

PHANTOM[®]

P85



WARNING – Risk of Fire – No User Serviceable Parts

Prolonged Exposure to UV Rays, Rain and the Elements May Damage the Enclosure Materials, Store Indoors When Not in Use.

AVERTISSEMENT - Risque d'incendie - Aucune des pièces ne peut être réparée par l'utilisateur

Prolongée aux rayons uv, à la pluie et aux éléments peut endommager les matériaux de l'enceinte, entreposer à l'intérieur quand il n'est pas utilise.

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P85 SPECIFICATIONS

- Max Supported Weight: 220 lbs
- Min. Supported Weight: 44 lbs
- Max Speed: 15 mph
- Max Range: 12 miles
- Motor Power: 350W
- Battery Voltage: 36V DC Lithium Battery
- Battery Capacity: 5.1 Ah
- Twist Throttle: Yes
- Front Fork: Rigid Steel Fork
- Tire Size: 8.5" Front & Rear
- Brake Type: Front electronic brake and Rear Disc Brake
- Use only battery model: **XYZF-ESB365-UL-01**
- Use only charger model: JY-420150
- Charger manufacturer: Guangzhou Ji Yin Power Electronics Co Ltd
- Charge Rating : Input :100-240V~,50/60Hz 2.0A MAX.
- Output : 42V 1.5A.
- Charge Temperature Range: 32°F - 104°F
- Operate Temperature Range: 32°F - 104°F
- Min user age: 12 years old

The following instructions are applicable to the basic user manual. Please pay special attention to Warnings or Notes as published in this manual. For your cycling safety, please read this manual carefully before using your P85 electric scooter to make sure you can ride comfortably and correctly.

PRODUCT CONFIGURATION

Item	Description
Frame	Iron frame
Battery voltage	36 V
Max range	12 miles
Max speed	15 mph
Net weight	30.2 lbs
Max load	220 lbs
Climbing angle	8 degrees
Screen	LCD Battery Indicator
Tire size	8.5 ” Front & Rear
Brakes	Front ebrake & Rear Disc
Unit unfolded size:	42.9” x 16.7” x 42.1”
Unit folded size:	42.9” x 16.7” x 22.4”
Charger:	AC100-240V/50-60hz
Motor Power:	350W
Battery	5.1Ah Li Battery

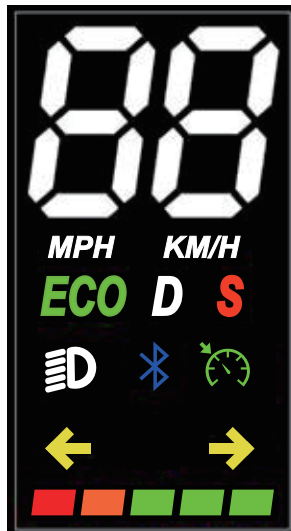
Note: Above data is measured on an average of combined factors consistent with weather and temperature, road environment, load size, etc. that will directly affect the running mileage.

Overview



1 - Screen	6 – Folding system
2 – Acceleration trigger	7 – Motor wheel
3 – Brake	8 – Charging port
4 – Front light	9 – Brake disc
5 – Stem	10 – Rear mudguard
11- Left turn signal	12- Right turn signal

Using the screen



Speed mode



Screen on or off



Bluetooth



Left and right turn signals



Control cruise



Battery indicator

Error codes

ERROR	Description	Troubleshooting
E0	Display / motherboard communication fault	Check the connection cables between the display and the motherboard.
E1	Accelerator fault	Check the accelerator connection.
E2	Brake fault	Check the condition of brake cables and discs.
E3	Engine fault	Check the condition of the engine.
E4	Transistor fault	Check the motherboard connection to the motor.
E5	Motherboard fault	Check the connection cables and the status of the motherboard.
E6	Battery fault	Check the battery.
E8	Overvoltage protection	Check if the battery is used incorrectly

Problem	Possible causes	Solutions
Your product is not working.	The battery is not charged	Charge your battery and check that your charger shows a red light.
	The connection cables are disconnected.	Check that all cables are securely connected and that none of them are damaged.
Your product doesn't work continuously	The battery needs to be recharged	Charge your battery and check that your charger displays a red light correctly.
	The battery is not fully charged	Check that the motor cable is properly connected. The battery may need to be replaced.
Your product has suddenly stopped working.	Overload/Cut	Overloading may cause the product to fail. Please turn off the product, wait 15 seconds, and then turn it back on.
	A fuse dropped	Start by checking the status of all cables first.
Your product is moving slowly	Brakes are not properly adjusted	Check the condition of the brakes and try to release them. If this does not solve the problem, please contact the after-sales service.
	The product is overloaded	Check if the user weighs less than the previously recommended weight. Also make sure that no object interferes with the proper functioning of the product.
	You use your product in inappropriate conditions	Make sure you are on flat, dry and stable ground.
	Wheels and tires are damaged	Check the condition of the product's wheels.

Description of operation function

1. Long press the "on/off" key to open and shut down, the buzzer has a "drop" sound when starting up, and the scooter will automatically shut down after 10 minutes without operation;
2. Press the "on/off" key to switch the headlight and taillight, and the taillight flashing when braking has nothing to do with whether the light is turned on;
3. Press the "on/off" button twice to shift, (ESO green) 0-7MPH, (D white) 0-11MPH, (S red) 0-15MPH; Default is S Gear
4. Press the "on/off" button 3 times to switch the kilometre and mile display, and the speed after switching kilometers is 0-12km, 0-18km, 0-24km (default miles);
5. Press the "on/off" button 4 times and the buzzer will have a "drop" sound to turn on or off the cruise control. When the cruise control is turned on, the throttle will continue to work 8s and enter the cruise control mode. After entering cruise, the icon is on (default off);
6. Press the "on/off" key 5 times, the buzzer has a "drop" sound to switch to zero start or non-zero start, (default non-zero start);
7. Hold the brake and press 6 times "on/off" keys, the buzzer has a "drop" sound, can lock the scooter or unlock the scooter, the instrument displays "P" when locking the scooter, and the motor has resistance;
8. Pinch the brake and press the "on/off" button 7 times. The buzzer has a "drop" sound to clear the total mileage;
9. There is a memory function, there is a self-learning function, there is a Bluetooth function is not connected when the icon is not bright after the connection is successful, there is a turn signal function to open the turn signal after a continuous "drop" sound automatically closed for one minute or press the corresponding key can also be closed, with 36v battery, 8.5-inch motor, the motor right out of the line.

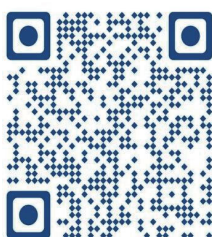
- **List of parts subject to wear :**

Some parts require replacement depending on the degree of wear and its usage time, you can obtain spare parts at the following address (Section P85):

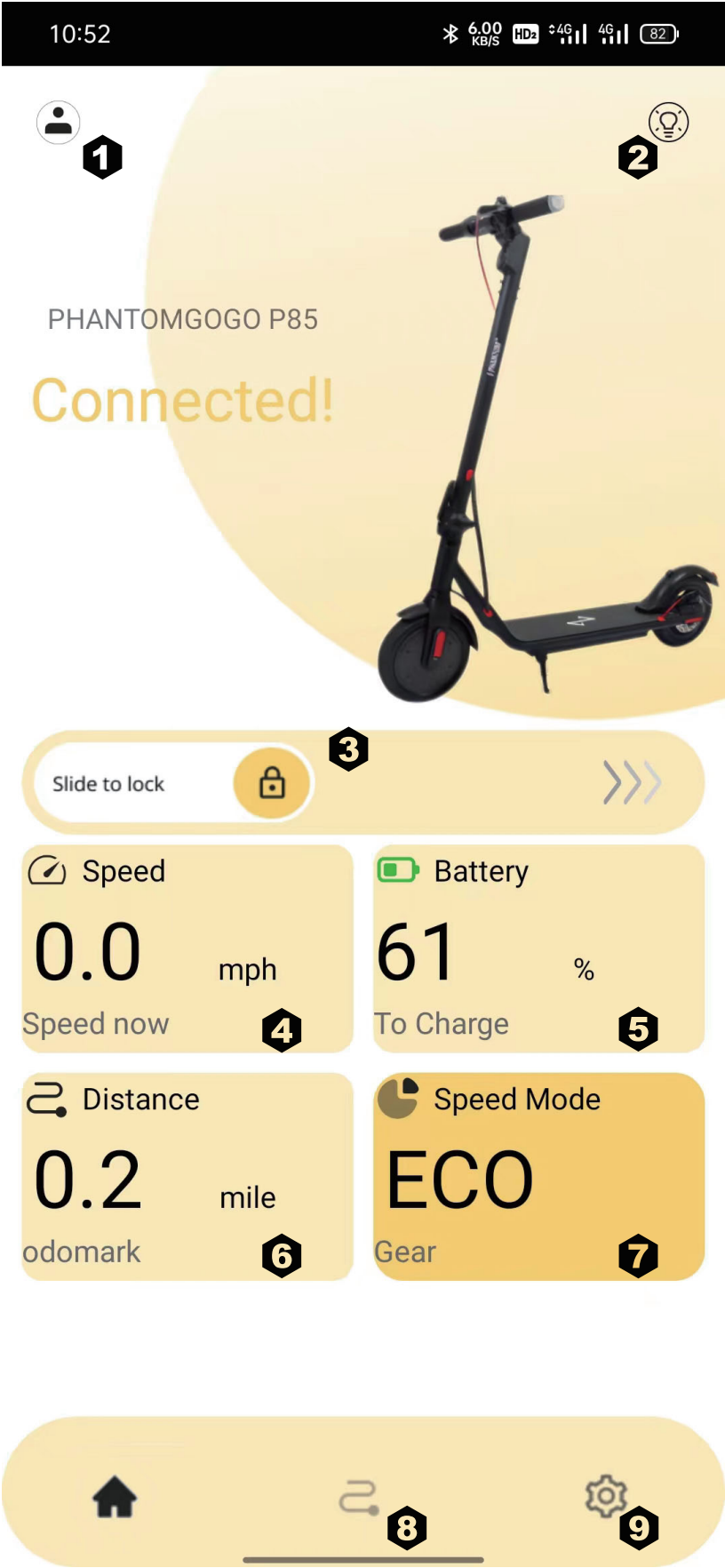
<u>Spare parts</u>	<u>Replacement criteria</u>	<u>Acceptability criteria</u>	<u>Replacement method</u>	<u>References</u>
Tire	Loss of original shape, cracks, splinters or other signs of wear and tear		Contact our customer service	On request to customer service
Disc brake	Abnormal noise when braking, low thickness (<2.5mm)	Drive at 9mph Brake on 1m, the scooter must stop.	Contact our customer service	On request to customer service
Brake	Abnormal noises when braking or abnormal rubbing noises		Contact our customer service	
Brake cable	Fraying cable		Contact our customer service	On request to customer service
Reflectives sticker	When it comes off		Contact our customer service	On request to customer service
Bearings	Abnormal noises		Contact our customer service	On request to customer service

Bluetooth function and APP usage instructions

1. After scanning the QR code to download and install, Android users need to open the full permission of the application in (system Settings -- application Settings) to operate the scooter through the APP;
2. Open the APP, click Add device, open Bluetooth search in the upper right corner, Bluetooth name "phantomgogoP85" and add complete, the icon will not light up when the connection is not connected, and will be steady on after the connection is successful; The application interface displays the scooter information and completes the Bluetooth pairing. After the pairing is successful, the scooter information is automatically saved and automatically connected next time.



APP INSTRUCTION



1. Contact Us

Email: cs@phantomgogo.com

Phone Number: [Your Number Here]

2. Light Control

On/Off Switch: Press once to turn on the light; press again to turn off.

3. Scooter Lock

Lock/Unlock: Slide right to unlock; slide left to lock.

4. Remaining Range

Estimate Distance: View estimated remaining distance based on battery level and driving conditions.

5. Battery Level

Display: Shows remaining battery percentage in a large, easy-to-read font.

6. Distance

Accurately tracks the entire distance the scooter has traveled since its initial use.

7. Start Mode Selection

Modes: Choose from Normal, Eco, and Sport modes.

8. Map

Data: Access detailed journey data, including distance, duration, and speed.

Past Journeys: Review and share previous rides.

Real-Time Tracking: Track your rides with live location updates.

9. Settings

Cruise Function: Enable or disable automatic speed maintenance.

Slide Go Sensitivity: Adjust the sensitivity for how the scooter responds to your body movements.

Power Saving: Toggle to conserve battery life and extend range.

Unit of Measurement:

Metric: Kilometers, meters per hour.

Imperial: Miles, miles per hour.

Reset Device:

Reset All Settings: Restore factory defaults.

Reset App Data: Clear app data, preferences, and saved information.

Safety and precaution

Follow and read the instructions in this manual on operating procedures, including ignition, starting, braking, maintenance and storage.

Please read the risks and safety advice in the manual. The use of an electrical product can be dangerous if the user is not vigilant. Misuse and non-compliance with safety instructions does not implicate the company in the event of an accident. The user should use self-judgment and common sense to detect potential hazards. Please check your country's regulations and laws to find out where and how to legally use your product. You must obey the rules and laws applicable to vehicles and pedestrians.

- **Protective equipment**

Always wear the following protective equipment:

Approved and certified helmet according to your location

Knee pads and elbow patches

Long sleeve t-shirt and long pant

Gloves

Shoes with rubber soles, never drive in barefoot or sandal. Verify to make the laces made and keep them as far as possible from the wheels and the internal system.



- **Driver's advice**

The user must not be more than 220lbs, the size and weight do not fully certify that the user will have full control of the vehicle. It is your responsibility to make sure that all users are aware of the risks. The recommended age for using this product is 12 years. It is your responsibility to put a younger child into consideration by considering their skills, maturity and ability and following the rules. Do not touch the engine or the brakes of the product immediately after use, these parts may be extremely hot.

- **Security advice**

Take the time to learn the basics of practice to avoid any serious accidents during the use of the product, this goes through the following points:

- The age of the driver must be at least 12 years old, for a pleasant ride the hip of the driver must not exceed the handlebars of the scooter, and his visibility must be at least 30cm above the handlebars.
- Get closer to the seller to be directed to an appropriate training organization;
- Avoid high traffic areas or congested areas;
- In all cases, anticipate your trajectory and speed while respecting the highway code, the pedestrian code and the most vulnerable beings;
- Cross the protected passages while walking;
- Do not divert the vehicle from its initial use;
- Regularly check the tightening of the various bolted elements, in particular the wheel axles, the folding system, the steering system and the brake axle;
- Eliminate sharp edges caused by use;
- Do not modify or transform the vehicle, including the steering tube and sleeve, the stem, the folding mechanism and the rear brake.

- **General use**

City traffic involves crossing many obstacles, such as sidewalks or steps. It is recommended to avoid jumping obstacles. It is important to anticipate and adapt your trajectory and speed to those of a pedestrian before crossing these obstacles. It is also recommended to get out of the vehicle when these obstacles become dangerous due to their shape, height or the risk of skidding they present.

In the event of an accident, get to safety and put on a yellow vest to be spotted on the road, turn off the scooter and call the emergency services.

The maximum speed of the scooter (15 mph | 24 km/h) may vary depending on the weight of the user, the weather conditions and the inclination of the road.

- **Proper functioning**

To operate this scooter adjustment and maintenance before and after each use is necessary, do not expose yourself to any risk when these operations are carried out, wear personal protective equipment and contact the manufacturer in case of questions or doubts, take into account also from any reasonably foreseeable misuse.

Any load attached to the handlebars will affect the stability of the vehicle, please do not carry heavy loads or attach accessories or additional items not approved by the manufacturer as this may make driving very unstable.

- **Procedures and driving conditions**

Please check the laws and regulations in your country before using the product. In France, the linear speed on flat ground and a person not exceeding the maximum permissible load is 15mph (24km/h) . Look a round when using the product, and pay attention to any potential hazards. It is important to respect everyone's rights and properties. For your safety, do not engage the accelerator if you are not on the product. This product is not designed for performing jumps, stunts and skids. Never drive on roads, near vehicles, stairs, hills, swimming pools or other bodies of water. Please hold the handlebar with both hands. Never mount more than one person on the product. Be sure to keep your fingers and all other parts of the body away from parts that can heat up during use (brake, motor, chain). Never use the product with an audio player, or with your smartphone in your hand. Never use the product to pull something as this will damage the components and wear out the battery. Never put the product in contact with water, the electrical components may be damaged and create a dangerous situation.

Ride only on flat, solid surfaces. Avoid surfaces with gravel, holes, ice, which can cause loss of product control. Do not ride at night or in areas where visibility is reduced. Also, don't ride indoors, where carpets and rugs can get in the way.

The A-weighted emission sound pressure level at the driving position does not exceed 70dB(A). The total value of the vibrations to which the hand-arm system is exposed does not exceed 2.5m/s^2 , the maximum frequency-weighted mean square value of the acceleration to which the whole body is exposed does not exceed 0.5m/s^2 . (Measurement accuracy uncertain)

After each use, check that each part is in its place and that it is not damaged. Before each use, check the following points:

- Brakes are in good condition
- All components are in good condition and in their places
- The parts having presented anomalies during the last use have been repaired or changed according to the manufacturer's conditions.

Check the tire pressure before the first use, make sure the tire is inflated to 2.4 bars MAX

People who have medical monitoring or treatment such as: cardiac people, pregnant women, non-responsible people, people with back or neck problems, should not use the product.

- **Usage of the charger**

Before using the product, it is necessary to charge it. A long charge may be required before first use. Please rely on the light on the battery indicator. It is possible to charge your battery at any time to ensure constant power, it is not necessary to wait until the battery is completely empty to charge it. Please do not use the charger of other brand, these may damage the battery of your product. It is important to charge your battery at least once every 3 months, even if you are not using the product, to ensure a normal life cycle. Avoid shocks and contact with water, these are factors not covered by the warranty that can damage the battery. The charger provided is "intelligent", it is designed to stop at 100% of the charge and not damage the battery. The charger must be in perfect condition each time you use it, check the wires, the condition of the tips and connectors. If the product does not charge, the charger may be faulty, it is then necessary to change it. The charger should only be used by an adult, it is important to unplug it from both sides when not charging. Do not charge your scooter unattended.

- **Battery**

Please do not store the battery in extreme temperatures. Below 86°F and above 32°F. If you do not use your product for 60-90 days, the battery may be less efficient than when it started. This loss of autonomy is due to lack of use and is therefore not covered by the warranty.

At the end of its cycle, the battery must be disposed of separately from undifferentiated generic waste. Dispose of the batteries in the containers provided for this purpose. Collecting and recycling batteries helps to protect the environment and conserve material resources. This product contains a Li-ion battery, any fire must be extinguished using a powder extinguisher (Class D fire)

(The battery is an element subject to wear, the warranty covers you from a failure up to 6 months after the purchase of your scooter).

- **Maintenance**

Please store your product in a dry and dust-free place, and avoid leaving it too long in a humid space or under the sun. To clean your device, use a damp cloth and mild detergent. Do not use alcohol, gasoline, kerosene or other harsh chemical solvents to clean your device, which will damage its appearance and structure.

Constantly check the condition of your product components, if any part is damaged, please replace it before using the product. If a part is not in working order, you risk falling and injuring yourself.

- **Transport**

If you wish to transport your product, as well as its battery, by plane or by other means of transport, please contact the competent local authorities and the carrier beforehand in order to inform you of any prohibitions and restrictions on transport. Lithium batteries are considered dangerous in many countries. Please ensure before a trip that access and transport is authorised. International law prohibits the air transport of lithium batteries.

- **Use of the product**

To turn on your product, press the Power button located on your handlebars. To move forward, give a push with your feet and press the accelerator also located on your handlebars. Place both feet on the product and squeeze the throttle trigger. To brake use the manual brakes located on the handlebars. Before each use, please check that the wheels are free from obstruction, that the brakes are working. In order to make certain basic adjustments, in particular the play of the brake control, come and discover our tutorial videos available on our

The use of this type of product over a long period can cause vibrations which can be unpleasant, take breaks regularly. To warn other users of your presence, use the buzzer located on your handlebars, if your product is equipped with them. Use the front LED to light your way in dark places. When you stop your product, use the stand to stabilize it.

- **Scrap**

THIS PRODUCT CONTAINS LITHIUM BATTERIES WHICH MUST BE SAFELY RECYCLED : The battery must be removed before disposal. Before any intervention, remember to turn it off and unplug it from the power outlet.

WARNING : As with any mechanical component, a vehicle is subject to high stress and wear. Different materials and components may react differently to wear or fatigue. If the expected life of a component is exceeded, it may suddenly break and risk injuring the user. Cracks, scratches, and discoloration in high-stress areas indicate that the component has exceeded its life and should be replaced.

(This scooter is not intended to be used or parked in public places)

Tips for use



It is not advisable to drive in the rain or in bad weather conditions.



When riding on unstable and impassable terrain, reduce your speed.



Get off your scooter when you go through a door, lift or stairs.



For your safety, do not accelerate on the descents.



Do not stand on the mudguard of your product to avoid damaging it.



Leave both hands on your scooter when you ride.



Do not touch the disc brakes after using your scooter, these parts can be hot after a long ride.



Do not go up and down any stairs with only your scooter.



It is forbidden to ride on the road with your electric scooter.



When turning, slow down to avoid any risk of falling.



Do not ride in a puddle more than 2cm high.



It is forbidden to ride in pairs on your scooter or to ride with a child under the age of 12.



Do not depress the accelerator when you are not on the scooter.



Avoid obstacles when driving



Do not hang anything on your scooter that could affect weight distribution and cause you to fall.



Leave both feet on the tray of your scooter.

CHARGING

- The charging port is located under the P85.
- Plug the charging cable into the charging port.
(Make sure the connection is dry)
- The indicator LED of the charging adapter turns red when charging and turns green when the battery is full. Please stop charging when it is full to prevent battery life from deteriorating. Please use the batteries, chargers and cables supplied by the original manufacturer to prevent the battery from being overcharged.
- When finished charging, close the charging flap to prevent any damage to the port.

WARNING: UN-PLUG BEFORE TURNING ON IGNITION.

Note: Please be sure to keep the port covered and free of dirt and water.



Charging Port

CHARGING & BATTERY SAFETY TIPS

WARNING: The P85 is not waterproof, and therefore should always be kept away from any source of water – NEVER allow the charging block, cables or cable ends to touch water. Do not handle with wet hands as it may cause electric shock. If any failure occurs during charging, unplug immediately. Do not yank or pull on the plug to the P85 or pull from an electrical socket in an abrasive manner.

- Check battery level before the first use.
- It is recommended that the battery be recharged after each use.
- To maximize the battery life, please charge once per month or after at least 2 days of operation.
- Recharge the battery pack at least once per month as all batteries of every type will slowly discharge energy when left idle for extended periods of time. Try to keep the battery from being exposed to excessive heat or very hot temperatures.
- Please use the batteries, chargers and cables supplied by the original manufacturer to prevent the battery from being overcharged.
- Do not allow the charger or cable to contact sharp or hot items.
- Perform a visual inspection of the charger and charging cables regularly.
- If the charging cable has obvious damage – do not use the charger to avoid injury or electrical damage.
- Please do not repair the battery, the charger, or the cable independently.
- Please ensure that the charger and charging cables are connected correctly and are free of dust, dirt, and water.
- Prolonged exposure to UV rays, rain and elements may damage the enclosure materials, store indoors when not in use.
- Charge Temperature Range: 32°F - 104°F
- Operate Temperature Range: 32°F - 104°F
- Please do not disassemble parts by yourself.

Please contact us if you experience any problems or issues.

USAGE OF THE P85 SCOOTER

- The P85 is a one-person mobility product – anyone who is under 12 years old needs to be assisted when riding.
- The P85 is only for daily recreational use and is not designed for extreme sports
- Check that the parts of the scooter are installed correctly and not damaged.
- Check that folding mechanism is locked.
- Check the battery – is the battery charged?
- Check the brakes – do they function for both front and rear wheels?
- Check the tires – make sure there are no punctures or bubbles.
- Ride with caution and always wear a helmet.
- Make sure to follow maintenance protocols. Lack of proper maintenance may void warranty.

Disc Brake

Squeeze brake slowly to avoid stopping abruptly and losing control.



SAFETY INFORMATION

Your electric scooter can provide many years of service and fun – if you are safe and responsible when riding.

Always Wear a Helmet

Helmets significantly reduce the number and severity of head injuries.

Always wear a helmet that complies with your local and state

laws when riding the P85 or any electric bicycle for that matter.

Check with your local police department for requirements in your community. DO NOT wear loose fitting clothing as they can get tangled in the moving parts of the electric scooter. Wear close-toed shoes.

Always wear a helmet and appropriate apparel when riding.

If you are unsure, check with your local state laws concerning other protective gear that may be required when riding the electric scooter.

Know Your P85 ELECTRIC Scooter

Your new P85 Scooter incorporates many features and functions that you may not be familiar with. Read this manual thoroughly to understand how its features can enhance your riding experience.

Ride Defensively!

One of the most frequent cycling accidents occurs when the driver of a parked car opens his door into a rider's path. Another common occurrence is when a car or another cyclist moves suddenly into your path. Always be aware of vehicles around you. Do not assume that surrounding drivers or pedestrians see you. Be prepared to take evasive action or stop suddenly.

Make Sure You Are Visible to Others!

Make yourself more visible by wearing bright reflective clothing. Keep your reflectors clean and properly aligned. Use your headlight in reduced lighting conditions. Signal your intentions so that drivers and other cyclists can anticipate your actions. Use your bell when needed to make your presence known.

Ride Within Your Limits!

Take it slow until you are familiar with your local riding conditions.

Be especially careful in wet conditions as traction can be greatly reduced and brakes become less effective. Never ride faster than conditions warrant or beyond your riding abilities. Remember that alcohol, drugs, fatigue, and distractions can significantly reduce your ability to make good judgments and ride safely.

Do not use your mobile phone when riding – this can cause you to be distracted – stay alert!

Make Sure Your Scooter is Well-Maintained

Follow the inspection and maintenance guidelines. Check critical safety equipment before every ride.

Know the Law

Cyclists are required to follow the rules of the road. Additionally, some communities regulate the use of motorized vehicles with minimum age, requirements and necessary equipment. Check with your local police department for specific details.

Off-road Riding

Off-road riding is not recommended as the scooter tires are for street-use only. Dust and extreme impacts from off-road riding can cause electrical system problems.

CARE & MAINTENANCE

Storage

- Avoid storing the scooter in direct sunlight. Hot temperatures can cause damage to the battery and function of the scooter.
- Avoid storing electric scooter in wet conditions.
- When the scooter is not being used, the battery can lose power. You should test the battery at least once a month, to ensure the battery maintains full charging capabilities.
- Avoid leaving the scooter [and battery] idle for long periods of time, as this can cause battery failure.
- In winter, the batteries may lose power faster because of low temperatures.
- Inappropriate storage can shorten the life of the lithium battery life or cause other mechanical problems. Please store the electric scooter indoors in a cool and dry place.

Cleaning

Before cleaning, make sure the scooter is turned off, unplug the charging line and cover the charging port. During the cleaning process, be careful keep the water and moisture out of charging port. Use a dry cloth or a damp cloth to clean the cables - do not spray water on the scooter or battery. During the cleaning process, be careful to keep water out of the charging port. Do not immerse the electric scooter in water as it will cause permanent damage.

Battery Recycling

Help keep the environment free of litter and harmful pollution by recycling the battery correctly - do not throw batteries in the trash - please recycle your battery responsibly. Please consult your local sanitation department guidelines for safe disposal of batteries and parts.

WARRANTY

One Year Limited Warranty Bicycle Components

Phantomgogo warrants that all new Electric Bikes/Scooters that are offered for sale by Phantomgogo directly or authorized dealers and distributors are warranted to the original retail purchaser/customer against manufacturing defects in materials and/or workmanship for a period of one (1) year from the date of original retail purchase. If a part fails under normal operating conditions, then Phantomgogo will replace the part. However, the warranty is void should a bike part fail due to damage caused by rider error, abuse, or negligence or if the bike has been modified or customized.

One Year Limited Warranty Bicycle Components

Phantomgogo warrants to the original purchaser/customer that the battery is free of defects in material and workmanship for one year. The defective product will be replaced or repaired if met under certain pre-conditions. The original receipt of purchase is required to establish proof of purchase and warranty date and must be provided to Phantomgogo for all warranty claims. Shipping costs are an additional charge - the customer shall be responsible for the shipping or transportation costs incurred in returning the battery to Phantomgogo for evaluation. Shipping charges for the replacement battery that is mailed back to the customer may be waived under certain circumstances. Please contact Phantomgogo directly to determine battery replacement.

Damage During Shipping

Although damage to the bike during shipping is not covered by this limited warranty, Phantomgogo will offer to fix or replace the item damaged to the best of our ability. Damage claims are very time sensitive and it is your responsibility to notify us immediately when delivery is made and the bike/scooter is discovered damaged. The following is required to certify the delivery damage:

Please inspect the bike/scooter and packaging when received. If damage is discovered, please contact us immediately.

TRADEMARK DESIGNATION:

The following trademark, trade name, or File Number may be used to identify products described in this Procedure.

Phantomgogo

- Please take a clear and focused picture of the scooter damage or the box as delivered.
- If the scooter is to be returned:
 - Please return the scooter in the original box with packaging and delivery documents.
 - Please return the charger and keys.
 - Please do not dismantle the scooter components - as best as possible, please try to repackage the scooter carefully to help minimize the potential for any additional unforeseen damage during return shipping.

Contact Customer Support:

Customer Service will help determine the best possible remedy to resolve the issue with you, and they will instruct you regarding the repair or replacement of the scooter:

Please contact the Phantomgogo Customer Service team Mon-Fri: 10am-4:30pm PST

- Phone: 866-570-8755
- Email: cs@phantomgogo.com

WARNING-Risk of fire - no user serviceable parts.

Prolonged Exposure to UV Rays, Rain and the Elements May Damage the Enclosure Materials Store indoors When Not in Use.

AVERTISSEMENT - Risque d'incendie - Aucune des pièces ne peut être réparée par l'utilisateur Prolongee aux rayons uv, à la pluie et aux elements peut endommager les matériaux de l'enceinte, entreposer à l'interieur quand il n'est pas utilise.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance

could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



US 1-(866) 570-8755

Support:

cs@phantomgogo.com

Hours of Operation:

Monday - Friday, 10am-4:30pm



Made in China