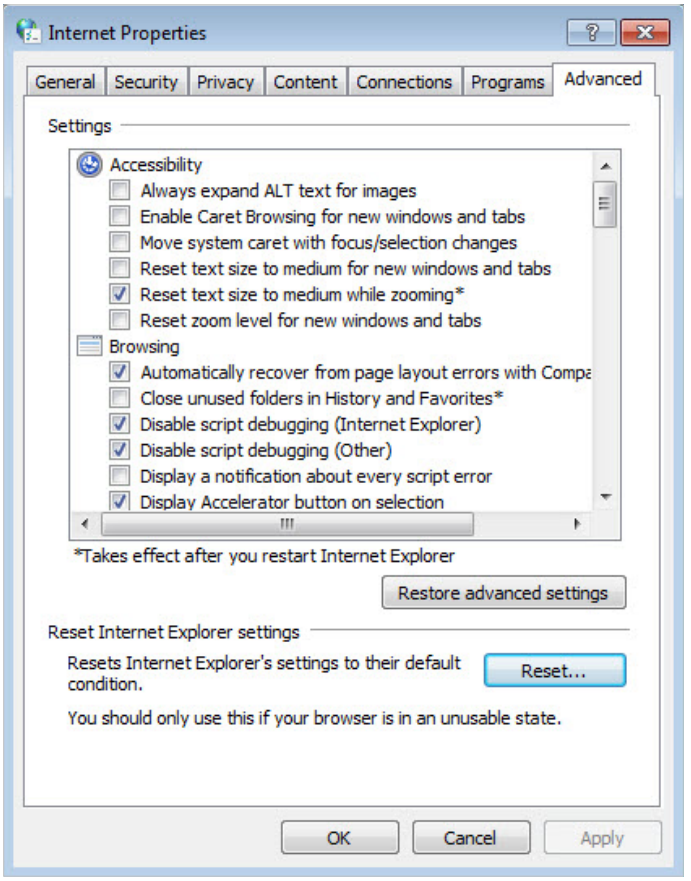


- Use another web browser or computer to log in again.
- Reset the router to factory default settings and try again. If login still fails, please contact the technical support.

Note: You'll need to reconfigure the router to surf the internet once the router is reset.

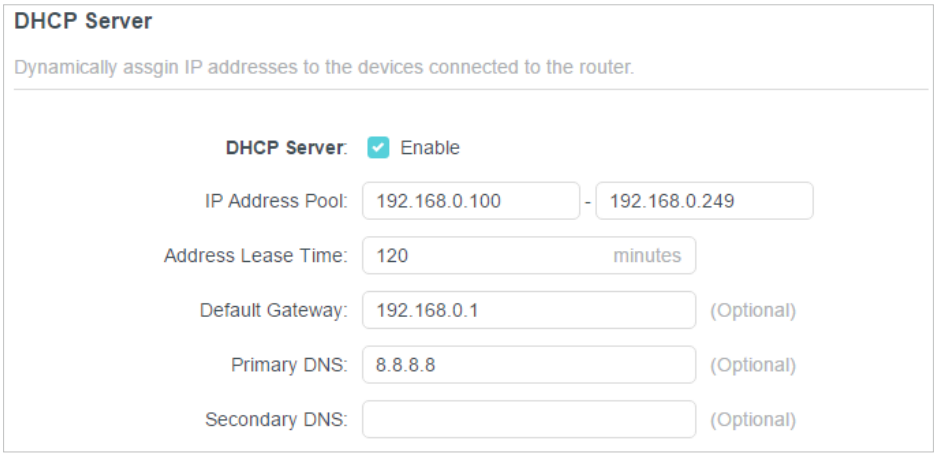
Q4. What should I do if I can't access the internet even though the configuration is finished?

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced> Network > Status to check internet status:

If IP Address is a valid one, please try the methods below and try again:

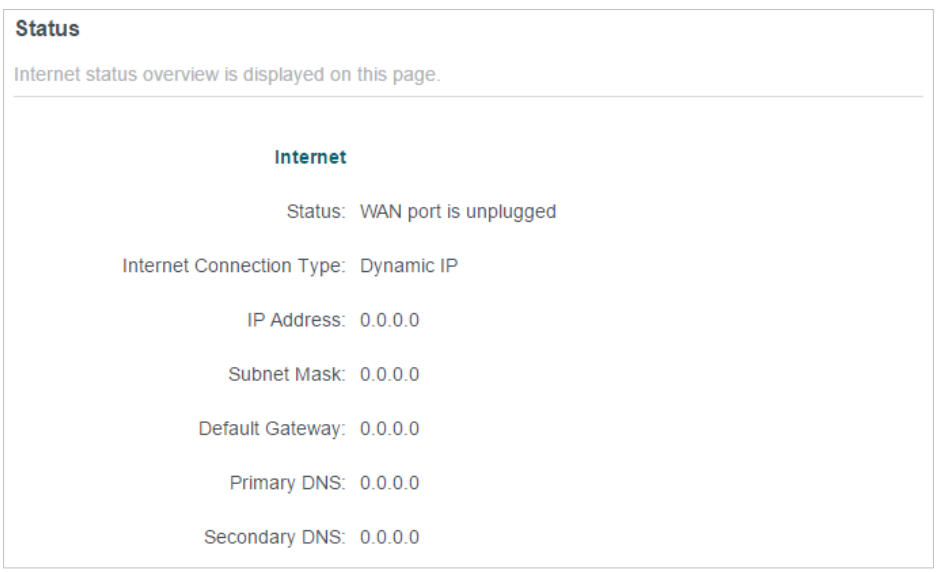
- Your computer might not recognize any DNS server addresses. Please manually configure the DNS server.
  1) Go to Advanced > Network > DHCP Server.
  2) Enter 8.8.8.8 as Primary DNS, click SAVE.

  Tips: 8.8.8.8 is a safe and public DNS server operated by Google.



- Restart the modem and the router.
  1) Power off your modem and router, and leave them off for 1 minute.
  2) Power on your modem first, and wait about 2 minutes until it gets a solid cable or Internet light.
  3) Power on the router.
  4) Wait another 1 or 2 minutes and check the internet access.
- Reset the router to factory default settings and reconfigure the router.
- Upgrade the firmware of the router.
- Check the TCP/IP settings on the particular device if all other devices can get internet from the router.

As the picture below shows, if the IP Address is 0.0.0.0, please try the methods below and try again:

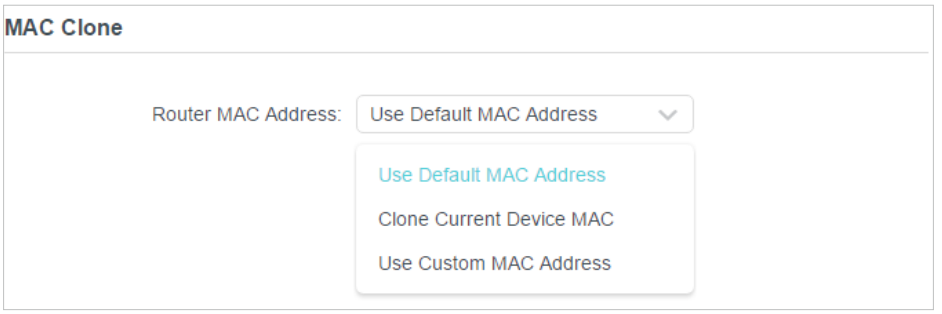


- Make sure the physical connection between the router and the modem is proper.
- Clone the MAC address of your computer.

1) Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.

2) Go to Internet or Advanced > Network > Internet and focus on the MAC Clone section.

3) Choose an option as needed (enter the MAC address if Use Custom MAC Address is selected), and click SAVE.



Tips:

- Some ISP will register the MAC address of your computer when you access the internet for the first time through their Cable modem, if you add a router into your network to share your internet connection, the ISP will not accept it as the MAC address is changed, so we need to clone your computer's MAC address to the router.
- The MAC addresses of a computer in wired connection and wireless connection are different.

- Modify the LAN IP address of the router.

Note:

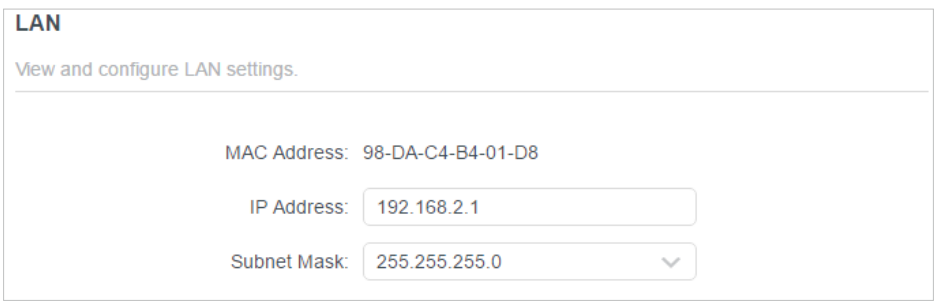
Most TP-Link routers use 192.168.0.1/192.168.1.1 as their default LAN IP address, which may conflict with the IP range of your existing ADSL modem/router. If so, the router is not able to communicate with your modem and you can't access the internet. To resolve this problem, we need to change the LAN IP address of the router to avoid such conflict, for example, 192.168.2.1.

1) Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.

2) Go to Advanced > Network > LAN.

3) Modify the LAN IP address as the follow picture shows. Here we take 192.168.2.1 as an example.

4) Click SAVE.



- Restart the modem and the router.

1) Power off your modem and router, and leave them off for 1 minute.

2) Power on your modem first, and wait about 2 minutes until it get a solid cable or Internet light.

3) Power on the router.

4) Wait another 1 or 2 minutes and check the internet access.

- Double check the internet connection type.

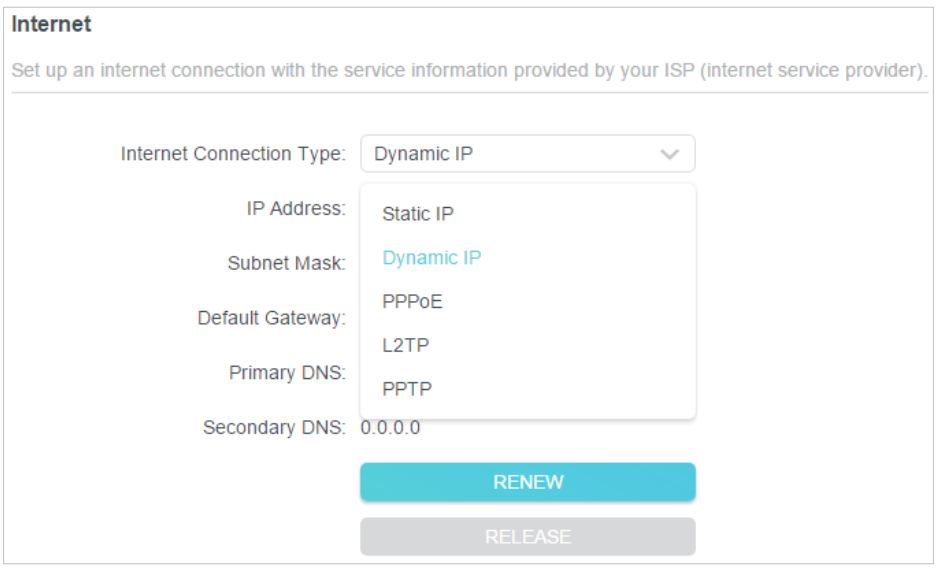
1) Confirm your internet connection type, which can be learned from the ISP.

2) Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.

3) Go to Advanced > Network > Internet.

4) Select your Internet Connection Type and fill in other parameters.

5) Click SAVE.



6) Restart the modem and the router again.

- Please upgrade the firmware of the router.

If you've tried every method above but still cannot access the internet, please contact the technical support.

Q5. What should I do if I can't find my wireless network or I cannot connect the wireless network?

If you fail to find any wireless network, please follow the steps below:

- Make sure the wireless function of your device is enabled if you're using a laptop with built-in wireless adapter. You can refer to the relevant document or contact the laptop manufacturer.

- Make sure the wireless adapter driver is installed successfully and the wireless adapter is enabled.
  - **On Windows 7**

  1) If you see the message No connections are available, it is usually because the wireless function is disabled or blocked somehow.

  2) Click Troubleshoot and windows might be able to fix the problem by itself.

  - **On Windows XP**

  1) If you see the message Windows cannot configure this wireless connection, this is usually because windows configuration utility is disabled or you are running another wireless configuration tool to connect the wireless.

  2) Exit the wireless configuration tool (the TP-Link Utility, for example).

  3) Select and right click on My Computer on desktop, select Manage to open Computer Management window.

  4) Expand Services and Applications > Services, find and locate Wireless Zero Configuration in the Services list on the right side.

  5) Right click Wireless Zero Configuration, and then select Properties.

  6) Change Startup type to Automatic, click on Start button and make sure the Service status is Started. And then click OK.

If you can find other wireless network except your own, please follow the steps below:

- Check the WLAN LED indicator on your wireless router/modem.
- Make sure your computer/device is still in the range of your router/modem. Move it closer if it is currently too far away.
- Go to Wireless or Advanced > Wireless > Wireless Settings, and check the wireless settings. Double check your wireless Network Name and SSID is not hided.

If you can find your wireless network but fail to connect, please follow the steps below:

- **Authenticating problem/password mismatch:**

  1) Sometimes you will be asked to type in a PIN number when you connect to the wireless network for the first time. This PIN number is different from the Wireless Password/Network Security Key, usually you can only find it on the label of your router.

2) If you cannot find the PIN or PIN failed, you may choose Connecting using a security key instead, and then type in the Wireless Password/Network Security Key.

3) If it continues to show note of Network Security Key Mismatch, it is suggested to confirm the wireless password of your wireless router.

Note: Wireless Password/Network Security Key is case sensitive.

- **Windows unable to connect to XXXX / Can not join this network / Taking longer than usual to connect to this network:**
  - Check the wireless signal strength of your network. If it is weak (1~3 bars), please move the router closer and try again.
  - Change the wireless Channel of the router to 1, 6 or 11 to reduce interference from other networks.
  - Re-install or update the driver for your wireless adapter of the computer.

FCC compliance information statement

Product Name: BE19000 Tri-Band Wi-Fi 7 Router
Model Number: Archer BE800

Component Name	Model
I.T.E. Power Supply	T150500-2-DT

Responsible party:
TP-Link USA Corporation
Address: 10 Mauchly, Irvine, CA 92618
Website: http://www.tp-link.com/us/
Tel: +1 626 333 0234
Fax: +1 909 527 6804
E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 25 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC regulations restrict operation of this device to indoor use only. The operation of this device is prohibited on oil platforms, cars, trans, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10000 feet.

FCC compliance information statement

Product Name: I.T.E. Power Supply
Model Number: T150500-2-DT
Responsible party:
TP-Link USA Corporation
Address: 10 Mauchly, Irvine, CA 92618
Website: http://www.tp-link.com/us/
Tel: +1 626 333 0234
Fax: +1 909 527 6804
E-mail: sales.usa@tp-link.com

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, **TP-Link USA Corporation**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2023-03-10

CE Mark Warning

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY(the maximum transmitted power)

2400 MHz -2483.5 MHz (20dBm)

5150 MHz -5250 MHz (23dBm)

Frequency band: 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at
https://www.tp-link.com/en/support/ce/

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 25 cm from your body.

National Restrictions

Attention: This device may only be used indoors in all EU member states, EFTA countries and Northern Ireland.

	AT	BE	BG	CH	CY	CZ	DE	DK
	EE	EL	ES	FI	FR	HR	HU	IE
	IS	IT	LI	LT	LU	LV	MT	NL
	NO	PL	PT	RO	SE	SI	SK	UK(NI)

UKCA Mark

UK
CA

UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at **https://www.tp-link.com/support/ukca**

National Restrictions

Attention: This device may only be used indoors in Great Britain.

	UK

FR
ÉLÉMENTS D'EMBALLAGE
À SÉPARER ET À DÉPOSER
DANS LE BAC DE TRI
BAC DE TRI

Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1) L'appareil ne doit pas produire de brouillage;

2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution:

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

Avertissement:

Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25 cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 25 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice:

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

高增益指向性天線只得應用於固定式點對點系統。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。

- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 請不要私自打開機殼，不要嘗試自行維修本產品，請由授權的專業人士進行此項工作。

限用物質含有情況標示聲明書

設備名稱：BE19000 Tri-Band Wi-Fi 7 Router Equipment name				型號（型式）：Archer BE800 Type designation (Type)		
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr^{+6})	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應器	—	○	○	○	○	○
天線	○	○	○	○	○	○

備考1.〝超出0.1 wt %〞及〝超出0.01 wt %〞係指限用物質之百分比含量超出百分比含量基準值

Note 1："Exceeding 0.1 wt %" and "exceeding 0.01 wt %" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2.〝○〞係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2："○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3.〝—〞係指該項限用物質為排除項目。

Note 3：The "—" indicates that the restricted substance corresponds to the exemption.

Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended
- Do not use the device where wireless devices are not allowed.

- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Operating Temperature: 0°C ~ 40°C (32°F ~ 104°F)
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanations of the symbols on the product label

Symbol	Explanation
⎓	DC voltage
~	AC voltage
⧈	Class II equipment
⊖—⊙—⊕	Polarity of output terminals
VI	Energy efficiency Marking
⌂	Indoor use only
⚠	Caution
🕮	Operator's manual
🗑	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.