paper is being placed in the paper bin(print side up).</p><p>(3).Open the printer cover, first pass the paper through the paper guide, and then pull the paper over the rubber roller.</p><p>(4). Close the upper cover of the printer.</p></div> <div></div> <div><p><b>Installation method for automatic paper suction</b></p><p>(1)Power on the printer and keep the upper cover of the printer closed.</p><p>(2) Insert the paper into the guide rail and continue to push it forward until the printer's rubber roller rotates.</p><p>(3)The printer sucks in the paper and moves to the print starting position, ready for use.</p></div> <div></div> <div><p><b>Attention:</b></p><ol style="list-style-type: none"><li>1. Once a different label paper is replaced, please recalibrate the sensor.</li><li>2. To avoid poor printing quality, please make sure the upper cover is tightly covered.</li></ol></div> | <p><b>FCC warning:</b><br/>Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.</p> <p>Note: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:<br/>(1) This device may not cause harmful interference, and<br/>(2) this device must accept any interference received, including interference that may cause undesired operation.</p> <p>These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However , there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:<br/>-Reorient or relocate the receiving antenna.<br/>-Increase the separation between the equipment and receiver.</p> |
| 1                                                                                                                                                                                                                                                                                                                                                                                                            | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |

Control Panel

Button function

(1) Power On  
With the printer turned off, set the power switch at the back of the printer to I to turn on the printer.

(2) Calibration  
With the printer in standby mode (with label paper loaded), press and hold the feed button for 3 seconds. Release the button after one beep to start paper calibration.

(3) Feed Paper  
When the printer is ready, press the feed button once; the label paper will advance to the start of the next label.

(4) Pause PrintingDuring printing, press the feed button once to pause printing. The power indicator will flash blue. Press the button again to resume printing.

(5) Power Off  
With the printer turned on, set the power switch to O. The indicator will turn off, and the printer will shut down.

(6) Print Self-Test Page  
While the printer is in standby mode, press and hold the feed button for 6 seconds. Release the button after two beeps to print the self-test page.

(7) Factory Reset  
While the printer is in standby mode, press and hold the feed button for 9 seconds.Release the button after three beeps and three purple flashes to reset the printer to factory defaults.

LED Indicator Description

| LED Indicator Status  | Description                                                                                      |
|-----------------------|--------------------------------------------------------------------------------------------------|
| Power Light           | Lights up solid when the printer is powered on; turns off when the power is off.                 |
| Printing Status Light | Flashes when printing is paused; the printing can be resumed.                                    |
| Fault Light           | Lights up in cases such as no paper, paper out, or printer failure, indicating an error state... |

Troubleshoot

The content in the table below is common operator common problems and solutions; If you have followed our recommended method to troubleshoot the problem, but the printer still cannot function properly, please contact your purchasing merchant's customer service department for further assistance.

| Question               | Possibility                                                  | Solution                                                                                   |
|------------------------|--------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| The power light is off | The AC socket plug is not inserted into the printer's socket | Check the power connector and confirm that the AC plug and printer are connected correctly |
|                        | The printer power switch is not turned on                    | Turn on power switch                                                                       |
| Folding problem        | Uneven print head pressure                                   | Check printhead springs and assembly                                                       |
|                        | The label stock is not installed correctly                   | Install the paper correctly                                                                |
|                        | The print concentration is incorrect                         | Please set the appropriate label printing density                                          |
|                        | The label paper is not inserted correctly                    | Adjust the clip to fit the label width                                                     |

|                                                             |                                                                          |                                                                                                                                        |
|-------------------------------------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| The print quality is bad                                    | The label stock is not installed correctly                               | Reinstall the consumables                                                                                                              |
|                                                             | Dust or adhesive build up on the print head                              | Clean the print head<br>Clean the rubber rollers                                                                                       |
|                                                             | The print concentration setting doesn't match                            | Adjust print density and speed                                                                                                         |
|                                                             | The print head is damaged                                                | Print self measured values, view judgmentIs breakage caused by a damaged print head.If print head is damaged, please return to factory |
| Missing Label when printing                                 | The label size is set incorrectly                                        | Readjust the specifications and print                                                                                                  |
|                                                             | The label sensor is covered by foreign objects                           | Clean the sensor of foreign objects                                                                                                    |
| The left and right sides of the printed content are missing | The label size is set incorrectly<br>The maximum print width is exceeded | Set the correct label size<br>Use a roll within the maximum width                                                                      |

Daily Maintenance

1. When the printer appears the following situation, needs clean the print head and cots  
(1) The printing is not clear  
(2) Big noise feeding paper  
(3)There are dirt stuck on the printing head

2. The printing head/cots should be cleaned 3-5 minutes after the printing is finished. The steps are as follows:  
(1) Turn off the printer power and open the cover;  
(2) Wipe the dust on the surface of the printing head/cots with alcohol cotton ball;  
(3) With 5-10 minutes, start printing after the alcohol is completely evaporated.  
Recommendation: Regularly clean print head, rubber rollers, and sensors according to the above steps.

 Pay attention:  
• Do not touch the print head directly with your hands;  
• Please use medicinal alcohol to clean the print head. Do not use Industrial alcohol to avoid damaging to the print head.  
• If the printer frequently displays error messages, try cleaning the printer's sensors.