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"iScooter" App

Customer Service

Our professional and enthusiastic customer service team strives to provide you with satisfactory after-sales service.

Here's our contact information:

-  Lifetime technical support
-  www.iscooterglobal.com
-  www.facebook.com/iScooterGlobal
-  support@iscooterglobal.com

Thank you so much for your support!



iScooter

US i10 Pro

The pictures about the product in this manual are for reference only.

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General Safety Notice

Always wear a helmet and protective safety equipment.

Wear closed shoes without heels and ensure your laces are tied.

Only use your scooter in line with its intended purpose.

Check your scooter for any loose parts or screws, flat tires, signs of damage, or excessive wear before every ride. Stop operation immediately and contact your place of purchase if something does not feel right.

Start riding slowly to familiarize yourself with the operation of your scooter. Start in the slowest speed mode and slowly try out the brakes. Always slow down when riding over bumps or on rough road conditions. Slightly bend your knee to better adjust these surfaces.

Keep the scooter away from children. It is not a toy. Riders must be age 14+ only.

Do not use your electric scooter in heavy rain, or on surfaces covered by more than 0.5 inches of water. Do not submerge the scooter in liquid or let any liquid near the battery or electrical components.

Do not lend your scooter to anybody unfamiliar with its operation. Ensure any new riders are familiar with these instructions and are wearing proper safety gear.

Once riding in public space, you are subject to the risks faced by all traffic participants just like when you are riding a bike.

- Other traffic participants may not obey traffic regulations or may ride carelessly.
- The faster you ride your scooter, the longer it will take you to stop.
- The scooter may slip on slippery surfaces leading to subsequent injuries to the rider. Pay special attention crossing train tracks and/or when it is wet.
- Always use caution, adapt your speed to road and traffic conditions and keep distance from other traffic participants.
- Watch out for pedestrians. Do not use your scooter in any way that could harm pedestrians. Slow down when you are passing them to avoid accidents.

You must follow all local traffic rules and regulations.

- Do not accelerate when you go downhill.
- Do not press the accelerator when you're walking the scooter.
- Always steer clear of obstacles.
- Do not hang heavy items on the handlebar.
- Keep both feet on the deck all the time.
- Always keep your hands on the handlebar.
- Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed.
- Do not turn the handlebar violently during high-speed riding.
- Do not ride in a ponding that is higher than 1.5 inches.
- No passengers are allowed, including children.
- Keep your feet off the rear mudguard.
- Do not try riding up or down stairs or jumping over obstacles.

WARNING !

As with any mechanical component, a vehicle is subject to high stresses and wear. The various materials and components may react differently to wear or fatigue. If the expected service life for a component has been exceeded, it may break suddenly, therefore risking causing injuries to the user. Cracks, scratches, and discoloration in the areas subject to high stresses indicate that the component has exceeded its service life and should be replaced.

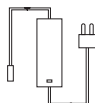


Package Contents

When unboxing your i10 Pro electric scooter, the below items should be included in the package box. If anything is missing or damaged, please contact the iScooter customer service for support by email.



1 x Scooter



1 x Charger



6 x Bolts
(including 2 x Spare Bolts)



1 x Hex Wrench

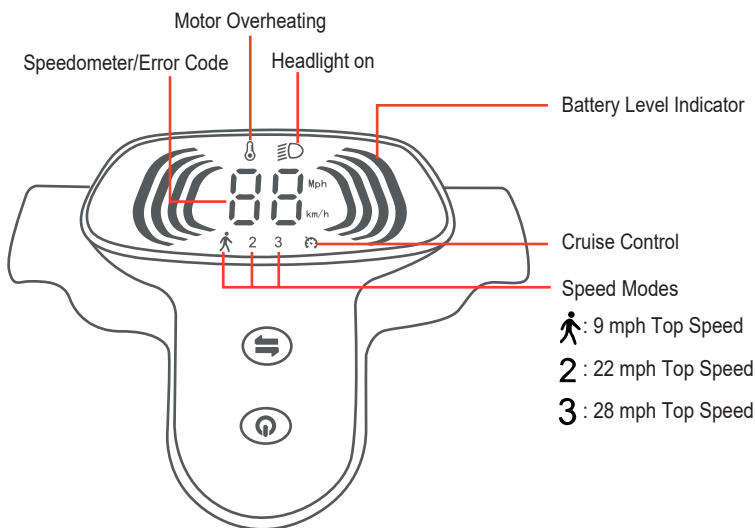


Product Overview





Display & Buttons



1. Press and hold for about 2 seconds to turn on/off the scooter.

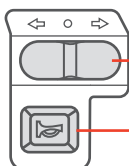
Tip: The scooter will automatically shut down when it is not used for 10 minutes.

2. After turning on the scooter:

- Press to turn on/off the headlight and taillight.
- Press three times to switch the system of units between imperial and metric.
- Press four times to switch between zero start (default) and non-zero start.
- Press five times to enable/disable cruise control (keep a constant speed for 5 seconds and the scooter will move at this speed without pressing the throttle).



Press to switch the speed mode.



Push to the left or right to turn on the left or right turn signal light respectively.

Press or hold to sound the horn.



iScooter App



To download the "iScooter" app:

- Scan the QR code.
- Search "iScooter" on the App Store (iOS) or Google Play Store (Android).



Riding Notice

The iScooter i10 Pro electric scooter is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies.

- Respect pedestrians' Right of Way. Try not to startle them while riding, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter to pass from their left (applicable to countries where vehicles drive on the right). When you ride across pedestrians, keep to the right at a low speed. When you drive across pedestrians, keep the lowest speed or getting off the vehicle.
- Closely follow the safety instructions in the manual. iScooter shall not be liable for any financial losses, physical injuries, accidents, legal disputes and other interest conflicts resulted from actions that violate user instructions.
- Check the scooter before every use. When you note loose parts, low battery alerts, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding.
- WARNING – Risk of Fire – No User Serviceable Parts.



Battery Charging & Disposal

- Your scooter will be fully charged when the charger indicator changes from red to green.
- With charging protection, it will cut off charging automatically after fully charge. Even so, we still don't recommend charging your scooter for a long time more than 24 hours at one time.
- Do not connect the charger if the charging port is wet.
- Keep the charging port closed when not charging.

Charging Warnings and Battery Safety Warnings

- Use caution when using outlets to prevent electric shock.
- Do not leave the charger plugged in for extended period of times (> 24 hours).
- Only charge your scooter in a safe, clean, and dry environment. Keep the charger and scooter away from inflammable materials as they may get hot.
- Only use the original battery packs and the original charger supplied with your scooter.
- Contact your place of purchase if you need a replacement. Use of other models or brands may not be safe.
- Do not touch any part of the charging port and keep them away from metal objects to prevent short circuiting which may result in battery damage or physical injuries, and/or death.
- Do not place the battery in direct contact with heat or near high temperatures.
- Do not expose the battery to direct sunlight.
- Do not leave the scooter in a car where the battery might get hot.
- Do not pierce the battery with sharp objects. Do not subject it to impact or force.
- Stop charging if the battery fails to recharge within the approximate charging time. This will prevent the battery from overheating, rupturing, or igniting.
- Do not charge the battery in temperatures below 32°F or above 104°F as this can hamper performance, result in breaking, overheating, rupturing, or igniting and could cause personal injury or property damage.
- Do not charge your scooter if the charging port on the scooter is damaged or wet. Do not charge if there is excessive heat, odor, or leakage coming from the battery or it looks abnormal in any way.
- If the battery leaks and you accidentally get in touch with the liquid, rinse immediately and thoroughly with water and then seek medical care.
- Never attempt to disassemble, modify, or perform repairs or maintenance on the battery. You run the risk of damaging the protective and safety components that prevent incidents, personal injury, or property damage.
- Mishandling or misuse of the battery can result in lower performance, shorter lifespan, rupturing, igniting, or other incidents and could increase the risk of serious personal injury.
- Do not discharge the battery using any other product than the scooter it comes with. Doing so could result in damage to other products or the battery and reduced lifespan of your scooter.
- The battery could overheat, rupture, or ignite and cause personal injury or property damage.
- In daily use, avoid recharging the scooter after completely exhausting the battery. If the battery level is low, charge the scooter as soon as possible.
- Please charge the scooter every other month to preserve the battery.

Battery Disposal

- Do not dispose of your battery by way of land filling, incineration, or household trash.
- We recommend disposing your battery through a local recycling program suitable for lithium-ion batteries. Contact your local waste management service for more information.
- Mishandling of used batteries may do tremendous harm to the environment. You must abide by local laws and regulations to properly dispose of used batteries.



Folding & Unfolding

To fold the scooter:



1. Turn off the scooter.
2. Open the folding latch.

3. Fold down the stem until the folding clip on the handlebar catches the hook on the rear fender.
4. The stem can be used as a carrying handle and it's ready to carry the scooter.



To unfold the scooter:

1. Press the folding clip to release it from the hook.
2. Lift the stem up.
3. Close the folding latch until you hear a click.



Cleaning & Storage

Cleaning

If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.

Notes:

- Do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage.
- Do not wash the board with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems. When the scooter not in use, keep it indoors where it is dry and cool.
- Do not put it outdoors for a long time. Excessive sunlight, overheating and overcooling accelerate the battery pack's lifespan.

Storage

1. Please try to store the scooter in a cool and dry place between 14°F and 104°F. In extremely humid environments, the interior of the scooter may suffer condensation or even water accumulation, which may damage the battery rapidly.
2. Not intended for use at elevations greater than 1.24 miles above sea level.
3. Store indoors when not in use. Prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials.
4. In daily use, try to avoid recharging the scooter after completely exhausting the battery. If the battery is low, charge it as soon as possible.
5. Please charge the scooter every other month to maximum the battery lifespan.



Specifications

i10 Pro	Item	Electric Scooter
Scooter Size	Unfolded (Length x Width x Height ¹)	45.3*20.1*45.3 inches
	Folded (Length x Width x Height ¹)	45.3*20.1*19.7 inches
Scooter Weight	Net Weight	53.9 lbs
User	Recommended Age	14+
Scooter	Max Speed	28 mph
	Max Range ²	31~37 miles
	Max Load Capacity ³	264 lbs
	Operating Temperature	28.4~95 °F
Wheel	Type	Pneumatic Road Tires
	Size	10"
Battery	Capacity	48 V, 15 Ah
Motor	Power	800 W (Peak); 600 W (Rated)
Charger	Input Voltage	AC 100~240 V
	Output Voltage	54.6 V
	Output Current	2 A
	Charging Time	6-8 h

(1) About the height: Measured from the ground to the highest end of the body.

(2) About the range: Measured under the condition of a full charge, a load of 154 lbs, at 75°F, on a flat road without wind, and at a speed of 9.3 mph. The actual range will differ depending on different factors, such as load, humidity, wind speed, and operation habits.

(3) The maximum load capacity shall be kept within 264 lbs (including rider and belongings) in any case. Also consider the extra weight of the clothes and the gravity generated by speed.



Questions & Answers

1. What if the scooter arrives with missing accessory or broken part?

Answer: Please take photos and send them to the iScooter support team by email. The iScooter support team will reply to you soon and send the correct accessory or replacement part.

2. Are the tires replaceable and how to replace them?

Answer: Yes, the tires are replaceable. Please contact the iScooter support team or search “How to replace scooter tires” on YouTube.

3. What does the error code on the display screen mean?

Answer: If you see any error code listed below, please contact the iScooter support team to remove it.

E0	Over-Voltage
E1	Communication Fault
E4	Accelerator Fault

E5	Brake Lever Fault
E6	Motor Hall Sensor Fault
	Motor Overheating (212°F)



Contact Us

Contact us if you experience issues relating to riding, maintenance, or faults with your iScooter i10 Pro electric scooter.

✉ support@iscooterglobal.com

🌐 www.iscooterglobal.com

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

- (1) Cet appareil ne doit pas provoquer d'interférences.
- (2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

L'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

The device has been evaluated to meet general RF exposure requirement. This equipment should be installed and operated with minimum distance 0mm between the radiator & your body.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF.

Cet équipement doit être installé et utilisé avec une distance minimale de 0 mm entre le radiateur et votre corps.