



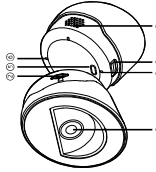
W570 Window Camera User Manual

Scan the QR code below for details, videos or help:
<https://www.girafit.com/w570>



All GIRAFIT products come with 2-years warranty.
For any product questions, please contact our 100% satisfaction
% Technical support +1 (415) 574-0278
24/7 Email: support@girafit.com 3. Live Chat: In Giraffe App

Overview



What's in the box



LED Light Guide

+	Solid Red	Camera Initializing
+	Flashing Blue	Camera is ready for setup
+	Blue and Red Alternating	Connecting to internet
+	Solid Blue	Camera is online

Set up the Camera

Step 1: Connect the camera to power with the included power cable and power adapter.



Step 2:

Connect your phone to a WIFI network and have Bluetooth enabled.



Step 3:

Search for "Giraffe" in iOS App Store or Google Play Store.



Mounting the camera

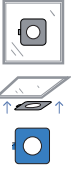
The camera needs to be installed on window glass. You can install the camera on the window glass according to your viewing preferences, but please make sure the camera is not too far from the road.

Install on window glass

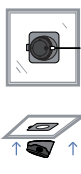
Before installation, please clean the window thoroughly.



1. Peel off the protective film from the mounting sticker and stick it onto the window glass.



2. Stick the camera onto the mounting sticker in the correct direction.



PLEASE REFER TO THE VIDEO GUIDE

Using the camera

Live View

Enter Device Settings to configure camera settings.

Play/Mute the audio from the camera.

Slide a 2-way audio to talk between camera and phone.

Slide Resolution to select a resolution.

Slide a screenshot of current live view and save to Giraffe App album.

Turn on/off the alarm.

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Device Setting

Display Wi-Fi signal strength.

Display the status of the micro SD card.

Adjust the detection parameters such as sensitivity or set up a detection zone.

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Message

1. Select a specific date to search for the event message

2. Filter the message by type (photo / video / text / location / location of the camera)

3. View system message such as received a parking notification at a specific location

4. Swipe left to delete a message

5. Quickly identify an alert by alert type, device name and the timestamp

6. Alert notifications from all cameras

Storage Option

The AWS IoT Core offers two storage alternatives. You can store your data in Amazon S3 or you can subscribe to a cloud storage plan. To enhance our security, we advise you to use the cloud storage plan. This way, you have a critical backup of your data in the event of a camera malfunction, is stolen, or goes offline.

Record on cloud storage

In the AWS IoT Core console, you can create a cloud storage plan. In the AWS IoT Core console, you can create a cloud storage plan to back up your data. In the AWS IoT Core console, you can create a cloud storage plan to back up your data. In the AWS IoT Core console, you can create a cloud storage plan to back up your data.

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- **What can I do if my cards are getting off-line?**
 - Ensure the camera is 150 feet or far away from the router
 - Ensure the camera is not too close to the router or other wireless devices such as laptops or mobile phones. Put an access point or router in a central location in the room.
 - The camera may get off-line if overloaded. Set a timer to restart the camera and wait for 3-5 mins.
 - Check if the camera is on the same subnet.
- **How to record on microSD card?**
 - Ensure the microSD card is inserted in the correct direction
 - Insert the microSD card in a reader or PC to enable recording
 - Alternatively, you can use the latest version of a file manager app in the Nango Storage System to access the card
 - If the camera does not detect the microSD card, by formatting the card to FAT32, using a PC.
- **What can I do if I receive too many notifications?**
 - In the **Device Settings** menu, try adjusting the following settings to reduce unwanted notifications:
 - **Motion** - If you do not want to get notified when a motion-detecting camera is triggered.
 - **Sound** - If you do not want to get notified when a microphone-detecting camera is triggered.

- Adjust detection sensitivity setting to low
- If you are not sure, please contact our technical support team to draw an alert that you only wish to receive notification

For complete FAQ and tutorial videos, please contact our professional technical support team or visit:

<http://www.bjfe.com/pages/w-22>

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Product Warranty

Your Graco product is fully covered by a 100% satisfaction guaranteed 3-year limited warranty.

To claim your warranty or for any inquiries on product repairs, exchanges, upgrades or return, please feel free to contact our technical support team. We will be happy to assist you.

Technical support: +1 (415) 513-0078
Email: support@graco.com
Live Chat: [In-Graco App](#)

For detailed warranty and policies, please visit:
www.graco.com/warranty

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