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Taking control of your online life has never been easier.

We wanted the right to own our online lives, and we believe everyone should have that right. With Helm, you can feel safe, secure, and in control, knowing your data is right where it should be—with you, so you can live online on your own terms.

We created Helm so each of us could be the owners of our online identities.
We're glad you are joining us to take back your own.

Giri Sreenivas, co-founder/CEO

Dirk Sigurdson, co-founder/CTO

Limited Warranty

Helm warrants that your Helm hardware product ("the Product") will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery to the original retail purchaser ("the Warranty Period"). If a defect in the Product arises within the Warranty Period, Helm will, at its sole option and subject to applicable laws: (a) repair or replace it with a new or refurbished product or component; or (b) refund the original purchase price upon return of the defective Product. This Warranty does not apply to (x) Products you purchase from unauthorized resellers; (y) where the instructions for use and activation of the Product are not complied with; (z) where the Product is damaged as a result of abuse, accident, unauthorized modification or other causes beyond our reasonable control.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the warranty limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

Claims Process: To obtain remedies under this Warranty, Helm must receive Consumer's claim before the end of the Warranty Period. Consumer must obtain a Return Material Authorization ("RMA") from Helm and return the defective Product together with proof of purchase to the address specified by Helm in connection with the RMA. Consumer shall bear the cost of shipping the Product to Helm. By sending the Product, Consumer agrees to transfer ownership to Helm. Helm may not return the original Product to Consumer.

Helm warrants that any repaired or replaced Product is covered for the remainder of the original Warranty Period. If the claim is justified based on this Warranty, Helm shall bear the cost of shipping the repaired or replacement Product to the Consumer. Any Product returned to Helm without a valid warranty claim or without a RMA may be rejected, returned at sender's cost (subject to prepayment) or disposed of in Helm's sole discretion.

ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCTS ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED. UNLESS OTHERWISE REQUIRED BY LAW, IN NO EVENT SHALL HELM BE LIABLE FOR PERSONAL INJURY, OR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OR INABILITY TO USE HELM PRODUCTS, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF HELM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Regulatory Statements

FCC Warning
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
•Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

DO NOT OPEN. NO USER SERVICEABLE PARTS INSIDE. FOR INDOOR USE ONLY. USE ONLY WITH POWER CORD SUPPLIED BY HELM.

Helm

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What's in the Box

Helm Personal Server

Ethernet Cable

Power Supply Cable

Power Supply

USB Flash Drive

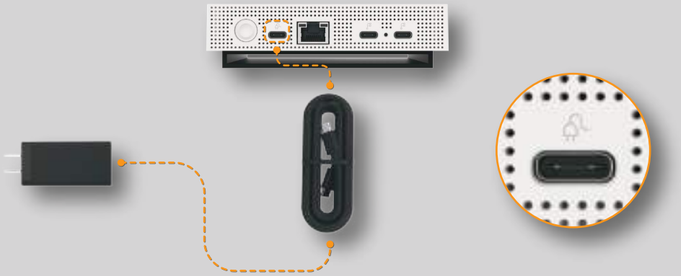
Get Started with Everything Above +

Helm Smartphone App

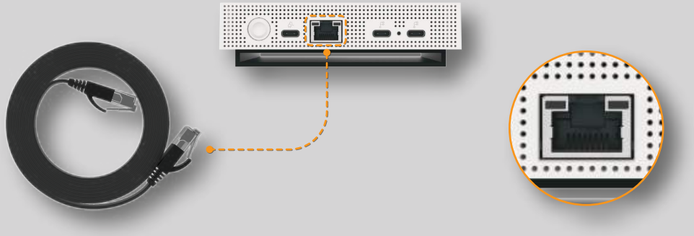
Activation Code

Setup

1 Connect your Helm to power using the supplied adapter. It will power up automatically.



2 Use the included Ethernet cable to connect Helm directly to your router (recommended). Alternatively, you may set up Helm with your wireless network from within the Helm app during setup.



3 Once the power LED is pulsing blue, launch the Helm app and follow the prompts to pair your smartphone with Helm. This step requires Bluetooth to be enabled on your phone.

4 When prompted, enter your Activation Code in order to complete the setup and configuration of your Helm.