

105mm

oneisall

TRANSFORM HOW YOU PET

Pet Automatic Feeder & Gravity Water Dispenser with WiFi

Model: PF14S

User Manual ON-D230

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Safety Warning

1. Select a stable and firm location to install the feeder to avoid it from shaking or toppling over.

2. Ensure that the installation environment is dry and away from water sources and damp areas.

3. Before adding pet food, check if the food is suitable for feeding to avoid using deteriorated or unsuitable food.

4. Set on appropriate feeding amount and time, and do not overfeed to prevent pet obesity or indigestion.

5. Observe the pet's eating situation regularly and adjust in time if there is any abnormality.

6. Clean the feeder regularly to keep it clean and hygienic and prevent the growth of bacteria.

7. Pay attention to keeping the battery fully charged or the power connection normal.

8. These packaging bags may cause suffocation. Keep them away from children and pets.

9. Do not use the feeder when the pet cannot reach the food plate or has any physical disability.

10. Do not put your fingers into the food outlet or let your fingers touch the rotor.

11. Do not immerse the base part in water at any time, otherwise it may damage electronic components, such as the control panel.

01

Product Overview

Front View

1. Decorative Panel

2. Water Tank

3. Bottle Cap

4. Stainless Steel Bowl (Water)

5. Water Bowl Base

6. Main Unit

7. LED Display

8. Control Knob

9. Food Outlet

10. Food Bowl Base

11. Stainless Steel Bowl (Food)

12. Food Tank Latch

13. Impeller

14. Food Tank

15. Lid

16. Desiccant Box

Bottom View

17. Battery Compartment

18. USB-C Power Jack

02

Package Contents

1 x Smart Feeder

2 x Stainless Steel Bowls & Base

1 x Power Adapter & Cable(USB-C)

1x Desiccant Bag

1x User Manual

03

Assemble the Feeder

1. Remove the feeder and all accessories from the packaging.

2. Connect the power cable and adapter to the device. Insert 4xAA alkaline batteries (not included) for backup power.

3. Place the stainless steel bowl on the base and insert it into the bottom of the feeder main unit.

4. Open the top lid and place the desiccant bag inside. (We recommend replacing the desiccant monthly)

04

5. Add dry pet food into the food tank and close the lid.

6. Fill the water tank with water, tighten the cap and place the tank into the designated slot.

Note:

Kibble size allowed: ≤ 0.5 in (13mm)

Do not use it for canned food or wet food.

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LED Display Introduction

Manual Feeding

Locked / Unlocked

FEED

RESET

Reset

LED Indicator

WiFi Signal

Battery Level

06

Control Knob

Press and hold the knob for 3 seconds—Lock/Unlock

Press and hold the knob for 7 seconds—Restore factory settings

Click—Confirm

Rotate—Menu Selection / Adjust Value

07

Indicator Light

Indicator	Status	Description
Wi-Fi Signal	Flashing	Waiting for connection or offline
	Solid	Connected successfully
Battery Level	Solid	Fully charged
	Flashing	Low battery
LED Indicator	Solid Blue	Illuminates the tank

Note:

Turn knob clockwise to bulb icon, click knob to switch off light. When battery powered only, the icon lights up.

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Connect to APP

Preparation

1. System Requirements: iOS 9.0 or above / Android 4.4 or above

2. Wi-Fi Compatibility: The feeder supports 2.4GHz and 5G Hz Wi-Fi. Please connect your phone to a Wi-Fi network.

3. Wi-Fi Password: Composed of up to 12 letters and numbers, no symbols or Chinese characters.

4. Bluetooth & Location: Turn on Bluetooth and Location Services on your phone.

5. Distance: Keep the feeder within 33 ft (10 m) of your Wi-Fi router, with no walls in between.

Download App & Log In

Scan the QR code or search for "Tuya Smart" or "Smart Life" in the App Store or Google Play.

Tuya Smart

Smart Life

App Store

Google Play

Note:

After app setup, schedule feedings right from your phone. The app language follows your phone's default language.

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Add Device

Press and hold the knob for 3 seconds to unlock. Select RESET, then press and hold the knob for 7 seconds to enter pairing mode.

Turn on Bluetooth and Wi-Fi on your phone. Open the App, tap "Add Device" or "+".

Select "PF14S" when it appears, then tap "Add".

Enter your Wi-Fi name and password, then tap "Next".

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Once connected, tap "Done". The Wi-Fi indicator will remain solid.

11:55

PF14S

Feeding history

Enter the main interface. Select the portion size, then tap "Quick" to start feeding immediately.

11:55

PF14S

Feeding history

Add Meal Plan

1. Tap "Meal Plan" to open the settings page.

2. Tap "Add" to create a feeding schedule.

3. Set the time and portion, then tap "Save" to confirm.

11:55

Meal Plan

11:55

Meal Plan

Meal Plan Examples

Plan 1: 08:30 (Wed-Sat) — 6 Portions

Plan 2: 12:00 (Every Day) — 12 Portions

11:55

Meal Plan

11:55

Meal Plan

Feed Record

1. Click "Feed Record".

2. Enter "Feeding History" page

11:55

Feed Record

11:55

Feed Record

Note:

If the feeder goes offline, the device will continue feeding according to your set plan, but new records will not be saved.

Manual Feeding

Press and hold the knob for 3 seconds to unlock.

Turn the knob to "FEED" and press it once to dispense food manually.

FEED

RESET

FEED

RESET

Reset

Press and hold the knob for 3 seconds to unlock.

Turn the knob to the "RESET" and long press it for 7 seconds to restore factory settings.

FEED

RESET

FEED

RESET

Note:

Two beeps indicate a successful reset.

Disassemble for Cleaning

1. Unplug the power cord.

2. Remove the top lid: Press and hold the snap button to lift the top lid upwards.

3. Remove the food tank: Dial the latches on both sides to the unlocked position.

4. Remove the water tank, stainless steel bowls, and base.

Washable parts

Wipe the surface of main unit with a damp cloth only.

Note:

Do not wash in a dishwasher. Tip: For your pet's health, clean at least once a month.

Non-washable parts

Do not rinse or immerse in water.

Note:

Do not rinse or immerse in water.

Troubleshooting

Please attach your troubleshooting and order ID, contact us via email support@oneisall.com. We would help you solve the problem fast.

Problems	Solutions
Device does not deliver food	Check if the power supply is normal. Try manual feeding to see if food can be released. Make sure the kibble size is under 0.5inch (13mm). Check if the current time is correct and if the feeding schedule is saved. Check if the food outlet is clogged with too much food.
Buttons not responding	After 30 seconds of inactivity, the buttons lock automatically. Press and hold the knob for 3 seconds to unlock. If powered by batteries only, the device enters standby mode and the screen remains off.
Screen not lighting up	Feeding will still work as scheduled. Press the knob to wake the screen. After all feeding plans are completed, the MEAL indicator turns off. It will light up again after midnight (00:00).
MEAL indicator not lighting up	Different kibble sizes may cause slight variations in portions. Note: Larger discrepancies during the first few feedings are normal. After about six feedings, the portion size will stabilize.
Feeding amount inaccurate	Note: Larger discrepancies during the first few feedings are normal. After about six feedings, the portion size will stabilize.
Cannot Connect to Wi-Fi	① Ensure the device is powered on and within range. ② Re-enter the correct Wi-Fi password. ③ Restart the router/modem. ④ Enable Bluetooth on your phone (if prompted by the app).

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Warranty Information

Oneisall offers a standard 2-year warranty. If you have any issues with your Oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our Oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing Oneisall.

Please note that the Oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

support@oneisall.com

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www.oneisall.com

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GPSR Product Information

EC REP

Name: Apex CE Specialists GmbH
Add: Grafenberger Allee 277-287,40237 Düsseldorf,DE
Contact Person: Wells Yan
Zip Code: 40237
E-Mail: info@apex-ce.de

UK REP

Name: APEX CE SPECIALISTS LIMITED
Add: 6f East Union Street, Manchester, England, M16 9AE
Contact: Wells
Tel: +441616371080
E-Mail: info@apex-ce.com

GPSR Manufacturer Information

Business Name: Shenzhenbenfendianzishangwuyouxangongsi
Manufacturer's Address: CN, 518000, Guangdong Sheng, Shenzhen, Longhua District, Minxin Community Bishu Longting Building 8 Unit, 7B
Tel: +86185 6587 6424
E-Mail: topservice4u@hotmail.com

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FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

MODIFICATION: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the device.

This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

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TRANSFORM HOW YOU PET

Any problem you have, please contact us: support@oneisall.com

QR Code

Oneisall support

ON-D230

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PF14S WIFI款喂食器说明书

尺寸: 105X140mm

材质: 128g双铜

印刷: 封面4色印刷 4色印刷

折叠方式: 骑马钉

C0 M63 Y100 K0