Mimitakara®

# @goodHearing A1

# User Guide

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## 1. ACCESSORIES

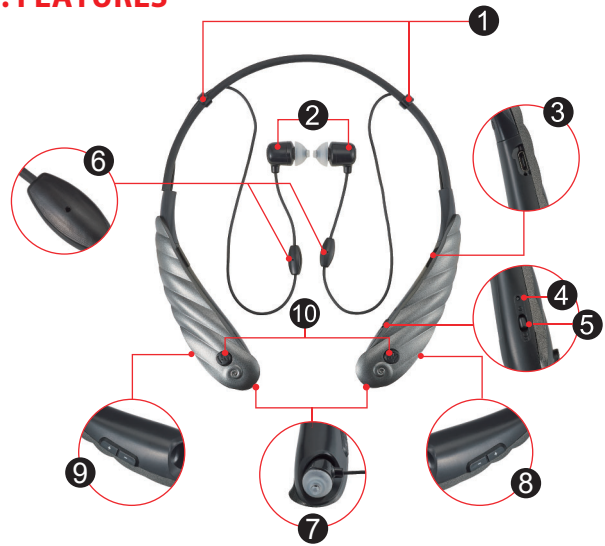
❶ Main device with replaceable earbuds (M size)

❷ 3 x Additional pair of L, S & Mini size earbuds

❸ Cleaning Brush

❹ USB Cable

## 2. FEATURES

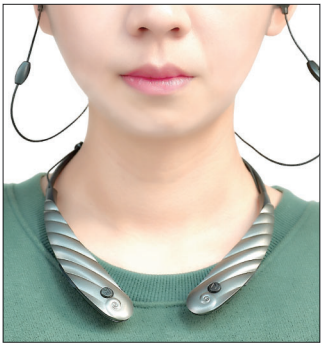


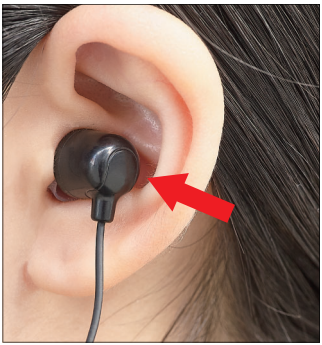

❶ Cable Clips
❷ Earphones
❸ Charging Port
❹ LED Indicator
❺ Power Switch
❻ Dual Microphone
❼ Magnetic Earphone Holders
❽ Left Volume Controller
❾ Right Volume Controller
❿ Mode / Bluetooth Connect

## 3. SET UP

### 3.1) Wearing Instructions

1) Simply place the device around your neck, under your shirt collar or on the neck and place the earbuds into your ear.





2) The power switch is on the left side of the device facing your neck.

3) The goodHearing A1 has adjustable volume settings. To adjust the volume of the device, the right and left sides + / – buttons situated on the outer sides base of the device, increase and decrease the volume respectively to suit your preferred specification

CAUTION: LISTENING AT A HIGH VOLUMES MAY DAMAGE YOUR HEARING

4) We suggest placing the device around your neck, under your collar to avoid it from rubbing against objects in order to reduce static sounds (Ensure the microphone is not obstructed for optimum sound quality)

## 3.2) Recharging Instruction

1) Charging the battery before use is recommended but not required. The goodHearing A1 comes pre-charged however initial charge will vary.

2) 3+ hours for full charge gives up to 10 hours of usage time

3) When plugged into a power source

Solid RED LED Indicator : Charging

Solid BLUE LED Indicator : Fully charged

### 3.3) Switching Between Modes

1) There are 3 pre-set modes on the goodHearing A1.

- General : Standard Mode
  Mostly used indoors where the environment is not too noisy.

- Conversation : Noise Cancelling Mode
  Used in louder environment such as outdoor public areas, restaurants.

- In-car : High-level Noise Cancelling Mode
  Providing superior noise cancelling in even the loudest environments, such as in transportation.

2) To switch between the 3 modes click the Ⓜ button (located on the center of the goodHearing A1 device). A beep will be heard when switching between the 3 modes to indicate which mode it is currently set.

- Mode 1 : A single beep will be heard (General: Standard Mode)

- Mode 2 : Two beeps will be heard (Conversation: Noise Cancelling Mode)

- Mode 3 : Three beeps will be heard (In-car: High-level Noise Cancelling Mode)

## 4. PAIRING BLUETOOTH

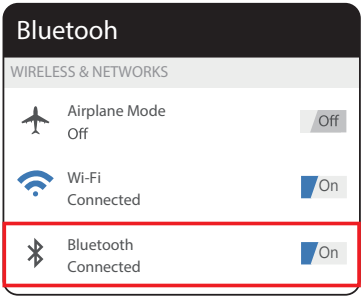
4.1) Download App

Please scan QR code to download the App or search “goodHearing” on App Store / Google Play

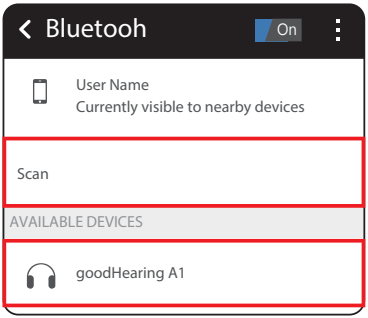
goodHearing | iOS | Android

4.2) Bluetooth Connect

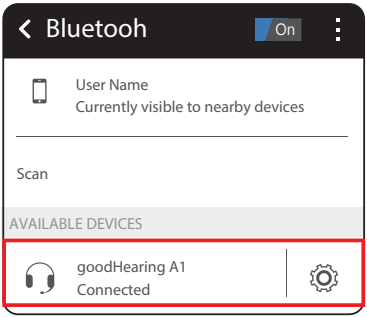
1. Turn on goodHearing A1 and have both devices within arm length of each other.
2. Press and hold the Ⓜ for 3 seconds, the LED Indicator will flash alternating BLUE and RED colors.
3. Turn on the Bluetooth function on your mobile device.




4. Scan for nearby devices, search and pair with goodHearing A1.



5. When pairing has been successful your phone will show that the status is “Connected” with goodHearing A1.




※The pairing steps may vary according to your mobile operating system.

## 4.3) Notes

- Paired devices will remember each other unless pairing information is deleted manually, so there is no need to pair again. The goodHearing A1 can pair and remember 2 Bluetooth devices.
- Repeat the steps outlined above to set-up your goodHearing A1 with another Bluetooth device.
- When a 3rd Bluetooth device is paired, the oldest pairing device information with goodHearing A1 will be deleted.
- The goodHearing A1 will connect automatically with the latest connected Bluetooth device.
- If you want to use another Bluetooth device to pair with goodHearing A1, switch off the Bluetooth function of the current Bluetooth device, connect the new Bluetooth mobile device to the unit by selecting goodHearing A1 on the Bluetooth device list and press connect.

- When the Bluetooth device that is connected to the goodHearing A1 is not playing any sort of media, the device will automatically switch back to being its primary function until the connected device starts playing media or receives a phone call again.
- Should the Bluetooth be disconnected due to range or any other reason, reconnect the goodHearing A1 with the device that you wish to pair it with.
- If you have connected the goodHearing A1 to a device and the 2 devices gets out of connecting range, the goodHearing A1 will have a reminder tone in the background.
  To switch this tone off, simple turn off the unit for 5 seconds and turn it back on.

## 5. SAFETY & MAINTENANCE

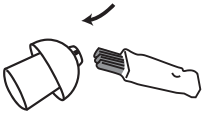
### 5.1) Earbud Maintenance

- Clean your ear thoroughly before each use.

Before each use

- Remove all remaining debris from the earbud and ensure that the hole on the side is also free from any debris after each use.

After each use



※ Use the Cleaning Brush to clean any earwax adhered on the hearing aid, especially in and around the hearing aid and earbud tip.

## 5.2) Battery Maintenance

- Do not consistently discharge the battery completely before recharging as this may cause depletion of the batteries life.

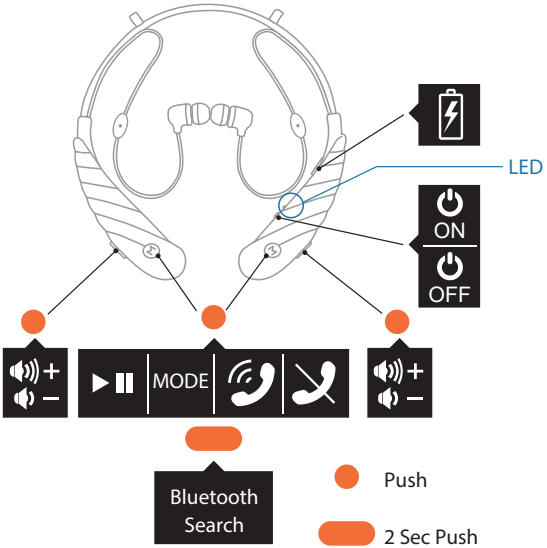
- We suggest recharging goodHearing A1 regardless of its battery status before sleeping at night.

- Do not attempt to remove the battery as this may cause damage to the goodHearing A1 device or may cause injuries.

- Ensure the device is fully charged before removing it from charge.

## 5.3) LED Indicator status

- Solid RED: Charging
- Solid BLUE: Fully Charged
- Flashing BLUE: ON (working normally)
- Flashing RED and BLUE:
  Searching for Bluetooth devices to be paired
- Flashing PURPLE:
  Bluetooth Connected with media playing



| LED Indicator | |
|---|---|
| | Red : ON / OFF |
| | Blue : Bluetooth Standby |
| | Red & Blue : Bluetooth Search |
| | Red-Purple-Blue : Bluetooth Connected with media playing |
| | Blue : Fully Charged |
| | Red : Charging |

## 6. FAQ

### No Sound ?

- Turn on the device
- Increase the volume
- Clean out the earphone caps
- Check if the earphone cable damages
- Recharge the device

### Charging problems?

- Check that the USB is connected correctly
- Ensure that the power supply is normal (wall outlet switch is on)

### Is it compatible for both Android and iOS systems ?

Yes, is compatible for both Android and iOS systems

## Can’t power on

Out of battery and needs to be charged

## There is a lag when I change from listening to media on my phone and back to the hearing aid function is this normal?

Yes, there may be up to 5 second delay depends on the operating system you currently running on your phone

## Can I pick up phone calls with the hearing aid ?

Yes, you can, depend on Android or iOS system, your phones will have a default tone that the hearing aid will play as a ringtone

## There is still no sound on my SONY phone ?

Please turn off the following sound settings: Screen lock sound, Vibration on touch, Keyboard touch tone

## There is still no sound on my HTC phone ?

Please turn off the following sound settings: Touch sounds, Screen lock sounds, Pull-to-refresh sound, Keyboard touch tones

## 7. SPECIFICATION

| |
|---|
| Max. Output @ SPL 90 dB |
| 135 ± 5 dB |
| Max. Gain |
| 60 ± 5 dB |
| Continuous Use |
| Up to 10 hours per charge |
| Listening Mode |
| 3 Modes |
| Suitable for |
| People with moderate to severe hearing loss |
| Storage Temperature: |
| 14°F ~ 140°F |
| Storage Humidity |
| 30% ~ 85% |
| Dimension |
| 160 x 190 x 11 mm |
| Weight |
| 35 g |
| Place of Origin |
| Taiwan |

## 8. WARNING AND REMINDER

- Keep the device dry
- Keep away from direct sunlight
- Keep away from reach of children
- Keep away from high temperature areas
- Avoid liquid near the device
- Avoid discharging the battery for long periods
- Avoid overcharging the device for excessive time periods
- Do not use the device at high volumes
- Do not listen for excessive time periods
- Do not attempt to fix the unit yourself, take it to an authorized dealer
- Ensure the earphones are fitted securely in the ear to reduce sound leak

## LEGAL INFORMATION

### Warranty

1. Mimitakara provides a one-year warranty,
2. Under normal conditions use, provides free repair services. Earplugs, horns, horn lines, (Personal hygiene accessories are not covered by the warranty)
3. The product improperly handled/ miss-used/ damaged shall be charged at the discretion when they need to be repaired.
4. Serious damage product or self-disassembly or modification will not be repaired.
5. Damage caused by uncontrolled factors such as natural disasters and fires is not covered in the warranty.
6. If you need repair services, please send the product with the warranty form to the company.
7. 30 day risk free money back guarantee
8. 31 to 60 days restocking fee

## FCC

Federal Communications Commission (FCC) Statement

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

## 15.21

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user' s authority to operate the equipment.

## FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

2. For portable operation, this device has been tested and meets FCC RF exposure guidelines. When used with an accessory that contains metal may not ensure compliance with FCC RF exposure guidelines.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference and 2) this device must accept any interference received, including interference that may cause undesired operation.

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