

INSTRUCTION
MANUAL

平面印刷品基本技术要求			
深圳市云视机器人有限公司			
设计：	日期:2025.09.03	物料名称	M6说明书（美规）
尺寸:140*105mm	材质:100g双铜纸	产品型号	Lefant M6
页数：	印刷颜色:单色印刷	物料编号	
比例:1:1	装订方式:骑马钉装	版次	V01
变更记录：			

Lefant M6 User Manual

Self-cleaning Smart Vacuum Cleaner with Integrated
Sweeping and Mopping Functions



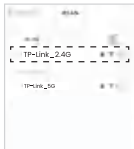
Please read this instruction manual carefully before using the product and keep it in a safe place for future reference.

Thank you for choosing Lefant.

This manual will guide you to fully understand and quickly install the robotic vacuum cleaner (hereinafter referred to as "the robot"). It will also provide detailed information on usage and maintenance to help you have the best product experience. If you encounter situations not properly addressed in this user manual, please contact our after-sales service. We'll solve your specific problems. For more information, please visit the official website of Lefant ROBOTICS: www.lefant.com, or send an email to the following email address:

- ✉ NA: support.us@lefant.com
EU: support.eu@lefant.com
JP: support.jp@lefant.com
Other countries: support@lefant.com
- Facebook: @LEFANTOFFICIAL

You can scan the QR code or download the "Lefant" app from the app store to connect to the robot and unlock more features.



Kind Reminder:

- After the installation of the robot, please follow the instructions on the mobile app to complete registration, logging in, and network configuration.
- Before configuring the network, please ensure that your phone and home network are connected.
- The WiFi wireless connection of this product supports 2.4GHz frequency band networks.

The product shown in the illustrations may differ from the actual appearance. Please refer to the physical product for details.

Safety Information

Precautions

- This product is only used for floor cleaning in home environments. Do not use it outdoors (such as on an open balcony), on non-floor surfaces (such as sofas), or in commercial or industrial environments.
- Please clean or maintain the self-cleaning dust collection charging base station (hereinafter referred to as the "base station") and the robot when the base station is powered off and the robot is turned off.
- Do not use the robot and the base station as toys, or ride or stand on them. When the robot or the base station is in operation, please supervise children and pets and keep them as far away as possible.
- Do not use this product in a room where infants or young children are sleeping.
- Do not allow children, or people with physical, mental or sensory impairments to use or operate this product.
- If using it in a suspended environment (such as a duplex floor), be sure to use a sturdy physical barrier to prevent personal injury or property damage caused by the accidental fall of the robot.
- Do not let the limbs or other body parts of people or pets get close to the rotating position of the robot's brush head or put them into the gaps of the machine to avoid injury.
- Before use, please clean up scattered wires and other sundries on the floor, and move away objects that are easy to tip over, fragile, valuable, and potentially dangerous to avoid being entangled, stuck, dragged, or knocked over by the robot, which may cause personal injury or property damage.
- Please ensure that there is no standing water on the floor where the robot operates, otherwise it may cause the robot to get water damaged.
- Do not use it to clean any burning objects (such as unextinguished cigarette butts, matches, ashes, etc.) or any flammable and explosive items (such as lighters, gasoline, toner and powder used in printers or copiers, etc.).
- Before use, ensure that components such as the dust bin, filter, dust bag, side brush, and mop are properly installed.
- Do not use the product without a dust bag.
- Be careful of scalding by hot water. Do not touch the water outlet of the base station.
- Do not use any liquid to douse the robot and the base station.
- Do not use it to clean long-haired carpets (some dark-colored carpets may not be cleaned properly).
- If the product is damaged in any way, do not use it and contact the official after-sales service in a timely manner for a solution.

- Do not store or use it in an environment with a temperature higher than 40°C, lower than 0°C, or where there is any liquid or viscous substance on the floor.
- Do not use any disinfectant other than the official cleaning solution, otherwise it may cause serious damage to the robot and the base station.
- Do not place any objects on the robot, the base station, or at the dust collection port of the base station, and do not cover or block them with any items (including dust covers).
- Please avoid having hard or sharp objects (such as renovation waste, glass, nails, etc.) on the floor where the robot operates, otherwise it may scratch the robot and the floor.
- Be sure to place the base station on a horizontal hard floor indoors, and keep the robot, the base station, and the power cord away from open flames, heat sources (such as radiators), and areas that are wet, have water, are narrow, or may leave the robot suspended.
- Please put away fragile items and sundries placed on the floor (such as vases, mirrors, plastic bags, etc.) to avoid damage to valuable items in the home when the robot is blocked during operation or slightly touched.
- Do not place low objects such as floor mats and shoes at positions like the stairway that may cause the robot to fall, otherwise it may interfere with the normal operation of the robot's anti-fall sensor and cause the robot to fall.
- Please use this product in accordance with the instructions in the manual. Any losses and damages caused by improper use, or any indirect losses caused by the use, misuse, or inability to use this product shall be borne by the user.

SAVE THESE INSTRUCTIONS

To satisfy RF exposure requirements, a separation distance of 20 cm or more should be maintained between this device and persons during device operation.

To ensure compliance, operations at closer than this distance is not recommended. The antenna used for this transmitter must not be co-located in conjunction with any other antenna or transmitter.

	For indoor use only
	Direct current
	Alternating current

Correct Disposal of this Product

This marking indicates that this product should not be disposed of with other household waste throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To recycle your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can safely recycle this product.



Federal Communications Commission (FCC) Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generate, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

RF exposure warning

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed. Antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

IC Caution:

- English:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF exposure statement:

The equipment complies with IC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

- French:

Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:

(1) Cet appareil ne doit pas causer d'interférences.

(2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

Tout changement ou modification non expressément approuvé par la partie responsable de la conformité pourrait annuler l'autorité de l'utilisateur à utiliser l'équipement.

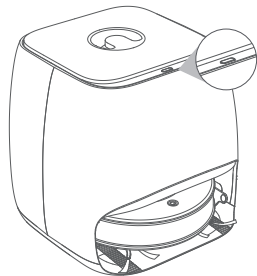
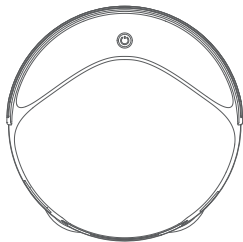
Déclaration d'exposition RF:

L'équipement est conforme à la limite d'exposition aux radiations de la IC établie pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

Battery and Charging

- This product is only compatible with the charging base station specially provided by the manufacturer.
- Be sure to confirm and use a qualified power source with reliable grounding. Otherwise, there is a risk of electric shock and other hazards.
- If there is no power source with reliable grounding, please have a professional electrician rectify it before using this product.
- Do not disassemble, repair, or modify the battery and the charging base station without authorization.
- If the charging base station is not going to be used for an extended period, unplug the power plug.
- Do not dispose of used batteries casually. They should be handed over to a professional recycling institution for proper disposal.
- Do not use any third-party batteries, chargers, charging cables, or charging docks, etc.
- Do not wipe or clean the charging pins of the charging base station with wet wipes, damp cloths, or wet hands.
- Use this product in an environment where the power supply voltage matches the voltage marked on the base station.
- When transporting the product, ensure it is powered off and turned off, and it is recommended to use the original packaging box for packaging.
- Do not use a power cord that is not included with the product. Otherwise, it may cause smoking, overheating, or even a fire.
- If the usage area is prone to thunderstorms or the power supply voltage is unstable, etc., it is advisable to take appropriate protective measures.
- Using this product with any type of power converter is prohibited. Otherwise, the warranty will become invalid immediately, and there may be potential dangers.
- Do not use a damaged power cord. If the power cord is damaged (including breakage, fracture, etc.), stop using it immediately and contact the customer service promptly.
- If the robot will not be used for a long time, fully charge it, turn it off, and store it in a cool, dry place. Charge it at least once every month to prevent the battery from being over-discharged.

A Product Introduction



Operation of Robot Buttons

- Long press for 3 seconds: Power on (the robot will power on automatically when charging).
- Single press: Start or pause.
- Double press: Auto return to the base station for charging.
- Long press for 6 seconds: Enter network configuration mode.
(Network configuration operation: Open the app, select "Add Device", then long press for 6 seconds until you hear a voice prompt. Wait for the app to scan the device and follow the on-screen network connection guidelines to pair.)
- Long press for 12 seconds: Power off.



Indicator Light Effect of Robot Buttons

- Purple light breathing: Charging (battery level < 50%).
- Blue light breathing: Charging (battery level > 50%).
- Blue light flashing: The robot enters network configuration mode.
- Red light always on: Low battery, auto return to the base station for charging.



Button Function Description of Base Station

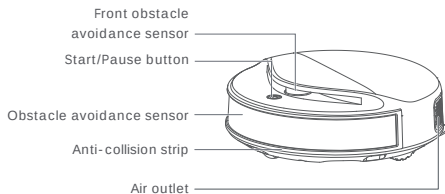
- Single press when the robot is on the base station: Start cleaning.
- Double press when the robot is on the base station: Auto dust collection.
- Long press when the robot is on the base station: Start mopping pad cleaning.
- Long press during mopping pad cleaning: End mopping pad cleaning (continue the cleaning task if there is one; start mopping pad drying if there is no task).



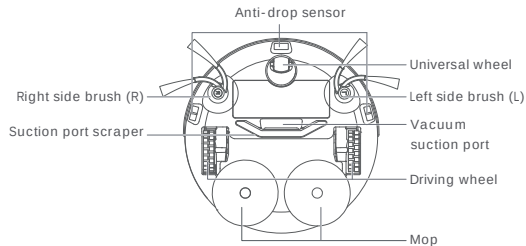
Indicator Light Effect of Base Station Buttons

- Blue light always on: Normal operation.
- Blue light breathing: Charging.
- Red light flashing: Fault prompt.

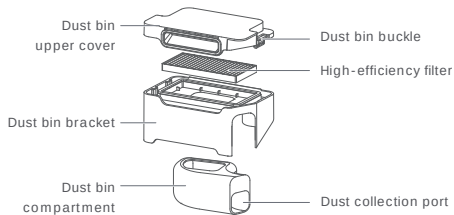
A1 Robot (Top View)



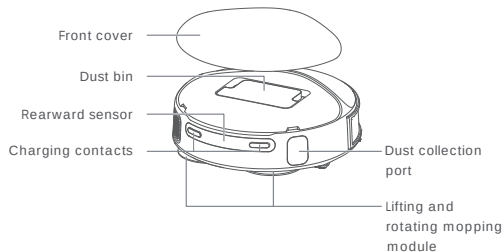
A2 Robot (Bottom View)



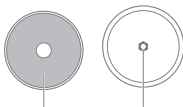
A3 Dust Bin



A4 Robot (Under the Front Cover)



A5 Mop Bracket

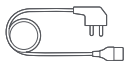


Adhesive area Mop installation shaft

A6 Mop



A7 Power Cord



A8 Disposable Dust Bag



A9 Side Brush



A10 High-efficiency Filter



A11 Cleaning Brush



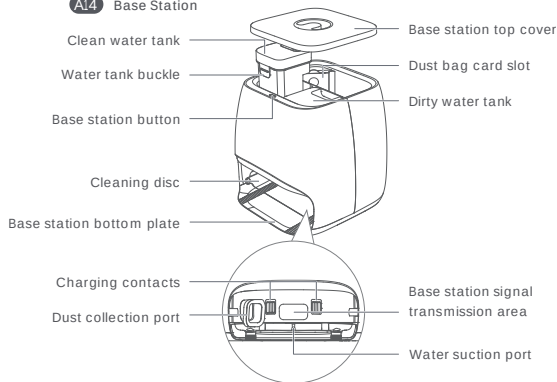
A12 User Manual



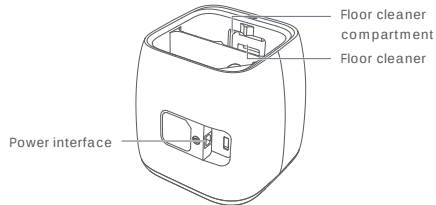
A13 Floor Cleaner



A14 Base Station

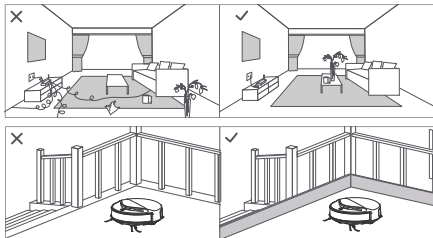


A15 Base Station (Back Side)



B Product Installation

Special Tips



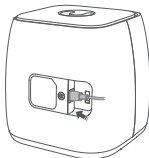
1. Before starting the robot, clean up scattered wires, hard objects, sharp objects (e.g., iron nails, glass) and other debris on the ground. Move away objects that are easy to topple, break, valuable, or may cause danger. This prevents personal injury or property damage caused by the robot being entangled, stuck, dragged, or knocking over objects.
2. If using the product in a suspended environment (e.g., on a raised platform), be sure to use a stable physical barrier to prevent the robot from falling accidentally and causing personal injury or property damage.
3. Before use, ensure there is no standing water on the floor, and do not rinse the robot with water—this may cause water damage to the robot.

Tips

1. It is recommended to follow the robot throughout the first cleaning process to help handle potential minor issues. After resolving these issues, the robot can perform autonomous cleaning smoothly in subsequent tasks.
2. Do not let the robot suck hard objects or sharp objects (e.g., decoration waste, glass, iron nails), as this may scratch the robot and the ground.

B.1 Preparation

1. Insert the power cord firmly as shown in the diagram.



2. Align and install the mop installation shaft and side brushes into the robot. A "click" sound indicates they are installed in place (see Figure 1-1 below).

Note: Install the side brush marked "R" on the left side of the robot's bottom and the side brush marked "L" on the right side (see Figure 1-2 below).

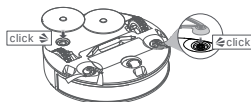


Figure 1-1

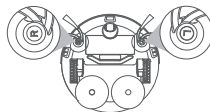
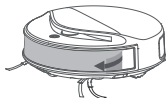


Figure 1-2

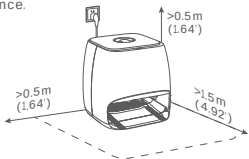
3. Remove the protective film from the robot.



B2 Base Station Installation

Place the base station on a flat surface and insert the power cord into a power socket.

Ensure there are no objects within 0.5 meters on both sides of the base station and 1.5 meters in front of it to prevent signal blockage. Do not place reflective objects (e.g., floor mirrors) around the base station, as this may cause signal reflection and affect the product's performance.



B3 Adding Water to the Clean Water Tank

Lift the clean water tank upward to remove it, open the tank upper cover, and add clean water. After adding water, close the tank upper cover tightly and reinstall the clean water tank into the base station. Ensure the water tank is fully installed in place.

*Do not add hot water, as it may deform the water tank; do not add floor cleaner to the clean water tank, as this may result in excessively high floor cleaner concentration and affect the robot's normal use.



B4 Adding Floor Cleaner

1. Remove the clean water tank and dirty water tank, align the mouth of the floor cleaner bottle with the floor cleaner compartment, insert it downward, and push it into the compartment. Ensure the floor cleaner bottle is fully fixed in place.



Notes:

- Do not add any non-official floor cleaner or disinfectant, as this may cause damage to the product.
- If floor cleaner is not needed for daily use, this step can be skipped or the floor cleaner bottle can be removed.

B5 Power On and Charging

Long press the  button to power on. After the power indicator light stays on and a voice prompt is heard, place the robot in front of the base station. Ensure the base station is connected to the power supply. Press the  button twice briefly, and the robot will automatically return to the base station for charging.

Keep the robot charged during daily use to maintain battery performance.

During charging:

Battery level below 50%: Purple breathing light.

Battery level above 50%: Blue breathing light.

Tips:

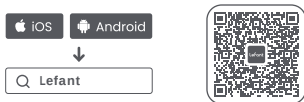
- When the robot is charged in the power-off state, it will automatically power on during charging.
- If the battery level is too low, the robot may not power on. Please place the robot directly into the base station for charging.



C Download and Connect the APP

C1 Download the App

1. Search for "Lefant" in the app store.
2. Scan the QR code to download and install the Lefant app.
3. Scan the QR code on the robot body.



C2 Enter Network Configuration Mode

Press and hold the  button for 6 seconds until a voice prompt says "Enter network configuration mode"; at the same time, the power indicator light starts flashing slowly in blue, indicating the robot has entered network configuration mode.

Note: If the router configuration is modified, the password is forgotten, or the mobile phone cannot connect to the robot for other reasons, repeat this step to re-add the device.

C3 Add Device

Open the homepage of the mobile app, click the "Add Device" or "+" button, and add your device according to the on-screen prompts.

Notes:

- Due to app upgrades and updates, the actual operation may differ slightly from the above description. Please follow the guidance in the mobile app.
- This product's WiFi connection supports the 2.4GHz frequency band only.
- If the robot remains in the waiting-for-connection state for more than 3 minutes, the WiFi function will turn off automatically. To reconnect, re-enter network configuration mode.

D Product Usage Instructions

D1 Power On/Power Off

Long press the  button for 3 seconds to power on. The power indicator light turns on, and the robot enters standby mode.

Long press the  button for 12 seconds to power off, stopping the cleaning task and turning off the power.

Note: The robot cannot be powered off during charging.

D2 Start Cleaning

Press the  button briefly to start cleaning. The robot will dynamically plan the cleaning path. By default, it builds a map along the wall and then uses a zigzag path to achieve efficient coverage cleaning of each room one by one.

Notes:

- To ensure the robot can return to the base station smoothly, it is recommended to let the robot start automatically from the charged state. Do not move the base station during cleaning.
- If the robot's battery level is too low, charge it first before starting cleaning.
- Before cleaning, organize all wires (including the base station's power cord) and valuable items on the ground to prevent the robot from dragging them—this may cause electrical power failure, item damage, or wire entanglement.
- If the cleaning time is less than 5 minutes, no new map will be created and the original map will not be overwritten.
- When the battery level is low during cleaning, the robot will automatically return to the base station for charging. After the battery level reaches 80%, it will automatically return to the interrupted position to continue cleaning.
- If you want the robot to automatically avoid carpets during cleaning, you can enter the APP settings, and enable the "Carpet Detection" function in the "Carpet Cleaning Settings" interface.
- Before starting each cleaning task, you can select "Vacuum-Only Mode" or "Vacuum-and-Mop Mode" on the app.

D3 Pause

When the robot is working, press the  button once briefly to pause. Press the  button twice briefly to return to the base station for charging; in the paused state, press the  button once briefly to continue cleaning, or place the paused robot back into the base station to end the cleaning task.

D4 Sleep Mode

If the robot has no operation for more than 5 minutes, it will automatically enter sleep mode and can be awakened by pressing any button.

If the battery level is below 70%, it will power off after 24 hours of standby.

If the battery level is below 30%, it will power off 10 minutes after entering sleep mode.

D5 Do Not Disturb Mode

The default enabled time period from the factory is 22:00–08:00. You can use the mobile app to modify the Do Not Disturb time period or turn it off. You can also separately set whether the robot starts cleaning tasks, automatic resumption of cleaning, dust collection, mop cleaning and drying during the Do Not Disturb period, as well as turn voice broadcast and indicator lights on or off.

D6 Mop Cleaning

When a cleaning task is started in Vacuum-and-Mop Mode, the mop will be cleaned before the robot starts cleaning. The interval for the mop to return to the base station for cleaning can be selected on the app as needed. After the mop is cleaned, the robot will automatically return to the relay point to continue cleaning. The mobile app can manually control the robot to return for mop cleaning; during mop cleaning, you can stop the mop cleaning function in the app.

Notes:

- To ensure the robot can return to the base station to clean the mop normally, it is recommended to let the robot start automatically from the charged state.
- Do not move the base station during cleaning, as this may affect the robot's ability to return to the base station.

D7 Dust Collection

After the robot finishes cleaning, it will automatically return to the base station for dust collection.

Alternatively, you can manually start and stop dust collection via the mobile app.

Notes:

- Do not manually start dust collection frequently or continuously multiple times.
- Please ensure that the base station top cover and disposable dust bag are properly installed before using the dust collection function.

D8 Drying

After the robot finishes the cleaning task it will return to the base station to clean the mop and dry it automatically.

D9 Charging

After cleaning, the robot will automatically return to the base station for charging. Press the  button twice briefly, and the robot will automatically return to the base station for charging. During charging, the button indicator light flashes in a breathing pattern and turns off when fully charged.

Note: If the robot cannot find the base station, it will automatically return to the starting position. Please manually place the robot in front of the base station and press the  button twice briefly to make it return to the base station for charging automatically, or manually place the robot back into the base station. At the same time, the robot's button light will flash, indicating it is charging.

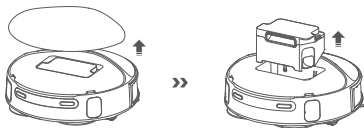
E Maintenance

Notes:

- Before cleaning or maintaining the base station and robot, ensure the base station is powered off and the robot is turned off.
- The frequency of part replacement and maintenance depends on actual usage. If accessories or other parts are abnormally worn, replace them in time to avoid affecting cleaning performance.

E1 Dust Bin

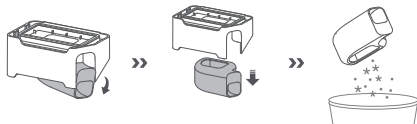
1. Remove the front cover and lift the dust bin upward to take it out.



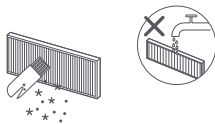
2. Press the buckle and lift upward to remove the dust bin upper cover, then take out the high-efficiency filter.



3. Pull down the dust bin compartment and clean the garbage inside.



4. Clean the high-efficiency filter with a cleaning brush; do not rinse it with water.



5. The dust bin upper cover, dust bin bracket, and dust bin compartment can be cleaned with water. After cleaning, wipe them dry and air them for at least 24 hours to ensure they are completely dry.



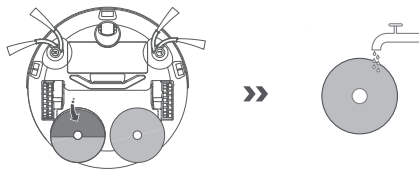
6. Assemble the dust bin upper cover, high-efficiency filter, and dust bin compartment in sequence, then reinstall them into the robot for use.



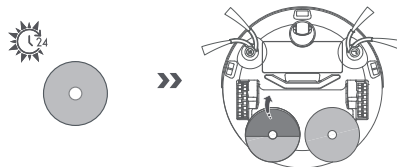
E2 Mop

Note: Severe dirt on the mop will reduce cleaning efficiency. Please clean the mop regularly, or replace it with a new one according to the mop's wear condition.

1 Remove the mop from the mop bracket, clean the mop, and air it until it is completely dry.



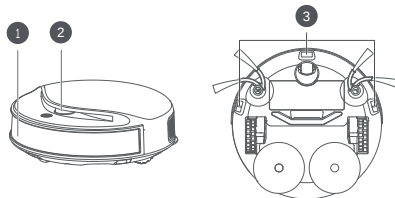
2 After drying, align and install the mop with the mop bracket, ensuring it is firmly adhered.



E3 Robot Sensors

Wipe and clean each sensor of the robot with a soft dry cloth, including:

- 1 Front obstacle avoidance sensor.
- 2 Laser navigation sensor.
- 3 Anti-drop sensor (it is recommended to clean the anti-drop sensor once a week to prevent dust blockage from affecting the signal).



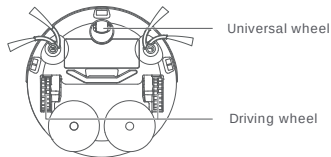
E4 Side Brushes

Pull upward firmly to remove the side brushes. After cleaning the side brushes, reinstall them. Replace them with new ones according to actual wear.



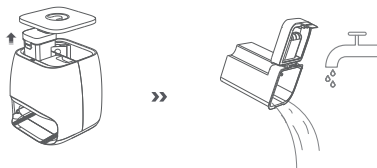
E5 Robot Components

Clean them as needed based on actual usage. When cleaning, wipe the robot's universal wheel and driving wheel with a soft dry cloth.



E6 Dirty Water Tank

1. Remove the dirty water tank, pour out the dirty water, and clean it with tap water.

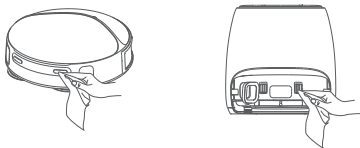


2. After cleaning, wipe the surface water stains with a soft dry cloth and reinstall it into the base station. Ensure the water tank is installed in place.



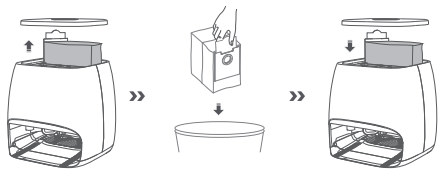
E7 Charging Contacts

Wipe and clean the charging contacts of the robot and base station with a soft dry cloth.



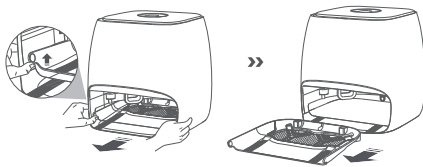
E8 Replacing the Disposable Dust Bag

Lift the base station's top cover upward to open it, take out the disposable dust bag along the arrow direction and discard it, then reinstall a new disposable dust bag in place. Do not let garbage leak into the dust collection compartment when removing the old bag; keep the compartment clean.



E9 Cleaning Disc Assembly

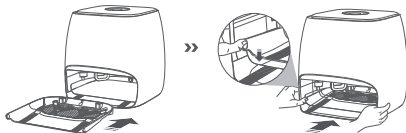
1. Lift both sides of the cleaning disc assembly upward and pull it out.



2. Lift the cleaning disc upward to disassemble the cleaning disc assembly, then rinse it with water. After cleaning, wipe the surface water stains with a dry cloth or air it until the surface is dry, then reinstall it into the base station.



3. Reinstall the cleaning disc assembly into the base station. Ensure the cleaning disc assembly is placed flat against the base station's bottom and pushed all the way in. The cleaning disc assembly is fully installed when it is completely embedded in the groove of the base station's bottom plate.



Basic Parameters

Robotic Vacuum Cleaner	
Product Model:	M6
Wireless Connection	WiFi Smart Quick Connection
Robot Operating Voltage	14.4V ---
Robot Rated Power	60W
Charging Time	< 5.5 hours

Self-Cleaning Dust Collection Charging Base Station	
Product Model	J6
Input	US/CA/MX/JP Version: 100-127V, 50-60Hz EU/UK/AU/SG/KR/MEA Version: 220-240V, 50-60Hz
Rated Input Power (Charging + Drying State)	100W
Rated Input Power (Dust Collection State)	600W
Rated Output	20V --- 1.5A

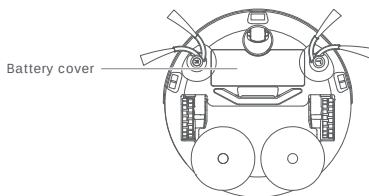
Environmental Protection Instructions

Steps to Remove the Battery

* The following information applies only when discarding the robot, not for daily operation.

The chemical substances in the product's built-in lithium-ion battery may cause environmental pollution. Before scrapping the robot, remove the battery and hand it over to a professional battery recycling station for centralized disposal.

1. Let the robot run without charging until it is completely out of power and shuts down automatically.
2. Ensure the robot is powered off.
3. Remove the screws of the battery cover on the robot's bottom shell.
4. Open the battery cover.
5. Take out the battery and pull out the battery's connector plug.



Tips:

- When removing the battery, ensure the robot is completely out of power and the base station is disconnected.
- Remove the entire battery pack; do not damage the battery pack shell to avoid short circuits or leakage of hazardous substances.
- If the battery leaks and the leakage comes into contact with skin accidentally, rinse with plenty of water and seek medical attention promptly.

Common Problems

During the use of the product, if the following problems occur, you can refer to the corresponding solutions to troubleshoot. If the fault cannot be eliminated by following the operations in the table, please contact the after-sales service personnel.

Problem Type	Solution
Unable to power on	- Insufficient battery power: Please charge the robot by placing it on the base station first before use. - Battery temperature is too low or too high: Please use the robot in an environment between 0–40°C (32°F–104°F).
Unable to charge	- The base station is not powered on: Please confirm that both ends of the base station's power cord are properly plugged in. - Poor contact: Please clean the charging contacts of the base station and the robot.
Unable to return to the base station	- The robot did not start cleaning from the base station. - Too many obstacles near the base station affect the robot's return: Please clear the obstacles around the base station. - The base station was moved or powered off while the robot was performing the cleaning task: Please manually place the robot back on the base station or check if the base station is connected to the power supply.
Unable to connect to WiFi	- Incorrect WiFi network password: Please ensure the password of the connected WiFi network is correct. - Weak WiFi signal: Please ensure the robot is within a good WiFi signal coverage area. - Abnormal WiFi connection: Please press and hold the robot's power button for 6 seconds to re-enter the network configuration mode, and try to connect again using the latest version of the app.
Abnormal noise during cleaning	- Dust or fine objects such as hair are entangled in the universal wheel during cleaning: It is recommended to use a screwdriver to pry it out and clean it thoroughly. - Foreign objects may be entangled in the main brush, side brushes, or driving wheels: Please pause the robot, check, and clean them. - Hard objects may be caught in the dust bin: Please check the dust bin and the dust bin port and clean up the foreign objects.
The robot misses areas while cleaning	- The host sensors such as the obstacle avoidance sensor and anti-drop sensor may be dirty: Please wipe them clean with a soft dry cloth to ensure the sensor surfaces are clean and unobstructed. - Check if the room doors are open: Please ensure the doors of the rooms to be cleaned are open before cleaning. - Check if there are steps or thresholds higher than 2 cm (0.8 inches) in the cleaning area: The robot cannot climb over excessively high steps.

Problem Type	Solution
The robot returns to the base station due to low battery but does not resume cleaning	- Please confirm that the robot is not in Do Not Disturb Mode, as it will not automatically resume cleaning in this mode. - Manual recharging or placing the robot back into the base station will not trigger resumption of cleaning.
Decreased cleaning performance or dust falling	- The dust bin is full: Please clean the dust bin. - The filter is clogged: Please clean the filter or replace it with a new one. - The suction port is blocked: Please clean the suction port.
Poor self-cleaning effect of the mop	- The mop is not pasted flat: Please re-paste it flat. - The environment is too dirty: It is recommended to use the mobile app to adjust the mop cleaning interval to improve the cleaning effect. - The mop may be worn out: Replace it with a new mop.
Poor dust collection effect or abnormal noise during dust collection	- The filter, dust collection air duct, dust collection port, dust collection air inlet, dust bin, or dust bag may be blocked: Please check and clean them.
Unable to automatically collect dust	- The base station's top cover is not properly installed: Please confirm it is installed in place. - The dust bag is not installed in place. - The robot will not actively collect dust when automatically returning to the base station during the Do Not Disturb period: It is recommended to adjust the cleaning time, the Do Not Disturb mode time, or manually start dust collection.
Unable to clean the mop	- The clean water tank is empty or not properly installed: Please check and handle accordingly. - The dirty water tank is full or not properly installed: Please check and handle accordingly. - The cleaning disc assembly or cleaning disc is not installed or not installed in place: Please check and handle accordingly. - The robot will not actively collect dust when automatically returning to the base station during the Do Not Disturb period: It is recommended to adjust the cleaning time, the Do Not Disturb mode time, or manually start dust collection.
Abnormal cleaning of the robot	- Please press and hold the Start/Pause button for 12 seconds to power off, then power on again.

Warranty

This warranty covers the repair or replacement of the malfunction device at our company's discretion for a period of 1-year. In addition this certificate is void if altered. The serial number must be provided as well as all accessories to be eligible for warranty coverage. Please kindly fill in below form accurately and completely.

Order Number: _____

Serial Number: _____

Date of Purchase: _____

Important:

When returning this device, carefully pack the product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the warranty period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

Exclusion

Unless agreed in writing, the warranty will not apply if the defects relate to:

- Consumable parts such as filters, or brushes etc, that are subject to normal wear and tear, and require regular maintenance and/or replacement to ensure the proper functioning of your unit.
- Defects caused by rough or inappropriate handling or use or damage caused by accident, misuse, neglect, fire, water, lighting or other acts of nature, external sources such as weather, electrical outages or power surges.
- Improper operation or maintenance, use not in accordance with the product instructions or connection to improper voltage supply.
- Accident, abuse, misapplication, or any unauthorized repair, modification, or disassembly of the product.
- Any failure to adequately package the product for transportation.
- Use of parts not in accordance with the product instructions.
- Use of parts and accessories other than those produced or recommended by our company.
- Use in a commercial environment as the product is designed for residential use only.
- Consequential and incidental damages.
- Any product(s) purchased from unauthorized dealers/resellers.
- Products used outside the country of purchase.
- Lost and/or stolen products.



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