



User Guide

Tapo Smart Floodlight Camera

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About This Guide

This guide provides a brief introduction to the Outdoor Pan/Tilt Security Wi-Fi Camera and the Tapo app, as well as regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.
■Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.

Introduction

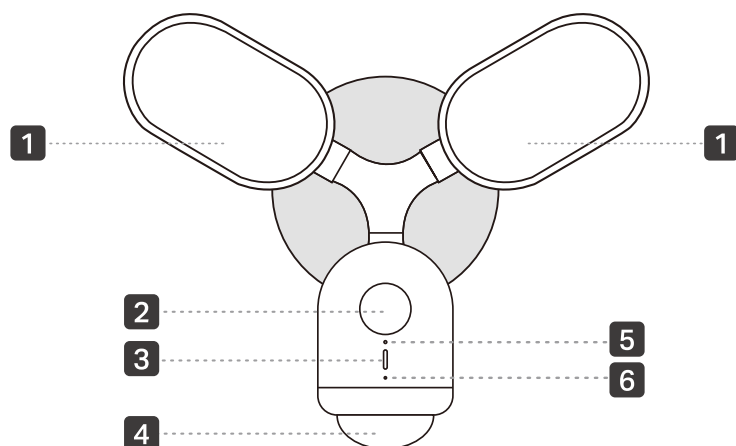
Light the Night Up with an Ultra-Bright Floodlight

- **2800lm Ultra-Bright Dimmable Floodlight** – Schedule your angle-adjustable, high-intensity 2800lm lighting to capture a full-color night view.
- **2K QHD Full-Color Vision** – Provides higher-quality security views with vivid colors even at night with floodlighting.
- **Motion-Activated** – Deftly identifies moving objects and turns on the floodlight within a 270° detection zone.
- **Customizable Alarm** – Record your customized audio as an alarm to extend your usages.
- **Smart AI Detection and Notification** – Smart AI identifies people, pets, and vehicles, notifying users as needed.
- **Motion Tagging** – Tags movement caught by the camera, so you know what you're looking at during live views.
- **Customizable Sound Alarm** – Record your customized audio as an alarm that plays when motion is detected.
- **Two-Way Audio** – Enables communication through a built-in microphone and speaker.
- **Flexible Storage Choices** – Save recorded videos on the hub-installed microSD card† (up to 512 GB) or by using Tapo Care** cloud storage services.

**Subscribe for cloud storage at <https://www.tapo.com/tapocare/>

Appearance

Front



1 Floodlights

3 System LED

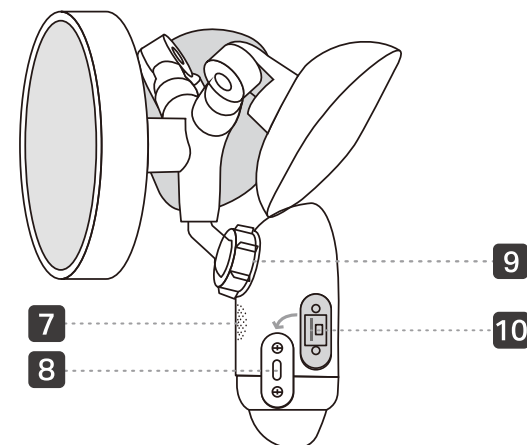
5 Light Sensor

2 Camera Lens

4 Motion Sensor

6 Microphone

Side



7 Speaker

9 Camera Adjustment Knob

8 Reset button*

10 microSD Card Slot**

***Reset Button**

While the camera is powered on, press and hold the RESET button for at least 5 seconds until the System LED blinks red. The camera will reset and reboot.

****microSD Card Slot**

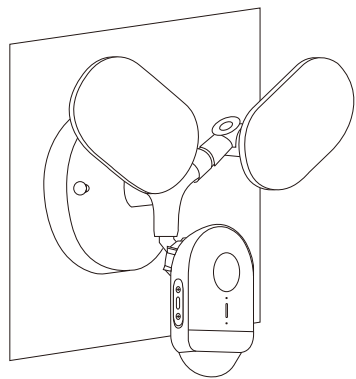
Loosen the screws and insert a microSD card. Initialize it on the Tapo app for local recording.
microSD card not included

System LED Indication

Solid red	Starting up
Blinking red and green	Ready for setup
Blinking red slowly	Connecting to Wi-Fi
Solid amber	Connected to Wi-Fi
Solid green	Connected to the cloud
Blinking red quickly	Camera resetting
Blinking green quickly	Camera updating

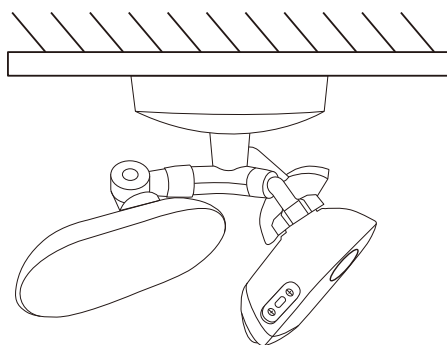
Mount Your Camera

You can mount your Tapo floodlight camera vertically on a wall or overhang under an eave. Make sure the area has a strong Wi-Fi signal.

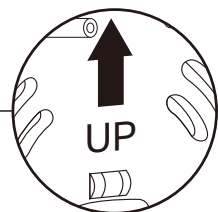
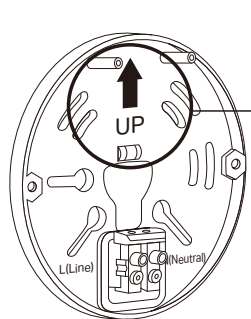


Wall Mount

OR



Eave Mount



For Wall Mount

Ensure the UP arrow on the bracket points up.

*To install horizontally, adjust the bracket to ensure the air bubble in the level is centered.

For Eave Mount

Point the UP arrow on the bracket towards your house.

Before You Start

WARNING: Risk of Electric Shocks

- Disconnect power at the fuse or circuit breaker before installing.
- Verify that the power supply voltage is correct. Connect fixture to a 110-240 VAC 50/60 Hz power source.
- Always follow code standards when installing wired connections.
- Install only on a UL-listed junction box or on a wall with a Neutral wire and a Line wire.
- An all-pole mains switch shall be incorporated in the electrical installation of the building. And the contact separation of the switch shall not be less than 3 mm.
- You can always find detailed wiring and mounting instructions in the Tapo app.



OR



If you are unfamiliar with basic electrical wiring, please consult a licensed electrician.

NOTICE

- Do not install near combustible or flammable surfaces.
- Do not connect this light fixture to a dimmer switch or timer.

Option 1: Install on an existing junction box

The floodlight camera can be mounted on a junction box on a wall or under an eave.



Screws ×2 (Choose based on your junction box)

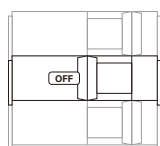


Screws ×2 + Screw Caps ×2

1

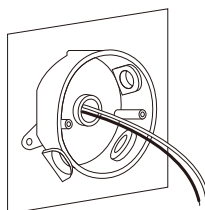
Turn off the circuit breaker. Make sure the power is off by turning your light on and off a few times.

⚠ Take care to avoid electric shocks.



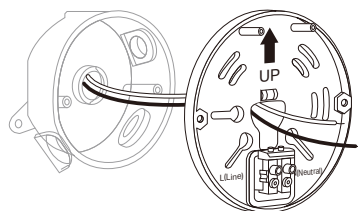
2

Remove the existing floodlight camera and disconnect wires from the junction box.



3

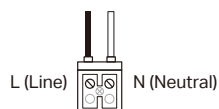
Route the wires through the bracket.



4

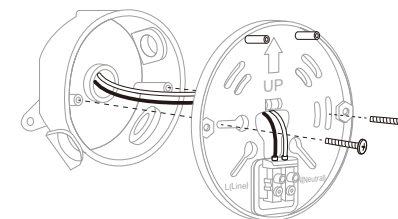
Connect the Neutral wire (usually white/blue) and the Line wire (usually black/brown/red) to the bracket. Secure the wires with a screwdriver.

Note: To identify wire colors, you can refer to <https://www.tp-link.com/support/faq/3474/>



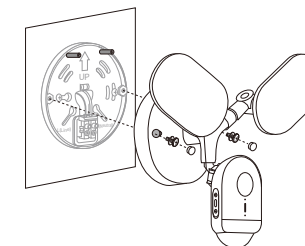
5

Attach the bracket to the junction box with screws.



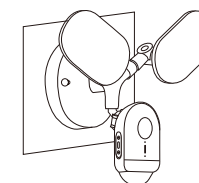
6

Align the mounting posts on the bracket with the holes on the floodlight camera. Secure the floodlight camera to the bracket with screws and insert the screw caps into the screw holes.



7

Adjust the camera and light position to the desired angles.

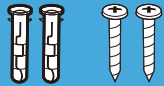


8

Turn on the circuit breaker.

Option 2: Install with existing electrical wires

Install where the Neutral wire and Line wire are available.



Wall Anchors ×2 + Self-tapping Screws ×2

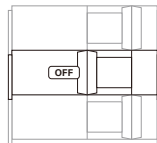


Screws ×2 + Screw Caps ×2

1

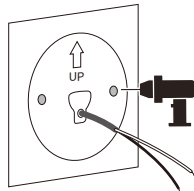
Turn off the circuit breaker. Make sure the power is off by turning your light on and off a few times.

⚠ Take care to avoid electric shocks.



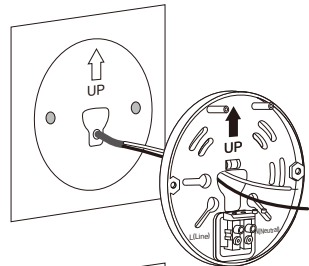
2

Route the wires through the mounting template and place the template. Drill two holes where indicated.



3

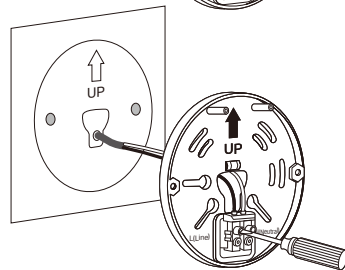
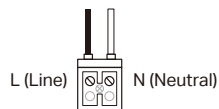
Route the wires through the bracket.



4

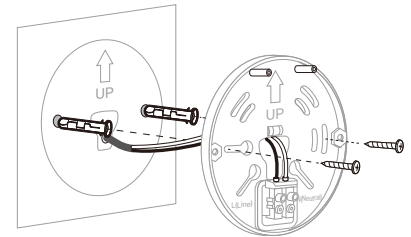
Connect the Neutral wire (usually white/blue) and the Line wire (usually black/brown/red) to the bracket. Secure the wires with a screwdriver.

Note: To identify wire colors, you can refer to <https://www.tp-link.com/support/faq/3474/>



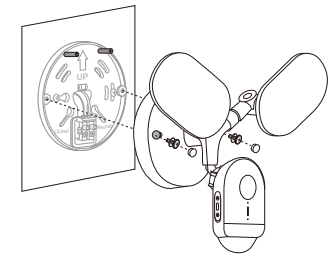
5

Use the screws to affix the bracket over the anchors.



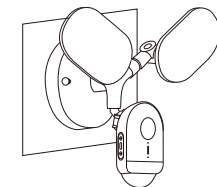
6

Align the mounting posts on the bracket with the holes on the floodlight camera. Secure the floodlight camera to the bracket with screws and insert the screw caps into the screw holes.



7

Adjust the camera and light position to the desired angles.



8

Turn on the circuit breaker.

Set Up Your Camera

After mounting your camera, follow the instructions in the Tapo App to complete the setup.

Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

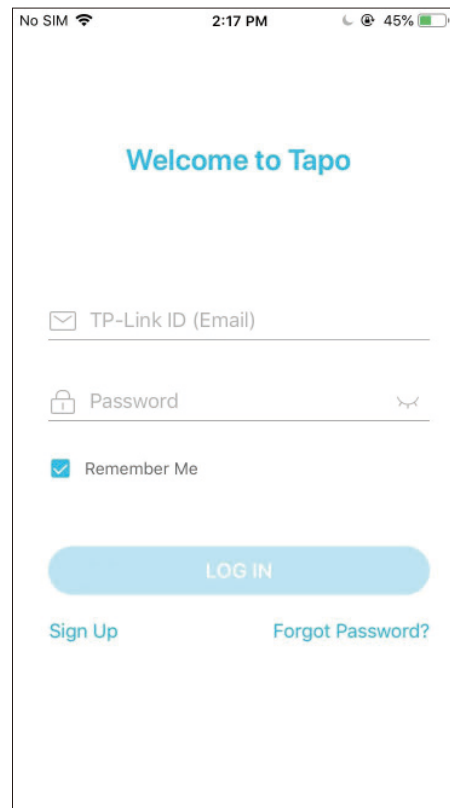


OR



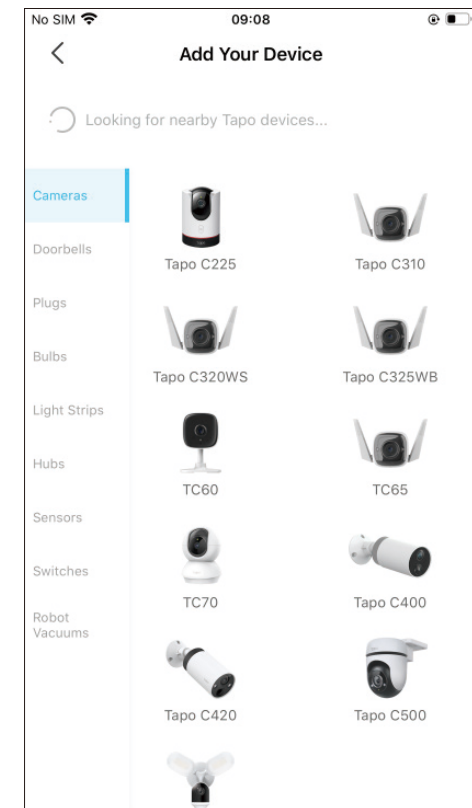
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



Step 3. Add Your Camera

Tap the ⊕ button in the app and select your model. Follow app instructions to complete the setup.



Set Up Using Amazon Frustration-Free Setup

What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

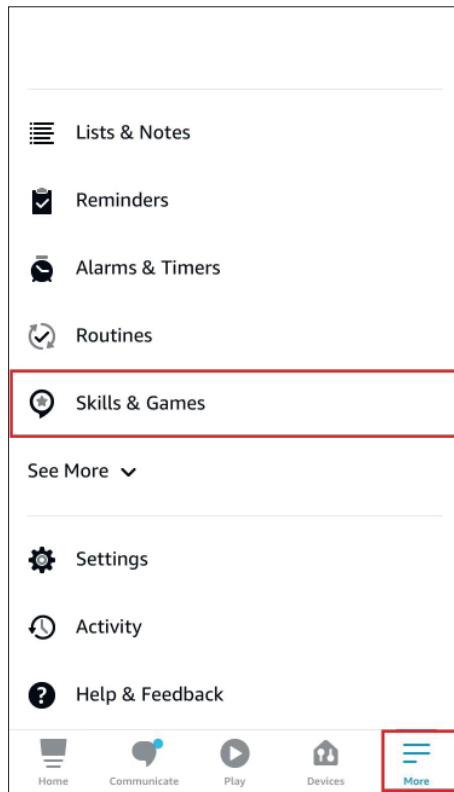
LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking amber and green	Ready for setup
Blinking amber	FFS setup in progress
Solid green	Working properly

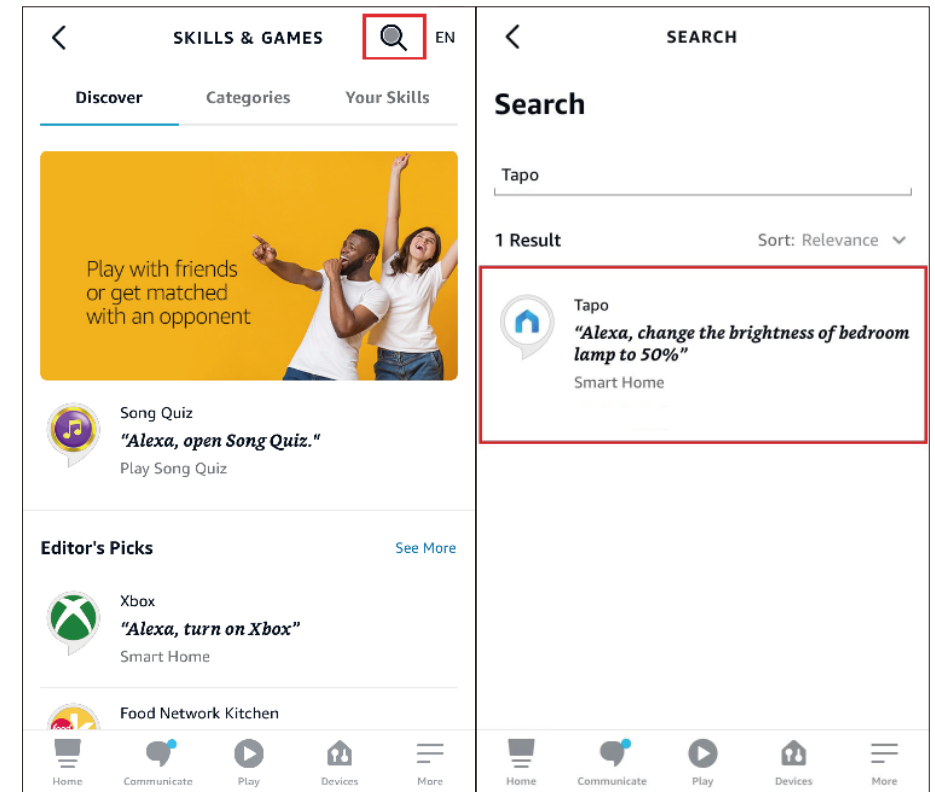
If the LED does not turn solid green after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

How to use Amazon Frustration-Free Setup with Tapo devices

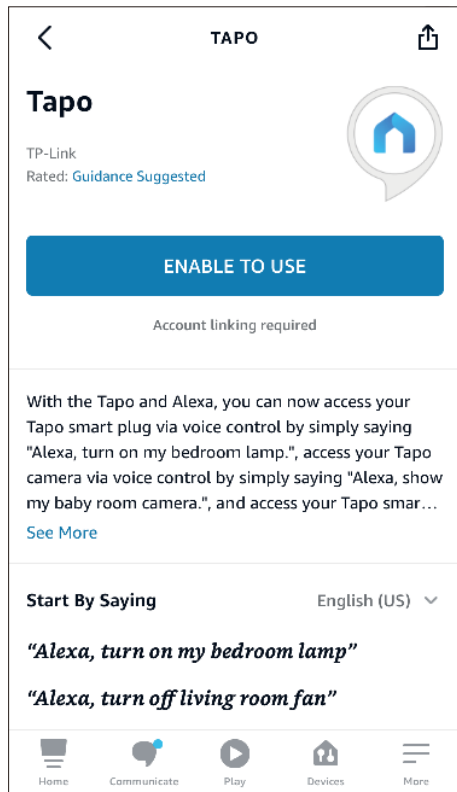
1. Open the Amazon Alexa app. Then tap **More** and select **Skills & Games**.



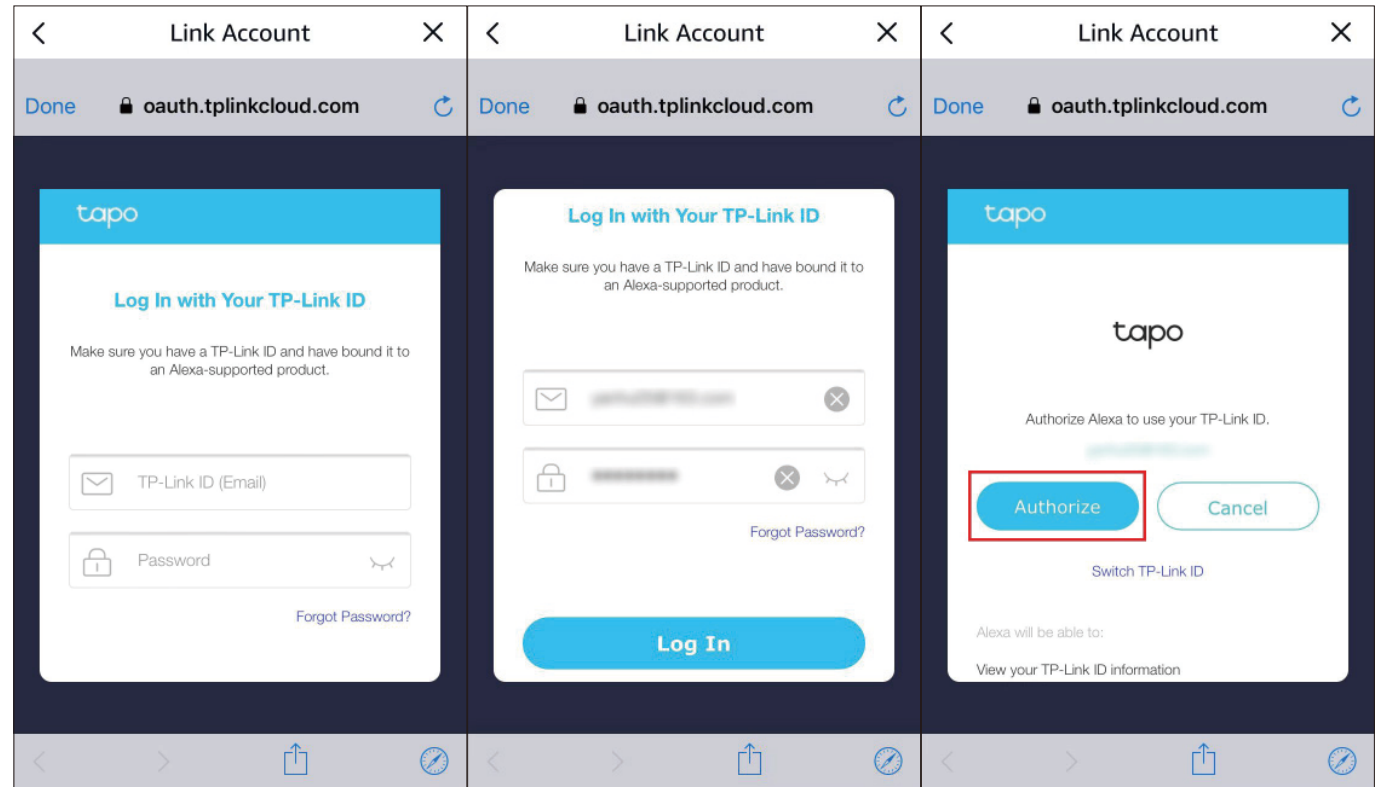
2. Enter **Tapo** in the search bar and choose **Tapo**.



3. Tap the **ENABLE TO USE** button.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap **Authorize**. After authorized successfully, the message **Tapo has been successfully linked** will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

Install a microSD Card

Follow the steps below to install the microSD card for local recording, or follow the installation video at <https://www.tp-link.com/support/setup-video/>. You can go to [Camera Settings](#) > [microSD Card](#) in the Tapo app to check the card status or format your card.

1. Loosen the screws on the back panel and remove the cover.



2. Identify the direction of the microSD card and carefully insert the card into the slot. Push in the card until you hear a clicking sound.



How to Reset Your Camera

Follow the steps below to reset your camera via the Reset button, or follow the installation video at <https://www.tp-link.com/support/setup-video/>. You can also go to [Camera Settings](#) in the Tapo app and tap [Remove Device](#) at the bottom to factory reset your camera.

1. Loosen the screws on the back panel and remove the cover.



2. Press and hold the Reset button for at least 5 seconds until the LED blinks red.



Authentication

FCC compliance information statement



Product Name: Tapo Smart Floodlight Camera

Model Number: Tapo C720

Responsible Party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

We, **TP-Link USA Corporation**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2022-11-30

CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY (the maximum transmitted power)

2412MHz—2472MHz (20dBm)

EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at <https://www.tapo.com/en/support/ce/>.

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

UKCA Mark



UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tapo.com/support/ukca/>.

Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage;
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

限用物質含有情況標示聲明書

設備名稱：Tapo Smart Floodlight Camera				型號（型式）：Tapo C720		
Equipment name				Type designation (Type)		
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應板	—	○	○	○	○	○
其他及其 配件	—	○	○	○	○	○

備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值

Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3. “—” 係指該項限用物質為排除項目。

Note 3: The “—” indicates that the restricted substance corresponds to the exemption.



Продукт сертифіковано згідно з правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Safety Information

- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not disassemble, repair or modify the product.
- Do not use the device where wireless devices are not allowed.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands.
- It is NOT recommended to expose this product to heavy rain or any type of moisture.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.

- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- The product should be kept free from excessive smoke, dust or high temperature and vibration.
- Avoid direct sunlight for better performance.
- Do not place heavy objects on top of the product.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Operating Temperature: -20 °C ~ 45°C (-4°F ~ 113°F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Symbol	Explanation
	Alternating current
	Caution
	Operator's manual
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.