

PHILIPS

Home Access

Smart lever lock

Verrou à levier
intelligent

Cerradura de manilla
inteligente

DDL0M1020X-1HW

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www.philips.com/support

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Introduction

Congratulations on your purchase and welcome to Philips Smart Security family!

To fully benefit from the support that Philips Home Access offers, register your product at www.philips.com/myphilips



Register your product

- Keep track of your product warranty coverage
- Qualify for cash-back, gifts and special offers
- Get easy access to product support

1 Warnings & Safety

Safety

- ◆ Before using this product, please read and understand all instructions. Damage caused by failure to follow the instructions is not covered by the warranty.
- ◆ Only use components the manufacturer provided and suggested accessories.
- ◆ Only use AA alkaline batteries.
- ◆ Do not forcibly disassemble the product to trigger an alarm or damage the product.
- ◆ Do not remove the batteries during lock setup and operation.
- ◆ Change the default master PIN code immediately via the Philips Home Access app after completing the installation.

Caution

- ◆ Do not place the batteries near fire sources.
- ◆ Do not connect the 2 poles of the batteries to metals to avoid a short circuit and potential explosion.
- ◆ Do not mix old and new batteries, or different types/brands. This may cause leaks, rupture, or injury.
- ◆ Always replace the entire set of batteries at the same time.
- ◆ Ensure batteries are inserted with correct polarity (+/-).
- ◆ Use only batteries of the correct size and type for your device.
- ◆ Remove used batteries promptly.
- ◆ Clean contacts before installing new batteries.
- ◆ Any replacement component should be performed by Philips, a Philips-authorized service center, or a professional technician.
- ◆ Do not use parts or accessories manufactured by others, except batteries.
- ◆ Do not expose products to places that have water leakage or splashing.

Returns & Disposal

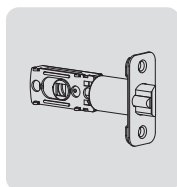
- ◆ Locks can be returned at an authorized Philips service center. Appropriate compensation will be provided if the returned product meets Philips's conditions.
- ◆ Please follow local regulations and do not throw the used products or batteries into normal household waste.

2 How to Install

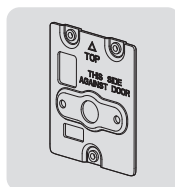
Parts List



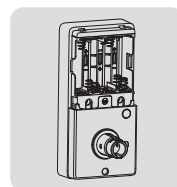
① Exterior Assembly



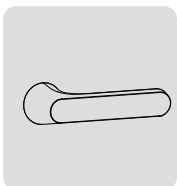
② Latch



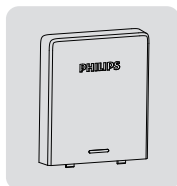
③ Mounting Plate



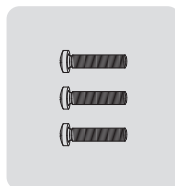
④ Interior Assembly



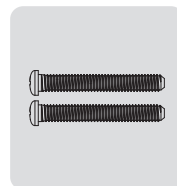
⑤ Interior Lever



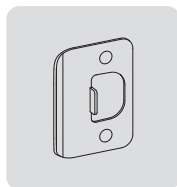
⑥ Battery Cover



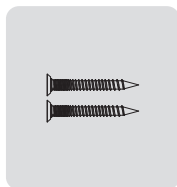
⑦ Interior Assembly Screws (3) (Pre-installed)



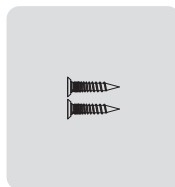
⑧ Mounting Plate Screws (2)



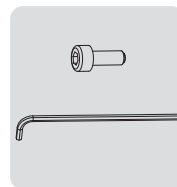
⑨ Strike Plate



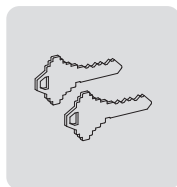
⑩ Strike Plate Screws (2)



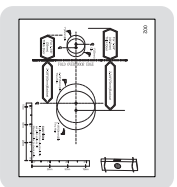
⑪ Latch Screws (2)



⑫ Lever Screw Hex Wrench



⑬ Mechanical Keys



⑭ Drilling Template



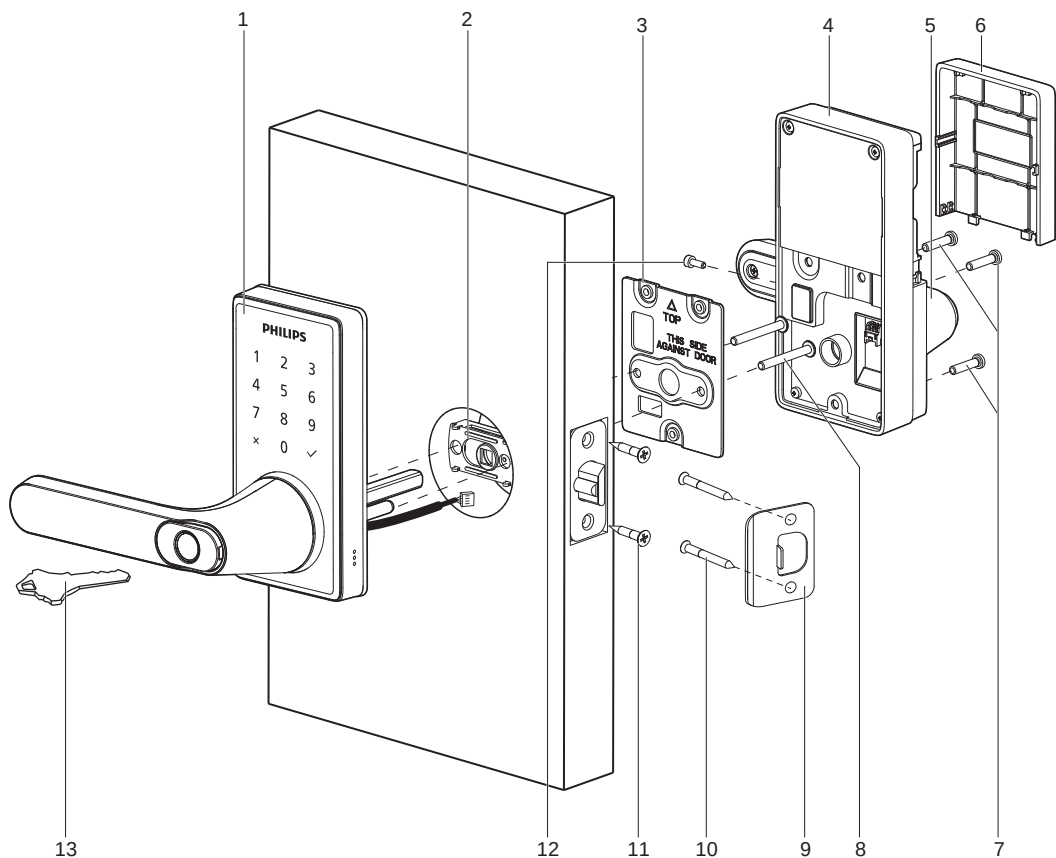
⑮ User Manual



⑯ Quick Start Guide

*8 AA alkaline batteries are required and need to be purchased separately.

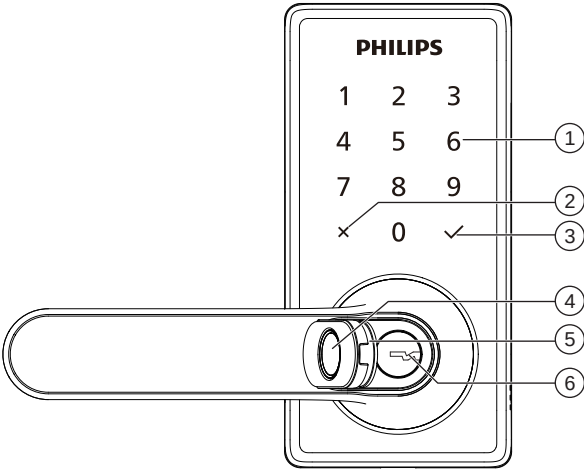
Assembly View



1. Exterior Assembly
2. Latch
3. Mounting Plate
4. Interior Assembly
5. Interior Lever
6. Battery Cover

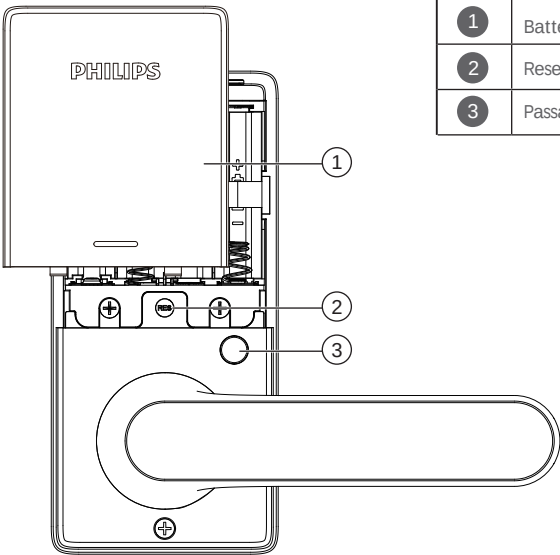
7. Interior Assembly Screws (3) (Pre-installed)
8. Mounting Plate Screws (2)
9. Strike Plate
10. Strike Plate Screws (2)
11. Latch Screws (2)
12. Lever Screw
13. Mechanical Keys (2)

Exterior Assembly



1	Touchscreen Keypad
2	Cancel Key
3	Confirm Key with Backlit Indicator
4	Fingerprint Sensor
5	Keyhole Cover
6	Keyhole

Interior Assembly



1	Battery Cover
2	Reset Button
3	Passage Button

Install the Lock

Required Tools



#2 Phillips Screwdriver



8 AA alkaline batteries
(purchased separately)

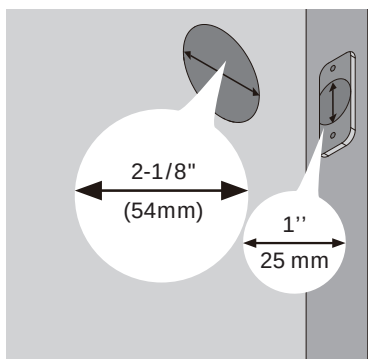


Scan the QR
code to
watch the
installation
video.

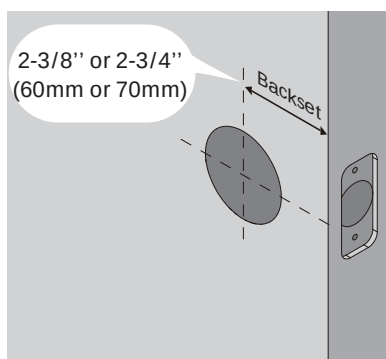
Prepare the Door and Check the Dimensions

- ① Measure to confirm that the hole in the door is 2-1/8" (54mm).

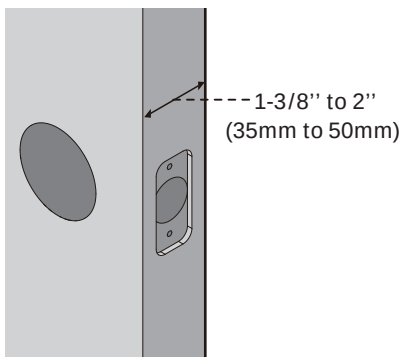
Measure to confirm that the hole in the door edge is 1" (25mm).



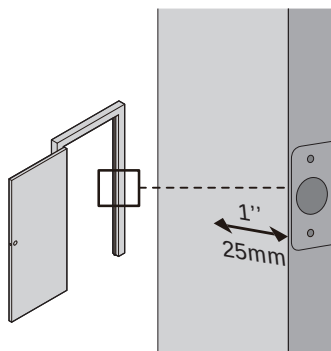
- ② Measure to confirm that the backset is either 2-3/8" or 2-3/4" (60mm or 70mm).



- ③ Measure to confirm that the door is 1-3/8" to 2" (35mm to 50mm) thick.



- ④ Make sure the hole in the door frame is drilled a minimum of 1" (25mm) deep to leave enough space for the latch to extend into the door frame when the door is locked.



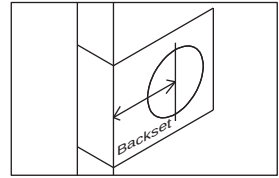
Attention

Make sure the door frame is aligned with the door and there are no obstructions in the door frame.

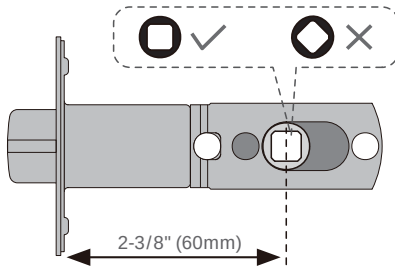
- ⑤ Confirm the backset and adjust the Latch.

Backset is the distance from the door edge to the center of the hole in the door.

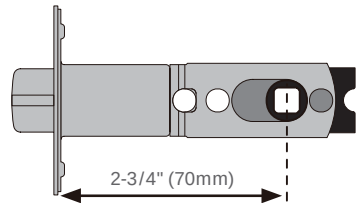
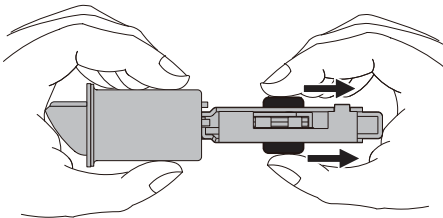
The Latch is provided with adjustable design which can fit either 2-3/8" (60mm) or 2-3/4" (70mm) backset.



If the backset of your door is 2-3/8" (60mm), there is NO need to adjust the latch.



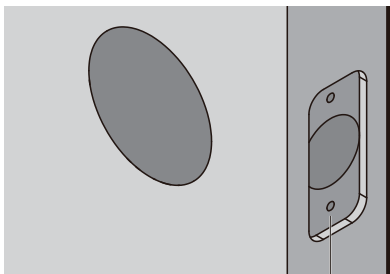
If your door's backset is 2-3/4" (70mm), please adjust the latch as shown.



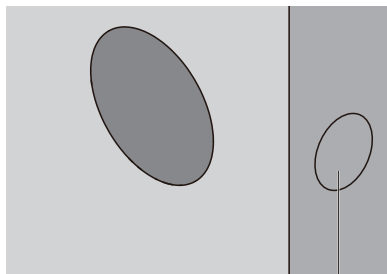
⑥ Install the Latch Bolt.

Install the latch in the door edge hole directly with latch screws.

Ensure that the slant of the latch bolt faces the direction in which the door closes.

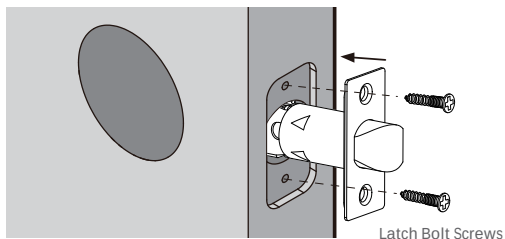
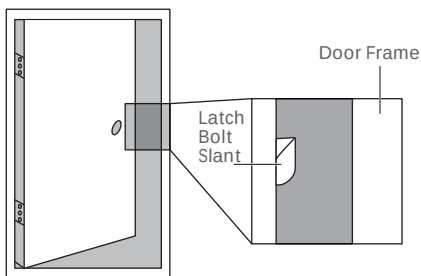


The door edge is chiseled.

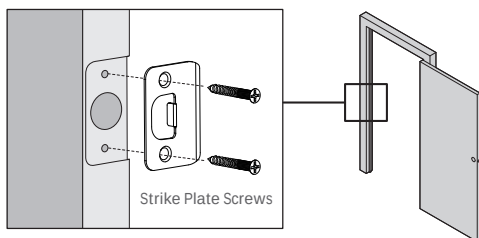


The door edge is NOT chiseled.

Cannot install the latch directly. In this case, you must dig a slot for the faceplate before installing the latch.



⑦ Install the Strike Plate on the door frame.



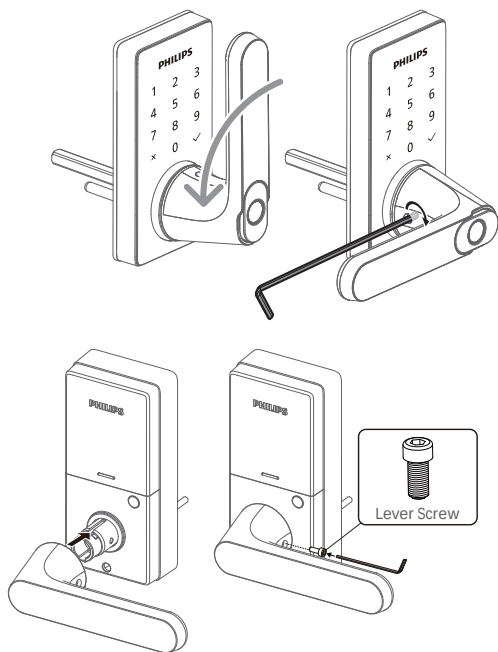
⚠ Attention

Make sure the hole in door frame is drilled a minimum of 1"(25mm) deep.

Install the Exterior Assembly

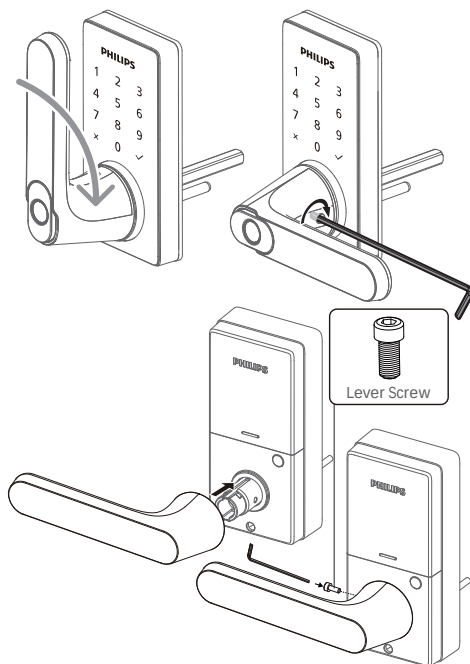
- ⑥ Adjust the Exterior Lever
Determine if the door is left-handed or right-handed.
Check that the lever moves freely.
Rotate the exterior lever to the correct side.
Insert the hex wrench into the hole.
Turn the wrench to lock the pre-installed screw and secure the lever.

Left-handed Door



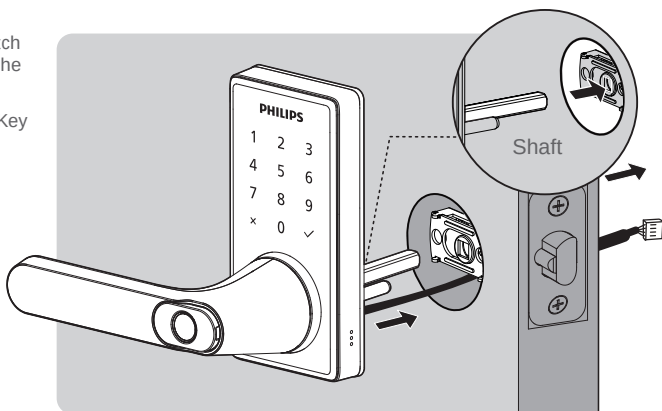
- ⑦ Adjust the Interior Lever
Place the interior lever onto the interior assembly.
Align it with the door's left- or right-hand opening.
Insert the lever screw.
Tighten the screw with the hex wrench.

Right-handed Door



- ⑧ Route the cable below the Latch and insert the Shaft through the slot in the Latch.

Do not insert the Mechanical Key into the cylinder during the installation.

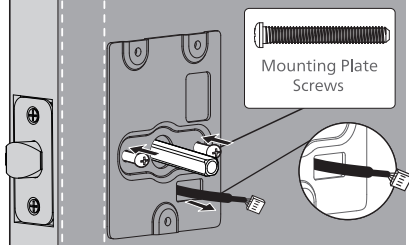


- ⑨ Secure the Mounting Plate with the Mounting Plate Screws. Do not overtighten screws.

⚠ Attention

Route the cable through the hole in the mounting plate.

Keep parallel to door edge.

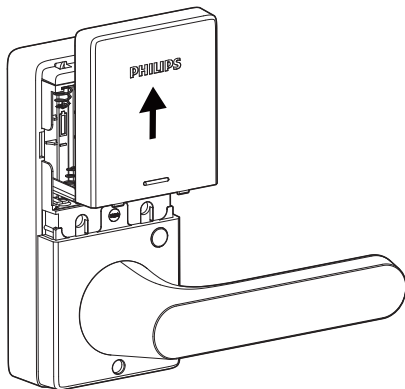


Install the Interior Assembly

- ⑩ Push the Battery Cover up in the direction as illustrated.

⚠ Attention

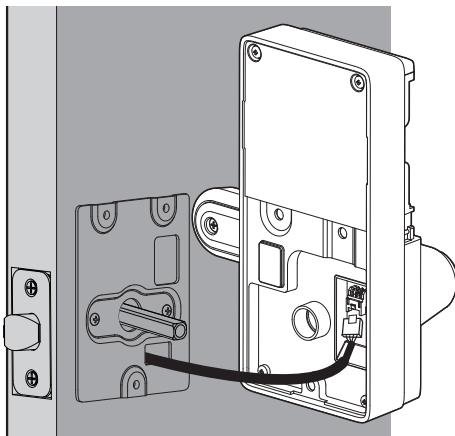
Do not load batteries before finishing the lock installation.



- ⑪ Insert the cable connector of the Exterior Assembly to the socket on the Interior Assembly. Push the connector in firmly until it is completely attached.

⚠ Attention

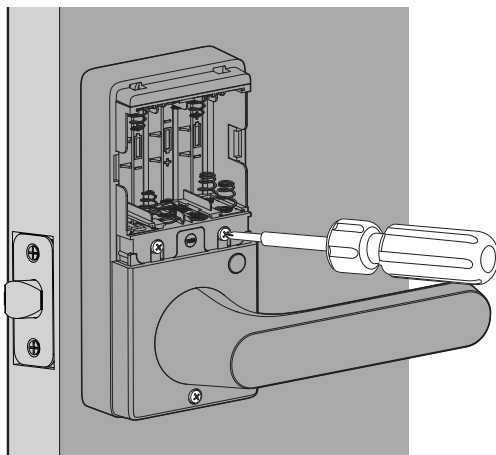
Tuck excess cable into the slot or door hole to prevent pinching, short circuits, or malfunctions.



- 12 Attach the interior assembly to the mounting plate and secure it with 3 interior assembly screws.

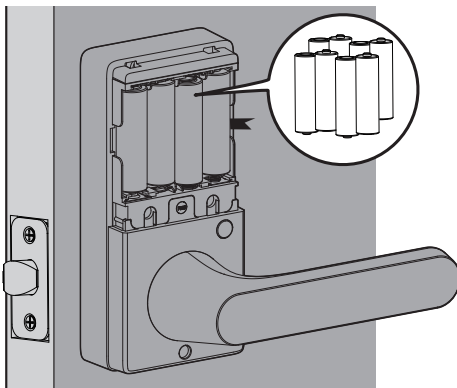
⚠ Attention

The 3 screws are pre-installed in the Interior Assembly. No extra screws are required.



- 15 Install the AA alkaline batteries according to the direction guide inside the battery holder.

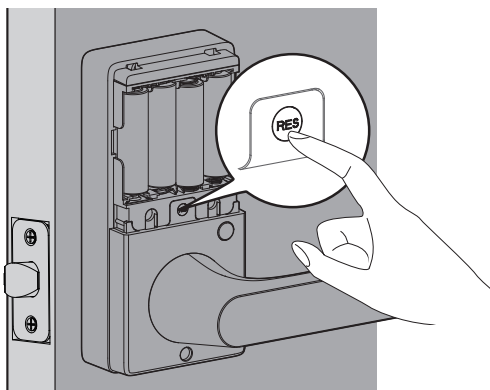
8 AA alkaline batteries are required and need to be purchased separately.



- 16 Keep the door open and unlocked. Press and hold the Reset Button for 5 seconds.

Keep holding the Reset Button until you hear the voice prompt: "Restore to factory settings".

Re-install the Battery Cover.



⚠ Attention

Ensure the cable is not pinched or the lock will not function properly.

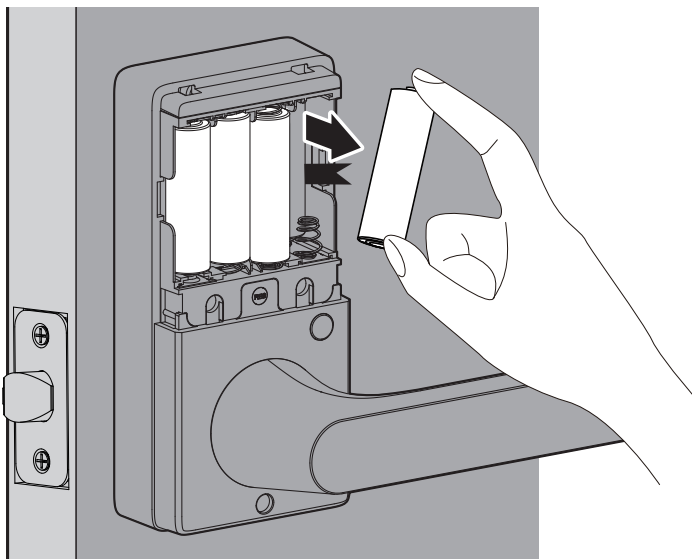
Need help?



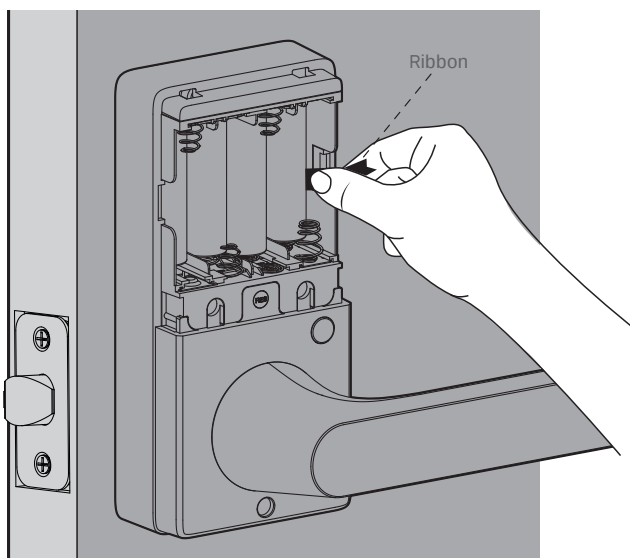
U.S.A. & Canada: +1(833)599-9111

Remove the Batteries

- ① Remove the 4 outer batteries from right to left.

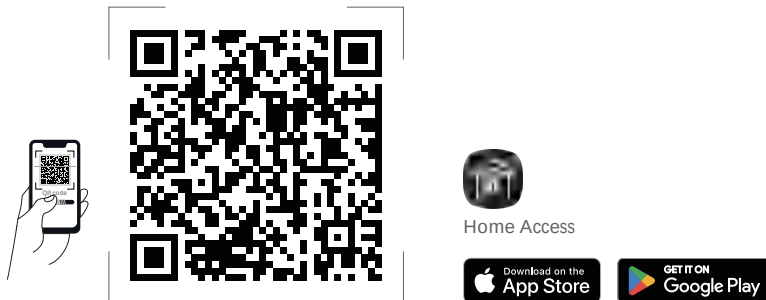


- ② Pull the ribbon to remove the 4 inner batteries from right to left.



3 How to Setup

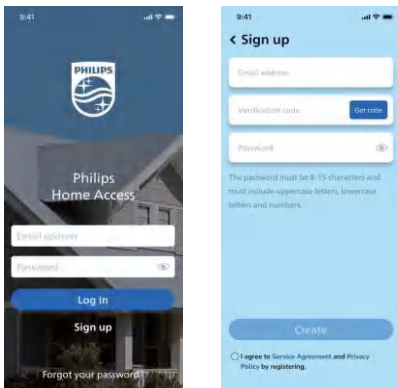
Download the Philips Home Access App



Scan the QR Code to download the Philips Home Access app.

Create a User Account

Register and log in to the Philips Home Access app.

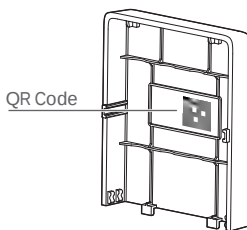


Add the Device

Bring your phone close to the lock, enable Location and Bluetooth permissions, then scan the QR code on the back of the battery cover to add the device.

Attention

If the device is not found, please ensure that the app permissions for Location and Bluetooth are enabled for pairing.



If the Wi-Fi connection fails, please follow these tips:

- Check if the Wi-Fi connection is stable.
- Ensure the network is 2.4GHz, as the lock only supports 2.4GHz.
- Keep the router and lock within 65ft (20m). Avoid walls and interference sources like microwaves.
- Too many devices connected to Wi-Fi may affect the lock's connection.
- Ensure the lock's firmware and app are up-to-date. If an update is available, please upgrade promptly.

4 How to Use

Feature Definitions

Attention

Feature settings can be adjusted if needed through the Philips Home Access app.

Master PIN Code

Required for programming and adjusting settings. The Master PIN Code can be used to unlock the device in Privacy Mode. The default Master PIN Code (12345678) must be changed immediately via the Philips Home Access app after completing the installation. The owner/manager should keep this information confidential.

4 Ways to Unlock

Unlock with your fingerprint, PIN codes, keys, or a simple touch via the Philips Home Access app. Fingerprints and PIN codes can be added through the app settings (fingerprint enrollment should be done on the lock).

Simple Sharing

Follow the in-app instructions in the Philips Home Access app to share access with your family or friends. The access can only be shared and accepted via the Philips Home Access app.

Lock Activities Record

Offers a detailed record of all lock interactions and activities like lock/unlock events and user access.

Multi-mode PIN codes

Create multi-mode PIN codes remotely via the Philips Home Access app for different needs like inviting guests or ordering a service technician.

Passage Mode

Press and hold the Passage Button for 3 seconds to enable Passage Mode. Once enabled, you can unlock the door by simply pressing down the exterior lever.

Press and hold the Passage Button for 3 seconds again to disable, and the lock will return to Auto Lock Mode.

One-Touch Locking

Lock the door by simply pressing and holding any key on the touchscreen for 2s.

Lock the door by simply pressing "✓" 1 time without entering any code.

Auto-Lock

The device automatically locks a set time after it has been unlocked. This feature is enabled by default and the delay can be set between 5 and 180 seconds via the Philips Home Access app.

Silent Mode

The sounds can be muted when pressing the touchscreen. However, you will still hear low battery warnings and system alerts. Enable it in the Philips Home Access app.

Privacy Mode

When Privacy Mode is enabled, only the Master PIN Code, the Philips Home Access app, or the mechanical key can unlock the door. This feature is disabled by default and can be configured in the Philips Home Access app.

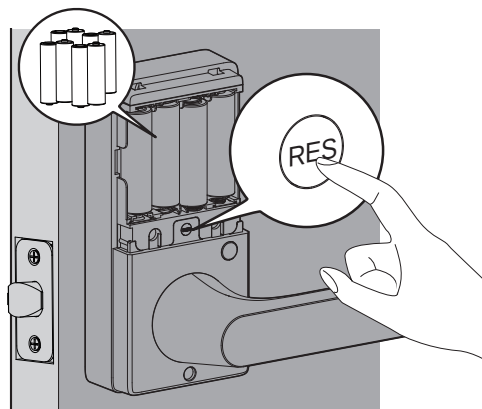
Factory Reset & Default Settings

This procedure erases all user and network settings and unpairs the lock from users' accounts.

All paired accessories will also be removed. Restoring the lock will also activate the lock-handling process.

Press and hold the Reset Button for 5 seconds.

Keep holding the Reset Button until you hear the voice prompt "Restored to factory settings".



Function	Default Setting
Master PIN Code	12345678
Privacy Mode	Disabled
Passage Mode	Disabled
Auto-Lock	Enabled
Silent Mode	Disabled
Shut Down Time	3 minutes

Attention

Auto-Lock and Passage Mode cannot be used at the same time. Enabling one mode will automatically disable the other.

Credential Type and Maximum Capacity

1. Master PIN Code (4 to 10 digits): The default Master PIN Code is 12345678. Change the default Master PIN Code before programming other codes.

2. User PIN Code (4 to 10 digits): A total of 100 User PIN Codes can be programmed and stored in the lock. PIN code must be 4–10 digits.

Supports dummy PIN code to prevent peeking.

Example:

1	0	9	5	9	4	0	6	4	9	2	7	9	6	7	2	0
					Correct PIN Code											
					Random Digits											

Only the correct PIN code will be recognized.

3. User Fingerprint: 50 fingerprints can be programmed and stored in the lock.

Program the Lock

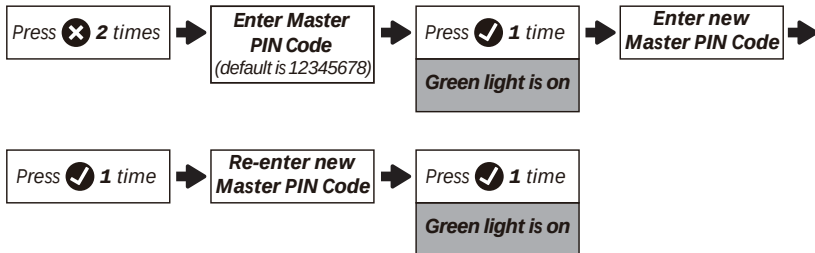
Attention

The default Master PIN Code is 12345678. Change the default Master PIN Code before programming the lock. The indicator light will flash red when the code entered is not saved successfully.

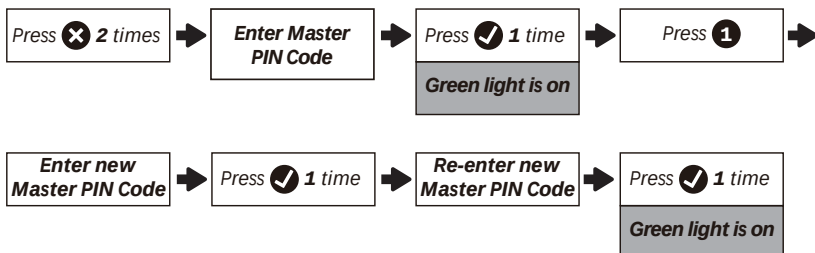
If no key is pressed for more than 10 seconds, the lock will exit programming mode.

All settings can be easily managed through the Philips Home Access app, with configuration recommended there.

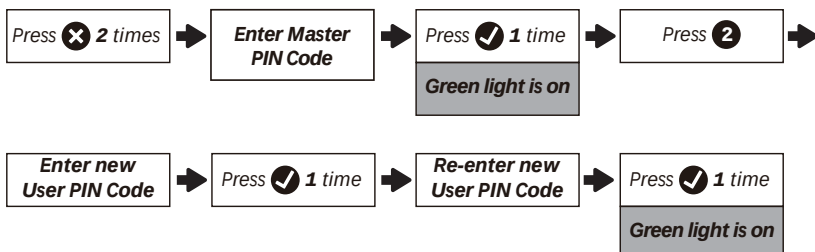
Change the Default Master PIN Code



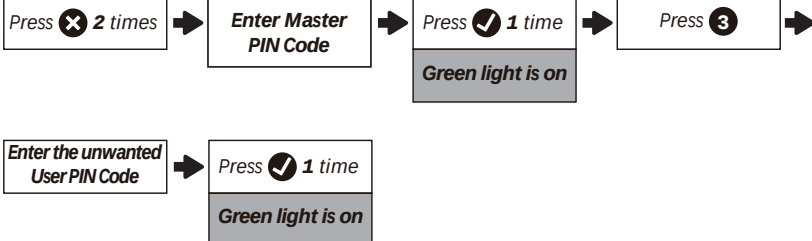
Change the Master PIN Code



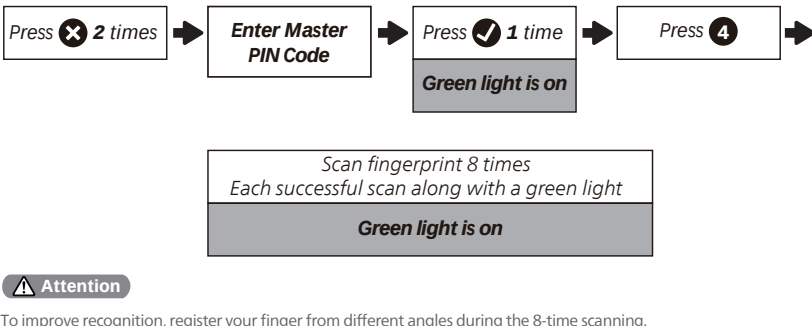
Add a User PIN Code



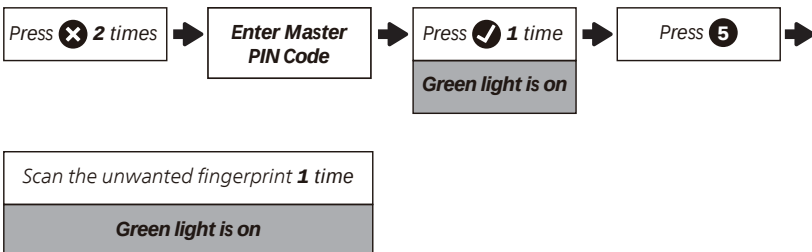
Delete the User PIN Code



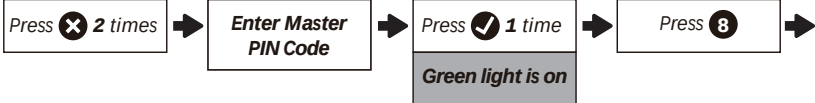
Add a User Fingerprint



Delete the User Fingerprint



Change the Voice Setting



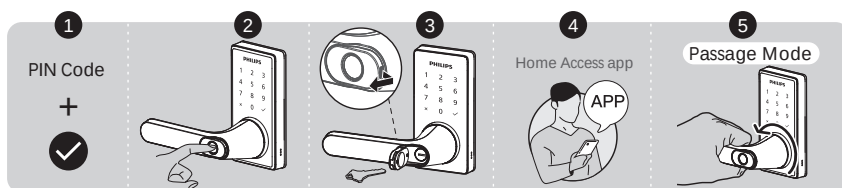
OR



Lock & Unlock

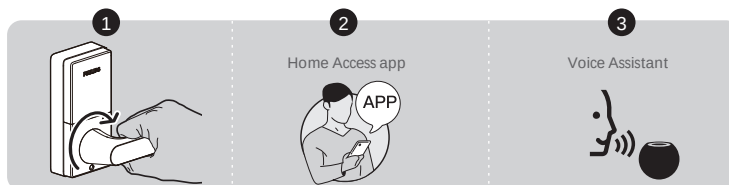
Unlocking the Door from Outside

1. Unlock with PIN codes, then press down the exterior lever to open the door.
2. Unlock with fingerprint, then press down the exterior lever to open the door.
3. Unlock with a mechanical key, then press down the exterior lever to open the door.
4. Unlock with the Philips Home Access app, then press down the exterior lever to open the door.
5. In Passage Mode, simply press down the exterior lever to open the door without entering a PIN, fingerprint, or key.



Unlocking the Door from Inside

1. Press down the interior lever to unlock and open the door.
2. Unlock with the Philips Home Access app to let your guest press down the exterior lever and enter.
3. Unlock with the Voice Assistant to let your guest press down the exterior lever and enter.



Locking the Door from Outside

In Auto-Lock Mode

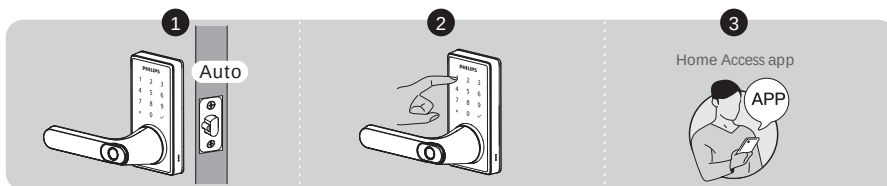
1. The door locks automatically after the set time.

In Passage Mode

2. Press and hold any key on the touchscreen for 2 seconds to lock manually, or press the ✓ key once (without entering a code) to lock manually.
3. Lock with the Philips Home Access app.

Attention

Locking the door while in Passage Mode will automatically switch it to Auto-Lock Mode.



Locking the Door from Inside

In Auto-Lock Mode

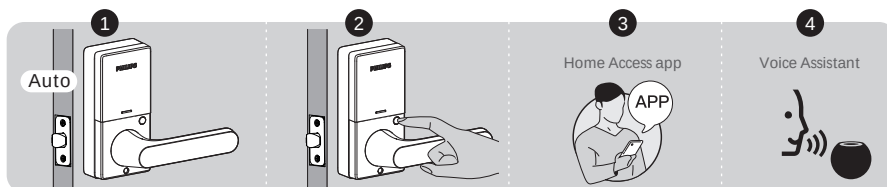
1. The door locks automatically after the set time.

In Passage Mode

2. Press and hold the Passage Button for 3 seconds to lock manually.
3. Lock with the Philips Home Access app.
4. Lock with the Voice Assistant.

Attention

Locking the door while in Passage Mode will automatically switch it to Auto-Lock Mode.



5 Troubleshooting

Issue	Solution
The Latch Bolt does not operate correctly after installation.	◆ Make sure the backset on the Latch Bolt is set to the proper length. Refer to page 8. ◆ Make sure before installation the Latch Bolt is retracted. Refer to page 9. ◆ Restore to the factory default setting and enter the default Master PIN Code to set up the lock. Refer to page 15.
After installation, the Latch Bolt makes sounds but does not work.	Ensure you have followed the installation instructions. Re-install and reset the lock by paying attention to the following tips: ◆ Before installing the Exterior and Interior Assembly, make sure the Latch Bolt is fully retracted (in the unlocked position). ◆ Do not insert the key when you are installing. ◆ Ensure you have inserted the cable connector of the Exterior Assembly to the socket on the Interior Assembly correctly. ◆ Keep the Exterior and Interior Assembly aligned and parallel to the door edge, and the Latch Bolt parallel to the door edge. ◆ Press and hold the Reset Button for at least 5 seconds until you hear a voice prompt. ◆ Use 8 new AA dry batteries, do not use rechargeable batteries, or new batteries mixed with old batteries.
The door handing is not activated after the batteries are installed.	◆ Press the Reset Button for at least 5 seconds until you hear a voiceprompting you to restore the default settings.
Cannot pull out the key from the Keyhole.	◆ Disassemble the lock, then rotate to pull out the key and re-install the lock. ◆ Do not insert the key when you are installing.
The lock rotates only if the Key is inserted.	◆ Make sure the Latch Bolt is installed correctly. Refer to page 8-9.
The lock does not smoothly lock or unlock while using the lever.	◆ Confirm the Mounting Screws are properly installed.

Issue	Solution
The lock only locks but does not unlock, or the Latch Bolt goes in and out uncontrollably.	◆ If the door locks and unlocks smoothly in the open position, then there is a problem with the door frame. Make sure the hole in the door frame is drilled a minimum of 1"(25mm) deep to leave enough space for the latch to extend into the door frame when the door is locked. ◆ If the issue still happens in the open position, then there is a problem with the lock handing or installation. Press and hold the Reset Button for at least 5 seconds until you hear a voice prompt to reset the lock. If resetting fails to solve it, the lock is probably not installed correctly. Please re-install the lock and reset it again. ◆ If the solutions still cannot solve the problem, contact us.
Failed to lock.	◆ Keep the Exterior and Interior Assembly aligned and parallel to the door edge. ◆ Keep the Latch Bolt parallel to the door edge.
The Master PIN Code cannot be changed.	◆ Change the Master PIN Code via the Philips Home Access app. ◆ Restore factory settings and reprogram all user PIN codes. Refer to page 15.
Failed to scan the QR Code on the device.	◆ Scan the QR Code in a well-lit environment, use the built-in flashlight on your phone, or try to scan in an environment with sufficient lighting. ◆ Ensure enough distance between your smartphone and the QR Code, and ensure the QR Code is at the center of your phone screen. ◆ Direct lighting or sunlight can cause reflections that will interfere with the scanning process.
Failed to add the device via Bluetooth.	◆ Make sure your smart lock has enough power, and your phone is close to it. ◆ Check your phone's Bluetooth settings and ensure it's turned on. ◆ If you have an Android device, enable the Location Service.
Failed to set up the lock.	◆ Make sure the lock is installed correctly. ◆ Insert fresh batteries and make sure that the cable is not pinched. ◆ After installation, reset the lock to factory settings to complete the lock setting process.
I forgot my Master PIN Code.	◆ Change the Master PIN Code via the Philips Home Access app. ◆ Perform a factory reset to clear all PIN codes. Once the reset is completed, all PIN codes will be deleted and the Master PIN Code will be reset to the default Master PIN Code of 12345678.

Issue	Solution
Cannot add fingerprints, or the fingerprint does not work.	◆ Make sure the fingerprint is registered and recognizable. ◆ Change the default Master PIN Code (12345678) before adding fingerprints. ◆ Keep the finger to be registered dry and clean. ◆ Keep the Fingerprint Sensor dry and clean. ◆ Add multiple fingerprints with the same finger. ◆ Try to add fingerprints of other fingers. ◆ To improve recognition, register your finger from different angles and press harder during the 8-time scanning.
Receiving low battery alerts.	◆ Remove the batteries and insert 8 new AA alkaline batteries.
The Touchscreen Keypad is not responding.	◆ Make sure batteries are inserted correctly. ◆ Make sure that the cable is properly connected and has not been damaged during installation.
Auto-Lock is not working.	◆ The auto-lock time is set too long. Set an appropriate duration in the Philips Home Access app. ◆ The lock is currently in Passage Mode. You can switch to Auto Lock Mode by performing one of the following: Press and hold the Passage Button for 3 seconds. Manually lock the door once. Set Auto Lock Mode in the Home Access app.

Still have questions or need help? Please feel free to contact us:



U.S.A. & Canada: **+1(833)599-9111**

6 Warranty

2 Years Warranty

This limited warranty applies to Philips Home Access products. It covers defects in materials and workmanship under normal use and conditions, as determined by Conex or its authorized dealer.

For more information on the warranty applicable to this product, please visit <http://www.usa.philips.com>, or contact the reseller from whom you purchased the product.

7 FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

8 ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS d'Innovation, Sciences et Développement économique Canada.

L'exploitation est autorisée aux deux conditions suivantes:

- (1) Cet appareil ne doit pas produire de brouillages.
- (2) Cet appareil doit accepter tout brouillage, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil numérique est conforme à la norme canadienne CAN ICES-3(B)/NMB-3(B).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Cet appareil est conforme avec l'exemption d'évaluation de routine des limitations de la section 2.5 du CNR-102 et le CNR-102 sur l'exposition aux RF et les utilisateurs peuvent obtenir l'information canadienne sur l'exposition aux RF et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites de radiation du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

Contenu

FR

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Introduction

Félicitations pour votre achat et bienvenue dans la famille Philips Smart Security !

Pour profiter pleinement du support offert par Philips Home Access, enregistrez votre produit sur **www.philips.com/myphilips**



Enregistrer votre produit

- Restez informé de la couverture de garantie de votre produit
- Bénéficiez de remises en argent, de cadeaux et d'offres
- spéciales Accédez facilement au support produit

1 Avertissements & Sécurité

Sécurité

- ◆ Avant d'utiliser ce produit, veuillez lire et comprendre toutes les instructions. Les dommages causés suite au non-respect des instructions ne sont pas couverts par la garantie.
- ◆ N'utilisez que les composants fournis et les accessoires recommandés par le fabricant.
- ◆ Utilisez exclusivement des piles alcalines AA.
- ◆ Ne démontez pas le produit de force car ceci pourrait déclencher une alerte ou l'endommager.
- ◆ Ne retirez pas les piles pendant la configuration ou l'utilisation de la serrure.
- ◆ Une fois l'installation terminée, modifiez immédiatement le code PIN Principal par défaut via l'application Philips Home Access.

Mises en garde

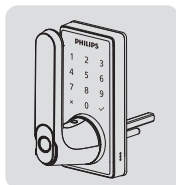
- ◆ Évitez de placer les piles à proximité de sources de chaleur ou de flammes.
- ◆ Évitez tout contact entre les deux pôles des piles et les objets métalliques pour prévenir les courts-circuits et les risques d'explosion.
- ◆ Ne mélangez jamais les piles usagées et neuves, ou des piles de types ou de marques différents. Cela pourrait provoquer des fuites, une rupture ou causer des blessures.
- ◆ Remplacez toujours toutes les piles en même temps.
- ◆ Veillez à insérer les piles en respectant toujours les bonnes polarités (+/-).
- ◆ N'utilisez que les piles de taille et de type adaptés à l'appareil.
- ◆ Retirez les piles usagées immédiatement après usage.
- ◆ Nettoyez les contacts avant d'installer de nouvelles piles.
- ◆ Confiez le remplacement des composants uniquement à Philips, un centre de service agréé Philips ou un technicien qualifié.
- ◆ N'utilisez aucune pièce ou accessoire d'autres fabricants, excepté les piles.
- ◆ N'exposez pas le produit à des endroits où il y a un risque de fuites d'eau ou d'éclaboussures.

Retour & Recyclage

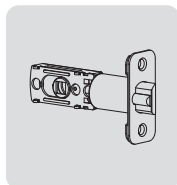
- ◆ Les serrures peuvent être retournées dans un centre de service agréé Philips. Une compensation appropriée sera offerte si le produit retourné répond aux conditions établies par Philips.
- ◆ Veuillez respecter les réglementations locales en matière de recyclage et ne jetez pas les produits et les piles usagées avec les ordures ménagères.

2 Installation

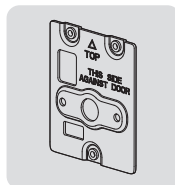
Liste des Pièces



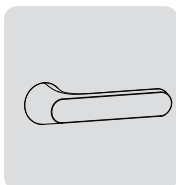
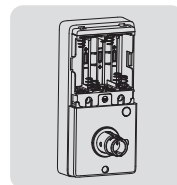
① Assemblage Externe



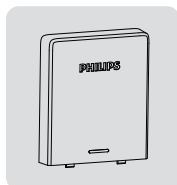
② Pêne



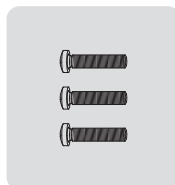
③ Plaque de Montage ④ Assemblage Interne



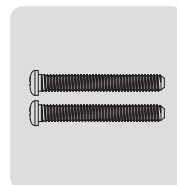
⑤ Poignée Intérieure



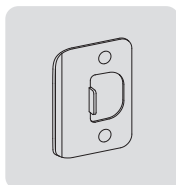
⑥ Cache de Batterie



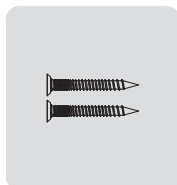
⑦ Vis de l'Assemblage Interne (3) (Préinstallées)



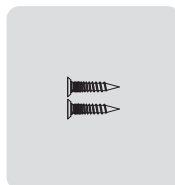
⑧ Vis de la Plaque de Montage (2)



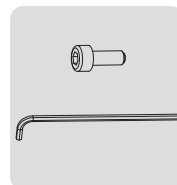
⑨ Plaque de la Gâche



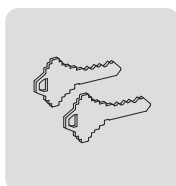
⑩ Vis de la Gâche (2)



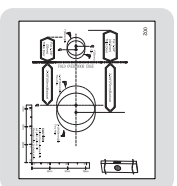
⑪ Vis de Pêne Demi-Tour (2)



⑫ Vis de Fixation Clé hexagonale



⑬ Clés mécaniques



⑭ Gabarit de Perçage



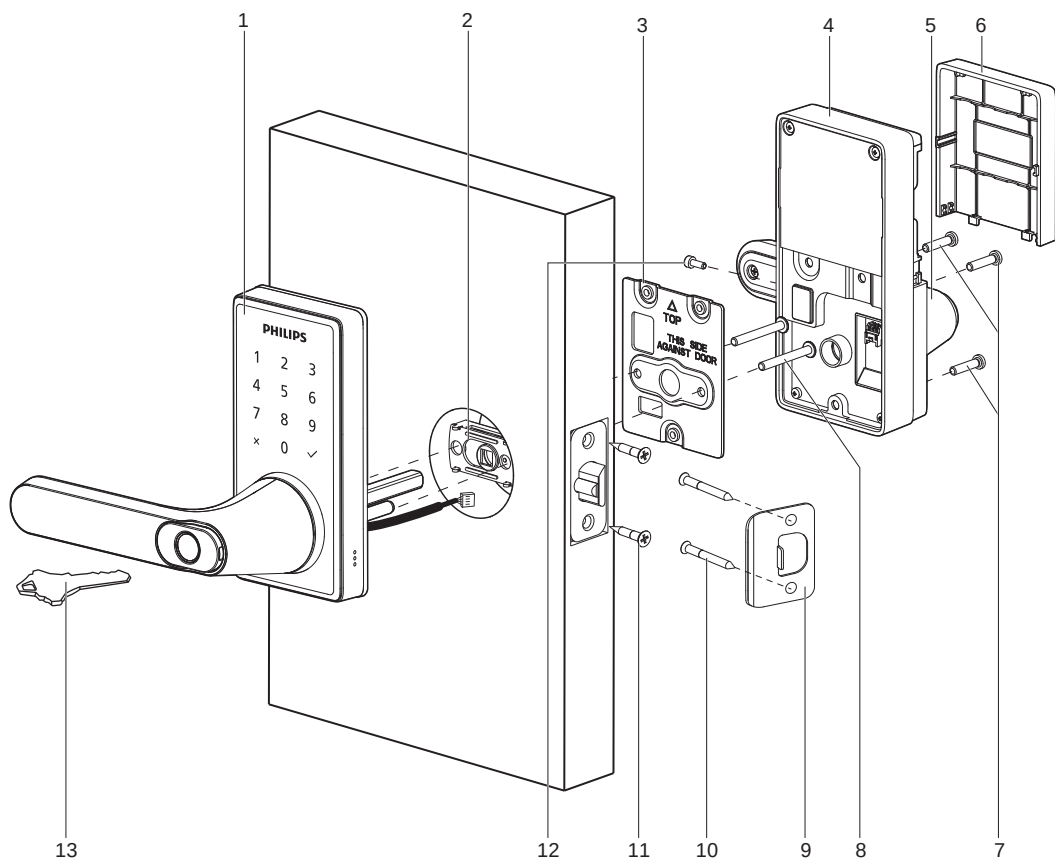
⑮ Mode d'Emploi



⑯ Guide de Démarrage Rapide

*8 piles alcalines AA sont nécessaires et doivent être achetées séparément.

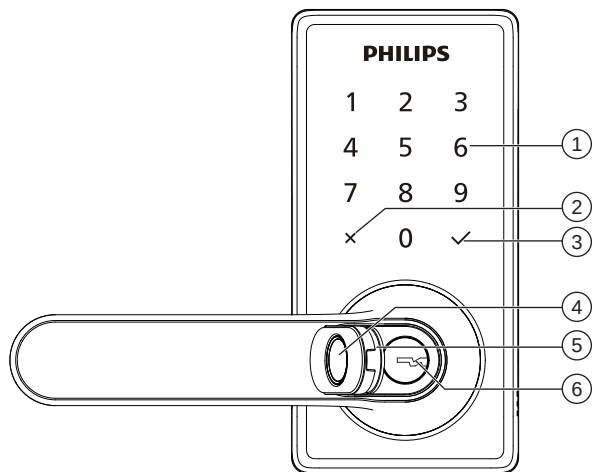
Aperçu de l'Assemblage



1. Assemblage Externe
2. Pêne Demi-Tour
3. Plaque de Montage
4. Assemblage Interne
5. Poignée Intérieure
6. Cache de Batterie

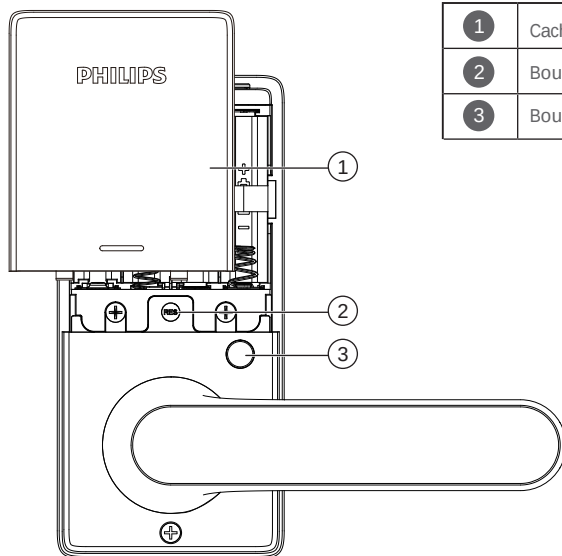
7. Vis de l'Assemblage Interne (3) (Préinstallées)
8. Vis de la Plaque de Montage (2)
9. Plaque de la Gâche
10. Vis de la Plaque de la Gâche (2)
11. Vis du Pêne Demi-Tour (2)
12. Vis du Levier
13. Clés mécaniques (2)

Assemblage Externe



1	Clavier Tactile
2	Bouton d'Annulation
3	Touche Confirmation Rétroéclairée
4	Capteur d'Empreintes Digitales
5	Cache de la Serrure
6	Trou de la Serrure

Assemblage Interne



1	Cache de Batterie
2	Bouton de Réinitialisation
3	Bouton de Passage

Installation de la Serrure

Outils Requis



#2 Tournevis Cruciforme



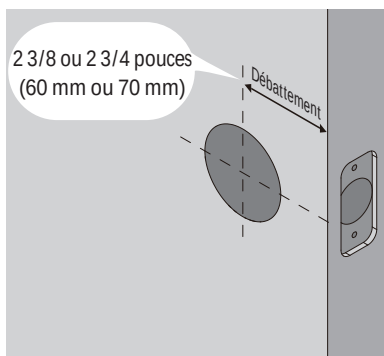
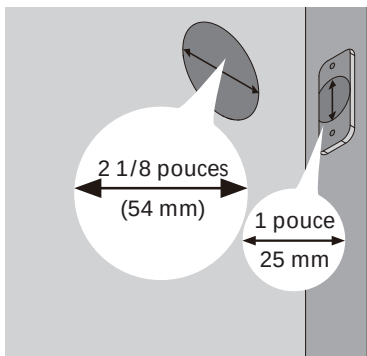
8 piles alcalines AA
(achetées à part)



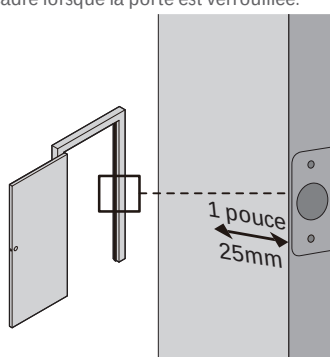
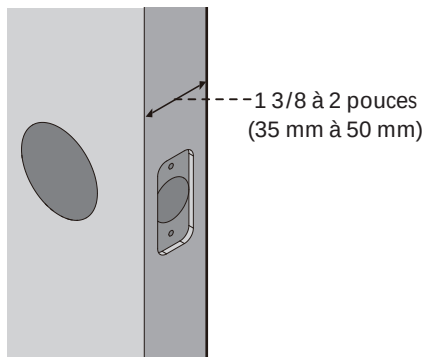
Scanner le code
QR pour regarder
la vidéo
d'installation.

Préparez la Porte et Vérifiez les Dimensions

- ① Mesurez pour confirmer que le diamètre du trou dans la porte est de 54 mm (2 1/8 pouces).
Mesurez pour confirmer que le diamètre du trou dans le chant de porte est de 25 mm (1 pouce).
- ② Mesurez pour confirmer que le débatement est de 60 mm ou 70 mm (2 3/8 pouces ou 2 3/4 pouces).



- ③ Mesurez pour confirmer que l'épaisseur de la porte est de 54 mm à 50 mm (1 3/8 à 2 pouces).
- ④ Veillez à ce que le trou dans le cadre de la porte a au moins 25 mm (1 pouce) de profondeur pour laisser suffisamment d'espace au verrou de s'étendre dans le cadre lorsque la porte est verrouillée.



⚠ Attention

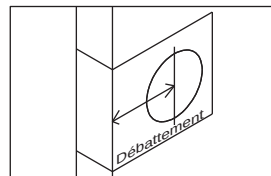
Assurez-vous que le cadre de porte est aligné avec la porte et qu'il n'y a aucun blocage dans le cadre.

⑤ Vérifiez le débattement et ajustez le pêne.

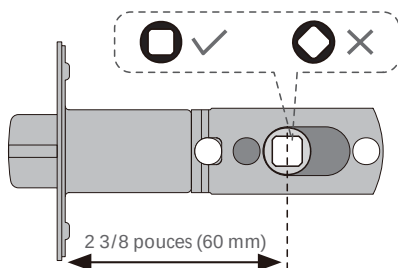
Le débattement est la distance entre le chant de la porte et le centre du trou percé dans la porte.

Le pêne est doté d'un design réglable lui permettant de s'adapter

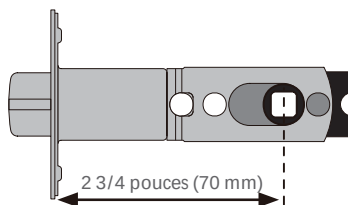
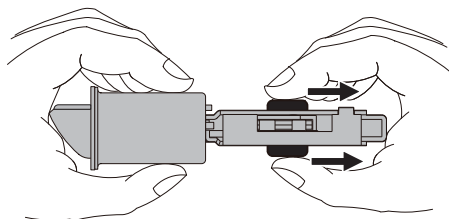
à un débattement de 60 mm (2 3/8 pouces) ou de 70 mm (2 3/4 pouces).



Si le débattement de votre porte est de 60 mm (2 3/8 pouces), le réglage du pêne n'est pas nécessaire.



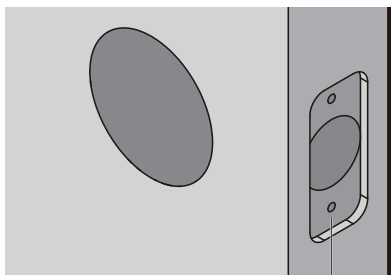
Si le débattement de votre porte est de 70 mm (2 3/4 pouces), ajustez le pêne comme illustré ci-dessous.



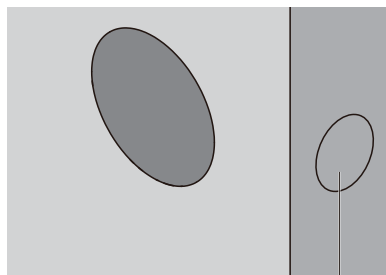
⑥ Installez le pêne demi-tour.

Installez le pêne dans l'évidement du chant de la porte à l'aide des vis de pêne.

Vérifiez que le biseau du pêne demi-tour est face au sens de fermeture de la porte.

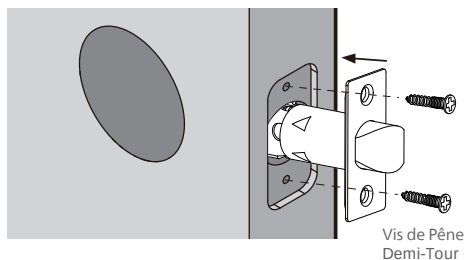
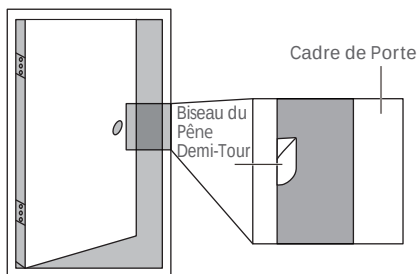


Le chant de la porte est fraisé.

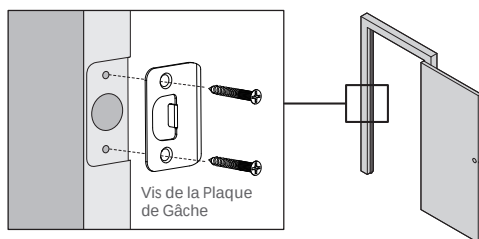


Le chant de la porte n'est PAS fraisé.

Impossible d'installer le pêne directement. Dans ce cas, vous devez creuser un logement pour la plaque de fixation avant d'installer le pêne.



⑦ Fixez la plaque de la gâche sur le cadre de porte.



⚠ Attention

Assurez-vous que le trou dans le cadre de porte est percé sur une profondeur minimale de 25 mm (1 pouce).

Installation de l'Assemblage Externe

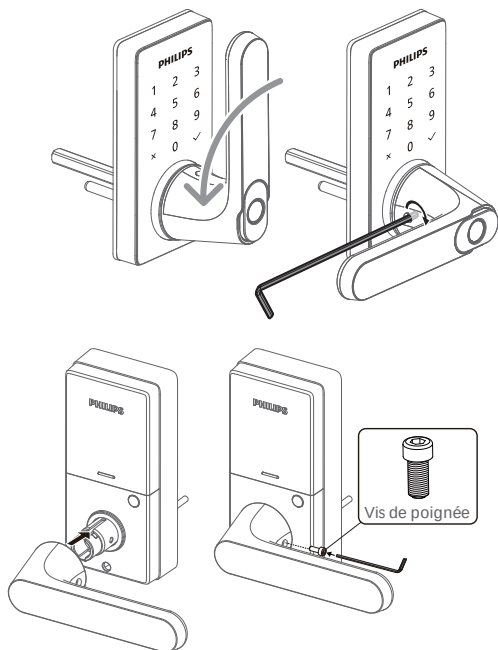
⑥ Réglage de la poignée extérieure

Vérifiez si la porte est droitère ou gauchère. Vérifiez si la poignée tourne librement.

Tournez la poignée extérieure du bon côté. Insérez la clé hexagonale dans le trou.

Tournez la clé pour verrouiller la vis préinstallée et sécuriser la poignée.

Porte gauchère



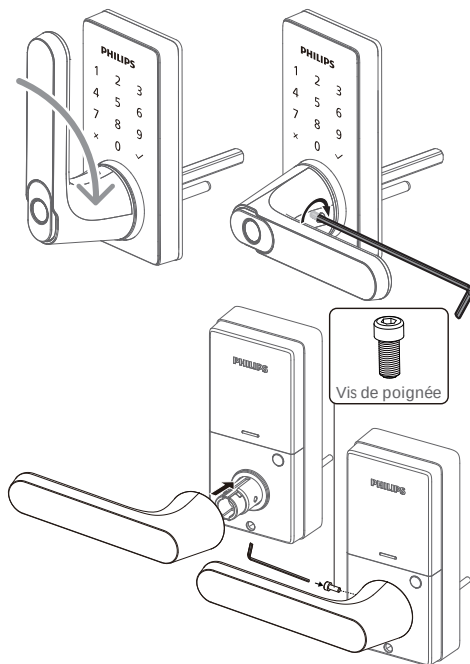
⑦ Réglage de la poignée intérieure

Placez la poignée intérieure sur l'assemblage interne. Alignez-la en fonction de l'ouverture de la porte (gauche ou droite).

Insérez la vis de la poignée.

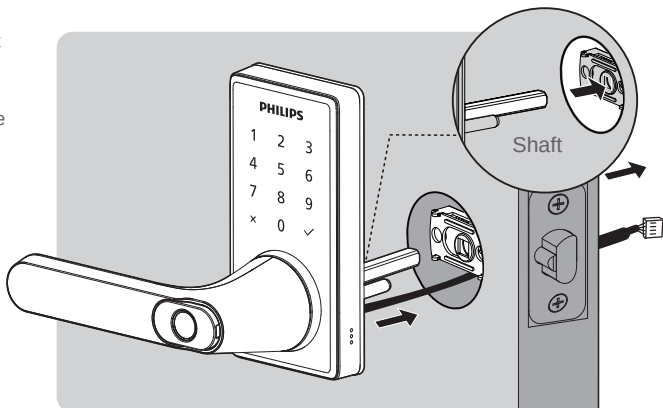
Serrez la vis à l'aide de la clé hexagonale.

Porte droitère



⑧ Passez le câble sous le pêne et insérez l'axe dans la fente du pêne.

N'insérez pas la clé mécanique dans le cylindre pendant l'installation.

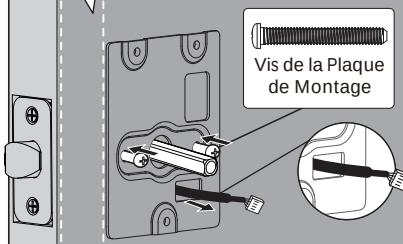


- ⑨ Fixez la plaque de montage avec ses vis.
Ne serrez pas trop les vis.

⚠ Attention

Passez le câble à travers le trou de la plaque de montage.

Tenez-le parallèle
à l'extrémité de la
porte.

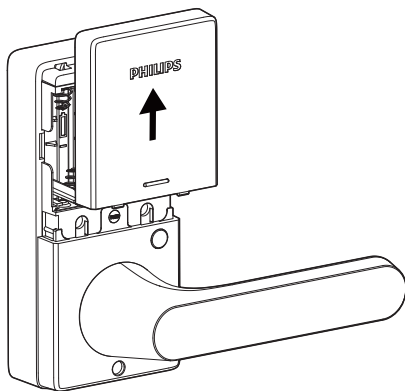


Installation de l'Assemblage Interne

- ⑩ Poussez le Cache de Batterie suivant la direction de la flèche.

⚠ Attention

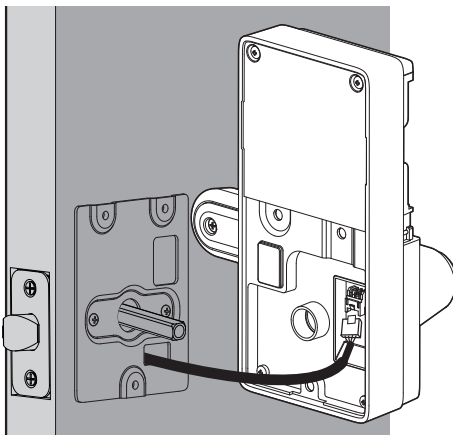
N'insérez les piles qu'après avoir terminé l'installation de la serrure.



- ⑪ Insérez le connecteur de câble de l'Assemblage Externe dans la douille de l'Assemblage Interne. Poussez fermement le connecteur vers l'intérieur jusqu'à ce qu'il soit complètement fixé.

⚠ Attention

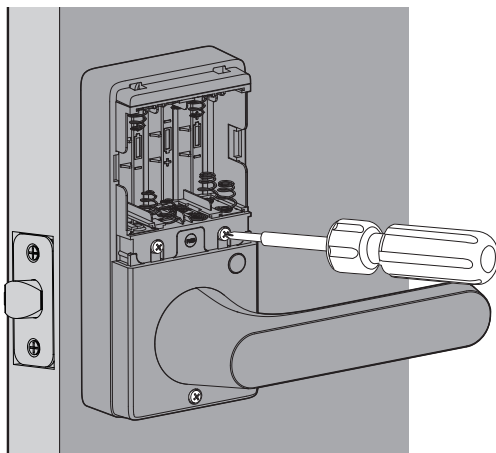
Afin de prévenir tout risque de pincement, de court-circuit ou de dysfonctionnement, logez le surplus de câble dans la fente ou le trou prévu à cet effet.



- 12 Fixez l'assemblage interne sur la plaque de montage et verrouillez-le à l'aide des 3 vis pour l'assemblage interne.

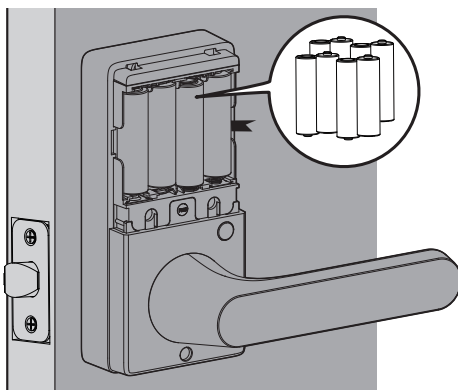
⚠ Attention

Les 3 vis sont préinstallées dans l'Assemblage Interne. Aucune vis supplémentaire n'est nécessaire.



- 15 Installez les piles alcalines AA en suivant la direction indiquée à l'intérieur du compartiment de batterie.

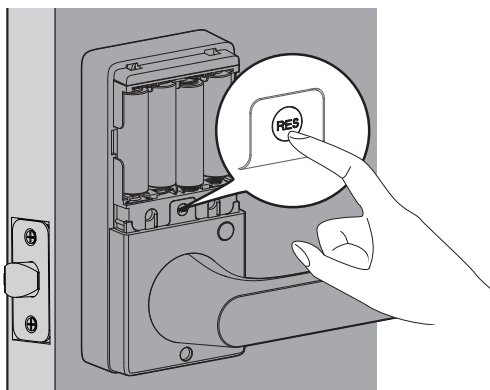
L'utilisation de 8 piles alcalines AA est requise. Celles-ci doivent être achetées séparément.



- 16 Maintenez le bouton de réinitialisation enfoncé pendant 5 secondes.

Continuez à maintenir le bouton de réinitialisation jusqu'à entendre un message vocal : « Restauration aux paramètres d'usine ».

Réinstallez le Cache de Batterie.



⚠ Attention

Vérifiez que le câble n'est pas coincé, sans quoi la serrure ne fonctionnera pas correctement.

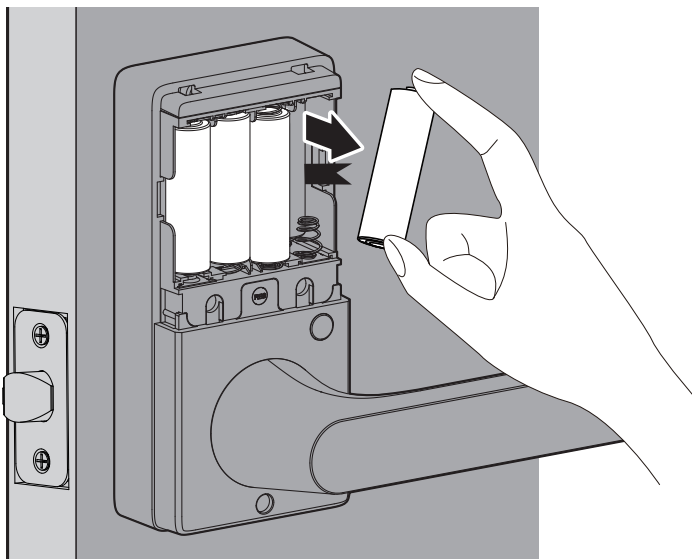
Besoin d'aide ?



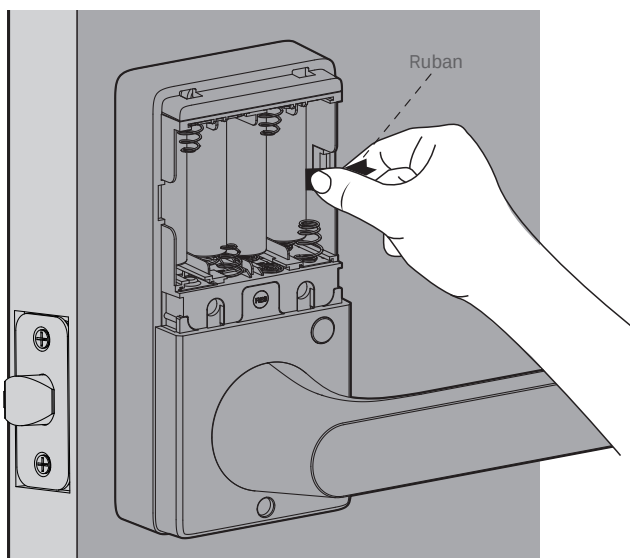
États-Unis & Canada: **+1(833)599-9111**

Retrait des Piles

- ① Retirez les 4 piles externes de droite à gauche.

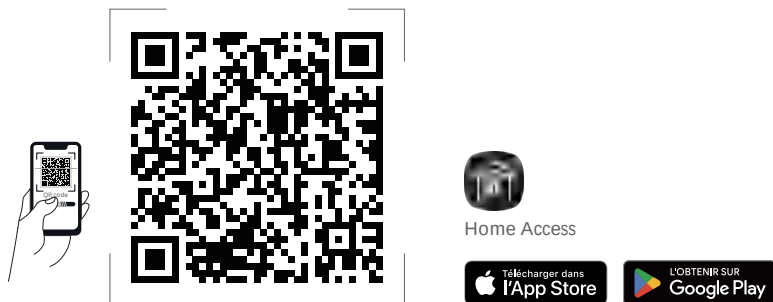


- ② Tirez sur le ruban pour retirer les 4 piles de droite à gauche.



3 Configuration

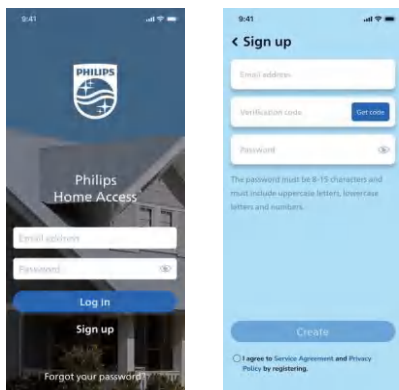
Télécharger l'application Philips Home Access



Scanner le code QR pour télécharger l'application Philips Home Access.

Créer un Compte Utilisateur

Enregistrez-vous et connectez-vous à l'application Philips Home Access.

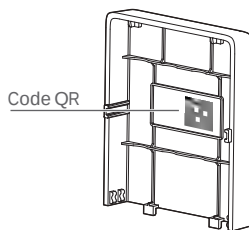


Ajouter l'Appareil

Mettez votre téléphone à proximité de la serrure, activez votre localisation et votre Bluetooth, puis scannez le code QR au derrière du cache de batterie pour ajouter l'appareil.

⚠ Attention

Si l'appareil n'est pas détecté, assurez-vous que les autorisations de l'application pour la localisation et le Bluetooth sont activées pour le jumelage.



Si la connexion Wi-Fi ne fonctionne pas, suivez les conseils suivants :

- Assurez-vous que la connexion Wi-Fi est stable.
- Assurez-vous que le réseau est en 2,4 GHz, car la serrure ne prend en charge que la bande 2,4 GHz.
- Maintenez le routeur et la serrure à moins de 20 mètres (65 pieds) l'un de l'autre. Évitez les murs et les sources d'interférence comme les fours à micro-ondes.
- Trop d'appareils connectés au Wi-Fi peuvent affecter la connexion de la serrure.
- Vérifiez que le micrologiciel de la serrure et l'application sont à jour. Si une mise à jour est disponible, effectuez rapidement la mise à jour.