Instructions

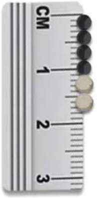
This penguin model **It has a complex operation and is** **It is very important that you follow the steps indicated in the instructions.**

Step 0 - PingaOculto Original Product

Check that it is a **original PingaOculto product** checking that the brand that appears on the cards included with the product is the same as the one in the image.

If you have doubts about whether the product is original, you can contact us by attaching an image and we will verify it. Contact us via: WhatsApp +34 644 098 320 o Email.

Step 1 - Kit Parts

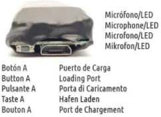


Extractor Bar and Earpieces

The penguins (6 round earpieces) are the two smallest pieces and should part with the nail. You can find them in the Kit in a bag. Also included are **extractor bar** to extract them.

Step 2 - Power On and Bluetooth Connection

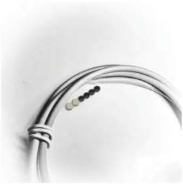
The choke collar is shipped with little or no charge, It is recommended to charge it before its first use. *(See Step 7)*


Micrófono/LED
Microphone/LED
Microfono/LED
Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

To put the Nano V8 device in pairing mode **must press button A until the blue light comes on.** Connect your mobile **turning on the Bluetooth and search for the device "GLmoyin"**. Once connect your mobile for the first time **will be linked to the device and it will connect automatically** as long as Bluetooth is turned on on your mobile.

For **turn off the Nano V8 press and hold the A button until the blue light flashes 3 times.**

Step 3 - Test Function



Place **together the penguins** and place them **in contact with the inductor collar, which must be rolled as in the picture**.

Play a song on your mobile and while playing **turn up the volume to the maximum from your mobile.** Bring your ear close to the earpieces that are in contact with the induction collar and **check if it is heard or vibrates.**

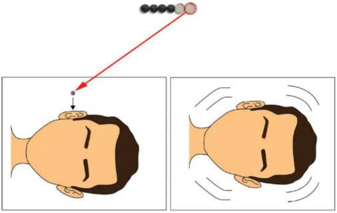
Si vibrate and/or can be heard the kit **It's working correctly.**

⚠ *If they do not vibrate or hear anything, repeat the steps with another mobile and verify that the induction collar has a charge, that the cable is coiled as in the image, that you have placed the earpieces close to the cable and that the volume is maximum while playing the song. If you need more help contact us: WhatsApp +34 644 098 320 o Email.*

Step 4 - Introducing Nano Earpiece

This step **It is the most complex and may require several attempts to achieve the correct entry.**. **Si DO NOT enter it correctly you will hear low or not at all**

Recommended **For a correct introduction of the earpiece, keep the ear as clean as possible**. We recommend using before introducing it **swabs and/or spray** for ear cleaning



Enter **first a penguin *(only one of the two 6 included)* in the left ear** *(we hear better through the left ear than through the right)* **through the following procedure:**

1. **Turn your head 90° so that the left ear where we are going to insert the earpiece is facing upwards.**
2. Then **drop the earpiece into your ear** *(You should never try to insert the earpiece with a cotton swab or similar, since it will not be correctly inserted).*
3. keeping the same position **with your head turned, shake your head and make circular movements until you notice the sensation of a drop of water falling into the ear and/or the clogged ear**.

⚠ **It may be necessary to spread this step several times** ⚠

+ For **check that the earpiece has been correctly inserted,** put your hand to your ear *(so that the earpiece does not fall to the ground)* and turn your head to the opposite side. **If the earpiece comes out of your ear easily** when turning the head **is that it has NOT been entered correctly**. You must repeat the introduction steps.

+ also can **check if it is correctly inserted by verifying that another person does not see the earpiece in the ear**. If you can see it, **DO NOT** it is well introduced.

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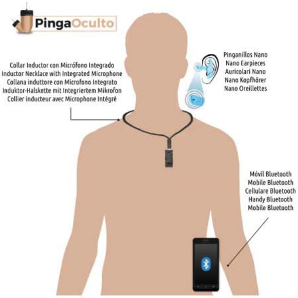
🔧 Tip: There are times when **The earpiece just needs a little push** to be correctly entered. If so, **place the extractor bar behind your ear, close to the neck**. You will notice how the earpiece moves and you can finish placing it.

🔧 Tip 2: There are certain people who **accumulate more amount of earwax**, especially in the inner part of the ear, causing **more difficult to introduce the earpiece**. Remember **clean the ear has to offer to create** Cleaning Sprays **and sticks** for the ears. Usually you will only need **practice more to enter it correctly. If you can't enter it** it is recommended that you have a **ear cleaning** to remove wax plugs.

⚠ *If you can't enter it, contact us to help you: WhatsApp +34 644 098 320 o Email.*

Step 5 - Kit Placement and Volume Adjustment



PingaOculto
Collar Inductor con Micrófono Integrado
Inductor Necklace with Integrated Microphone
Collana induttore con Microfono Integrato
Induktor-Halskette mit Integriertem Mikrofon
Collier inducteur avec Microphone Intégré
Pinganillos Nano
Nano Earpieces
Auricolari Nano
Nano Kopfhörer
Nano Oreillettes
Móvil Bluetooth
Mobile Bluetooth
Cellulare Bluetooth
Handy Bluetooth
Mobile Bluetooth

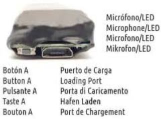
When the earpiece has been correctly inserted in the left ear, **place the Kit as it appears in the image**, remembering that **the induction collar should always be on the neck under clothing** so that the earpiece receives the sound.

Play the song, recording or phone call by turning the volume up to the maximum on your mobile to check if the volume it provides is enough **a penguin *(sufficient in most cases)*** *if we have inserted the earpiece correctly, if the volume is high, the collar has enough charge and is on the neck).*

If you hear very low, **Also insert the other earpiece into the right ear.**

*(**A single earpiece in the left ear is recommended**, since when trying to insert one in each ear, the first one will be misplaced when introducing the second one). (**It is VERY likely that if we do not hear well with an earpiece in the left ear it is because we have not inserted the earpiece correctly,** the volume is not the maximum in the mobile, the induction collar does not have enough charge or it is not on the neck).*

Step 6 - Multifunction, Microphone and Volume Buttons



Micrófono/LED
Microphone/LED
Microfono/LED
Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

You can use this Kit by **phone call or with recordings**. He **Integrated microphone is located at the top of the induction collar**. The volume is regulated from the mobile.

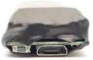
The button allows:

- 1 Click: Answer call or Pause/Play recordings.

⚠ *Some features may not be available on some mobiles. Try another mobile or control the call/recording directly from the mobile.*

Step 7 - Removing the Earpiece, Battery and Washing the Earpiece

Remember to turn off the neckloop while not in use and while charging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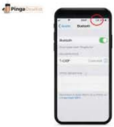
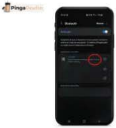
Porta di Caricamento
Hafen Laden
Port de Chargement

La **autonomy of the Nano V8 device is approximately 3 hours.**

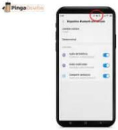
to load it **remove the inductor collar from the connector** y **connect it to the current with the cable of the Kit** *(the connector **No.** is completely inserted into the port of the Nano V8).* will light a **Red light** when connecting it. The estimated time of **charge is 1 hour**. The device is **fully charged when a green light comes on.**



iPHONE

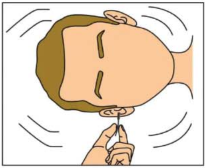


SAMSUNG



XIAOMI

El **neckloop battery percentage** It can be consulted when we connect it to the mobile via bluetooth. **Depending on the mobile** will appear in the **upper right corner of the screen or in Settings>Bluetooth.**



remove the earpiece bringing the extractor bar at its base closer to the ear and shake your head while keeping it rotated like in the picture. **It can be hard to remove** the first few times, but after several attempts it will succeed.

As well **the earpiece may have already been removed and fallen to the ground**, check if it is still in your ear by connecting the Kit and checking if you hear when playing a song at maximum volume.

⚠ *If you cannot extract it, contact us to help you: WhatsApp +34 644 098 320 o Email.*

It is recommended to clean the earpieces with water or alcohol and the extractor bar before and after each use for hygiene.

Finally, remember to turn off the collar inductor to prevent discharge **holding down the A button** until the blue light flashes 3 times.

If you have questions, don't hesitate to contact us! 😉

Can **check the** VideoTutorial along with instructions to better understand how the earpiece works:

PingaOculto

YouTube

Send WhatsApp

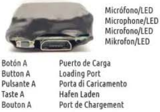
Send Email

Frequent Problems

the penguins **can be complex products** when putting them into operation. Check below the **frequent problems penguin nano v8** and its solution.

- Bluetooth device not showing up
- Not working
- I can't hear anything or very low
- I only hear out of one ear / earpiece
- The button does not work
- The microphone does not work
- I can't extract the earpiece
- has stopped working
- low autonomy

1 - Bluetooth device not listed


Micrófono/LED
Microphone/LED
Microfono/LED
Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

To put the Nano V8 device in pairing mode **must press button A until the blue light comes on.** Connect your mobile **turning on the Bluetooth and search for the device "GLmoyin"**. Once connect your mobile for the first time **will be linked to the device and it will connect automatically** as long as Bluetooth is turned on on your mobile. **If it doesn't turn on, you should charge it.**.

2 - Doesn't work

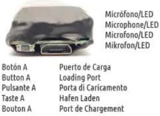
Nano earpieces work because of the material they are made of, a piezoelectric material, and not due to any internal electronics in the earpieces. For this reason **it is impossible for nano earpieces not to work** and **The problem will be the inductor collar or the mobile.** Follow the **steps and tests** indicated in the **next section**.

3 - I can't hear anything or very low

This is **one of the most common problems** in the nano earpieces. exist **several possible reasons** for which you hear nothing or very little. **We are going to carry out a series of tests**:

Extractor Bar and Earpieces

The penguins (6 round earpieces) are the two smallest pieces and should part with the nail. You can find them in the Kit in a bag. Also included are **extractor bar** to extract them.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Mikrofon/LED
Botón A
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Puerto de Carga
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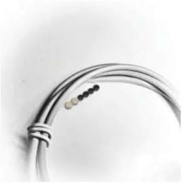
Porta di Caricamento
Hafen Laden
Port de Chargement

Check that the Nano V8 Induction Collar is connected to your mobile via Bluetooth.



Place **together the penguins** and place them **in contact with the inductor collar, which must be rolled as in the picture**.

Play a song on your mobile and while playing **turn up the volume to the maximum from your mobile**. Bring your ear close to the earpieces that are in contact with the induction collar and **check if it is heard or vibrates.**

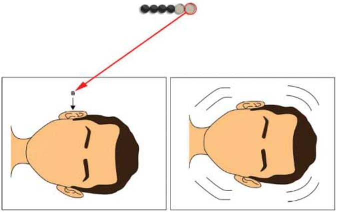
Si vibrate and/or can be heard the kit **It's working correctly.**

⚠️ *If they do not vibrate or hear anything, repeat the steps with another mobile and verify that the induction collar has a charge, that the cable is coiled as in the image, that you have placed the earpieces close to the cable and that the volume is maximum while playing the song. If you need more help contact us: WhatsApp +34 644 098 320 o Email.*

If in the previous step when carrying out the test you have noticed how **the earpieces vibrate or sound**, the kit is working correctly and the problem is:

- El **inductor collar has no charge** or has low charge.
- El **induction collar was not on the neck** while being tested with the earpiece in the ear.
- El **volume on his mobile was not maximum.**
- **The earpiece has not been correctly inserted**. ***(The MOST likely option)*. Follow the earpiece input steps again:**

Enter **first a penguin *(only one of the two 6 included)* in the left ear** *(we hear better through the left ear than through the right)* **through the following procedure:**



1. **Turn your head 90º so that the left ear where we are going to insert the earpiece is facing upwards.**
2. Then **drop the earpiece into your ear** *(You should never try to insert the earpiece with a cotton swab or similar, since it will not be correctly inserted).*
3. keeping the same position **with your head turned, shake your head and make circular movements until you notice the sensation of a drop of water falling into the ear and/or the clogged ear**.

⚠ **It may be necessary to spread this step several times** ⚠

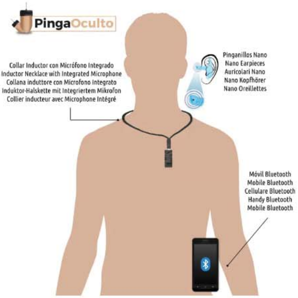
+ For **check that the earpiece has been correctly inserted,** put your hand to your ear *(so that the earpiece does not fall to the ground)* and turn your head to the opposite side. **If the earpiece comes out of your ear easily** when turning the head **is that it has NOT been entered correctly**. You must repeat the introduction steps.

+ also can **check if it is correctly inserted by verifying that another person does not see the earpiece in the ear**. If you can see it, **DO NOT** it is well introduced.

🔧 Tip: There are times when **The earpiece just needs a little push** to be correctly entered. If so, **place the extractor bar behind your ear, close to the neck**. You will notice how the earpiece moves and you can finish placing it.

🔧 Tip 2: There are certain people who **accumulate more amount of earwax**, especially in the inner part of the ear, causing **more difficult to introduce the earpiece**. Remember **clean the ear has to offer to create** Cleaning Sprays **and sticks** for the ears. Usually you will only need **practice more to enter it correctly. If you can't enter it** it is recommended that you have a **ear cleaning** to remove wax plugs.

⚠ *If you can't enter it, contact us to help you: WhatsApp +34 644 098 320 o Email.*


PingaOculto
Collar Inductor con Micrófono Integrado
Inductor Necklace with Integrated Microphone
Collana induttore con Microfono Integrato
Induktor-Halskette mit Integriertem Mikrofon
Collier inducteur avec Microphone Intégré
Pinganillos Nano
Nano Earpieces
Auricolari Nano
Nano Kopfhörer
Nano Oreillettes
Móvil Bluetooth
Mobile Bluetooth
Cellulare Bluetooth
Handy Bluetooth
Mobile Bluetooth

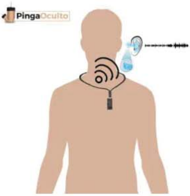
When the earpiece has been correctly inserted in the left ear, **place the Kit as it appears in the image,** remembering that **the induction collar should always be on the neck under clothing** so that the earpiece receives the sound.

Play the song, recording or phone call by turning the volume up to the maximum on your mobile to check if the volume it provides is enough **a penguin *(sufficient in most cases)*** *if we have inserted the earpiece correctly, if the volume is high, the collar has enough charge and is on the neck).*

If you hear very low, **Also insert the other earpiece into the right ear.**

*(**A single earpiece in the left ear is recommended**, since when trying to insert one in each ear, the first one will be misplaced when introducing the second one). (**It is VERY likely that if we do not hear well with an earpiece in the left ear it is because we have not inserted the earpiece correctly,** the volume is not the maximum in the mobile, the induction collar does not have enough charge or it is not on the neck).*

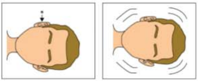
4 - I only hear out of one ear / earpiece


PingaOculto

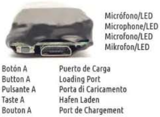
If one earpiece works, the other works too. This is because **the earpieces work because of the material** they are made of, a piezoelectric material, and not due to any internal electronics in the earpieces. The material **reacts to the inductive waves of the induction collar by vibrating** and making sound.

Most likely, **the earpiece has not been correctly inserted into the ear**Or this **let's hear more for one than for another** *(normally we hear more through the left ear than through the right).*

If the volume obtained by the earpiece in one ear is sufficient, it is recommended to use it with a single earpiece and save the other spare.



5 - The button does not work or does not work as it should


Micrófono/LED
Microphone/LED
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Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

You can use this Kit by **phone call or with recordings**. He **Integrated microphone is located at the top of the induction collar**. The button allows:

- 1 Click: Answer call or Pause/Play recordings.

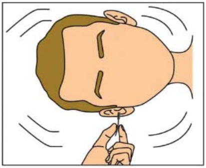
⚠ *Some features may not be available on some mobiles. Try another mobile or control the call/recording directly from the mobile.*

6 - The integrated microphone does not work

Micrófono/LED
Microphone/LED
Microfono/LED
Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

The built-in microphone works like a handsfree for phone calls, but you can **not work on some mobiles**. It is recommended **Check your mobile settings** when making the call or **use another mobile.**

7 - I can't extract the earpiece



remove the earpiece bringing the extractor bar at its base closer to the ear and shake your head while keeping it rotated like in the picture. It can be hard to remove the first few times, but after several attempts it will succeed.

As well **the earpiece may have already been removed and fallen to the ground**, check if it is still in your ear by connecting the Kit and checking if you hear when playing a song at maximum volume.

⚠ *If you cannot extract it, contact us to help you: WhatsApp +34 644 098 320 o Email.*

It is recommended to clean the earpieces with water or alcohol and the extractor bar before and after each use for hygiene.

Finally, remember to turn off the collar inductor to prevent discharge **holding down the A button** until the blue light flashes 3 times.

8 - The Choke Collar has stopped working

Micrófono/LED
Microphone/LED
Microfono/LED
Mikrofon/LED
Botón A
Button A
Pulsante A
Taste A
Bouton A
Puerto de Carga
Loading Port
Porta di Caricamento
Hafen Laden
Port de Chargement

Most likely, **has stayed on and the battery has been depleted.** Perform a full charge.

If you have already verified that you have a charge follow the steps indicated in section 3 **-I can't hear anything or very low** of frequent problems.

⚠ *If the Kit does not work, contact us to help you: WhatsApp +34 644 098 320 o Email.*

9 - Low Autonomy

🔋 ❗ The volume to the maximum **drastically reduces autonomy**. You must adjust the **costumes** al **audible minimum (typically 50-70%) on your mobile.**

If you have questions, don't hesitate to contact us! 😉

Can **check the** VideoTutorial along with instructions to better understand how the earpiece works:

PingaOculto

YouTube

Send WhatsApp

Send Email

Security and Compliance

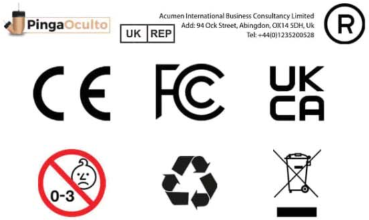
Below is the **important product information** in relation to the **security and compliance** that guarantee proper and safe use of the product:

- 🇪🇸 – Select your language
- 🇮🇹 - Select your language
- 🇬🇧 - Select your language
- 🇩🇪 - Wähle deine Sprache
- 🇫🇷 – Choose your language
- 🇵🇹 – Select your language
- 🇳🇱 – Selecteer je taal
- 🇸🇪 - Välj ditt språk
- 🇵🇱 - choose your language

🇬🇧 English ⌄

⚠ FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS MAY RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER DAMAGE OR INJURY.

⚠ **WARNING**: Do not use or store the product near other electronic equipment because the magnetic field of adjacent electrical equipment will seriously damage or interfere with the product. Also do not use this product if you have impaired hearing which may be affected, if you use hearing aids, or if you are using a pacemaker or any electronic medical device.



Acumen International Business Consultancy Limited
Add: 94 Ock Street, Abingdon, OX14 5DH, Uk
Tel: +44(0)1235200528

Commercial Company: PingOc Now SL

® PingaOculto. All rights reserved.

Address: Calle Lucio del Valle 12, Local 1, 28003, Madrid, Spain.

Product specifications:

Model Name: Nano V8

Model Number: N-21

Product identifier: B085CG7286

Product battery: Integrated Lithium-Ion type with 500 mAh capacity

Electrical Rating: Power: 100-240V 50/60Hz 0.15A

Operating temperature: 0 to 35ºC

Product Use: Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully unplug all cables without getting your hands wet, and wait for the device and adapter to dry completely before plugging them back in. Do not try to dry your device or adapter with an external heat source, such as a microwave oven or blow dryer. If the device or adapter is damaged, stop using it immediately. Use only the supplied accessories to power your device. To avoid the risk of electric shock, do not touch the device or the cables connected to it during a thunderstorm. The cables and/or adapters are only designed for indoor use.

Terms of use: PingOc Now SL is not responsible for the fraudulent or erroneous use of the product due to the lack of understanding or reading of the information in the instructions and precautions. This product is not a toy and must not be used contrary to current applicable laws. If you have any questions you can contact us before using the product.

For EU customers: Hereby, PingaOculto, declares that the type of radio equipment is in compliance with Directive 2014/53/UE.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

FCC Compliance: This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been evaluated to meet the general RF exposure requirement. The device can be used in portable exposure conditions without restrictions.

Radio Frequency Exposure Compliance: As a health protection measure, this device complies with the limits for exposure of the general public to electromagnetic fields in accordance with council recommendation 1999/519/EC. This device can be placed on the body avoiding prolonged use of it for more than 5 hours.

How to recycle your device properly: Disposal of certain electronic devices is regulated in some areas. Make sure you comply with local regulations and laws.

Additional Safety and Compliance Information: For additional information on safety, recycling and compliance or other important issues related to your device, do not hesitate to contact us through any of the available means of contact. Means of contact with: Email **contact@pingaoculto.com**, Call/WhatsApp **+34 644 098 320**.

Limited Warranty: All official PingaOculto brand items have a **2 year minimum warranty.** This guarantee may be extended or reduced depending on the country where the sale takes place, as is the case by law in Spain where it is extended to 3 years as established by Decree-Law 7/2021 with respect to the Guarantee on the Sale of Goods. of consumption. We reserve the right to deny the guarantee of a product if improper or negligent use by the client is verified, similar to those reflected in: https://www.pingaoculto.es/garantias-y-devoluciones/ If you need to contact us due to a failure, you can do so by email: **contact@pingaoculto.com** or by Call/WhatsApp: **+34 644 098 320**.