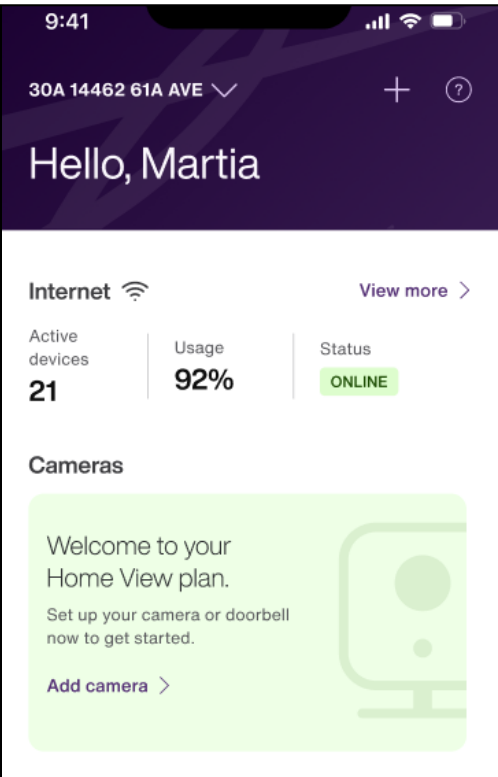
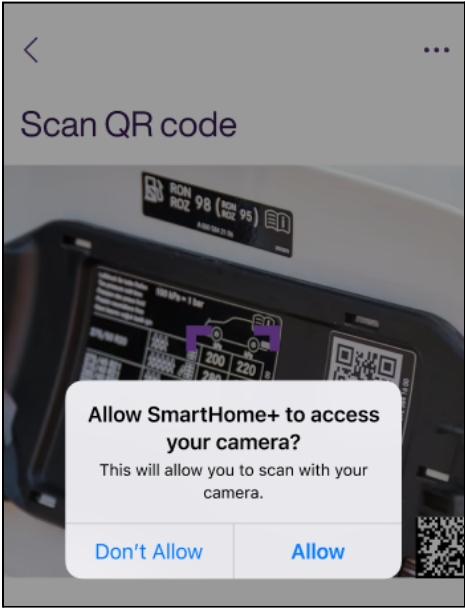


How to pair your TELUS Indoor camera device to the SmartHome+ app

Step 1. Initiate device pairing process	Once inside the SmartHome+ app, you will be met with a prompt to add your devices. Click the Add Camera button to begin the Camera pairing process.  Select the Add Camera button in the purple text to begin onboarding your TELUS camera device.
Step 2. Scan device QR code	You will be prompted to scan the QR code on your device. Allow the SmartHome+ app to access your camera by following the on screen prompts, and then scan the QR code on the back of your device or on the packaging.

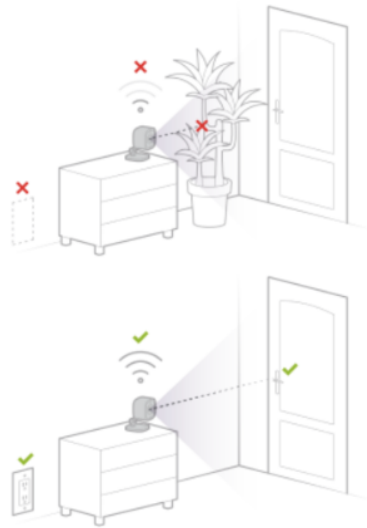
	 Scan QR code  You'll find the code on the side or back of the packaging, on the device itself, or on some components inside the box. Ensure the QR code is in focus, well-lit and free of any obstructions for a smooth scan. Scan the QR code on your device using your phone's camera.
Step 3. Begin installation	For physical installation instructions (DIY), choose Begin Installation:

	 Let's install your Indoor Camera The DIY installation guide will help you setup your Indoor Camera step by step. Installation times vary based on the location where the camera will be installed. Standard installation takes 15 - 30 minutes. Begin installation Device already installed
Step 4. Confirm Package contents	Verify that you have everything mentioned in the list and hit "Continue"

	What's in the box Before you begin, unbox your Indoor Camera and identify all of the components. • Indoor camera device ◦ With integrated stand • Magnetic ring • Adhesive ring • Wall anchor • Self-tapping screw • USB-PD AC/DC Adaptor • USB-C cable 1.5m Continue
Step 5. What you'll need	Verify that you have everything mentioned in the list and hit "Continue"

	What you will need 1. Smartphone or tablet 2. 2.5 Mbps upload Wi-Fi coverage in the install location Optional Wall Mounting • Screwdriver, drill, pencil, 6mm (1/4 inch) drill bit       Continue
Step 6. Select a location	Select a location Find an outlet near your chosen location and plug in the camera. Choose a location with the following: • Indoor power outlet nearby • Good Wi-Fi signal strength • Clear view of the area Note: For wall mounting installation, see instructions on the next screen.

*This document is confidential and restricted. It is a living document and may be modified without prior notice.
Last update: 08/28/2024*



Continue

Step 7. Optional Mounting instructions

Mounting the camera (Optional)

There are two ways you can mount the camera to a wall

You can attach the camera to a wall in two ways:

1. Attach the magnetized ring with the double sided adhesive provided to a wall.
2. Use the wall anchor and self-tapping screw provided to secure the camera in place.



Continue

Step 8. Test Wi-Fi Requirements

Check Wi-Fi speed

The TELUS Indoor Camera requires a minimum Wi-Fi signal of 2.5 Mbps **upload** speed to operate.

Use the link below or visit telus.com/SpeedTest in a browser to determine your Internet speed. Ensure the phone or device running the test is connected to your home's Wi-Fi network and is positioned where the camera will be installed.

If your bandwidth is too slow or Wi-Fi signal is missing, contact your internet service provider. You may need to increase your upload speed or improve your home's Wi-Fi coverage.



TELUS Speed Test

Continue

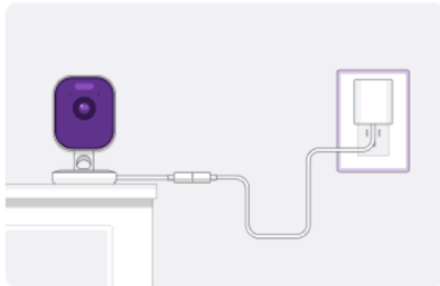
Step 9. Turn on the camera

Turn on the camera

1. Connect the power cable to the camera and USB-C power supply
2. Plug the power supply into the power outlet and wait for the LEDs to turn solid green

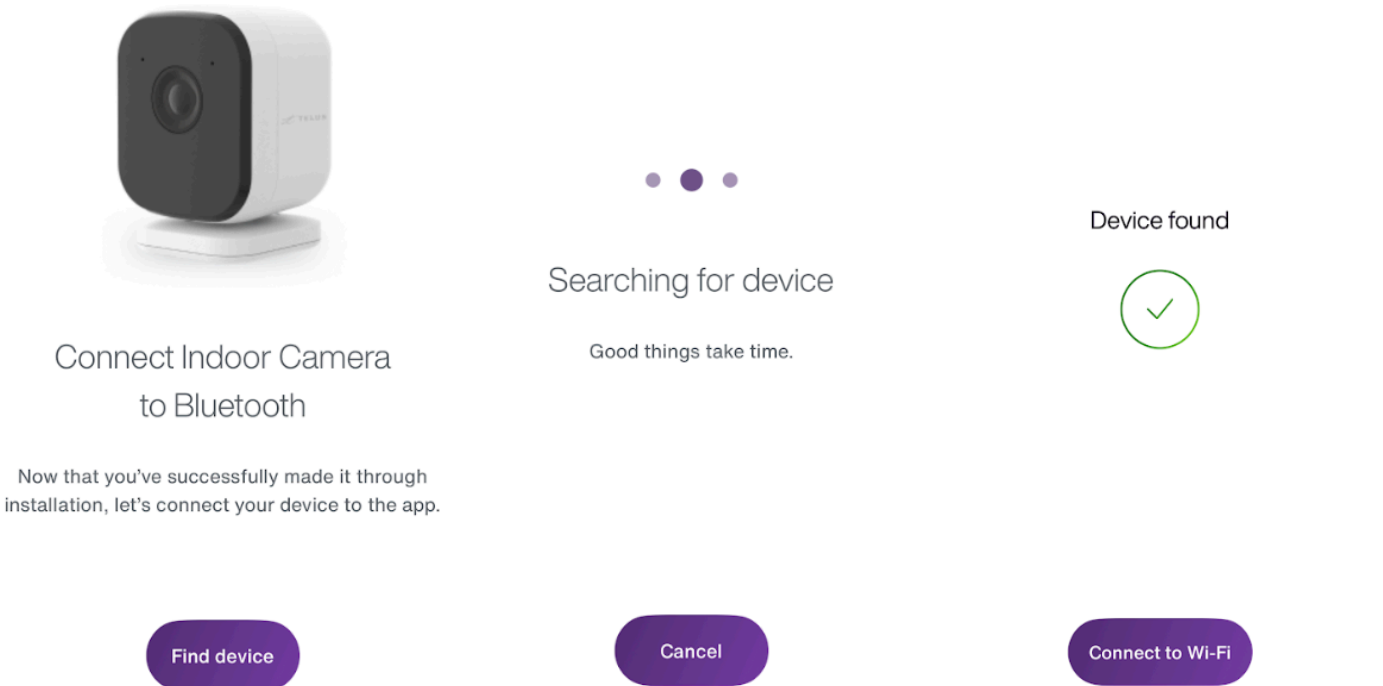
LEDs not solid green?

Disconnect and reconnect camera from power. As soon as the Red LED comes on, push and hold reset button located under the flap below the camera. Release the button only after LEDs flash purple.



Continue

Step 10. Wait for LED light	Wait for LED light Camera will show a solid green LED when configuration is complete. Congratulations! Your Indoor Camera is now ready to pair.  Continue setup
Step 11. Connect to Bluetooth	Once your camera has been installed, you will be prompted to pair your device via Bluetooth. Follow the on screen prompts to do this. Ensure your camera is on and ready to pair with Bluetooth. Successful Bluetooth pairing will then prompt you to connect your device via WiFi. Select the Connect to WiFi button to continue.

	 Connect Indoor Camera to Bluetooth Now that you've successfully made it through installation, let's connect your device to the app. Find device Cancel Connect to Wi-Fi
Step 12. Connect to Wi-Fi	Once the device is paired to Bluetooth the next step is to pair your device via WiFi. The app will search for your local WiFi networks. Select your preferred network and input your network access credentials. Following successful authentication to your WiFi network, your device will now be paired. Select continue at the bottom of the Device Connected screen to continue.

GreenSea

Password

Password

Detected Wi-Fi Network

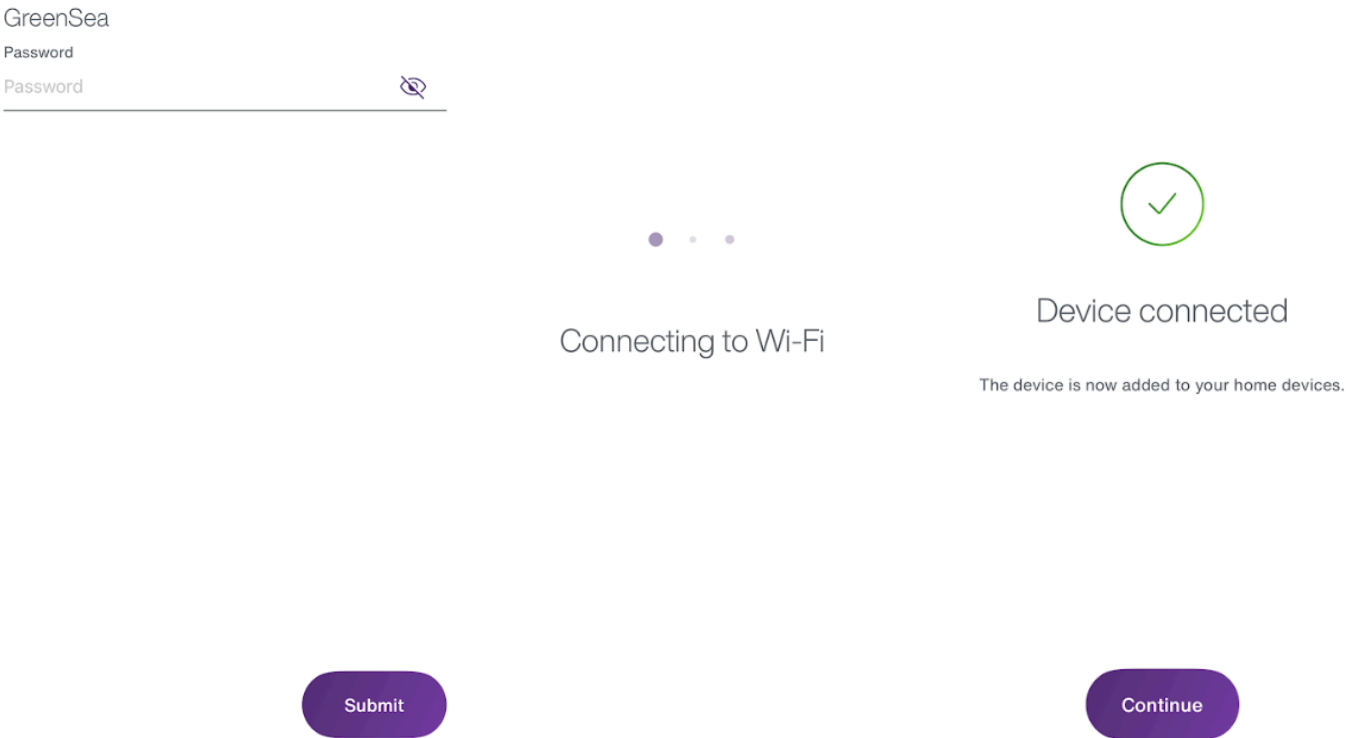
GreenSea

Searching for networks

Connect

Connect to a different network

Submit

	 GreenSea Password Password Connecting to Wi-Fi Device connected The device is now added to your home devices. Submit Continue
Step 23. Configure your device preferences	Once your device is connected to Bluetooth and WiFi, it will be added to your SmartHome+ app. This process may take a couple of seconds to be fully authenticated. Upon successful authentication, you will be prompted to configure your Event Settings preferences. Configure your preferences.



Adding your Indoor Camera to SmartHome+

Your device is almost done with its final provisioning and security...

Continue



Customize your camera

Set up detection and notification preferences to ensure automatic detection and alerts for important home events.

Set up

Not now

Back

Save

Event settings

Choose which events should be recorded and whether you would like to be notified

!

Update settings to receive updates

Enable push notifications in your phone settings to stay informed about events.

System settings

Animal

Record

Notify

Motion

Record

Notify

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