

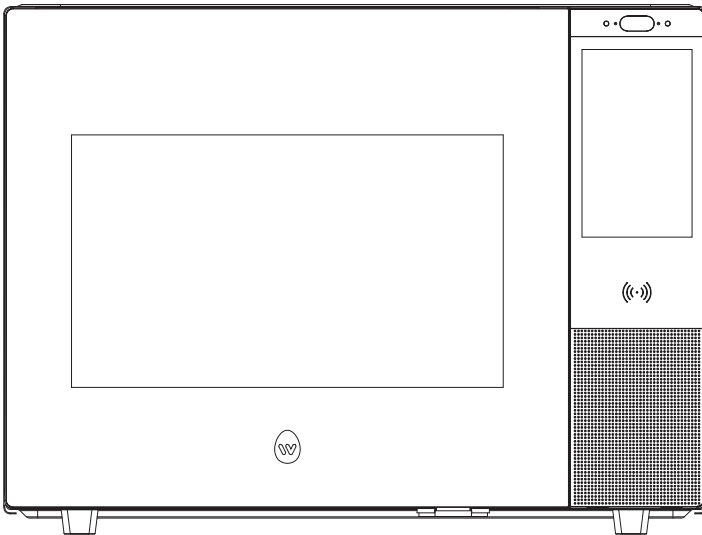


wan AIChef ultra

(Smart Microwave Oven)

User Manual

Model: DW226-B, DW226-G



To avoid any accident or damage to the appliance, please always read the User Manual carefully before installation and use. The manufacturer reserves the right to modify this manual for ongoing performance improvements.



HVIN: DW226-B
Obsidian Black



HVIN: DW226-G
Slate Gray

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Unpacking and Inspection

Open the outer packing and check that:

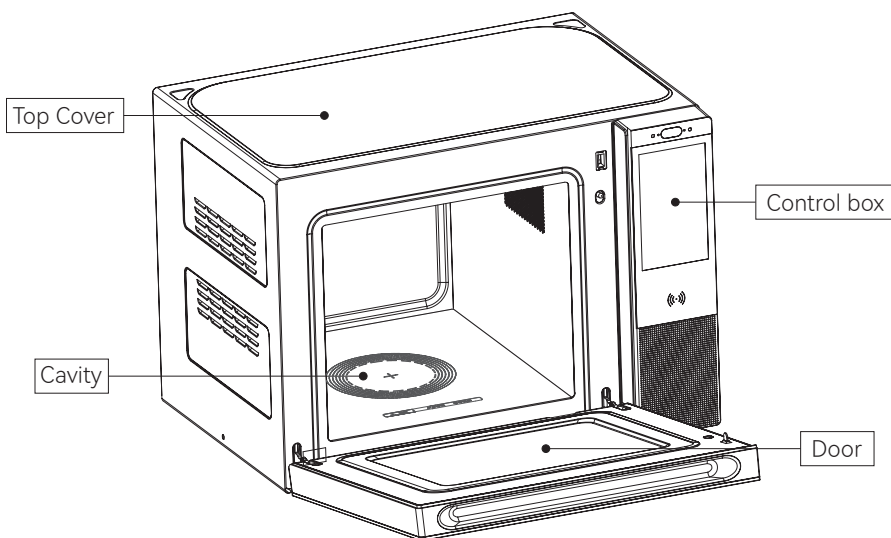
1. The product instruction documents are complete: 1 user manual, 1 startup guide card.
2. The product appearance and cooking cavity are free of damage.

If any document is found missing or the product is found damaged, please contact your distributor or our authorized service department immediately.

Please keep this manual properly. Thank you!

I. Product Overview and Safety Information

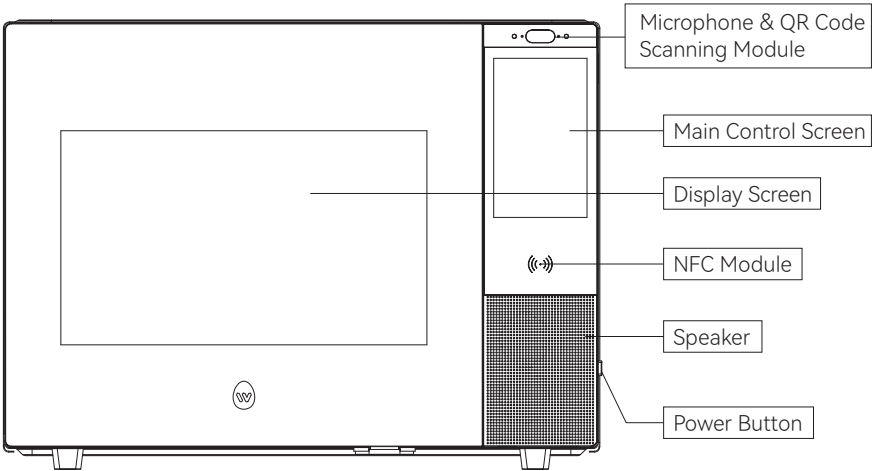
1.1 Structural diagram of external components and cavity



1.2 Precautions

1. The door must be securely closed for the wan AIChef ultra to operate. As this is a critical safety mechanism, take care not to damage it.
2. Do not remove any part of wan AIChef ultra when cleaning it.

1.3 Explanation of Component Distribution Between the Display Screen and Control Box



1.4 Key specifications & parameters

Model	DW226-B (Obsidian Black) DW226-G (Slate Gray)
Rated voltage and frequency	120V~60Hz
Rated input power	1,580W
Microwave output power	1,000W
Rated microwave frequency	2,450MHz
Overall dimensions (W x D x H)	572x480x430mm
Cavity dimensions (W x D x H)	332x368x285mm
Cavity capacity	35L
Net weight	24.9kg

II. Installation Instructions & Initial Use

2.1 Installation & placement requirements

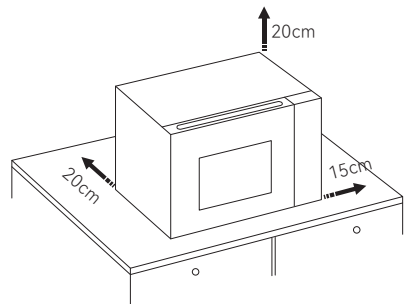
2.1.1 Installation requirements

1. To ensure proper heat dissipation and safety, do not place the product in a cabinet or other enclosed space for use;
2. Place the product on a flat, level surface in a well-ventilated, corrosion-free, dry environment, and keep it away from high-temperature and high-humidity areas;
3. Keep a safe distance (recommended > 5m) between the installation location of the product and high-frequency sensitive electronic devices (e.g., televisions, radios) to prevent potential interference;
4. The product must be used with a standalone, reliably ground household outlet with a rated current of not less than 10A. The grounding wire is essential for safety, as it quickly provides a current loop in case of electrical leakage, preventing electric shock;
5. The installation location of the product must ensure complete and smooth open and close of the door without interference from surrounding obstacles.
6. Keep the power cord and plug away from the exhaust vent, hot surface of the cover, and damp areas to prevent deterioration and potential hazards.
7. When using the product for the first time, a short-lived odor or small amount of smoke may occur in the cavity as trace residual processing aids from manufacturing heat up and vaporize. This is a normal phenomenon and will naturally disappear after several uses. During the initial uses, keep the windows and doors open to maintain good ventilation in the room.

2.1.2 Placement requirements

Do not place any objects on the top of the product. For sufficient space for air circulation, place the product on a level surface at least 85cm above the floor.

1. Maintain a clearance of at least 15cm on either side of the product from the wall
2. Maintain a clearance of at least 20cm at the rear of the product from the wall
3. Maintain a clearance of at least 20cm above the top of the product from any overhead cabinets.
4. When moving the product, lift it from the bottom and handle it with care



2.2 Safety precautions for safety

For the sake of safety, users must carefully read and strictly follow all safety regulations specified in this manual before operating the product.

The manufacturer shall not be liable for any personal injury or device damage resulting from failure to observe the aforesaid regulations.

Please keep this manual properly and make sure it is readily accessible to all device users.

1. Make sure that the supply voltage is consistent with the rating on the product nameplate and that the power outlet is properly ground;
2. Never enable heating function while the cavity is empty;
3. To prevent fires from occurring in the cavity, please note that:
 - a. Do not heat food in sealed containers unless the food is labeled as microwave-safe for sealed heating;
 - b. When heating ingredients with paper or plastic packaging, remove any external wrapping and closely monitor the device throughout operation to prevent fire;
 - c. Do not heat cooking oil or perform deep-frying operations to prevent fires caused by oil temperature rising too high and becoming uncontrollable;
 - d. Clean the cavity interior immediately after each use by wiping off splatters with a damp cloth and then wiping it dry with a dry cloth, so as to avoid oil and grease buildup, which can cause smoking or fire;
 - e. If any smoke is found, switch off the appliance or disconnect the power plug, and keep the door closed to suppress fire spread;
 - f. When heating food in disposable containers, confirm that the material is suitable for use in microwave ovens or microwave-based appliances, and closely monitor throughout heating.
4. To prevent explosions and sudden boiling, please note that:
 - a. Warning: Do not heat liquids or other foods in sealed containers (e.g., bottles with lids or nipples), as this may cause an explosion;**
 - b. Always heat liquid food in a wide-mouth container and leave sufficient space between the top of the food and the rim of the container to prevent food from boiling and spilling over. Microwaving beverage can cause delayed splattering or boiling, so users must be extremely careful when taking it out;
 - c. When heating round-shaped foods such as potatoes, chestnuts, or sausages, pierce them with a knife or fork to prevent explosion;
 - d. After heating, let egg mixture or liquid-based foods stand for a moment before removal to prevent delayed splattering. Never heat raw/cooked eggs in their shells.
 - e. Stir or shake heated baby food jars or bottles well and check the temperature before feeding to prevent scalding.

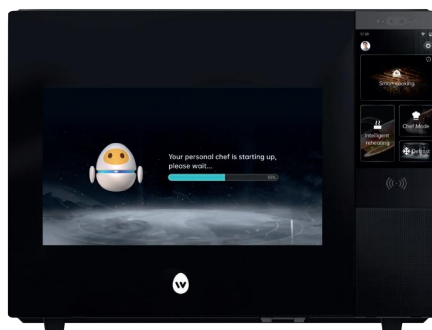
5. Use heat-resistant gloves when removing food after cooking. Do not handle directly with bare hands, as high-temperature steam from inside may cause scalding injury to hands or face;
6. After heating bagged popcorn, carefully remove the surface film to prevent steam burns;
7. Use microwave-safe utensils made of heat-resistant ceramic or glass during cooking. Never use metal utensils. Keep containers not in contact with the inner walls of the cavity to avoid damage to device or potential hazards;
8. Never use the product for food storage;
- 9. Warning: Children may only use the product under adult supervision. Children may use the product without supervision only if they have received adequate guidance on safe operation and understand the hazards of improper use.**
10. Do not place any objects near the vents of the product during operation to ensure normal heat dissipation;
11. Do not connect the wan AIChef ultra to an external timer or other remote control systems, as this may cause hazards;
12. Do not use any accessories not recommended by the manufacturer;
13. Do not use the product outdoors as it is not waterproof;
14. Do not immerse the product in water or spray water onto it, as this may cause short circuits or electric shock.

2.3 Powering on, connecting to network & device binding

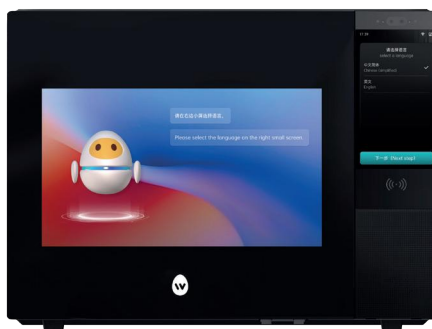
2.3.1 Press the Power button on the right of the control box to start the wan AIChef ultra



2.3.2 Wait approximately 10s and the display screen will display as shown below. Then the system will load data, which takes about 20–25 seconds.



2.3.3 Select language and bind user account on the display screen as instructed



2.3.4 Press the Power button on the right of the control box to start the wan AIChef ultra

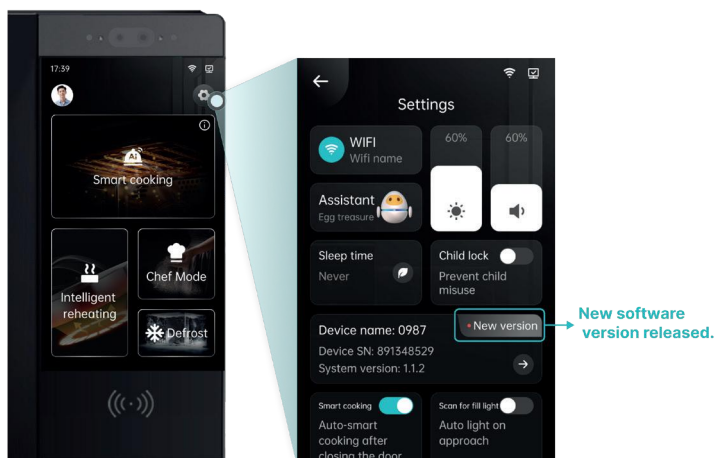
Make sure the wan AIChef ultra is connected to WiFi successfully before using.



III. Function Guide

3.1 Basic Settings

- The Basic Settings function allows you to personalize your device settings. The system starts with default settings.
- If the system prompts you about a new version, it is recommended to tap “Update” for a new version to enjoy better system performance and new features.



3.2 Explanation of core functions

3.2.1 Recipe Search/Browsing



3.2.2 Intelligent Recognition/Cooking

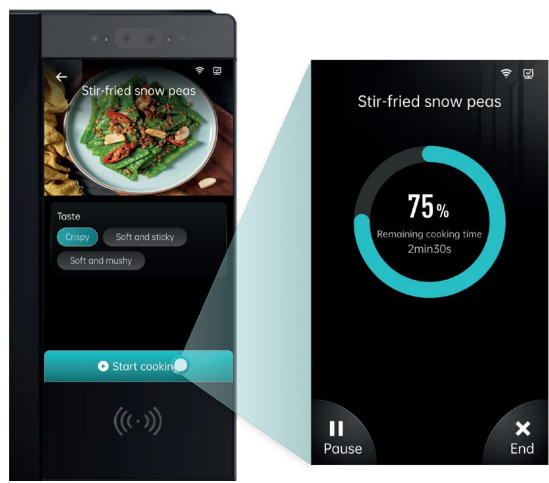
Place the ingredients to be cooked inside the cavity and close the door.



After the door is closed, the display screen will display the ingredients placed, along with real-time status updates during cooking.

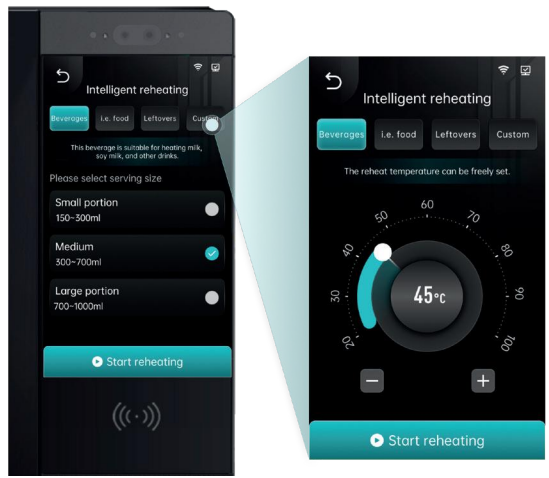


You can select your desired texture preference on the control panel, then tap “Start Cooking”, and the predicted cooking time will be displayed on the control panel, as shown in the example below.



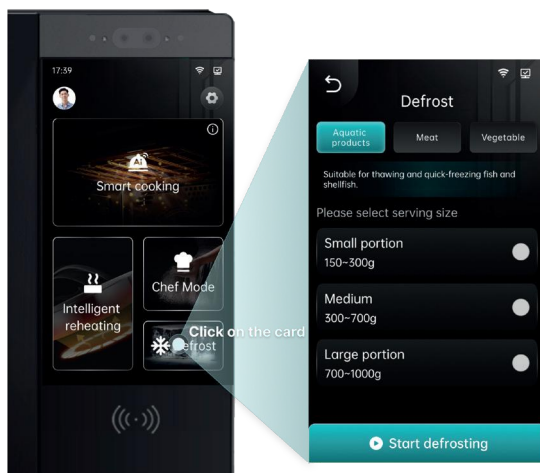
3.2.3 Intelligent Reheating

On the control panel, you can select a set reheating program under the Intelligent Reheating Mode, or define a target reheating temperature under the Custom Mode.



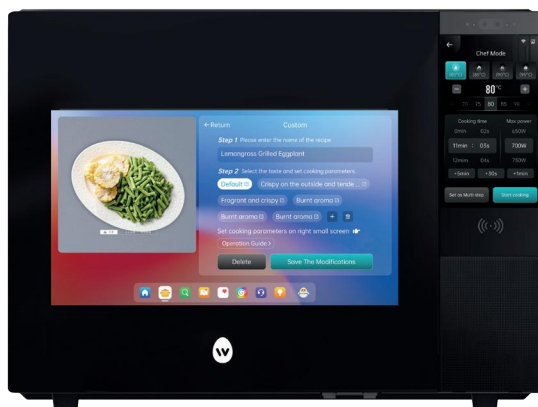
3.2.4 Ingredient Defrosting

You can defrost ingredients under the Defrosting Mode on the control panel.



3.2.5 Chef Mode

You can perform culinary creations under the Chef Mode on the display screen.



3.3 Other functions

3.3.1 Health Management



3.3.2 wan Moments



3.3.3 Smart Customer Service



3.3.4 Help Center



You can tap the Help Center to view how to use the device for cooking, or scan the QR code below to visit the website for instructions on using the wan AIChef ultra.



IV. Cleaning & Maintenance

1. Regularly clean all food residues from the wan AIChef ultra appliance, as residues can cause surface deterioration, shorten the appliance's life, and potentially pose safety hazards.
2. Regular cleaning and maintenance helps extend the lifespan of the product;
3. Before cleaning, always unplug the power cord of the wan AIChef ultra to ensure complete power disconnection.

Surface of wan AIChef ultra

Clean the surface of wan AIChef ultra with a cloth dampened with mild detergent and warm water. Do not use abrasive cleaners or cleaning utensils.

Door

Wipe the door, window edges, sealing rings, and nearby components with a warm, damp cloth. Do not use abrasive or metal-based cleaning agents to clean the door.

Control panel

Carefully clean the control panel with a soft, damp cloth. Do not scrape it or use abrasive cleaners.

Inner cavity

For the sake of health, after each use, clean the interior surface and waveguide cover with a soft cloth dampened with warm water to remove any residue. Do not use abrasive or metal-based cleaning agents to clean the door.

V. Service Instructions of wan AIChef ultra

5.1 Pre-service checks

① Place a glass container with 150ml of water in the center of the cavity. Close the door and operate the wan AIChef ultra under any reheating program of the Intellignet Reheating mode for 1 minute. Then stop the cooking progress.
② Is the microwave oven light on?
③ Is the fan working? (Check by feeling for air flow from the rear vent)
④ Is the water in the container getting hot after 1 minute?

If the answer to the above questions is “no”, please first check if the power socket is working properly. If no abnormality is found, please contact our authorized service center immediately.

5.2 Service precautions

Warning: If the door or door seals of the wan AIChef ultra are damaged, do not use the appliance until it has been repaired by qualified service personnel;

Warning: It is dangerous for anyone other than a qualified technician to perform servicing operations, including removing protective covers designed to prevent microwave leakage.

Note: Microwave Radiation!

Warning: The wan AIChef ultra contains components that produce microwave radiation and high voltage. To avoid personal injury, no one other than servicing personnel is allowed to disassemble or repair the device by themselves. Never expose yourself to radiation emitted by the microwave generator or other components that conduct microwave energy!

Warning: The surface of the wan AIChef ultra can become very hot during operation!

Parts that can be easily removed and carry voltages above 250V	Components that can lead to excessive microwave leakage
1. Magnetron	1. Waveguide installed improperly
2. High voltage transformer	2. Door latch and door on the left and right hinges adjusted improperly
3. High voltage capacitor	
4. High voltage diode	3. Switch bracket installed improperly

5.3 Warranty service

Thank you for choosing a product from Shenzhen Shuying Technology Co., Ltd. The product is covered by a two-year warranty from the date of purchase for non-human damages to the appliance and its components.

Warranty Card

Product Name:	
Product Model:	
Date of Purchase:	
User Name:	
Contact Number:	
Contact Address:	

FCC Requirement

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operation in the band 5150–5250 MHz is only for indoor use.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.



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