Dear Customer:

Thank you for choosing Oseemoon product.

Every day, thousands of customers get to choose Oseemoon for trust and destiny. We feel overwhelmingly gratified and enormous responsibility since we have your trust. To live up to the trust of our customers, we recruit more than 20 senior engineers to join in Oseemoon by paying high wages. Thanks to sustained efforts by our team, our products are best-sellers in more than 20 countries at home and abroad and more importantly, recognized and preferred by many customers, new or old. Our swift moving in the wave of health industry is backed by the pursuit of excellence in each product and the respect for every customer. The tangible customer experience is the most convincing ad, because we barely place advertisement, many of new customers are referred to us by old customers. This suggests that product, brand and service recognition is the cornerstone what makes our business succeed.

We, along with many customers, reach a consensus that health is an attitude and more importantly, a kind of responsibility! We are existing only for convoying the human health! We will always bear our original aspiration in mind, use best endeavors to study and experiment human health products, and do our utmost to serve the human health. Besides, any of our customers is highly encouraged to give us more suggestions, business development cannot separate from the actual market response. On behalf of Oseemoon, I would like to owe my sincere gratitude to those customers who have trust in us!

If you have any question with our service when purchasing or using Oseemoon products, please don't hesitate to call us at 4000-666-768 (8:30-24:00).

We are under the obligation to make customer satisfied and pursuing for leaving impression on customer!

Thank you for choosing our Smart Neck Massager. You'd better read through this User Manual before use, know exactly how to operate and use this product, so that you can better enjoy the massage experience. We are convinced that you and your family will have more pleasure and fun.

Keep this User Manual for future reference. If you have any problem when using this product, please feel free to contact Oseemoon Aftermarket Service Point or our head office, we will provide dedicated service to you, thank you for cooperation!

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This product is a household product, never use it for commercial purpose.

We are making efforts to improve and modify our products,
any change in technical data and specification may be implemented without further notice.

Precautions

⚠ Danger

This product is prevented from using with any of the following medical electronic devices and venues:

1. Medical electronic devices such as ECG instrument;
2. Implantable medical electronic devices such as heart pacemaker;
3. Life-sustaining medical electronic devices such as ECMO;
   *Any of the said medical electronic devices when used with this product may cause malfunctioning or even may be life-threatening, please know well and observe this rule;
4. Gas stations, chemical plants, dusty workshops, gas and other flammable and explosive venues.
5. This product is prohibited from use when charging.

⚠ Warning

- Never use this product with high-frequency surgical instrument, otherwise the electrode pad may be burnt, or this product may be damaged.
- Never use this product in the vicinity of short-wave or microwave therapy apparatus, otherwise the function output may be unstable, and the normal function of therapy apparatus may be also compromised.
- Avoid making the electrode pad of this product contact with wound and scar during massage, otherwise it may cause physical discomfort.
- Never place the electrode pad near the chest heart during massage, otherwise it would increase the hazard of heart fibrillation.
- It is recommended to use this product for only a user. Whenever it is used by more than one user, you must clean the electrode pad on this product before use, keep it clean and hygienic.
- To use this product, fit the electrode pad against the skin and make it evenly contact, otherwise it may cause a slight tingle.
- The electrode pad has heating function, when the same part is heated for a long duration (over 15 mins), otherwise it may cause low-temperature skin scald.
- Immediately stop it and seek medical attention whenever you endure physical discomfort.
- This product is provided with a lithium battery. Never drop, disassemble, modify, immerse in water or throw it into fire, otherwise it may cause damage or battery explosion.

- In any of the following circumstances, seek medical consultation before use, otherwise it may cause an incident or physical discomfort.
  1.Any patient under medical treatment and suffering physical discomfort.
  2.Any patient diagnosed with heart disease and abnormalities of brain nerves.
  3.Any patient whose body temperature exceeds 37.8℃ (fever).
  4.Any patient diagnosed with infectious disease.
  5.Any patient with impaired skin perception or abnormal skin.
  6.Any patient who is taking medicine.
  7.Any patient with abnormality of blood pressure.
  8.Any patient who cannot freely express his/her will.
  9.Any patient with perceptual disorder due to high peripheral circulation disorders such as diabetes.
  10.Any patient whose skin is allergic to SS electrode pad.
- Never use this product, if
  1.Any patient diagnosed with malignant tumors
  2.Any patient diagnosed with bleeding tendency
  3.Pregnant or lying-in woman
  4.Any patient with acute suppurative inflammation
  5.Any patient implanted with cardiac pacemaker
  6.Any patient with metal implants
  7.Around the human heart
- Never use this product in any area around heart, above neck, on head, in mouth, private parts or any area with skin disorder, and do not massage the soles of feet and palms at the same time. Moreover, never press on internal organs in use, otherwise it may cause an incident or physical discomfort.
- Never use this product with other medical devices or use more than 2 units of this product at the same time, otherwise it may cause an abnormality of function or physical discomfort.
- Never use this product for any purpose other than massage as specified in this User Manual, otherwise it may cause an incident or malfunctioning.
- Never use any electrode pad with notch or damaged part, otherwise it may cause an incident and malfunctioning.
- Never disassemble, repair or modify this product without prior approval, otherwise it may cause malfunctioning or electric shock.

⚠ Cautions

- Immediately stop it whenever you feel physical discomfort.
- Seek medical consultation and follow up medical advice if your body or skin feels unusual discomfort.
- If you intend to move the electrode pad or move it to other person during massage, never use it with any medical electronic device inside or outside the body, otherwise it may malfunctioning of electronic components (e.g.: e-watch wrong time).
- Turn off the power and unplug if it cannot run as normal, otherwise it may physical discomfort and incident.
- Do not plug or unplug USB cable with wet hands when charging, otherwise it may cause electric shock or incident.
- Do not render it to any child or person who is unconscious of expression, otherwise it may cause incident or physical discomfort.
- If you feel physical discomfort because of product malfunctioning, immediately stop it and unplug before moving it, otherwise it may cause an intense electric shock and physical discomfort.
- Do not use this product in high humidity areas such as bathroom, or use it while taking a shower, otherwise it may cause an intense electric shock and product damage.
- Do not use it when asleep, otherwise it may cause product malfunctioning and the electrode pad may lead to physical discomfort when moved to other parts.
- Do not use this product when driving, otherwise it may cause physical discomfort and incident due to intense skin irritation.
- Do not affix the electrode on the wounded area,
- otherwise it may cause skin inflammation.
- Do not make the metal part of belt, necklace and other items contact the electrode when massaging, otherwise it may be subject to intense electric shock.
- Do not apply it in the same area for a long duration (over 30 mins), otherwise it may cause muscle fatigue on the area where massaged and physical discomfort.
- Wear this product properly on left and right side of neck in a symmetrical way, otherwise it may cause an incident or physical discomfort.
  When unplugging USB cable, do not attempt to pull and drag the wire, but instead grip and pull out the wire plug, otherwise it may cause electric shock or product damage.

- The electrode pad will heat up, any user who is not sensitive to heat or susceptible to heat allergies should seek medical consultation before use.
- The product surface may heat up if operated for a long duration, but this is a normal phenomenon.
- Remove the battery of remote controller if left unused (over a period of 3 months).
- If the battery of remote controller is about to run out, please promptly replace new battery of the same model: CR2032.
- Never load the battery of remote controller in reverse electrodes when replacing a new battery.
- After the battery of remote controller is out of service, dispose it by following local regulations.

⚠ Recommendation for Use

- Make sure that the buttons can function well before use.
- If the battery gets lost during initial use or if the product is left unused for a long period, charge the product by following the instructions as contained in the User Manual, until you can make sure that it can run as normal.
- Dispose it according to local regulations on environmental protection, otherwise it may cause environmental pollution.
- This product is intended for user at 16 or above.
- Never use or store it in:
  ① Area exposed to sun
  ② Hot and humid area
  ③ Flooded area
  ④ Dusty area
  ⑤ Near fireworks
  ⑥ Area susceptible to vibration and shock
  ⑦ Area under electromagnetic interference
  ⑧ Petrol or gas station
  ⑨ LPG station
  ⑩ Flammable and explosive chemical plant

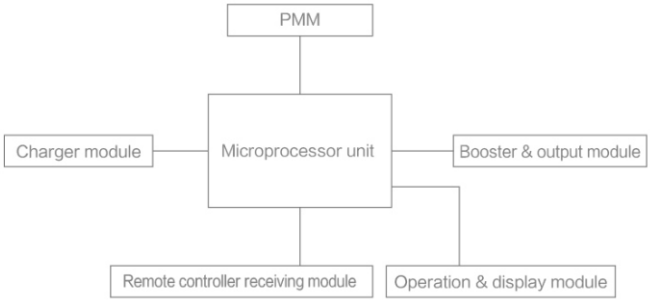
Technical Data

Model	CVM-S600 (White)	Rated Voltage	5V ⎓
Rated Power	5W	Normative Reference	GB4706.1-2005

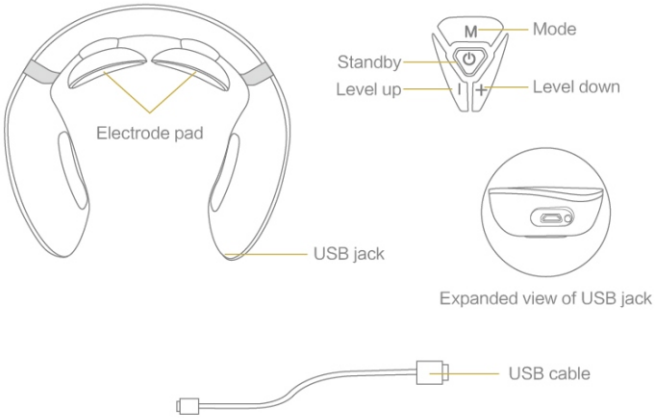
Model	CVM-S600 (Wine Red)	Rated Voltage	5V ⎓
Rated Power	5W	Normative Reference	GB4706.1-2005

Model	CVM-S600 (Royal Blue)	Rated Voltage	5V ⎓
Rated Power	5W	Normative Reference	GB4706.1-2005

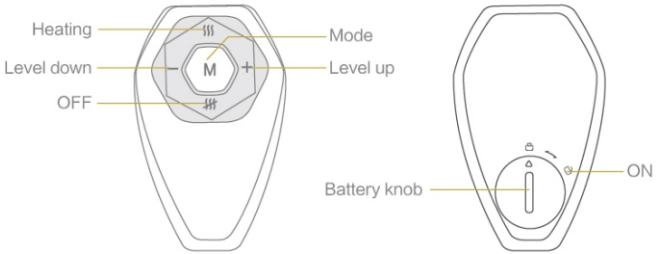
Electrical schematic diagram



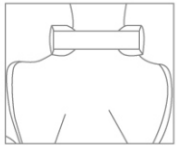
Product Components

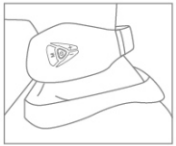


Remote Controller



How to Wear





Procedures

1. Moisten the neck skin with a wet towel before use, wear the product on neck with the electrodes fit to the neck skin, set it in proper place, turn on the product and adjust it to an appropriate level and mode of massage.
2. Press and hold ⏻ for two seconds, turn on the product (until you can hear the buzzer "beep" and the indicator becomes lit), go to the default mode and set at the default level (0). Press and hold ⏻ for two seconds when it is turned on, the buzzer will "beep" twice and the product is turned off. (Press and hold the off button, do not attempt to turn it on until the battery indicator stops from flashing).
3. "+" button on the main unit is used to turn up the level of massage, every press is followed by one buzzer "beep", which means one level up. There are 15 levels numbered from 0 to 15. At a level of 15, press "+" button, then the buzzer will "beep" twice, but the level stays the same at 15.
4. "–" button on the main unit is used to turn down the level of massage, every press is followed by one buzzer "beep", which means one level down. There are 15 levels numbered from 15 to 1. At a level of 1, press "–" button, then the buzzer will "beep" twice, but the level stays the same at 1.
5. "M" button on the main unit is the mode button, press it to switch mode. There are 3 optional modes, every press is followed by one buzzer "beep", which means one mode up. Three modes can be switched cyclically (Note: M1, M2, M3). Every mode switch is followed by a return to the default 0.
6. 6. "M" button on the remote controller is the mode button, press it to switch mode. There are 3 optional modes, every press is followed by one buzzer "beep", which means one mode up. Three modes can be switched cyclically (Note: M1, M2, M3). Every mode switch is followed by a return to the default 0.
7. "+" button on the remote controller is the level up button, every press is followed by one buzzer "beep", which means one level up. There are 15 levels numbered from 0 to 15. At a level of 15, press "+" button, then the buzzer will "beep" twice, but the level stays the same at 15.

8. "–" button on the remote controller is the level up button, every press is followed by one buzzer "beep", which means one level up. There are 15 levels numbered from 15 to 1. At a level of 1, press "+" button, then the buzzer will "beep" twice, but the level stays the same at 1.
9. "ʃʃʃ" on the remote controller is the heating on button, press this button, the buzzer will "beep" once, then the main unit starts heating, two electrode pas will heat up at a temperature of 37–43℃.
10. "ʃʃʃ" on the remote controller is the heating off button, press this button, the buzzer will "beep" once, then the main unit stops heating.
11. The timing run set for the main unit is 15 minutes, which means that the unit will automatically stop running 15 minutes after turning on.
12. When the unit is turned on, the product will automatically shut down within 20 seconds if you don't wear it properly.

How to Charge Battery

1. When the battery level is low, the unit will shut down 7 seconds after "beeping", you may plug one end of Micro–USB cable to the unit, with the other end plugged to the power adapter (power output: 5V1A/2A) for charging. When charging, red indicator, green indicator and blue indicator will flash alternately; white indicator becomes lit when fully charged.
2. To replace battery, insert a key of suitable width into the battery knob slot, turn it clockwise to the counter position, open the cover and replace battery, make sure that the cathode is loaded upward. (Battery mode: CR2032)

Tips

- The product will automatically shut down after running for 15 minutes, so it is recommended to run for a duration shorter than 30 minutes, use it on demand every week.
- This product should be stored in a well–ventilated and dry area after use.
- Never attempt to use it when placed under any other heavy object.
- Never attempt to pull the rubber plug at USB jack, failing which it may break and fall off.

Daily maintenance

- To clean and maintain the product, turn off the main unit, clean electrode pads with a wet tissue. When it is very dirty, wipe and disinfect electrodes
- with a slight amount of 75% medical alcohol.
  For routine care, wipe clean by applying neutral detergent with a soft cloth,
- never use any corrosive detergent or soak or rinse it in water.
  Prevent water or other liquids from getting into the main unit when cleaning, for fear of short electric shock in use.

Troubleshooting

- Refer to the following tips and alternatives if something goes wrong with this product.
- Unplug it if the product is faulty or becomes unserviceable.
- Never attempt to dissemble or repair the product without prior approval, failing which it may cause product damage or invalidate the warranty term. In this case, we will be excused from any consequence.

Fault Description	Alternative Solution
The product cannot start	• The internal rechargeable battery is low. • The remote controller battery runs out of power. • Make sure if the main unit On/Off button is pressed down.
The product cannot be recharged or the charging indicator is not displayed	Check if USB cable is properly connected to the main unit and cellphone power adapter.

Fault Description	Alternative Solution
The product can display as normal, but user is unconscious of massage	• Check if the electrode pads directly contact the skin? Adjust the position until it is closely fit to the skin. • Check if there is any hair or clothes, accessories between electrode pads and skin? Move or remove objects between them. • Check if the level of massage is set to 0? Increase the level of massage.
With sting feeling	• Check if the electrode pads directly contact the neck skin? Adjust the position until it is closely fit to the skin. • Check if the massage duration is too long? It is recommended to massage 15 minutes a cycle, two cycles a day. • Check if the level of massage is too high? Level down. • Check if the neck skin is allergic to electrode pads? Anyone with severe skin allergy should receive desensitization treatment first. • Check if the climate is freezing and skin is dry? Moisten the skin with a wet towel before use. • Check if the skin surface is wounded? Never attempt to place any electrode on the wounded area for massage.
Slight irritation	• Check if the electrode pads directly contact the neck skin? Adjust the position until it is closely fit to the skin and turn to an appropriate level of massage. • Check if the electrode is stained or oily? Clean the electrode surface. • Check if the battery level is low? If so, recharge the battery. • Check if the level of massage is too low? Level up.

Instructions for Recycling of Products and Parts

Suggestive Instructions for Recycling

For the purpose of environmental protection, you as a consumer is responsible for separating this product or any of parts (when scrapped) from domestic refuses, and transfer it to a competent recycling site who will resort, dissemble, recycle and renew this product or any of parts (when scrapped) according to applicable national regulations.

Description and Content of Hazardous Substances in Product

Part Name	Hazardous Substances					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Metal parts	○	○	○	○	○	○
PCB	✕	○	○	○	○	○
Plastic parts	○	○	○	○	○	○

○ : It means that the content of this hazardous substance in all homogeneous materials of the part is below the limits as specified in GB/T 26572.

✕ : It means that the content of this hazardous substance in at least one homogeneous material of the part exceeds the limits as specified in GB/T 26572.

10 EFUP Mark	"EFUP" of this product is up to 10 years, we define this period according to the characteristics of product design. "EFUP" is only valid when the product is used under normal conditions as described in the User Manual.

Note:

1. Other parts and its material which comprise this product, but not listed above are considered as non-hazardous substances.
2. All parts and its homogeneous materials which contain hazardous substances as listed above are consistent with the strict requirement of China RoHS on restrictive use of hazardous substances, you can rest assured to use it.

Precautions for Disposal

Give support for the recycling of rechargeable battery (lithium ion battery).
Battery model: 103048-1500mAh
Battery polarity: Inside the battery compartment, red line indicates the anode, and black line indicates the cathode.

⚠ Danger	The battery loaded in this product is a special rechargeable battery. Never attempt to use it for other products, and do not charge the rechargeable battery that has been removed. ● Do not throw battery in fire for fear of overheating ● Do not pierce with a nail, impact by gravity, disassemble or modify structure ● Do not connect the cathode and anode with a metal piece ● Do not store it with necklace or hairpin ● Do not charge, use and place it by furnace, or exposed under the sun, failing to which it may cause heating, fire and break off. ● Do not dismantle the massager and replace the inside rechargeable lithium ion battery by a non- rechargeable battery. **Any of the above circumstances may cause heating, fire, cracking or explosion.**
⚠ Warning	Keep the removed rechargeable battery out of children's reach for fear of accidental swallowing. ● Seek immediate medical attention in case of accidental swallowing ● If the battery fluid leaks, never touch the fluid with bare hands and dispose it by the following way. ● If the battery fluid accidentally splashes into your eyes, you may lose sight. Do not attempt to rub your eyes with hands, rinse with clean water and seek medical consultation. If your body or clothes is stained with battery fluid, it may cause skin irritation or wound, flush with clean water. If you feel unwell, seek immediate medical attention. ● Disassemble the product only when disposed, failing to which it may cause fire, electric shock or wound; if you intend to repair the product (other than battery replacement), consult the store from which you bought this product.

The lithium-ion battery load in this product is a valuable resource which can be recycled and renewable. Remove the battery when it is going to scrap, send it to a renewable and disposal site for rechargeable batteries.

Product Warranty Card

Warranty Term and Condition:

1. 1.This warranty card is only valid within the territory of Mainland China (other than Taiwan, Macau, Hong Kong).
2. 2.Oseemoon electrical appliance bought by consumer for family needs will be guaranteed for one year from the date of purchase provided that it is used as normal.
3. If you requests free repair service for malfunctioning product under normal use condition within the warranty term, connect to the purchase channel on presentation of this warranty card and payment slip.
4. In any of the following circumstances, this product will be provided paid repair instead of free repair:
   a.If it is damaged due to improper use, maintenance or care;
   b.If no "Three Guarantees" certificate and valid payment slip is presented;
   c.If the model as indicated on "Three Guarantees" certificate is different from the product model or there is some content altered;
   d.If this product is damaged due to force majeure event.
5. Keep the warranty card in good order and no renewal is made upon lost.
6. Any user as holder of a valid warranty card will be entitled to other rights to the extent permitted by applicable national provisions during the period of repair request, except for the product repair as contained in this warranty card.

User Warranty Card

Product Description	
Model	
Place of Origin	
Warranty Term	
Invoice #	
Date of Purchase	

Repair Service Record

Date of Repair	
Date of Inspection	
Fault, Repair and Case Handling	
Repair Unit	
Signature by Repair Man	

本公司保留对产品及说明书改进的权力，如有改动恕不另行通知，产品外观以实物为准；
本册经过认真核对，但不排除可能存在印刷错漏或内容上的误解，敬请谅解，本公司保留解释权。
The company reserves the right to improve the product and instruction manual. If there is any change, the product appearance will be subject to the actual product without notice;
This volume has been carefully checked, but there may be printing errors or misunderstandings. Please understand. We reserve the right of interpretation.

废弃物不当处置会造成对环境的污染
Improper disposal of waste will cause environmental pollution

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.