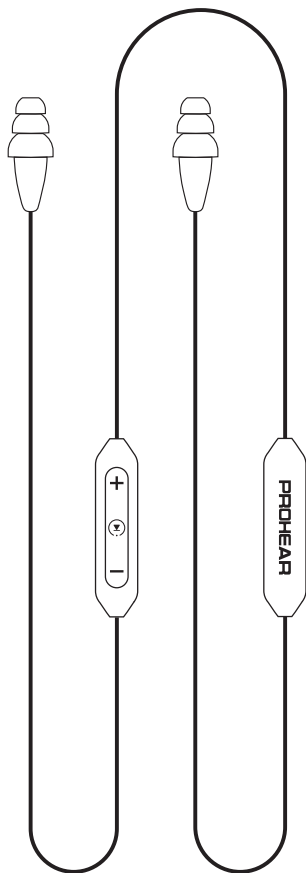


PROHEAR



**Hear Safely. Live Fully.
Protect Your Hearing. Every Day.**

Package Contents

1 × PROHEAR Neckband Electronic Earplugs

3 × Pairs of Silicone Ear Tips (S/M/L)

1 × USB-C Charging Cable

1 × User Manual

Warnings & Product Notes

Warning

Do not disassemble, pierce, crush, heat, or dispose of the battery in fire.

Do not use the product if the battery is severely swollen or has been soaked in water.

Product Note

Operating Temperature Range: -20°C to 50°C

Storage Temperature Range: -20°C to 50°C

Charging Temperature Range: 0°C to 50°C

NOTES

For initial pairing:

Select "EP11" from your phone's Bluetooth device list to complete pairing.

For subsequent connections:

Simply open the charging case and remove the earbuds - they will automatically reconnect to your last paired device.

1. Power

On: Hold MFB 2s → Blue light + “Power On”.

Off: Hold MFB 5s → Red light + “Power Off”.

2. Bluetooth

Pairing: Hold MFB 5s → **Red/Blue flash**.

Connect: Phone → Bluetooth → **Select EP11**.

Reconnect: Auto after power on.

3. Controls

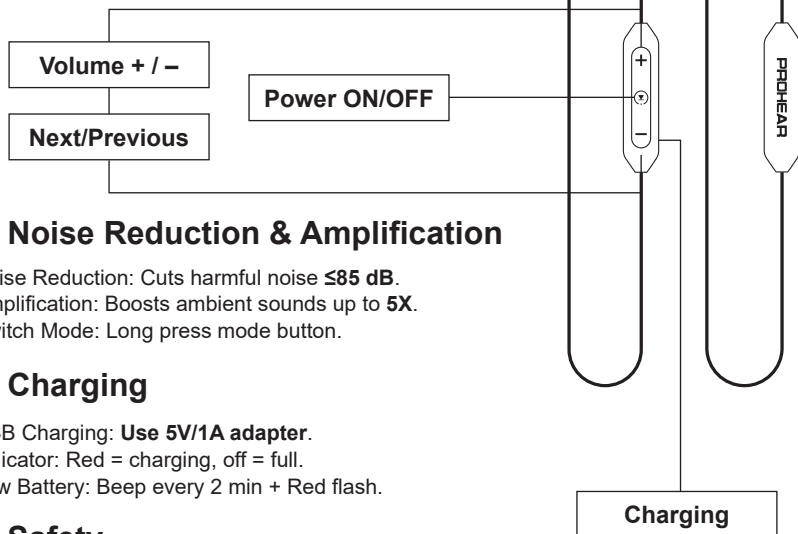
Volume + / -: Short press “+” / “-”.

Play/Pause: Short press MFB.

Next/Previous: Long press “+” / “-”.

Calls: Press MFB to answer/end, hold 2s to reject.

Voice Assistant: Double press MFB.



4. Noise Reduction & Amplification

Noise Reduction: Cuts harmful noise ≤ 85 dB.

Amplification: Boosts ambient sounds up to **5X**.

Switch Mode: Long press mode button.

5. Charging

USB Charging: Use **5V/1A adapter**.

Indicator: Red = charging, off = full.

Low Battery: Beep every 2 min + Red flash.

6. Safety

Wear properly for best protection.

Avoid heat, humidity, and sharp objects.

Do not disassemble; contact service if needed.

NOTES

1. The device enters sleep mode after 5 minutes of Bluetooth disconnection. The light turns off, and Bluetooth connection is closed, but Transparency Mode remains functional, it can be awakened by triple-tapping to re-enter pairing mode.
2. If the earbuds exceeds the effective range (20-30m in a straight line with no obstacles), it disconnects. Within 5 minutes of returning to the Bluetooth range, it reconnects automatically. If not returned within 5 minutes, the earbuds does not automatically power off.

INSTALLATION INSTRUCTIONS (EAR COVER & EAR TIP)

1. Attach the appropriately sized ear cover to the earbuds according to the corresponding direction.
2. Install the ear tip onto the ear tip stem.
3. Ensure that the ear tip is securely fixed onto the ear tip stem.

EARBUD WEARING INSTRUCTIONS

1. Select the Right Fit

- Try different eartip sizes (S/M/L included) to find the most comfortable seal

2. Proper Placement

- Gently twist the earbud forward as you insert it
- Push until it sits snugly in your ear canal
- Check that the earbud body sits flush against your ear

Pro Tip:

- For best noise isolation, the earbud should create a light suction when properly inserted
- If they feel loose, try a larger eartip size

Get the Perfect Seal!

Pull Ear + Twist In = Quiet

Wrong: Don't just push in. (No Seal) Right: Pull ear up, then twist earplug in until sealed.

PROHEAR EP11 FCC STATEMENT BT NOTE

FCCID:2AYWU-EP11

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radiocommunications. However, there is no guarantee that interference will not occur in a particular installation, if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference

WARRANTY

One year warranty, effective from the date of purchase. Warranty automatically activated.

WARRANTY INVALIDATION CONDITIONS:

This warranty shall be void in case of any of the following circumstances:

- 1.The unit has been tampered with or pierced.
- 2.The device has been submerged in water or other liquids, exposed to excessive dirt or dust accumulation, or subjected to physical abuse in any form.

Adherence to these warranty limitations is essential to maintain the validity of your warranty coverage.

Contact Us: **support@proheartac.com**

Please adhere to these warnings to ensure safe and proper use of your electronic earplugs.

KNOW MORE PROHEAR

Store Name: PROHEAR

Store Link:

<https://amzn.to/2Np4hft>



Scan Code To Watch Video!

<https://bit.ly/3kA7rf5>

MADE IN CHINA