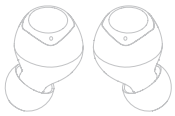
ROSETECHNICS

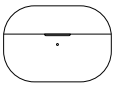
HiFi TWS Earbuds



CERAMICS

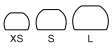
User Manual

What's in the box?



Charging Case x 1

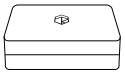
Wireless Earbuds x 2



Ear Tips x 3

Type-C Cable x 1

User manual x 1

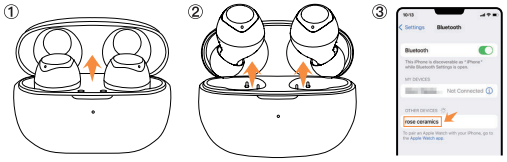


Dust Proof Carrying Case x 1

First Time Pairing

1. Take out both left and right earbuds from the charging case at the same time, and the earphones will automatically power on in pairing mode.
2. Access the device's Bluetooth settings and search for [rose ceramics] to connect.

* Please make sure the device's Bluetooth mode is enabled, otherwise the connection will fail.



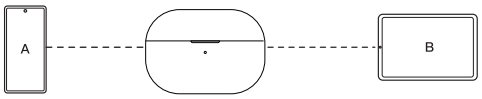
Wearing

1. Choose the Eartips that fit your ears best.

2. Put the sounds hole downward, then place earbuds into ears. Adjust slightly to fit snugly

* Your earbuds come with 4 pairs of Eartips, among which the Medium-sized are pre-installed.

Pairing with another device



1. Open the charging case to activate Bluetooth pairing mode.
2. On Device A, access the Bluetooth settings , then locate your earphones and ensure a successful connection.
3. Turn off the Bluetooth connection on Device A. This will get the earphones back into pairing mode, ready to connect with device B.
4. On Device B, access the Bluetooth settings, then locate your earphones and ensure a successful connection.
5. Turn off the Bluetooth connection on Device B.
6. Turn on the Bluetooth connection on both Devices. Then they are bothed connected to the earbuds.

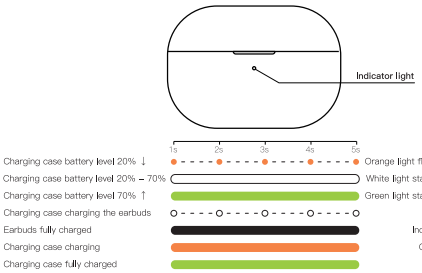
* When the earphones are connected to 2 devices, they will always switch to the device that has an incoming call.
* Each time you power on your Rose Technics earphones, they will automatically connect to your last successfully connected device if available within the bluetooth range.

Touch Controls Guide (as shown in the diagram)

- : Volume UP — Single Tap on the right
- : Volume DOWN — Single Tap on the left
- : Previous Track — Press on the left and Hold for 2 seconds
- : Next Track — Press on the right and Hold for 2 seconds
- : Play/Pause — Tap Twice on either the left or right
- : Voice Assistant — Triple Tap on the right
- : Reject Calls — Press on either the left or right and Hold for 2 seconds
- / : Answer/End Calls — Tap Twice on either the left or right
- : Game Mode (for gaming only) — Tap Four Times on either the left or right
- EQ : Switch Sound Effect (HIFI/POP/ROCK) — Triple Tap on the left

* "X" indicates the number of taps. e.g., 1X means tap once.
* "S" indicates the touch duration. e.g., 2S means press and hold for 2 seconds.

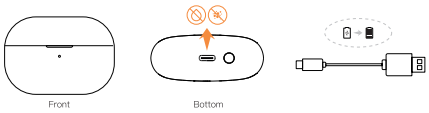
Charging Case Status & LED indicator



Charging

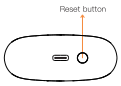
1. Remove the protection film before the first charging.
2. Fully dry off the earbuds and the USB port before charging.
3. Use a certified Type-C charging cable and charger(≤66W) to avoid damage to the device.

* The earbuds must be fully charged before first use.



Resetting

1. Please reset the earbuds if they are not visible in your phone's Bluetooth.
2. Press and hold the resetting button for 10 seconds. After resetting, the earbuds need to pairing the Bluetooth manually.



Trouble Shooting

Q: Noise in game mode?
A: Game mode is for gaming only. For other scenarios, please switch back to music mode.

Q: The earbuds are not visible in a device's Bluetooth?
A: Please put the earbuds back into the charging case, close the case, and take them out again. Reopen the Bluetooth on the device and try reconnection.

Q: Power on failure or automatic shutdown?
A: The batteries may run out. Please charge them promptly.

Q: Earbuds disconnected?
A: Please charge the earbuds promptly. Alternatively, the distance between the earbuds and the device may exceed the effective range.

Q: Automatic reconnection failed?
A: Please ensure that the device's Bluetooth is enabled.

Q: No sound after connecting?
A: The connection was not successful. Please reconnect.

Q: Earbuds cannot be charged?
A: The earbuds may not be placed correctly. Please reposition them in the charging case.

Q: Intermittent signal with the earphones?
A: Keep the phone on the same side as the earbuds and away from any external interference for a stable signal.

Q: Unsuccessful pairing with a computer?
A: Please ensure that the computer has Bluetooth functionality. If not, you may need to acquire a Bluetooth adapter.

Q: Only one earbud has sound?
A: The pairing of the earbuds may be not successful. Please try to clear the Bluetooth pairing information and reconnect.

Precautions

1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
2. Do not keep the earbuds in extreme temperatures (under 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electricshock.
5. Do not use any harsh chemicals or strong detergents to clean the earbuds. Keep them dry.
6. Watch out for any sharp edges, uneven metal surfaces, metal parts, accessories, and packages to avoid any potential damage.
7. Do not use the device in any dangerous situations, such as driving, road crossing, or engaging in other activities that require full attention.

Warranty

We provide a 12-month warranty for this device from the original purchasing date, specifically for defects caused by the manufacturer.
If the device fails due to a manufacturing defect, please contact the seller directly to initiate the return and warranty process.

* The following situations are excluded from the warranty:

1. Device purchased as second-handed, used, or from an unauthorized seller.
2. Damage resulted from misuse and abusive action, including unauthorized disassembly, and exterior damage caused by impact or collision.
3. Damage resulted from chemicals, fire, radioactive substances, poison, and liquid.
4. Damage resulting from any natural disasters.
5. Damage caused to any third party/person/object and beyond.

Statement

We provide customer service only for products purchased directly from Rose Technics or Rose Technics authorized distributors. If you have purchased from a different seller, please contact them for any exchange or refund request.

Thank you for purchasing authentic Rose Technics products.
For any assistance, please contact us freely.

*** Note:**
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction