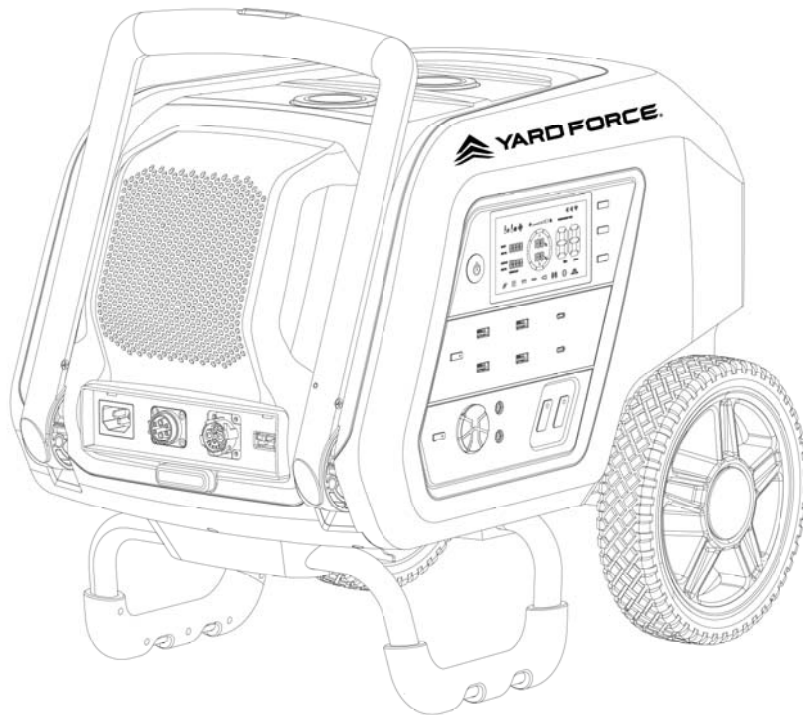


2400W PORTABLE POWER STATION



Our Customer Service staff is ready to provide assistance.

In the case of a damaged or missing part, most replacement parts ship directly from Merotec USA in Atlanta or from one of our service partners in the US & Canada.

For immediate help with assembly, or for additional product information, email support@MerotecUSA.com. Or for the USA call 1-866-902-9690 M-F 8:30am – 5:00pm ET, for Canada call 1-833-818-4111 M-F 9:00am – 5:00pm ET.

More information can be found on www.MerotecUSA.com.



SAVE THIS MANUAL FOR REFERENCE

You will need this manual for safety instructions, operating procedures, and Warranty. The original sales receipt is required for warranty service

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SAFETY INSTRUCTIONS

READ AND UNDERSTAND ALL INSTRUCTIONS.



IMPORTANT SAFETY INSTRUCTIONS

WARNING! When using electric appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury, including the following: **WARNING!** Read all instructions. **WARNING!** This product maybe contains lead, phthalate or other chemicals known to the State of California to cause cancer, birthdefects and other reproductive harm. Please wash your hands after use.

For more information go to www.P65warnings.ca.gov.

1. Before using our product, carefully read all instructions.
2. Do not connect electronic products which exceed the operating specifications of this product.
3. Do not connect damaged cables or terminals to the product. Doing so may cause electric shock or damage to the product.
4. Keep the product dry. Do not expose the device to wet conditions. Do not submerge product in liquid.
5. Do not insert fingers or other foreign object into any ports or receptacles.
6. Use this product in a well-ventilated area. Do not block or obstruct vents on the product. Do not expose product to smoke or sparks.
7. Do not subject this product to drop, severe vibrations or violent impact.
8. Do not operate in excessively cold temperatures. Operating in temperature below specified limit may permanently damage the device and shorten the lifespan.
9. Do not expose the product to fire, heat source, or excessive temperature. Exposure to flames or high temperatures may cause an explosion.
10. Do not use the product in rain, humid environments, snow or frost, or dusty environments. Use in these conditions may damage function, batteries, and/or lifespan.

SAFETY INSTRUCTIONS

11. Do not disassemble the product. Do not pierce the product with sharp objects. These may cause electric shock, fire, or explosion.
12. Keep away from children. Do not allow children to operate this product.
13. When disposing of product, observe your local laws.
14. If conditions permit, make sure that the battery is fully discharged before disposing of it in a designated battery recycling bin. The product contains batteries with potentially hazardous chemicals, therefore it is strictly prohibited to dispose of in ordinary trash cans. Please follow the local laws and regulations regarding battery recycling and disposal.
15. If the battery cannot be fully discharged due to product failures, do not dispose of the battery directly in the battery recycling bin. In such case, contact professional battery recycling authority for further processing.
16. Over-Discharged batteries that cannot be recharged should be disposed of.
17. To reduce the risk of injury, close supervision is necessary when the product is used near children.
18. Use of an attachment not recommended may result in a risk of fire, electric shock, or injury to persons.
19. To reduce risk of damage to the electric plug and cord, pull the plug rather than the cord when disconnecting the power station.
20. Do not use a power station or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
21. Do not operate the power pack with a damaged cord or plug, or a damaged output cable.
22. Do not disassemble the power pack, take it to a qualified service person when service or repair is required. Incorrect reassembly may result in a risk of fire or electric shock.
23. To reduce the risk of electric shock, unplug the power pack from the outlet before attempting any instructed servicing.
24. Do not expose a power pack to fire or excessive temperature.

SAFETY INSTRUCTIONS

Exposure to fire or temperature above 130°C may cause explosion.

25. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
26. Risk of Electric Shock. Never use power pack to supply power tools to cut or access to live parts or live wirings, or materials that may contain live parts or live wirings inside, such as building walls, etc.
27. FCC Compliance Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

SAFETY INSTRUCTIONS

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

28. ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

GROUNDING INSTRUCTIONS

This product is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded in accordance with all local codes ordinances.

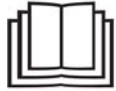
WARNING – Improper connection of the equipment grounding conductor is able to result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS

DESCRIPTION OF SYMBOLS



WARNING: Please read all of the safety and operating instructions carefully before using this tool. Please pay particular attention to all sections of this User Manual that carry warning symbols and notices. Some of the following symbols may be used on this tool.



Read the manual.



To avoid possibility of electric shock, do not use in damp or wet conditions.



WARNING! - Turn the machine OFF and disconnect it from the power supply before inspecting, cleaning, changing accessories, or conducting any other maintenance task.



Immediately remove the plug from the mains if the power cable is damaged, frayed, or entangled.
Always keep the power cable away from heat, oil, and sharp edges.



DANGER! - Beware of electric shock.



The cable will get hot while working. Please DO NOT touch it to avoid injury.



Recyclable.



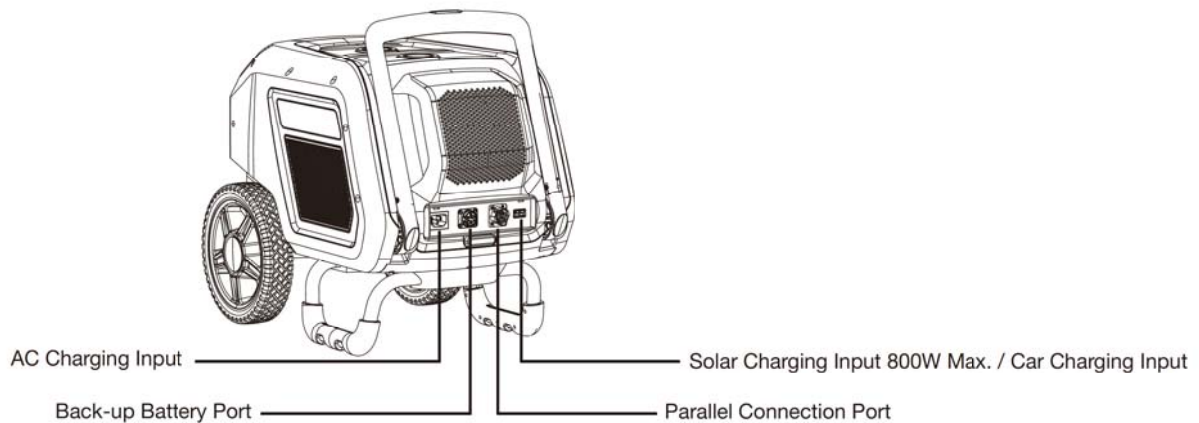
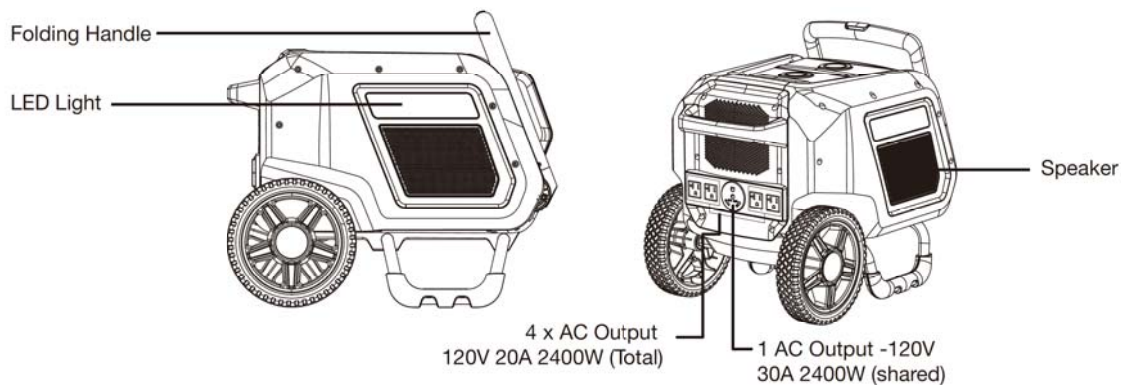
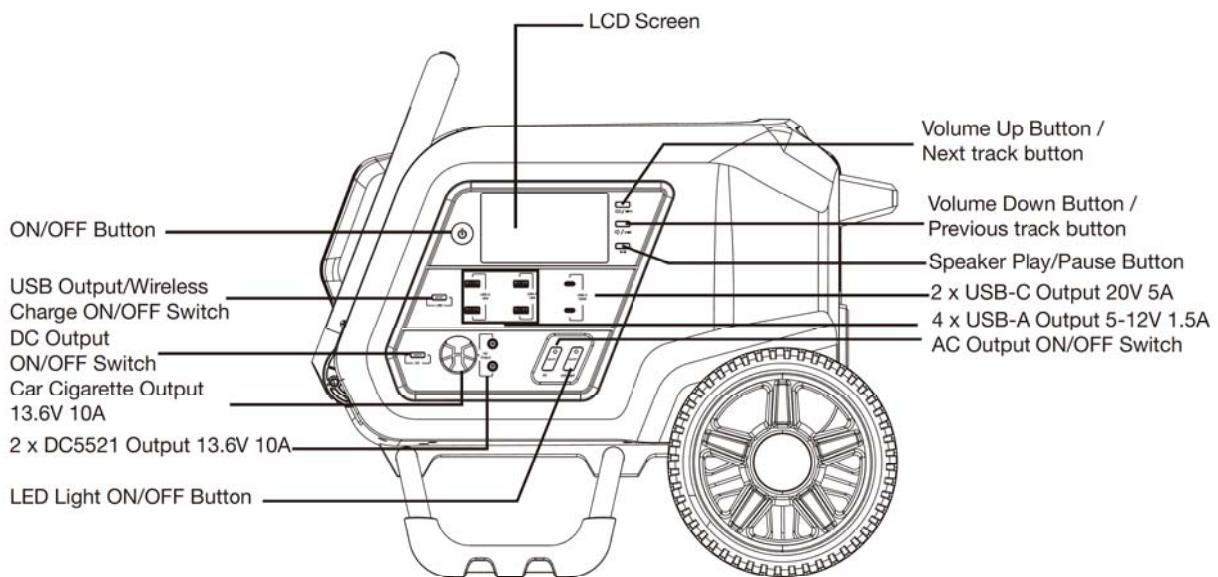
Return any discarded batteries to your local dealer, collector or recycle point. It is not permitted to dispose of this product as normal household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.



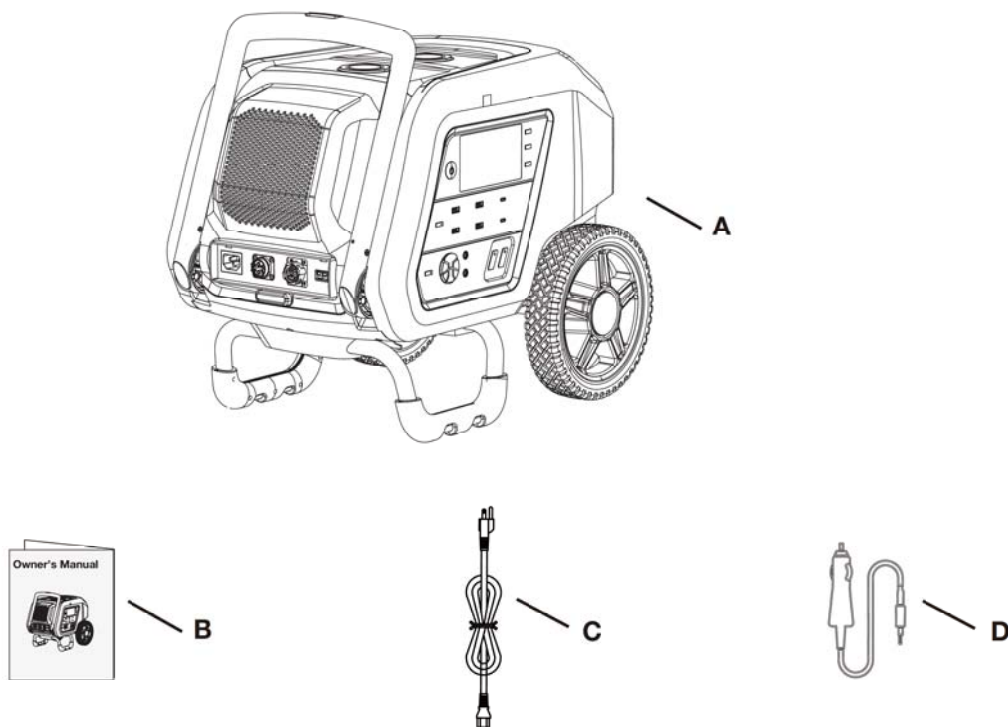
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesired operation.

PARTS LIST



PARTS LIST



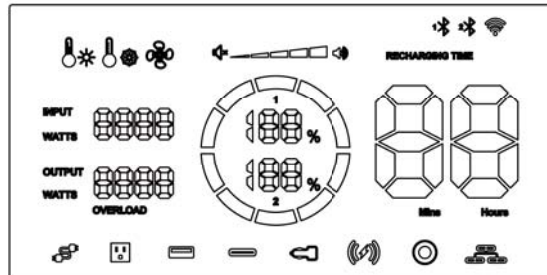
- A. Portable Power Station x 1
- B. Owner's Manual x 1
- C. AC Charger Cable x 1
- D. Car Charger Cable x 1

PARTS LIST

LCD Screen

When you hold the ON/OFF switch button for one second, the LCD screen will light up. The LCD will dim when there is no button operation after 5 minutes. (The time can be modified through the APP)

Then press any button to wake up and the LCD lights up again. When the power station is turned off and charging, the LCD lights up.



	High temperature warning indicator.
	Low temperature warning indicator.
	Displayed when the fan is working.
	Displayed after the mobile phone or other external devices are connected by bluetooth. Each bar represents 20% of the volume.
	Bluetooth connection indicator: Bluetooth 1 displayed when external devices such as mobile phones are connected to the audio bluetooth. Bluetooth 2 displayed when the YARDFORCE APP "CloudHawk" is connected to the bluetooth.
	WIFI connection indicator: Displayed when the power station is connected to external WIFI.
	Remaining charging and discharging time display. When "RECHARGING TIME" is displayed, it shows the remaining charging time. When "RECHARGING TIME" isn't displayed, it shows the remaining discharging time.
	The current battery capacity, it is displayed as a percentage (%). When charging the circular bars will rotate. When discharging the bars will be solid and indicate the remaining capacity. One bar indicates 10% of the battery capacity. The upper circle indicates the remaining capacity of the power station. The lower circle indicates the remaining capacity of the back up battery. (If equipped)

PARTS LIST

INPUT WATTS 	Input power indication.
OUTPUT WATTS 	Output power indication.
OVERLOAD	Overload indication: Displayed when the load power exceeds the set value.
	AC output indication: Displayed when the AC output is on.
	USB, PD and Wireless Charging output indication: When the USB ON/OFF button is pressed or the APP control is turned on, they will be displayed at the same time.
	AC input indication: Displayed when the AC input is on.
	Parallel connection indication: Displayed when connecting with another PB-2400.
	Cigarette lighter, DC5521 output indication: When the DC ON/OFF button is pressed or the APP control is turned on, they will be displayed at the same time.

PRODUCT SPECIFICATIONS

Model	PB-2400
Battery Type	LFP
Capacity	51.2 V d.c., 37.5 Ah 1920 Wh
Input	DC: 12 V-60 V d.c. (800 W MAX) AC: 120 V~60 Hz, 15 A Max. (3Hours) 12.5 A Max. Continuous / Continue, 1500 W Max.
DC Output	Car Cigarette Output (x1) :13.6 V d.c. 10 A, 120 W Max. (SHARED) DC 5521 (x2) :13.6 V d.c. 10 A, 120 W Max. (SHARED)
USB Output	USB-A (x4): QC3.0 5 V 3 A/9 V 2 A/12 V 1.5 A,18W Max USB-C (x2): PD3.0 100 W ,5 V 3 A/9 V 3 A/12 V 3 A/15 V 3 A, 20 V 5A
AC Output	5 x 120 V/60 Hz (Continuous: 2400 W, Peak:4800 W) Output wave: Sine wave
Wireless Charge	2 x 15 W
Bluetooth Speaker	2 x 10 W
Protections	Over-current, Short Circuit, Over-voltage, Over-charge, Over-discharge, Over-temperature, Low voltage.
LED Light	8-10 W LED(100% brightness)
Working Temp.	14°F ~ 104°F (-10°C ~ 40°C)
Recharging Temp.	32°F ~ 104°F (0°C ~ 40°C)
Weight	66 lbs
Size	20.8 x 13.7 x 16.3 in
Certificates	Complied to FCC, UN38.3, ANSI/CAN/UL2743 + /UL1778 +UL1741

OPERATION

Instructions for Use

Warning! Fully charge the power station before first use.

Power ON --- Press and hold the ON/OFF switch button for **1 second** to turn ON the power station.

The display screen will light up to indicate the power station is on.

Power OFF---Press and hold the ON/OFF switch button for **1 second** to turn OFF the power station.

When there is no charging or discharging, the power station will turn off after 1 hour. All outputs shut off and the LCD is dim.

(The time can be modified through the APP).

The power station can be charged when it is on or off.

Operation

The LCD screen will indicate if an output is On or Off.

- Press the AC button to turn ON or OFF the AC outputs.
- Press the DC button to turn ON or OFF the DC5521 outputs and Cigarette lighter output.
- Press the USB button to turn ON or OFF the USB outputs, USB-C outputs and Wireless charging outputs.
- Turn on the power station, press and hold the Play/Pause button to enter Bluetooth mode. Pair the Bluetooth device with the power station named PB-2400. Once paired, pressing the button will play or pause audio. To unpair, you can either do it through the Bluetooth device or press and hold the Play/Pause button.
- After bluetooth pairing, press the volume control buttons to increase or decrease audio volume. Each press increases or decreases 20% of volume. Press and hold the Volume Down button to switch to the previous song. Press and hold the Volume Up button to switch to the next song.
- Press the ON/OFF switch button to turn on the LCD screen. The LCD screen will be dim after 5 minutes when no button is pressed. Press any button to wake up and light up the LCD screen again.

Note: Temperature will effect the unit's operation. Only charge the unit between 32°F ~ 104°F. Only operate or store the unit between 14°F ~ 104°F.

LED Light Functions

The LED Light has several functions.

Pressing the LED Light Button will cycle through these functions. All below functions assume the LED is off:

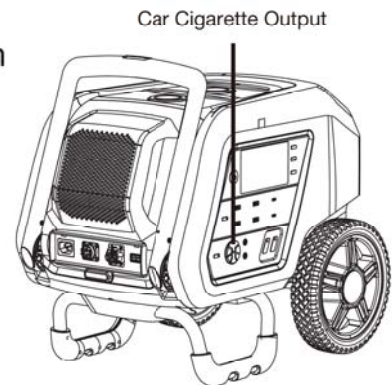
- Press and hold for 1 second to turn the LED light on and off.

OPERATION

- Press to switch between 100% lamp mode, 50% lamp mode and SOS signal mode.

Car Cigarette Lighter Output

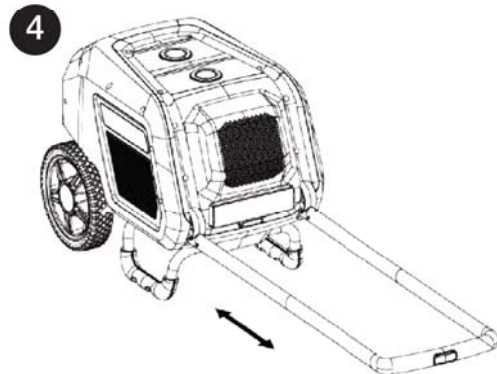
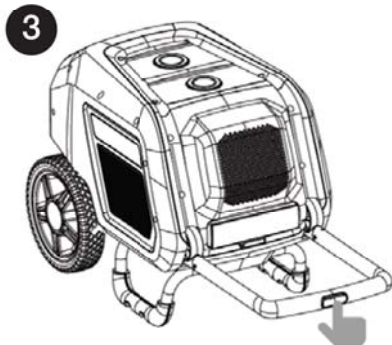
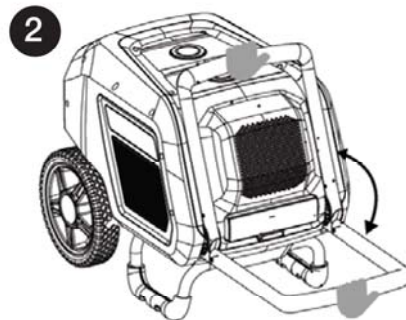
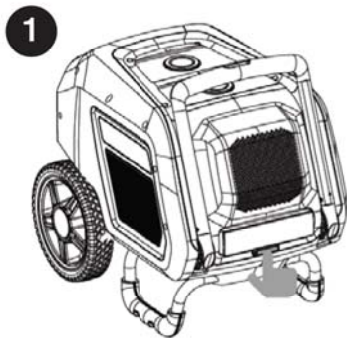
Accessories designed for car cigarette lighter sockets can be connected to the power station. The max output power is 120 W.



Foldable Handle Feature

The power station is equipped with a folding handle, expanding the handle will be easier to move the power station.

1. Press and hold the button.
2. Pull the handle to tilt to the max horizontal position and then release the button.
3. Press the button on the handle and lift the rod up.
4. The handle can be expanded and retracted.

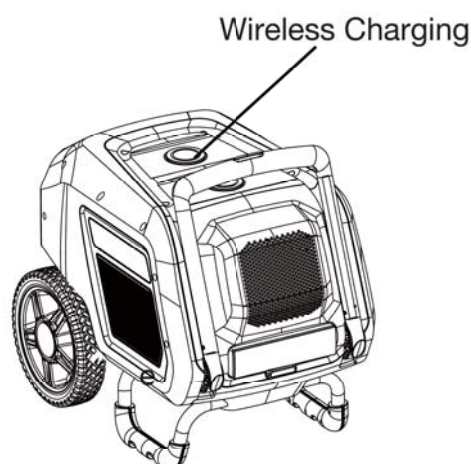


OPERATION

Wireless Charging function

When the USB ON/OFF button is pressed or the APP control is turned on, wireless charging will turn on.

PB-2400 can charge two devices wirelessly at the same time and is equipped with magnetic attraction feature. Place the device that supports wireless charging in the wireless charging area on the top of the power station for wireless charging. The magnetic attraction feature can hold the charging device in place, ensuring that it stays in the correct position during the wireless charging process.



APP Connection

This device supports APP connection. Scan the QR code and download the "Cloudhawk" APP, complete the registration and add your device. After completion, you can control the device through the APP. Download the APP operation manual on the homepage of "Cloud Hawk" APP for more information.

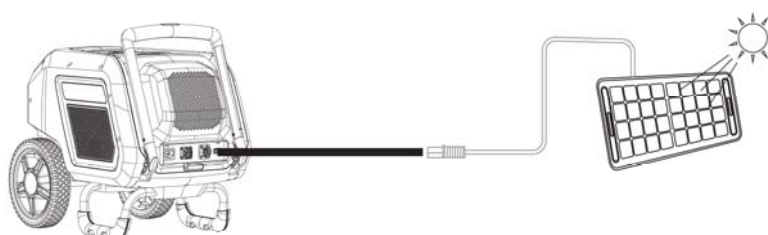


Charging the Power Station

1. Connect the AC charger cable to a wall outlet. Connect the other end of the charger cable to the power station input. Full charge time estimated 3 hours (1500W Input).

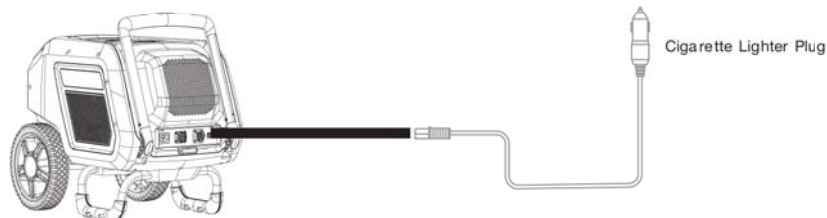


2. For solar powered charging, place the solar panel in direct sunlight. Connect the solar panel to the power station input. Full charge time estimated at least 3 hours (800W Max.).



OPERATION

- For charging with the cigarette lighter output of vehicle, connect the car charge cable plug into the vehicle's cigarette lighter outlet. Connect the other end of the cable to the power station input. Full charge time estimated 25 hours.



Note: The above data is for reference only. The estimated charging time data was determined under ideal conditions in a laboratory. Your charge times may differ.

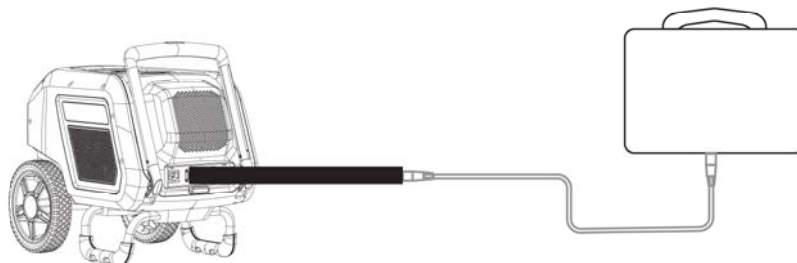


YARDFORCE PB-2400-BU back-up battery only can be equipped with YARDFORCE 2400 W power station PB-2400, can not be used for any other models or applications.

Connecting the back-up battery (If equipped)

The YARDFORCE 2400 W power station can be connected to the back-up battery, expanding the capacity.

- Turn off both the PB-2400 and PB-2400-BU before connecting or disconnecting them.
- Connect the back-up battery and charging station with the provided cable.
- Power on the PB-2400 and the LCD will display the capacity of the back-up battery.
- When charging, the power station battery will be charged first. The back-up battery will be charged after the power station has been fully charged. Switch only when the all outputs are off.
- When the power station outputs are on, the back-up battery will be discharged first and all outputs will be turned off after the back-up battery runs out of power. Then turn on the AC output switch again to switch to power station battery discharge.



Connecting another PB-2400 power station

The PB-2400 can be connected to another PB-2400 through the Parallel Connection Port. After the two power station are connected in parallel, can provide

OPERATION

30A (about 3600W) continuous output, and total 4800W continuous output.

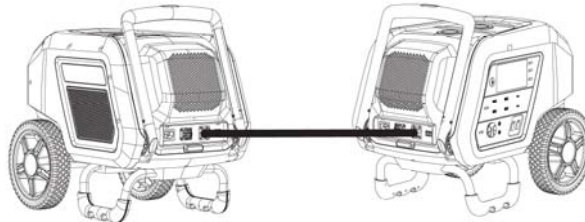
- Turn off both the PB-2400 and another PB-2400 before connecting or disconnecting them.
- Connect the PB-2400 and another PB-2400 with the parallel cable.
- First, ensure that the AC input and AC output of both PB-2400 units are not in use. Then, turn on the power station and press the AC buttons on both PB-2400 units. Finally, the parallel icon can be seen in the LCD screen.



WARNING! The cable will get hot while working. Please DO NOT touch it to avoid injury.



WARNING! Please do not charge via AC input when connected in parallel.



FAQ

Q. Can the power station be taken on an airplane?

A. No. This product contains lithium-ion batteries measuring over 100 Wh. Per the International Air Transport Association these are prohibited on airplanes.

Q. Is it normal for the power station to make sounds while in use?

A. This power station uses an internal fan to cool while in use. It is normal for the sound of this fan to be heard.

Q. Why can't some appliances be powered even when it's within the rated power range of the power station?

A. 1. If the charge level of the power station is too low, it may not be able to power the appliance. Recharge the power station.
2. When first connected, some appliances draw more power than the appliance's rated operating power. This may be more than the power station's maximum power.

Q: Is the actual output capacity of the product consistent with the capacity stated in the user manual?

A: The capacity indicated in the owner's manual is the rated capacity of the battery pack of this power station. Since this power station has some efficiency loss during charging and discharging process, the actual output capacity of the power station is lower than the capacity specified in the owner's manual.

Q: Can the power station can be connected by mobilephone APP ?

A: Yes, please download the manual of SUMEC clouldhawk app-

TROUBLE SHOOTING

Problem	Analysis	Solution
Unit does not have output power.	- Unit turned off. - AC or DC output turned off. - AC circuit breaker OPEN. - Unit is overloaded. (Solid Warning on display) - Unit temperature is below -4 °F (-20 °C). (Low Temp Warning Icon on display) - Unit temperature is above 104 °F (40 °C). (High Temp Warning Icon on display) - AC or DC circuit error. - Unit is defective.	- Hold ON/OFF power button on the power station. - Press AC or DC button to power on circuit. - Reset circuit breaker. - Don't use the equipment exceed the rated output power of the power station. - Move power station inside to warm up. (This may take some time.) - Move power station to cooler location. (This may take some time.) - Contact Yard Force Service Center. - Contact Yard Force Service Center.
Unit will not charge.	- Bad power source. - Loose connection. - Unit temperature is below 32 °F (0 °C). (Low Temp Warning Icon on display). - Unit temperature is above 104°F (40°C). (High Temp Warning Icon on display). - Defective charger	- Confirm power source is compatible with the power station. - Confirm plugs are firmly connected. - Move power station inside to warm up. (This may take some time.) - Move power station to cooler location. (This may take some time.) - Contact Yard Force Service Center.
Unit will not start	- Power station powered ON incorrectly. - Battery at 0% state of charge. - Unit is defective.	- Hold ON/OFF button for one (1) second to power ON the power station. - Charge the power station. - Contact Yard Force Service Center.

TROUBLE SHOOTING

Unit starts, then shuts down.	1. No load present on unit. A. Display sleeps after 5 minutes. B. Power station automatically shuts down after 60 minutes to conserve battery. 2. Unit is defective.	1. Hold ON/OFF button to power on the power station. Ensure AC or DC output is turned ON and load is connected . 2. Contact Yard Force Service Center.
Unit is overheating (High Temp Warning on Display).	1. Unit temperature is too high (High Temp Warning Icon on display). 2. Dirty or clogged vents. 3. Defective cooling fan.	1. Move power station to cooler environment. (This may take some time.) 2. Clean vents. 3. Contact Yard Force Service Center.
Wireless charger not working.	1. DC output turned OFF. 2. Device not centered on wireless charging pad. 3. Device not compatible. 4. Case on device.	1. Press DC button to power on circuit. 2. Center device on wireless charging pad. 3. Confirm device is compatible with wireless charging. 4. Remove case from device and try again.

MAINTENANCE AND STORAGE

When storing, please turn off this product first, and then store it in a dry, ventilated place at room temperature. Do not place this product near water sources.

Temporary storage : 3 months or less

1. Disconnect all cables and turn off the power station by holding the on/off button until the unit is off.
2. The power station should be stored in a cool dry place. Recommended storage temperature range is: -4°F~113°F.
3. Store the station with more than 50% charge.
4. Keep the unit away from corrosive substances, fire and heat sources.

Long term storage: More than 3 months

1. Store the power station with a full charge. It is strongly recommended the power station be fully charged one time every 3 months. The station must be fully recharged every 12 months.
2. Disconnect all cables and turn off the power station.
3. Keep the unit away from corrosive substances, fire, and heat sources.
4. Clean the power station using only a dry cloth or paper towel.

WARRANTY

CANADA WARRANTY

Product Warranty

Please keep your original purchase receipt in a safe place as proof of purchase. Warranty coverage for this product must be verified by the original purchase receipt.

The warranty period begins on the day that the product was purchased from an authorized retailer of Merotec products. Warranty coverage only applies to the original purchaser and is not transferrable. Warranty coverage is only provided on products purchased from authorized Merotec retailers.

Warranty only applies to products purchased and OPERATED in Canada. Any product purchased or operated outside of Canada is not covered by any warranty.

(2) Two-Year Limited Warranty

The PB-2400 Portable Power Station has a 2-Year Limited Warranty from the date of purchase against manufacturer defects for residential use only. Commercial use voids the warranty. This warranty does not cover accidental damage, unreasonable use, normal wear and tear, neglect or non-compliance with the Operating, Safety and Maintenance Instructions. All service, outside of normal maintenance as described in this manual, must be done by an authorized service technician. Any unauthorized service or changes to the original configuration of this product will void the warranty. All parts and accessories used on and with this product must be manufactured and or authorized by Merotec Inc.

(90) 90 Days Limited Warranty - Cables and Accessories

The accessories included with the Power Station including the charging cable and other similar parts are warranted against manufacturer defects for residential use only for a period of 90 days from the date of purchase. Warranty does not cover loss of use or other consequential damages arising from any of the above, nor does it cover repairs made or attempted by unauthorized persons.

This warranty is void if the product is used for commercial, rental or industrial purposes.

Certain parts, attachments and accessories are subject to normal wear and tear and are excluded from the warranty.

Service and Warranty Claims Process

Contact the Merotec Support Center toll-free at **1-833-818-4111 Monday - Friday, between 9:00 AM and 5:00 PM ET** for service and warranty support.

Merotec Service Support agents can help you troubleshoot problems over the phone to get you back up and running as quickly as possible. In the situation where service or warranty inspection is needed, please follow these steps:

1. Call Merotec at **1-833-818-4111 Monday-Friday, between 9:00 AM – 5:00 PM ET.**
2. Send in proof-of-purchase and serial number (if applicable) to confirm warranty Coverage as directed by Merotec.
3. If service or a warranty evaluation is requested, you must ship your product to Merotec. Merotec will provide an RGA number that should be used in all communications with Merotec and is required to be indicated on the product itself and on the outside of the box.
4. All shipments to Merotec must have an RGA number. Any shipment received that does not have an RGA number clearly marked on the outside of the box will be refused.
5. All shipments must be sent pre-paid. Merotec does not pay for any shipping costs for service or warranty evaluation. Merotec is not responsible for any packages that are lost by carrier. We recommend that shipments are made by a carrier that provides tracking and delivery confirmation.

For more information or to ask questions, please call toll-free **1-833-818-4111 Monday-Friday, between 9:00 AM and 5:00 PM ET.**

SAVE THESE INSTRUCTIONS

WARRANTY

USA WARRANTY

Product Warranty

Please keep your original purchase receipt in a safe place as proof of purchase. Warranty coverage for this product must be verified by the original purchase receipt.

The warranty period begins on the day that the product was purchased from an authorized retailer of Merotec products. Warranty coverage only applies to the original purchaser and is not transferrable.

Warranty coverage is only provided on products purchased from authorized Merotec retailers.

Warranty only applies to products purchased and OPERATED in the USA & Puerto Rico. Any product purchased or operated outside of the USA & Puerto Rico is not covered by any warranty.

(2) Two-Year Limited Warranty

The PB-2400 Portable Power Station has a 2-Year Limited Warranty from the date of purchase against manufacturer defects for residential use only. Commercial use voids the warranty. This warranty does not cover accidental damage, unreasonable use, normal wear and tear, neglect or non-compliance with the Operating, Safety and Maintenance Instructions. All service, outside of normal maintenance as described in this manual, must be done by an authorized service technician. Any unauthorized service or changes to the original configuration of this product will void the warranty. All parts and accessories used on and with this product must be manufactured and or authorized by Merotec Inc.

(90) 90 Days Limited Warranty - Cables and Accessories

The accessories included with the Power Station including the charging cable and other similar parts are warranted against manufacturer defects for residential use only for a period of 90 days from the date of purchase. Warranty does not cover loss of use or other consequential damages arising from any of the above, nor does it cover repairs made or attempted by unauthorized persons.

This warranty is void if the product is used for commercial, rental or industrial purposes.

Certain parts, attachments and accessories are subject to normal wear and tear and are excluded from the warranty.

Service and Warranty Claims Process

Contact the Merotec Support Center toll-free at **(866) 902-9690 Monday-Friday between 8:30 AM and 5:00 PM ET** for service and warranty support.

Merotec Service Support agents can help you troubleshoot problems over the phone to get you back up and running as quickly as possible. In the situation where service or warranty inspection is needed, please follow these steps:

1. Call Merotec at **(866) 902-9690 Monday-Friday between 8:30 AM and 5:00 PM ET**.
2. Send in proof-of-purchase and serial number (if applicable) to confirm warranty Coverage as directed by Merotec.
3. If service or a warranty evaluation is requested, you must ship your product to Merotec. Merotec will provide an RGA number that should be used in all communications with Merotec and is required to be indicated on the product itself and on the outside of the box.
4. All shipments to Merotec must have an RGA number, Any shipment received that does not have an RGA number clearly marked on the outside of the box will be refused.
5. All shipments must be sent pre-paid, Merotec does not pay for any shipping costs for service or warranty evaluation. Merotec is not responsible for any packages that are lost by carrier. We recommend that shipments are made by a carrier that provides tracking and delivery confirmation.

For more information or to ask questions, please call toll-free **(866) 902-9690 Monday-Friday between 8:30 AM and 5:00 PM ET**.

SAVE THESE INSTRUCTIONS



Need Help?

Please do not return the product to your place of purchase yet. We're here to help and take care of all your needs.

Contact our customer service department for help with:

- Product assembly or use
- Missing or damaged parts
- Troubleshooting
- Replacement parts and accessories

You can submit a support request by scanning the QR code on this page, or by visiting:
www.MerotecUSA.com

Scan Code to connect with Merotec Support



1-866-902-9690 (US)
1-833-818-4111 (CA)



www.MerotecUSA.com

Register your product today to maintain warranty coverage and stay up to date with information on the use, care, maintenance and service of your product.

Register online today at:

www.MerotecUSA.com



Merotec Inc.
3655 Kennesaw North Industrial Parkway
Kennesaw, GA 30144
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Made in China

Part Number: PB-2400MAN-A
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