

Cloud365 Quick Start Guide

Thank you for choosing our product. Before using it, please make sure you study the operating manual in detail and save it for future reference.

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1. Download and Login

1. Search for "Cloud365" in the application store
2. Scan the QR code, download and install



To run the app for the first time, users need to register via email by clicking the "register" button and login

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2. Add a device

2.1 Bluetooth Connection

Make sure the device is powered on before connecting the device



1. Power on the camera until you hear the voice announcement of the device
(If you don't hear the voice announcement, press and hold the reset button to restore factory settings)
2. Ensure that your phone's Bluetooth is enabled
3. Click the "+" or "Add Devices" button, find the new device at the top of the page and click the device in the Cloud_XXXX field
4. Enter the WiFi network configuration interface, enter the WiFi name and password, and click "Next", then wait for the successful connection

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2.2 Scan QR Code

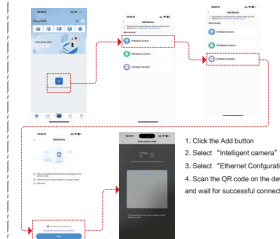


1. Click the Add button
2. Select "Intelligent camera"
3. Select "Scan code to add"
4. Select the WiFi to connect and enter the password
5. Show the QR code to the device lens, when hear the announcement click next

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2.3 Wired Connection

Only for devices with Ethernet port



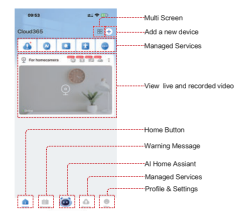
1. Click the Add button
2. Select "Intelligent camera"
3. Select "Ethernet Configuration"
4. Scan the QR code on the device and wait for successful connection

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3. APP Function

3.1 Home

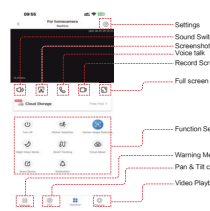
Each device has a different function, for reference only



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3.2 Live

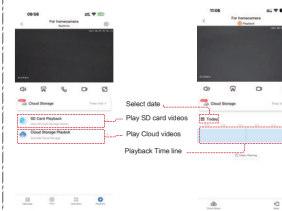
Each device has a different function, for reference only



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3.3 Video Record

Each device has a different function, for reference only



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3.4 Warning Message

Each device has a different function, for reference only



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4. Common Problem

Problems	Solution
What should I do if the device is unsuccessfully added?	Check whether the WiFi password is correct, and the network can be connected normally. Then RESET the camera, and add it again after restarting.
How to download video?	Click the "Download" button during playback, and click the red button after downloading, and the video file will be saved to the phone.
What if the device is offline?	First confirm whether the power supply and network are normal, and then try to restart the camera. If the camera is still offline after restarting, please remove the camera from the APP and add it again.
If the memory card is full, what should I do?	No manual processing is required. When the recording memory card reaches its full capacity (100GB), the camera will automatically overwrite the oldest video file.
What should I do if I cannot receive the warning message?	1. Confirm that the message in the APP device settings is on. 2. Apply mobile phone in the mobile phone settings. For the "Cloud365" application and enable the "message notification" permission. Log in to the "Cloud365" settings in the phone. 3. Enable push notification in the message notification. For "Cloud365" and enable the "allow notification" permission. 4. Alarm messages are shown in the app's "Alarm" page.
Why can't the shared account control the device?	For security reasons, shared accounts have limited permissions and cannot operate the camera. To gain full control, the other account must log in using the main account information bound to the camera.

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Scan the QR code to download "Cloud365"

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body:

Use only the supplied antenna.

IC Caution:

- English:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

To maintain compliance with RSS-102 RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

This product is limited to indoor operation in the 5150-5250 MHz band.

- French:

Cet appareil est conforme aux normes RSS exemptées de licence d'innovation, sciences et développement économique Canada.

L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Pour être conforme aux lignes directrices d'exposition RF RSS-102, cet équipement doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps: n'utilisez que l'antenne fournie.

Ce produit est limité à un fonctionnement à l'intérieur dans la bande 5150-5250 MHz.