

Quick instructions

Open pairing broadcast

Press and hold the button for 3 seconds in the off state, the device will play a short "chord tone" and then release the button to turn on the device automatically.[The broadcasting time is 10 minutes after power on, if no pairing and binding within 10 minutes, the broadcasting will be turned off automatically and enter the shutdown mode]

Pair device

- ① Open Apple's self built-in " Find My" App;
- ② Bring the device close to your iPhone, tap the "Items" tab, select "+", and click on "Add Other Item";
- ③ For devices with the words' Startag Locator ', tap' Connect ';
- ④ Fill in "Name Item" to name your device and select a emoticon;
- ⑤ Agree to register the device with your Apple ID;
- ⑥ Tap 'Finish' to pair successfully.

Enable lost mode

- ① Open Apple's self built-in "Find My" app, click on "Items" at the bottom of the screen, click on the item's name;
- ② Under "Lost Mode", click "Enable";
- ③ Follow the instructions on the screen and click 'Continue' to enter the contact phone or email settings.
- ④After clicking "Next" to check the information, please click "Enable" again to complete the setting.

Remove device

- 1 Open Apple's self built-in "Find My" app, click on "Items" at the bottom of the screen, and then click on the item's name;
2. Find "Remove Item" at the bottom of the list and tap "Remove" to complete the operation.

Equipment shutdown

Press and hold the button for 3 seconds in the power-on state, and release the button to turn off the device when you hear a "drop" sound.

***Restore Factory Settings: After 5 consecutive button clicks in the power-on state, the device will play a "short chord tone" , and the product will be restored to the factory state.**

Main Functions

1. Locate your item

When the device and the iphone are beyond the Bluetooth distance, the device cannot be linked in the "Find My" app. Available options: Lost Mode, select Enabled. Enter your contact number etc. If the device is disconnected from your iphone for an extended period of time and there are other iPhones nearby, you will receive notifications and the latest location in your "Find My"app.

2. Play Sound

The iphone and the device are within the Bluetooth range (usually about 20 meters), in the " Find My" APP, click " Play Sound", and the device will make a sound to help you quickly find nearby items.

Instructions for device button

1.Turn On

Press and hold the button for 3 seconds in the off state, the device will play a short "chord tone" and then release the button to turn on the device automatically.[The broadcasting time is 10 minutes after power on, if no pairing and binding within 10 minutes, the broadcasting will be turned off automatically and enter the shutdown mode]

2.Device re-enters pairing state

When the device is removed, it will beep and the pairing broadcast will be on. If there is no re-pairing within 10 minutes, the device will leave the pairing state, and the device and APP cannot be paired at this time. If you need to pair the device, you need to follow the "Turn on the pairing broadcast" and enter the pairing state. At this time, you can re-pair with the APP.

3.Restore factory settings

Restore Factory Settings: After 5 consecutive button clicks in the power-on state, the device will play a "short chord tone", and the product will be restored to the factory state.

4.Equipment shutdown

Press and hold the button for 3 seconds in the power-on state, and release the button to turn off the device when you hear a "drop" sound.

FQA

1.When can the device be located by other iPhone?

When the device is disconnected from the owner's iPhone for a period of time, the device can start to be located by other iPhones, and the owner can start to obtain the location of the device.

2.How to prevent the device from being used for malicious tracking?

When someone else's device sneaks into your belongings and is tracked for longer than a period of time, you will be notified in two ways:

- ① If you have an Apple device such as iPhone, iPad, or iPod touch, you will get a reminder on the Apple device; this function is available on Apple devices with iOS or iPadOS 14.5 and later.
- ② If you don't have an Apple device, if someone else's Startag Locator leaves its owner and has been following you for a while, it will play music to remind you when it moves. Of course, don't worry if you happen to have a friend with you, or a lot of people on the subway you're taking. Because as long as the device does not leave the owner's side, such a reminder will not be triggered.

3.How to protect my privacy?

Where your device is, only you can see it. Your location data and history will never be stored in Apple's and MOYAGOA's servers. Devices passing your device's location data remain anonymous at all times, too, and location data is encrypted every step of the way. As a result, neither Apple nor MOYAGOA knows where your device is, nor the identity of the device that helped find it.

4.What is the Find My network? And how does it work?

The Apple Find My network provides an easy, secure way to locate compatible personal items on a map using the Find My app on your iPhone, iPad, iPod touch, Mac, or the Find Items app on Apple Watch. Simply pair your compatible product with the Apple Find My app to view it right alongside your Apple devices. If your item ever goes missing, you can put it in Lost Mode to display a message and contact information to anyone who might find it. The Find My network is encrypted and anonymous, so no one else, not even Apple or MOYAGOA , can view its location.

5.How to perform Serial number lookup ?

- Operate immediately after pairing is complete;
- Locate the button on the side of the Startag Locator;
- Press the button twice in quick succession; you will hear two beeps: "beep" and "beep".

Legal notice

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Watch, iPad, iPadOS, macOS, and watchOS are trademarks of Apple Inc., registered in the U.S. and other countries. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

This product has been certified by Google to meet Find Hub network accessory specifications. Google is not responsible for the operation of this product. Google is also not responsible for the ensuring that the product complies with any applicable safety standards or other requirements.

Find Hub helps you find and connect to what matters in a single secure place.

Google, Android, and Find Hub are trademarks of Google LLC.

Find Hub network requires location services and Bluetooth to be turned on. Requires cell service or internet connection. Works on Android 9+ and in certain countries for age-eligible users.

ZERKAR

Portable Locator Device

Product User Manual



Works with
Apple Find My



Works with Android
Find Hub

Google's Find Hub Overview

Startag Locator is a smart tracker device that works with the Find Hub app on Android™ devices to quickly and securely locate your personal items on Google Maps. All location information remains private, and even Google cannot access it.

1.Log in Find Hub APP

- 1.Go to Google Play and search for 'Find Hub'
- 2.Install the app or click to 'Update'.
- 3.Hit 'Open' or click- on the Find Hub app icon on your phone home page.
4. Log in to the Find Hub page with your Google Account.

●You might want to select the checkbox that says "Don't ask again".

●If you have more than one account, your item will link to the primary account setup on your phone.

5.You might be asked to allow some permissions. Review the terms and continue.

2.Power on

Power On:Press and hold the button for 3 seconds in the off state, the device will play a short "chord tone" and then release the button to turn on the device automatically.[The broadcasting time is 10 minutes after power on, if no pairing and binding within 10 minutes, the broadcasting will be turned off automatically and enter the shutdown mode]

3.Connect to : Find Hub APP

3.1 Make sure your phone's Bluetooth is ON and you are connected to the Internet.

3.2 Bring your tag close to your phone and wait for the pop-up to show "Startag Locator", on the pop up bottom sheet, hit 'Connect'. Read and accept the prompts to complete the pairing.

4.1.1 You're sometimes closer to your lost item than you may think. If you know that it's somewhere in the house, Find Hub will indicate its signal strength so you can narrow down its location.

4.1.2 If your device is within wireless signal range , select your device in the "Find Hub" app and tap "Play Sound" to locate your device. Once found, tap "Stop Sound" to silence the device.

4. Product introduction

4.1 Nearby Finding

4.1.1You're sometimes closer to your lost item than you may think. If you know that it's somewhere in the house, Find Hub will indicate its signal strength so you can narrow down its location.

4.1.2 If your device is within wireless signal range , select your device in the " Find Hub" app and tap "Play Sound" to locate your device. Once found, tap "Stop Sound" to silence the device.

4.2 A community for finding

For the moments when you're really far away from an item, the "Find Hub" app network is here to help.

Find Hub all over the world – like tablets, phones, and laptops – will work together to support you in finding that tablet you left on an airplane, two layovers ago.

4.3 Enable Lost Mode

When your item is lost, select the device in the Find Hub and tap "Mark as lost".

You will receive a notification when location becomes available. You can leave your contact information for the finder of your item to contact you.

4.4 Location Sharing

Select the device in the " Find Hub" app, then tap "Share Device". After the accessory owner confirms sharing - the accessory will be visible on the list in Find Hub app. Both accounts will see the location updates and may ring the device locally.

4.5 Unknown tracker alerts

Your safety comes first. Find Hub is built to deter unwanted tracking. If your Android phone notices an unfamiliar device moving with you, you'll receive a notification.

View the unknown device on a map, ring it to find it by sound, or get further help.

4.6 Privacy

Your location data is end-to-end encrypted, meaning that Google can never view or access it. Only you can see where your items have been and currently are. With the find hub app, Google does not use nor share your data. The information you share about yourself and your devices remains confidential.

5. Button function

5.1 Power on (Find my function is on).

When the product is turned off, quickly press the function key once and release it. You will hear a chord sound, and the product will turn on.

Method 1. Restart your phone's Bluetooth and cellular network. Restart your phone's Bluetooth and cellular network, shut down and restart the device, then wait for the pop-up to show "Startag Locator".

Method 2. Reset your device. Reset your device, shut down and restart the device. Then wait for the pop-up to show "Startag Locator".

Method 3. Please restart your phone and try again. Please restart your phone, shut down and restart the device, then wait for the pop-up to show "Startag Locator".

Method 4. Update your phone's software.

Step 1. Access phone settings and find "System"

Step 2. Find Software updates and open "System update", then check for update.

Step 3. Update your phone's system to newest system.

Method 5. Find your phone's Google service to connect the device.

Step 1. Access phone settings and find "Google service&perferences".

Step 2. Access"Google service&perferences" and find "All services".

Step 3. Access"All services" and find "Connected devices &Sharing".

Step 4. Access"Devices" and find "Available devices nearby". If you can see "Startag Locator", click the "Startag Locator",then wait for the pop-up to show "Startag Locator".

Step 5. If you can not see "Startag Locator", you need shut down and restart the device, until you see the "Startag Locator". Or reset your device, shut down and restart the device, until you see the "Startag Locator".

The nclick the "Startag Locator",then wait for the pop-up to show "Startag Locator" and tab it to connect.

Once linked to a Google Account, the device becomes inaccessible to other users.

When your item is nearby, you can remove item in the app, it should make a ring-ring chime indicating it is removed successfully, then the item can be used by other people .

When your item is out of the range of your phone's connection, and your Locator is removed from Find My app, the device can't be used by other people. you need reset your locator, then it can be used by other people.

When your item is nearby, you can remove item in the app, it should make a ring-ring chime indicating it is removed successfully, then the item can be used by other people .

When your item is out of the range of your phone's connection, and your Locator is removed from Find My app, the device can't be used by other people. you need reset your locator, then it can be used by other people.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment .

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

Safety Statement

According to the management method of low-power electric wave radiation motor

Article 12

Without permission, any company, firm or user shall not alter the frequency, increase thepower, or change the characteristics and functions of the original design of the certified lower power frequency electric machinery.

Article 14

The application of low power frequency electric machineries shall not affect the navigationsafety nor interfere a legal communication, if an interference is found, the service will besuspended un til improvement is made and the interferenceno longer exists.

KEEP BATTERIES OUT OF REACH OF CHILDREN

* Keep in original package until ready to use.

* Call a local poison control center for treatment information. Australia: 131126 Canada:1-800-268-9017 (Ontario),1-800-567-8911(BC),1-800-463-5060(Quebec) US: 800-498-8666.Verify suitable. emergencycall numbers for your country. * Do not use if the compartment is not secure.

* Dispose of used button batteries promptly and safely. Flat batteries can still be dangerous.

* Risk of fire and burns.

* Do not recharge, disassemble, heat(-20°C~+70°C)or incinerate.

Rated voltage: 3.0V

Rated current: 210 mAh

⚠WARNING	
• HAZARDOUS MATERIALS or serious injury may occur if handled. • A recharged battery will not work properly on some electrical equipment. • Do not use if the compartment is not secure. • KEEP away and keep children OUT OF REACH OF CHILDREN • Such immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body. • For treatment information call (phone number for the National Poison Helpline, currently 1-800-498-8666).	