

SHRP-TWS16 - Arc Pro Earbuds
User Manual - Black and white printing

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⚠ WARNING

Keep it away from children; this product is not a toy. Do not throw this product to avoid any damage. Do not disassemble, repair or reform this product. Do not clean this product with any chemical solvents. For charging, please use a charger with DC 5V input. Keep or use this product at normal temperature. Do not throw it away or expose it to temperature above 60°C / 140°F or fire to avoid any danger. Clean only with dry cloth. Dispose the device properly at the end of its life cycle. The warranty is invalid if the product has metal rust, water damage, or other natural oxidation.

≡ WARRANTY

This product has a 1 year warranty against defects in manufacturing under regular consumer use. For instructions about how to obtain warranty service for your product, please contact Customer Service: info@primebrandsgroup.com.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. This product is compatible with all wireless audio devices, Bluetooth® and non-Bluetooth®.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

⚠ **WARNING:** Cancer and Reproductive Harm - www.P65Warnings.ca.gov

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SHARPER IMAGE®

ARC PRO EARBUDS

USER MANUAL

Thank you for choosing the Sharper Image® Arc Pro Earbuds. Designed for comfort, convenience, and everyday performance, these advanced open-ear wireless earbuds let you enjoy your favorite music, podcasts, and calls while staying aware of your surroundings. Featuring lightweight steel-wire earhooks for a secure and comfortable fit, Bluetooth® 6.0 connectivity, and a sleek charging case with LED display, the Arc Pro Earbuds deliver reliable sound and effortless portability wherever life takes you.

Includes: Arc Pro Wireless Earbuds, USB-C Charging Cable, User Manual

PRODUCT KEY

- 1. Charging Case
- 2. Case Charging Connectors
- 3. Wrap Around Silicone Ear Hooks
- 4. LED Power Display
- 5. Touch Controls
- 6. Earbud LED Indicator Light
- 7. USB-C Power Input (Back)

SPECS

Bluetooth: V6.0
Playing Time: 5 hours (20 with case)*
Battery: Bud 30mAh Case 200mAh
Charging time: 1 - 1.5 hours
Wireless Distance: >33 ft/10m
Charging Port: USB Type-C

SAFETY & CARE INSTRUCTIONS

To help ensure the best listening experience, store your Arc Pro Earbuds and charging case in a clean, dry place when not in use. After workouts or extended wear, gently wipe the earbuds and charging contacts with a soft, dry cloth to remove moisture, oils, or debris that may affect charging performance or audio quality. Avoid exposing the earbuds to excessive dust, humidity, or direct sunlight for extended periods, as these conditions may reduce battery life and overall performance over time.

For optimal connectivity and battery efficiency, fully charge the earbuds and charging case before first use. If the earbuds will not be used for an extended period, recharge them periodically to help maintain battery health. To prevent accidental loss or damage, always place the earbuds securely in the charging case after use and ensure the case lid is properly closed during transport. Using the earbuds at moderate volume levels can also help preserve long-term speaker performance and provide a more comfortable listening experience.

CHARGING

Before using your Arc Pro Earbuds for the first time, fully charge both the earbuds and the charging case. To charge the case, connect the included USB Type-C charging cable to the charging port on the case and connect the other end to a compatible USB power source. The LED display on the charging case will indicate the current battery level and charging status. A full charge typically takes approximately 1 to 1.5 hours.

To charge the earbuds, place them securely into the charging case and ensure they are properly aligned with the charging contacts. The earbuds will begin charging automatically when stored inside the case. When fully charged, the earbuds provide up to 5 hours of playback time, with up to 20 hours of total listening time when using the charging case for additional recharges. To help maintain battery performance, keep the charging contacts clean and recharge the earbuds and case regularly.

PAIRING

To pair your Arc Pro Earbuds, remove both earbuds from the charging case. The earbuds will power on automatically and enter pairing mode. Open the Bluetooth® settings menu on your smartphone, tablet, or other compatible device and ensure Bluetooth is enabled. In the list of available devices, locate and select "SHRP-TWS16." Once connected, you will hear a confirmation tone or see a connection notification on your device indicating that pairing is complete.

After the initial setup, the Arc Pro Earbuds will automatically reconnect to the last paired device whenever they are removed from the charging case and Bluetooth is enabled on that device. If the earbuds do not connect automatically, place them back into the charging case and repeat the pairing process. For best performance, keep the connected device within the recommended wireless range of up to 10 meters and minimize obstructions between the earbuds and the connected device.

CONTROLS

TOUCH	LEFT EARBUD	RIGHT EARBUD
Single Tap	Play / Pause / Answer Call / End Call	
Double Tap	Increase Volume	Decrease Volume
Triple Tap	Play Next Track	Play Previous Track
Press and Hold for 2 sec	Voice Assistant (Siri)	

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FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.