150 mm

171 mm

oneisall

Automatic Pet Feeder with WIFI

2.4GHz WiFi Only

User Manual

DN0350J

Scan to get support

How to Use App

Scan to get User Manual

Thank you for choosing us!To use the feeder correctly,please take a moment to read this User Manual before you use the product. If any accessories are missing, there are quality issues, or you have any questions about using the product, please feel free to contact us via support@oneisall.com

For more information, you can visit our website: www.oneisall.com

We sincerely look forward to work on our website regularly. You are welcome to report and share your own experience of our products.

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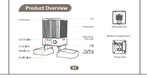
In the Package

UK/US

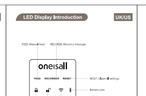
Product Overview



01

LED Display Introduction

UK/US

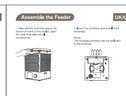


02

Assemble the Feeder

UK/US

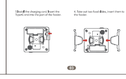
Make sure the power cord is unplugged before assembly. Remove the screw from the screw bag and the triple outlet from the accessories bag.



① Push the triple outlet into the slot on the bottom of the feeder.

② Secure the triple outlet with the screw.

③ Plug the power cord into the triple outlet.

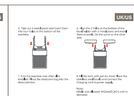


④ Place the food bowl onto the feeder.

⑤ Plug the power adapter into the triple outlet.

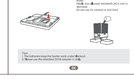
⑥ Connect the power adapter to the power outlet.

03



① Align the anti-pinch lid with the feeder and push it down.

② Rotate the lid clockwise until it locks into place.



③ Remove the anti-pinch lid and the food bowl.

④ Add food into the food bowl.

⑤ Reinstall the food bowl and the anti-pinch lid.

Note:

1. Ensure the lid is properly secured before plugging in the power cord.
2. Do not overfill the food bowl to avoid food spillage.

04

Connect to APP

UK/US

The feeder supports 2.4GHz dual-band wifi

System requirements:

iOS 9.0 and above | Android 6.0 and above | Bluetooth 4.2 or above

Scan to download the App or search "oneisall" in the app store.

Scan to get

Note:

1. Connect with the same 2.4GHz wifi network as when setting up the device. Make sure your wifi password is correct and the wifi signal is strong.
2. Keep your phone close to the feeder during the setup process.

3. Tap the "+" button in the top right corner of the app and select the feeder model.
4. Follow the on-screen instructions to enter your wifi password and wait for the connection to be established.
5. Once connected, you can control the feeder, set feeding schedules, and monitor your pet's feeding habits through the app.

Note:

- The app will guide you through the pairing process. Make sure the feeder is in pairing mode (indicated by a flashing blue light).
- If you encounter any issues during the setup, refer to the troubleshooting section in the app or contact our customer support for assistance.

05

5. To activate the feeder, tap on the "Plus (+)" button in the app and select the feeder model. Follow the on-screen instructions to connect the feeder to your wifi network. Make sure your phone is connected to the same wifi network as the feeder.

If you are using someone as the sub power supply for the feeder, a battery icon will be displayed on the device.

06

6. On the app, click the "+" symbol in the upper right corner. Wait for it to add a new feeder to your account.

7. Within the app, click the "Edit Device" feature to bind the device as described in the following steps.

07

8. When connecting the feeder for the first time, it will enter pairing mode automatically. If you need to reset the feeder, press and hold the RESET button on the back of the feeder for 5 seconds until you hear a beep.

9. Once the device is successfully connected, you can customize its settings, such as setting feeding schedules, adjusting portion sizes, and naming the device.

08

10. Once connected, the feeder will appear in the app's dashboard. You can now control the feeder remotely, monitor its status, and receive notifications.

11. Ensure the desired amount of food is in the bowl for the appropriate size of the pet. Adjust the portion size as needed using the app.

09

Manual Feeding Setting

UK/US

1. Press the manual feeding button on the feeder to dispense a small amount of food immediately.

2. Ensure the desired amount of food is in the bowl for the appropriate size of the pet. Adjust the portion size as needed using the app.

10

Feeding Schedule Settings

UK/US

1. Click on the "Add Plan" option to create a new feeding schedule.

2. Edit the desired number of days of the week, time, and portion size for each feeding. Click "Save" to save the feeding schedule.

11

Once the settings are properly configured, you will receive a notification reminder.

You have the flexibility to create up to 10 feeding schedules per day.

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View the Feeding Log

UK/US

1. Click on the "Feed Record" option to view the feeding log and check the feeding history.

Slow Feed Setting

By using a slow feeder bowl, you can help slow down the eating pace of your pet, promoting better digestion and preventing issues like bloating or choking. It's a simple and effective way to ensure your pet's well-being.

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Share and Remove Devices

UK/US

Share the device

1. Click on the "Share Device" button on the device management page. Enter the email address of the person you want to share the device with.

2. Tap on "Share Device" to share the feeder with your family and friends.

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Remove devices

1. On the device list screen, press and hold the device you want to remove. A pop-up menu will appear. Select "Remove Device" option.

Statement for 10816 Router

State of the Icon	Indications
Icon Blue	Connecting to network
White Blue on	Connected to network
White Blue quickly	Disconnected from the network. No device connected to the router for more than 2 minutes after pairing successfully.
White Blue slowly	Disconnected from the network and does not have internet access after pairing successfully.

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Statement for Battery Icon

UK/US

When the battery is full charged, the power icon will be displayed in white. However, if the battery level drops to 20% or lower, the power icon will change to red, indicating that it is time to recharge the battery.

If you are using the feeder in the wiring mode, the battery icon will not be displayed. Instead, it will show the power icon.

Record A Message

UK/US

To add a new voice prompt, turn the feeder on and press the "RECORD/MSG" button. The voice will start recording. Once recording is complete, release the button. You can record a maximum of 10 seconds. The recording will be saved and played back as the feeding message.

1. Before recording, make sure the feeder is in a quiet environment to minimize background noise.
2. Speak clearly and at a moderate pace for the best results.
3. If you're not satisfied with the recording, you can always re-record it by following the same steps.

16

The Desired Amount of Kibbles

UK/US

Based on the feeder's characteristics, the type of the kibble can yield maximum performance.

Here's the data from our experiment:

Cup	Portion	Grain
1#	2	7g
1#	3	11
1#	4	15
1#	5	18
1#	6	22
1#	7	26
1#	8	29
1#	9	33
1#	10	37

Please note that the provided data is the reference experience only. It is recommended to conduct your own testing to determine the appropriate amount of dry food for your specific pet, considering factors such as their age, weight, and dietary needs.

Caution:

- **Please clear the food in the "FEED BOWL" on the day before the schedule of food that is to be changed is set.**
- **If the food is changed to a new one, please clear the original food in the feeder and then add the new food to avoid the mixing of the old and new food, which may affect the feeding effect.**

17

Tips for Cleaning

UK/US

1. Before cleaning, make sure to unplug the power cord from the feeder.

2. Wipe the exterior of the feeder with a damp cloth and mild detergent. Avoid using abrasive cleaners or scrubbers that may damage the surface.

3. Remove the food bowl and wash it with warm, soapy water. Rinse it thoroughly and dry it completely before reattaching it to the feeder.

4. Clean the food outlet and the surrounding area with a damp cloth to prevent any buildup of food or debris.

5. Regularly check the feeder for any signs of wear or damage, such as cracks or loose parts. Replace any damaged components as needed.

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Specification

UK/US

Model	PF04(S)-PRO
Input	100-240V~50/60Hz
Output	5V⎓1.5A (7.5W)
Capacity	2L Cup (0.75 dry food)
Portion Size	1-10 Portion (10 Cup in 1)
Material	ABS+PC(Food Grade)
Size	11.8*7.5*15.7in
Food	Dry Food, Not Suitable for Canned
Power Supply	Cord-supported Electronic Device

Use Precautions

1. The feeder is recommended for pets over 6 months old. Please ensure your pet meets the appropriate age requirement before using the feeder.
2. The feeder is designed to accommodate dry kibble. Avoid using wet or moist food, as it may cause clogging or damage to the feeder.
3. Please do not overload the feeder beyond its capacity. Overfilling can lead to food spillage or malfunction of the feeder.
4. Regularly clean the feeder, including the food bowl and the exterior, to maintain hygiene and prevent the growth of bacteria or mold.
5. Keep the feeder away from direct sunlight, heat sources, and moisture to prevent damage to the electronic components.
6. Supervise your pet during mealtimes, especially if they have a tendency to eat quickly or have dietary restrictions.
7. If you notice any unusual behavior or changes in your pet's eating habits, consult with a veterinarian.
8. Do not attempt to repair the feeder yourself. Contact our customer support team for assistance with any technical issues or malfunctions.
9. Please read the user manual carefully before using the feeder and follow the instructions provided.

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Troubleshooting

UK/US

If you encounter any issues with your feeder, please refer to the following troubleshooting guide. If the problem persists, please contact our customer support team at support@oneisall.com for further assistance.

Problems	Solutions
Pre-feeder can not work	Check if the power connected ●
	Do not use the batteries, we only work "Charging Mode" with the power adapter ●
Network Supported	Only 2.4Ghz WiFi and not supported by 5 and 6 wifi ●
Pre-Drill do not work	Try to press and hold the Pre-feeder on the feeder ●
Food Stuck and Unable to Dispense	Make sure the Food Bowl Lid is Closed ●
	Check if the food bowl is clean and dry ●
	Check if the food bowl is not full ●
	Remove the food bowl, and then reinstall it ●
	If the food bowl is the issue, clean it. ●
	If you can not solve it, please contact the customer.
LED Display is off	When using the battery mode, the LED screen remains off to conserve power. Press the feed button to activate the LED screen. ●

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Issues of connection

UK/US

A. Fail to connect to network.

1. Please make sure the device is in pairing mode. Regular on/off is powered by the adapter.
2. Make sure the feeder is properly powered by a power source.
3. Double-check the accuracy of the network SSID and password.
4. Ensure that the feeder is within the range of your Wi-Fi network. Move it closer to the router if necessary.
5. Confirm that the router allows the connection of new devices.
6. Restart your router and modem, then attempt to connect the feeder again.

B. The device cannot be found.

1. Verify that Wi-Fi is enabled on your mobile device.
2. If the device cannot be found during the pairing process, please check if you have entered the correct Wi-Fi password. Ensure that the feeder is within the range of your Wi-Fi network and that the signal strength is sufficient.
3. Restart both your mobile device and the feeder, then attempt to pair them again.

C. The feeder display is off line.

1. Check if your device is properly connected to the network.
2. Ensure that your Wi-Fi network is functioning correctly and that the 2.4G frequency is enabled.
3. Verify that the feeder is within the range of your Wi-Fi network and has a strong signal.
4. Restart your router and modem, then reconnect the feeder.
5. If the issue persists, try resetting the feeder to its factory settings and reconfiguring the network connection.

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Warranty

UK/US

The Automatic Feeder provided by us with specific qualifications, trademarks, you may enjoy the following rights under the conditions and terms of this warranty.

1)Network Interruption & Activities Customer Support

If the network or the customer service server of the Automatic Feeder is interrupted due to force majeure, maintenance, upgrade, etc., we will inform you in advance by email, app push notification or other means.

How to Retrieve Warranty Claim?

If you encounter any issues with your product, please contact our customer support team at support@oneisall.com. Provide a detailed description of the problem, including any error messages or unusual behavior you've observed.

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Follow Us on Ins

Scan to get

Follow Us on FB

Scan to get

Follow Us on TT

Scan to get

Follow Us on YT

22

FCC Warning Statement:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co- located for operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2)This device must accept any interference received, including interference that may cause undesired operation.