

HoloModelink User Manual

Safety Precautions

These safety precautions are provided to help you use this product safely and to prevent harm to yourself, others, and the product itself. Various warnings are displayed using symbols to indicate important precautions.

The warnings are categorized into three levels based on the potential severity of harm or damage that may result from improper handling: Danger, Warning, and Caution. All of these are essential for safety, so please be sure to follow them carefully.

[Levels of Harm/Damage and Their Indications]

Danger

Indicates a situation where there is an imminent risk of death or serious injury.

Warning

Indicates a situation where death or serious injury could potentially occur.

Caution

Indicates a situation where injury or damage could occur.

Please be sure to follow these instructions to ensure safe usage of the product.

●Caution Symbol●Prohibition Symbol ●Instruction Symbol



Caution



Electric Shock



Do Not Touch



Do Not Disassemble



Keep Away from Water



Do Not Touch with Wet Hands



Do Not Disassemble



Unplug the Plug

Warning

Failure to follow the precautions below may result in fire or electric shock, leading to death or serious injury.



Do Not Open the Interior

The interior contains high-voltage components. Opening the case or modifying it may cause fire, electric shock, burns, or malfunction.

For adjustments, settings, inspections, or repairs, please contact the toll-free support number.



Do Not Allow Water or Foreign Objects Inside

If water or foreign objects enter the device, it may cause fire or electric shock.

In case of accidental exposure, immediately unplug the power cord.



Do Not Place Containers with Liquids on This Device

If water enters the interior, it may cause fire or electric shock.



Use the Specified Power Voltage

Using a power voltage other than what is specified in the instruction manual may cause fire, smoke, ignition, or malfunction.



Turn Off the Power Before Cleaning

Cleaning while the power is still connected may cause electric shock.



When not in use for a long time, please turn off the power.

For safety reasons, please turn off the power.



Do not place plastic packaging bags or small removed parts (such as screws) within reach of infants.

Covering the head with a plastic bag or accidentally swallowing small parts may cause suffocation.



Do not place wiring near heat-generating appliances.

The power cord insulation may become damaged, which can cause fire, electric shock, or burns.



Do not connect to a loose outlet.

Insert the power plug firmly all the way to the base.

Do not use an outlet that remains loose even when the plug is fully inserted, as it may overheat and cause a fire.



Do not use near highly insulating materials such as carpets, sponges, cardboard, or styrofoam.

It may cause a fire.



When using a power strip, do not exceed its rated capacity and avoid daisy-chaining multiple plugs.

Exceeding the power strip's rated capacity (e.g., "1500W") may cause overheating and lead to a fire.



Do not use the product if it is faulty or malfunctioning.

If the product has any faults or abnormalities, be sure to disconnect it from the connected device.

Using it in this condition may cause fire, electric shock, or further damage.



If smoke, an unusual smell, or strange sounds occur, immediately unplug the power cord from the outlet.

Continuing to use it may cause fire or electric shock.



Do not place objects around this product that may obstruct heat dissipation.

This may cause a fire.



Do not touch any liquid (LCD fluid) leaking from the LCD panel.

If the display surface of the LCD panel is accidentally damaged and liquid leaks out, avoid ingesting, inhaling, or letting it come into contact with your skin.

If the liquid gets into your eyes or mouth, immediately rinse with water for at least 5 minutes and seek medical attention.

If the liquid comes into contact with your skin or clothing, wipe it off immediately with alcohol or a similar substance, then wash thoroughly with soap and water.

Leaving it untreated may damage your skin or clothing.

Caution

Failure to follow the precautions below may result in injury or damage to surrounding objects.



Do not leave it in an unstable location.

Placing it on an unsteady surface or a sloped area may cause it to fall or tip over, leading to injury. Additionally, ensure that the installation or mounting location is strong enough to support it.



Do not turn on the power with wet hands.

Turning on the power with wet hands may cause electric shock.



Do not place it in areas with water.

If water enters the device, if it gets wet, or if it is used in places like a bathroom, it may cause fire or electric shock. Be especially cautious when using it near windows during rain or snow, or near bodies of water.



Regularly clean around the outlet.

Do not place it in areas with high humidity, dust, oil fumes, direct sunlight, or near heat-generating appliances, as this may cause fire or electric shock.



To prevent eye strain, follow these guidelines:

When working with a display for extended periods, ensure the workspace has a brightness level of 300

When working continuously, take a 10 to 15-minute break every hour. Staring at a display for long periods can lead to accumulated eye fatigue.



Do not place wiring in areas where people walk.

Tripping over the wires may cause injury.



Do not use the device while it is powered on in a face-up, sideways, or upside-down position.

Heat may build up inside, posing a risk of fire. To prevent it from falling, it is recommended to secure it with chains or cable ties.

To prevent fire and electric shock, please follow these precautions.

Do not place the device in the following locations:

- Poorly ventilated areas: Covering the device with fabric or other materials may cause fire or malfunction.
- Humid or dusty areas.
- Extremely hot areas: In particular, avoid leaving it in a closed car under direct sunlight during summer, as high temperatures may cause deformation or malfunction.
- Places exposed to direct sunlight or near heat-generating appliances.
- Areas exposed to steam or vapor: Do not place it upside down, sideways, or with heavy objects on top.
- Areas with strong vibrations.
- Areas with strong magnetic fields.
- Sandy or dusty locations, such as beaches or sand dunes: Ensure that sand does not come into contact with the device, as it may cause damage that cannot be repaired.

How to Clean and Maintain

- Always turn off the power before cleaning.
- Do not use alcohol, thinner, benzine, or similar solvents, as they may cause deterioration or peeling of the coating.
- When using chemical wipes, follow the instructions on the product.
- Avoid spraying volatile substances like insecticides or allowing prolonged contact with rubber or vinyl products, as they may cause deterioration or peeling of the coating.

Usage Scenarios

- Permanently display digital figures on your home or office desk for use as interior decor.
- Demo exhibitions in stores and showrooms.

How to Copy Content Files to a Device Using a USB Memory Stick

1. Preparing Content Files

Before copying, ensure that the content files are in a compatible format.
Please check the "Content File Specifications" section below for supported file formats.

2. Creating a Folder on a USB Memory Stick

Before copying, ensure that the content files are in a compatible format.
Please check the "Content File Specifications" section below for supported file formats.

3. Copying Content Files to a USB Memory Stick

Copying Prepared Content Files to the "holomodelink" Folder on a USB Memory Stick

4.Inserting the USB Memory Stick into HoloModelink

When you insert the USB memory stick into HoloModelink, the content files will be copied automatically.
This ensures that HoloModelink always uses the most up-to-date content files.

Content File Specifications

Capacity	Approximately 150MB
Resolution	854 x 480px
File Format	.mp4
File Name	Alphanumeric characters only

Specifications

Power Consumption (Rated)	4W
Body Size	W84×H137.8×D17mm
Weight	Main Unit: Approximately 170g / Stand: Approximately 50g
Power Supply	USB Type-C (Back Side) / USB Type-A (Bottom Side) ※Compatible with both Type-A and Type-C.
Color	Black
Material	Made of plastic
Content Capacity	Approximately 160MB
LCD Panel	5-inch IPS LCD (Viewing Angle: 170°)
Resolution	854px x 480px
Brightness	400cd/m ²
LCD Surface Treatment	Glare
Set Contents	• HoloModeLink Main Unit • Dedicated Stand ※USB Type-C cable for power and USB adapter are not included.

Warranty Information

HoloModelink Product Warranty

Thank you for your purchase. This warranty outlines the coverage for HoloModelink products.

Repairs and replacements will be provided based on the warranty conditions below. Please review the details carefully.

1. Warranty Coverage

- This warranty applies to the HoloModelink main unit.
- The warranty covers initial defects at the time of delivery and malfunctions occurring under normal use.

2. Warranty Period

- The warranty period is valid until March 3, 2027.

※Even if the malfunction occurs within the warranty period, it will not be covered if the issue is reported after the warranty period has expired.

3. Free Repair or Replacement

Repairs or replacements will be provided free of charge if the following conditions are met:

- Initial defects at the time of purchase or malfunctions occurring under normal use as specified in the instruction manual.
- Malfunctions occurring within the warranty period.

4. Warranty Exclusions

Free repair or replacement will not be covered if any of the following conditions apply:

- Malfunctions or damage caused by exposure to storage, transportation, or usage conditions exceeding the product's guaranteed specifications.
- Malfunctions or damage due to careless handling, incorrect operation, improper repairs, or modifications.
- Malfunctions or damage resulting from fire, earthquakes, floods, lightning strikes, other natural disasters, salt damage, or gas corrosion.
- Malfunctions caused by abnormal voltage or the use of an unauthorized power source.
- Malfunctions or damage caused by third-party equipment or consumables not specified by our company.
- Products without the official product nameplate attached.
- Usage of the product outside Japan.

5. Replacement Procedure

- If a malfunction occurs within the warranty period, please contact our customer support for assistance with the replacement process.
- Return shipping costs will be the customer's responsibility, even within the warranty period. However, the cost of reshipping from our company will be covered by us.

6. Paid Repairs

Paid repair services are not available for this product. Thank you for your understanding.

7. Other

This product does not guarantee continuous operation 24/7, 365 days a year.

Disclaimer

• Our company shall not be liable for any accidents or damages incurred by the customer arising from or related to this product, unless caused by intentional misconduct or negligence on our part. This includes, but is not limited to:

-Damages caused by natural disasters such as earthquakes and lightning, fires, acts of third parties, other accidents, intentional or negligent misuse by the customer, or use under abnormal conditions.

-Damages resulting from failure to follow the official product manual (including information on our website).

※ The content of the website may be changed without prior notice.

-Malfunctions, system freezes, or damages caused by unexpected combinations of connected devices or software not officially supported by our company.

- The product specifications and appearance may be changed without prior notice for improvements.

- Warranty and support services are limited to use within Japan.

-If the product was purchased from outside Japan, support services will not be available.

After-Sales Service

1. Repairs

If the issue persists after checking the Q&A section or if there is an obvious malfunction, stop using the product immediately and contact customer support.

2. If a Malfunction is Suspected

If, after contacting customer support, it is determined that there may be a malfunction in our product, please return the affected product or parts to the designated location specified by our company. After confirming the issue, we will provide free repair or replacement.

- On-site support is not provided as a general rule.
- Removal, reinstallation, packaging, and transportation of the product or parts must be carried out by the customer.
- Our company is not responsible for any damage or malfunction that occurs during transportation.
- Return shipping costs will be covered by our company.

3. Use with Third-Party Products

If an issue occurs while using our product in combination with third-party devices, please ensure that there are no malfunctions or configuration issues with those devices before contacting us.

If the cause of the issue is unclear, we may be unable to investigate the cause, provide repairs, or offer replacements.

4. Use with Third-Party Products

We do not guarantee communication availability, latency, or any other aspects of communication quality when using our product in combination with third-party devices.

5. On-Site Investigation

As stated above, even if a malfunction is suspected in our product, on-site support or investigation at the installation location is not provided as a general rule.

6. Product Disposal

Our products comply with the RoHS Directive and do not contain environmental pollutants. However, disposal must be carried out in accordance with legal regulations, and it is legally required to entrust disposal to an authorized industrial waste disposal company.

7. Support

Support for this product is available only in Japanese.

Support services are not provided for use outside Japan.

Customer Support Contact Information

<https://gugenka.jp/contact>



FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance between 20cm the radiator your body.