

# Mimitakara<sup>®</sup>



**6EN**

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**@goodHearing T3**

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**User Manual**



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# ! WELCOME !

Welcome to Mimitakara! We are thrilled to have you join our global family and be a part of our community. Choosing Mimitakara Hearing Aids to support you in your day-to-day life is a fantastic decision! If this is your first time experiencing Mimitakara products, we can assure you that it's going to be an awesome experience that will only take a few minutes to get familiar with.

To help you get started, this user guide will take you through all the necessary operations and initial setup. For a better user experience, we recommend wearing it throughout the day. At Mimitakara, we believe in connecting hearts and making a positive impact on people's lives through our products.

## ■ T3 HEARING AID ■

You have purchased the T3, a hearing device from the goodHearing series which incorporates our patented Millisecond Shift Technology to restore hearing loss. This device is designed to meet your needs in various environments and comes equipped with sound processing technology that uses up to 8 channels and three different hearing modes to suit your requirements. The T3 also includes True wireless technology with Hearing Aids capability that enables you to switch effortlessly between Bluetooth mode and Hearing Aid mode, allowing you to answer your phone, watch TV, listen to music, and enjoy high-quality sound with ease.

We recommend that you seek professional assistance first to understand your hearing condition and eliminate any pathological problems before wearing the device. It is important to adjust the volume within a moderate range, as high volume may cause hearing damage.

※ Please note that the Mimitakara T3 is not suitable for children under 3 years of age.

## ACCESSORIES

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- ❶ Hearing aid charging case
- ❷ Dual Type-C charging cable
- ❸ 3 Additional ear tip sizes
- ❹ (The main body is equipped with Medium Tips)  
Pair T3 Hearing aid
- ❺ Cleaning brush



## FEATURES

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# I BASIC SETUP I

## POWER ON / OFF

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### T3 Hearing aid

- Power ON: Remove the T3 from the Wireless Charging Case, it will power on automatically.
  - ※ It may not power ON if the battery is low, please recharge the unit before use.
- Power OFF: Place the T3 inside the Charging Case, it will turn off and start charging automatically.
  - ※ Please store your T3 in the Charging Case when not using it.
  - ※ The goodHearing T3 will store your last hearing setting preference.

## BLUETOOTH PAIRING ---

### Pairing between mobile device and T3 Hearing aid

- Ensure that the Transmitter is switched OFF
- Place the T3 hearing aids into your ears
- Use your mobile device to search nearby blue tooth device "goodHearing T3"
- Connect to the "goodHearing T3" device
- Once connected you will be able to listen to audio and answer calls from your mobile device

## WEARING INSTRUCTIONS

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### T3 Hearing Aid

- Remove the T3 hearing aid from the charging case and place each of the hearing aids in the correct ear. (The hearing aids are marked - [R: Right ear] and [L: Left ear]).
- Both hearing aids should have a snug sealed fit that is not too tight or loose
- ✕ If the earbuds don't fit comfortably, consider switching out the ear tips for a better fit.



## CHARGING INSTRUCTIONS

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※ Please tear off the insulation sticker on T3 hearing aid before charging

We recommend charging the Charging case (with T3 hearing aid inside) before initial use.

The goodHearing T3 uses high resolution sound processing which uses a wider 200Hz to 20,000 Hz frequency response rate - giving up to 6 hours of crystal clear sound quality

- Use the provided USB cables to charge the Transmitter and the Charging case.
- Use a USB charging adapter that is rated with an output voltage of 5V and an output current of over 250mA

※ USB adapter not included



● Charging Box :

**Flashing Red:** Charging

**Solid Red:** Charging Complete

No light: No power

(check power source and wire)



✕ When the charging box is out of power, there will be a whistling sound when T3 hearing aid put in, please charge it immediately.

● T3 Hearing Aid :

When T3 hearing aid puts into the charging box, it will automatically shut down and charge.

The indicator light at the bottom of T3 hearing aid **flashes blue** during charging, and turns off when fully charged.

If T3 hearing aid correctly puts into the charging box for charging, **the indicator light turns blue** and then turns off after 4 seconds.



※ Fast charging function: T3 hearing aid can be used for about 1 hour after 10 minutes of quick charging in the charging box, and about 4 hours of quick charging for 30 minutes.

## Notice

- ※ Avoid charging in high temperature environment.
- ※ When T3 hearing aid is not in use, please put it back into the charging box to charge immediately. If it is completely out of power, it will damage the battery.
- ※ With the increase of charging and discharging times, the battery will gradually age. It is recommended to replace the battery every two years. Please contact the dealer and do not replace it by yourself.

## MODES AND VOLUME

### ● T3 Hearing Aid (3 volume levels)

Once you have the T3 hearing aids in your ears, you can switch between the 3 volume levels to best suit your requirements by tapping on the mapping button on the hearing aids.

| Beeps | Volume control |
|-------|----------------|
| 1     | Min volume     |
| 2     | 50% volume     |
| 3     | Max volume     |



※ Reminder: Please adjust the volume appropriately, as excessive volume may cause hearing damage.

※ The Bluetooth function can only work one-to-one. When connecting to a Bluetooth device (such as a mobile phone), please turn off the transmitter; if you need to use the transmitter to receive audio, please turn off other Bluetooth devices.

## ● Mode 1: Assistive Listening Mode:

There are three levels of volume in Assistive Listening Mode, operated as follows:

Button : Decrease the volume

Button : Increase the volume

Button : Enter microphone mode, at this time **the blue light is on**, and the headphone audio is sent from the microphone transmitter to the headphone.

## ● Mode 2: Microphone Mode:

There are 15 levels of volume in the Microphone Mode.

Button : Decrease the volume of the microphone, the headphone will hear a beep, and when it reaches the minimum volume, there will be two beeps.

Button : Increase the volume of the microphone, the headphone will hear a beep, and when it reaches the maximum volume, there will be two beeps.

Button : Turn off the microphone mode, **the blue light flashes slowly**, and the headphone switch to assistive listening mode.

## INDICATOR LIGHT

| Charging Box                                                                                                                                                                      | Light                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Charging                                                                                                                                                                          |  Flashing Red         |
| Charging complete                                                                                                                                                                 |  Solid Red            |
| T3 placed correctly                                                                                                                                                               |  Blue last 4 sec.     |
| T3                                                                                                                                                                                | Light                                                                                                  |
| Charging                                                                                                                                                                          |  Flashing Blue        |
| Charging complete                                                                                                                                                                 |  Blue Light off       |
| ✘ After charging for more than 4 hours, the charging indicator is still flashing blue, means the charging box is almost out of power, please charge the charging box immediately. |                                                                                                        |
| Transmitter                                                                                                                                                                       | Light                                                                                                  |
| Charging                                                                                                                                                                          |  Flashing Red       |
| Charging complete                                                                                                                                                                 |  Solid Red          |
| Not connected T3                                                                                                                                                                  |  Flash Blue quickly |
| Auto-connected T3                                                                                                                                                                 |  Flash Blue slowly  |
| Mic-on mode                                                                                                                                                                       |  Solid Blue         |
| Mic-off mode                                                                                                                                                                      |  Flash Blue showly  |
| About to power-off                                                                                                                                                                |  Flashing Red       |

# I USER SUPPORT I

## MAINTENANCE

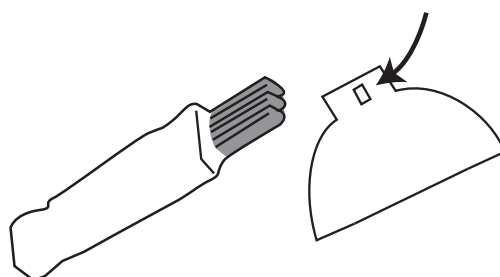
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Before  
each  
use



- Please clean the ear canal before each use.

After  
each  
use



- Use a small brush to remove the earwax around the earbuds.

Be sure to keep the small holes on the earbuds unblocked for normal use.

The blockage of earwax may affect the effect of hearing aids.

## Maintenance and care

- Place T3 hearing aid back into the charging case when not in use
- Before and after use, clean the hearing aid to get rid of excess buildup
- Clean the charging case on a regular bases
- Store the units away from direct sunlight and keep in dry and safe place
- Avoid excessively high and low temperatures
- Keep away from liquids

## Safety

- We always recommend consulting a professional physician to understand your hearing conditions.
- Do not share the use of the hearing aids
- Keep out of reach from children and infants
- Do not attempt to disassemble the units
- Use the hearing aids at appropriate volumes

## TROUBLESHOOTING ---

For any reason, do not service your hearing aid yourself, that can easily cause more damage to the hearing aid and you. Refer to troubleshooting when your hearing aid is unusable or unusual.

If the troubleshooting doesn' t solve your problem, please contact initial point of purchase or our customer service team at:

[www.digisineproducts.com](http://www.digisineproducts.com)

[www.mimitakarahealth.com](http://www.mimitakarahealth.com)

| Symptoms                                       | Maybe the cause                                     | Work-around                                          |
|------------------------------------------------|-----------------------------------------------------|------------------------------------------------------|
| It's not loud enough                           | The battery is too low                              | Use after charging                                   |
|                                                | There is a blockage in the horn end earbuds         | Clean the blockage or replace the earbuds            |
|                                                | Hearing values have changed                         | Please adjust the volume or contact customer support |
|                                                | Dirt piles up                                       | Clean the horn and microphone                        |
| Performance is not stable                      | The battery is too low                              | Use after charging                                   |
|                                                | There is a blockage in the horn and earbuds         | Clean the blockage or replace the earbuds            |
| The sound is not clear / distortion / no sound | The battery is too low                              | Use after charging                                   |
|                                                | There is a blockage in the horn and earbuds         | Clean the blockage or replace the earbuds            |
|                                                | There is a problem with the hearing aid             | Please contact the customer support                  |
| Hearing aids whistling                         | The horn is' nt plugged properly into the ear canal | Please plug the horn into the earcanal               |
|                                                | The earbuds are not the right size                  | Replace the appropriate size earbuds                 |

## LEGAL INFORMATION

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### Warranty

1. Mimitakara provides a one-year warranty,
2. Under normal conditions use, provides free repair services. Earplugs, horns, horn lines, (Personal hygiene accessories are not covered by the warranty)
3. The product improperly handled/ miss-used/ damaged shall be charged at the discretion when they need to be repaired.
4. Serious damage product or self-disassembly or modification will not be repaired.
5. Damage caused by uncontrolled factors such as natural disasters and fires is not covered in the warranty.
6. If you need repair services, please send the product with the warranty form to the company.
7. 30 day risk free money back guarantee
8. 31 to 60 days restocking fee

## FCC

Federal Communications Commission (FCC) Statement

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## 15.21

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

2. For portable operation, this device has been tested and meets FCC RF exposure guidelines. When used with an accessory that contains metal may not ensure compliance with FCC RF exposure guidelines.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference and
- 2) this device must accept any interference received, including interference that may cause undesired operation.



R

201-jjxxxx

FCC ID : 2BBAZ-6ENX

## FAQ

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### No sound

- Charge the hearing aids
- Increase the hearing aids volume
- Clean any excess debris on the eartips
- Place the hearing aids back into the charging case and wait for a minute before taking them out and wearing them again.

### Sound distorted

- Ensure the eartips have a good seal
- Change to a different environmental mode on the hearing aid
- Clean any excess debris on the eartips
- Charge the hearing aids
- Ensure that the range of the connected devices are in range (place both devices closer)

## Can' t power on

- Charge the devices
- Ensure they have a full charge before use

## Charing problems

- Ensure that the USB is connected correctly on both ends
- Ensure that the adapter has the correct specifications (Use an USB charging adapter that is rated with an output voltage of 5V and an output current of over 250mA)
- Ensure the power plug is plugged in and is ON

Is it compatible for both Android and iOS devices

- Yes, it is compatible

## SPECIFICATION

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Product name      goodHearing T3

Model name        UP-6ENX

| T3 Hearing Aid     |                                                       |
|--------------------|-------------------------------------------------------|
| Dimensions         | 2.4 x 2 x 3.7 cm / pcs                                |
| Weight             | 4.5±0.5 g / pcs                                       |
| Color              | White / Black                                         |
| Battery Type       | Rechargeable Battery                                  |
| Continuous Use     | Hearing aid mode 6 Hours<br>Microphone mode 5 Hours   |
| Bluetooth distance | 8 meters                                              |
| Bluetooth name     | good Hearing T3                                       |
| Volume             | Hearing aid mode 3 Levels<br>Microphone mode 5 Levels |
| Max. Output        | 120± dB @SPL 90dB                                     |
| Max. Gain          | 33±3 dB                                               |

| Charging case  |                     |
|----------------|---------------------|
| Dimensions     | 7 x 3 x 3.7 cm      |
| Weight         | 28±5 g / pcs        |
| Color          | White / Black       |
| Power          | Type-C ; 3.7V 250mA |
| Charging time  | 4 Hours             |
| Charging Times | 1 Time              |

