

128g铜版纸+4C印刷+过哑油+8页16P骑马钉

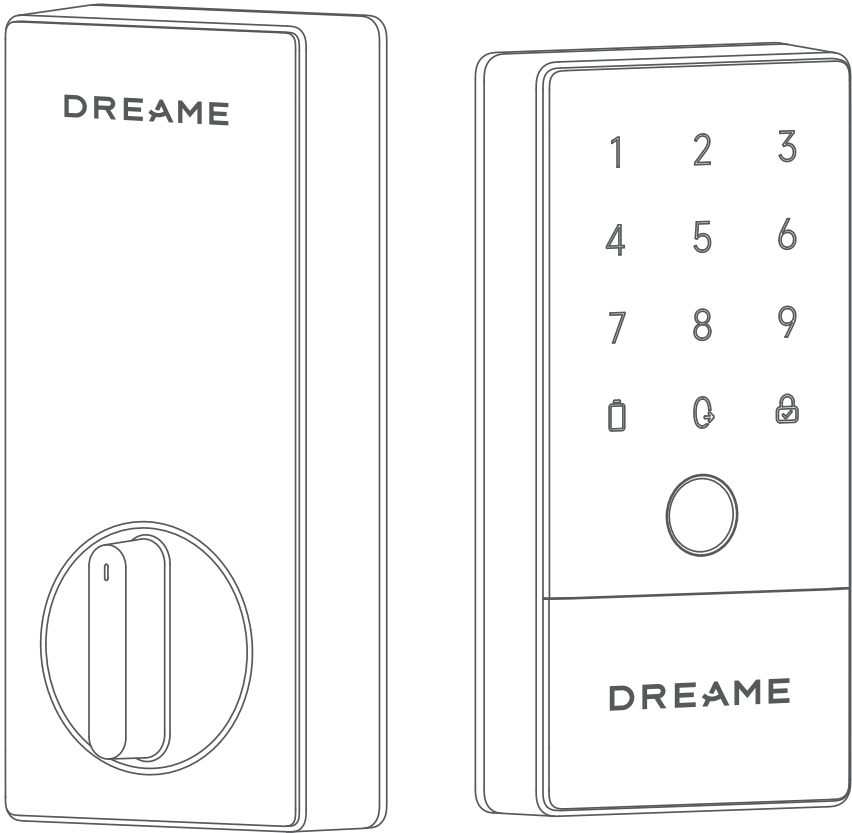
成品尺寸：205*185mm



Customer Service

Dreame Trading (Tianjin) Co.,Ltd.
Room 2112-1-1, South District, Finance and Trade Center, No.6975 Yazhou Road,
Dongjiang Bonded Port Area, Tianjin Pilot Free Trade Zone, Tianjin, China
E-mail: support-LOCK@dreame.tech website: <https://global.dreametech.com>

DREAME



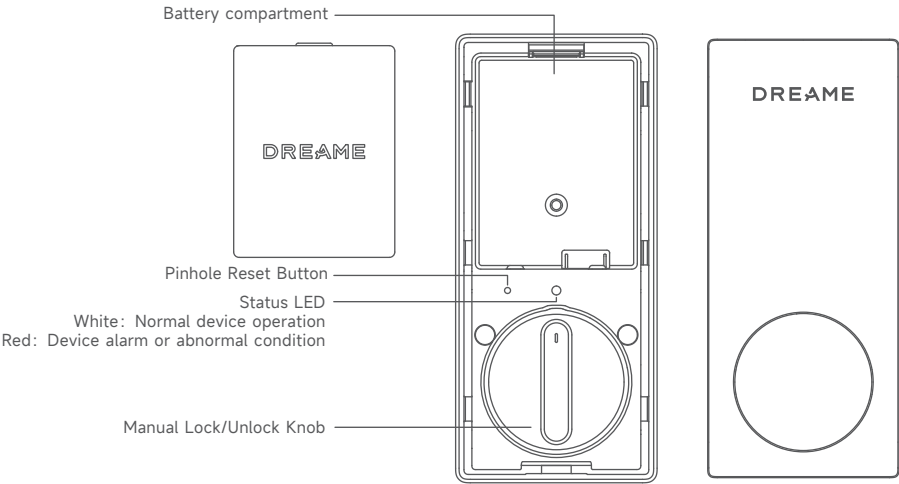
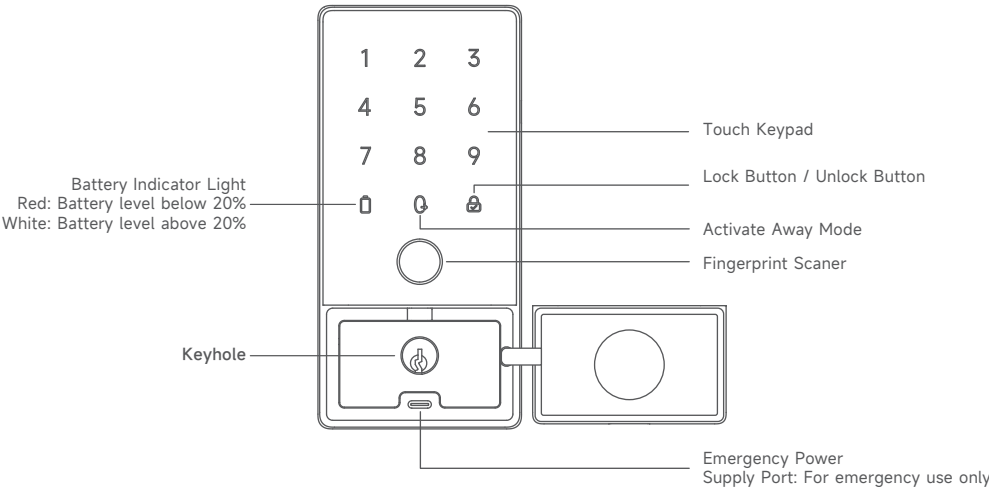
Dreame NAVO Smart Lock A10
User Manual

Contents

1. Hardware introduction	01
2. Prepare the door and check dimensions	02
3. Parts List	03
4. Lock Installation Guide	05
5. App Operation Guide	05
6. Third-Party Ecosystem Adaptation List and Compatibility Notes	08
7. One-step Quick Open	08
8. FAQ/Frequently Asked Questions	08
9. Basic Parameters	09

1 / Hardware introduction

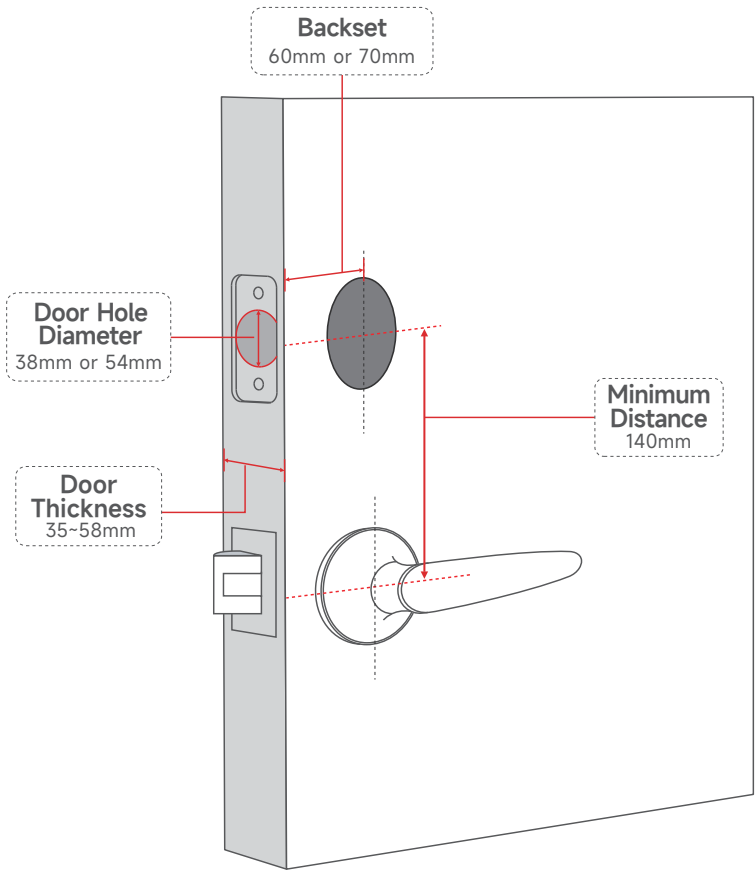
Overview



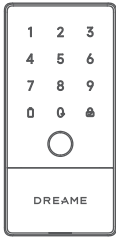
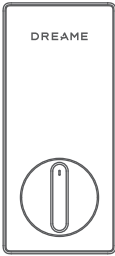
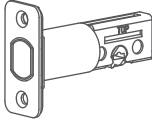
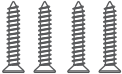
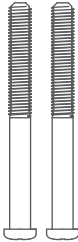
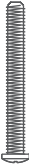
Note: The "Emergency Power Supply Port" is not for battery charging purpose and can only be used for emergency power supply to the lock.

2 / Prepare the door and check dimensions

Compatible Doors



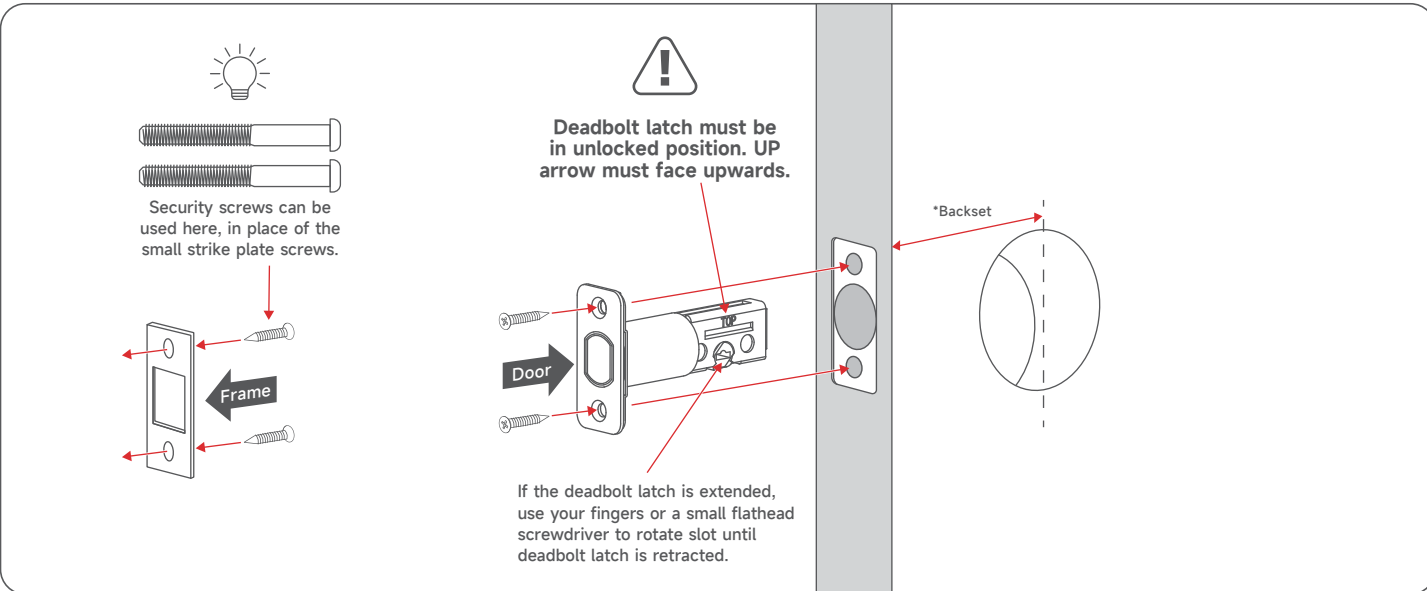
3 / Parts List

 Exterior Keypad × 1	 Interior Lock × 1	 Lithium Battery × 1	 Fob Card × 2	 Latch × 1	 Strike Plate × 1
 Strike Box × 1	 Keys × 2	 Strike Plate and Deadbolt Screws × 4	 Screw Hole Rubber Plug × 2	 Coupling Sleeve × 1	 User manual × 1
 Screw Set A × 2	 Screw Set B × 2	 Screw Set C × 1	 Screw Set D × 1	 Screw Set E × 2	 Screw Set F × 1



To Adjust: Twist neck while holding body stable.

 *Correct deadbolt latch length is based on backset. Choose 2-3/8" or 2-3/4". Door Checker measurements E and F can help you verify your backset measurement.



4 / Lock Installation Guide

Please refer to the steps shown in the video to complete the door lock installation.



5 / App Operation Guide

The door lock supports direct Bluetooth connection to the Dreamehome App, enabling device control and information queries. With the help of a Wi-Fi network, the door lock can remotely synchronize device status and related information to the Dreamehome App, allowing users to check updates in real time.

Step 1. Dreamehome/Download the Public Beta App — Dreamehome

Notes:

- ① The Dreamehome App downloaded directly from the App Store/Android app store does not support beta testing. Please download and install the public beta version of Dreamehome App according to your device system via the instructions below.
- ② Please ensure that the downloaded App version matches the version mentioned in the following instructions, and disable automatic app updates.

1. Android System

1. Scan the QR code below to download and install the public beta version of Dreamehome App (version: 【xxxxxx】).



2. After installation, log in to the App, copy your Account ID, and send it to the support staff. Once your test whitelist is activated, you will be able to bind and use your device normally.

2. iOS System

Note: If you have previously installed another test version of Dreamehome App, please stop testing that version before reinstalling the corresponding version below; otherwise, it may affect the current test.

1. Scan the QR code below to download TestFlight App (used for installing the test version of Dreamehome App).



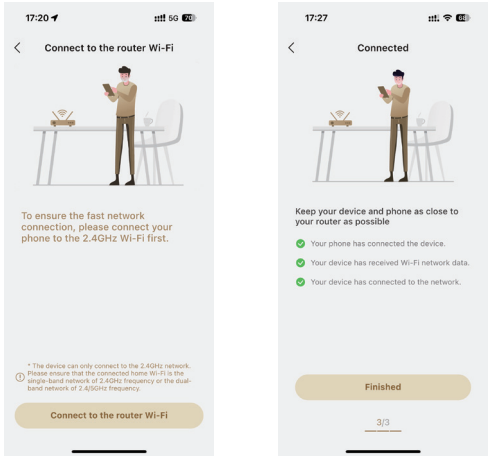
2. After installing TestFlight, return to the QR scan result page, tap “View in TestFlight”, and install the Dreamehome App (version: 【xxxxxx】).

Step 2. Bind, configure the network, and perform initial setup

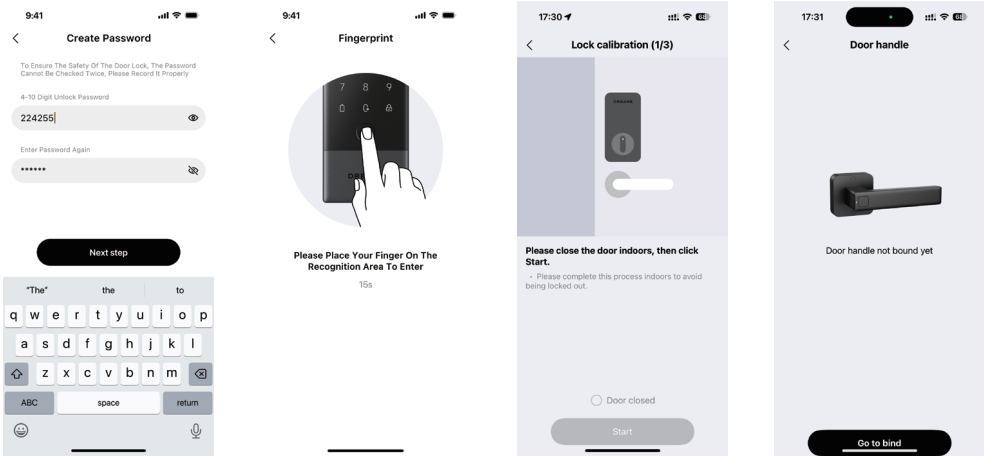
1. In the Dreamehome App’s device addition list, select Dreame Safio Lock Turbo to add directly, or scan the QR code below to complete the addition.



2. Follow the APP instructions to complete the device addition and network configuration process.



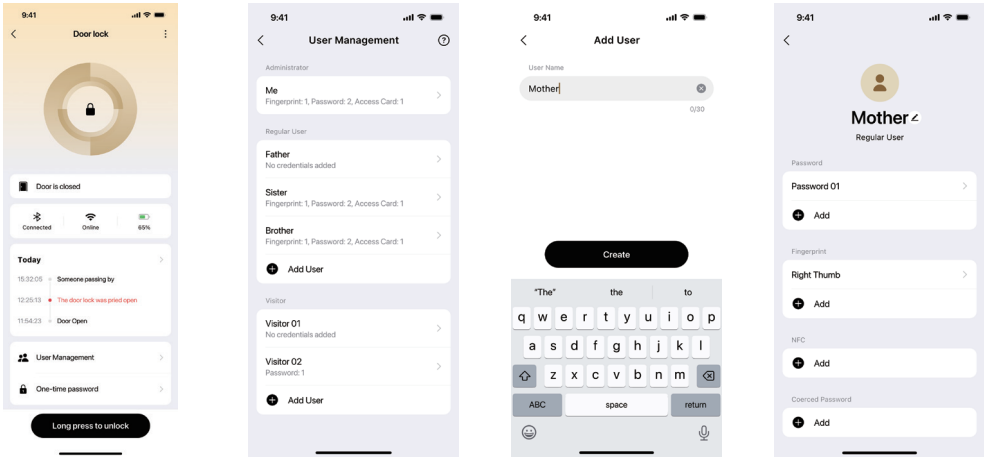
3. Follow the APP instructions to complete processes such as adding a password, registering a fingerprint, calibrating the door lock, and adding a door handle.



Step 3. User Management and Credential Management

The door lock supports password creation, fingerprint enrollment, and NFC card addition through the Dreamehome App. Two NFC cards are included in the package. After being successfully added via the app, the NFC cards can be used to quickly unlock the door by simply tapping them on the keypad area, offering a convenient and efficient user experience.

Tap “User Management” on the device details page to manage users and credentials. You can add, modify, or delete users and credentials. Supported credential types include password, fingerprint, and NFC card.



Step 4. Door Lock Function Settings

On the door lock function settings page, you can perform the following operations. For detailed instructions and setup methods, please refer to the APP:

- 1. Basic Door Lock Settings:** WiFi setup, lock calibration, sound settings, notification management
- 2. Door Lock Mode Configuration:** Auto-lock, auto-unlock, Do Not Disturb mode, Always Open mode, Away Mode, Care Mode
- 3. Other Function Settings:** Device sharing, handle addition and management, firmware update, help & feedback, device removal

6/Third-Party Ecosystem Adaptation List and Compatibility Notes

The door lock is compatible with the Matter ecosystem (requires a Matter gateway that supports the Thread protocol). It can connect to multiple third-party platforms via the Thread protocol, including Apple Home, Google Home, Amazon Alexa, Home Assistant, and Samsung SmartThings.

Operation method: Open a third-party ecosystem app that supports Matter, scan the Matter QR code on the door lock, and follow the in-app instructions to complete the process. This enables quick binding between the device and the third-party platform.

7/One-step Quick Open

The door lock supports fast one-step indoor unlocking through TurboForce™ technology. This feature requires the additional purchase of the Dreame NAVO Smart Handle accessory. After purchase, please use the Dreamehome App to complete the binding between the handle and the door lock. The accessory uses the 433 MHz wireless control protocol and pairs with the Dreame NAVO Smart Lock A10 to enable quick indoor unlocking.

8/FAQ/Frequently Asked Questions

Q1: What should I do if the door lock has low battery or is out of power?

- A:** When the device has low battery or no power, you can restore normal operation in the following ways:
- Remove the lithium battery, fully charge it, and reinstall it;
 - Replace it with a fully charged lithium battery;
 - Use the emergency charging port for temporary power supply.

Q2: How to reset the door lock?

- A:** Please follow the steps below to reset:
- Ensure the door lock battery level is at least 20%. Remove the battery cover and press and hold the pinhole reset button for 3 seconds;
 - The door lock keypad confirmation key will light up white for 10 seconds. Press the confirmation key within 10 seconds to confirm the reset;
 - During the reset, the keypad will flash white slowly. The reset is complete when the flashing stops.

Q3: What is Away Mode? How to activate Away Mode?

- A:** Away Mode enhances indoor security when you are away. Once activated, if someone performs a mechanical unlock from inside, the door lock will trigger an alarm and send a notification.
- After the door is successfully locked, the keypad “0” key will remain lit for 5 seconds. Press the “0” key within 5 seconds to activate Away Mode.
- Once activated, if a mechanical unlock occurs (including indoor knob, one-touch unlock, or outdoor key unlock), an alarm will be triggered and a notification will be sent to you. Away Mode will automatically deactivate after one unlock from outside.

9/Basic Parameters

Product Specifications:	Installation Requirements:
Product Name: Dreame NAVO Smart Lock 10	Hole Diameter: 2-1/8" (54mm)
Model: B311	Door Thickness: 1-3/8" (35mm)-2-1/8" (54mm)
Input: 3.7V $\equiv$ 2A Li-Battery	Door Backset: 2-3/8" or 2-3/4" (60 or 70mm)
Operating temperature:	IC: 26444-B311
Outdoor Panel: -25°C-60°C (-13°F-140°F)	FCC ID: 2AXGD-B311
Indoor Panel: 0C-55°C (32°F-131°F)	CAN ICES (B)/ NMB (B)
Operating Humidity: 0~93% RH,no condensation	IP65
Dimensions:	
Outdoor Panel: 6-1/50" (156mm) × 2-24/51" (75mm) × 1-1/16" (28mm)	
Indoor Panel: 6-3/8" (166.66mm) × 2-15/16" (74.86mm) × 1-1/4" (32.6mm)	

Warning:

- replacement of a battery with an incorrect type that can defeat a safeguard;
- disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and
- a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Attention:

- remplacement d’une batterie par un type incorrect pouvant supprimer une protection
- mise au rebut d’une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d’une batterie, susceptible de provoquer une explosion;
- maintien d’une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables; et
- batterie soumise à une pression de l’air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.

 CAUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

 ATTENTION RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UN TYPE INCORRECT. ÉLIMINER LES BATTERIES USÉES SELON LES INSTRUCTIONS

This equipment is not suitable for use in locations where children are likely to be present. This equipment is not intended for use by children.

Do not use the product in any way other than described herein in order to avoid personal injury or property damage.

User should comply with the laws and regulations of the corresponding countries and regions where the equipment is located (used), abide by professional ethics, pay attention to safety obligations, and strictly prohibit the use of our products or equipment for any illegal purposes. Our company will not be responsible for any violators' legal liability under any circumstances.

Notice (United States Of America)
FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement
The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20cm.
Notice: Shielded cables
All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

The following importer is the responsible party
Company Name: ANTEK SERVICE INC
Address: 901 N PENNSYLVANIA ST STE O DENVER, CO 80203 Unite States
Telephone: +01303-8006306

Notice (Canada)

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1)this device may not cause interference, and
(2)this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1)l'appareil nedoit pas produire de brouillage, et
(2)l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC RF Statement:
When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.
Lors de l'utilisation du produit, maintenez une distance de 20 cm du corps afin de vous conformer aux exigences en matière d'exposition RF.

NOTICE (Australia)

Do not use the Device in the environment at too high or too low temperature, never expose the Device under strong sunshine or too wet environment.

The suitable temperature for the device and accessories is 0°C to 35°C (Charging temperature is 0°C to 45°C).

It is recommended to supply the device in an environment with a temperature that ranges from 5°C~25°C.

When supplying, please place the device in an environment that has a normal room temperature and good ventilation.

The adapter shall be installed near the equipment and shall be easily accessible.

Please ensure to use only the adapter offered by the manufacturer. Using unauthorized adapter may cause danger and violate the authorization of the device and the guarantee article.

This adapter is for indoor use only. The plug considered as disconnect device of adapter.



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

<https://www.accc.gov.au/business/selling-products-and-services/warranties>