Otoscope Manual

Product Structure

NOTES:

1. Please put the silicone sleeve tightly on the ear pick before use.
2. Do not break the ear pick with your hands.
3. Children should be supervised by an adult when using the visual ear endoscope.
4. It is not recommended for children under 6 years old and pets on the move.
5. Keep it out of the reach of children as much as possible.
6. For first-time users, please approach the ear canal gently and slowly.
7. Please follow the user manual for your first use.
8. Please do not use metal ear picks directly to clean earwax.
9. Please use a regular 5V1A charging plug to charge the product.
10. Do not use the product while charging.
11. Please do not put the product near the fire source under any circumstances.
12. Do not charge the product continuously for more than 1.5 hours.

Privacy Policy

1. We always respect and strictly protect the legitimate rights and interests of users when using this product (including user privacy, user data, etc.) from any infringement.
2. The built-in WiFi of this product is only applicable to synchronizing images with the "**Weclear**" app and does not support Internet access.
3. If you want to take pictures/videos, the app will request permission to access the user's album (the user has the right to refuse), this is just for the convenience of the user's storage and does not affect the use.
4. All data is only associated with the end user's device and will not be transmitted from the device in any way that can identify the end-user or device.

Ear Pick Accessories

Rotate to fasten

❶ You can choose a tip which should be wipe by wet tissue or alcohol pad before use, if need, you can replace at will.

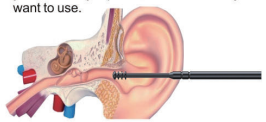
❷ You should be careful or slowly go into your ear canal, then tracking it from APP to get the environment of ear canal.

Oprating Skills

❶ Before each use, please check and confirm that the ear scoop silicone cover is assembled to the designated position before using the product (as shown in the picture).

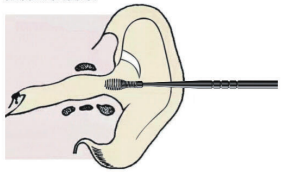
❷ If you are using this product for the first time, you should enter your ear canal carefully or slowly to adapt to the touch of the ear scoop in the ear canal, and then track it from the APP to get the ear canal environment to avoid acci-dental injury to your ear canal.

❸ Before use, you can choose wet wipes to wipe the front camera of the ear spoon. If necessary, you can freely replace the accessories you want to use.



Four-ring spiral ear pick

Can be used to clean up bulky earwax/itchy areas, make the ears easy and not uncomfortable.



Spring ear pick

Which can be rotated 360° at will, the flexible spiral head can fit your ear canal well, cleaning the ear canal thoroughly and massaging your ear canal.

Cleaning brush

After using the spring ear pick, you can clean it with a small brush.

Troubleshooting

Q: Long press the "ON/OFF" button, there is no response, the camera lens does not light up?
A: Please charge the device.

Q: The "ON/OFF" button flashes blue and purple?
A: The battery is low, please charge the device.

Q: Cannot save pictures or videos to the phone?
A: Please allow Suear APP to access photos, media, and files on your device.

Q: The real-time image is not displayed after starting the APP?
A: Make sure your phone is connected to WIFI: "**Weclear**-XX-XXXX".

Q: WIFI can't connect?
A: Disconnect the original WIFI and try to connect again.

Q: Difficulty in ear wax removal?
A: You can try to move or rotate the otoscope up, down, left, and right to adapt to the movement and changes of the picture, and find a suitable force point for you. Use the otoscope after adapting.

Troubleshooting

Q: The WIFI connection is interrupted?
A: Please restart the otoscope, open the APP, and connect to WIFI.

Q: During use, the indicator light is off and the WIFI is disconnected?
A: Low battery, please charge.

Q: Cannot save pictures or videos to the phone?
A: Please allow Suear APP to access photos, media, and files on your device.

Q: The lens is clear at the beginning, but becomes blurry after use?
A: Try to swipe the camera lens with a cotton swab or paper towel.

Q: What color is the indicator light on during charging and full charge?
A: The indicator light turns red during charging, and the fully charged displays blue light.

Q: The APP application crashes?
A: Please uninstall the APP and reinstall it.

Q: Is it possible to link via Bluetooth?
A: Not yet, we are developing.

Steps to use on the phone

Step 1: Download "Weclear" App

For IOS:

Download and install the App "Weclear" from App Store.

For Android:

Download and install the App "Weclear" from Google Play Store.

Optional:

Use the QR Code below to download the App.

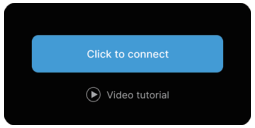
Compatible Device:
Android 4.4, iOS 9.0 and higher version.
Android system phone like Samsung S7, Galaxy S6 edge, Note 8, S8, S8+, S9+, S10, Google Pixel,XL, Pixel 3, Nexus 6p, Huawei Mate9, Mate 10, Mate 20 Pro, OnePlus etc.
IOS system phone like iPhone 6, 6s, 7, 7+, 8, 8+, X, XR, etc.

Notice:
This model can't work for computer systems!

Step 2: Connection steps

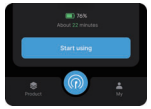
❶ Long press the switch key to open device, after 5 seconds, then step into next operation.

❷ Open the "Weclear" App, click the "Go to connect icon", follow the pop-up prompt and click to connect now to jump to the mobile WIFI setting interface.



❸ Find "Weclear-xxxx" on the WIFI setting interface and click to connect.

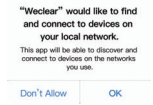
❹ After the mobile phone displays "Weclear-xxxx" WIFI is connected, return to the App again and click the house icon to enter the device.



After connecting to the product WIFI connection, you will be asked some questions:

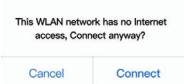
IOS:

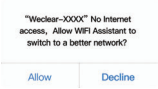
"Weclear" would like to find and connect to devices on your local network.
Suggestion: Click "OK"



Android.

If your mobile phone displays the following prompts, WiFi has no data connection, whether to continue trying to use the WiFi? Whether to keep the connection? Whether to switch WiFi?
Suggestion:
Click "Keep" /" CONNECT" /" Decline" option





Interface introduction

- Connection Status
- Menu
- Use tutorial video
- Estimated time
- Battery status
- Click to enter the visual interface

- Back to Home page
- Landscape/portrait switch
- Lock/unlock
- Power display
- Switch lens mode
- Visual image
- Switch photo/video
- View photos
- Photo/video
- Switch left/right ear

Troubleshooting

Problems	Suggestions
Cannot save pictures or videos to your phone	Allow Weclear to access photos, media, and files on your device
Camera is no response, camera doesn't light up	Please charge the device
APP crashed	Please uninstall APP and scan the QR code to install
Live image does not show after launching the app	1.Make sure your phone is connect to the "Weclear-XXXX" WIFI 2.The question: This WLAN network has no Internet access. Connect anyway?Please be sure to choose the "Connect" if you choose "CANCEL" at the first time, you need to forget network of the "Susar-XXXX" WIFI on your phone then connect with this WIFI again, continue to open the app, and choose " CONNECT" of this question so that it can work properly 3.Enter your mobile device setting and allow the" Weclear" app to access" W-LAN" or "WLAN & Cellular Data" 4.Close the App and open it again 5.Turn the mobile phone data on then off again
Ear endoscope's red light on	Please charge the product
WIFI connection break	Please restart ear endoscope, open the app, connect to WIFI

Product Parameter

Product Name Visual Ear endoscope	**Working Frequency** 2.4Ghz
Network Standard IEEE 802.11b/g/n	**Image Sensor** CMOS
Image Transmission Rate 30fps	**Battery Capacity** 350mAh
Environment Temperature 10-50 ℃	**Charging Time** 1.5h
Battery Life About 90minutes	**Working Voltage** 3.7V-4.2V
Input Parameter 5V⎓1A	**Lens Diameter** 4.0mm
Rate Power 0.75W	**Pixel** 1080P
Best Focal Length 1.5-2cm	**Charging port** Type-C
Gravity Sensor 6 Axis	**Model name** X6-B

Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction