



User Guide

Tapo Video Doorbell Camera

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About This Guide

This guide provides a brief introduction to the Smart Video Doorbell Camera and the Tapo app, as well as regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.
 Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.

Introduction

Tapo dual-power smart doorbell is flexible in placement. Replace your existing doorbell with a smarter one and answer your door from anywhere with your phone. Receive instant notifications whenever someone comes by—even before they knock. Keep an eye out for the visitors, or possible intruders with crystal clear video and audio.

- **2K 5MP Ultra-Clear Images** – Always know what happens in front of your door through the Tapo app. With the spotlight and 2K 5MP resolution, check all the fine details captured even in low-light environments.
- **180° Ultra-Wide Diagonal FOV*** – Featuring a 180° ultra-wide diagonal field of view and 4:3 aspect ratio, Tapo Doorbell delivers full head-to-toe visibility at your door, even when visitors are just 0.4 m away.*
*The data is measured based on the doorbell's optimal installation height of 1.2 m. The actual distance will be affected by the installation height.
- **10000mAh Battery Life** – The built-in 10000mAh rechargeable battery leads to a long-lasting life (up to 365 days)^, extending your usage.
^The time of use includes recording and watching live views. Actual battery life may vary due to device settings, usage, router specifications and environmental factors.
- **Color Night Vision** – Reveals high-fidelity details and color at night with the spotlight.
- **Dual Power Options** – Enhance your viewing with pre-roll footage when the doorbell is hardwired.
- **Quick Response** – Respond to your deliveries without saying a word with customizable responses through the Tapo app.
- **Multiple Ways to Answer** – With two-way audio or a recorded quick response, communicate directly with your deliveries through the Tapo app.
- **Flexible Storage Choices** – Save recorded videos on the microSD card[†] (up to 512 GB) or by using Tapo Care^{**} cloud storage services.
[†]microSD card needs to be purchased separately.
^{**}Tapo Care needs to be subscribed separately.
- **Two-Way Audio** – Enables communication through a built-in microphone and speaker.
- **IP66 Weatherproof** – Offers excellent waterproof and dustproof performance for outdoor scenarios.
- **Free AI Detection** – Enjoy free AI detection to identify people and vehicles, and notify you as needed.

Before You Start

If you want hardwire the doorbell into your home circuit:

WARNING: Risk of Electric Shocks

- Your existing doorbell must be wired (not battery powered) and supplied by an 8-24V AC, 10VA Minimum transformer.
- Ensure that your existing doorbell works by ringing the doorbell.
- Locate your existing doorbell chime.
- Make sure the doorbell is in an area with a strong Wi-Fi signal.
- Disconnect power at the fuse or circuit breaker before installing.
- You can always find detailed wiring and installation instructions in the Tapo app.



OR

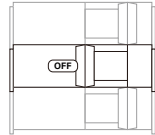


Install Jumper Wire for Your Existing Chime

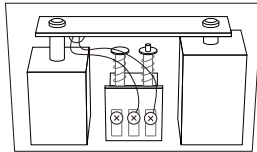
Install the jumper wire to bypass the existing chime on the circuit so that the Tapo doorbell can get sufficient power to operate stably. This is only necessary when you want to hardwire the doorbell and enable Always-On Mode.

 Take care to avoid electric shocks.

1. Turn off the circuit breaker. Make sure the power is off by ringing your doorbell a few times.

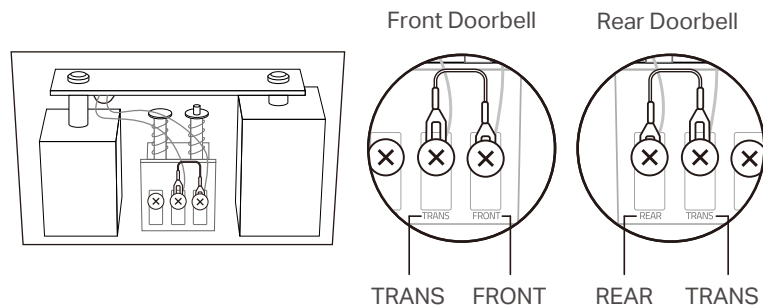


2. Remove the chime cover and take a photo of the wiring in case you want to reconnect it.



3. Slightly loosen the screws for the **Front** and **Trans** of your **front** doorbell or the **Rear** and **Trans** of your **rear** doorbell, then insert the jumper wire.

Note: If your doorbell chime has different markings, refer to instructions in the Tapo app or consult a licensed electrician.

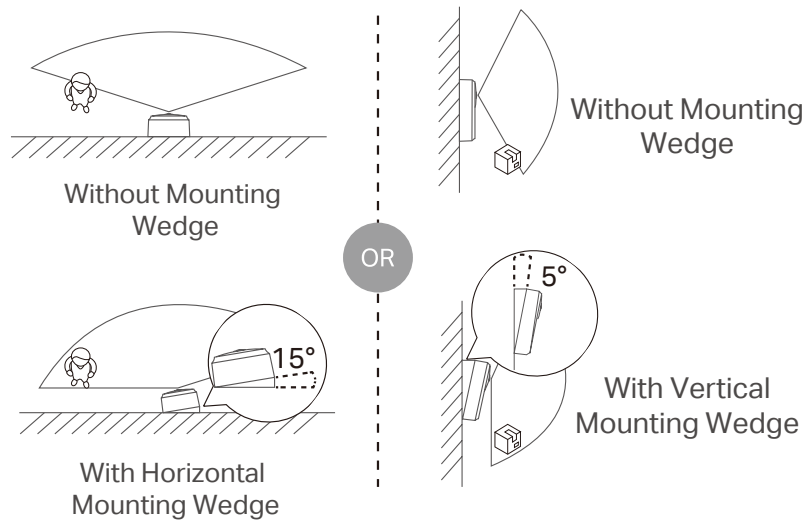


4. Tighten the screws and replace the chime cover.

Preparations for Installing Your Doorbell

Before installing the new doorbell, remove your existing doorbell, and determine if you need a mounting wedge to adjust the viewing angle of the doorbell.

1. Install the doorbell on a flat and clean wall.
2. The doorbell should be placed 1.2 m (4 ft) above the ground.
3. (Optional) Use the included mounting wedges for a more focused view from a specific side.



4. Avoid placing the doorbell close to a side wall in the field of view. If you must, use the mounting wedge to adjust the viewing angle to reduce reflected light from the wall for better night vision performance.

Install Your Doorbell

Follow the steps below to install your new doorbell.

Option 1. Stick to a smooth wall

Required Accessories:



Mounting Bracket



3M Adhesive

Optional



Horizontal
Mounting wedge



Vertical
Mounting wedge



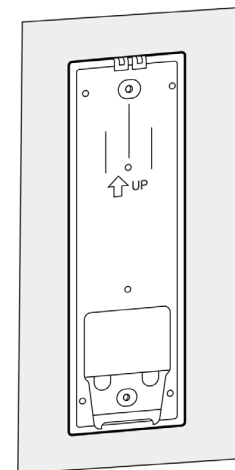
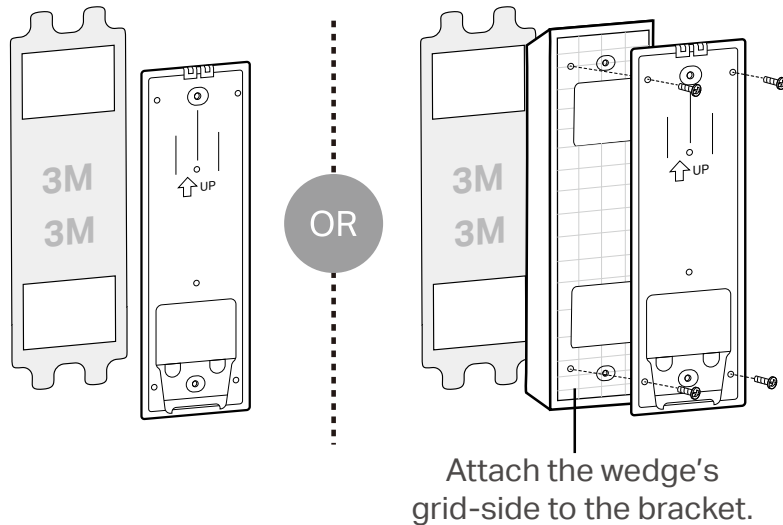
Mounting Wedge
Screws ×4

1. Attach the included adhesive to the back of the bracket or the wedge. If you use the wedge to adjust angle, first affix the bracket and the wedge with screws.

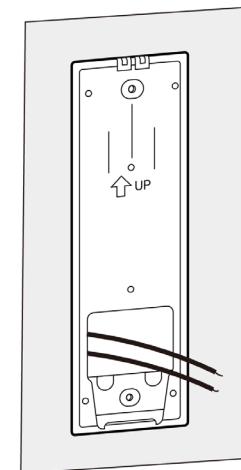
Note: The adhesive is for one-time use. Avoid re-using the adhesive to ensure its adhesion.

2. Route the wires through the bracket (if there are existing wires) . Wipe off the dust from the surface using a dry cloth, stick the bracket with adhesive to the smooth wall, and press it down for 15 seconds to ensure the bracket is firmly attached.

Note: This is applicable with tile, glass, marble, metal, stainless steel, and smooth wall surfaces.



Without Wires

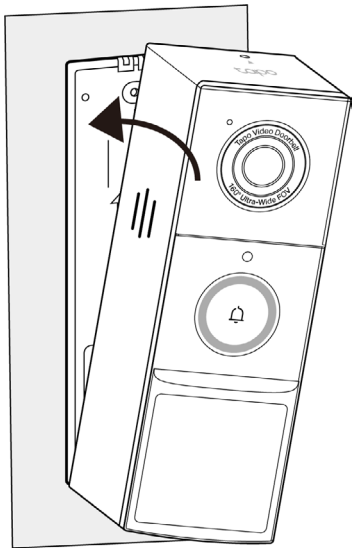


With Wires

3. Mount the doorbell to the bracket.

Option A: Battery Powered

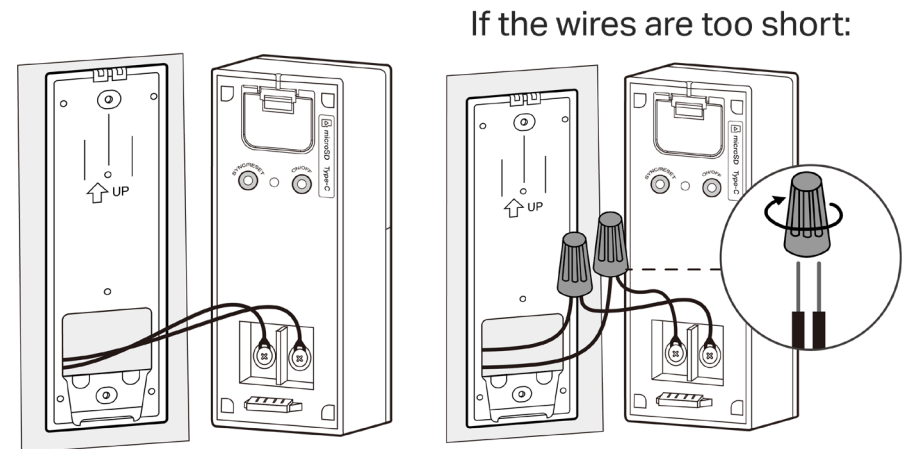
Starting from the bottom, attach the doorbell to the bracket.



Option B: Hardwire Powered

Connect the wires to the doorbell and tighten the screws. Mount the doorbell to the bracket and turn on the circuit breaker.

Note: If the wires are too short, use the included extension wires and wire nuts to make them longer.

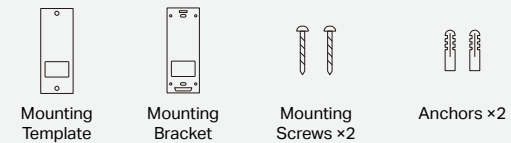


Install Your Doorbell

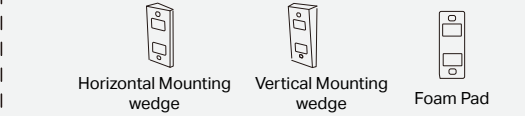
Follow the steps below to install your new doorbell.

Option 2. Mount to the wall

Required Accessories:

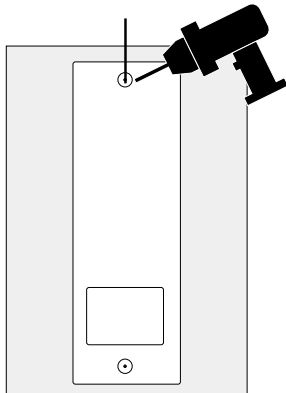


Optional



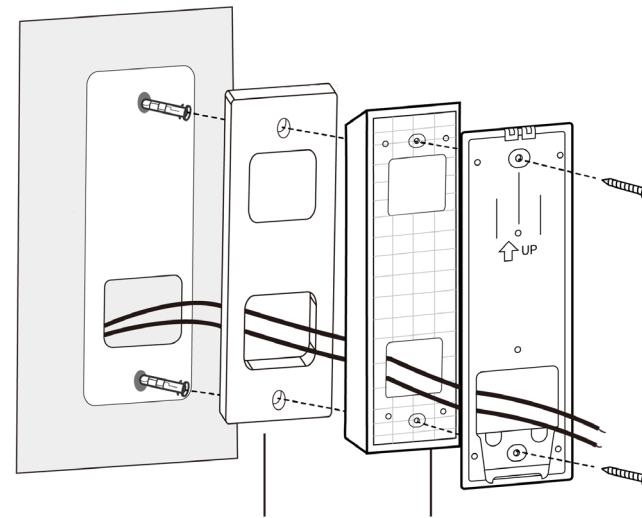
1. Stick the mounting template to the desired place. Drill two holes according to the template.

$\Phi=6\text{ mm (15/64 in.)}$



2. Route the wires (if there are existing wires) through the bracket. Insert two anchors into the holes and use the screws to affix the bracket over the anchors.

Note: When mounting to uneven walls, stick the foam pad on the back of the wedge.



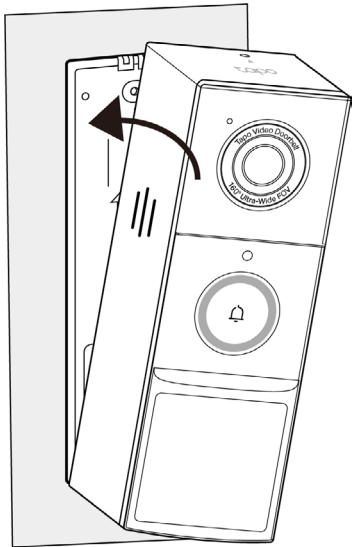
Foam Pad (Optional) Mounting Wedge (Optional)

3. Mount the doorbell to the bracket.

Note: If you have trouble attaching the doorbell to the bracket or it causes false anti-theft alarms, check if you tightened the screws too much that the bracket bent. Adjust the depth of the screw and then reinstall the doorbell.

Option A: Battery Powered

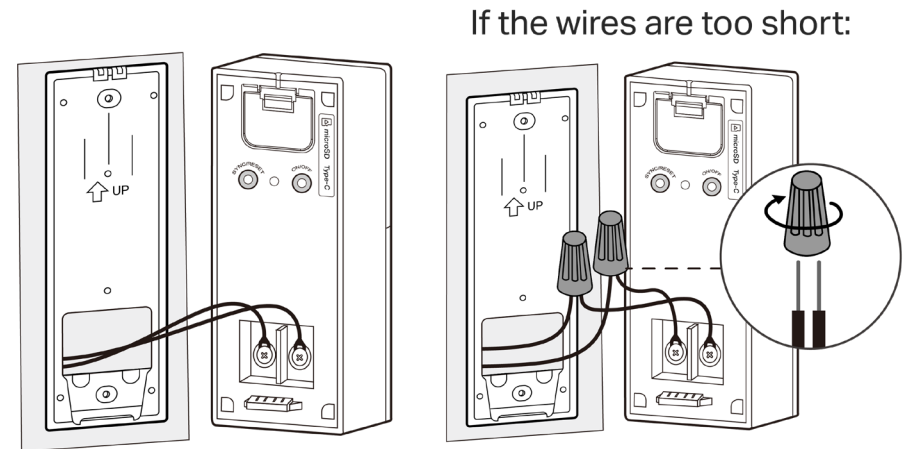
Starting from the bottom, attach the doorbell to the bracket.



Option B: Hardwire Powered

Connect the wires to the doorbell and tighten the screws. Mount the doorbell to the bracket and turn on the circuit breaker.

Note: If the wires are too short, use the included extension wires and wire nuts to make them longer.



Set Up Your Doorbell and Chime

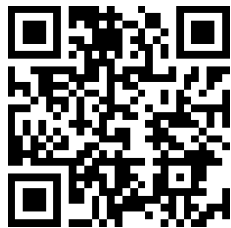
After installing the doorbell, follow the steps below to set up the doorbell, and pair with the chime.

Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

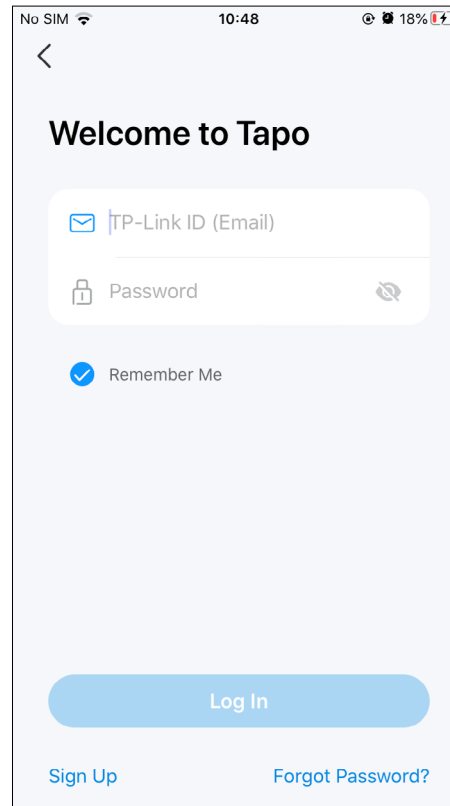


OR



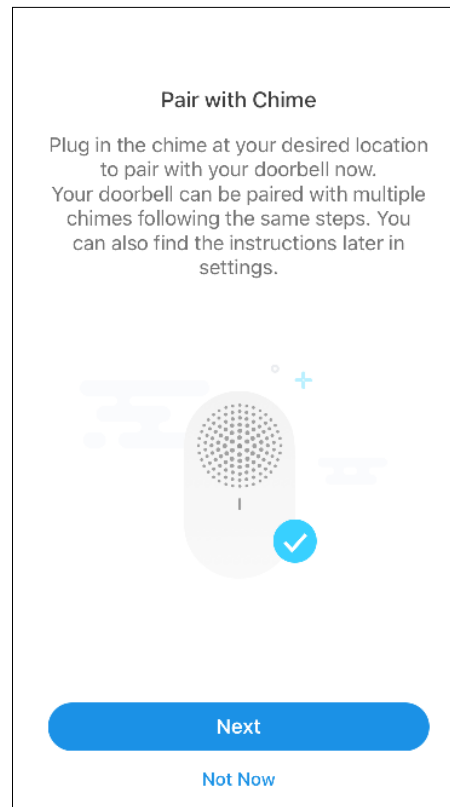
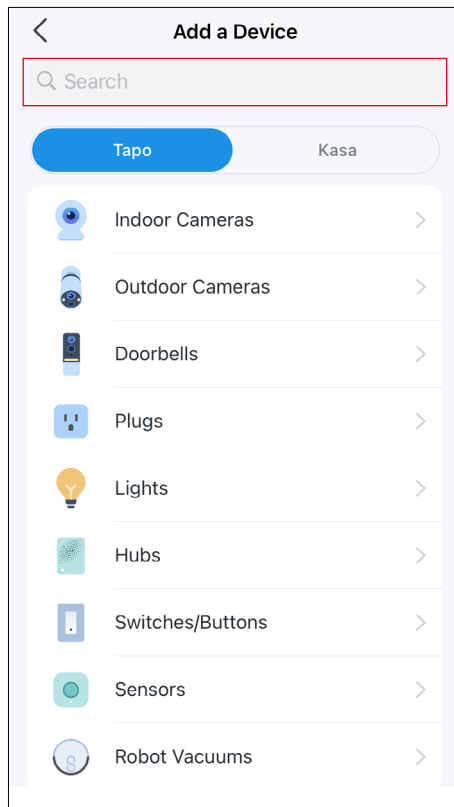
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



Step 3. Add Your Camera

Tap the ⊕ button in the app and search for your model. Follow the app instructions to set up your doorbell. Then plug in your chime and pair with the doorbell.



Set Up Using Amazon Frustration-Free Setup

What is Amazon Frustration-Free Setup?

Amazon Frustration-Free Setup can help connect and set up Tapo smart devices in fewer steps, without having to remember and re-enter your Wi-Fi password on each device.

To use this feature, confirm the following:

- The new Tapo device supports Amazon FFS.
- The new Tapo device is purchased from Amazon.
- You have an Amazon FFS enabled Alexa device or router.
- You have saved your Wi-Fi information to Amazon by using Alexa echo.
- Your Tapo device and router are on the same network as your Alexa echo.

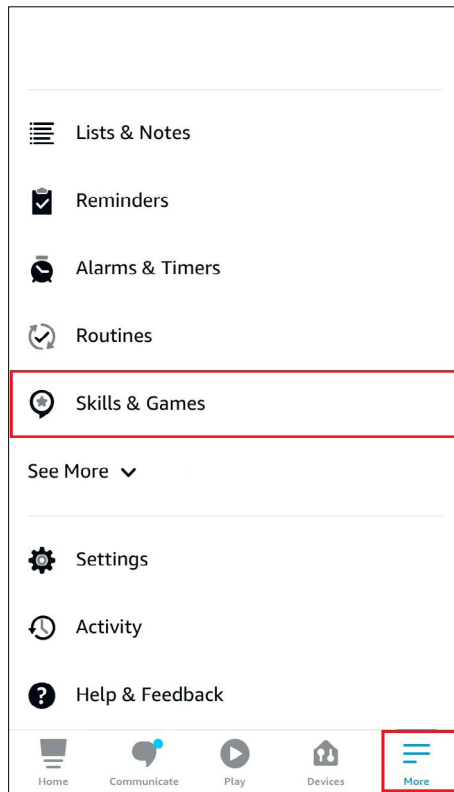
LED Indications during Amazon Frustration-Free Setup

LED	Status
Blinking red and green	Ready for setup
Blinking amber	FFS setup in progress
Solid white	Working properly

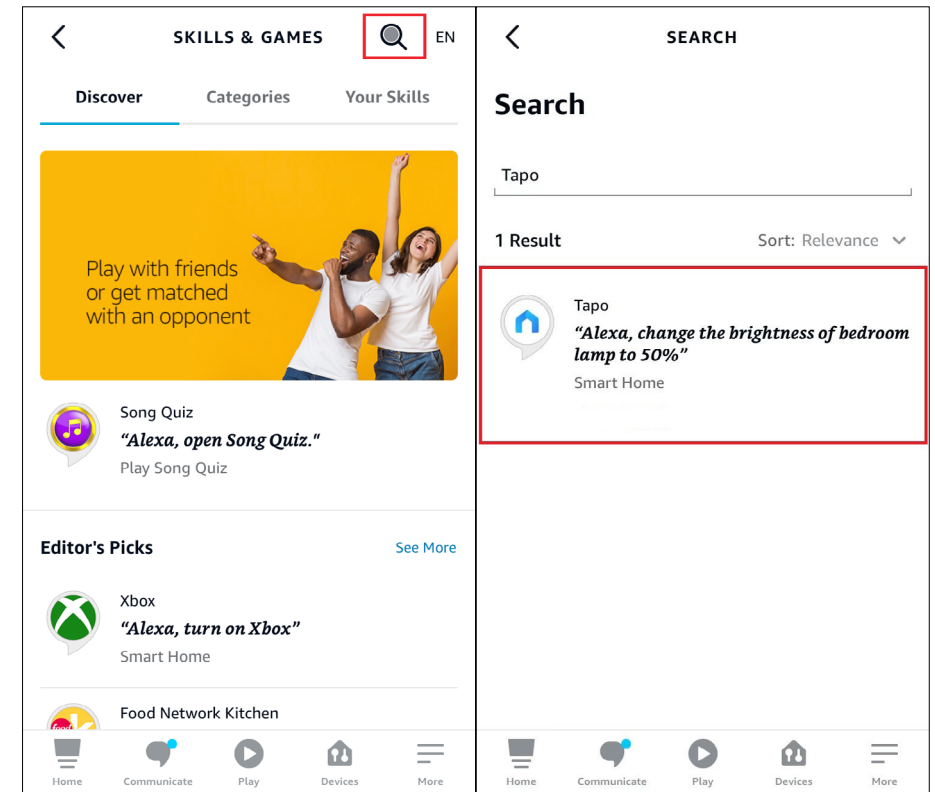
If the LED does not turn solid white after a long time, you can try to add the Tapo device manually. (Press the Reset button on your Tapo device once. Then open the Tapo app, tap the + button on the page, select your device model, and follow the app instructions.)

How to use Amazon Frustration-Free Setup with Tapo devices

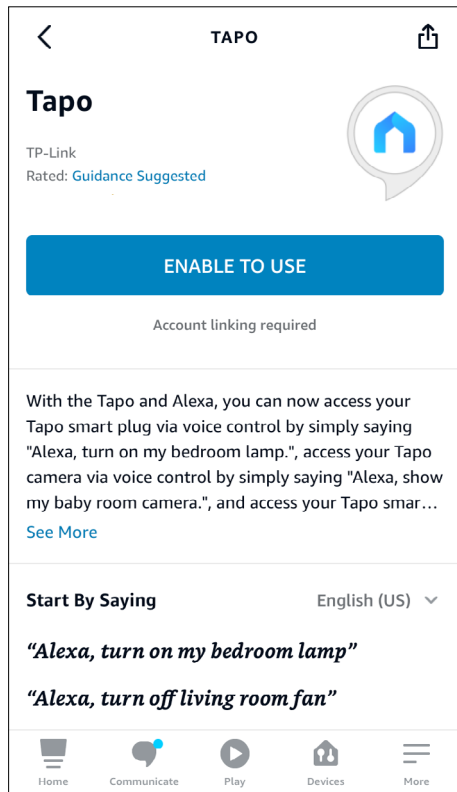
1. Open the Amazon Alexa app. Then tap **More** and select **Skills & Games**.



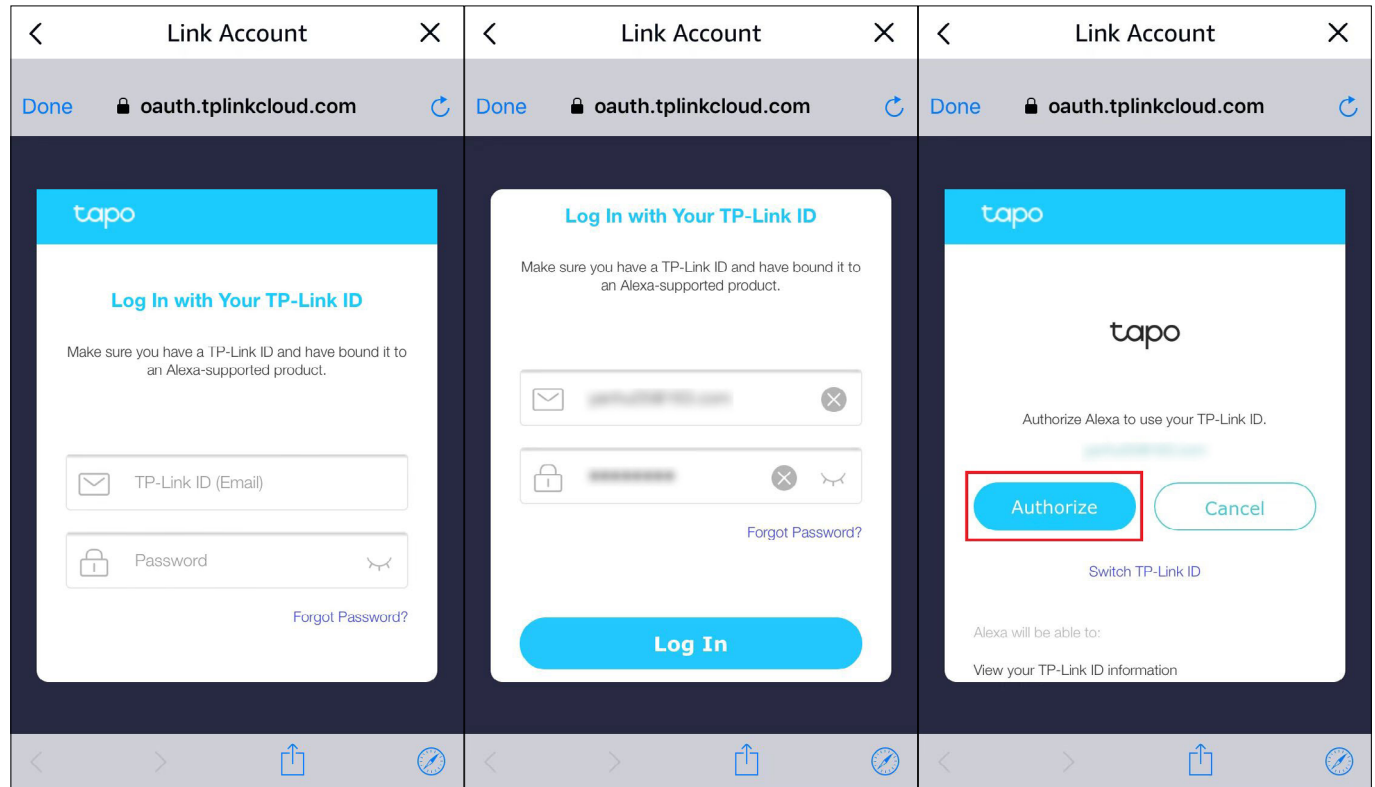
2. Enter **Tapo** in the search bar and choose **Tapo**.



3. Tap the **ENABLE TO USE** button.



4. Log in with your TP-Link ID that has bound to your Tapo device, and tap **Authorize**. After authorized successfully, the message **Tapo has been successfully linked** will come up.



5. Plug in your Tapo device and the setup will complete automatically in two minutes.

For setting up more Tapo devices, just plug in and enjoy!

Done!

If this device displays on the Home page in the Tapo app, it indicates this device has been successfully associated with your Amazon account and joined your Wi-Fi network automatically.

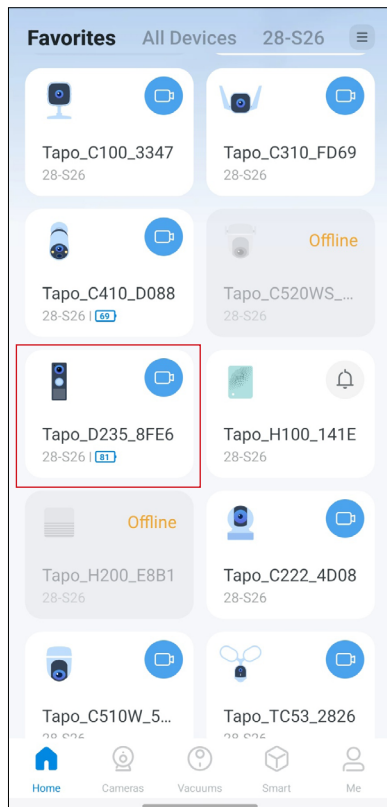
If this device does not display on the Home page in the Tapo app, try setting it up manually. (Tap the + button on the page, select your device model, and then follow the app instructions.)

Manage Your Doorbell

After setup, your device will be listed on the Home page. You can tap your device to manage it.

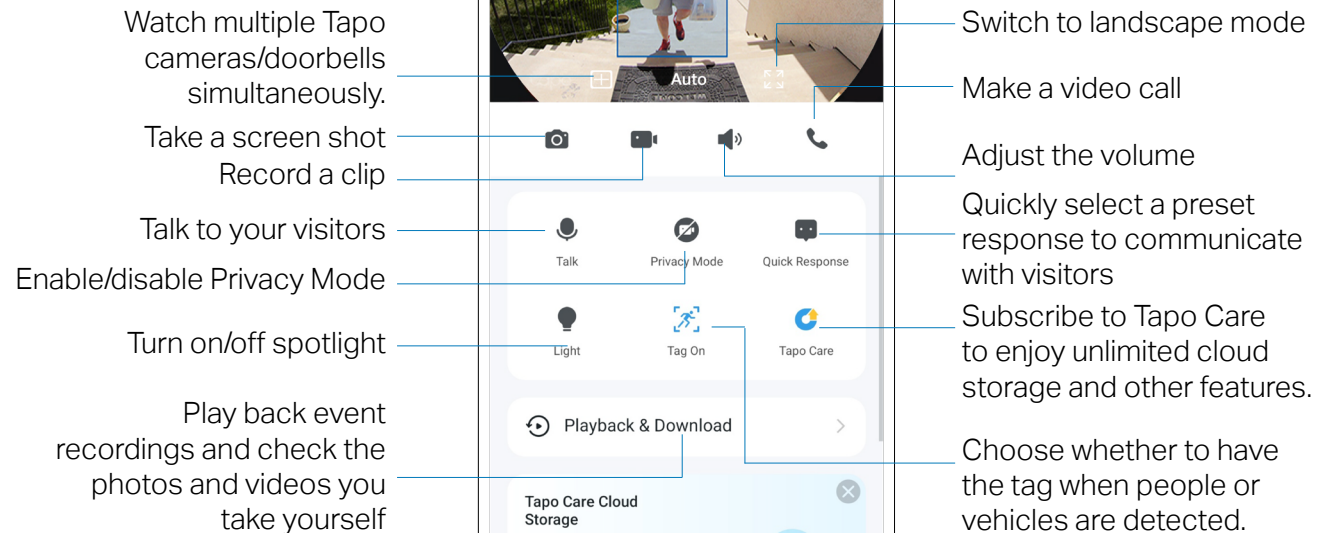
1. Home Page

You can check your battery, favorite/unfavorite, and remove your device on the Home page.



2. Status Page

Tap your device to enter its Status page.



3. Settings Page

Tap  on the Status page to enter the [Device Settings](#) page.

3.1 Set Detection Settings

You can set when to wake up your doorbell, and the detection zones and sensitivity for each detection type.

