

OFFONG



SMART **Plug**

Quick Start Guide

Specifications

90~250V AC, 50/60Hz

10A (Max.)

1200W (Max.)

Wi-Fi: **2412-2462** MHz

Max. wireless output power:13.98dBm

General use

Restore factory settings

Press and hold the button for about 5 seconds, and the reset process will start automatically. Blue lights flashing, indicating that the device has been restored to factory settings.

Lights indicate device status

Blue lights flashing: The device is waiting for Wi-Fi network configuration

Blue light is off: Configuration is successful

Add Device

Scan QR code below to download Tuya Smart APP

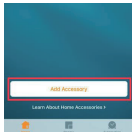
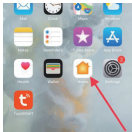


➤ For iPhone (iOS 12.0 or later)

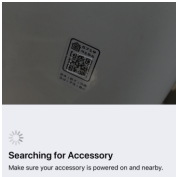
1. Connect using the home app

1.1 Make sure the iPhone or iPad (iOS 12.0 or later) is connected to the 2.4GHz Wi-Fi network (please make sure that the home router can access the Internet normally).

1.2 Click and open the Home APP, create a family, click "add accessory" or "+" in upper right corner.



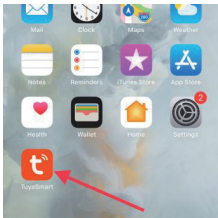
1.3 Scan the code.



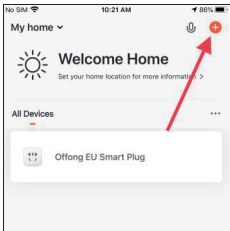
1.4 Follow the prompts to complete the configuration. (Modify name, assign room, etc.)

2. How to intervene in third-party control, such as Alexa, Google Assistant.

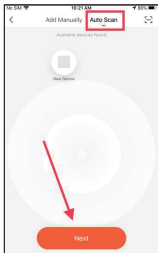
2.1 After using Home APP configuration, download the TuyaSmart APP from APP Store open the APP, create and log in to the account.



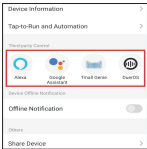
2.2 Click Add Device or the plus sign in the upper right corner.



2.3 Click “**Auto Scan**”, and you will discover new devices. Click Next, after modifying the name, click “Next”.



2.4 Access to third-party control. Such as Alexa, Google Assistant. Select the third-party control to be accessed and view the access tutorial.

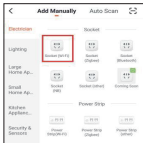
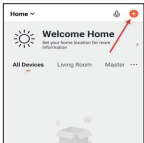


➤ **For Android Phone (Android 5.0 and above)**

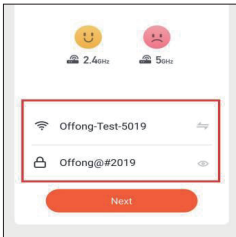
1. Connect with Tuya Smart APP

1.1 The mobile phone needs to be connected to the 2.4GHz Wi-Fi network, download the Tuya smart APP from App Store or Google Play, open and create a login account.

1.2 Click Add Device or the plus sign in the upper right corner. Click "Electrician" on the right navigation bar, click "Socket (Wi-Fi)".



1.3 Select wifi network (must be 2.4GHz). Enter the wifi password and click next.



The image shows a Wi-Fi configuration interface. At the top, there are two frequency options: 2.4GHz with a yellow smiley face icon and 5GHz with a red frowny face icon. Below these is a red-bordered box containing a Wi-Fi network selection area. The network name 'Offong-Test-5019' is selected, indicated by a checkmark icon. Below the network name is the password field 'Offong@#2019', which has an eye icon to its right. At the bottom of the interface is a large orange button labeled 'Next'.

2.4GHz 5GHz

Offong-Test-5019

Offong@#2019

Next

1.4 Click "is slowly blinking (2s/time)"


2.4GHz


5GHz

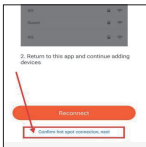
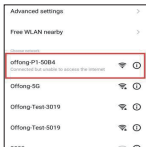
Which of the following states is your device indicator?

is fast blinking (0.5s/time)

is slowly blinking (2s/time)

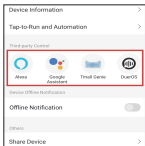
The indicator is not flashing?

1.5 After connecting to the wifi (offlong-P1-XXXX) of the device, return to the Tuya Smart APP and click "Confirm Hotspot Connection. Next" to add the device.



1.6 After modifying the name, click Finish.

1.7 Access to third-party control. Such as Alexa, Google Assistant. Select the third-party control to be accessed and view the access tutorial.



FAQ

Why can't I add smart devices successfully?

1. Make sure the attachment is inserted and nearby.
2. If you have a dual-band router, please turn off the 5GHz Wi-Fi network, and then connect the phone to the 2.4GHz Wi-Fi network. After the configuration is complete, you can turn on 5GHz Wi-Fi again (make sure the router has a network connection).
3. Make sure the device is in the factory reset state. If not, restore factory settings.
4. If the application prompts "Unable to add offong-XX-XXXXXX" after scanning the setup code, then:
 - 4.1 If the phone is connected to multiple WiFi and

these WiFi are in the configuration environment, please turn off the automatic connection of other WiFi.

4.2 Restore the device to factory settings, restart the phone, and add the attachment again.

4.3 Restore the device to factory settings, enter the mobile WiFi connection interface, click WiFi "offong-XX-XXXXXX", and then follow the prompts to scan the code to complete the configuration.

After restoring factory settings or unplugging / plugging in the power, the device works fine, but sometimes the network connection is disconnected and it is not recognized.

1. Make sure the number of Wi-Fi connected devices is within the wireless network capacity of

- the router. Otherwise, replace with another router.
2. Reconnect the iOS device to Wi-Fi and make sure the Wi-Fi signal is strong enough.
 3. If your wireless network is not performing well (it may be caused by network congestion), please wait for the network to repair.
 4. Check the router settings to see if there is any limit on the number of clients connected at the same time.
 5. Restart accessory or restore accessory to the factory settings, and then add accessory to the Home application.
 6. Keep the latest firmware.
- If you have any questions, please contact the after-sales email: support@offong.com

Note

1. Controlling this HomeKit-enabled accessory automatically and away from home requires an Apple TV with tvOS 11.3 or later or an iPad with iOS 12.0 or later or an HomePod set up as a home hub.
2. The use of a HomeKit-enabled accessory need the follow permissions:
Settings > iCloud > iCloud Drive > Turn On
Settings > iCloud > Keychain > Turn On
Settings > Privacy > HomeKit > Home> Turn On

Legal

Use of the Works with Apple HomeKit logo means that an electronic accessory has been designed to

connect specifically to iPod touch, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Safety Warning

- Only indoor use only
- Do not clean with liquid
- Do not disassemble, otherwise there is danger of electric shock
- Do not use in wet places
- Children away from the switch

- Do not exceed recommended equipment ratings
- Do not use on unattended equipment.
- Do not use the device when the casing is damaged

FCC Compliance Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital

device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm during normal operation.

OFFONG

Email: offong@offong.com

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Made in China