

NAVIMOW



Important Information

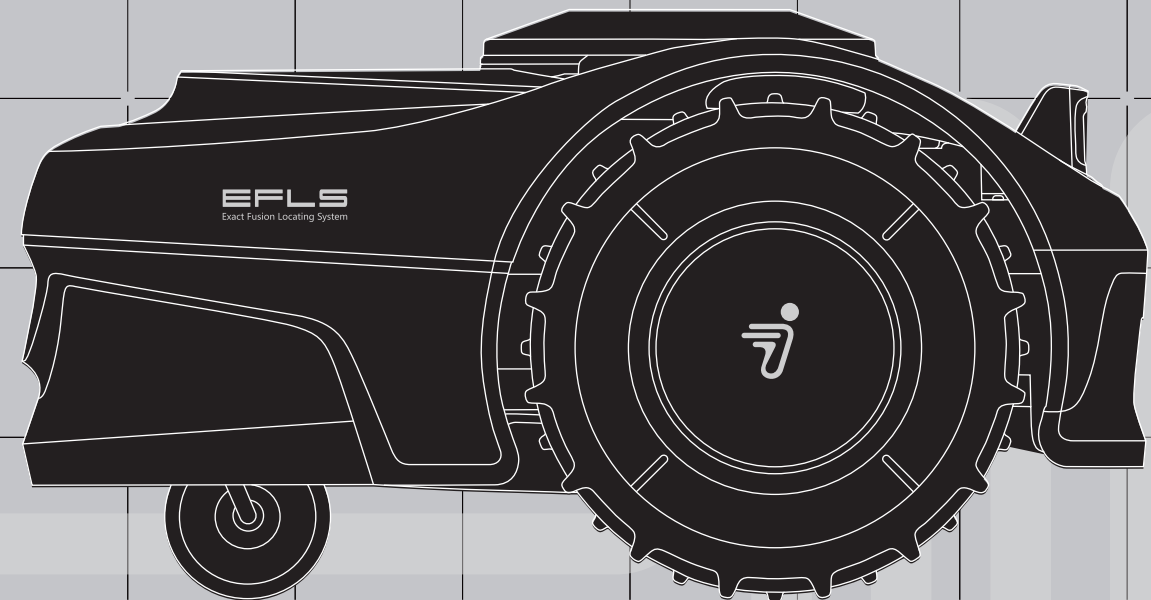


Table of Contents

1 Safety Warnings ----- 3

2 Specifications ----- 6

3 Limited Warranty ----- 8

4 Certifications (For United States and Canada) -----14

5 Contact Us -----15

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O fabricante reserva o direito de fazer alterações ao produto, lançar atualizações de firmware e atualizar este manual a qualquer momento. As ilustrações do produto, acessórios e interface da aplicação servem apenas como referência. O produto e as funções reais podem variar. Aceda a navimow.segway.com para obter o Manual do Utilizador completo e a declaração legal.

1 Safety Warnings

IMPORTANT READ CAREFULLY BEFORE USE KEEP FOR FUTURE REFERENCE

- 1) Be sure to install and operate the Navimow (referred to as the mower in the manual) and the charging station according to the instructions. Go to navimow.segway.com for the complete User Manual and the latest user materials.
- 2) The product can be used by consumers. Using the mower for purposes other than mowing can bring serious injury. To avoid risks of injuries, please read and understand all the warnings and cautions. Please understand that you can reduce the risk by following the instructions and warnings in this manual, but you cannot eliminate all the risks. The operator or user is responsible for accidents or hazards occurring to other people on their property.
- 3) Navimow has many built-in safety sensors, however, safety risks still exist. Set a mowing time when there are no people or pets on the lawn. Inform the neighbors about the risks for accidents or hazards. When using the mower on a public lawn, or when your lawn is open to your neighbor or street, protect or fence the lawn, or put up a warning sign around the working area that says: WARNING! Automatic lawnmower! Keep away from the machine! Supervise children!
- 4) DO NOT modify the mower by yourself. Modifications could interfere with mower operations, result in serious injury and/or damage, or void the Limited Warranty. Use only Navimow approved parts and accessories.
- 5) The manufacturer recommends the user to be 18–70 years old. Be sure to get the necessary training before operating the machine.

⚠ WARNING
Never allow children, persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge or people unfamiliar with these instructions to use the machine. Local regulations may restrict the age of the operator.

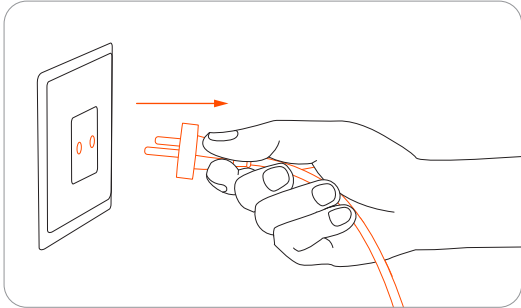
- Before Mowing:**
- Regularly check that all parts of the mower can function normally.
 - For the best mowing results, it is recommended to mow in dry weather. Mowing in the rain can make the grass stick on the product and the mower may slip. DO NOT mow in bad weather, such as heavy rain, thunderstorm or snow.
 - Periodically inspect the area where the machine is to be used and remove all stones, sticks, wires, bones, and other foreign objects. The Limited Warranty does not cover damages caused by objects left on the lawn.
 - To avoid possible damage, keep the operating mower at least 1 m (3 feet) away from sprinkler heads. The mower and the sprinkler should NOT work simultaneously. Time the mower so that it works at a different time from the sprinkler.
 - NEVER allow children to touch the power supply unit, charging station, blades, the battery compartment, or any parts with gaps such as the wheels.

⚠ WARNING
Never operate the machine and/or its peripherals with defective guards or shields, or if the cord is damaged or worn.

- When Mowing:**
- Keep away from the rotating blades! DO NOT put hands or feet under or near the rotating blades.
 - Watch out for throwing objects! Keep a safe distance from the mower when operating.
 - DO NOT leave the machine to operate unattended if you know that there are pets, children or people in the vicinity.
 - DO NOT overreach. Keep your balance at all times and always be sure of the footing on slopes. Walk, never run while operating the machine or its peripherals.

- ⚠ WARNING**
- DO NOT allow children to be in the vicinity or play with the machine when it is operating.
 - DO NOT lift the mower in operation. DO NOT ride on the mower.
 - DO NOT mow on areas with slopes steeper than the maximum incline inside the working area (30%), as well as the boundary (10%).
 - If the mower makes an abnormal sound or signals an alarm, press the STOP button immediately.
 - If there are abnormal vibrations, turn off the mower, place it on level ground for about 30 seconds and then restart. If the issue persists, contact authorized after-sales service.
 - DO NOT touch moving hazardous parts before they have come to a complete stop.

- Safe Usage:**
- DO NOT operate the mower outside the temperature limits: 0–40°C (32–104°F), because low/high temperatures can decrease mower performance and even lead to accidents.
 - DO NOT place anything on the mower or the charging station.
 - It is recommended to conduct regular maintenance of the mower (*See Maintenance in the User Manual*) by an adult.
 - Regularly check the warning devices to ensure they are effective. These devices include the buzzer, the LED light on the charging station, and the ambient light on the mower.
 - Before charging, please read *How to Charge* in User Manual. Improper use may cause electric shock, overheating, or leakage of corrosive liquid.
 - If the cord on the power supply or the extension cable becomes damaged or entangled during use, disconnect the power supply from the power socket and then untangle. To avoid a hazard, pull the body of the plug rather than the cord when separating the power supply from the power socket. Contact after-sales service and have a professional technician to repair or replace the cord.



Symbols and Decals

Please study the symbols on the product and labels carefully and understand their meaning:

	⚠ WARNING-Read instruction manual before operating the machine.		⚠ WARNING-Do not touch rotating blade.
	⚠ WARNING-Keep a safe distance from the machine when operating.		⚠ WARNING-Do not ride on the machine.
	⚠ WARNING-Operate the disabling device before working on or lifting the machine*. *The disabling device hereby refers to the PIN code. Make sure the mower is locked by the PIN code before lifting or operating.		
	⚠ WARNING-It is not permitted to dispose of this product as normal household waste. Ensure that the product is recycled in accordance with local legal requirements.		
	This product conforms to the applicable EC Directives.		This product conforms to the regulations of Restriction of Hazardous Substances.
	Before charging, read the instructions.		This product conforms to the applicable UK legislation.
	Polarity of the charging port		Class II appliance
	SMPS incorporating a short-circuit-proof safety isolating transformer (inherently or non-inherently)		
	SMPS (Switch mode power supply unit)		United States Department of Energy (DoE) Level VI efficiency
	The maximum altitude of use is 5000m		Protected from total dust ingress and from high-pressure water jets from any direction
	The maximum temperature of use is 40℃		Direct current
	Alternating current		Class III appliance

2 Specifications

		i105	i108/i110
Basic Information	Model Suffix and Supported Regions:	E: Europe A: Australia and New Zealand N: United States and Canada	
	Product Name	Navimow i Series	
	Brand	Navimow (powered by Segway)	
	Dimensions: Length × Width × Height	545 x 385 x 285 mm (21.4 x 15.1 x 11.2 in)	
	Net Weight (Battery Included)	11.6 kg (25.57 lbs)	11.6 kg (25.57 lbs)
	Material	Mower frame: PP; cover: ASA	
Mower Parameters	Recommended Mowing Area	i105E, i105A: 500m ² i105N: 1/8 acre	i108E, i108A: 800m ² i110N: 1/4 acre
	Typical Mowing Time Per Full Charge ⁽¹⁾	About 60 min	About 120 min
	Area Capacity per Hour	i110N: 80-120 ㎡ (0.02-0.03 acre) All others: 60-100 ㎡ (0.015-0.025 acre)	
	Cutting Width	18 cm (7.1 in)	
	Cutting Height	Europe, Australia, New Zealand: 20-60mm (1.2-2.4 in) United States and Canada: 50-90mm (2-3.6 in)	
	Charging Time	About 90 min	About 180 min
	GNSS Working Mode	GPS, Beidou, Galileo, GLONASS	
Noise Emissions ⁽²⁾	Measured Sound Power Level LWA	58 dB(A)	
	Sound Power Uncertainties KWA	3 dB(A)	
	Sound pressure level LpA	50 dB(A)	
	Sound pressure uncertainties KpA	3 dB(A)	
Working Conditions	Working Temperature	0–40℃ (32–104°F);10–35 C (50–95°F)recommended	
	Storage Temperature	-20–50℃ (-4–122°F); 10–35℃ (50–95°F) recommended	
	IP Rating	IP66 for mower body, charging station and power supply	
	Max. Incline Inside Woking Area	30%	
	Max. Incline at Boundary	10%	
	Minimum Angle for Cutting Area	90°	
Connectivity	Bluetooth® Frequency Range	2400.0–2483.5 MHz	
	ISM band radio connection	Europe: 865-868 MHz Australia, New Zealand, United States and Canada: 915-918 MHz	
	Wi-Fi/Cellular Network	Wi-Fi 2.4 GHz Europe: LTE-FDD: B1/B3/B5/B7/B8/B20/B28 LTE-TDD: B38/B40/B41 Australia, New Zealand: LTE-FDD:B1/B2/B3/B4/B5/B7/B8/B28/B66 LTE-TDD:B38/B40/B41 United States and Canada: LTE-FDD:B2/B4/B5/B12/B13 LTE-TDD:B14/B66/B71	
Driving Motor	Rated Speed	i110N: 0.5 m/s All others: 0.4 m/s	
	Motor Type	9.6 inch TPU tyre with gear motor	
Blade Motor	Rated Speed	2200 rpm	
	Motor Type	Brushless motor	
Battery Pack	Battery Type	Lithium-ion battery	
	Nominal Voltage	21.6 V DC	
	Nominal Capacity/Energy	2.55 Ah / 55 Wh	5.1 Ah / 110 Wh
	Battery Management System	Over-heating, short circuit, over-current and over-charge protection	

		i105	i108/i110
Power Supply	Supply Unit Model	European Union: NBW32D002D5N-EU United Kingdom: NBW32D002D5N-UK Switzerland: NBW32D002D5N-CH Australia, New Zealand: NBW32D002D5N-AU United States and Canada: NBW32D002D5N-US	
	Input Voltage	100–240 V AC	
	Output Voltage	32 V DC MAX	
	Output Current	2.5 A MAX	
	Cable Length	1.5 m	
Charging Station	Input Voltage	32 V DC	
	Input Current	2.5 A MAX	
	Output Voltage	25.2 V DC	
	Output Current	2.5 A MAX	
	Indicator	LED	
Other Features	Front Wheel	Omni-directional wheel with built-in Halt sensor	
	Rear Wheel	TPU type with gear motor	
	Sensors	IMU Sensor, Lift Sensor, Wheel Encoder, HD Camera with 180 DFOV	
Packaging	Packaging Dimension	750 x 480 x 330 mm (29.5 x 18.9 x 13.0 in)	
	Contents	Welcome card Quick Start Guide Important Information	

[1] Tested at a standard cutting speed with a full battery at an ambient temperature of 25°C (77°F) while mowing a fresh-cut lawn. The product can mow more per hour on open areas than on separated small lawns. When the grass is wet or long, the working capacity is also smaller. The flatter the lawn surface, the larger the working capacity.

[2] The noise emission declarations conform to EN 50636-2-107.

3 Limited Warranty

Limited Warranty and Arbitration Agreement

NOTICE: PLEASE READ THIS LIMITED WARRANTY AND ARBITRATION AGREEMENT AND KEEP THIS AGREEMENT FOR FUTURE REFERENCE. THIS AGREEMENT CONTAINS LIMITED WARRANTY CLAUSES AND ARBITRATION CLAUSES WITH RESPECT TO NAVIMOW(“PRODUCT”) AND ANY AND ALL TRANSACTION AND CLAIM RELATED TO AND/OR ARISING OUT OF THE PRODUCT.

THIS IS A BINDING LEGAL AGREEMENT (“AGREEMENT”) BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY) AND THE MANUFACTURER NAVIMOW B.V.(“NAVIMOW”) AND ITS AFFILIATES (INCLUDING BUT NOT LIMITED TO THEIR PARENT COMPANY, SUBSIDIARY, AFFILIATED COMPANIES, PREDECESSOR, SUBSEQUENT COMPANY, ADMINISTRATORS, SUCCESSORS, ASSIGNS, OFFICERS, DIRECTORS, MANAGERS, EMPLOYEES, MEMBERS, AND SHAREHOLDERS) (COLLECTIVELY “NAVIMOW PARTIES”), NAVIMOW DEALERS (AS DEFINED BELOW) AND THEIR AFFILIATES (COLLECTIVELY “NAVIMOW DEALERS”).

PURCHASING THE PRODUCT, OPENING THE PRODUCT PACKAGING, USING THE PRODUCT, RETAINING THE PRODUCT, EXPLOITING THE BENEFITS OF THIS AGREEMENT, OR ELECTRONIC ACCEPTANCE OF THIS AGREEMENT SHALL CONSTITUTE ACCEPTANCE OF THIS AGREEMENT. IN AN EVENT YOU, AS A PARENT(S) OR LEGAL GUARDIAN(S), PURCHASE THIS PRODUCT ON BEHALF OF OR FOR YOUR CHILDREN, YOU HEREBY CONSENT TO AND APPROVE IN ALL RESPECTS THE TERMS AND CONDITIONS OF THE AGREEMENT AND AGREE THAT BOTH YOU AND YOUR CHILDREN SHALL BE BOUND BY THIS AGREEMENT. YOU ACKNOWLEDGE AND AGREE THAT YOU RECEIVE SUFFICIENT NOTICE OF THIS AGREEMENT AND YOU AGREE TO THIS AGREEMENT.

THE AGREEMENT ONLY AND EXCLUSIVELY APPLIES TO THE PRODUCT DISTRIBUTED AND/OR SOLD BY AND/OR THROUGH NAVIMOW PARTIES OR NAVIMOW DEALERS IN THE NORTH AMERICAN MARKET. IF YOU ARE NOT A RESIDENT IN THE NORTH AMERICAN MARKET, PLEASE CONTACT US BEFORE USE FO THE PRODUCT AS YOU MAY NOT HAVE A WARRANTY OR HAVE A DIFFERENT WARRANTY THAN THE ONE PROVIDED HEREIN.

THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT: navimow.segway.com

WARNING

USE OF THE PRODUCT BY A PERSON WHO HAS NOT RECEIVED SUFFICIENT TRAINING, DOES NOT POSSESS NECESSARY EXPERIENCE AND SKILLS, OR AGAINST, IN VIOLATION OF OR NOT ACCORDING TO THE USER MANUAL, INSTRUCTIONS, GUIDANCE AND/OR SAFETY WARNINGS MAY CAUSE SEVERE BODILY INJURY OR EVEN DEATH OR PROPERTY DAMAGES.

PLEASE READ EACH AND EVERY SECTION OF THIS DOCUMENT CAREFULLY BEFORE USE OF THE PRODUCT. YOU ARE ENCOURAGED TO CONSULT WITH YOUR PROFESSIONALS AND ADVISORS REGARDING THE INFORMATION PROVIDED HEREIN, ESPECIALLY THOSE RELATED TO THE SAFETY AND YOUR LEGAL RIGHTS AND DUTIES.

A PARENTAL OR LEGAL GUARDIAN’S DECISION TO ALLOW CHILD TO USE, OPERATE AND/OR RIDE ON THE PRODUCT SHALL BE BASED ON THE CHILD’S MATURITY, SKILL AND ABILITY TO FOLLOW RULES (INCLUDING BUT NOT LIMITED TO THE WARNINGS, SAFETY RELATED INFORMATION PROVIDED IN THE USER MANUAL). CHILDREN SHALL NOT BE LEFT UNATTENDED WHILE USING, OPERATING, AND/OR RIDING ON THE PRODUCT. PARENTAL OR LEGAL GUARDIAN SUPERVISION IS REQUIRED AT ALL TIMES. PROTECTIVE GEAR AND PROPER HELMET MUST BE USED WHILE USING, OPERATING, AND/OR RIDING ON THE PRODUCT.

1. Limited Warranty

This Limited Warranty covers only defects of any material or quality of the Product and components when the Product and components thereof are being used under normal and ordinary conditions. In the event that a defect covered by this Limited Warranty occurs, Navimow and/or other Navimow Parties in its sole discretion will repair or replace the defective Product or components thereof in accordance with this Limited Warranty. The applicable Limited Warranty Period for the Limited Warranty commences on the date of the original purchase of the Product from either of Navimow, Navimow’s authorized reseller, Navimow’s authorized distributor, or an authorized Dealer (each a “Navimow Dealer” or collectively the “Navimow Dealers”). This warranty gives you specific legal rights, and if you are a consumer in the United States of America, you may also have other rights which vary from State to State.

Product covered by this warranty	Limited Warranty Period
i105N, i110N	3 years
Battery pack and power adaptors	2 years

Blades are seen as disposable and are not covered by this warranty.

The later date from the following is considered as the start time of the Limited Warranty Period:

-Date of the purchase time

-Date of first-time activation

THIS LIMITED WARRANTY HEREIN IS THE ONLY EXPRESS WARRANTY APPLICABLE TO PRODUCT AND ITS COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. NAVIMOW AND NAVIMOW PARTIES DISCLAIM ALL OTHER EXPRESS WARRANTIES. NAVIMOW AND OTHER NAVIMOW PARTIES LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE, TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. THE FOREGOING LIMITATIONS OR EXCLUSIONS OF WARRANTY SHALL SUBJECT TO ANY MANDATORY LAW THAT PROHIBITS SUCH EXCLUSION, LIMITATION, RESTRICTION, OR MODIFICATION OF WARRANTY. FOR ANY WARRANTY THAT MAY APPLY HEREIN ON THE GROUND THAT SUCH WARRANTY IS MANDATED BY LAW AND CANNOT BE EFFECTIVELY EXCLUDED, RESTRICTED OR MODIFIED BY THE FOREGOING DISCLAIMER, THE DURATION OF ITS APPLICABILITY SHALL BE THE PERIOD PROVIDED BY THE LIMITED WARRANTY HEREIN OR THAT REQUIRED BY THE APPLICABLE COUNTRY/STATE LAW, WHICHEVER IS SHORTER. SOME COUNTRIES/STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

2. Limited Warranty Service Process

Navimow’s online services are available at navimow.segway.com. During your use of the Product, you believe the Product or its component is defective and/or does not work correctly. PLEASE IMMEDIATELY STOP USING THE PRODUCT, AND STORE THE PRODUCT PROPERLY. YOUR CONTINUED USE OF THE PRODUCT UNDER SUCH CIRCUMSTANCE MAY CAUSE SEVERE BODILY INJURY OR EVEN DEATH TO YOU OR THE OTHERS AND/OR CAUSE PROPERTY DAMAGES. Thereafter, please immediately contact Navimow at support-navimow@rlm.segway.com. Navimow’s technical support personnel are available to assist you online or over the phone in diagnosing the defect, and if any, and providing further instructions. In the event the warranty services are required, please prepare for the following materials, including (i) proof of the original purchase of the Product from Segway Dealers, (ii) the Product’s serial number, and (iii) a description of the defect if applicable. Upon the verification of your eligibility for the Limited Warranty protection and/or services, you should provide your name, email address, mailing address, and contact phone number to us, we will guide you to get our service.

If you want to return the defective unit to service, you shall be responsible for the cost of shipping and risk of loss and damage that may occur during the shipment from you to Navimow and (ii) from Navimow to you. You must include your defective Product or component within the original or Navimow-approved packaging, which will be provided at your cost, for shipment of the Product to Navimow. You shall defend, indemnify, and hold Navimow harmless any loss and/or damages that may be caused by your improper packaging or shipment of the Product or component to Navimow.

An authorized service provider or Navimow Dealer will inspect your returned Product. If Navimow reasonably determines that the problem is not covered by the Limited Warranty, Navimow will notify you and inform you of service or replacement alternatives that are available to you on a fee basis, or Navimow will return your Product to you unrepaired, and in such instance, you will be responsible for the cost of shipping and insurance for shipment of your Product from Navimow to you. In an event that any services is not covered by the limited warranty and you reject a paid service recommended by Navimow Parties and/or Navimow Dealer, you understand and acknowledge that failure to repair and/or services the Product may increase the risk of fall and/or Product failure which may result in severe property damages, severe bodily injury or death, and you agree that this is your informed consent to take such risk.

For a return eligible for the warranty protection and/or services, Navimow will serve defective Products with new or reconditioned parts of the same or similar style at no cost to you for the service. Parts replaced by Navimow will be retained by and become the

property of Navimow. In such a situation, Navimow will pay reasonable return shipping charges for the return of the Product to you.

3. Limited Warranty Eligibility

- 3.1 Your service request must be received by Navimow within the Limited Warranty Period as described above, and Navimow must.
- 3.2 Your Product must be purchased from an authorized Navimow Dealer.
- 3.3 You must provide the original purchase receipt.
- 3.4 Your Product must have serial number legible, unobscured, untampered, and unmodified.
- 3.5 All tamper-resistant seals must be intact, in place, and unmodified.

4. Limited Warranty Exclusions

This Limited Warranty describes the service available to you if your product requires warranty service, and you may have additional protections under your local laws. This Limited Warranty does not cover and excludes damage to your product or any component thereof caused by:

- 4.1 Abuse, misuse, recklessness, negligence, or commercial use.
- 4.2 Improper charging, storage, maintenance, or operation of the Product not in compliance with instructions or limitations as provided in the user materials.
- 4.3 Use of the Product not in compliance with applicable laws and regulations.
- 4.4 Use of the Product by persons with inadequate experience.
- 4.5 Accident, collision, riding at an unsafe speed on paved roads, riding at an unsafe speed on unpaved roads, riding over obstacles, amateur racing, professional racing, use in backcountry sports, fire damage, water damage, chemical damage, use of the Product outside of the Product's working temperature range, high-pressure water spray, earthquake, dropping, loading with excessive weights.
- 4.6 Modifications to mechanical parts, modification of electronic parts, or modifications to software embedded in the Product.
- 4.7 Service, repair, and maintenance by unauthorized providers.
- 4.8 Cosmetic damages.
- 4.9 Use of the Product with third party product, component, or accessory.
- 4.10 The normal deterioration of wear and tear parts.
- 4.11 Use of the Product with overdue wear and tear parts.

5. LIABILITY DISCLAIMER AND LIMITATION

- 5.1 NAVIMOW AND OTHER NAVIMOW PARTIES DO NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME ON ITS BEHALF, ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, SERVICE REPAIR, OR THIS LIMITED WARRANTY.
- 5.2 NAVIMOW PARTIES AND NAVIMOW DEALERS ARE NOT RESPONSIBLE FOR ANY LOSS OF USE OF A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, OR FOR ANY INCONVENIENCE OR OTHER LOSS OR DAMAGE WHICH MIGHT BE CAUSED FROM ANY DEFECT IN A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, SERVICE REPAIR, OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES YOU MAY HAVE AS A RESULT OF ANY DEFECT IN A PRODUCT, ITS COMPONENT PARTS, ACCESSORIES, OR SERVICE REPAIR. SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU TO THE EXTENT THAT IT IS DISALLOWED BY APPLICABLE LAW.
- 5.3 IN NO EVENT NAVIMOW, OTHER NAVIMOW PARTIES AND NAVIMOW DEALERS' TOTAL AND AGGREGATE LIABILITY FOR ALL CLAIMS UNDER ANY AND ALL APPLICABLE LAW OR THEORY, JOINTLY OR SEVERALLY, ARISING OUT OF OR RELATED TO THE PURCHASE OF THE PRODUCT, USE OF THE PRODUCT, BREACH OF CONTRACT, TORTS (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEEDS THE DUTY TO REPAIR OR REPLACE ANY DEFECTIVE PRODUCT, FURTHER SUBJECT TO NAVIMOW'S SOLE AND EXCLUSIVE DISCRETION. IN NO EVENT SHALL BE NAVIMOW, OTHER NAVIMOW PARTIES AND NAVIMOW DEALERS BE LIABLE TO ANY PERSON FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR ENHANCED DAMAGED ARISING OUT OF, OR RELATING TO, AND/OR IN CONNECTION WITH THE PURCHASE OF THE PRODUCT, ANY BREACH OF THIS AGREEMENT OR MANUFACTURER’S DUTIES REGARDLESS OF (A) WHETHER SUCH DAMAGES WERE FORESEEABLE, (B) WHETHER OR NOT NAVIMOW OR OTHER NAVIMOW PARTIES WERE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND (C) THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT OR OTHERWISE) UPON WHICH THE CLAIM IS BASED UNLESS SUCH LIMITATIONS AND EXCLUSIONS ARE PROHIBITED BY APPLICABLE LAW. THE FOREGOING LIMITATIONS OR EXCLUSIONS APPLY EVEN IF AN AGGRIEVED CUSTOMER OR ANY OTHER PERSON'S (WHO MIGHT HAVE RIGHT OR CLAIM UNDER THIS AGREEMENT BY OPERATION OF LAW OR EQUITY) REMEDIES UNDER THIS AGREEMENT FAIL THEIR ESSENTIAL PURPOSE. IN THE EVENT SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN OR ALL OF THE FOREGOING DAMAGES, SO TO THE EXTENT THAT SUCH LIMITATIONS OR EXCLUSIONS ARE NOT ALLOWED BY LAW, THEY MAY NOT APPLY TO YOU. SOME COUNTRIES/STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO TO THE EXTENT THAT SUCH LIMITATIONS OR EXCLUSIONS ARE NOT ALLOWED BY LAW, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
- 5.4 To the extent permitted by applicable law, NAVIMOW PARTIES hereby DISCLAIM any liability and thereby shall not be responsible for any damages, including but not limited to death, bodily injury, or damages to property, arising out of or related to any conduct (including misconduct), action, inaction, act (including failure to act), omission or negligence by any authorized

or unauthorized dealer, distributor, wholesaler, retailer, service provider or third party that involves into the distribution of Product or the services thereto. To the extent permitted by applicable law, the explicit representations and warranties, if any, provided herein, shall be the only warranties and representations made by NAVIMOW PARTIES to YOU, any consumer, and/or end-user. NAVIMOW PARTIES shall not be responsible for any other warranties and/or representations that may be given and/or provided by another person unless NAVIMOW Parties have in a written form explicitly authorized such additional warranty and/or representation to be given to consumer or end-user.

6. Claims, Dispute Resolution and Arbitration

THE CLAUSES CONTAINED HEREIN ARE LEGALLY BINDING BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY), AND NAVIMOW, ITS AFFILIATES, NAVIMOW PARTIES AND NAVIMOW DEALERS. THE CLAUSES CONTAINED HEREIN MAY AFFECT YOUR RIGHTS, AND IT IS YOUR RESPONSIBILITY TO READ THE FOLLOWING SECTIONS. YOU CAN OPT OUT OF THE AGREEMENT WITHIN 30 CALENDAR DAYS OF THE FIRST CONSUMER PURCHASE BY EMAILING OPTOUT@SEGWAY.COM AND PROVIDING THE APPLICABLE INFORMATION. FOR MORE DETAILS, PLEASE SEE SECTION 6.3.

6.1 Binding Arbitration

Navimow Parties, Navimow Dealers, and you agree that any dispute, controversy, or claim arising out of, related to or in connection with this Agreement, the limited warranty, the sale, condition, or performance of the Product, whether based in contract, tort, fraud, misrepresentation or any other legal theory at law or in equity, including but not limited to any claims for death, injury or property damages, shall be submitted to binding arbitration upon the request of either party upon the service of that request on the other party.

The arbitration shall be conducted by the American Arbitration Association (AAA) according to its Commercial Arbitration Rules and the Supplementary Procedures for Consumer-Related Disputes (collectively “AAA Rules”). The AAA Rules are available online at adr.org or by calling the AAA at 1-800-778-7879. The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the “Liability Disclaimer and Limitation” clause herein subject to the applicable law. The arbitration tribunal shall have the power to rule on any challenge to its jurisdiction or to the validity or enforceability of any portion of the Agreement to arbitrate. Any decision of the arbitrator shall be final and may be entered into any judgment in any court of competent jurisdiction. You waive the right to have your claim heard in a court of law and by a jury.

You waive the right to participate in class actions arising from or relating to all claims and disputes with Navimow Parties and/or Navimow Dealers. You agree to arbitrate solely on an individual basis and that this Agreement does not permit class arbitration or any claims brought as a plaintiff or class member in any class or representative arbitration proceeding. The arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding. If the prohibition on class arbitration is deemed invalid or unenforceable, then the remaining portions of the arbitration Agreement will remain in force.

Section 6 “Claims and Dispute Resolution” clause shall survive upon termination or expiration of this Agreement and/or limited warranty or in the event that this Agreement and/or the limited warranty is held as void, avoidable, invalid, or unenforceable, either in whole or part, by a competent adjudication institution with actual authority and jurisdiction over this matter. Navimow Parties and Navimow Dealer require, and you hereby agree that you shall arbitrate your claims against Navimow Parties and/or Navimow Dealers according to the arbitration described above before you exercise your rights according to the title of the Magnuson-Moss Warranty Act. Title I of the Magnuson-Moss Warranty Act does not require you to pursue rights and remedies available to you that are not provided by the Title I of Magnuson-Moss Warranty Act.

6.2 Small Claim

For any arbitration in which your total claims, exclusive of attorney fees and expert witness fees, is \$5,000.00 or less (“Small Claim”), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees, and costs as part of any award on the condition of the arbitrator’s actual and affirmative finding that the claim is non-frivolous. In a Small Claim case, you are required to pay no more than half of the total administrative, facility, and arbitrator fees, or \$50.00 of such fees, whichever is less, and Navimow Parties shall pay the remainder of such fees. In a Small Claim case, Navimow Parties shall not recover any attorney fees provided that your claim is non-frivolous. Administrative, facility, and arbitrator fees for arbitrations in which your total claimed damages, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 (“Large Claim”), shall be determined according to AAA Rules. In a Large Claim case, the arbitrator may grant to the prevailing party or apportion among the parties reasonable attorney fees, expert witness fees, and costs. The arbitrator shall be entitled to award declaratory or injunctive relief upon request by any party.

6.3 Opt-Out

YOU MAY OPT OUT OF THIS DISPUTE RESOLUTION PROCEDURE BY PROVIDING NOTICE TO NAVIMOW PARTIES NO LATER THAN THIRTY (30) CALENDAR DAYS AFTER THE DATE OF THE FIRST CONSUMER PURCHASER’S PURCHASE OF THE PRODUCT. TO OPT-OUT, YOU MUST SEND NOTICE BY EMAIL TO NAVIMOW AT OPTOUT@SEGWAY.COM, WITH THE SUBJECT LINE: “ARBITRATION OPT-OUT.” THE OPT-OUT NOTICE BY E-MAIL MUST INCLUDE (A) YOUR NAME, EMAIL ADDRESS, MAILING ADDRESS, AND PHONE NUMBER; (B) THE DATE ON WHICH THE PRODUCT WAS PURCHASED; (C) THE PRODUCT MODEL NAME OR MODEL NUMBER; AND (D) THE SERIAL NUMBER. ALTERNATIVELY, YOU MAY OPT OUT BY SENDING AN ELECTION TO OPT-OUT LETTER TO NAVIMOW AT DYNAMOSTRAAT 7, 1014BN AMSTERDAM, THE NETHERLANDS. WITHIN THIRTY (30) CALENDAR DAYS FROM THE DATE OF THE FIRST END USER’S PURCHASE OF THE PRODUCT FROM NAVIMOW DEALER. THE

OPT-OUT LETTER SHALL CONTAIN THE FOLLOWING INFORMATION: (A) YOUR NAME, EMAIL ADDRESS, MAILING ADDRESS, AND PHONE NUMBER; (B) THE DATE ON WHICH THE PRODUCT WAS PURCHASED; (C) THE PRODUCT MODEL NAME OR MODEL NUMBER; (D) THE SERIAL NUMBER; AND (E) AN STATEMENT AS FOLLOWS: THE ABOVE CONSUMER ELECTS TO OPT-OUT THE DISPUTE RESOLUTION PROCEDURE AS PROVIDED BY THIS LIMITED WARRANTY, THESE ARE THE ONLY TWO EFFECTIVE WAYS TO OPT-OUT THIS DISPUTE RESOLUTION PROCEDURE. ELECTION TO OPT-OUT THIS DISPUTE RESOLUTION PROCEDURE WILL NOT AFFECT THE COVERAGE OF THE LIMITED WARRANTY IN ANY WAY, AND YOU WILL CONTINUE TO ENJOY THE BENEFITS OF THE LIMITED WARRANTY.

6.4 Federal Arbitration Act

The Federal Arbitration Act governs this arbitration clause. This Agreement evidences a transaction in interstate commerce, and thus the Federal Arbitration Act governs its interpretation and enforcement.

6.5 Procedure

The Federal Arbitration Act governs this arbitration clause. This Agreement evidences a transaction in interstate commerce, and thus the Federal Arbitration Act governs its interpretation and enforcement. The following is a description of the arbitration process:

A. Mail a Notice of Dispute to Navimow. Before initiating an arbitration against Navimow Parties and/or Navimow Dealers, you must first notify Navimow Parties and/or Navimow Dealers of your dispute in good faith. Please include your contact information, your concerns, and the relief you intend to seek from Navimow Parties and/or Navimow Dealers, and any information you believe would help resolve the dispute. Navimow Parties and/or Navimow Dealers will review your Notice of Dispute to determine whether Navimow Parties and/or Navimow Dealers may settle it with you to avoid arbitration. The notice should be sent by certified mail to Attention: Disputes, NAVIMOW, Dynamostraat 7, 1014 BN, Amsterdam, The Netherlands. Please keep a copy of your notice for your records.

B.Wait 30 Days. Navimow Parties and/or Navimow Dealers will review your Notice of Dispute within thirty (30) days of Navimow’s receipt of your Notice of Dispute. If you do not hear from Navimow within thirty (30) days of its receipt of your Notice of Dispute, you may proceed with filing an arbitration claim against Navimow Parties and/or Navimow Dealers. Should Navimow provide you a written settlement offer, please keep this settlement offer because Navimow Parties and/or Navimow Dealers and you will be required to show this settlement offer to the arbitrator. Notwithstanding the foregoing, such offer, if any, shall not be shown to the arbitrator until after the arbitrator’s determination on the merits of your claim.

C. Complete a Demand for Arbitration. You can initiate arbitration by completing a Demand for Arbitration that includes a basic statement of the (i) names and addresses and telephone numbers of the parties involved; (ii) your description of the dispute; and (iii) your short statement detailing why you are entitled to relief.

D. Send Navimow Parties and/or Navimow Dealers Your Demand for Arbitration. You can send Navimow Parties and/or Navimow Dealers your Demand for Arbitration at the following address: Attention: Disputes, NAVIMOW, Dynamostraat 7, 1014 BN, Amsterdam, The Netherlands. Please keep a copy of your notice for your records.

E. Send AAA Two (2) Copies of Your Demand for Arbitration. The Demand for Arbitration includes the address that you are to send two (2) copies of your Demand for Arbitration. This address is AAA Case Filing Services at 1101 Laurel Oak Road, Suite 100, Voorhees, NJ 08043, subject to amendment and/or update by AAA. You should also include a copy of this warranty policy and the appropriate filing fee. Navimow Parties will reimburse you for this filing fee. If you cannot afford to pay the filing fee, please contact Navimow, and Navimow will pay the filing fee for you if your claims seek a remedy less than \$75,000. AAA has an online filing option that you can find on its website: www.adr.org.

F. AAA Appointment of Arbitrator. If no claim in the arbitration exceeds \$75,000, the AAA will appoint an arbitrator and notify you and Navimow Parties and/or Navimow Dealers of the arbitrator’s name and qualification. The AAA requires all arbitrators to check for any past or present relationships with the parties, potential witnesses, and the parties' attorneys. If the arbitrator has any such relationship, the AAA will inform Navimow Parties and you. If either you or Navimow Parties object to the AAA's choice of arbitrator, we'll have seven (7) days to inform the AAA.

G. Choose the Hearing You Would Like. Unless you and Navimow Parties agree to have any arbitration hearings somewhere else, the arbitration will take place in the county (or parish) that you purchase the Product. If your claim is for \$10,000 or less, you may choose to have the hearing conducted by telephone or in-person. Alternatively, you may choose to proceed to conduct the entire arbitration through written correspondence with the arbitrator that doesn’t include an interactive hearing. Once the AAA has commenced the arbitration, you have ten (10) days to inform the AAA of your choice of hearing. If you don’t make a choice, the AAA will conduct the arbitration by written correspondence without an interactive hearing. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules. Those rules currently provide for an in-person hearing if your claim exceeds \$10,000, but you and Navimow Parties may agree whether that hearing is in person or by telephone or whether to instead proceed with written correspondence.

H. Arbitrator’s Decision. Within fourteen (14) days from the conclusion of the in-person or telephone hearing, or from the submission of all written evidence to the arbitrator if you have elected to conduct the arbitration through written correspondence, the arbitrator will render a written decision. That decision will include the essential findings and conclusions upon which the arbitrator based his or her award. Navimow Parties will immediately respond to the arbitrator notifying the arbitrator whether, and to what extent, Navimow Parties will abide by the decision, perform the obligations it

has agreed to do. Any decision by the arbitrator may be utilized by any party for any reason.

- I. The parties agree to keep strictly confidential any conduct, communication, and information disclosed and/or communicated to the other party under Section 6 (Claims, Dispute Resolution and Mandatory arbitration), including but not limited to the existence of dispute resolution, mediation (if the parties agree to conduct mediation), settlement, arbitration, arbitral proceedings, submissions made by the parties and the decisions made by arbitral tribunal, including its awards to the extent not already in the public domain, except in judicial proceedings related to the award or where required by applicable law.

7. Intended third Party Beneficiary

(a) If a natural person receives a Product that is new as a gift from its original purchaser and this recipient does not become a party to this Agreement, this recipient shall be deemed as an intended third-party beneficiary to this Agreement. (b) If (i) a natural person is in the family or household of a purchaser of Product, (ii) it is reasonable to expect that such person may use, consume, or be affected by the Product, and (iii) this person is not a party to this Agreement, this person shall be deemed as an intended third-party beneficiary to this Agreement.

8. Statute of Limitation

The parties agree that any dispute, controversy, or claim arising out of, related to, or in connection with this Agreement, the limited warranty, the sale, condition, or performance of the Product, whether based in contract, tort, fraud, misrepresentation or any other legal theory at law or in equity, including but not limited to any claims for death, injury or property damages, must be commenced within one year after the cause of action has occurred.

9. Severability

If any term, clause, or provision of this Agreement is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term, clause or provision of this Agreement or invalidate or render unenforceable such term, clause or provision in any other jurisdiction. Upon a determination that any term, clause, or provision is invalid, illegal, or unenforceable, the parties shall negotiate in good faith, and if negotiation fails, the arbitral tribunal may modify this Agreement to give effect to the original intent of the parties as closely as possible in order that the transactions contemplated hereby be consummated as originally contemplated to the greatest extent possible.

10. Language

This Agreement may be translated into different languages. In the event of a conflict, the English version shall prevail and control.

4 Certifications (For United States and Canada)

The battery complies with UN/DOT 38.3

Federal Communications Commission (FCC) Compliance Statement for USA

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 7.87 in (20 cm) between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada (IC) Compliance Statement for Canada

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s).

- Operation is subject to the following two conditions:
1. This device may not cause interference.
 2. This device must accept any interference, including interference that may cause undesired operation of the device.

L’émetteur exempt de licence contenu dans le présent appareil est conforme aux CNR d’Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 7.87 in (20 cm) between the radiator and your body.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas être situé ou fonctionner conjointement avec une autre antenne ou un autre émetteur. Cet équipement doit être installé et utilisé avec une distance minimale de 7.87 po (20 cm) entre le radiateur et votre corps.

Navimow is not responsible for any changes or modifications not expressly approved by Navimow. Such modifications could void the user's authority to operate the equipment.

Model: i105N/i110N
FCC ID: 2BAXN-MR0003
IC:30433-MR0003

Model: i1C00G
FCC ID: 2BAXN-MR0004
IC: 30433-MR0004

5 Contact Us

Manufacturer: Navimow B.V.
Address: Dynamostraat 7, 1014 BN Amsterdam, The Netherlands
Contact us if you experience issues relating to the operation, maintenance and safety, or errors/faults with your mower.
Email: support-navimow@rlm.segway.com
Europe Authorised representative: AR Experts B.V., P.O. Box 5047, 3620 AA Breukelen, The Netherlands
UK Authorised Representative: UKCA Experts Ltd., Dept 302, 43 Owston Road, Carcroft, Doncaster, DN6 8DA, United Kingdom
Website: navimow.segway.com