

# **4K OTT BOX**

## **Quick Reference Guide**

Please read the user manual before operating the TV box

## Safety Instructions



### **WARNING!**

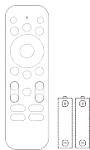
- Presence of live parts inside the device! Do not open. Risk of electric shock!
- No parts should be repaired by users.
- Place the device on a flat, firm and stable surface. Do not put it on a carpet or rug.
- Place the device in a well-ventilated location to prevent the accumulation of internal heat.
- Protect the device from high temperatures, humidity, water and dust.
- Do not place any objects near your device that may damage it (e.g. liquid-filled objects or candles).
- Do not mix old and new batteries and Do not mix alkaline, standard (carbon-zinc) or rechargeable (ni-cad, ni-mh, etc.) batteries.

## Accessory List

Please open the package and check the following accessories:



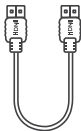
TV Box x1



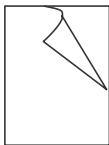
Remote Control x1



Power Adapter x1



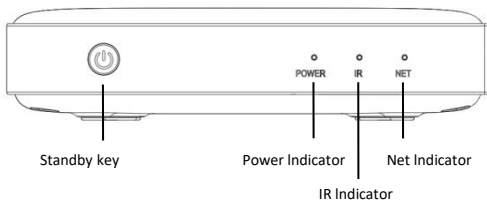
HDMI Cable x1



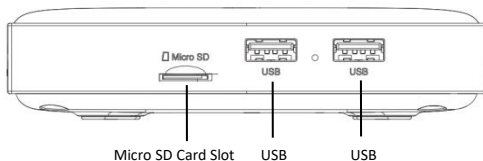
User Manual x1

# Hardware Structure

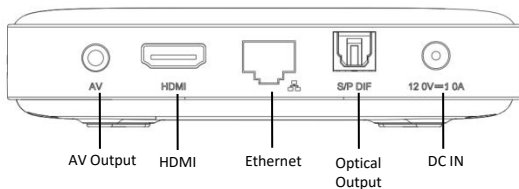
- Front Panel



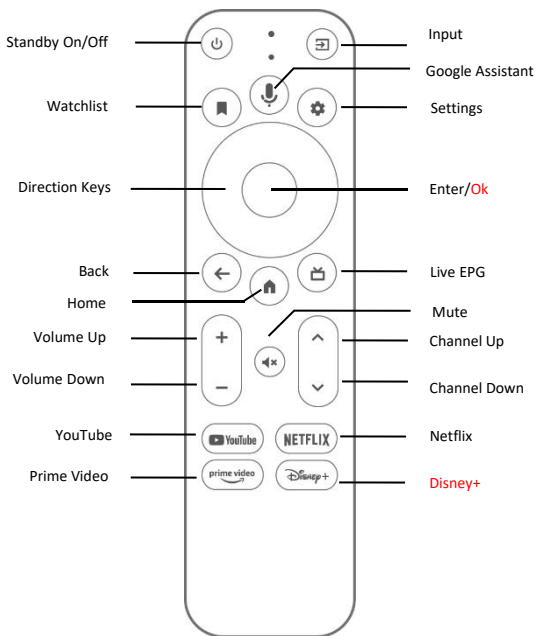
- Right Side Panel



- Rear Side Panel



## Remote Control

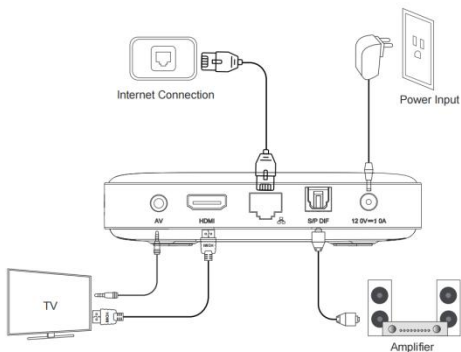


**Note:** Press the Google Assistant button to start voice search for what you want.

## System Connection

Please refer to below instructions to connect TV, Power, Network and other devices.

**Note: Please turn off all equipment before connecting(such as TV Box And TV power.)**



### Step1: Connection with TV

Connect HDMI / AV cable to HDMI / AV port of the TV box and TV set.

### Step2: Connection with Power

Connect the power adapter to the TV box. After power is on, it can start automatically.

### Step3: Connection with network

The TV box supports both Ethernet and Wi-Fi connections.

- Ethernet: Use the Ethernet cable to connect the LAN port of the TV box and the port of the home broadband network.
- Wi-Fi: Select your Wi-Fi network & key in the password.

### Step4: Set up your device

Follow the on-screen to set up your device.

# Troubleshooting

## ***No display after power on?***

Confirm your device is connected to the TV well and set the correct HDMI Input from your TV configuration.

## ***TV has images but no sound?***

Make sure your TV is not in mute and low volume.

## ***Fail to connect to the network?***

Make sure the Ethernet cable is properly connected. Make sure Wi-Fi is functional and your box has a strong enough signal from your router.

## ***Remote control failure?***

- Replace the battery of the remote control with a new one, and make sure it is placed in the correct polarity.
- Make sure the remote control is within the range of the TV box.
- Go to the Setting menu to unpair and re-pair the remote control.

***Please use our accessories to avoid any risk.***

# Compliance



The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Google, Google Play, YouTube and Android TV are trademarks of Google LLC.

Netflix is a trademark of Netflix, Inc.

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## Dolby Surround Sound



Support Dolby digital plus, realistic reproduction of the original sound of the film, enjoy the cinema-quality surround sound field, can also play YouTube, NETFLIX and other media video Dolby sound.

## IC Caution:

### -English:

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

To maintain compliance with RSS-102 RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

### -French:

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Pour être conforme aux lignes directrices d'exposition RF RSS-102, cet équipement doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps: n'utilisez que l'antenne fournie.

## FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

This product is for indoor use.