Jettom

USER GUIDE

P2000

Tablet PC

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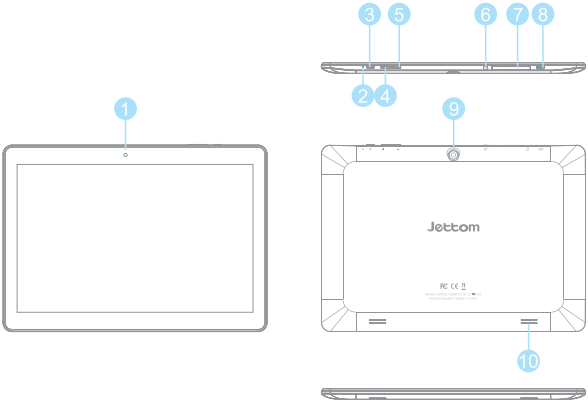
ENGLISH

FUNCTION OVERVIEW



1. Front Camera
2. Reset
3. Power Button
4. Volume+
5. Volume-
6. Headphone Jack
7. Memory Card Slot
8. USB Port
9. Rear Camera
10. Speaker

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EN

GETTING STARTED

Power On/Off

* Press and hold the power button for 2~3s to turn on your tablet. Select your language and set up your tablet following the start guide.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.
* Press and hold the power button for 10s to do a forced reboot when it's frozen.

Battery

* A rechargeable Li-ion battery is installed in the tablet.
* DO NOT attempt to replace the tablet battery by yourself because you may damage the battery, which might cause overheating, fire or injury.
* DO NOT dispose of tablet in fire.
* DO NOT expose the tablet battery to any heat source, direct sunlight or high temperature.
* Only use the **ORIGINAL** power adapter provided by us to charge the tablet battery.
* We suggest you drain the battery completely once a month if only use your tablet occasionally.
* The Li-ion battery in your tablet should be serviced or recycled by an authorized service provider, and must be recycled or disposed of separately from household waste.
* Dispose of battery according to your local environmental laws and regulations.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**; press again to wake it up.

Tip:

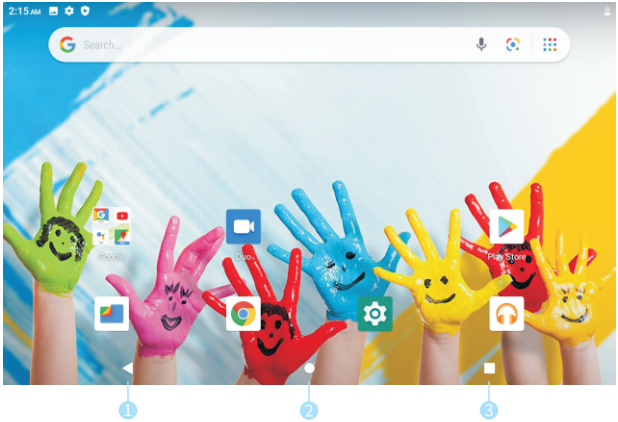
Go to **Settings** > **Display** > **Screen timeout** to set the time of entering the **Sleep Mode**.

Screenshot

* Press the **Volume-** button and the **Power Button** for 2s to capture a picture.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.

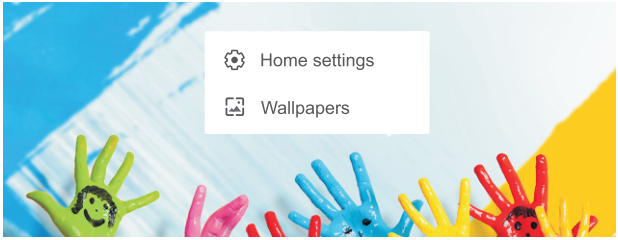
HOME SCREEN

Icons on the Bottom Menu



1. Back
2. Home Screen
3. Recent Activities

Home Settings and Wallpapers



Tap and hold the empty section of a Home Screen, **Home Settings** and **Wallpapers** will be displayed.

1. Tap **Home Settings** to start customizing your Home Screen.

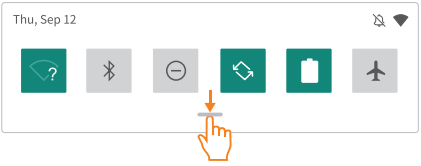
- **Add icon to Home Screen:**
  Allow the new Apps installed from **Play Store** to be displayed on the Home Screen.
- **Home Screen loop:**
  Enable it to allow continuous Home Screens swiping/sliding.
- **Pull down action:**
  Select the action when you swipe downward on the Home Screen.

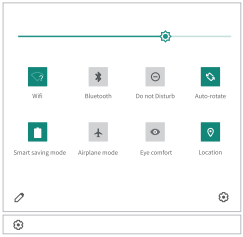
2. Tap **Wallpapers** to change the current wallpaper of the tablet from your photos and the default wallpapers.

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.





: **Wifi.** Tap to connect/disconnect to a wireless network.

: **Bluetooth.** Enable/disable the Bluetooth of the tablet.

: **Do not Disturb.** Mute sound and stop vibration after enabling this function.

: Turn on/off the **Auto-rotate** of the screen.

: Tap to choose the power setting you prefer to save the battery time.

: **Airplane mode.** Turn on/off all the network connectivity.

: **Eye comfort.** The blue light will be filtered out and the screen will take on a tint of yellow aft

: **Location.** Enable/disable location access.

Tap the icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Go to **Quick Settings,** then tap the icon to enter the detailed setting interface. Or, tap **Settings** App on the Home screen to enter.

Network & internet

* Connect to any working Wifi
* Enable/disable the **Airplane Mode**
* Enable/disable **Data saver**
* Add VPN connections

Connected devices

* Pair with Bluetooth devices and check the paired devices
* Turn on/off Bluetooth
* Add and check printers
* Check the received files from other devices via bluetooth connection

Apps & notifications

* Check the Apps recently opened
* Check all the Apps on the tablet
* Adjust App notification settings
* Check the screen time for Apps
* Set default apps
* Set the App permissions
  and more

Battery

* Display the remaining battery power as a percentage
* Enable/disable **Battery percentage** and **Battery Manager**
* Set **Power saving optimization**
* Manage the battery optimization for apps
* Check the detailed battery settings for Apps

Display

* Adjust the screen brightness
* Turn on/off Eye comfort
* Change the wallpaper
* Enable/disable **Dark theme**
* Adjust the time of entering the **Sleep Mode**
* Adjust the font size and display size
  and more

Scheduled power on/off

* Set the time and days of the week for the tablet to automatically turn on/off

Sound

* Set sound level for **Media**, **Alarm** and **Notification**
* Enable/disable **Do not Disturb** to mute sound and stop vibration

* Enable the function of preventing ringing via shortcut
* Set default notification sound and alarm sound
* Enable/disable screen locking sounds
  and more

Storage

* View and manage your storage space

Privacy

* Set app permissions
* Set to show/hide the password when input a password
* Set the **Lock screen** preferences
* Add an account and autofill service from google
  and more

Location

* Turn on/off the location services for specific apps
* Set apps that have access to location
* Enable/disable **Wi-Fi and Bluetooth scanning**
  and more

Security

* Check the security status
* Set screen lock pattern, e.g. Swipe, Pattern, PIN and Password
* Choose your backup screen lock method, e.g. Face authentication + Pattern, Face authentication + PIN, Face authentication + Password
* Allow the admin app to **Find your tablet** and lock or erase a lost device
  and more

Accounts

* Add and manage the user accounts on your tablet

Accessibility

* For vision and hearing impaired users, manage settings for **Screen readers**, **Display** and **Interaction Controls**
  and more

Digital Wellbeing & parental controls

* Check your app usage based on **Screen time**, **Notifications received** or **Times opened** from **Dashboard**
* Manage the related notification settings to reduce interruptions
* Set up **Parental controls** to help your kids balance their screen time

Google

* Set the preferences for Google™ related services

System

* Set Language
  Tap **Languages & input** > **Languages** > **+Add a language** to add your language. After adding, hold and slide the ☰ to the top to change the language.
* Turn on/off the quick access to the camera
* Set the date and time
* Turn on/off the **Back up to Google Drive**
* Do a factory reset
  Tap **Advanced** > **Reset options** > **Erase all data (factory reset)** to restore the factory setting
* Check the current version of your tablet and search for updates if there is a new version

About tablet

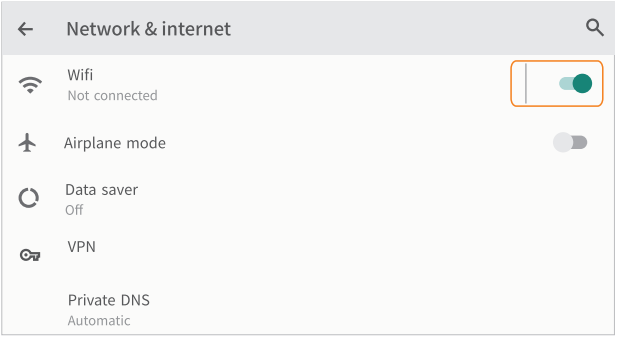
* Check the detailed information about the tablet

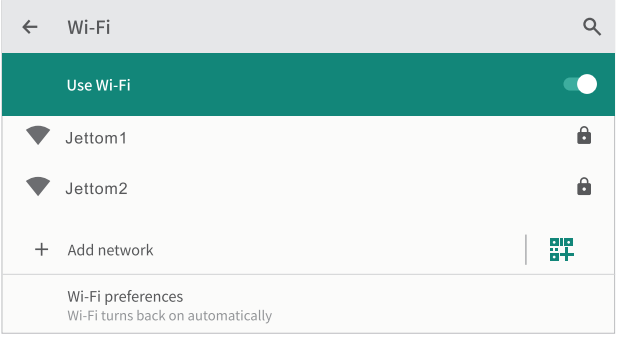
NETWORK CONNECTION

Launch the App **Settings** or long press the Wifi/Bluetooth icon in **Quick Settings.**

Wifi Connection

1. Tap **Network & internet** and turn on the **Wifi**. All the Wifi connections available will be listed.
2. Select your Wifi and input the correct password.





Bluetooth Pairing

Please turn on the **Bluetooth** on your bluetooth device firstly.

1. Go to **Connected devices > Connection prefernces > Bluetooth** to turn on the bluetooth on your tablet.
2. Tap **+Pair new device** to enter the scanning interface. Devices available will be displayed after a few seconds.
3. Tap the desired device to get a paring code and click **PAIR** on both devices. The automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home Screen.
2. Log into your google account, then search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home Screen.

Uninstall the App

Touch and hold the App, then slide to the 🗑 **Uninstall** to uninstall the App.

Clear the Cache of the App

1. Go to **Settings** > **Apps & notifications**.
2. Select an **App** > **Storage&cache** > **CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wifi network before navigating the Internet.
You may use the pre-installed Chrome browser or use another browser downloaded on the **Play Store**.

MULTIMEDIA

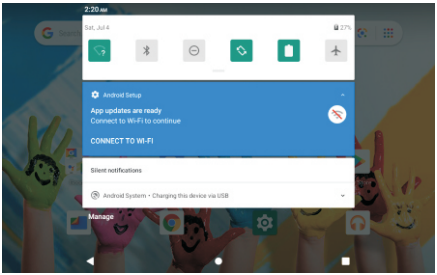
Connecting to a Computer

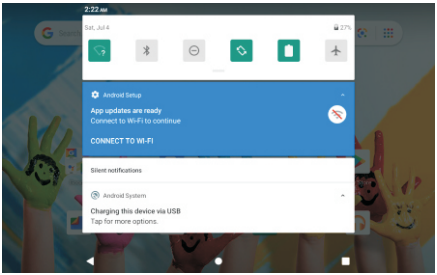
1. Connect your tablet to the computer with a USB cable.
2. **Charge only** is the default setting. You can change to **Media device** (MTP) or **Camera**(PTP), then go to your computer and find your tablet to transfer files between your tablet and computer.

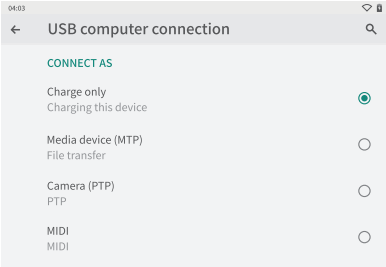
Tips:

Go to **Quick Settings**, tap **Android System · Charging this device via USB** > **Tap for more options** to select the option preferred.

1. Select **Charge Only** to charge your tablet.
2. Select **Camera**(PTP) to transfer photos between the devices.
3. Select **MIDI** to play MIDI instruments on the tablet.

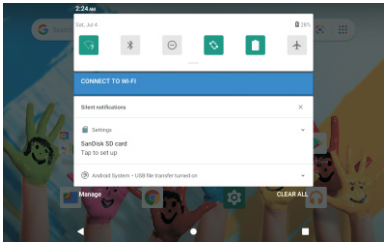


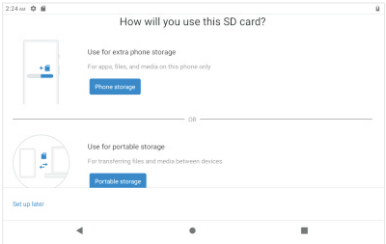




Connecting to an External Device

1. Install a memory card with the capacity up to 128G and go to **Quick Settings**.
2. Tap **SET UP**.
3. Set the memory card as a portable storage by selecting **Portable storage**. Enter memory card storage to move files between the card and tablet.





EN

SPECIFICATION

Size	10.1"
Chipset	SC7731E
GPU	Mail T820
CPU	Quad Core
RAM	2GB
Storage	32GB
Display/Resolution	1280x800 IPS
Front-facing camera	2.0MP
Rear camera	5.0MP
Battery	5100mAh
Operating system	Android™ 10(Go edition)
Connection	Wifi
Network	802.11b/g/n
Power supply	DC 5V/2A
Touch	Multi-touch
Ports	Micro USB Port/Memory Card Slot

TROUBLESHOOTING

Q1. The tablet doesn't power on.

* Reboot your tablet after charging for more than 30 minutes.
* Press the power button to check if the tablet is in the **Sleep Mode**.
* Press and hold the power button for 10s to reboot it.
* Press the **Reset** button with a pin to power off the tablet.

Q2. The tablet doesn't charge.

* Make sure the USB cable is properly plugged into the charging port.
* Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.

* Uninstall the App with the error message, then download and install again.
* Press the **Reset** button with a pin to power off the tablet.

Q4. The tablet cannot be detected by the computer.

* Make sure the tablet is powered on.
* Try another USB cable.
* Try another USB port on the computer.
* Instead of **Charge only**, choose **Media device(MTP)** or **Camera(PTP)** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wifi.

* Make sure the **Wifi** in your tablet is **ON**.
* Make sure you input the correct password when connecting to the Wifi.
* Restart the router.
* Make sure there is no filter setting or device connection limitation in the setting of the router.
* Forget the current Wifi, reset the router and connect to the Wifi again.

Q6. The storage space of the tablet is not enough.

* Delete the Apps you don't use.
* Clear the cache of the Apps regularly.
* Install a memory card to expand the storage.

Q7. The screen is unresponsive.

* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

Q8. The font size is too small to read.

* Please go to **Settings > Display > Advanced > Font Size** to adjust the text size.

Q9. Can the tablet support OTG function?

* Yes, but an extra OTG cable is required. You can connect the mouse or a USB drive through the cable then.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following four conditions:

(1) This device may not cause harmful interference;

(2) This device must accept any interference received, including interference that may cause undesired operation;

(3) SAR tests are conducted using standard operating positions accepted by the FCC with the tablet transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the Tablet while operating can be well below the maximum value. Before a new model Tablet is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, tests for each Tablet are performed in positions and locations as required by the FCC. For body worn operation, this model Tablet has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body. Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING:

Any changes or modifications not expressly approved by the party responsible forcompliance could void the user's authority to operate this equipment.

SAR Information Statement

Your Tablet PC is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. * Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model phone when worn on Body-worn, as described in this user guide, is 021 W/Kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/ oet/fccid after searching on FCC ID: 2AWZV-P2000 Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http:// www.wow-com.com. * In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

The SAR test distance is 0mm.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

This product can be used across EU member states.

The packaging must be retained since it contains important information

NOTES:

1. High Sound Pressure
2. Hearing Damage Risk
3. Do not listen at high volume levels for long periods.