aigo

A16

Tablet PC

USER MANUAL

V1

English 01 - 15

Español 16 - 30

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FEATURES

Browse the web
Visit your favorite websites.

Check your E-mail
Keep in touch with friends and families.

Make watching your favorite videos easier with the YouTube app
Explore brand new content, music, news and more with the official YouTube app.

Download your favorite apps on Google Play
Discover thousands of apps such as music, movies, TV, books, magazines, apps and games all on Google Play (Customers need to download these apps on Google Play).

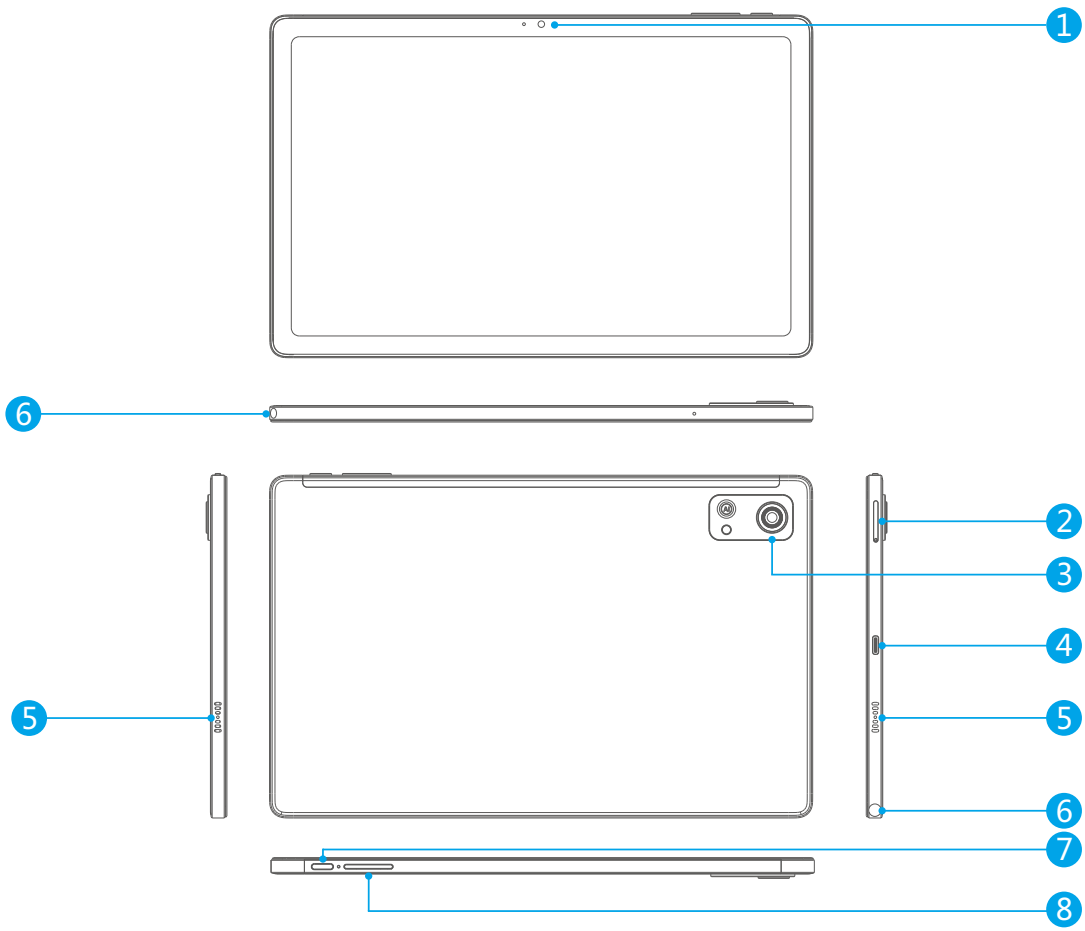
Connect to the Internet wirelessly
With high-speed Wifi 802.11 ac/b/g/n (2.4GHz/5GHz) networking, you can enjoy your media library anytime and anywhere.
The 6000mAh battery makes you feel free to listen to popular music, watch videos, and search for photos.

Memory card reader
Increase your storage capacity (up to 128GB supported).

Built-in camera
Convenient front-facing camera 5MP/rear camera 13MP (support flash).

Automatic orientation detection
Read any way you want, the display adjusts automatically!

UNIT AT A GLAN



1 Front Camera
2 Memory Card Slot
3 Rear Camera
4 USB Type-C Port
5 Speaker
6 Headphone Jack
7 Power Button/Screen Saver
8 VOL +/VOL -

GETTING STARTED

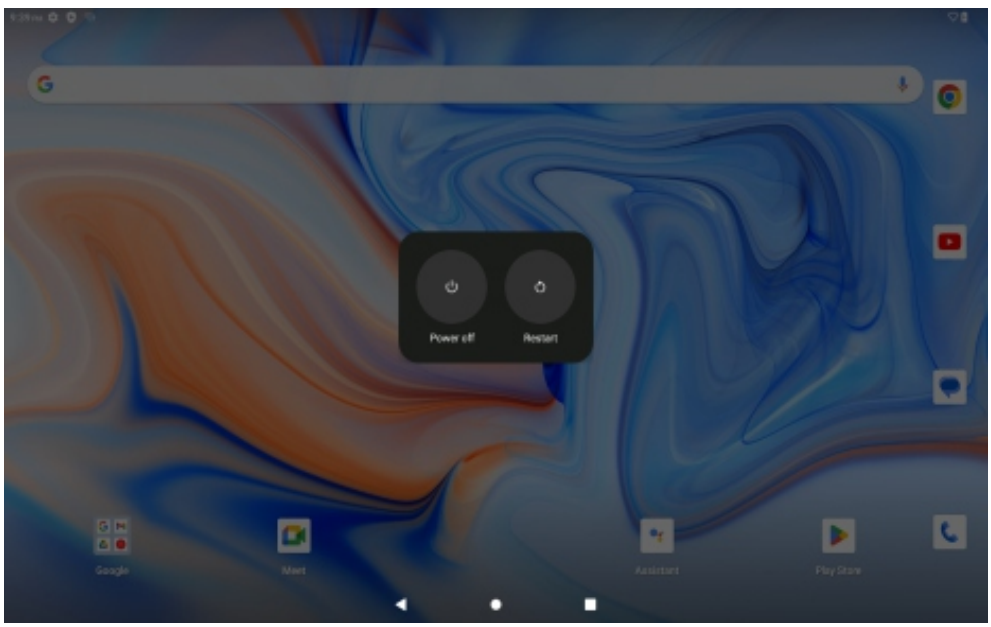
Turning on/off the tablet

To turn on the tablet:

Press and hold the power button till the LCD screen turns on. Wait until the Home screen appears, the tablet is now ready for use.

To turn off the tablet:

1. Press and hold the power button till the Device Options menu appears.



2. Tap “Power off” to turn off the tablet.

Turning on/off the screen (Sleep mode)

When the tablet is on, you can turn off the screen to save battery power. Simply press the power button once to turn the screen off. Press the power button again to turn the screen back on.

To save battery power, the screen can be set to turn off automatically when the tablet is not in use (between 15 seconds and 30 minutes).

To change the screen timeout, tap Settings → Display → Screen timeout.

Changing the language

You can change the display language to your preferred language at any time.

1. Tap Settings → System → Languages & input → Languages → Add a language.
2. Select your preferred language from the list by tapping on it. If prompted, select the region for your chosen language.

3. Tap and hold your preferred language and drag it to the top of the list.
   To remove a language from the list, tap " " → Remove, mark the language you would like to remove, and tap 🗑 ".

Home Screen

① Back: Press to check the previous operating display.
② Home Screen: Press to go to the home screen.
③ Background: Press to check applications running in the background. Closing idle apps may help improve performance.
④ Application Panel: Swipe up to check all available applications.

Wallpaper

1. On your tablet's home screen, touch and hold an empty space.
2. Tap Wallpapers.
3. Pick your wallpaper.
4. Tap Set wallpaper.
5. If available, pick which screen(s) show the wallpaper.

Widgets

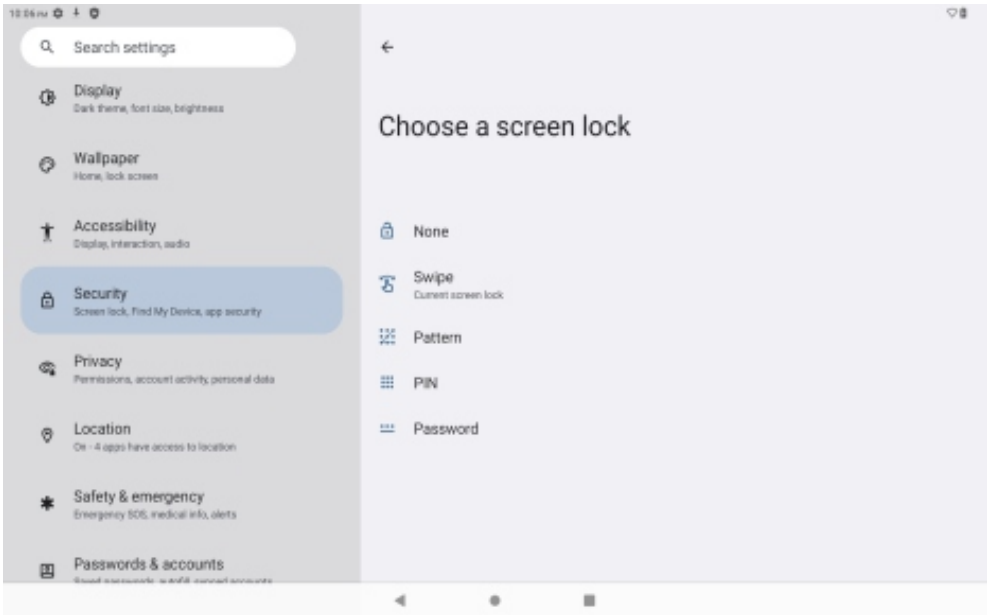
1. On your tablet's home screen, touch and hold an empty space.
2. Tap "Widgets".

Tip:

1. To make a folder on the home screen, drag an app or a shortcut on top of another. To rename the folder, tap the folder, tap "Unnamed Folder", and then enter the new name.
2. To access the quick notification settings, swipe down from the top of your screen.

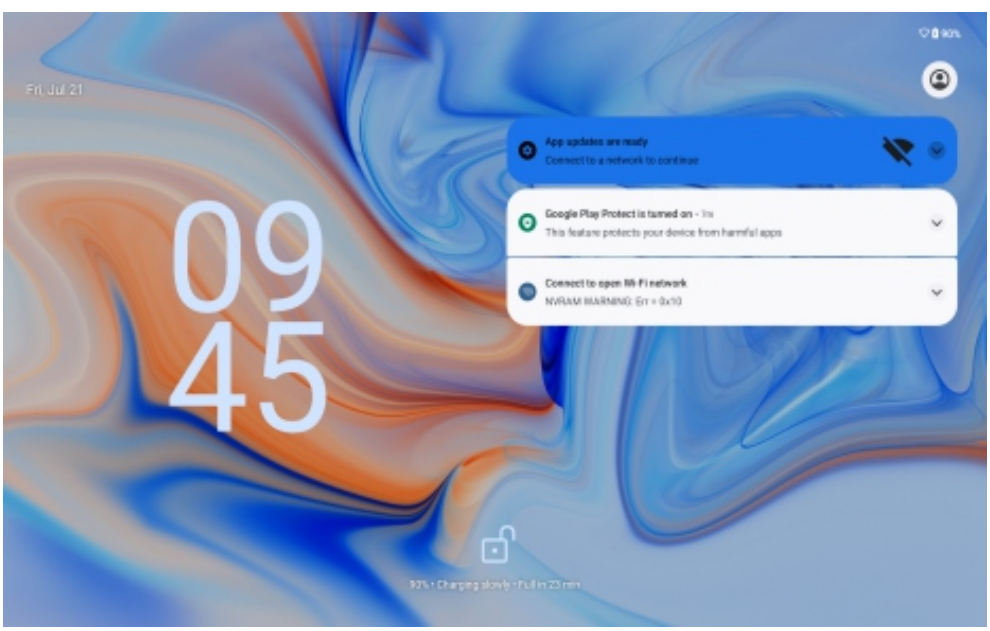
Screen Lock

Set a screen lock to secure your tablet.
Go to Settings, tap "Security" → "Screen lock", and select a mode from None, Swipe, Pattern, PIN and Password. You can create a Backup PIN as a safety measure in case you forget your code.



Unlocking the Screen

When the screen turns off, you will have to unlock the screen when you turn it back on. To unlock the screen, swipe up the lock icon.

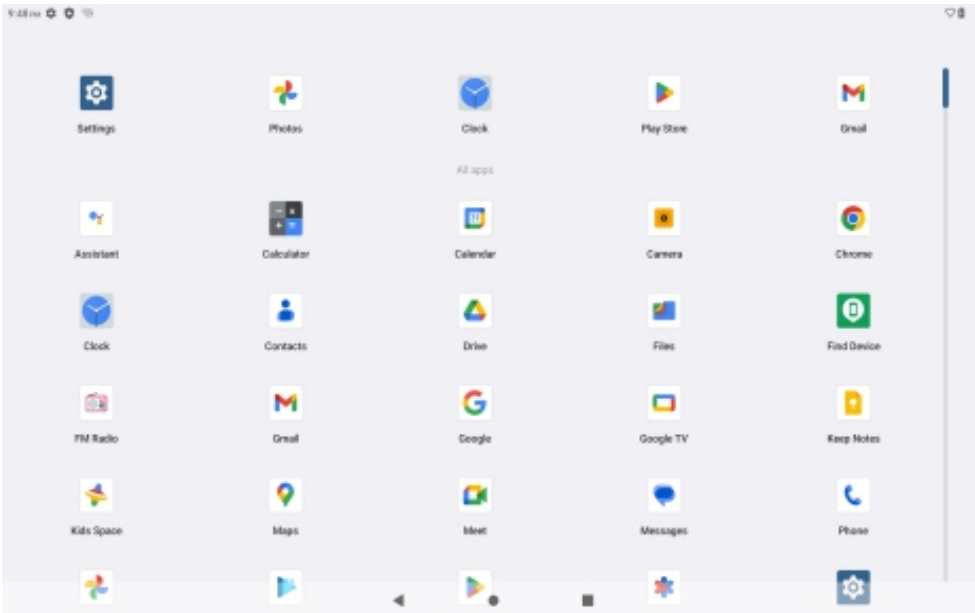


Taking a Screenshot

Press and hold the power button and volume down button at the same time to take a screenshot. The screenshots will be saved in the photos file.

ABOUT APPLICATION

To open an application, tap the application icon on the home screen or swipe up to check all available applications.



Tthe screen shown above is for illustrative purposes only. We reserve the right to modify and improve the final list of applications available on the tablet.

Pre-installed Applications

Some applications have been installed on your tablet for your convenience. These applications include:

- Browse the web.
- Perform simple mathematical operations.
- Take pictures or videos with the camera.
- Check your e-mail.
- Play music.
- Access the Settings menu to adjust the tablet’ s options

INSTALLING APPLICATIONS

You can also download and install additional applications from Google Play, the web browser, or other sources.
To download apps from sources other than Google Play, your tablet must be set to allow app installations from unknown sources. Go to Settings, tap "Apps & notifications" → "Advanced" → "Special app access" → "Install unknown apps". Select the app then tap the Allow from this source switch to turn on or off.

Note:

1. Users are responsible for all charges from specific apps if it is necessary.
2. Manufacturers/sellers are not responsible for apps that are incompatible with the device.
3. In some cases, there may be no icon in the App Panel after an app is installed. Possible reasons may be that this app is not compatible with your OS or the downloaded file is a broken one so you may need to download a full version.

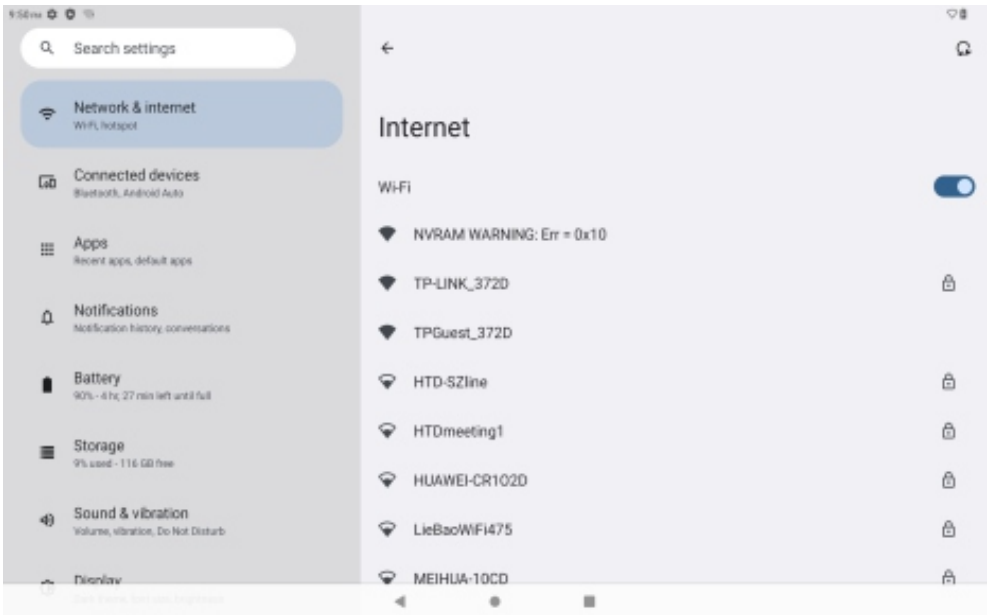
If you install and use an OS other than the one provided by the manufacturer, it may cause your device to malfunction, therefore, your device will no longer be covered by the warranty in this condition.

CONNECTING TO A Wifi NETWORK

The Notification bar displays icons that indicate your tablet' s Wifi status.
Notification that an open Wifi network is in range.
Connected to a Wifi network (waves indicate connection strength).
[no icon] There are no Wifi networks in range, or the Wifi radio is off.

1. Turning on Wifi

a. Swipe up on the screen and tap Settings.
b. Tap Network & internet, and then Wifi.
c. Turn on Use Wifi.

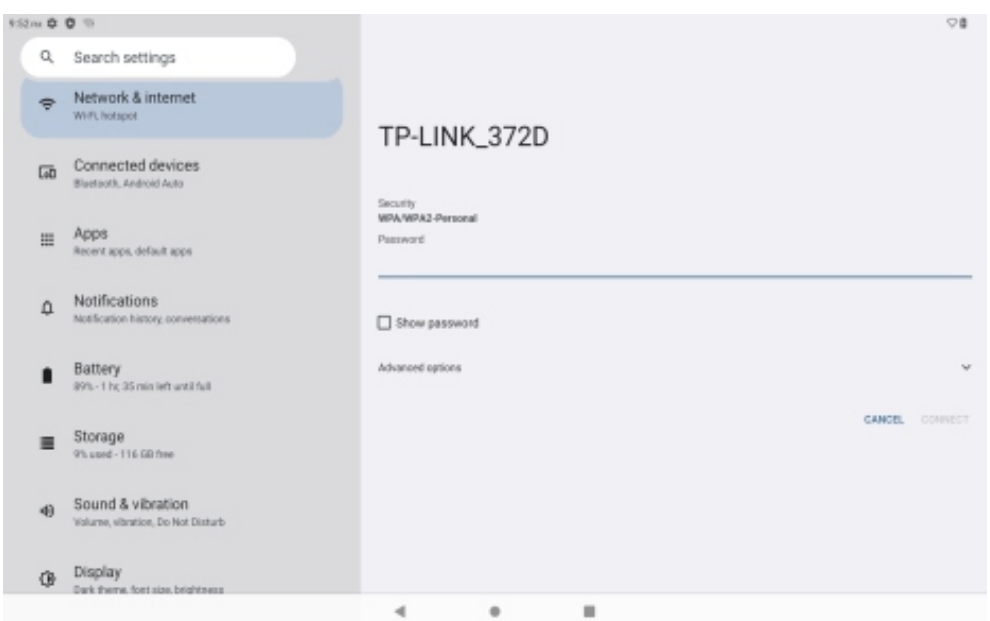


Your device will automatically search for available Wifi networks.

Note: If a network that you've connected to before is available, the tablet will connect to it. If the network you want isn't listed, but is nearby, wait for the list to refresh. Or, tap Add network, enter the network name (SSID) and security details, and tap Save.

2. Connecting to Wifi

Tap the Wifi network you would like to connect to.



If the network is open, the tablet will prompt you to confirm the connection to the network. Tap “**CONNECT**” to confirm.
If the network is secured (as indicated by a Lock icon), the tablet will prompt you to enter a password or other credentials. Enter the network password using the onscreen keyboard, and tap "**CONNECT**".
You will see "**Connected**" below your selected Wifi network as well as a Wifi icon in the Status Bar indicating that you are connected.

INTERNET NAVIGATING

Before using your browser, make sure Wifi or mobile data is turned on.

Setting Browser

You can use the pre-installed browser or download others you prefer. Tap "⋮" for more detailed settings.

Navigating

Tap the browser icon to open your browser. You can access a website quickly by entering the URL using the onscreen keyboard. Websites are optimized for viewing on your actual devices.

Bookmarks

1. Tap on any web page to add a bookmark. You can then tap ”**Edit**” to save or rename the website.
2. At the top right, tap "⋮" → "Bookmarks" to see a list of your bookmarks. You can manage your bookmarks.

Cookies

You can clear cookies from your device at any time. On a webpage, tap "⋮" → "Settings" → "Privacy & security" → "Clear browsing data".

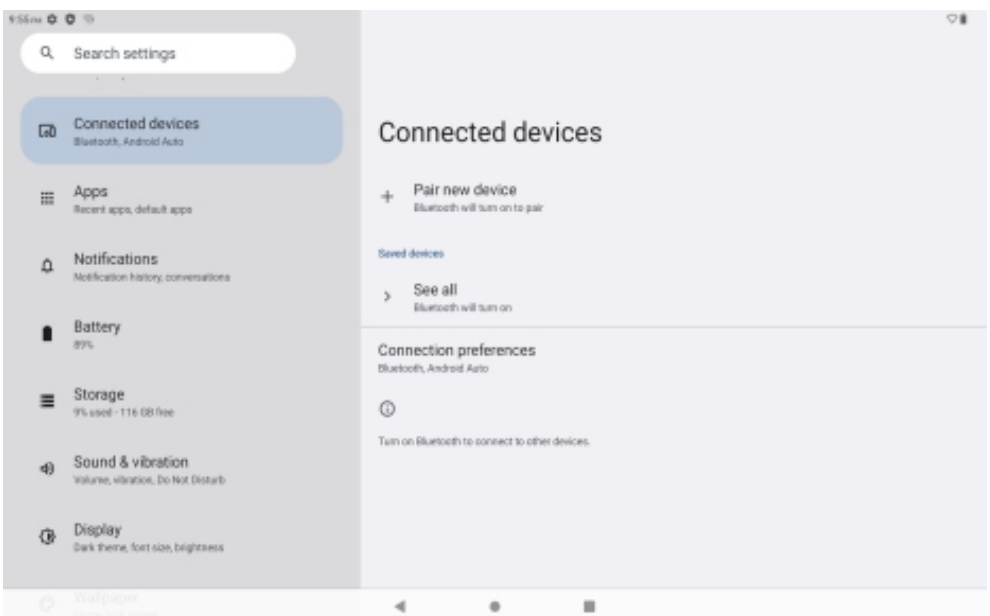
CONNECTING TO A BLUETOOTH DEVICE

Turning Bluetooth on

1. Go to Settings.
2. Tap "**Connected devices**" → "**Connection preferences**" → "**Bluetooth**" and tap the slider to turn it on. You will see the BT icon in the Status Bar.

Pairing a Bluetooth Device

1. Swipe down from the top of the screen.
2. Tap and hold the Bluetooth icon.
3. Tap "**Pair new device**".
   It will automatically scan and you will see a list of available devices. If the device you want to pair with isn't in the list, ensure that the other device is in Paring Mode and set to be discoverable.



4. Tap the name of the Bluetooth device you want to pair with.
5. Tap "PAIR". On the other device, accept the pairing if prompted.

Device Reset

You may reset your tablet when necessary. For example, you can choose to reset your tablet if you forgot its password or PIN. Resetting your tablet will clear all info in your tablet and restore it to factory default settings.

Warning: If you perform a Hard Reset, all data from your tablet, including your account configuration, apps, music, pictures, and files, will be deleted. Please remember to back up any important data before performing a Hard Reset.

OPTIONAL CONNECTION

Connecting to a Computer

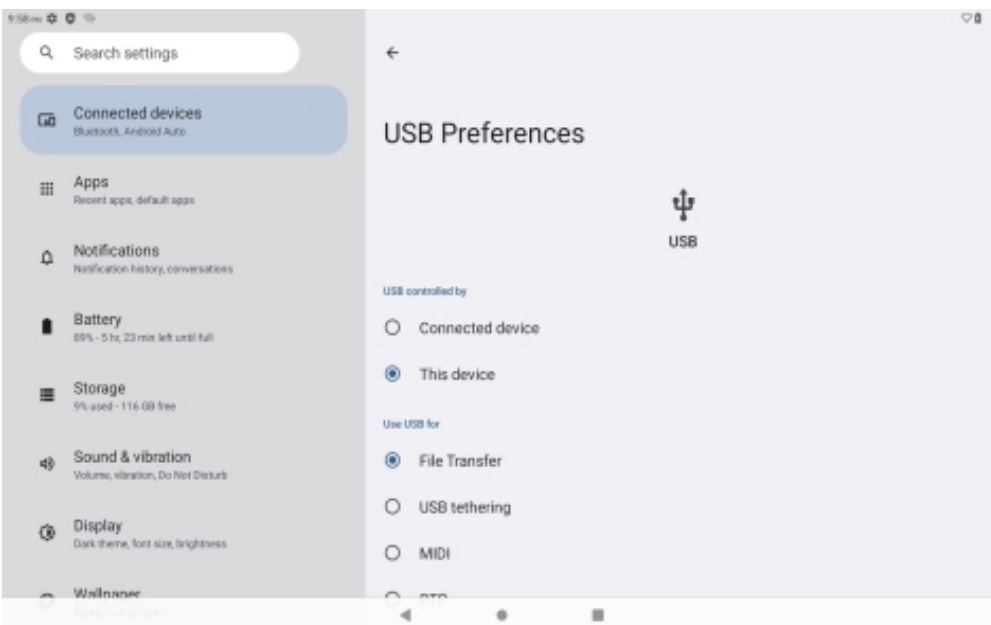
Connect the tablet to a computer to transfer files.

1. Connect your tablet to the computer.

Connect the tablet to your computer’ s USB port after plugging the included USB cable into its Type-C port.

2. Change the USB computer connection

Swipe down the notification panel and tap "Charging this device via USB" for more options.



SPECIFICATIONS

CPU	Octa-core
RAM	4GB
ROM	128GB
Display	10.61” IPS Capacitive Touchscreen
Wifi Networking	WIFI 802.11ac/b/g/n/a(2.4+5G)
Audio Output	ϕ 3.5mm CTIA headphone jack
PC Interface	USB Type-C Port
Additional Features	Built-in microphone and 2X1W speakers, Front camera 8MP and Rear camera 13MP
Bluetooth	BT5.0
Operating System	Android™
Power	Rechargeable Li-poly battery with USB Type-C Power Adapter(5V/2A)
Playback Time(hours)	15 days of standby time, 1080P playback, 5 hours of video playback

TROUBLESHOOTING

1. Device doesn' t power on.

- Reboot your device after charging it for 30 minutes.
- Shortly press your power button to check if it lights up in case your device is in sleep mode.
- Press the power button for 20 seconds.
- Start a hard reset by pressing the reset button with a pin.

2. Device doesn' t take charge.

- Charge your tablet for at least 30 minutes before restarting.
- Check that the cable is securely connected to the charger and to your tablet.
- Try another outlet or compatible charger.

3. Error message appears during operation.

- If an error message appears, uninstall the app and then reinstall it. Or update the app to the latest version.
- Reset it to factory settings.

4. Device can' t be detected by a PC.

- Make sure your device is in “ON” status.
- Try with another USB cable.
- Connect your device to a different port on your PC.

5. Device can' t be connected with Wifi.

- Make sure your turn Wifi to "**ON**" status.
- Unplug the Wifi router, wait for 2 minutes and plug to connect again.
- Make sure you input the correct password by selecting "**show password**" when you input it.
- Check and make sure there is no filtering setting or device connection limit in your router setting.
- Forget original Wifi connection, reset the Wifi router, and connect again.

6. Insufficient storage available.

- Delete applications you don't use often to spare some space.
- Clean caches in your device regularly. Tap "Settings" → "Apps & notifications" to see all apps. Tap on an app, then tap "Storage & cache" to clear cache or data.
- Install a third-party system cleaner.
- Factory reset your tablet to clear all data.
- Insert a memory card to expand its memory.

CONTACT US

For any inquiries about aigo products, please feel free to contact us. We will respond within 24 hours.

Tel:

Email:

Web: www.aigo.com

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Specific Absorption Rate (SAR) information:

This tablet PC meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: tablet PC has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the phone kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an 0mm separation distance between the user's body and the back of the phone. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.