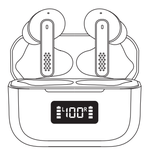
尺寸：70*70mm
材质：105g铜版纸
印刷：四色
折叠方式：风琴十折页

C11 WIRELESS EARBUDS



USER MANUAL

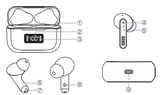
Packing List



Package Contents:

A. Earbud x 2
B. Charging Case x 1
C. Ear Tips x 6
D. Type-C Charging Cable x 1
E. User Manual x 1

Product Overview



1. Charging Case
2. Charging Case Power Display
3. Earphone Digital Display
4. Indicator Light
5. Touch Button
6. Microphone
7. Charging Pin
8. L/R Marking
9. TYPE-C Charging Port

Kind Tips:

1. Please clean the charging contacts and eartip mesh with an alcohol pad regularly to remove dust or earwax that may affect the charging or volume.
2. If there are any questions in the manual that are not answered, please check the product description on Amazon or contact our store customer service team.

Wear

1. Choose the ear tips that fit your ears best, replace them on the earbuds.



* It comes with 3 pairs of eartips, among which medium-sized are pre-installed. Choosing the right size for your ears is important as tightness can affect sound quality and comfort.

2. Insert the earbuds into your ear and twist them slightly to secure them in place. The earbuds should sit comfortably and snugly in your ears, without feeling too tight.



Kind Tips:

Wearing earbuds for long periods of time may cause discomfort or be potentially harmful to your ears. Please give your ears a rest by taking them off every few hours.

Power On

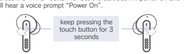
Auto Power On

Open the charging case, take two earbuds out of the charging case, they will power on automatically.



Manual Power On

Long press the "MFB" button for 3s, the earbuds will power on and you will hear a voice prompt "Powe On".



Power Off

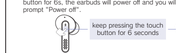
Auto Power OFF

Put the earbuds into the charging case, the earbuds will power off automatically.



Manual Power OFF

When earbuds are not connected to the device: Long press the "MFB" button for 6s, the earbuds will power off and you will hear a voice prompt "Power off".



NOTE:
1. If disconnected from the device, the earbuds will automatically power off after 3 minutes.
2. If the earbuds are already connected to the device, the manual power-off will not be available.

Pairing

Stereo Mode

1. Open the charging case, and take two earbuds out of the charging case. They will power on and interconnect automatically; you will hear a voice prompt "Power on" "Pairing".
2. Turn on the Bluetooth of your phone to search and click the "C11", earbuds will connect with your phone. The light will turn off after the successful pairing, and you will hear a voice prompt "Connected".



Mono Mode

1. Take one earbud out of the charging case.
2. Turn on the bluetooth of your phone to search and click the "C11", the earbud will connect to your phone.



NOTE:
1. After it is disconnected from the phone, the earbuds will automatically enter the pairing state and auto power off after 3 minutes.
2. If there is a pairing record, it will automatically reconnect to the last connected device when power on next time.

Phone Calls Control

Answer/End Calls:

Double Tap the touch button of Right or Left earbud.

Reject Calls:

Long press the touch button of Right or Left earbud for 2s.



Music

Play/Pause:

Once tap the touch button of Right or Left earbud.



Next Track:

Double tap the touch button of Right earbud.

Previous Track:

Double tap the touch button of Left earbud.

Volume Up:

Long press the touch button of Right earbud.

Volume Down:

Long press the touch button of Left earbud.



Activate "Siri"

Active Siri:

Triple tap the touch button of Right or Left earbud.



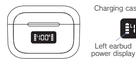
Resetting

1. In the state of power on without any device connected, quickly tap the Left and Right earbud 5 times, then earbuds will power off.
2. Delete "C11" record on your phone and deactivate the bluetooth setting.
3. Put the earbuds back into the charging case.
4. Wait for 10s to open the charging case and turn on the bluetooth of your phone. Click "C11" to connect, earbuds will work properly.



Charging

Digital Power Display



Earbuds Charging

Put the earbuds into the charging case and close the case. The charging case power display indicator scrolls and flashes when the left and right earbuds are charging, power display indicator turns off when the earbuds are fully charged.



NOTE:
Please take care when you put earbuds into the case. Place them in the right position and if not please adjust them lightly until achieving successful charging.

Charging for the Case

Use the type-c charging cable (included) to connect the computer or an adapter (not included) to the charging case. The charging case power display number flashes, and it will be 100% after fully charged.



NOTE:
1. Please separate the charging cable and charging case when fully charged.
2. A 5V adapter is the best choice for charging to avoid battery damage. Improper current and voltage may damage earbuds and charging case and thus warranty is not valid.

Specification

Model	C11
Operation Mode	Touch Control
Version	V5.3
Transmission Distance	10m/33 feet (without obstacles)
Earbuds Battery Capacity	30mAh*2Pcs
Charging Case Battery Capacity	500mAh
Charging Case Charging Time	About 2 Hours
Earbuds Charging Time	About 1.5 Hours
Charging port	Type-C
Supporting Protocols	HSP/HFP/A2DP/AVRCP
Dimensions of charging case	64.5*25.4*46.7mm

Safety Instruction

* Do not expose the earbuds to high or low temperatures, and do not use the earbuds during a thunderstorm.
* Do not dispose of this product in the fire to avoid an explosion.
* Do not immerse the product in liquids and do not touch the charging port with wet hands.
* Do not allow small children to use the earbuds.
* Do NOT make any alterations to this product, we do not guarantee performance if it is modified by people.
* Keep the product away from fire and heat sources.
* Built-in lithium-ion battery, keeps the earbuds away from children and pets.
* To protect your ears, please adjust to an appropriate volume when using earphones.
* This product contains magnetic material. If you are using a medical device, please consult your doctor before using it.
* If you feel sick while using this product, please stop using it immediately.

Troubleshooting

If you are unable to connect your earphones to your computer or tablet, you can do the following:

* Make sure your computer's Bluetooth is turned on - Check your device's settings to ensure that Bluetooth is enabled. If it's not, turn it on and try connecting your earbuds again.
* Restart your computer: Sometimes a simple restart can fix connection issues. Try restarting your computer and then attempting to connect your earbuds again.
* Update your computer's Bluetooth drivers: If your computer's Bluetooth driver is out of date, this may cause connection issues. Check the manufacturer's website for the latest drivers and install them.
* Try to connect to another device: If you have another device that can connect to the earbuds, such as a smartphone or tablet, Try connecting to the device to see if the problem is with the earbuds or the computer.
* Resetting the earbuds.

Bluetooth earbuds can sometimes have trouble connecting to your device or maintaining a stable connection. This can be due to interference from other wireless devices, low battery, or outdated software. Here are several things you can try to improve the situation:

* Restart the earphone and the device to be connected.
* Make sure your earbuds are fully charged and in pairing mode and that your earbuds are not automatically connected to other devices.
* Disable any other Bluetooth devices that may be interfering with the connection or changing the use environment.
* Check for any software updates for your device, and install them if available.

It is possible for the audio quality of Bluetooth earbuds to deteriorate over time with use. There could be several reasons for this issue:

* Low battery: When the battery of the earbuds is low, the audio quality may decrease. This is because the earbuds are not able to transmit or receive signals effectively when the battery is low.
* Interference: Bluetooth earbuds use radio waves to transmit audio signals. If there are other electronic devices nearby that also use radio waves, such as Wi-Fi routers or microwaves, they can cause interference and reduce the quality of the audio.
* Physical damage: If the earbuds have been dropped or exposed to moisture, the internal components may be damaged, which can affect the audio quality.
* Connection issues: Sometimes the Bluetooth connection between the earbuds and the device they are paired with can become unstable over time. This can cause audio interruptions or sound distortion.

To improve the audio quality of Bluetooth earbuds, try the following:

* Charge the earbuds fully before using them.
* Clean the charging contacts and mesh of the earbuds with an alcohol pad to remove sweat and dirt dots that might be affecting charging or sound volume.
* Keep the earbuds away from other electronic devices that use radio waves.
* Avoid exposing the earbuds to moisture.

Often accidentally pressing the button on your wireless earbuds when adjusting them, there are some things you can do to try to avoid accidentally hitting the button:

* Hold the side of the earphone with your fingers to adjust the position of the earphone during use.
* Practice adjusting them-Spend some time practicing adjusting your earbuds, such as keeping your finger away from the MFB touch area when adjusting.

If the charging case is not charging the earbuds:

* Make sure your case has enough battery to charge the earbuds.
* Make sure the earbuds are properly plugged into the case and the charging contacts fit perfectly.
* Check the charging ports on both the earbuds and the charging case for any dust or damage. Clean the contacting ports with a soft, dry cloth if necessary.

If you're having trouble charging the case, you can try these methods below:

* Make sure that the charging cable you are using is compatible with the charging case and is not damaged. If the cable is damaged, please replace it.
* Check the charging ports on both the charging case and the cable for any dust or damage. Clean the contacting ports with a soft, dry cloth if necessary.
* Try using a different power source, such as a different USB port or a wall adapter, to charge the charging case. If the charging case is not charging with one power source, it may work with another.
* Recommend using a 5V battery to avoid damaging the battery.

If none of these solutions work or lack of parts when you receive the package or there are other problems are not mentioned, Please contact our exclusive after-sales customer service by following the steps:

1. Go to the Amazon website and log in to your account.
2. Click on the "Orders" button located in the top right corner of the screen.
3. Locate the order that you need help with and click on the "Contact Seller" button.
4. Choose the reason for your inquiry from the drop-down menu and provide a brief description of your issue.
5. Click on the "Send" button to submit your message to us.
6. Alternatively, you can also go to the product details page on Amazon and click on the "Ask a Question" button. This will allow you to send a message directly to us.

When describing your issue to us, we recommend that be concise and clear, preferably with pictures showing the problem. This will help us understand your problem and provide you with the best solution as soon as possible.

Kind Tips

1. Clean the earphones and charging case with a dry cloth or cotton swab after use.
2. Wearing headphones for long periods of time may cause discomfort or be potentially harmful to your ears. Please give your ears a rest by taking them off every few hours.
3. If you don't use this product for a long time, please store it in a dry environment, avoid extreme temperature and dust. Charge the earphones at least once a month to prolong life.
4. Please keep your headphones safe, headphones lost are not covered by our warranty.

Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

--Reorient or relocate the receiving antenna.

--Increase the separation between the equipment and receiver

--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

--Consult the dealer or an experienced radio/TV technician for help

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

THANK YOU