

|            |                                      |                |             |
|------------|--------------------------------------|----------------|-------------|
| File Name: | 01_004540_94519369-1_Prysm-iO-Manual |                |             |
| Formula    |                                      | Overlabel size | X.X" x X.X" |

Primary Packaging Print Dimensions

|             |               |                |
|-------------|---------------|----------------|
| X.X" length | 3.5433" width | 2.7559" height |
|-------------|---------------|----------------|

Colors

|           |           |           |           |
|-----------|-----------|-----------|-----------|
| CMYK      | PMS CG6   | PMS Color | PMS Color |
| PMS Color | PMS Color | PMS Color | PMS Color |







# Truly Intelligent Wellness



## TABLE OF CONTENTS

|    |                                     |   |
|----|-------------------------------------|---|
| 4  | PRODUCT OVERVIEW                    |   |
| 5  | BOX CONTENTS                        |   |
| 6  | GETTING TO KNOW PRYSM iO™           |   |
| 7  | START YOUR PRYSM iO™ JOURNEY        | 1 |
|    | 7 DOWNLOAD THE NU SKIN PRYSM iO APP |   |
|    | 8 BEFORE YOU SCAN                   |   |
|    | 9 HOW TO SCAN                       |   |
|    | <b>Best Practices for Scanning</b>  |   |
| 13 | MAINTENANCE                         | 2 |
|    | <b>Cleaning Device</b>              |   |
|    | <b>Storage</b>                      | 2 |



**Temperature**  
**Charging**  
**Troubleshooting**

## 16 IMPORTANT SAFETY INFORMATION

**Safety Warnings**  
**FCC Compliance Statement**  
**IC Statement**  
**Disposal**  
**Limited Warranty**  
**Legal Disclosures**

## 23 TECHNICAL SPECIFICATIONS AND REGULATORY INFORMATION

## 24 DEFINITION OF SYMBOLS





## PRODUCT OVERVIEW

Welcome to Prysm iO™—your personal gateway to smarter, science-backed, nutritional wellness.

Prysm iO measures the carotenoid levels in your skin to provide valuable insight into your body's antioxidant status. Prysm iO empowers you to move beyond guesswork by delivering meaningful, personalized data, that helps you make confident, informed decisions about your health. This manual will guide you through everything you need to know to get the most out of your Prysm iO—so you can measure what matters and take control of your wellness journey.



## BOX CONTENTS

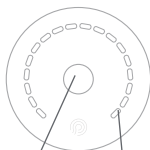
1. Prysm iO™ Device
2. Prysm iO™ Stand
3. Travel Case
4. Calibration Disc
5. Microfiber Cleaning Cloth
6. USB-C Charging Cable
7. Quick Start Guide

## GETTING TO KNOW PRYSM iO™



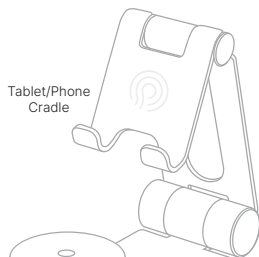
Power  
Button

USB-C  
Charging Port



Scanning  
Lens

Indicator  
Lights



Tablet/Phone  
Cradle



Magnetic Dock

Calibration Disc



## START YOUR PRYSM iO™ JOURNEY

### DOWNLOAD THE NU SKIN PRYSM iO APP

Before using your device, download the Nu Skin Prysm iO app and follow the in-app instructions to set up and calibrate your device. This powerful pairing unlocks the entire Prysm iO experience. You can set up your device with ease, track your antioxidant status, and unlock powerful insights for smarter, more personalized wellness.





## BEFORE YOU SCAN

Before you use your Prysm iO™, you must connect and set up your device.

### Step 1.

Download the Nu Skin Prysm iO app.

### Step 2.

Power on your device, the LED's will flash yellow indicating you need to follow the in-app instructions to connect and set up your device.

### Step 3.

Follow the in-app instructions to calibrate your device using the provided calibration disc.





## HOW TO SCAN

Before use, ensure the Prysm iO™ device is charged.  
For charging instructions see page ##-##. (page numbers will update once everything is not moving)

### Step 1.

Turn on the device by pressing the power button. A red light in the center of the device will flash, indicating that the device is ready to scan.

### Step 2.

Place your index finger pad on the device to cover the entire lens. The scan will start automatically.

**Note:** Be sure to not remove your finger from the lens during the scan.



## Pro Tips



### **Pro Tip 1:**

Try to cover the lens of the device with the center part of your finger pad.



### **Pro Tip 2:**

To avoid moving during the scan, rest your arm on a flat surface.



### Step 3.

The indicator lights will circle during the scan. When it's done, a single flashing light will blink to indicate your score.

### Step 4.

After 10 seconds, the indicator lights will turn off and the device is ready to perform another scan.

**Note:** If a new scan is not initiated within 1 minute, the device will automatically turn off.



## Your Prysm Score

Prysm Score reflects the carotenoid levels in your skin. The device provides a color-based score, and when it's connected to the Nu Skin Prysm iO app, displays your corresponding numerical value.

Red indicates  
a lower skin  
carotenoid level



Purple indicates  
a higher skin  
carotenoid level

### **Best Practices for Accurate Scans**

- Prysm iO™ should be on a flat, level surface when scanning.
- Make sure your finger is clean and dry before scanning.
- Place the center of the pad of the finger as close to the center of the scanning lens as possible.
- Make sure your finger fully covers the lens to block any external light during the scan.
- Avoid moving during the scan.



## MAINTENANCE

To keep your Prysm iO™ device working properly, follow these important instructions.

### **Cleaning the Device**

Use the microfiber cloth provided to clean your device after each scan. The glass window should always be kept free from any particles, residue, or smudges.

If additional cleaning is needed, wipe with 70% isopropyl alcohol on a soft piece of cloth or lens grade paper. Do not submerge the device in liquid or put under running water. Avoid harsh or abrasive cleaning products that could damage the device.



## Storage

Store your device in the included travel case or a safe location to keep it protected and in optimal condition. Improper storage may damage the scanning lens.

## Temperature

Only operate and charge the device in a cool, dry place between 20° C to 25° C (68° F to 77° F). Only store the device in environments between 10° C to 27° C (50° F to 80° F).

## Charging

When the device battery is low, the first red indicator light will flash three times. Before charging, make sure the device and charger are completely dry. **Do not charge anywhere the device can come into contact with a liquid.**



Plug the provided cable into an adapter and then into a wall outlet. Then plug the other end of the cable into the device USB-C port.



**Caution:** To preserve battery life, do not leave your device plugged in after it's fully charged. Continuous charging may degrade the battery over time. Only use the provided PrISM iO™ charging cable and a certified (IEC/EN 62368-1) USB-C enabled adapter.

## Troubleshooting

For PrISM iO troubleshooting, visit:  
[myprismio.com/support](https://myprismio.com/support)



## IMPORTANT SAFETY INFORMATION

### **Safety Warnings**

- Use this device only as instructed in approved Nu Skin training materials.
- Avoid looking directly into the device lens when it is performing a scan.
- Do not attempt to replace the battery or open the device.
- Never operate the device if it appears to have been damaged.
- Keep out of reach of pets.
- Do not allow children to operate the device without adult supervision.
- This device is intended for indoor use only; do not operate or expose it to outdoor conditions.
- The device should be charged indoors and in well ventilated, dry locations.





- Do not leave the device charging for more than an hour after the battery is fully charged. The battery includes systems to avoid overheating, but overcharging may reduce battery life over time.
- Do not crush, drop, or damage the device.
- Do not allow the device to come into contact with water or other liquids.
- Do not expose device to heat. Do not store near a heat source such as a radiator, fire, or heating vent. Do not leave in a hot vehicle, or store in excessively hot locations.
- Do not leave this device in a cold or freezing environment.
- This device contains a lithium-ion battery. Check with your carrier before shipping or flying with this device.
- Use the device only to scan your fingertip. Do not attempt to scan other body parts or objects.
- Prysm iO™ uses radio signals to connect to wireless networks and Prysm iO contains magnets that emit





electromagnetic fields. Such emissions may negatively affect the operation of other electronic equipment or interfere with medical devices. Contact your physician and medical device manufacturer for information about whether you need to maintain a safe distance of separation between your medical device and Prysm iO™ or the magnetic stand.

**Notice:** Contains no user-serviceable parts. Do not attempt to service, remove, replace or alter any parts or labels. Any alterations to the device will void all warranties.

### FCC Compliance Statement

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.





Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Federal Communications Commission (FCC) Statement 15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.





If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0 cm between the radiator and your body. This transmitter





must not be co-located or operating in conjunction with any other antenna or transmitter.

### IC statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. / L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible





d'en compromettre le fonctionnement.

### **IC RF Exposure statement**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0 cm between the radiator & your body.

L'appareil est conforme aux limites d'exposition au rayonnement IC spécifiées pour les environnements non contrôlés. Lors de l'installation et de l'utilisation de cet appareil, la distance entre le radiateur et le corps doit être d'au moins 0 cm.

### **Disposal**

You must dispose of the Prysm iO™ device properly according to local laws and regulations. The device contains electronic components and a lithium-ion battery, which requires separate disposal from household waste. When the device reaches the end of its life, contact your local waste management



department to learn about proper disposal and recycling options for electronics with lithium batteries for your area.

### **Limited Warranty**

Nu Skin guarantees your device will be free from defects in materials and workmanship for a period of two years from the original date of consumer purchase. This warranty does not cover damage to the product due to misuse or accident, including dropping the device. If the product becomes defective within the two-year warranty period, please call your local Nu Skin support services to arrange for a replacement.

### **Legal Disclosures**

Patent: [www.rhyz.com/patents](http://www.rhyz.com/patents) for details.

For information about how Nu Skin collects, uses and shares personal data, please visit:

<https://legal.nuskin.com/privacy.html>



and for information about how Nu Skin collects and uses consumer health data, please visit:

[\*https://legal.nuskin.com/privacy.html#consumer-health-data-privacy-policy\*](https://legal.nuskin.com/privacy.html#consumer-health-data-privacy-policy)

The App Store and Apple logo are trademarks of Apple, Inc. registered in the US and other markets. Google Play is a trademark of Google LLC.

**Important Notice:** Prysm iO™ is not a medical device and should not be used as a substitute for professional medical guidance. It is not intended to diagnose, cure, mitigate, treat, or prevent any disease or medical condition, or to affect the structure and function of any part of the body. Always consult your healthcare provider before making decisions related to your health or wellness. If you believe that Prysm iO or Prysm iO stand may be interfering with a medical device, discontinue use immediately and contact your healthcare professional.





## TECHNICAL SPECIFICATIONS AND REGULATORY INFORMATION

Prysm iO Device Model: PD1R

Input: 5V  $\text{---}$  1A, 5W

Battery: Lithium-ion battery 3.7V 360mAh



Ingress Protection (IP)      Rating: IP54

Protected against limited dust ingress and water splashes from any direction.

Relative humidity: 10~95% RH

Intended for indoor use only. Maximum operating altitude: 2000 meters.

## DEFINITION OF SYMBOLS

|                                                                                   |                                             |
|-----------------------------------------------------------------------------------|---------------------------------------------|
|  | Dispose of Batteries Properly for Your Area |
|  | Direct Current                              |
|  | Class III Protection Against Electric Shock |
|  | Keep Dry                                    |
|  | Read Manual Before Use                      |



PRYSM iO™  
Powered by Rhyz Technology  
By NSE Products, Inc.  
©2025 NSE Products, INC., 75 West Center Street, Provo, UT 84601

01 004540 94519369/1