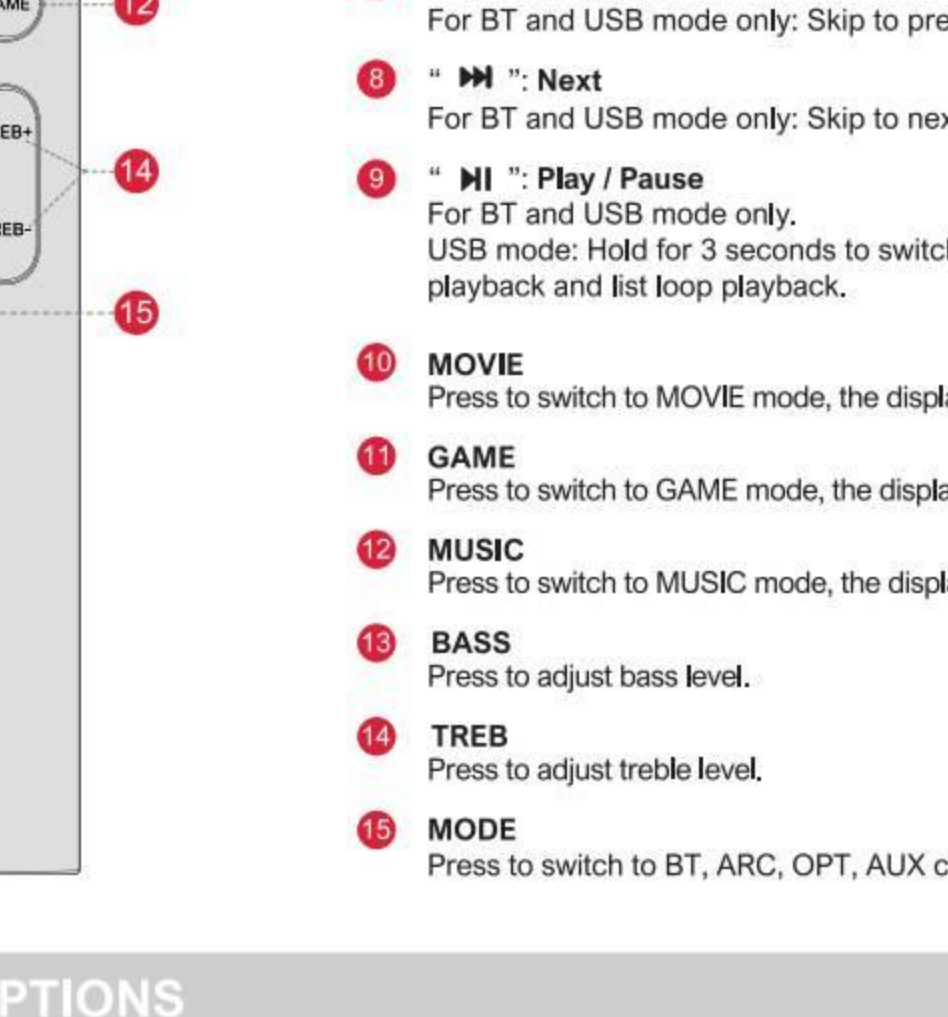


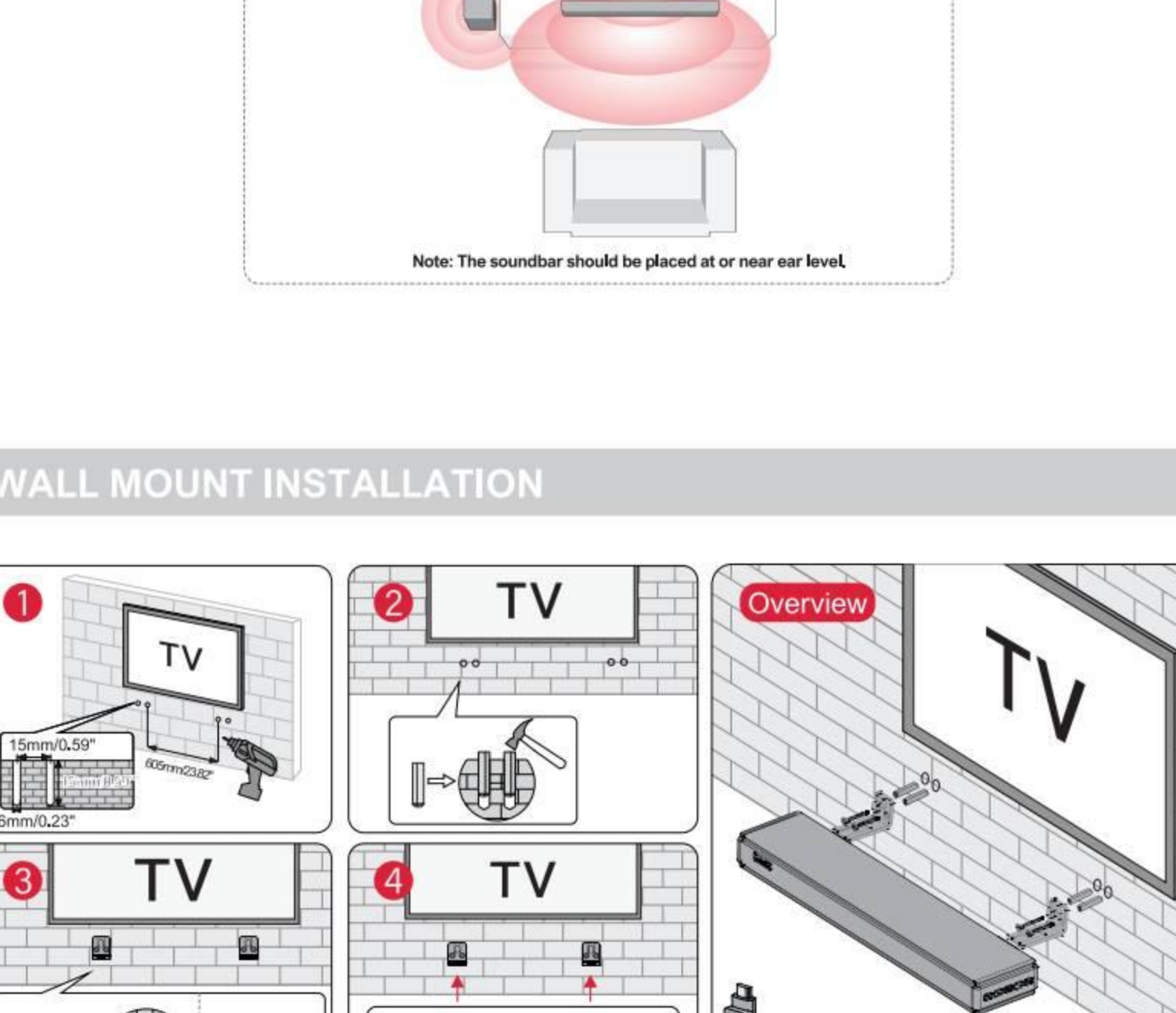


User Manual

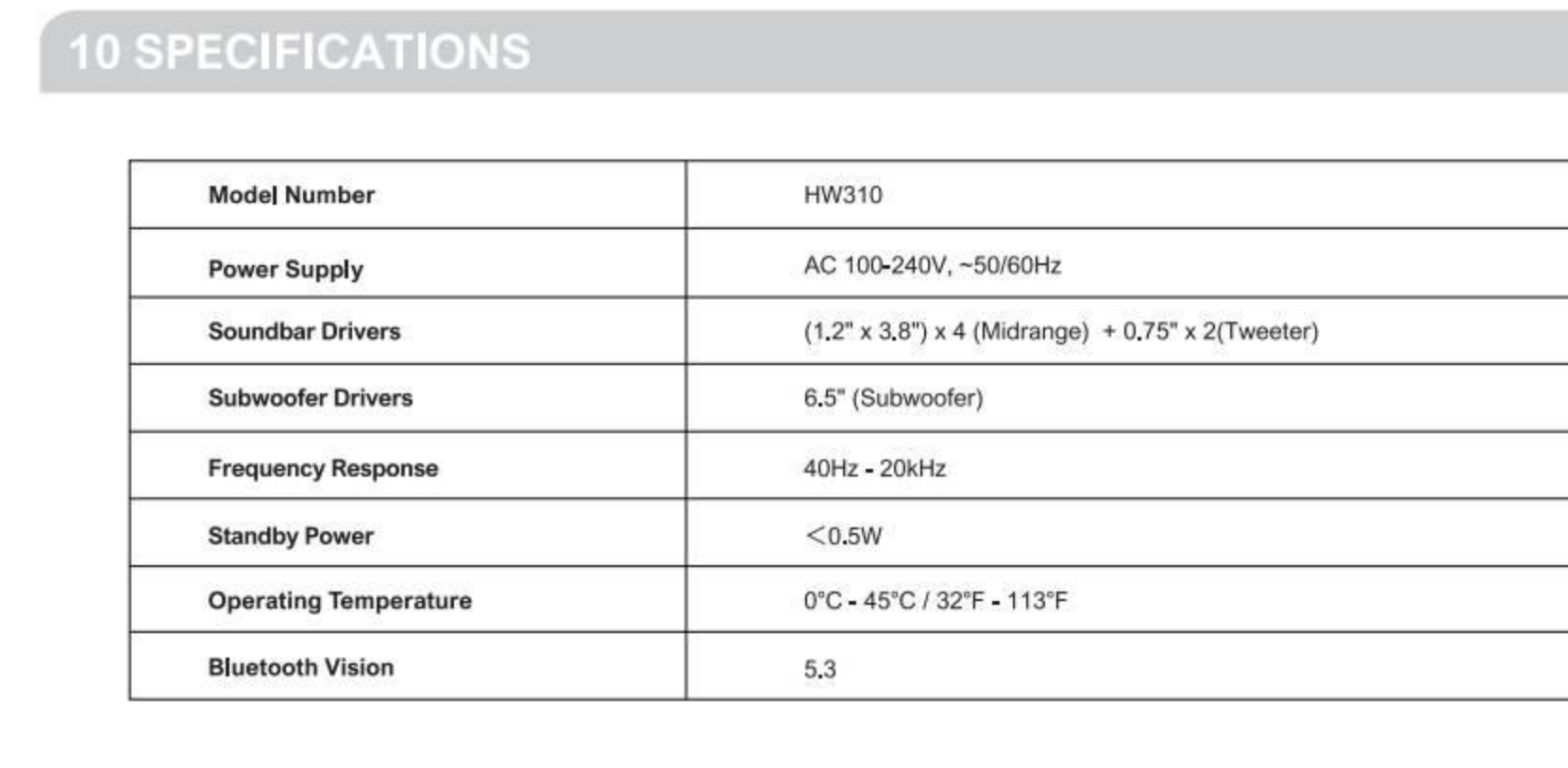
Model Number: HW310
Product Name: HW310



1 ACCESSORIES LIST



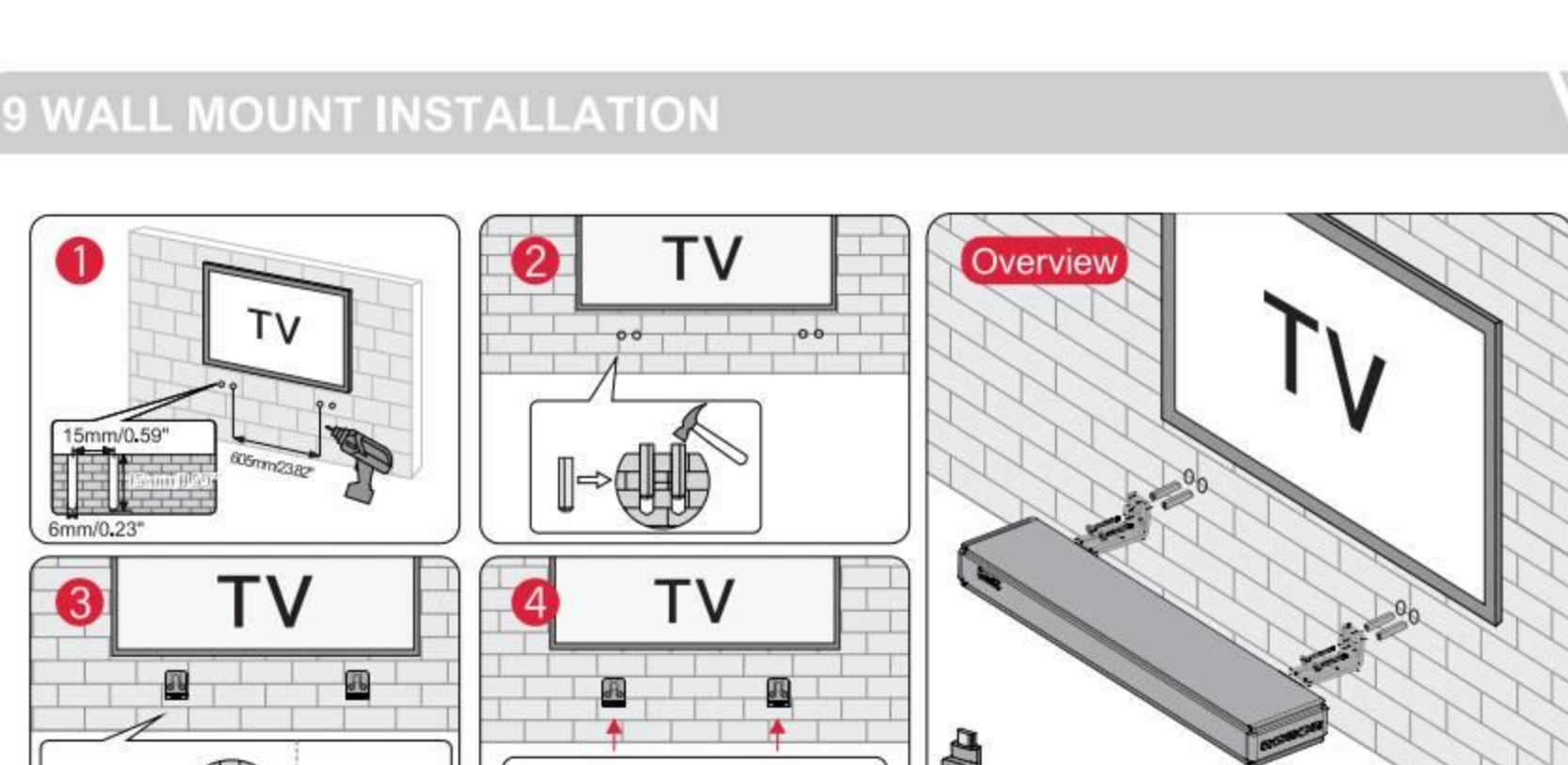
2 CONNECT TO SUBWOOFER



01

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3 CONNECT TO THE TV VIA ARC



Step 1: Connect one end of the HDMI cable to the ARC/ARC port on the back of your TV.

Step 2: Then connect the other end into the HDMI ARC port of the soundbar.

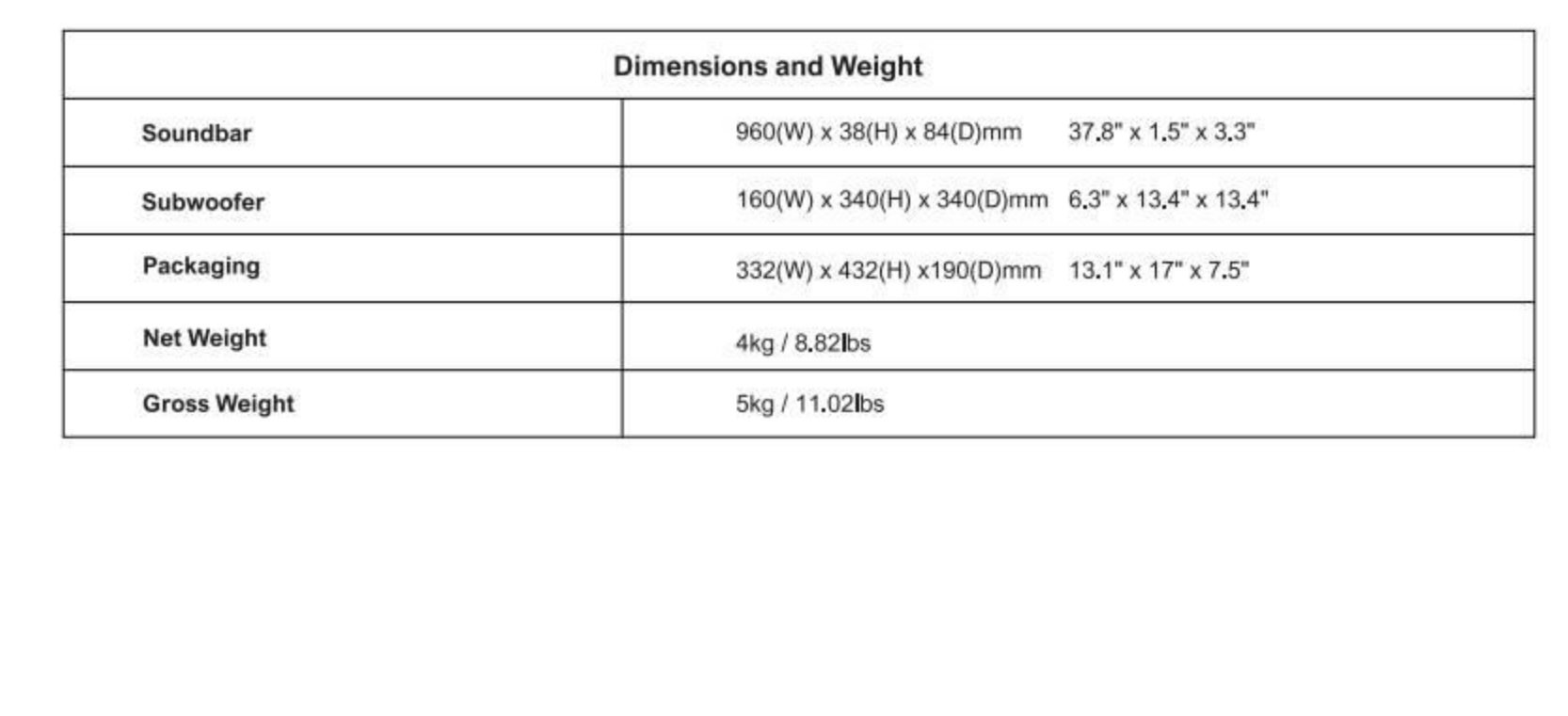
Step 3: Press "ARC" button on the remote control to select "ARC" input.

If there is no sound, try setting the TV audio output to PCM:
TV Settings > Home > Settings > Sound > Digital Audio Output > PCM

Note: Please turn on the "CEC" function on your TV.
When ARC is connected, your TV remote control can control the soundbar and TV simultaneously:

- Turn on/off
- Adjust the volume

4 CONNECT TO THE TV VIA OPTICAL / AUX



OPTION 1: OPTICAL

- Make sure the TV's port is OPTICAL OUT, connect both sides of the cable to OPTICAL, for both the TV and the soundbar.
- Make sure the optical plug is inserted correctly as it shows in the picture. Do not insert the plug upside down and break the optical.

Note: If audio is playing from the internal TV speakers, mute or minimize the TV volume.

OPTION 2: AUX

- Connect the 3.5mm to 3.5mm Audio Cable to your TV's AUDIO OUT port.
- Not support AUDIO IN port on TV.

Note: Please remember to unplug the AUX cable from TV and Soundbar when you want to switch to other mode.

In Optical Mode: If there is no sound, try setting the TV audio output to PCM: TV Settings > Home > Settings > Sound > Digital Audio Output > PCM

5 CONNECT TO BLUETOOTH

- Press the "M" button on the soundbar or "BT" button on the remote control to enter Bluetooth pairing mode.

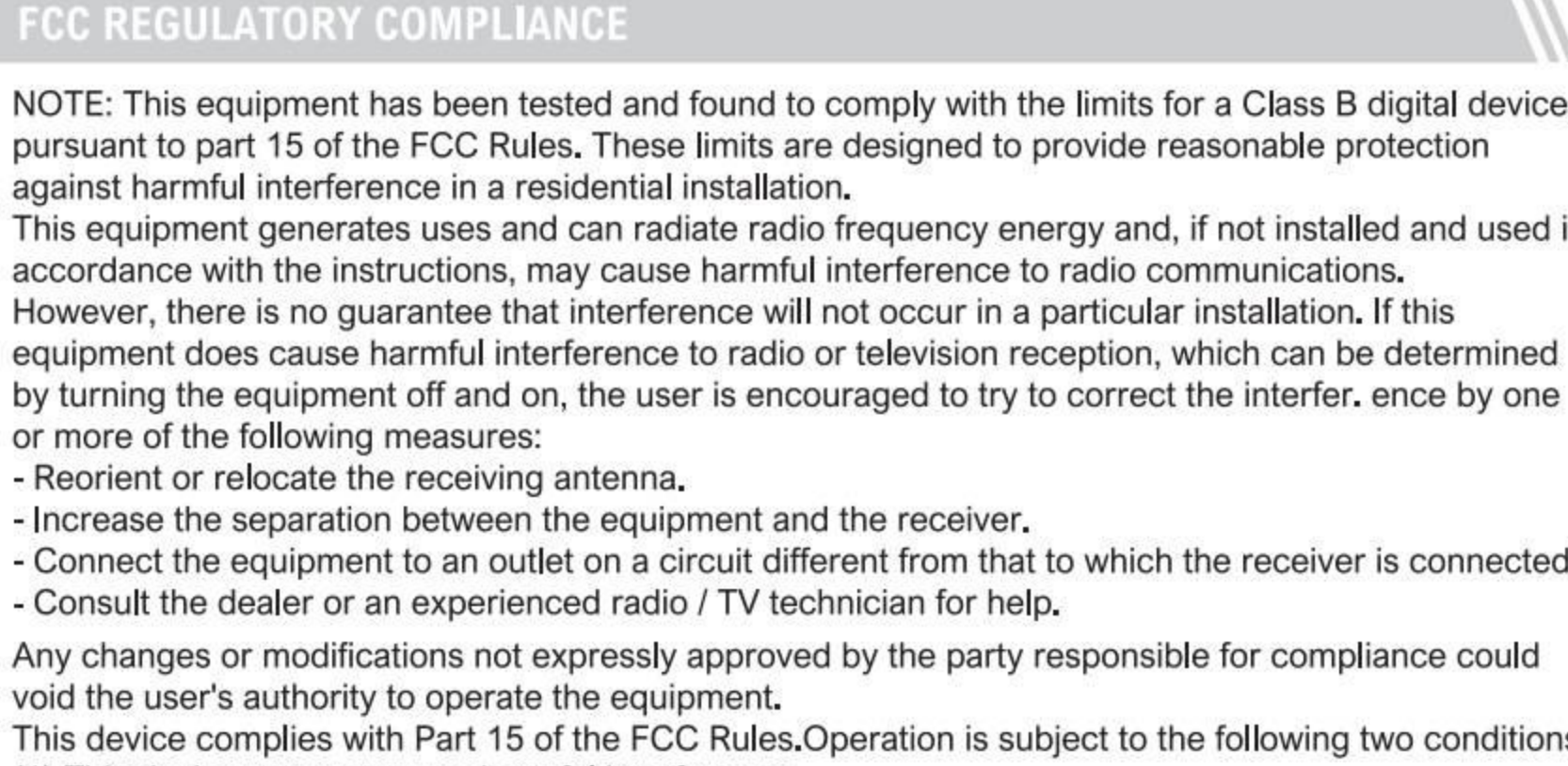
● Open your phone's Bluetooth settings, find and select "HW310" to connect the soundbar.

Note: If it's already in the Bluetooth mode and connected, hold the "M" button on the soundbar or "BT" button on the remote control for 3 seconds to disconnect the current device and connect to a new device manually on your mobile phone / PC / TV (BT ID: HW310).



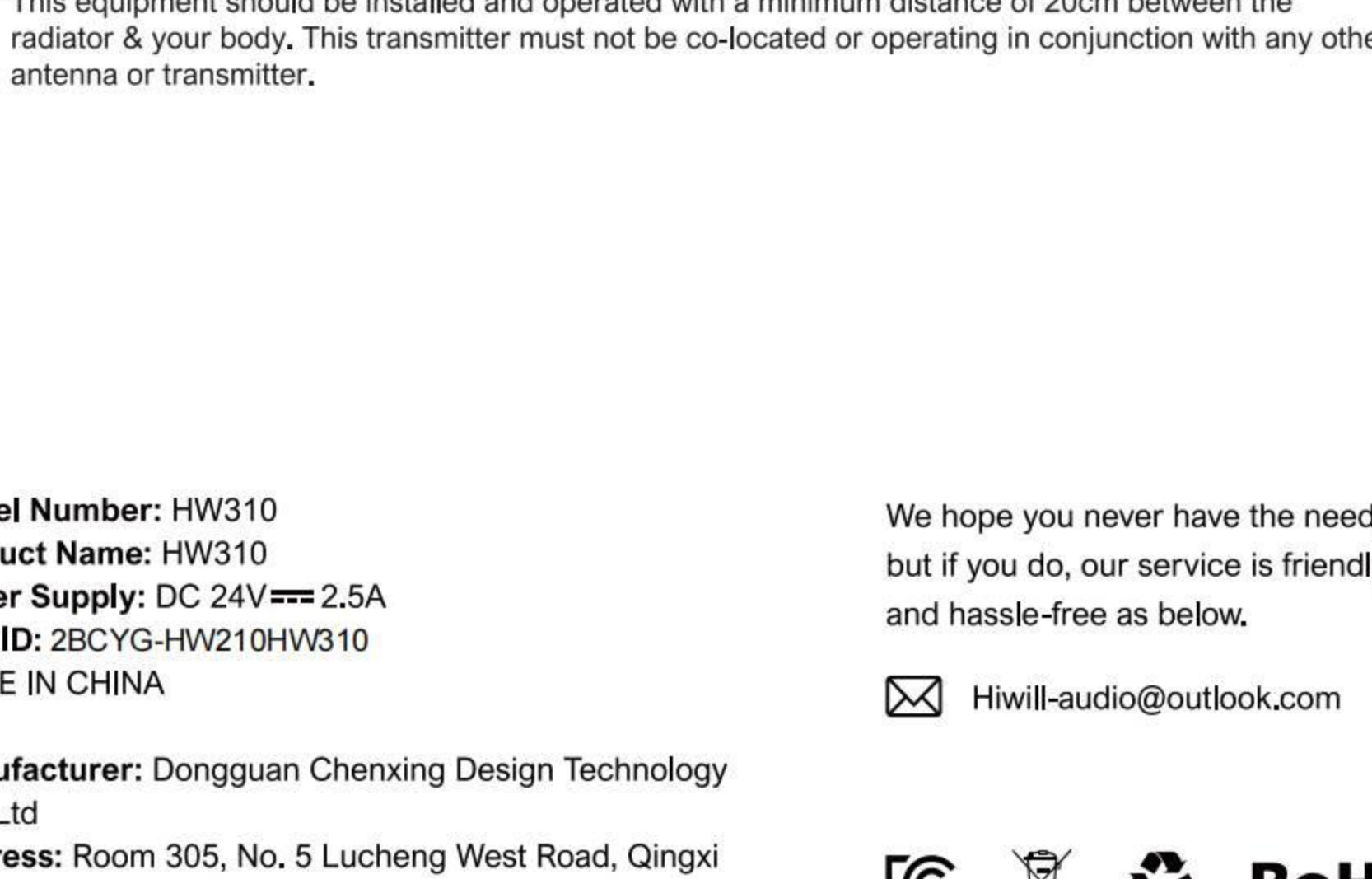
02

6 CONTROL PANEL



- 1 "P": Power Button
Press to power on / Hold for 3 seconds to power off.
- 2 "M": Mute / Recover the volume
- 3 BT
Press to switch to Bluetooth channel and enter pairing mode. Hold for 3 seconds to disconnect the current device and connect to a new device manually on your mobile phone / PC / TV (BT ID: HW310).
- 4 ARC
Press to switch to ARC channel.
- 5 "VOL+": Volume Up
For BT and USB mode only: Skip to previous track.
- 6 "VOL-": Volume Down
For BT and USB mode only: Skip to next track.
- 7 "⏮": Previous
For BT and USB mode only: Skip to previous track.
- 8 "⏭": Next
For BT and USB mode only: Skip to next track.
- 9 "⏸": Play / Pause
For BT and USB mode only.
USB mode: Hold for 3 seconds to switch between single loop playback and list loop playback.
- 10 MOVIE
Press to switch to MOVIE mode, the display will show: "E9 1".
- 11 GAME
Press to switch to GAME mode, the display will show: "E9 2".
- 12 MUSIC
Press to switch to MUSIC mode, the display will show: "E9 3".
- 13 BASS
Press to adjust bass level.
- 14 TREB
Press to adjust treble level.
- 15 MODE
Press to switch to BT, ARC, OPT, AUX channel.

7 REMOTE CONTROLS



- 1 "P": Power Button
Press to power on / Hold for 3 seconds to power off.
- 2 "M": Mute / Recover the volume
- 3 BT
Press to switch to Bluetooth channel and enter pairing mode. Hold for 3 seconds to disconnect the current device and connect to a new device manually on your mobile phone / PC / TV (BT ID: HW310).
- 4 ARC
Press to switch to ARC channel.
- 5 "VOL+": Volume Up
For BT and USB mode only: Skip to previous track.
- 6 "VOL-": Volume Down
For BT and USB mode only: Skip to next track.
- 7 "⏮": Previous
For BT and USB mode only: Skip to previous track.
- 8 "⏭": Next
For BT and USB mode only: Skip to next track.
- 9 "⏸": Play / Pause
For BT and USB mode only.
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Press to switch to MUSIC mode, the display will show: "E9 3".
- 13 BASS
Press to adjust bass level.
- 14 TREB
Press to adjust treble level.
- 15 MODE
Press to switch to BT, ARC, OPT, AUX channel.

8 PLACEMENT OPTIONS



Note: The soundbar should be placed at or near ear level.

03

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9 WALL MOUNT INSTALLATION



10 SPECIFICATIONS

Model Number	HW310
Power Supply	AC 100-240V, ~50/60Hz
Soundbar Drivers	(1.2" x 3.8") x 4 (Midrange) + 0.75" x 2 (Tweeter)
Subwoofer Drivers	6.5" (Subwoofer)
Frequency Response	40Hz ~ 20kHz
Standby Power	<0.5W
Operating Temperature	0°C - 45°C / 32°F - 113°F
Bluetooth Version	5.3

Dimensions and Weight	
Soundbar	960(W) x 38(H) x 84(D)mm 37.8" x 1.5" x 3.3"
Subwoofer	160(W) x 340(H) x 340(D)mm 6.3" x 13.4" x 13.4"
Packaging	332(W) x 432(H) x 190(D)mm 13.1" x 17" x 7.5"
Net Weight	4kg / 8.82lbs
Gross Weight	5kg / 11.02lbs

04

SAFETY INSTRUCTIONS

Please read this user manual carefully and save it for future reference.

Do not make unauthorized alterations to the product, doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.

- Avoid dropping.
- Do not disassemble.
- Do not submerge in water.
- Avoid extreme temperatures.
- Do not use the device outdoors during thunderstorms.
- Use original or certified cables.
- Do not place dangerous items on top of this device (e.g., liquid filled objects, lit candles).
- Clean with a dry, soft lint-free cloth. Do not use any corrosive cleaner or oil.
- To avoid hearing damage, do not listen for extended periods at high volume.
- The ideal operating temperature for this product and its accessories is between 41°F/5°C and 95°F/35°C.
- The adapter should be installed near the device and should be easily accessible.
- Do not use this product in environments of extreme heat or cold. Never expose this device to strong sunshine or wet environments.

PROPER DISPOSAL INSTRUCTIONS

- This mark shown on the product or its packaging, indicates that this product should not be disposed of with other household waste at the end of its working life.
- To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Waste Electrical & Electronic Equipment

Household user should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their suppliers and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

FCC REGULATORY COMPLIANCE

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Model Number: HW310
Product Name: HW310
Power Supply: DC 24V ~ 2.5A
FCC ID: 2BICYG-HW210HW310
MADE IN CHINA

We hope you never have the need, but if you do, our service is friendly and hassle-free as below.

✉ Hiwill-audio@outlook.com

Manufacturer: Dongguan Chenxing Design Technology Co., Ltd.
Address: Room 305, No. 5 Lucheng West Road, Qingxi Town, Dongguan City, Guangdong Province

FC RoHS