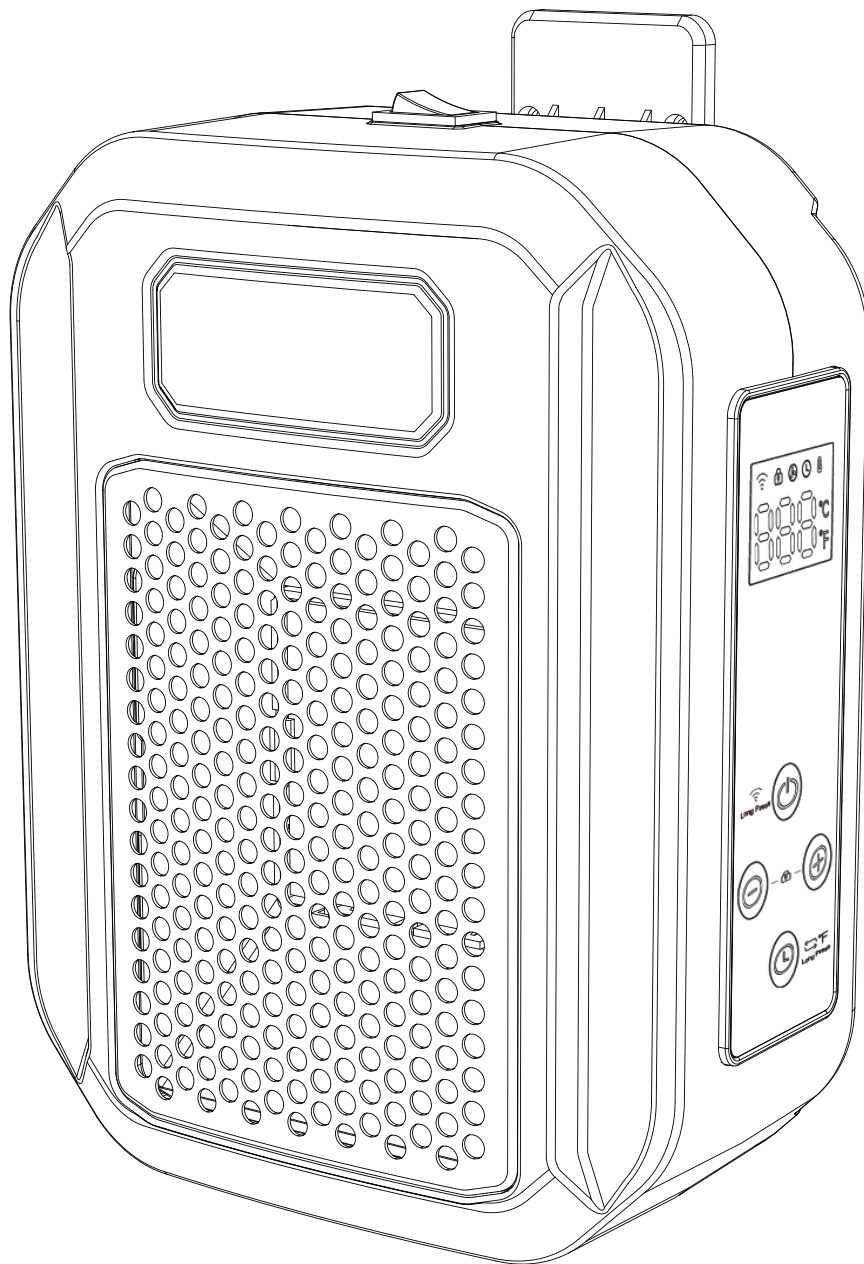


User Manual

DOG HOUSE HEATER



- Please read this manual carefully before using the product.
- The company reserves the right to final interpretation of this manual.
- The actual product may vary slightly in appearance from the illustrations shown.
- This product supports **2.4GHz Wi-Fi only. 5GHz networks are not supported.**



Warning:

To ensure safe operation, make sure the heater is not obstructed or covered by any objects during use.

For better service and maintenance, please read this manual carefully before use and keep it for future reference.

A slight odor during the first use is normal and will dissipate within a few minutes. The product is safe to use.

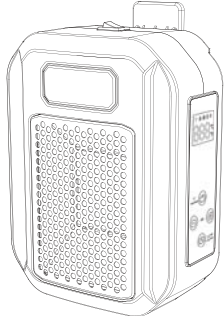
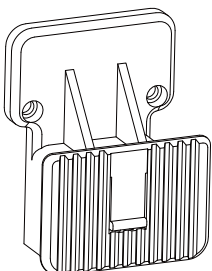
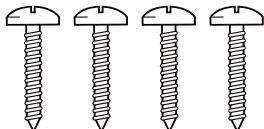
1. This dog house heater must ONLY be used with the voltage specified on the nameplate (120V~60Hz).
2. DO NOT modify the heater or power cord in any way. Doing so may cause fire or electric shock and will void the warranty.
3. DO NOT operate the heater until it is fully installed and properly adjusted. Always keep it upright and securely mounted.
4. During installation and use, DO NOT block the air inlet or outlet. Keep all flammable materials at least 3.3 feet (1 meter) away to prevent overheating and fire.
5. DO NOT place the heater near other heat sources or install it directly below an electrical outlet.
6. DO NOT use the heater near gas pipes, bathtubs, showers, swimming pools, or in damp or humid environments.
7. To prevent electric shock or fire, keep the heater and power cord away from rain, water, or other liquids.
8. DO NOT touch the heater with wet hands during use or immediately after use. Allow it to cool down completely before moving or operating it.
9. DO NOT cover the heater with clothing, fabric, or other items.
10. DO NOT insert foreign or metal objects into the air inlet or outlet, to avoid electric shock, fire, or equipment damage.
11. DO NOT use abrasive materials to clean the heater. Clean only with a soft cloth dampened with warm soapy water. Always unplug before cleaning.
12. Dust or lint accumulation can cause overheating. Clean the heater regularly when powered off and unplugged.

13. DO NOT coil, twist, or bundle the power cord during use. Keep it away from hot surfaces and sharp objects.
14. Always disconnect the power when the heater is not in use or before storage. DO NOT store the unit until it has completely cooled down.
15. Use the heater only as described in this manual. Do not apply instructions from other products.
16. If the unit malfunctions, stop using it immediately and contact customer service or a qualified technician.

EXTENSION CORD USE

If an extension cord is required, only use one that is in good condition and has a power rating that exceeds the maximum power consumption of this device. Improper use may result in overheating or fire hazards.

Product List

 Heater	 Fall Prevention Bracket	 Screws
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Product Specifications

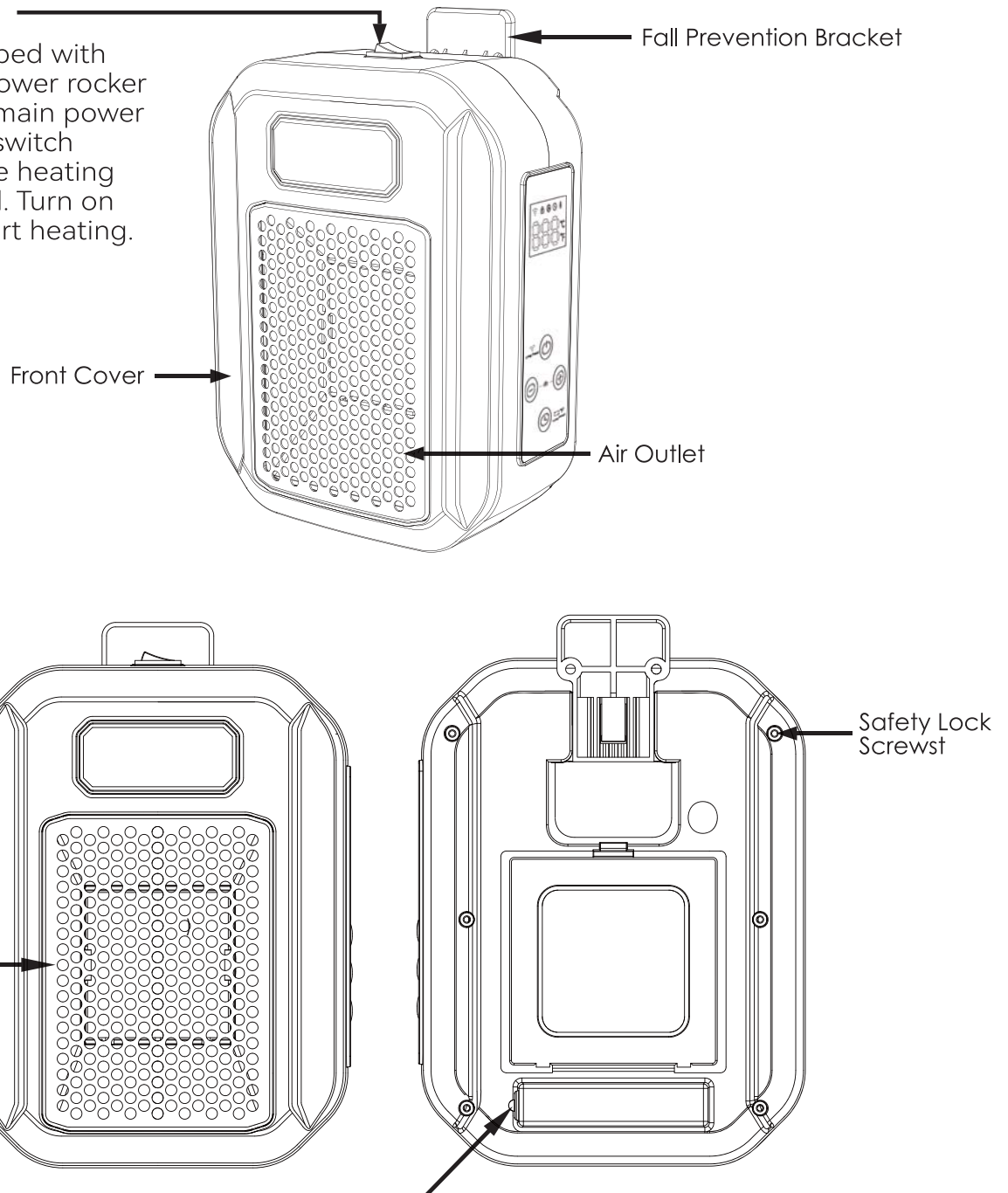
Model Number: D2509	Rated Power: 500W
Rated Voltage: 120V ~ 60Hz	Product Dimensions: 9.1*6.4*4.6 in 231*171*116mm

Product Features

 Smart App Control	 Fast Heating	 Child Lock
 Built-in Temperature Sensor	 Adjustable Temperature & Timer	
 Dual Switch Control	 Precise Temperature Control (68-104°F)	

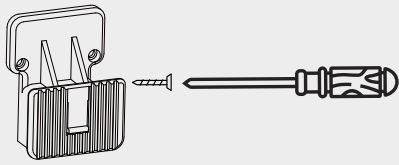
Power Switch

This heater is equipped with two switches. The power rocker switch controls the main power on/off. The heating switch controls whether the heating function is activated. Turn on both switches to start heating.



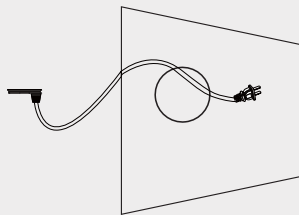
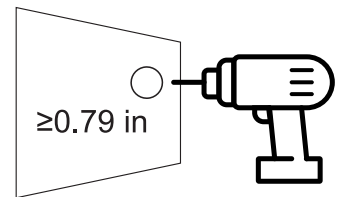
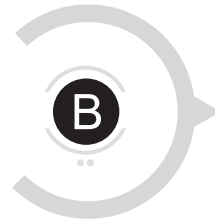
Tips:

1. Secure the power cord along the wall or floor edge of the dog house.
2. For optimal performance, avoid placing the heater in direct sunlight or near doors and windows, as external conditions may affect the temperature sensor's accuracy.



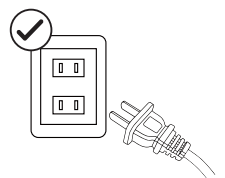
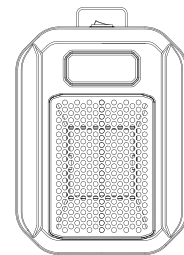
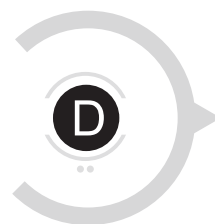
First, use the screws provided in the accessory bag to secure the fall prevention bracket to the designated position on the device. For best results, it is recommended to install the heater at a height higher than the pet's height.

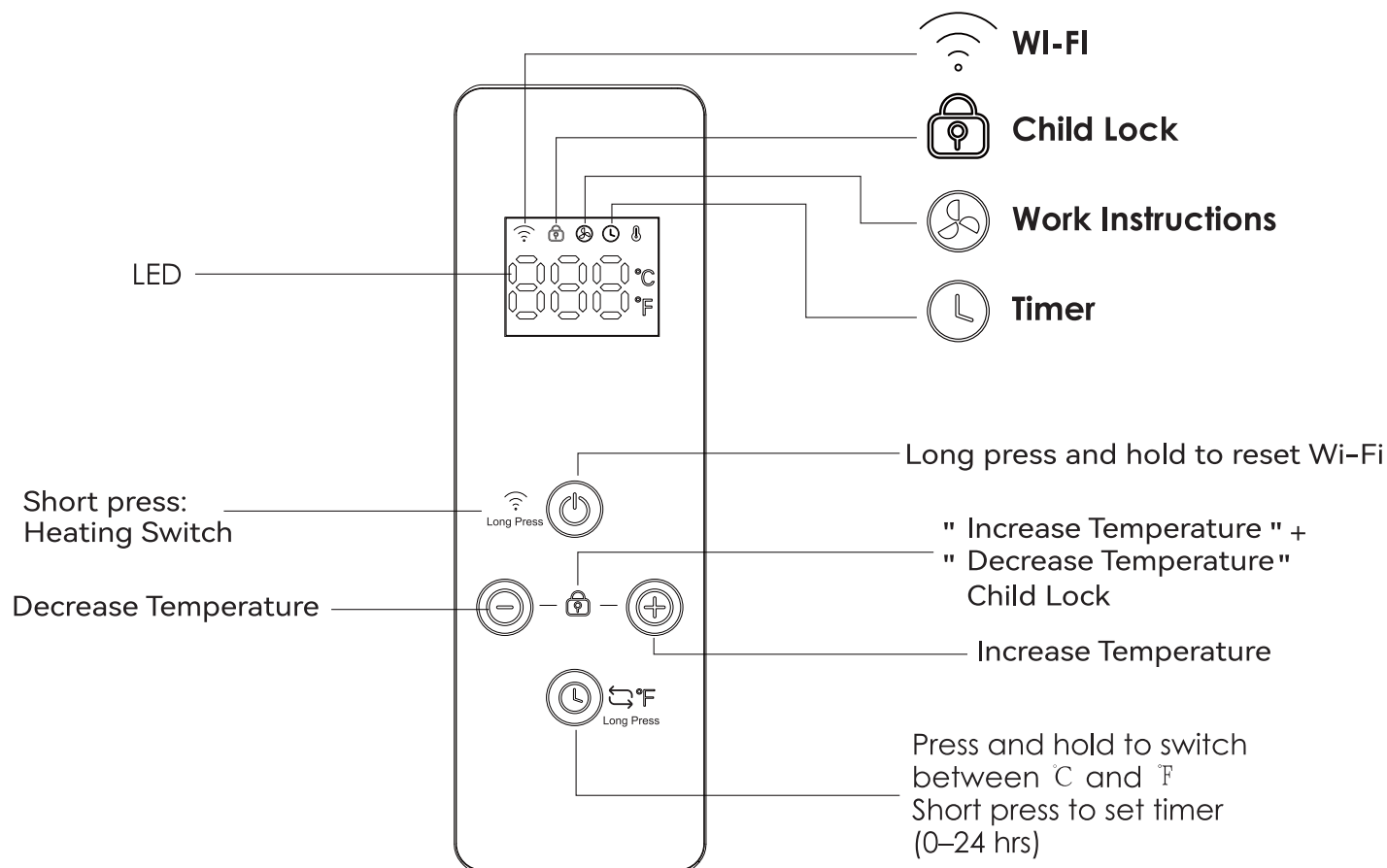
Select a suitable location on the wall, preferably near the end of the power cord. Drill a hole at least 0.79 in (20mm) in diameter to allow the cord to pass through smoothly.



Pass the power cord through the drilled hole, then install the heater in a suitable position. We recommend installing it in a sheltered area (such as under the roof of the dog house) to avoid prolonged exposure to rain.

Mount the device using the corresponding holes. Once securely installed and powered on, the heater is ready for normal use.





Operation Guide

After turning on the power switch, the control panel becomes active and ready for operation. Detailed button functions are described below.

1. Heating Button "⏻"

- In standby mode, press the **heating button** "⏻" (quick response) to enter working mode. The digital display will show the ambient temperature.
- In working mode, press and release the **heating button** "⏻" to turn off the device and enter standby mode.

2. Set Button "🕒"

- Press and hold the "🕒" Set button for three seconds to switch the ambient temperature unit between °C and °F.
- In working mode, short press the Set button to enter timer shutdown mode. The icons "⊕" and "⊖" flash without affecting other icons. Use the temperature adjustment buttons "⊕" or "⊖" to cycle through and set the timer from 0 to 24 hours. If no operation is detected within 3 seconds, the setting will be saved automatically, and the display will return to the ambient temperature screen.

3. Temperature Adjustment Button " " " "

- During normal operation, press the "  " or "  " button to display the set temperature. The temperature unit symbol (°C or °F) will light up and the value will flash, indicating the device has entered temperature setting mode.
- You can adjust the temperature by pressing the "  " or "  " button. The temperature cycles between 20°C and 40°C or 68°F – 104°F. If no operation is performed within 3 seconds, the current setting will be confirmed, the device will exit temperature setting mode, and the ambient temperature will be displayed.
- When the set temperature is higher than the ambient temperature, the heater will start operating and the work instructions "  " will illuminate. When the set temperature is lower than the ambient temperature, the heater will stop operating and the indicator will turn off.
- The set temperature is saved automatically and will be retained even after power off.

4. Child Lock Button " " " "

- In working mode, press both the "  " and "  " buttons simultaneously to toggle the child lock on or off.

5. Wi-Fi Reset Button " "

- Press and hold the "  " button for five seconds to reset the Wi-Fi. When the Wi-Fi is successfully connected, the Wi-Fi icon will stay solid. If not connected the icon will flash.

Error Codes & Troubleshooting

E1: Temperature probe failure or disconnection

Description: This error usually means the temperature probe cable is damaged, often from wear or breakage. In rare cases, it may be due to a loose or poor connection.

Solution: Check the cable for signs of wear or breakage. For further assistance, contact customer service. To extend its lifespan, secure the cable along walls or floors in areas less accessible, and avoid leaving it loose or hanging.

E2 :Fan Malfunction

Description: This error occurs when the internal cooling fan of the main unit malfunctions. A fan failure may cause the device to stop working due to insufficient heat dissipation.

Solution: Check whether the fan is blocked by hair, dust, or other debris. It is also possible that the wire connecting the fan to the mainboard is disconnected. If the problem persists, stop using the device and contact customer service.

Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, the antenna used with this transmitter must be installed to provide a minimum separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

■ 1. Download the App



Please scan the QR code and select the appropriate download option based on your device system.

■ 2. Add the Device

Please follow the app prompts to connect the Dog House Heater. If the connection fails, press and hold the "⏻" button for 5 seconds until the "📶" indicator flashes, then try reconnecting.

■ 3. App Operation



You can scan the QR code to view detailed instructions for the app operation.

(Note: To support environmental protection, the paper manual for the app has been discontinued. Please scan the code to access the instructions.)

Tips: This product supports **2.4GHz Wi-Fi only**. **5GHz networks are not supported.**



MADE IN CHINA