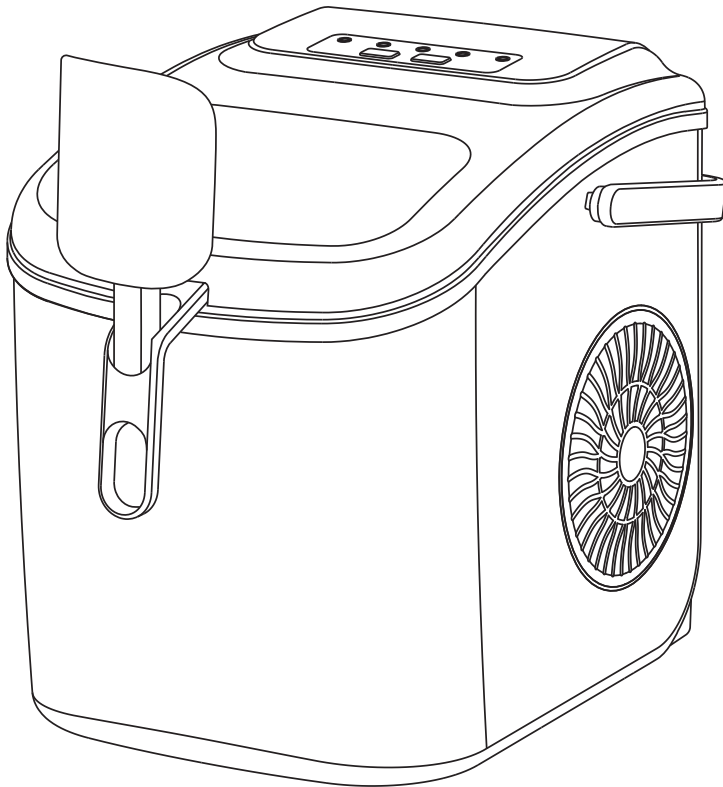


CROWNFUL

USER MANUAL

ICE MAKER GIAWEI SMART ICE MAKER

MODEL NO.: HZB-12/H-W



READ THIS MANUAL THOROUGHLY BEFORE USING IT
AND SAVE IT FOR FUTURE REFERENCE

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IMPORTANT SAFEGUARDS

To reduce the risk of fire, explosion, electric shock, or injury when using your ice maker, follow these important safety instructions:

WARNING:

1. Before using check that the voltage power corresponds to the one shown on the appliance nameplate.
2. This appliance must be grounded.
3. Avoid the use of an extension cord because it may overheat and cause a risk of fire.
However, if it is necessary to use an extension cord:
 - 1) Use only an extension cord with a grounding plug.
 - 2) The marked rating of an extension cord must be equal to or greater than the rating of this appliance.
4. DO NOT operate if any component, including the cord or plug, is damaged.
5. Unplug the unit before cleaning by hand and when not in use.
6. Children or mentally/physically unable personnel are not allowed to operate the ice maker.
7. DO NOT place the power cord in such a way it could be pulled on by children or cause a tripping hazard.
8. Closely watch children who are near the unit when making ice.
9. DO NOT use water that is micro-biologically unsafe or of unknown quality.
10. DO NOT remove any safety, warning, or product information labels from the unit.
11. DO NOT touch the evaporator with your hands while the ice maker is operating.
12. DO NOT plug in or unplug the unit with wet hands.
13. The unit must be properly installed and located following the installation instructions before it is used. The unit is for indoor household use only.
14. DO NOT store or use flammable vapors or liquids near the unit.
15. DO NOT immerse any part of the unit in water.
16. DO NOT attempt to disassemble, repair, modify, or replace any part of the ice maker without permission.



WARNING: FIRE OR EXPLOSION HAZARD Flammable Refrigerant.

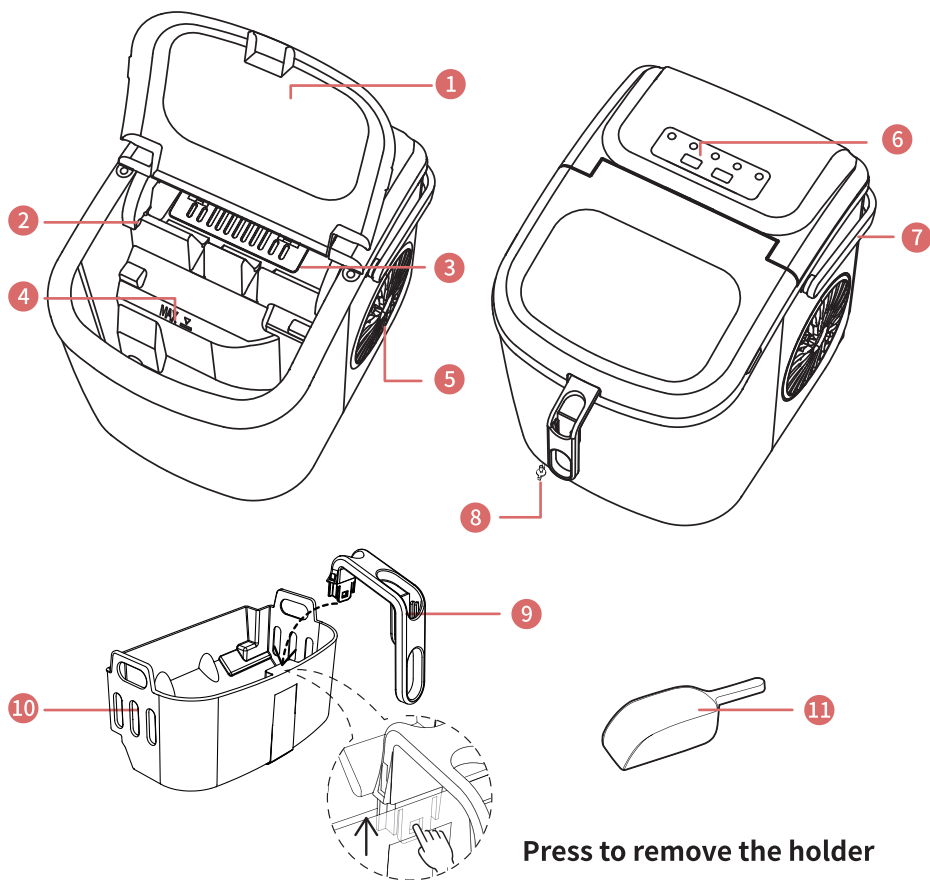
This unit contains an isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.

1. When handling, installing, and operating the unit, care should be taken to avoid damage to the refrigerant tubing.
2. Disposal of the unit under Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal of your refrigerator.
3. Keep ventilation openings in the unit enclosures or the built-in structure clear of obstruction.
4. Do not place the unit near heat sources such as an oven.
5. Ensure a minimum of three inches of clearance around the side and back walls of the unit for proper air circulation.
6. Do not place the unit in direct sunlight.

**SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY**

GETTING TO KNOW YOUR ICE MAKER

1) PRODUCT DIAGRAM



1. Large Viewing Window

2. Ice Full Sensor

3. Ice Shovel

4. Maximum Water Fill Line

5. Air Exhaust Fan

6. Control Panel

7. Handle

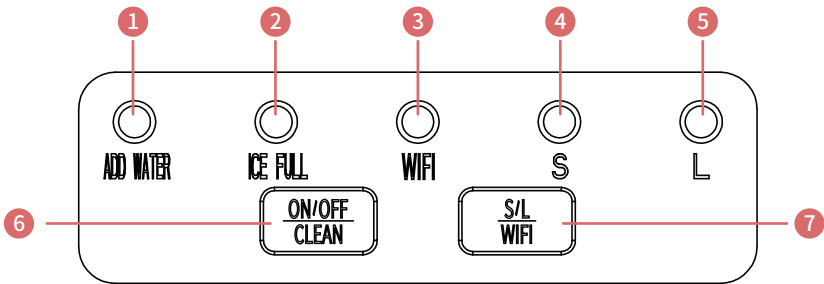
8. Drain Plug: At the front bottom side of the unit.

9. Ice Scoop Holder

10. Ice Basket

11. Ice Scoop

2) CONTROL PANEL INTRODUCTION



NO.	Key(with indicator)	FUNCTION
1	ADD WATER	The indicator light turns red when the water reservoir lacks water.
2	ICE FULL	The indicator light turns red when the ice basket is full.
3	WiFi indicator	Network connection status indicator 1. Steady on: Connected to the APP successfully 2. Slow blink: Waiting to pair with App 3. Quick blink: Pairing with the APP
4	S	The indicator light turns green when small ice mode is selected.
5	L	The indicator light turns green when large ice mode is selected.
6	ON/OFF/CLEAN	Short press the ON/OFF button briefly to turn on ice maker or switch it to standby mode. During standby mode, the power indicator light will slow flash. To turn off the ice maker, simply unplug it. When the ice maker is in standby mode, long-press the "ON/OFF/CLEAN" button for 5 seconds and the ice maker will enter self-cleaning mode. The indicator lights of "S" and "L" will flash consecutively in green.
7	S/L/WIFI	1. S/L: Select large ice or small ice 2. WIFI: Press and hold for 3S until WiFi indicator blinking quickly to begin the network pairing

3) PRODUCT SPECIFICATIONS

Model	HZB-12/H-W
FCC ID	2BCBU-HZB-12
IC	34396-HZB12
Voltage/Frequency	120V~ 60Hz
Working Power	≤160W
Water Reservoir	0.32 gal (1.2 L)
Ice Shape	Bullet
Ice Size	Small or Large
Net Weight	13.7 lbs (6.2 KG)
Product Size	8.7*11.4*11.6 inch (222*290*294 mm)

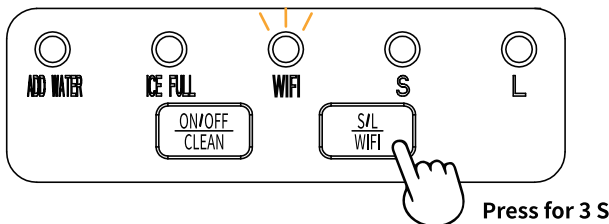
USING YOUR ICE MAKER

APP SET UP

1. To download the Crownful app, scan the QR code or search "Crownful" in the Apple App Store® or Google Play Store.



2. Open the app. Log In or Sign Up.
3. Pairing with App:
 - A: Turn on Bluetooth® and WiFi® on you phone;
 - B: Press and hold $\frac{S/L}{WIFI}$ for 3S until WiFi indicator blinking quickly



4. Follow the in-app instructions to set up your smart ice maker.

OPERATING

Stand upright for 2-4 hours before first use.

1. Open the cover, remove the ice basket and pour water into tank. Keep water level below the water level mark.
2. Press the **"ON/OFF"** button on the control panel to begin the ice making cycle.
3. Select the ice cube size by pressing the **"S/L"** button. If the room temperature is lower than 15°C, it is recommended to select small ice cube in order to avoid ice sticking together.
4. The ice making cycle lasts about 6 to 13 minutes, depending on selection of ice cube size and room temperature. The recommended room temperature is 10°C to 38°C.
5. If water pump can't inject water, the ice maker will stop automatically, and the **"ADD WATER"** indicator will be on. Press **"ON/OFF"** button, fill water up to the max. water level mark and press **"ON/OFF"** button again to turn on the unit again. Allow the refrigerant liquid inside the compressor at least 3 minutes to settle before restarting.
6. The ice maker stops when the ice basket is full and the **"ICE FULL"** Indicator will be on. Please remove the ice cubes promptly.

Warning: Direct sunlight or sunlight reflection may cause infrared sensor malfunction. If the unit doesn't stop even ice cubes obstruct sensor, move the unit where no sunlight.

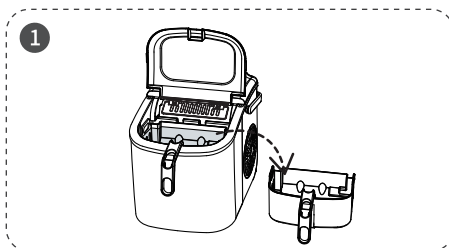
7. Change water in the water reservoir every 24 hours to ensure a reasonable hygiene level. If unit isn't to be used, drain all the water and dry the tank.

CARE & MAINTENANCE

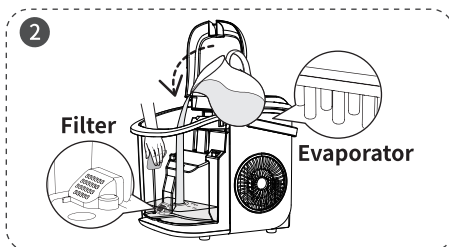
TO KEEP YOUR ICE TASTING FRESH AND THE UNIT LOOKING GREAT, WE RECOMMEND CLEANING THE UNIT ONCE PER WEEK.

1) MANUAL-CLEANING

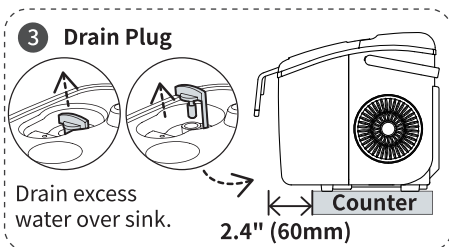
❶ Remove the basket.



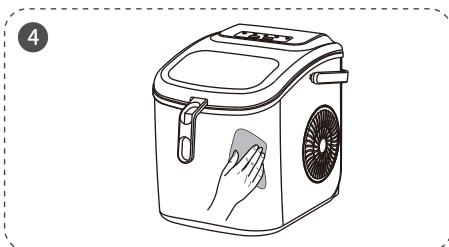
❷ Wipe the ice maker with a cloth soaked in warm water and vinegar, and then rinse it with clean water. Additionally, make sure to clean the water filter, ice shovel, and evaporator to prevent any dirt buildup.



❸ Drain water reservoir. Drain excess water over the sink.

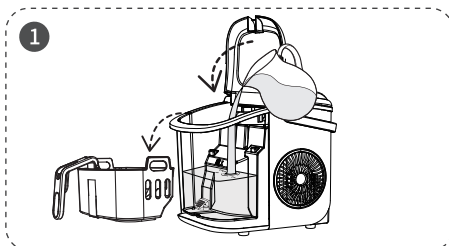


❹ Clean the exterior with a cloth using mild dishwashing soap.

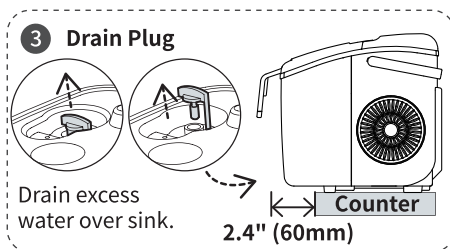
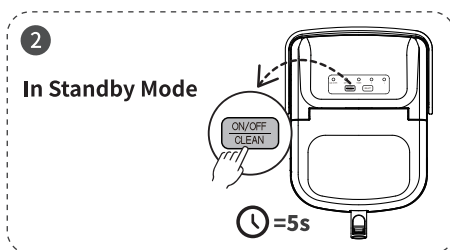


2) SELF-CLEANING(30-MIN PROCESS)

① Remove the basket and add water to the "MAX" water level.



② Press and hold the **ON/OFF/CLEAN** button for 5 seconds to start self-cleaning. Under self-cleaning mode, the indicator lights of "S" and "L" will flash consecutively in green.



DO'S AND DON'TS FOR CLEANING AND MAINTENANCE.

1. **DO NOT** use organic solvents, boiled water, detergents, strong acids, and strong alkaline substances for cleaning.
2. Please empty the water reservoir and dry it for storage if the unit is not used for a long time.
3. When the unit is not going to be used for a long duration, **drain** the water completely and dry the interior.
4. **Store** it in a well-ventilated area.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTION
Poor ice-making result.	Poor heat dissipation.	Leave a 6-inch clearance on all sides of the ice maker for ventilation.
	The water temperature is too high.	Fill with water temperature between 46 °F and 77°F .
	The ambient temperature is too high.	Use the ice maker at room temperatures between 50°F and 90°F.
	Evaporator deformation.	Please contact customer service.
Ice machine makes noise.	Ice maker has not been cleaned for a long time, which will form a sticky substance around the inlet of the water pump.	Clean every 1 to 2 weeks, and some neutral cleaning agents(dishwashing soap and soapy water, etc.)
	Lack of water to pump will create noise when pumping water.	Add more water.
	The fan or ice maker is damaged.	Please contact customer service.
	The water pump is damaged.	
"ICE FULL"Light is on.	Ice is blocking the infrared sensor.	Empty the ice basket.
	Infrared sensors do not work.	Wipe and clean the infrared sensors, or long press the S/L button for 5 seconds to force the ice maker to cycle around 10 times. Contact customer service if the infrared sensors still don't work.
Ice sticks together.	Making ice takes too long.	Stop making ice. After the ice melts, restart and try again.
	The water temperature is too low.	Fill with water temperatures between 46°F and 77°F.
	Evaporator deformation.	Please contact customer service.

PROBLEM	POSSIBLE CAUSES	SOLUTION
Not making ice.	Ambient or water temperature is too high.	Keep ambient temperature less than 90°F and fill with cold water.
	Water pump is damaged.	Please contact customer service.
	Refrigerating system leaking.	
	Refrigerating system is blocked.	
	The fan stopped working.	
	The wires are loose.	
"ADD WATER" Light is on.	The gears in the motor are broken.	Please contact customer service.
	Low water level or lack of water.	Stop making ice, refill water, press "ON/OFF", then restart and try again.
	The water screen is blocked at the bottom of the water reservoir.	Start the self-cleaning function.
	Pump malfunction.	Please contact customer service.
	The water detector malfunctioned.	

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC RF EXPOSURE WARNING STATEMENT:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

THIS DEVICE CONTAINS LICENCE-EXEMPT TRANSMITTER(S)/RECEIVER(S) THAT COMPLY WITH INNOVATION, SCIENCE AND ECONOMIC DEVELOPMENT CANADA'S LICENCE-EXEMPT RSS(S). OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'ÉMETTEUR/RÉCEPTEUR EXEMPT DE LICENCE CONTENU DANS LE PRÉSENT APPAREIL EST CONFORME AUX CNR D'INNOVATION, SCIENCES ET DÉVELOPPEMENT ÉCONOMIQUE CANADA APPLICABLES AUX APPAREILS RADIO EXEMPTS DE LICENCE. L'EXPLOITATION EST AUTORISÉE AUX DEUX CONDITIONS SUIVANTES:

- (1) L' appareil ne doit pas produire de brouillage;
- (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

ISED RADIO FREQUENCY EXPOSURE STATEMENT:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED DÉCLARATION D'EXPOSITION AUX RADIOFRÉQUENCES:

Cet équipement respecte les limites d'exposition aux radiations fixées par la FCC pour un environnement non contrôlé. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

Shenzhen Faray InfoTech Co.,Ltd.
Room 401, Building, No. 7025, Liuxian Avenue, Xili Communi-ty, Xili Street, Nanshan District,
Shenzhen, China Block A, Xichuang Technology

WARRANTY INFORMATION

We grant 1 year warranty on the product commencing on the date of purchase. Within the guarantee period, we will eliminate any defects in the appliance resulting from faults in materials or workmanship. Please contact us at: support@crownful.com to launch a warranty claim.

This guarantee does not cover: damage due to improper use, normal wear or use as well as defects that have a negligible effect on the value or operation of the appliance. The guarantee becomes void if repairs are undertaken by unauthorized persons and if original product parts are not used.

CUSTOMER SUPPORT

1. If you have any product questions or concerns, please don't hesitate to contact us directly at support@crownful.com or visit our website at: www.crownful.com.
2. We have a hassle-free warranty and customer service team for satisfactory solutions to any issue you might have.

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

*Thanks for trusting CROWNFUL
for your household and kitchen needs!*



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GOT QUESTIONS or CONCERNS?
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12
Months

WARRANTY ISSUE

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