

Intelligent Window Camera



PT586

Operation Instruction

Important Information



for Using Your Security Camera

Before using your security camera, please read the user manual thoroughly. If you encounter any issues during setup or operation, please contact us with your order number and problem description. We are committed to providing a fast solution within 24 hours.

Thank you for choosing our security cameras. We're here to help you with any questions or concerns you may have.



360days limited
warranty

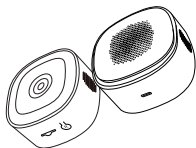


tech@camoon.net

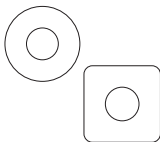


www.camoon.net

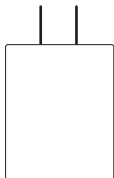
Packing List



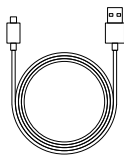
Window-mounted
camera



Velcro Strap



Recharger



2m Type-C Cable

Camera Guide



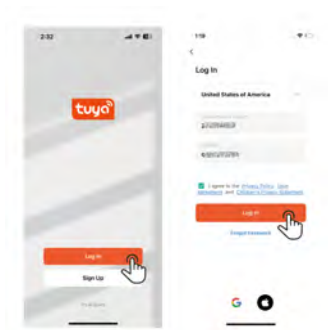
Step-1: Download the APP

Scan the QR code to download, or search for "Tuya Smart" in the APP store.



Step-2: Tuya APP registration

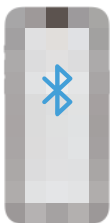
Click "Sign up" and follow the instruction in the APP.



Step-3: Add the camera to the APP

1.Preparation

- Enable the Bluetooth function on your smartphone.
- Enable the location service on your smartphone.
- Please connect your phone to the Wi-Fi, and the camera will also connect to the same Wi-Fi.
- Power on the security camera (Long press the button for 3-5s).
- Please operate near the Wi-Fi router



Long press the button for 3-5s



Near the Wi-Fi router

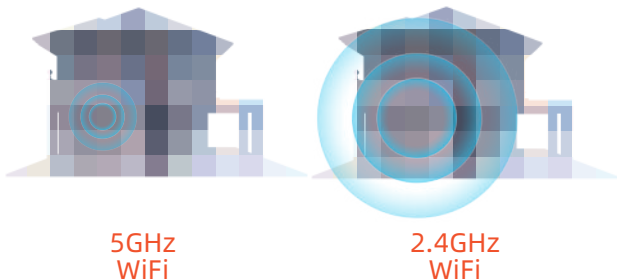
2. Configuration

- Click "Add Device", and wait for the security camera pops up on the page.
- Click on the security camera, and input the Wi-Fi information. And click "Next".
- Wait until the camera successfully added.



● Troubleshooting:

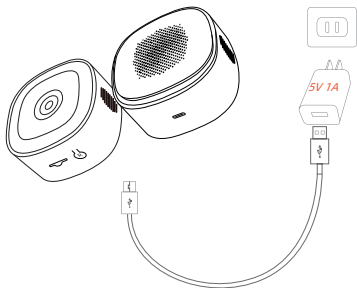
The security camera supports both 5GHz and 2.4GHz Wi-Fi. However, the 5GHz Wi-Fi has a smaller coverage area compared to the 2.4GHz. If the 5G network connection is unstable, please try resetting the camera and connecting it to a 2.4G network for testing.



1.If the camera configuration fails, please check that the camera is powered on and in pairing mode (indicated by the red/blue flashing light).

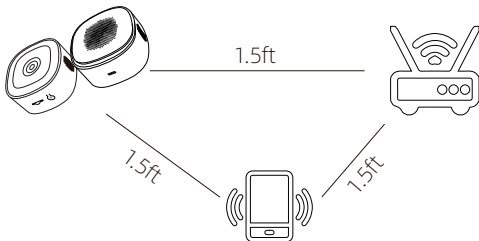
2.The camera will automatically shut down if it remains unconnected to the network for an extended period in pairing mode.

- Charge the security camera with 5V 1A power adaptor.



• Setup Proximity:

During the initial setup process, make sure that the distance between your phone, router, and camera is less than 1.5 feet to ensure a strong Wi-Fi signal.



About the Video Storage

There are two methods for video storage, as detailed below:

(1) Cloud Storage:

Videos are stored on cloud servers, ensuring permanent data retention without the risk of loss. In addition, subscribing to cloud storage services grants access to a range of more advanced functional features.

(2) TF Card Storage:

For users who prefer to avoid recurring monthly subscription fees, selecting TF card storage constitutes a practical and rational option.

5.Installation site



Q:No notification and recordings when there's motion?

A:The camera is designed to detect motion within a range of 26ft and trigger alerts and video recording.

Please check the **Detection Alarm settings** and make sure **App Notifications** are enabled in the Tuya app.

Q:How can I extend battery life?

A:Lower the resolution or frame rate of the camera.Watch less live stream videos and turn off unnecessary functions such as the color night vision,Adjust motion detection settings to reduce false alarms.Ensure that the camera is installed in an area with a strong Wi-Fi signal. Use a solar panel or external battery pack to power the camera

Q:How to share the camera with family members?

A:There are two ways:

1:Sharing the same Tuya account and logging into it on different devices.

2:using the **Home Management** feature in the Tuya app to invite family members who have registered with the app.

Q:Why is the camera intermittently offline or unstable?

A:2.4G WiFi has a longer range, better wall penetration, but slower speed and weaker stability.

5G WiFi has a shorter range, weaker wall penetration, but faster speed and stronger stability.

The signal stability for both frequencies is influenced by environmental obstacles and channel interference.

Recommended troubleshooting steps:

- A. Use the **Check Device Network** feature in the app to verify the WiFi signal strength at the camera's location.
- B. Switch between 2.4G and 5G WiFi and test the connection.
- C. Move the camera closer to the router to test the signal strength.
- D. Ensure the camera is running the latest firmware.

Q:Why can't the camera connect to the Tuya app?

A:Ensure the camera is powered on and in pairing mode (with the indicator light flashing red and blue). Enable Bluetooth and location services on your phone to help with the connection.

For more product introductions and technical file
downloads, technical problem contacts can also
be made via email or by visiting our website
Email: tech@camoon.net web: www.camoon.net

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.