

Introduction Manual



Invisible Wireless Charger

Model:W18

Product Introduction

Our invisible wireless charger charges through surfaces between 6-18mm(0.236"-0.708"). It works through non-metallic desktops such as wood, glass, plastic, marble, granite, etc. The invisible charger can install in your bedroom, dinner table, bathroom, office or any place to enjoy a neater table top.

Before Installation Insurance

1. Please use the original adapter;
2. If you have a phone case please ensure it's flat and does not contain metal, centrally located magnets, card holders, pop sockets, kickstands.

Positioning Indicator Board



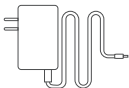
Table Sticker × 1

Wireless Charger × 1



Screw × 4

3M strips × 4



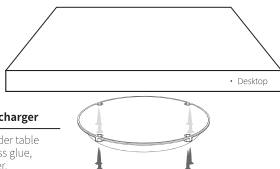
Adapter

Installation Steps

1

Fix the wireless charger

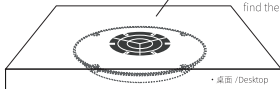
Fix the charger under table with screws or glass glue, connect it to power.



2

Confirm charging position

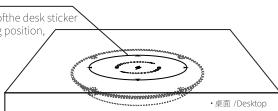
Place the positioning indicator above the charger, move it until all lights up, find the charging position.



3

Paste table sticker

Align the center of the desk sticker with the charging position, and paste it.



4

Charging your phone

Put your phone in the center of the table sticker, start charging.



Specifications

Input: 12V==2A
Output: 10W Max
FCC ID: 2AZKB-W18

Charging distance: 6-18mm
Size: $\phi 113 \times 15$ mm

Note: Please install on non-metallic materials such as wood, glass, plastic, marble, granite, and thickness within 30mm(table thickness+ phone case thickness), and case thickness within 5mm for better experience.

Safety instructions

- Avoid contact with water and do not submerge.
- Avoid extreme temperatures.
- Avoid dropping.
- Use original or certified cables.
- Do not clean with corrosive substances or oils.
- Do not disassemble.
- Dispose of this equipment using a designated collection point.

FAQs

1.Why is my phone not charging?

Please ensure: If you have a phone case, it is flat and does not contain any metal, centrally located magnets, card holders, pop sockets or kickstands. Ensure your phone is aligned as centrally as possible. Check if your phone is Qi-wireless charging enabled. Check your sticker position through recalibration. Check your table or surface thickness is within the stated performance range.

(1)If the indicator light on the charger is green, please move your phone to the center of the table sticker;

(2)If the pilot light is not shining, please check if the adapter and cord is connected to power;

(3)If the above steps are performed correctly, the indicator light is off or the light is red, and the phone cannot be charged, it is a product failure

2.Why has my phone stopped charging?

Our Wireless Charger is designed to recognize and react to temperature changes within your phone which can occur after extra long charging periods of 3 hours or more. In these instances, the charger may enter standby mode to allow your device to cool if required by your phone until the device requests more power. This feature ensures better battery health and longevity for your phone.

3.Why does my phone feel hot?

Increased phone temperatures during wireless charging are normal especially during longer charging sessions. Our technology is designed to minimize phone heating.However, if your phone is hotter than usual, please ensure you have aligned it correctly and try again.

4.What makes the charging speed vary?

Different phone models have different battery sizes and charging profiles therefore take different amounts of time to charge, with large batteries especially taking longer. Charging speeds may also slow at $\geq 80\%$ in IOS models due to Apple software requirements designed to limit battery deterioration during wireless charging. Our Wireless Charger recognizes IOS charging signals and corresponds by adapting charging speeds until your device requests more power. Please try turning OFF 'Optimised Battery Charging' into your 'Settings' . Charging speeds will also vary depending on the surface thickness. Thicker surfaces will reduce charging efficiency due to the greater distance the charging signal needs to travel.

Product After-sales Guide

Thank you for purchasing our C30 wireless wireless charger. In order to ensure you get reliable after-sales service, please read the following warranty instructions carefully.

Warranty Scope

If the charger fails to work during normal use, you can enjoy 1 year warranty and after-sales service.

The following conditions are not covered by the warranty:

- 1.The accessories are not warranted;
- 2.Failure due to improper operation by the user;
- 3.Accidental disasters, artificial damage, self-disassembly, and failure caused by maintenance not authorized by the company.

Extended Service

If the product exceeds the warranty period, the customer still enjoys maintenance service, but the maintenance cost, material cost, etc. are required.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the

FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be use

FCC RF exposure statement

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance between 20cm the radiator your body.

