Can't connect?
Need help?

WE CAN HELP

DO NOT RETURN THIS PRODUCT TO THE STORE

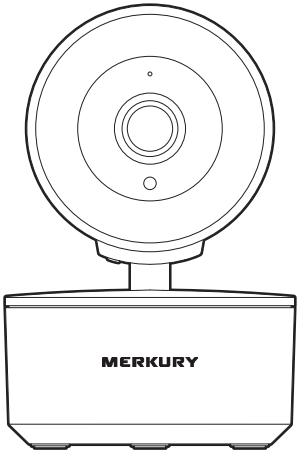
•

support.merkurysmart.com
or tap 'support' for help in the Merkury Smart App.

MERKURY SMART

•

START GUIDE



SMART WI-FI CAMERA

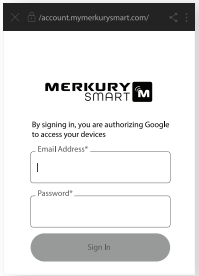
Scan code for the latest manual online

Thank you for purchasing your MERKURY SMART home product.

Get started using your new devices by downloading **Merkury Smart** App, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, and control multiple devices from the touch of your fingertips.

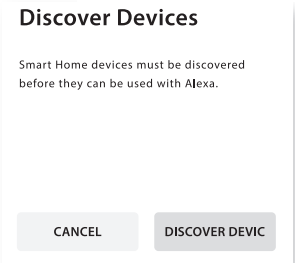
03

- Authorize your account with Smart Home Skills using the username and password from your Merkury Smart app.



04

- Choose "Discover Devices." After a few seconds your Merkury devices will be displayed under Smart Home in the Alexa app.



- **You can rename your devices in the app, and Alexa will refer to them by the same name.**
  So if you rename a smart Cam to "Living Room" or a nickname like a smart camera to "Living Room Camera" or "Baby's Room,"

  Alternatively, you can create an Alexa group, like "Bedroom" or "Downstairs," and add the device to the group.
  Alexa will recognize the group name in the Alexa app, or the device name in the Merkury Smart app.

To control your Merkury smart home products, just ask Alexa.
Make sure your devices are already set up using the Merkury Smart app.

Things you can say*:

"Alexa, show Living Room Camera."
"Alexa, show me the kids room Camera."

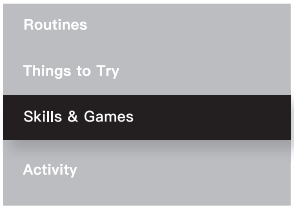
Stream to:

Amazon Echo Show, Amazon Fire TV, and any Alexa-enabled TV or screen.

*Some commands require compatible devices.

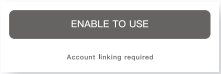
01

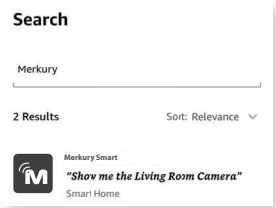
- Open the Alexa app and go to Skills in the menu.



02

- Search for Merkury Smart Cam then tap Enable.





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Add Device (QR Code) 04
Add & Customize Tiles 07
Settings 08
Rules 10
Questions, Troubleshooting, Notices 11

- Voice Control Guide

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Amazon Alexa 16

FCC Notice:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

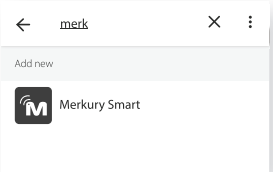
Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled env

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

03

- Choose **Merkury Smart** from the list of Home Control partners.



04

- Authorize your account with Google Home using the username and password from your app.

Now your Google Home app and Merkury devices are linked!

You're now able to say "Hey Google" and control your Merkury devices.

- At any time, go into the "Home Control" section of the Google Home app to set nicknames and rooms for your devices. **You can rename your devices in the Merkury Smart app, and Google Home will refer to them by the same name.**

  So if you rename a camera to 'Living Room Camera' or 'Baby's Room," then Google Home will use that same name later on. You can always give it a nickname using the Google Home app as well.

  Google Home will be able to control devices by room.

works with Google Home

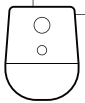
To control your Merkury Smart home products, just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the app.

Things you can say*:

"Hey Google, show me the Living Room Camera."
"Hey Google, what's on Kid's Room Camera?"

Stream to:

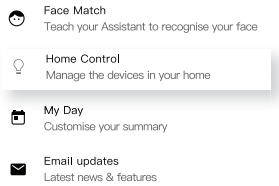
Google Home Hub, Google Home Smart Displays, Google Nest Hub, and any Google Chromecast-enabled TV, screen, or PC



*Some commands require compatible devices.

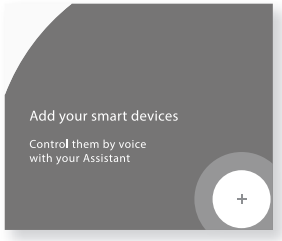
01

- Open the Google Home app and go to Home Control in the menu.



02

- Tap the "+" button.



Support:

To explore our full selection of products, visit us at: **www.merkurysmart.com**

If you encounter any issues, please contact us at **support.merkurysmart.com** for help.

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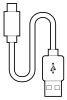
Made in Vietnam

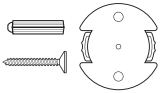
START GUIDE

What's in the Box

- Smart Wi-Fi Camera



- USB-C Cable



- Mounting Kits (Screws + Wall Anchors + Mounting Plate)

- Power Adapter

- User Manual

Get Ready

- Know your Wi-Fi network and password

iOS

Android

- Make sure your mobile device is running the latest version of iOS® or Android™, or its two previous versions.

2.4GHz

- Make sure you're connecting to a 2.4GHz Wi-Fi network **(Camera can't connect to 5GHz networks)**

- a microSD card can be used to save recorded footage but is not required

  Note: microSD card must be formatted to FAT32.

VOICE CONTROL GUIDE

Thank you for purchasing your Merkury Smart home product. Make sure your devices are already set up using the Merkury Smart app, then follow these steps.

Name and Control Each Device by Voice

works with Google Home

works with alexa

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Amazon Alexa 16

Troubleshooting

- **Cannot connect to your Wi-Fi network.**
  Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

Reset the device

- Reset the Camera by pressing the reset button for 3-4 seconds

System Requirements

- Mobile device running the latest version of iOS® or Android™ or its two previous versions.
- Existing Wi-Fi Network

Technical Specifications

- Camera: up to 1080p (1920 x 1080) @15fps
- Field of View: 90°
- Audio: Speaker and Microphone
- Storage: supports up to 128GB (FAT32 formatted) microSD card (not included)
- Power: USB - 5V, 1A
- Operating Temperature: 14° - 140°F (-10° - 60°C)
- Wi-Fi: IEEE 802.11n, 2.4GHz (not compatible with 5GHz Wi-Fi networks)

STEP 1

- Download the **MERKURY SMART** app from App Store or Google Play.

Download on the App Store

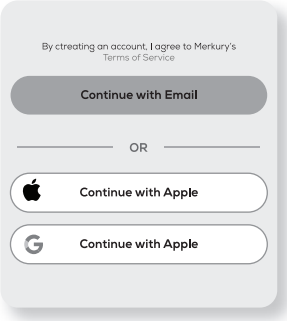
GET IT ON Google Play

- Register an account on your Merkury Smart app.

01.
Enter your email address.

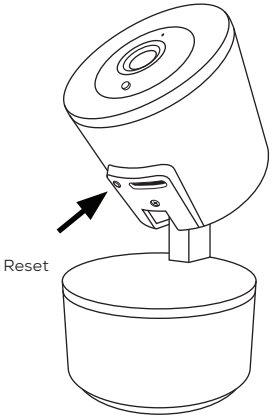
02.
Enter the verification code and create a password.

03.
Log in to the App.



Resetting Device

Reset the Camera by pressing the reset button for 3-4 seconds.



Solid Blue
Starting Up

Blinking Blue
Ready to connect

Solid Blue
Connected

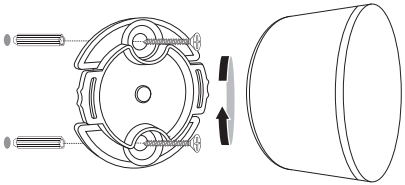
STEP 1

- Setup Camera

01.
If you would like to use the included installation mount kit, you can screw in the base of the camera using the included screws and anchors. Refer to the drawing.

NOTE: Before installing, be sure the desired location is accessible to a power source.

Mounting Kit



Frequently Asked Questions

- **How can I share videos with family and friends?**
  Select the "Activity" tab on the bottom navigation bar and view an activity to share with others. Use the "Share" button to choose how you want to share the activity event.

- **How do I customize my dashboard?**
  Select the "Edit" option on the top of "Home" page. Create additional pages on your dashboard by dragging tiles to the right and organize devices to fit how you use them.

- **How many devices can I control?**
  Merkury Smart app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

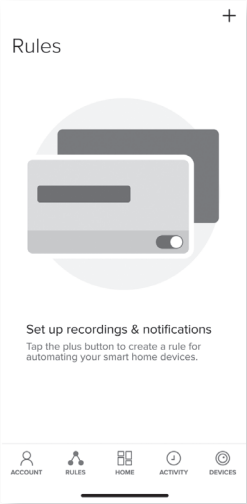
- **My Merkury device has a funny name. How do I rename it?**
  From your main device list, click on the device you want to rename, then click "Device Settings", then click on "Device Name". Rename your device to a more familiar name like "Bedroom" or "Living Room" and then click Save.

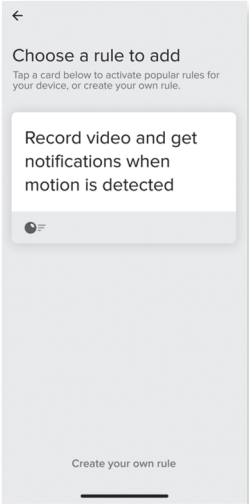
- **The device appears offline or unreachable, what should I do?**
  Make sure your Wi-Fi router is online and in range.
  Make sure you have the latest functionality by clicking "Check for firmware update" in your device settings.

- **What's the wireless range?**
  The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

- **If my Wi-Fi/Internet goes down, will my devices still work?**
  Merkury Smart products need to be connected to Wi-Fi in order to use them remotely.

RULES





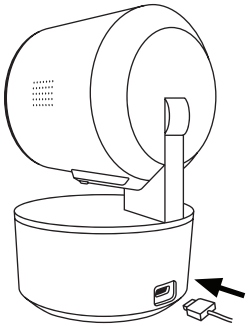
Create Motion & Sound Detection Rules

01.
Select the "Rules" tab on the bottom navigation bar and tap the "+" at the top corner of the screen.

02.
You can use a recommended rule, like "Record video and get notifications when motion is detected", or create your own.

- Plug In

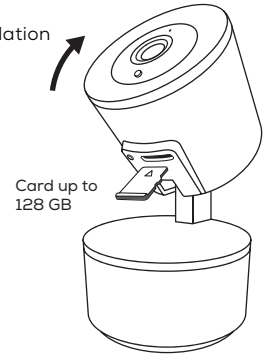
02.
Once installed, plug in the power cable. The light will begin flashing to indicate it is ready for the setup steps.



NOTE: If you unplug the camera, you do not need to repeat the setup steps—the camera will automatically reconnect to your Wi-Fi network.

- (Optional) SD Card Installation

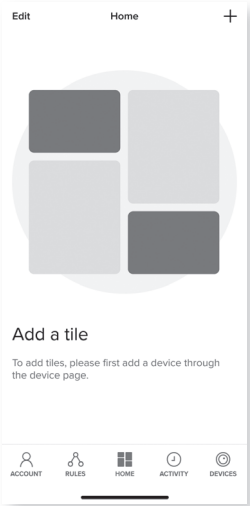
03.
Insert microSD card as shown. Will enable video recording and playback from your phone.

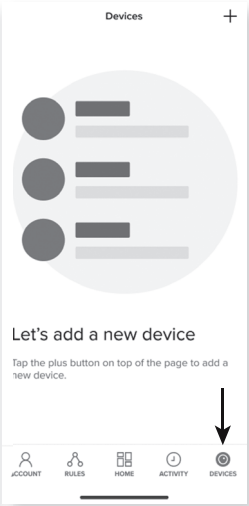


NOTE: The Smart Camera can stand on its own and be angled for any vantage point.

STEP 2

- Add device:





01.
Be sure to reset camera by pressing the reset button for 3-4 seconds.

02.
In the app, tap the "Devices" tab on the bottom and tap "+" in the top corner of the Devices screen.

03.
Choose "Wi-Fi Camera" and enter your Wi-Fi details.

04.
Scan the QR code with the camera. When you hear the camera beep, select 'I heard the sound' and it will add your camera.

- Motion Zones:

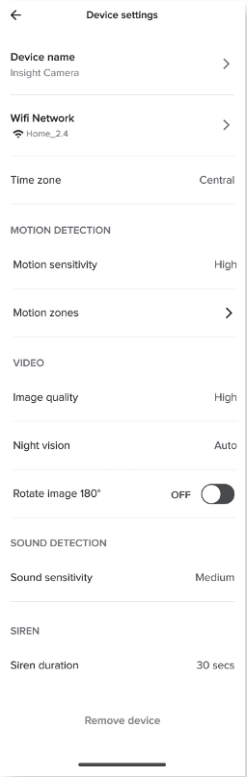
  Click Motion Zones and then click on each square to deactivate or activate that zone from detecting motion, then click Save.

- Rotate image:

  If you mount your camera upside down, toggling this switch will rotate the image so that it's right side up.

- Remove Device:

  Delete the camera from your account. Until it's deleted, it will always be linked to your account.



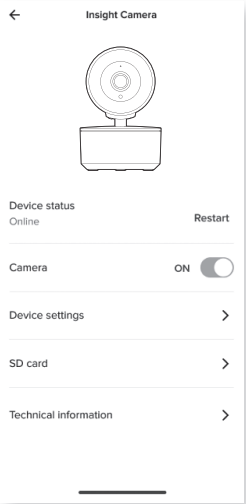
SETTINGS

- Access Camera Settings:

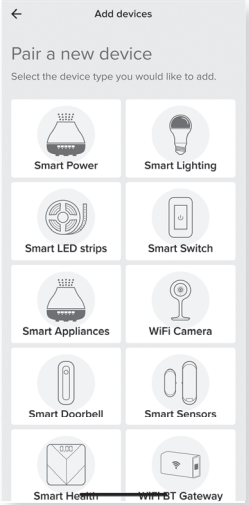
  From your main device list, click the camera you want to edit, then click Device Settings.

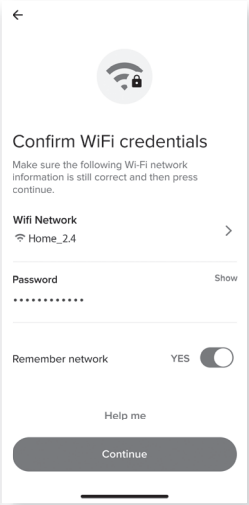
- Device Name:

  Device Name to rename your camera to something like “Family room” or “Back hallway”, then click Save.



- Connect Wi-Fi & QR scan:

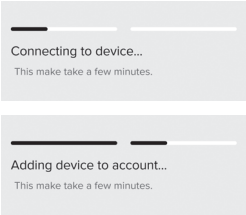




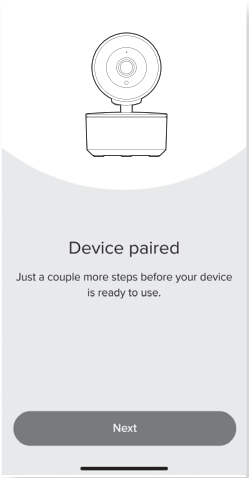
05.
The indicator light will turn solid blue when the device has connected successfully!

NOTE: This camera can’t connect to 5GHz networks.

- Pairing Device



06.
The app will attempt to connect. This may take a few moments.



STEP 3

- Add tiles:

01.
Upon successful pairing, a tile for the camera will automatically be added to the dashboard. You can add tiles with the "+" on the Home page or resize, organize, and remove tiles by tapping "Edit".

02.
Press the camera tile to view a live stream from the camera.