

duit | the table

User Guide

Thank you for purchasing 'the table' by duit. Please read this user guide through and use the product in a proper manner. Quality issues caused by product defects can be compensated without charge (product exchange, refund, or after-sales service provided) or paid repair service is available. However, duit is not responsible for issues related to injuries or health problems of your pet caused by other matters besides the product itself. As this product is designed specifically for those exporting countries, it cannot be used in others. Also, after-sales service is not available in those other countries that are not official exporting countries. Furthermore, duit does not take any responsibility for issues and accidents that occurred by not complying with the user guide of this product in a proper manner. Features, components, and design of this product may be changed without prior notice for quality improvement purposes.

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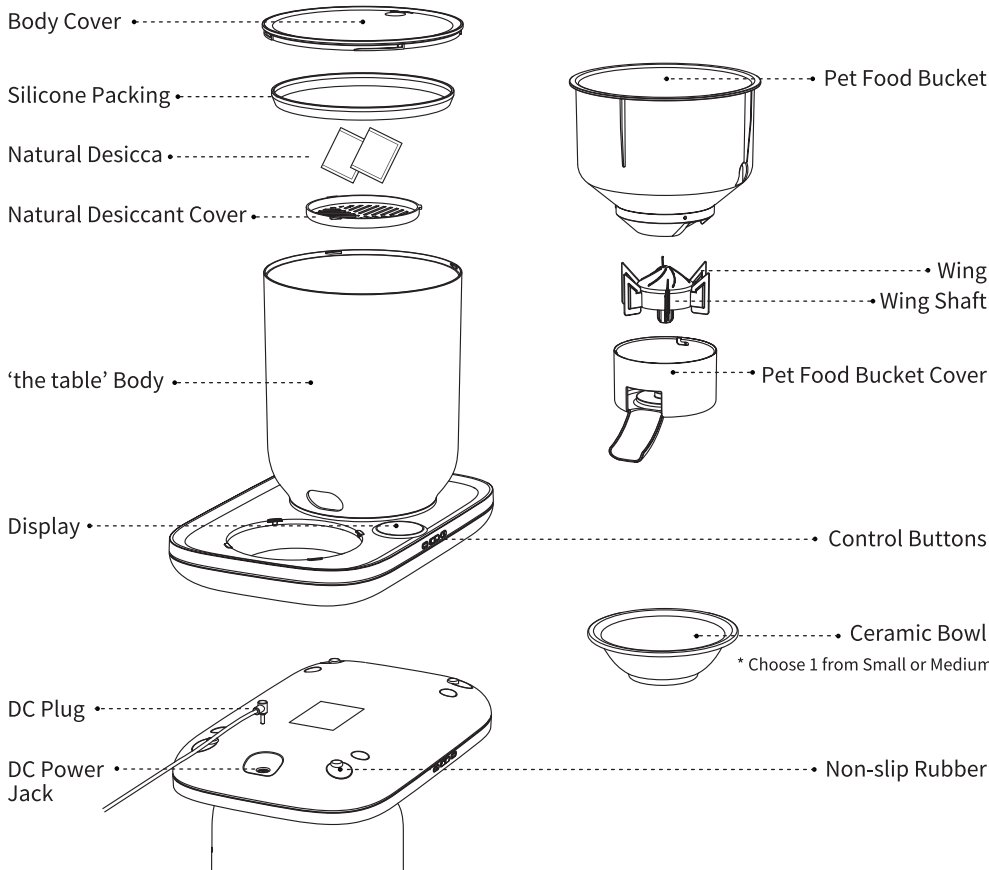
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Product Components & Part Names

※Product components or shapes may be changed without prior notice for quality improvement purposes.



Accessories Separately Sold

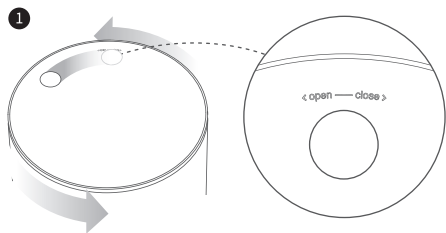
Please refer to 'Recommended Height by Pet Type' on P3 when purchasing 'the table' legs.



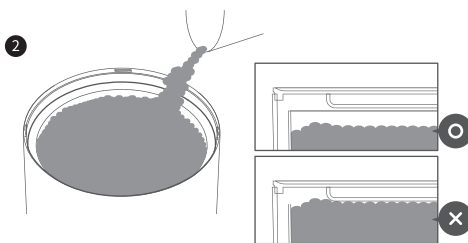
Preparation before Use

P2

Step 1. Fill the Pet Food



Turn the body cover about 30° counter-clockwise to open the cover.



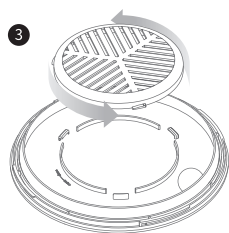
Pour pet food into the pet food bucket.

*** Caution! 1)** Dry pet food of less than 14mm in size is the most suitable. **2)** Do not pour wet pet food in.

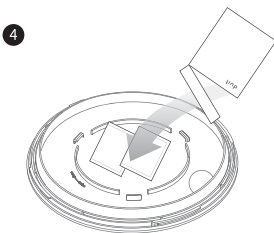
3) Do not pour in too much pet food. The pet food might block the desiccant cover hall, causing the dehumidifying effect to be less effective.

(Please refer to P7 for cleaning before use.)

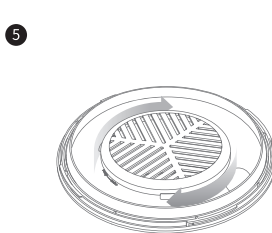
Step 2. Place the Desiccant



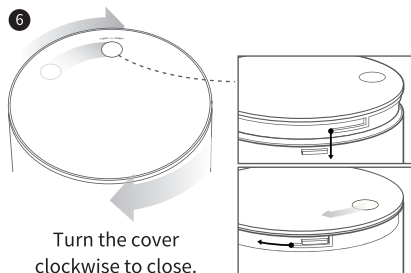
Disassemble the desiccant cover by turning counterclockwise.



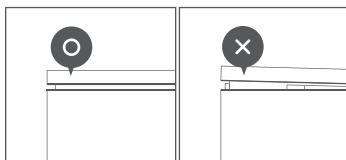
Open the desiccant package and insert 2 desiccants.



Turn the desiccant cover clockwise to close.



Turn the cover clockwise to close.



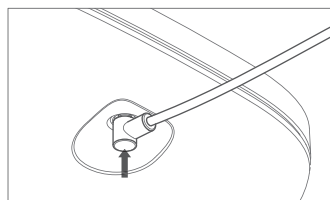
*** Caution!**

Please check if the cover is closed properly. Having a horizontal gap of about 3mm is being properly closed.

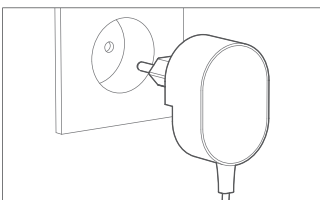


Product
Assembly
Video Clip
QR Code

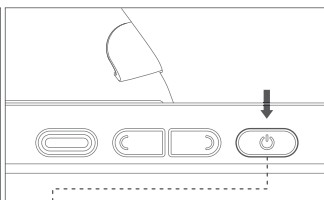
Step 3. Plug into Outlet



7 Connect the adapter jack to the body.



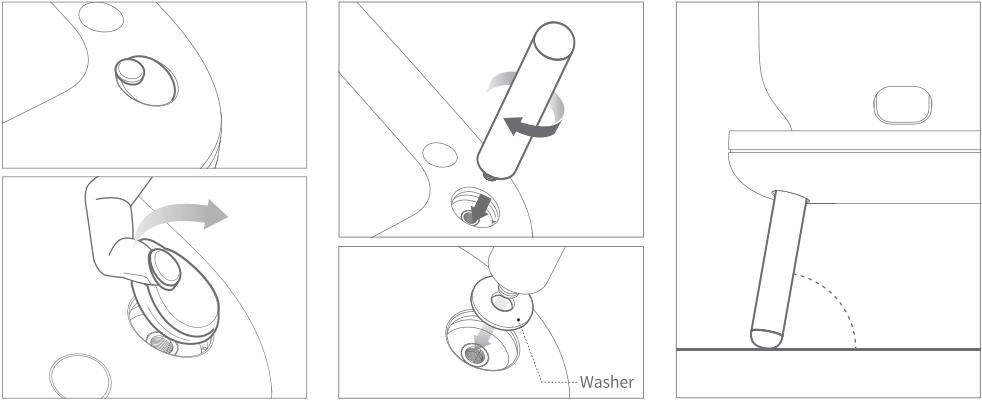
8 Plug the adapter into the outlet.



9 Press the power button for about 2 seconds to turn on the product.

Step 4. Place the Bowl

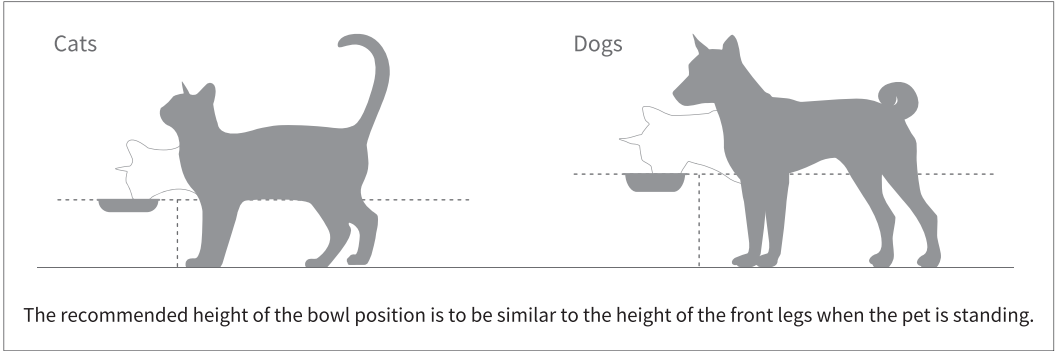
Place the bowl the last as it may fall out. ***Caution!** Due to the characteristic of a ceramic bowl, there may be a slight wobbling. Please turn the bowl around to place it in a position with the least wobbling.



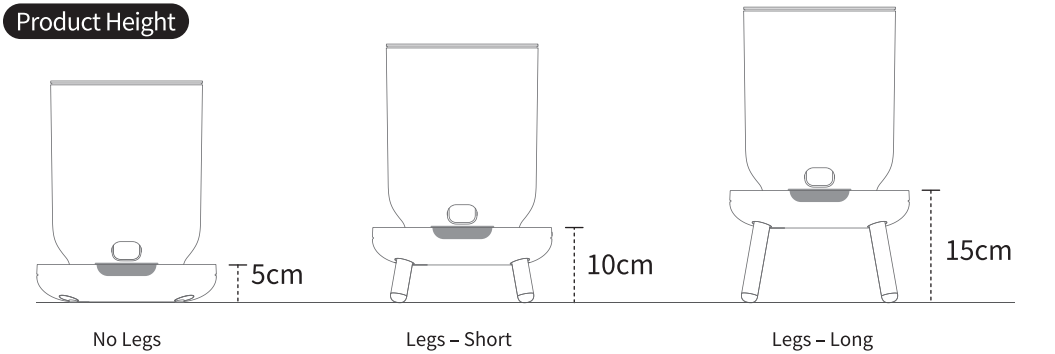
- 1 Take the silicone packing on the bottom out by lifting it up using a nail or sharp and hard tool.
- 2 Assemble the leg by turning it with a hand, fit to the nut on the body. If the bottom is not level, please insert a washer between the product and leg to level.

***Caution!** Tightening too much or using a tool to assemble may cause the product to be damaged.
- 3 The leg stands slightly tilted for product safety. This is not a product defect.

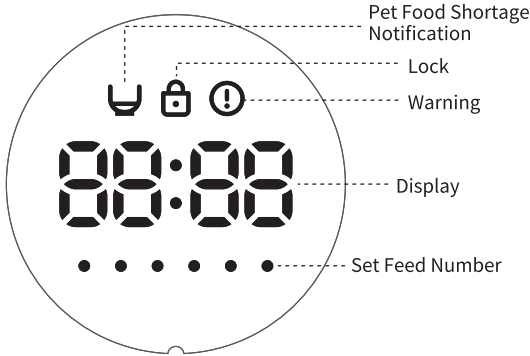
Recommended Height of ‘the table’



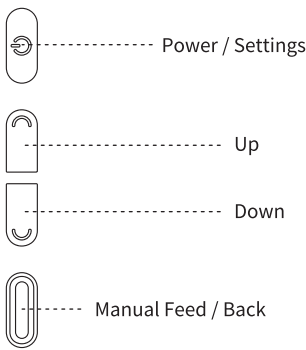
The recommended height of the bowl position is to be similar to the height of the front legs when the pet is standing.



Display



Control Buttons



Pet Food Shortage Notification

The pet food shortage notification is displayed when there is about 20% of the pet food remaining.



Lock Notification

'the table' is automatically locked if not operated for 1 minute.



Warning Notification

The warning notification is displayed when there is a problem with the product.

LED Brightness

'the table' is automatically locked if not operated for 1 minute and the LED brightness is automatically dimmed.

Product Unlock



Press Up/Down buttons at the same time for 2 seconds.

Manual Feed



Press the manual feed button when the product is unlocked for one-time quantity (about 10g).

Product Initialization



Press the power button when the product is unlocked. Then, press the manual feed button and Up button at the same time for 4 seconds for product initialization.

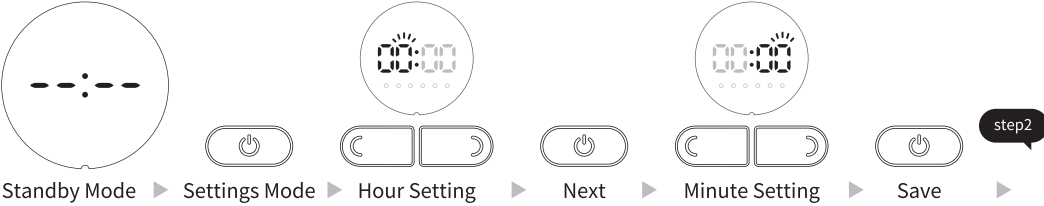
Warning Display & How to Resolve

 The motor is constrained. Please disassemble the pet food bucket and reassemble. Try the manual feed once to see if the product is normally operated. If so, the warning will be cleared. If the error keeps occurring, please contact customer service.	 This is a motor placement sensor error. Please try the manual feed once. If the product is normally operated, the warning will be cleared. If the error keeps occurring, please contact customer service.
※ E-03 error is mainboard defect. Please contact customer service.	

Step 1. Set Current Time

• Press the 'Back' button

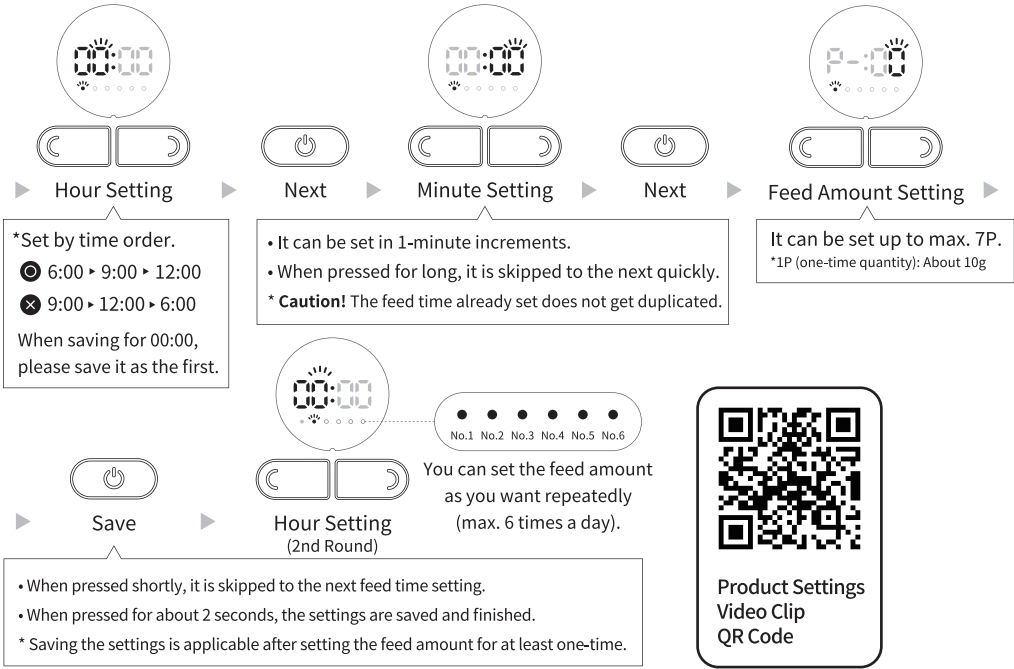
When the current time setting is done, it is automatically changed to the feed time setting.



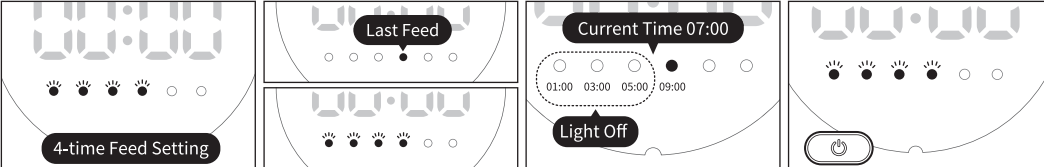
Step 2. Set Feed Time & Feed Amount

Important!
Priorities

- ★ When the pet food shortage notification LED is on, the amount that comes out is less than usual. Please fill in the pet food when the pet food shortage LED is on.
- ① **Filling the empty space of the pet food bucket:** Please proceed with manual feed twice every time you fill the pet food for the empty space of the blade.
- ② **Feed amount testing:** Please test the feed amount first with the manual feed according to the bowl size, pet food size, weight, and characteristics.
※ It is recommended to feed twice consecutively if the one-time quantity is over the bowl size.



Feed Number LED Display



The light comes on to the number of feeds set and it is turned off after feed.

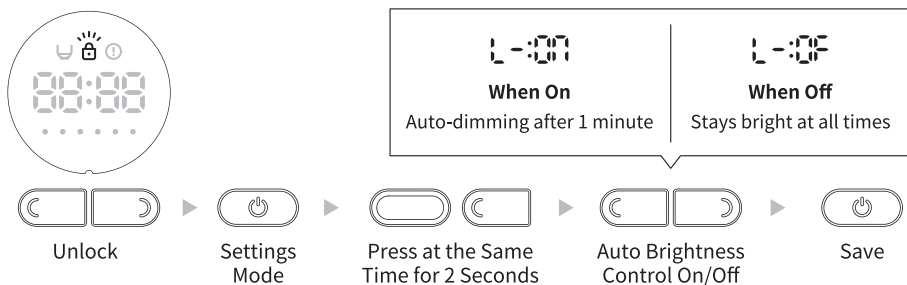
After the last feed, the set feed number is lighted again.

If the set time is past the current time, the light is turned off.

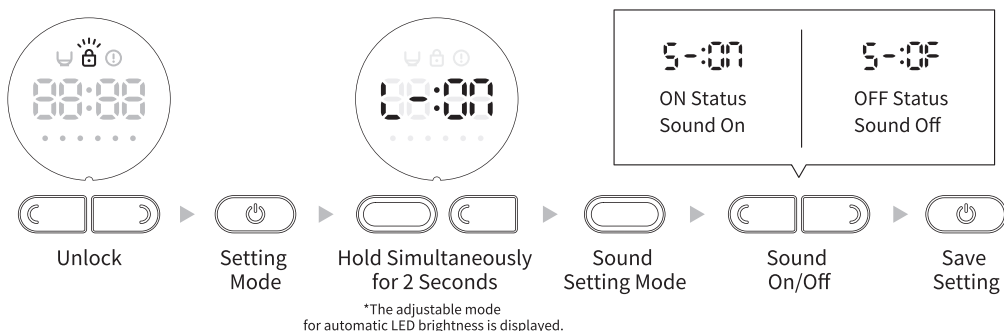
Please press the settings to check the set number. The light comes on to the number set.

LED Brightness Control On/Off

'the table' is automatically locked if not operated for 1 minute and the LED brightness is automatically dimmed.

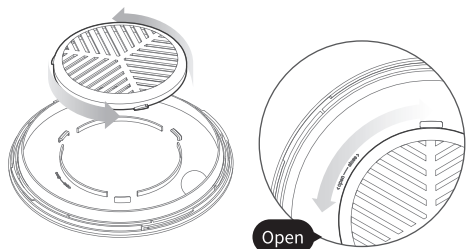


Sound On/Off

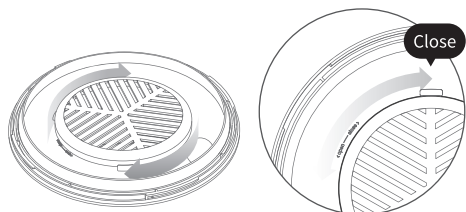


How to Replace Desiccant

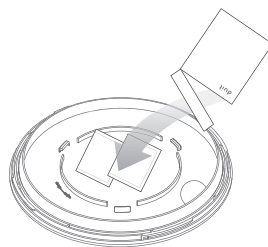
Please refer to 'Step 2. Place the Desiccant' on P2.



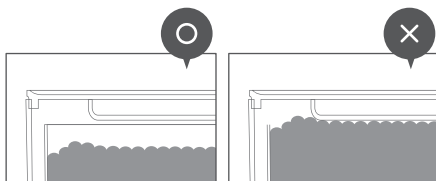
- 1 Disassemble the desiccant cover by turning counterclockwise.



- 3 Turn the desiccant cover clockwise to close.

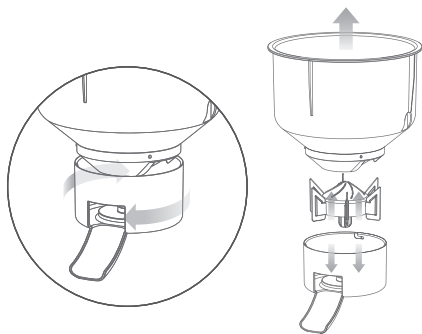


- 2 Open the desiccant package and insert 2 desiccants.

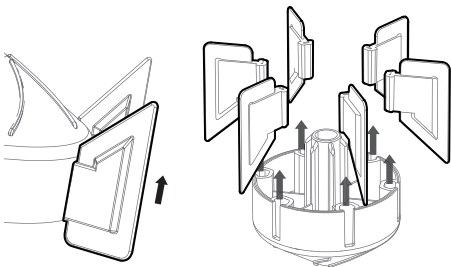


* Caution!

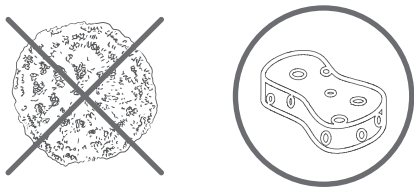
Do not pour in too much pet food. The pet food might block the desiccant cover hall, causing the dehumidifying effect to be less effective. (Please refer to P7 for cleaning before use.)



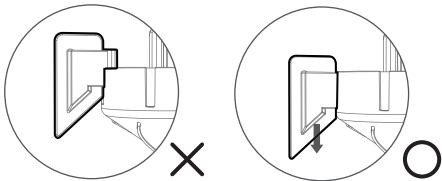
1 Turn the pet food bucket cover clockwise to disassemble from the pet food bucket.



2 Wings can be disassembled from the wing shaft for cleaning as shown in the figure.

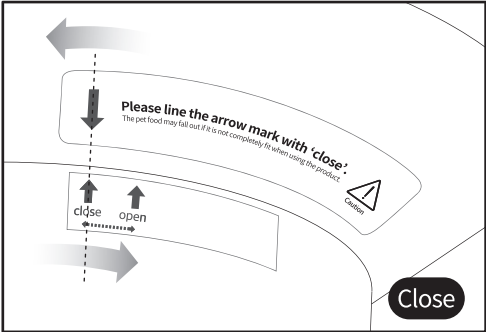
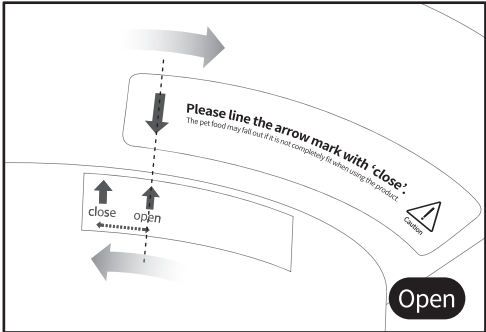


3 Please use a soft material to clean.



4 Inset the wing to the end.

⚠ Please line the arrow mark with 'close'.



5 Please turn the cover to 'close' until you hear a clicking sound for reassembly.

*Caution! The pet food may fall out or the product might malfunction if it is not completely fit when using the product.

- ※ Please dry the product well. If it is used with some moisture left, the product might malfunction or break.
- ※ It is recommended to change the pet food bucket once every 6 months.

Product
Cleaning
Video Clip
QR Code



Warning! If the warnings have not complied, a human may get severely injured or die.

- Do not use the power that is not 100-240V~ or do not plug many electrical products in one outlet and use. Do not disassemble or exchange the adapter on your own when damaged and contact customer service. (It may cause electric leakage, fire, or electric shock.)
- Do not disassemble, repair, or remodel on your own. (It may cause fire or electric shock. Please contact customer service for product malfunction.)
- Do not place the product near the firearm or spray water on the product. (It may cause fire or electric shock.)
- Remove the adapter from the outlet when not used or cleaning. (It may cause fire or electric shock.)
- Do not damage, modify, excessively bend, pull, twist, tie, or place a heavy object on the adapter cord. Do not place the adapter cord in a tight gap. (It may cause fire or electric shock.)
- Do not touch the adapter, outlet, and the body with wet hands.

Warning! Please comply with the following to avoid being injured or property damage.

- If you are not under the supervision or not trained to use this product, have a physical disability or mental issues, elderly, lacking knowledge and experience, you should not use this product. Children should not treat this product as a toy and must be under supervision when using this product.
- Make sure that the body cover is completely fit. (If the product is used without the body cover, the pet food might get contaminated due to moisture and dust.)
- Do not assemble when wet after cleaning the pet food bucket. (If moisture leaks into the body, it may cause malfunction or electric shock.)
- Do not move 'the table' while in the operation. (The pet food might not come out properly or it may cause malfunction.)
- Do not place it near heaters. (Malfunction or deformation may be caused by heat.)
- Do not place an object on 'the table' or force an impact. Do not step or sit on it. (It may cause product malfunction or deformation.)
- Stop using the product immediately if the pet chewed on the adapter cord. (It may cause malfunction or electric shock.)

Q1. The feed amount is not right.	Please only use dry pet food of less than 14mm in size. As 'the table' is designed to let out the pet food placed in between the wings, a slight difference may occur depending on the size and density of pet food. If you filled the pet food for the first time, please proceed with manual feed twice to fill the empty space between the wings.
Q2. There is no power.	Please check if the adapter is properly connected to the outlet and if the adapter jack is properly connected to the product. If everything is ok, it may be the adapter or mainboard error. Please contact customer service.
Q3. The pet food comes out when I tab on the product.	1 or 2 pet food left in between the wings may come out but no more than that.
Q4. E-01 or E-02 is displayed.	E-01 is an error message when the motor is constrained, such as the pet food getting stuck in the pet food bucket. Please check the pet food bucket and try the manual feed to see if the product is normally operated. If the error keeps occurring, please contact customer service. E-02 is an error message when there is an issue with controlling the number of feeds. Please try the manual feed and if the error keeps occurring, please contact customer service.
Q5. The current time is displayed as --:--.	The current time is displayed as --:-- if it has not been set or if the auto-feed number is not saved even once. Please set the automatic feed time.
Q6. The buttons cannot be pressed.	Please check if the product is locked. If you cannot unlock the product by pressing two buttons for 2 seconds, please contact customer service.
Q7. How do I initialize the product?	Please refer to Product Initialization of Display Information on P4.
Q8. The time is not right.	Please proceed with the product initialization. If there still is a problem, please contact customer service.
Q9. The pet food bucket is damaged.	The component can be separately purchased via SHOP on duit website.
Q10. I can not fit the pet food bucket.	Please check if the pet food bucket is properly assembled with the cover. Please check if the pet food is stuck in between the wings inside the pet food bucket. Please check if the pet food bucket is properly fit for the body.
Q11. Too much pet food comes out.	The amount may be too much depending on the size and characteristics of the bowl/pet food. Please divide the one-time quantity into two and feed twice.

• This product has been manufactured through strict quality control and inspection criteria. The damage compensation period is 1 year from the purchase date. • Quality issues caused by product defects can be compensated without charge (product exchange, refund, or after-sales service provided) or paid repair service is available. • The warranty period of the product is calculated based on the purchase date and the confirmation of the purchase date is based on the product warranty (including purchase receipt).

• Free A/S Service

Free A/S service is available in case of a failure under normal use conditions within the warranty period (excluding non-failure and negligence). If the product is converted for business use, then the warranty period is shortened by half (6 months).

Types of Consumer Damage			Details of Compensation
Performance and functional failures under normal use conditions within the parts retention period	If critical repairs are required within ten (10) days from the purchase date.		Please contact the purchase location.
	If critical repairs are required within one (1) week from the purchase date.		
	If damage occurs to the product during transportation or installation.		
	If a failure occurs to the replaced product, requiring critical repairs within one (1) month from the replacement date.		
	If product replacement is impossible.		
	Repairable	If the failure occurs up to two times for the same reason.	
Performance and functional failures under normal use conditions within the parts retention period	Repairable	If the failure occurs for a third time due to the same cause.	
		If the failure occurs for a fifth time due to different causes.	
	If the business operator loses the product that the consumer requested for repair.		
	If repair is impossible because the business operator does not have the parts for repair within the parts retention period.		

* Refund: refund at the purchase price (requires an evidential document of purchase)

• Paid A/S Service

If the product failure did not occur under normal use conditions, service requests may incur costs regardless of the warranty period. Please check the user manual first.

Types of Consumer Damage		Details of Compensation
Product failures due to consumer's intentional negligence	Cases where repair is impossible	Please contact the purchase location.
	Cases where repair is possible	

• Cases where free repair or warranty are not available

Product failures due to consumer's negligence

- If a failure occurs due to careless use (inundation, damage, destruction)
- If a failure occurs due to the use of consumables or accessories not distributed by our company
- If a failure occurs due to non-observance of the precautions in the user manual

Other cases

- If a failure occurs due to force majeure (fire, salt damage, flood damage, lightning, etc.)
- If consumable parts, such as filter and water pump, have reached the end of their service life
- If a protective sheath designed to be damaged over time is damaged (excluding failures due to defects in material or manufacturing)
- If external damage occurs not attributable to defects in material or manufacturing after the initial retail purchase, including (but not limited to) scratches, indentations, and damage to the plastic of the product
- If hygiene problems occur due to care and environmental issues during the product use

※ Service may be not provided in the following cases:

- If the product is arbitrarily remodeled, altered, or reproduced, or if homemade (imitation) parts are used
- If a consumer requests repair with unreturned parts that the consumer retrieved
- If it is estimated to be a repair request for the purpose other than repair, such as repeated repair requests on the same product
- If a part has been replaced with a part other than the one used at the time of purchase (or A/S service)

• Consumer Damage Compensation Related Notice

- Please take the product warranty with you for product exchange, refund, and repair and duit is not responsible for the damage that occurred when lost.
- Product exchange and refund are available within 7 days of the product purchase date. However, in the case of product exchange and refund due to a change of heart, it is only applicable if the product has not been used and there is no damage to the product and packaging box.
- Please comply with the cautions and warnings in the user guide for safe and proper use.
- duit is not responsible for deformation due to product damage by consumer negligence and product malfunction after the product warranty period.
- The product warranty period is shortened as half (1/2) and applied to the following cases.
 - 1) When the product is used for commercial purposes or at commercial sites (ex. Pet stores, pet cafes, vet clinics, etc.)
 - 2) When the product is used under an abnormal environment (ex. Inside vehicles, ships, etc.)
 - 3) When the product is installed in public places of frequent usage or is used for other purposes than home (ex. Factories, dormitory, etc.)

• Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

• Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Product Information

Product Name: Automatic Pet Feeder

Model Name: TT-1000

Size: 240 (W) * 368 (D) * 297 (H) mm

Weight: Around 2.2kg / Power Cord Length: 1.5m

Rated Voltage: AC100-240V~50/60Hz

Power Consumption: 1.7W

Broadcast Communication Conformity Certification: R-R-77D-TT-1000

Manufacturer: duit Design Lab

Retailer: duit Design Lab

Manufactured Date: Separately marked on the product

Manufacturing Country: Republic of Korea

FCC ID : 2BA28TT-1000

Retailer

Please contact the retailer for additional information and after-sales service requests.

Contact Number: +82-1599-3874

Operating Hours: 09:00 AM to 06:00 PM on weekdays (closed on Saturdays, Sundays, and national holidays)

Address: duit, 167 Songpa-daero, Songpa-gu, Seoul, Korea

Website: www.duit.kr





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