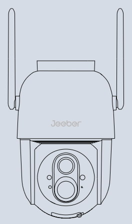
Jeeber

QUICK START GUIDE



PTZ Battery-powered Security Camera

HOW TO ACTIVATE
3 YEARS WARRANTY?

Send us Your Order Number via Email
Email Address: help@jeebervip.com

After-Sale Support

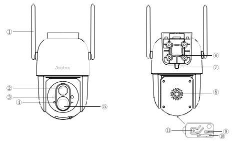
Dear friends,
Thank you very much for supporting Jeeber!
Please read this manual thoroughly before using this wireless security camera. If you have any issues, please email your order number and the problem TO help@jeebervip.com. Receiving your message, we will provide a fast solution in 24 hours.
Please do not worry. Actually, many problems can be easily solved by setting, such as Networking Connection Fails, Motion Detection Delay, Solar Panel Charging, False Alarm, etc. We promise all the cameras have been carefully checked and packaged before shipping. BTW, we offer the lifetime technical support for your camera, and are happy to provide all possible support for you. If you have any questions or ambiguities during using, please feel free to contact us. We will try to find a good solution with our professional camera engineers.

Warm Regards,
Jeeber Service Team

Official Website

EN: Scan the QR Code to Get the Multi-language Electronic Manual
DE: Scannen Sie den QR-Code, um das mehrsprachige elektronische Handbuch zu erhalten
I T: Scansiona il codice QR per ottenere il manuale elettronico multilingue
FR: Scannez le code QR pour obtenir le manuel electronique multilingue
ES: Escanee el codigo QR para obtener el manual electronico en variosidiomas

Meet the Security Camera



1. Antenna
2. Lens
3. White Light
4. Indicator Light
5. PIR Sensor
6. Detachable Stand
7. Charging Port
8. Speaker
9. Restart Button
10. SD Card Slot
11. Power Button

Power Button	Long press for above 5s until the device emits a tip sound to turn on/off the camera
	Double click the power button to make the device enter the scanning mode
SD Card Slot	Support local SD Card storage (up to 128G)
Indicator Light	Blue: Working mode Off: Sleep mode Yellow: Charging mode Green: Fully charged mode
Charging Portt	Use 5V 2A power adapter (not included) to charge this camera

APP Installation and Account Registration

Download 'VicoHome' APP
Method 1: Download 'VicoHome' APP from APP Store (iOS) or Google Play (Android);
Method 2: Scan 'VicoHome' APP QR code to download it.

Scan the QR Code to Download the APP

Scan the QR Code to Download the APP
Tips: Please turn on 2 below permissions while using this APP for the first time.
1)Allow 'VicoHome' APP to access mobile cellular data and wireless LAN or it will fail to add IP camera.
2)Allow 'VicoHome' APP to receive pushed message or the phone will not receive alarm push when motion detection or audible alarm is triggered.

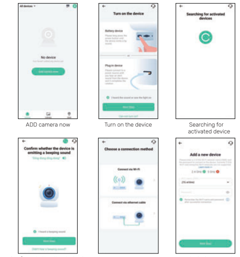
Register Account
New users need to register by email. The concrete steps are as following:
1) Click "Sign up for a new account";
2) Follow the steps to complete the registration of the account;
3) Log in.
Note:
- When registering a new account, please choose the region which you are actually in and correct country code. (Different registered regions can't share the camera.)
- Please choose to register by e-mail.

How to Add a Camera to APP
Before Using:
1) Please insert the Micro SD card before power on, otherwise, the SD card cannot be detected.
2) Put the camera and smart phone 1-3 ft (30-100 cm) away from the router to set Wi-Fi.
3) Make sure that the camera is using 2.4GHz Wi-Fi.

How to Add a Camera to APP

Before Using:
1) Please insert the Micro SD card before power on, otherwise, the SD card cannot be detected.
2) Put the camera and smart phone 1-3 ft (30-100 cm) away from the router to set Wi-Fi.
3) Make sure that the camera is using 2.4GHz Wi-Fi.

Wi-Fi Connection Steps



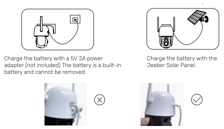
ADD camera now — Turn on the device — Searching for activated device
Confirm whether the device is emitting a beeping sound — Connect via Wi-Fi — Input Wi-Fi Password

Scan QR code to connect — Wait for Connection Successfully

(**Note:** If it can't be powered on, please plug in DC 5V 2A power adapter to charge the camera for 15min first)

My camera fails to connect Wi-Fi?
1. If you don't hear a beeping sound, please double click the power button to make the device enter the scanning mode.
2. Please make sure the Wi-Fi the camera connected is 2.4GHz. In our experience, network connection is failed in most cases, which is caused by that users used 5GHz WIFI.
3. Make sure the password correction of the Wi-Fi. (Note: the password of the WiFi cannot include single quote, underline, space and virgule (/).
4. Check the number of the devices your router connected. In general, the router has a connection limits. Once the devices that your router connected excess the its max limit numbers, other devices will cannot connect the router.
5. Make sure the QR code on the phone screen is normal and the distance between the phone and the camera lens is 10-15cm (3.9-5.9inch) during the scanning process.
6. After checking the above information, if the camera cannot connect the Wi-Fi, please try to re-download the APP, reset the camera and restart the router, and then add the camera again.
7. If you tried all steps, but still no luck, please message your order and problem to help@jeebervip.com

Charge the Battery



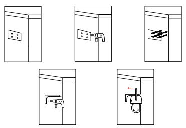
Charge the battery with a 5V 2A power adapter (not included) The battery is a built-in battery and cannot be removed.

Charge the battery with the Jeeber Solar Panel.

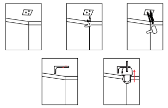
For the weatherproof performance, always cover the USB charging port with the rubber plug after finishing charging the battery.

Installation Guides

Two Installation Methods
Method 1: Wall Mounted Installation

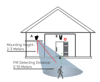


Method 2: Ceiling installation



Select a Good Spot for Your Camera
- Install the camera 2-3 meters (7-10 ft) above ground. The detection range of the motion sensor would be maximized at such a height.
- For effective motion detection, please install the camera angularly.

NOTE: If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



Notes on PIR Motion Sensor

PIR Sensor Detection Range
The PIR detection range can be customized to meet your specific needs. You may refer to the following table to set it up in Device Settings via VicoHome App

Sensitivity	Detection Distance (For moving and living objects)
Low	Up to 2-5 meters
Med	Up to 5-8 meters
High	Up to 8-10 meters

Important Notes on Reducing False Alarms

- Do not face the camera towards any objects with bright lights, including sunshine, bright lamp lights, etc.
- Do not place the camera near any outlets, including the air conditioner vents, humidifier outlets, the heat transfer vents of projectors, etc.
- Do not install the camera at places with strong wind.
- Do not face the camera towards a mirror.
- Keep the camera at least 1 meter away from any wireless devices, including WiFi routers and phones in order to avoid wireless interference.

FAQs

For more detailed FAQs, please log in to the APP, search in "User"-"FAQ"-"Support"

The device prompts offline?
1) Check whether the equipment is in the power-on state, and observe whether the working light of the equipment is on normally
2) Check whether the Wi-Fi network is in good condition and restart the router.
3) If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended to move the router to a closer place or add a Wi-Fi amplifier to improve the Wi-Fi performance of the home.
4) Delete the camera from your VicoHome account and add it again after resetting the device.Check whether the device firmware and application program are the latest version.

Alarm push frequently?
1. In the app, lower the sensitivity of the motion detection alarm.
2. Check whether there are objects that interfere with and trigger the PIR sensor in the field of view of the device, such as the outdoor unit of the air conditioner, driving cars, passing pedestrians, etc. The angle of the device can be adjusted appropriately to avoid these easily disturbing objects.

The phone cannot receive the alarm push?
1) Turn on all the push permissions of the "VicoHome" application in the system settings of your mobile phone.
2) Make sure that the device's motion detection function is successfully turned on.
3) Restart the phone, and clear the cache on Android phones.
4) Check whether the network is good.

What should I do if the image is reversed?
Go to the "Camera Setting" of the app, click "Video Settings" - "Rotate Image" - "Rotate Image On/Off"

My camera fails to connect Wi-Fi?
1) If you don't hear a beeping sound, please double click the power button to make the device enter the scanning mode.
2) Please make sure the Wi-Fi the camera connected is 2.4GHz. In our experience, network connection is failed in most cases, which is caused by that users used 5GHz WIFI.
3) Make sure the password correction of the Wi-Fi. (Note: the password of the WiFi cannot include single quote, underline, space and virgule (/).

4) Check the number of the devices your router connected. In general, the router has a connection limits. Once the devices that your router connected excess the its max limit numbers, other devices will cannot connect the router.
5) Make sure the QR code on the phone screen is normal and the distance between the phone and the camera lens is 10-15cm (3.9-5.9inch) during the scanning process.
6) After checking the above information, if the camera cannot connect the Wi-Fi, please try to re-download the APP, reset the camera and restart the router, and then add the camera again.
7) If you tried all steps, but still no luck, please message your order and problem to help@jeebervip.com

SD card not recognized?
1) Support capacity is 8-128GB Micro SD card.
2) Before use, make sure to format the Micro SD card as FAT32 or exFAT file system on the computer, then insert it into the camera, and finally perform the format memory card operation on the camera again.
3) If the Micro SD card is not recognized during use, it is generally a quality problem of the Micro SD card, and it is necessary to replace the memory card with more stable reading and writing.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device. pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates. uses and can radiate radio frequency energy and. If not installed and used in accordance with the instructions. may cause harmful interference to radio communications. However. there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Responsible for compliance could void the users authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).
Any Changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment.

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1) This device may not cause harmful interference. and.
2) This device must accept any interference received. including interference that may cause undesired operation.

FCC Radiation Exposure Statement:
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

150mm

100mm

成品尺寸：100*150mm　展开尺寸：700*150mm

尺 寸 公 差			要求	品名	IPC E93XJ33 环球易达 快速指南		比例	1 : 1	日 期 DATE	2023.06.19
位 数	尺 寸	角 度	157g铜版纸，四色印刷，过哑油 共14P，RoHS	料号		设 计 DESIGNED	夏嫒媛		审 核 CHECKED	吴云哲
x / x . x	±1mm	±1°		版 本 FORMAT	A	制 图 DRAWN			批 准 APPROVED	
		±1°								
记 事		变更NO.	年/月/日	深圳奥尼电子股份有限公司 SHENZHEN AONI ELECTRONIC CO., LTD						