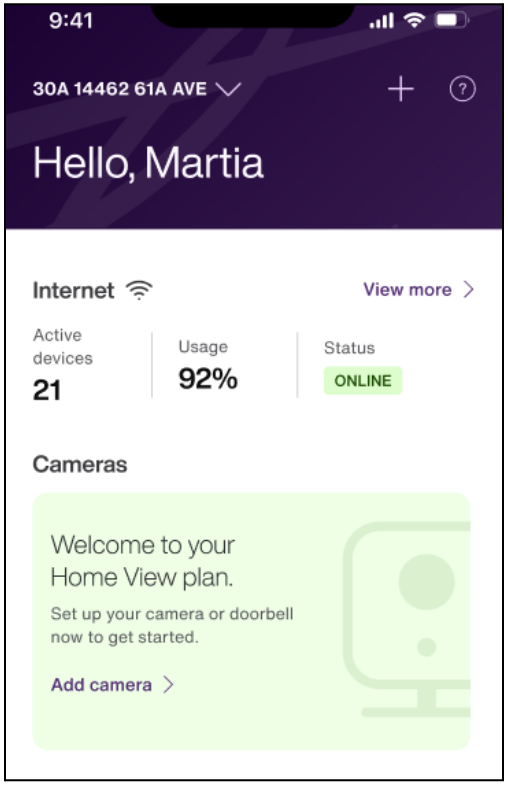
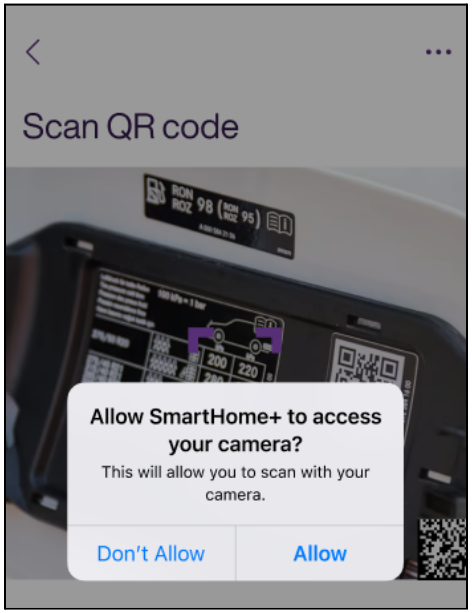
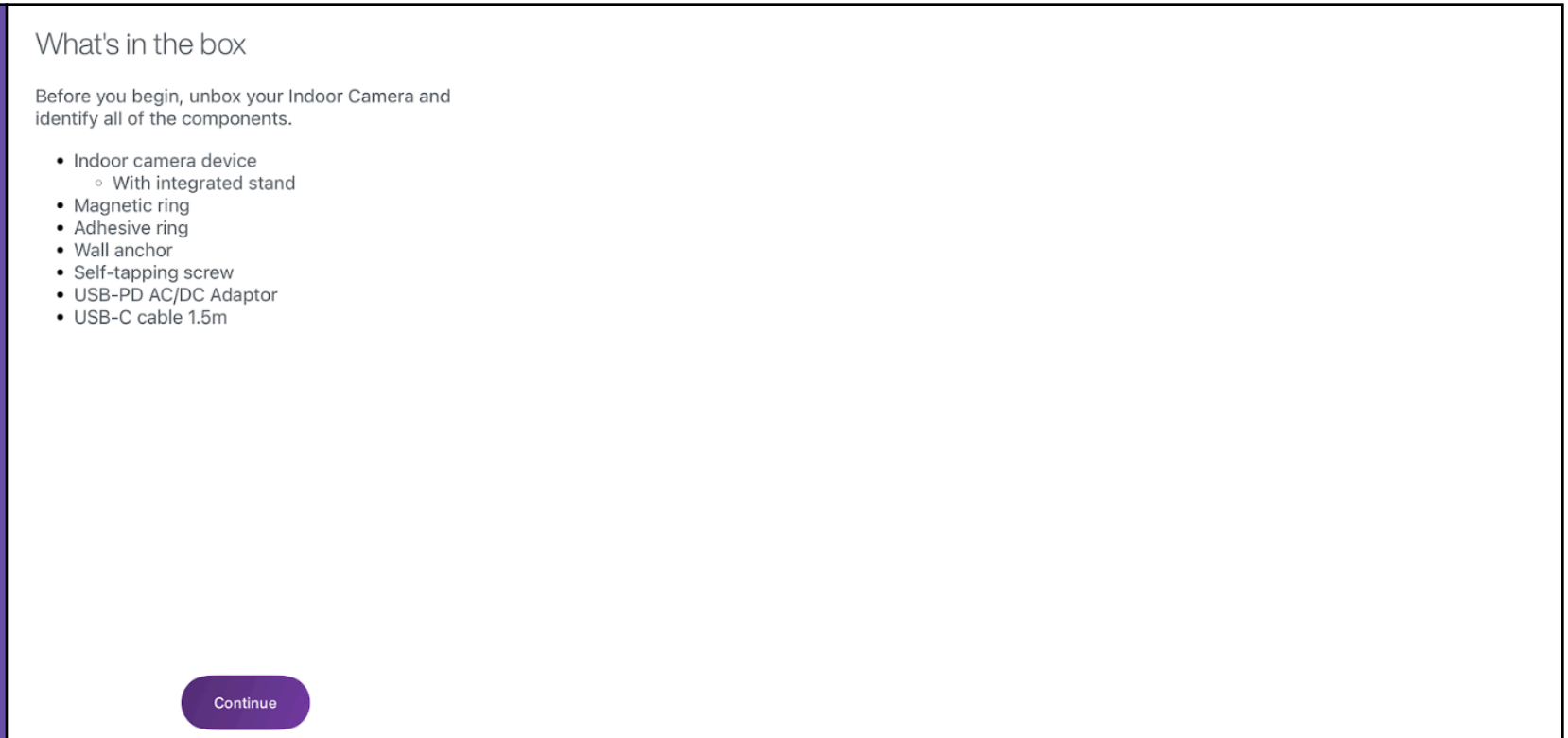
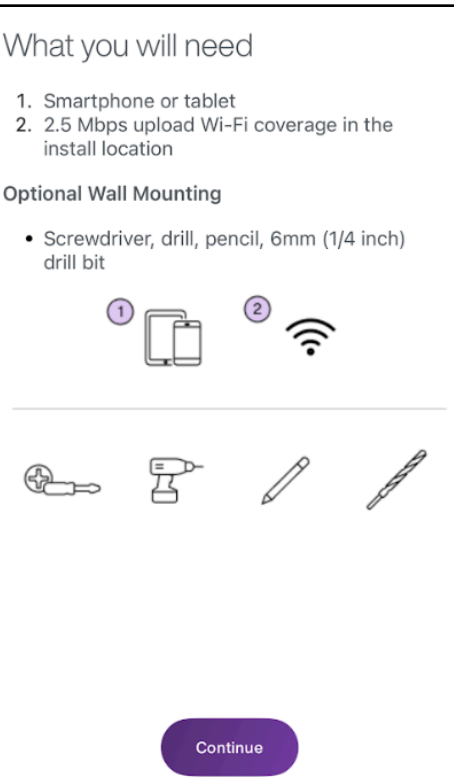
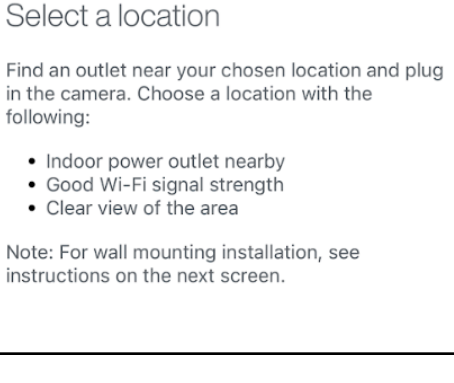
How to pair your TELUS Indoor camera device to the SmartHome+ app

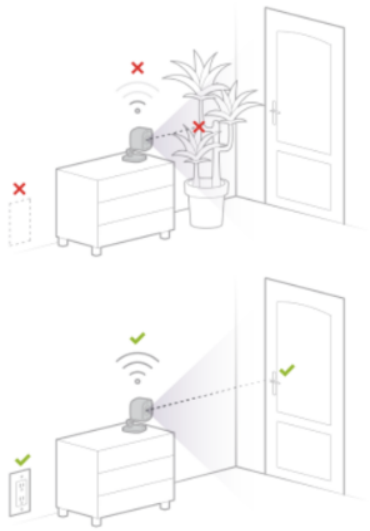
Step 1. Initiate device pairing process	Once inside the SmartHome+ app, you will be met with a prompt to add your devices. Click the Add Camera button to begin the Camera pairing process.  *Select the Add Camera button in the purple text to begin onboarding your TELUS camera device.*
Step 2. Scan device QR code	You will be prompted to scan the QR code on your device. Allow the SmartHome+ app to access your camera by following the on screen prompts, and then scan the QR code on the back of your device or on the packaging.

	 *Scan the QR code on your device using your phone's camera.*
Step 3. **Begin installation**	For physical installation instructions (DIY), choose **Begin Installation**:

	 Let's install your Indoor Camera The DIY installation guide will help you setup your Indoor Camera step by step. Installation times vary based on the location where the camera will be installed. Standard installation takes 15 - 30 minutes. Begin installation Device already installed
Step 4. Confirm Package contents	Verify that you have everything mentioned in the list and hit “Continue”

	
Step 5. **What you'll need**	Verify that you have everything mentioned in the list and hit "Continue"

	
Step 6. Select a location	



Continue

Step 7. Optional Mounting instructions	Mounting the camera (Optional) **There are two ways you can mount the camera to a wall** You can attach the camera to a wall in two ways: 1. Attach the magnetized ring with the double sided adhesive provided to a wall. 2. Use the wall anchor and self-tapping screw provided to secure the camera in place. Continue

Step 8.
Test Wi-Fi Requirements

Check Wi-Fi speed

The TELUS Indoor Camera requires a minimum Wi-Fi signal of 2.5 Mbps **upload** speed to operate.

Use the link below or visit telus.com/SpeedTest in a browser to determine your Internet speed. Ensure the phone or device running the test is connected to your home's Wi-Fi network and is positioned where the camera will be installed.

If your bandwidth is too slow or Wi-Fi signal is missing, contact your internet service provider. You may need to increase your upload speed or improve your home's Wi-Fi coverage.

TELUS Speed Test

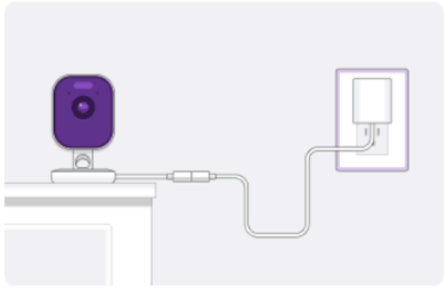
Continue

Step 9.
Turn on the camera

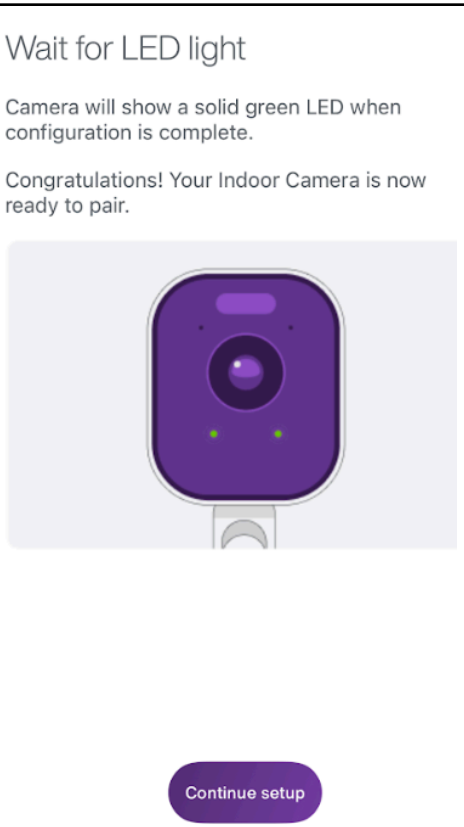
Turn on the camera

1. Connect the power cable to the camera and USB-C power supply
2. Plug the power supply into the power outlet and wait for the LEDs to turn solid green

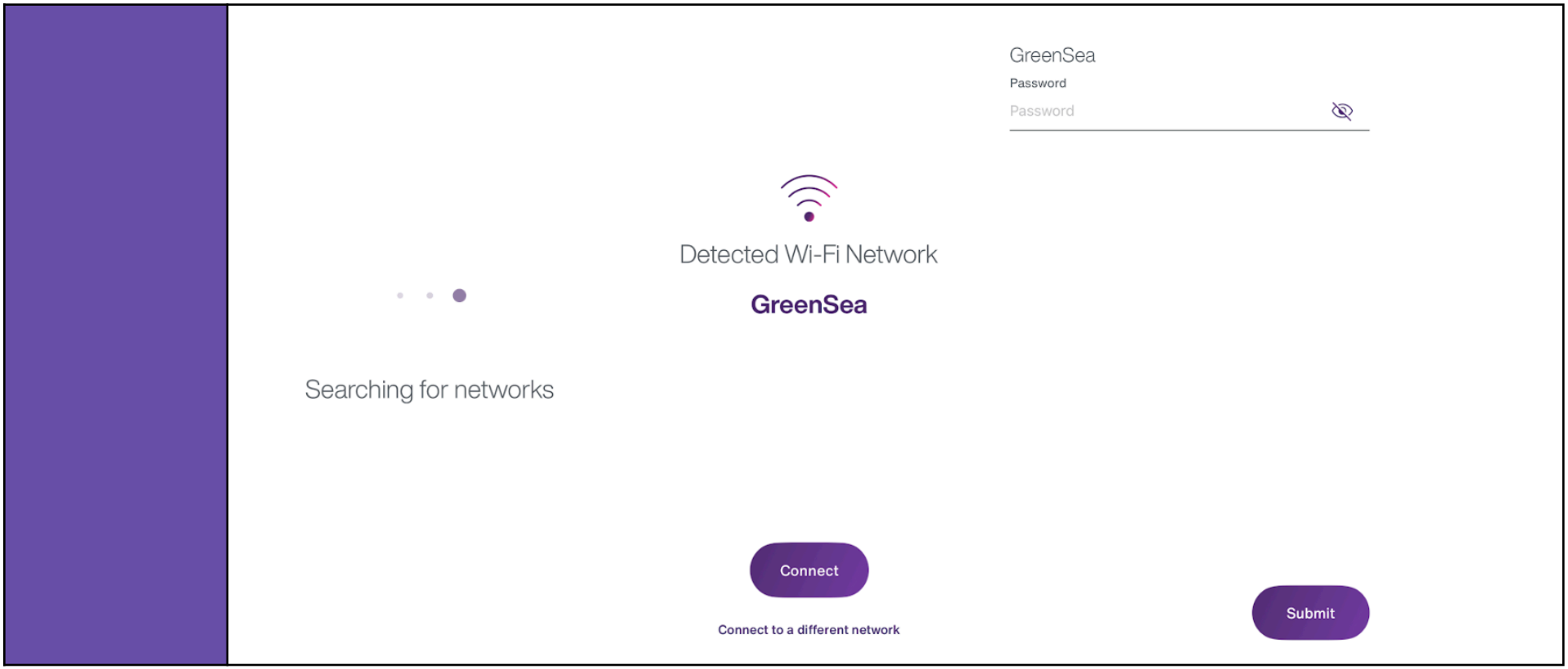
LEDs not solid green?
Disconnect and reconnect camera from power. As soon as the Red LED comes on, push and hold reset button located under the flap below the camera. Release the button only after LEDs flash purple.



Continue

Step 10. Wait for LED light	
Step 11. Connect to Bluetooth	Once your camera has been installed, you will be prompted to pair your device via Bluetooth. Follow the on screen prompts to do this. Ensure your camera is on and ready to pair with Bluetooth. Successful Bluetooth pairing will then prompt you to connect your device via WiFi. Select the Connect to WiFi button to continue.

	 Connect Indoor Camera to Bluetooth Now that you've successfully made it through installation, let's connect your device to the app. Find device Searching for device Good things take time. Cancel Device found Connect to Wi-Fi
Step 12. Connect to Wi-Fi	Once the device is paired to Bluetooth the next step is to pair your device via WiFi. The app will search for your local WiFi networks. Select your preferred network and input your network access credentials. Following successful authentication to your WiFi network, your device will now be paired. Select continue at the bottom of the Device Connected screen to continue.


GreenSea
Password
Password
Detected Wi-Fi Network
GreenSea
Searching for networks
Connect
Connect to a different network
Submit

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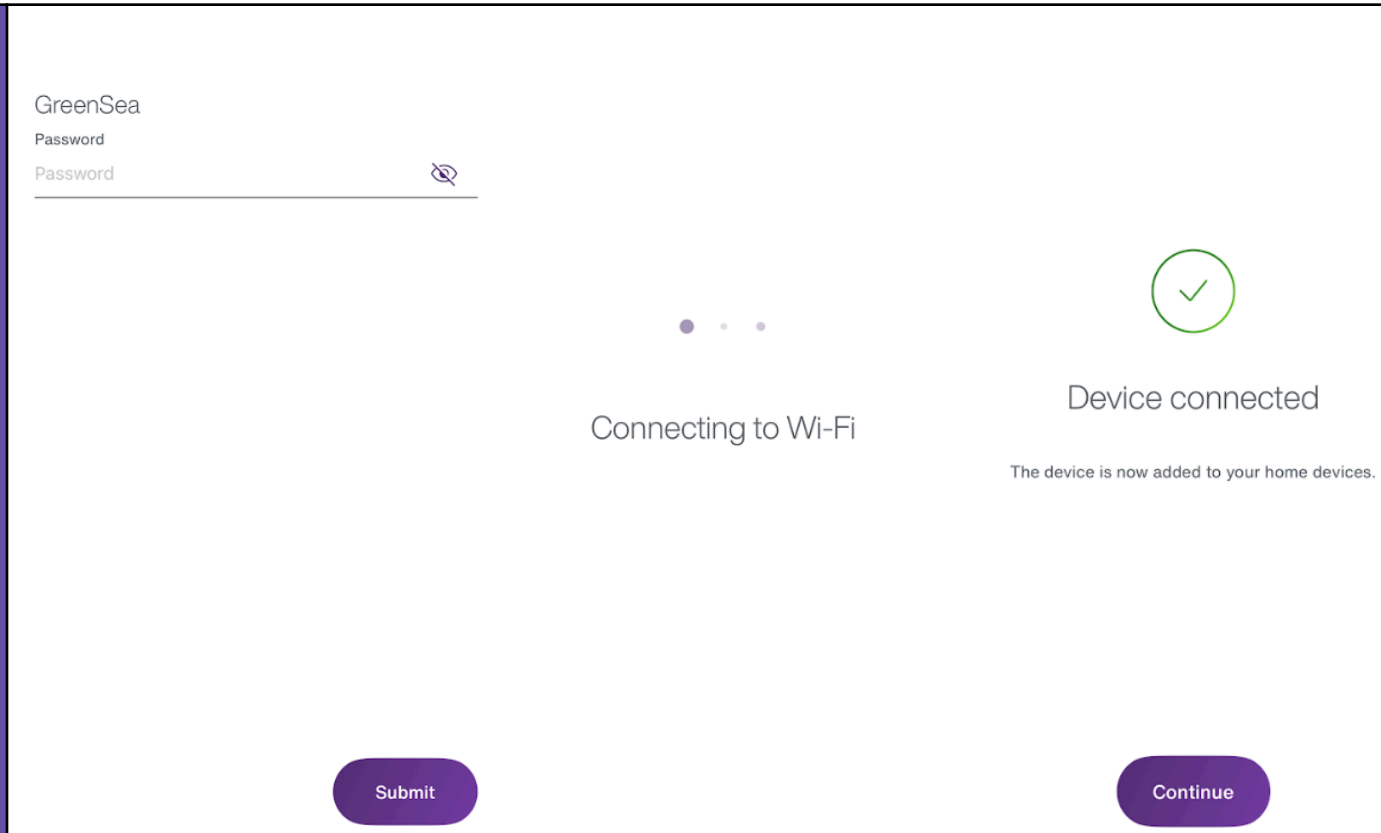
<tr><td></td><td> 
</td></tr>
<tr><td>Step 23.
Configure your device preferences</td><td>Once your device is connected to Bluetooth and WiFi, it will be added to your SmartHome+ app. This process may take a couple of seconds to be fully authenticated. Upon successful authentication, you will be prompted to configure your Event Settings preferences. Configure your preferences.</td></tr>
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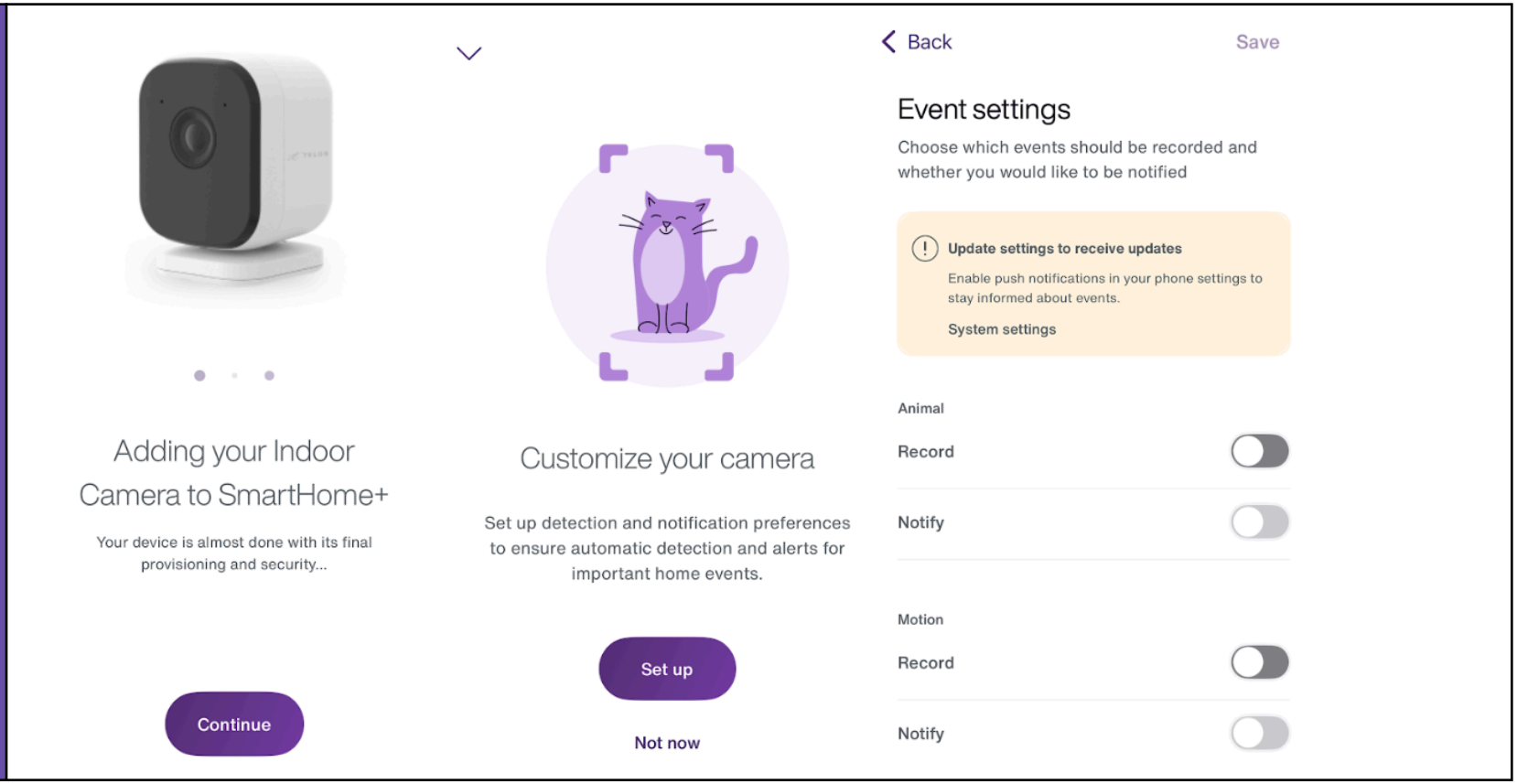

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