

Qaekie

Qaekie Q20 V5.3 Wireless Active Noise Cancelling Headphones User Manual

After-Sales Service:
Email: support@qaekie.com
Website: www.qaekie.com

Product Images

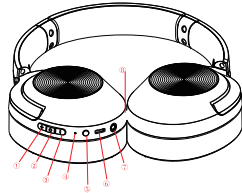


Thank you for purchasing our wireless active noise cancelling headphones, which use New generation ANC technology to reduce noise when listening music. Hope our ANC wireless headphones will bring you a pleasant music enjoyment.

Please kindly activate your warranty within 14 days via service email before using this headphones.

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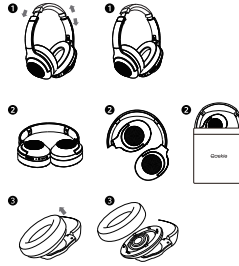
Product Overview



①	Volume Up/Next Song
②	Play/Pause
③	Volume Down/Previous Song
④	Led Indicator Light
⑤	Power On/Power Off/ANC/Mode Switch
⑥	Type-C Charging Port
⑦	3.5 AUX port
⑧	ENC MIC

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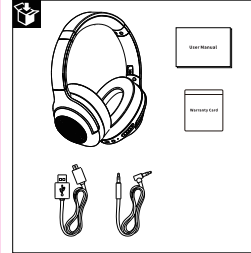
Product Overview



①	Stretchable
②	Foldable
③	Ear-Cup detachable

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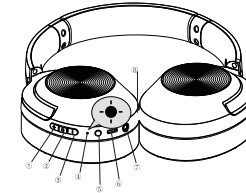
Package includes



1	Wireless ANC Headphones
1	User Manual
1	Type-C Charging Cable
1	3.5mm AUX Cable
1	Warranty Card

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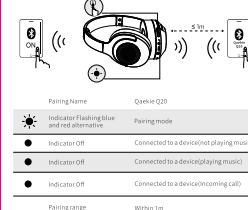
Power On /Off



Power On	Press and hold ⑤ for more than 3 seconds	Flashing Blue and Red (Status Indicator)
Power Off	Press and hold ⑤ for 3 seconds	Steady red for 1 seconds (Status Indicator)
ANC On	Press ③ one time	Steady Blue (ANC Led Indicator)
ANC Off	Press ③ one time	ANC Led Indicator off

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Pairing



Pairing Name	Qaekie Q20
Indicator Flashing blue and red alternative	Pairing mode
Indicator Off	Connected to a device(not playing music)
Indicator Off	Connected to a device(playing music)
Indicator Off	Connected to a device(incoming call)
Pairing range	Within 1m

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Controls

Bluetooth mode	
Play/Pause: Press ② one time	
Next Song: Press and Hold ③ for more than 1.5 seconds	
Previous Song: Press and Hold ① for more than 1.5 seconds	
Volume Up: Press ① one time	
Volume Down: Press ③ one time	
ANC(Active Noise Cancelling) Mode On: Press ③ one time	
ANC(Active Noise Cancelling) Mode Off: Press ③ one time again	
Gama Mode: Quick press ③ twice	
Music Mode: Quick press ③ twice again	
Active Noise Cancelling mode block the noise from the surrounding environment while wearing Qaekie Q20.	

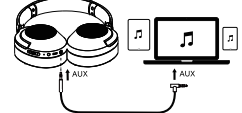
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Controls

Mobile phone	
Answer/End Call: Press ② one time	
Put current call on hold and answer incoming call: Press and hold ③ for 1.5 seconds	
Reject Call: Press and hold ③ for 1.5 seconds	
Switch between held call and active call: Press and hold ③ for 1.5 seconds	
Activate Siri: Press and hold ② for 1.5 seconds	
Deactivate Siri: Press and hold ② for 1.5 seconds again	
Last Number Redial: Quick press ③ twice	
Re-set your headphones:	
Press ③ and ① for 1 seconds simultaneously when headphone turning on. After re-set your headphones, headphone will shut off automatically after indicator light flashing blue and red for 3 seconds.	

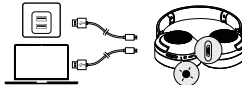
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AUX Mode



Plugging in an audio cable will automatically switch to AUX mode, and Bluetooth mode and ANC mode will turn off automatically.

Charging your headphones



Low battery: Notification sound. You will hear a voice prompt
Flashing red every 2 seconds(Bluetooth Led Indicator)
Charging: Steady red(Status Indicator)
Note: Do not switch on Qaekie Q20 while charging
Fully Charged: Indicator Off (Status Indicator)

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Connect to two Mobile Phones



Connect to two Bluetooth device simultaneously

- (1) Pair the headphones to the first mobile phone.
- (2) After a successful pairing, turn off the headphones, and also turn off the Bluetooth function of the first mobile phone.
- (3) Pair the headphones to the second mobile phone.
- (4) After a successful pairing with second mobile phone, turn on the Bluetooth function of the first mobile phone. Select the paired model no. "Qaekie Q20" and manually click to connect.
- (5) Two phone will both successfully be connected to the headphone at the same time.

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Specification

Specifications:
Wireless Version: V5.3 + EDR
Supported Profiles: HSP, HFP, A2DP, AVRCP
Frequency Response: 20-20,000Hz
Transmission Range: 100m (obstacle free)
Music Time: 50-60 hrs (depend on music volume and music frequency)
Charging Time: 2-3 hrs
Standby Time: 300hrs
Rated Input: 5V/0.5A
Charging Voltage: DC 5V
Speaker diameter: 40mm
Speaker impedance: 32Ω +/- 15%
Mic sensitivity: -38dB +/- 3dB
ANC depth: -22dB +/- 3dB
Charging Port: Type-C Port
Net body weight: 275g
Phone Call: Supported
Multi-point Function: Supported

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Indicator

Headphone Indicator Status	
Headphone not paired	Indicator light flash red and blue alternately
Headphone ready to pair	Indicator light flash red and blue alternately
Successful pairing with mobile phone	Indicator light will be off
Power on	Indicator light flash red and blue alternative
Power off	Indicator light flash red for 2 seconds
Music play/pause	Indicator light will be off
Charging	Indicator light will be solid red
Charging completed	Indicator light will be off

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Voice Prompt

Power on	Press and hold ⑤ for 3 seconds
Pairing	Press and hold ⑤ for 3 seconds
Bluetooth Connected	When connected with mobile phone successfully
Bluetooth Disconnected	When disconnect from the mobile phone
0,1,2,3,4,5,6,7,8,9	When an incoming call
Volume Maximum	Volume up to the max level
Volume Minimum(no sound)	Volume down to the min level
Low Battery	When battery is run out, the headphone will read
Power Off	Press and hold ⑤ for 3 seconds

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Warranty

Permanent replacement of damaged, defective, upgraded or missing items(no need to return the original one).
Please activate the warranty via email below within 14 days.

Warranty policy:
30 day money-back guarantee for any reason
For 30 days after the date of purchase, you could return your undamaged headphone and receive a full refund for ANY reason.

12-month warranty for quality-related issues
For 12 months after the date of purchase, we take care of all quality-related issues with a REPLACEMENT.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Radiation Exposure Statement
The device has been evaluated to meet general RF exposure requirement in portable exposure condition without restriction.