ANRAN

security camera C-SM5

Quick Start Guide



www.anran-cctv.com
support@anran-cctv.com
1 866 958 6988 (US)
44 20 8610 1559 (UK)

Scan the QR code above to extend your warranty

Warranty Tips

Please fill in the following information or scan QR code to activate the free 12-month warranty from the order date on.
After-finish filling or scanning, please take a picture and send it to the email(support@anran-cctv.com).
Then your free warranty will take effect!
During the warranty period, if any parts of product are damaged, please contact us immediately and we will provide satisfactory resolution.

Order Date:_____
Order Number/ID:_____
Buyer E-mail:_____
Buyer Tel:_____

Contact us

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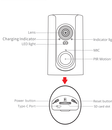
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What's Included



Camera
Solar panel
Screw Pack
Type-C Charging Cable
Warning Sticker
Sticker
User Manual

Product overview



CAUTION: Please insert the Micro SD Card according to the direction shown in the diagram. Micro SD Card might JAM if inserted incorrectly and device could be damaged.

SD Card Port: Support micro SD card for local storage (Max 128GB)
Reset button: Used to restore the camera to factory settings (Press and hold on...
Card capacity requirements: 4-128GB
Read and write speed requirements: class10 level
File format: FAT32

ANRAN App Installation and Setup

Search "ANRAN" on apple store or google play to download the app.

- from Google Play
- from Apple Store
- or Scan the following QR code

Available on the App Store

Google play

(Download App(iOS & android))

TIPS: APP Permission Settings

When using the application for the first time, please turn on the following 2 permissions.
1) Allow "ANRAN" to access mobile cellular data and WLAN, otherwise you will not be able to add devices.
2) Allow "ANRAN" to receive messages, otherwise the phone will not receive alert push notifications when motion detection or audible alerts are triggered.
The following is a screenshot of iOS cellphone operation, Android cell phone permissions open method is basically the same as this method.



Mounting the camera

Select Height and location

1. Mount the camera 2-3 m (7-10 ft) above the ground. This height maximizes the detection range of the motion sensor of the camera, Avoid placing the camera under direct sunlight.



Installation instruction of solar panel

1. Keep the installation angle of solar panel, about 30-45° with the horizontal plane, as shown in the picture below.
2. The installation between the solar panel and the camera is shown in the following figure.



Tips for the installation of solar panel

1. When installing in the northern hemisphere, face the panel to the south, and when installing in the southern hemisphere, face the panel to the north.
2. Avoid installing in a location where it is that the sun is not blocked by any items such as leaves, trees branches, etc.



Register an account

1. Open the APP to sign up an account. Go to the login interface, and click "Sign Up".
2. Sign up with your email address, and click "Next".
3. Set up an "Nickname" and "Password" for your APP, click "Done" to complete.



1 2 3

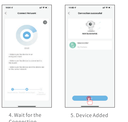
Add the 4G camera to the APP

Connect the camera
Connect quickly
You can choose to scan the camera's QR code to connect the camera quickly as follows:



1. Tap '+' to Add Device
2. Select 4G Camera (Battery)
3. Scan the QR Code on the camera

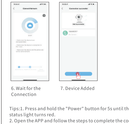
Normal method



4. Wait for the Connection
5. Device Added
1. Tap '+' to Add Device
2. Select 4G Camera (Battery) and choose "click here"in the screen



3. Power on the Camera,The device is flashing in blue slowly
4.Scan the QR Code



6. Wait for the Connection
7. Device Added

Tips:1. Press and hold the "Power" button for 5s until the working status light turns red
2. Open the APP and follow the steps to complete the connection.

Add failed? Please refer to the following to resolve the issues:

Camera voice prompt	Wait for the connection timeout
Working light status	Indicator light off
Camera status	The camera is not configured for a long time, the device will automatically sleep
Solutions:	Press the power button to restart

Humanoid Detection

Turn on humanoid detection, the alert will be triggered only when human motion is detected.
Click the Settings button and select "Alarm Management", select "Custom Mode" and click the Settings button to set the humanoid alarm.
Recording Time: The duration of each alarm video;
Alarm Interval: Interval of each alarm push.



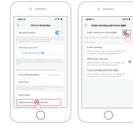
Tips: If you want to detect other moving objects such as vehicles, please turn off humanoid detection switch, don't turn on "Day Detection" and "Night Detection".



Audio warning and strobe light

Audio warning and strobe light is only valid at night.





Device Share

The camera can only be added by one APP account. If other family members want to view the camera, you can share the camera with your family through the sharing function of the APP.
Click the "Settings" button and select "Device Share" → "Add" → "Enter account" and input other party's APP account, then your family will receive a shared message on the APP, click Agree to view the camera you shared.
TIPS: when your family register app account, the country selected during registration must be the same as you choose.

FAQ

Q: The device cannot be previewed properly?
A: Check whether the SIM card is normal. For example, whether the card is in arrears, whether the Mobile traffic is used up, whether the card is inserted in place, whether the card is damaged, or whether the local position covers 4G Internet. If SIM card is ok, it is recommended to reset the device and add it again.

Q: Why is it still in the list of devices after resetting?
A: The device resetting can only reset the parameter configurations of the camera, but cannot change the App configuration. When you want to remove the camera, you have to do the deletion by the App.

Q: Why the device doesn't indentify the SD card?
A: It is recommended to plug in SD card after power cut.Confirm whether the SD card is normal and the format is FAT32. And the TF card may not be identified when the Internet environment is not good.

Q: Why the device doesn't indentify the SIM card?
A: Check whether the SIM card is normal. For example, whether the card is in arrears, whether the flow is used up, whether the card is inserted in place, whether the card is damaged, or whether the local position covers 4G Internet.

Q: Why I can't get the notifications with my cell phone App?
A: Please confirm that the App has been running on the phone, and the relevant reminder function on App has been opened. And the message notification and authority confirmation in the mobile phone system have been opened.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines. This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

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