说明书

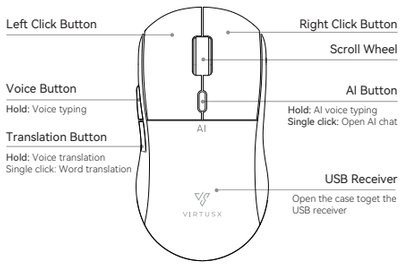
VIRTUSX

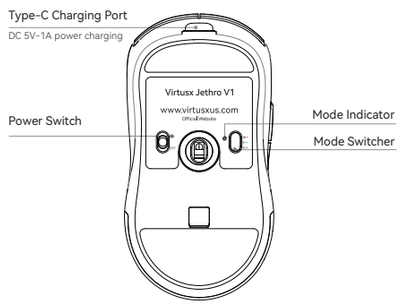
Learn More

Virtusx AI Mouse Jethro V1

Instruction Manuel

Device Overview

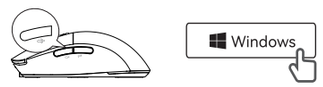




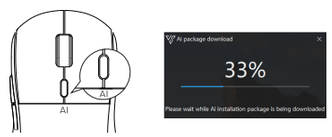
Virtusx V-AI Installation: Window PC System

❶ Turn on the mouse using the power switch. Remove the receiver and plug it into the computer's USB port.

❷ Hold the voice button for 3 seconds. The built-in command will open the "www.virtusxus.com/Download" page. Choose the download option for the Windows system, install, and open the Virtusx mouse drvier.



❸ Upon opening the Virtusx mouse driver, double-click the "AI button" to download the V-AI software. Wait for the download to complete and follow the steps to finish the installation.

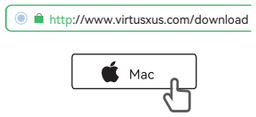


❹ Enjoy your AI mouse to enhance your daily tasks! To use AI features: AI button, Hold: AI voice typing, Single click: Open AI chat, Double click: Open assistant function.

Virtusx V-AI Installation: MacOs System

❶ Turn on the mouse using the power switch. Remove the receiver and plug it into the computer's USB port.

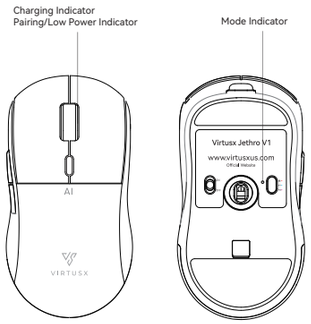
❷ Open the web browser, enter the official Virtusx website download page (www.virtusxus.com/download). Select the download option for MacOS system. This will redirect to the App Store. Install and open the Virtusx mouse driver.



❸ Agree to enable microphone access by navigating to System Preferences > Security and Privacy > Accessibility & Input Monitor & Screen Recording. The V-AI software can be used once all these access settings are turned on. If you're still experiencing issues, please check out our Mac installation video or contact our customer support at support@virtusxus.com.

❹ Enjoy your AI mouse to enhance your daily tasks! To use AI features: AI button, Hold: AI voice typing, Single click: Open AI chat, Double click: Open assistant function.

Indicator Description



Function	Indicator Lighting Description
Charging	While charging, the red light stays on and turns off once fully charged
Low Battery	If the battery is below 20%, the blue light will flash slowly for 30 seconds when the mouse is turned on or wakes up
Pairing	The blue light flashes rapidly during pairing and turns off upon completion or timeout

Note

· Check the mouse battery level in the Virtusx mouse driver interface.

· Use the provided 5V-1A charger for charging.

Product Specification

Feature	Specification
Name	Virtusx AI Mouse
model	Virtusx AI Jethro V1
Size	118mmx62mmx39mm
Weight	68g
Charging Port	Type-C
Connection Type	2.4G Wireless
DPI Sensitivity	800/1200/1600/2400/4000 DPI
Battery Capacity	400mAh (Lithium-Ion Battery)
System Compatibility	Windows 8/10/11, MacOS 10.15 and above (Limited functionality on Applesystems)

Package Contents

· Virtusx AI Mouse x 1

· USB Receiver x 1

· Charging Cable x 1

· Instructional Manuel x 1

· Important Product Information Guide x 1

Safety Guidelines

Warning

· Improper use of the battery may cause leaks, explosions, and other incidents, posing a risk of personal injury or fire.

· Keep the mouse away from humidity, high temperatures, and contact with conductive materials or liquids.

· Do not disassemble, repair, or modify this product yourself.

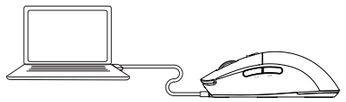
· Avoid looking directly at the tracking beam and mode indicator light or pointing it at anyone's eyes.

Charging Instructions

· It is recommended to connect the mouse charging cable to the computer for charging.

· Use the provided charger or one labeled "Output 5V-1A" for charging.

· Keep this product away from heat sources, like heating appliances, or direct sunlight during charging.



Problem Troubleshooting

Problem	Possible causes	Solution
USB receiver unresponsive	Poor USB receiver connection	Plug the USB receiver into another USB port on the computer
Cursor cannot move	The mouse is off	Turn on the mouse
	Low battery	Use it after fully charged
	The mouse failed to connect to the computer	Reconnect the computer using either the USB receiver or Bluetooth pairing
Malfunction voice recognition	Software download incomplete or error	Retry after downloading the correct software
	Mouse driver and V-AI are not open	Ensure both Virtusx mouse driver and V-AI are open
	Internet connection failure or poor network quality	Check the internet connection to ensure it is functioning properly
	Voice recognition is in the wrong language setup	Open the Virtusx mouse driver, go to "Voice," and change the "Input" to the correct language
Inaccurate voice recognition	Noisy surroundings	Use it in a quiet environment
	Speak too softly or loudly	Speak at a normal volume
	Speak too quickly or unclear pronunciation	Speak at a normal rate with clear pronunciation
	Too far from the mouse	Speak to the mouse within a 65cm distance
Voice recognition is inaccessible in certain software	Restricted by user authorization	Close the Virtusx driver and V-AI. Restart with administrator authorization
Incorrect voice translation	Voice recognition is in wrong language	Open the Virtusx mouse driver, go to "Trans." Change the "Input" and "output" to the correct language
AI function not working on MacOS system	Virtusx software needs to obtain MacOS system permissions	Enable microphone access by navigating to System Preferences > Security and Privacy > Accessibility & Input Monitor & Screen Recording

Re-pairing steps for the USB receiver when not connecting properly

❶ Turn off the mouse, then hold the voice key while turning on the power switch.

❷ When the pairing indicator flashes blue, insert the receiver into the computer's USB port.

❸ Pairing is successful when the indicator turns off.

FC

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

***RF warning for Portable device:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Warranty Policy

Eligible for Warranty:

· Product must be sold by Virtusx with a purchase history.

· Confirmed performance issues in "Product Performance Failure Table" by Virtusx customer service.

Timeframe	Action
Within the first 7 days of receiving the product	Eligible for free return or replacement unit
From day 8 to 30 after receiving the product	Eligible for free replacement unit
Within the initial 12 months of receiving the product	Eligible for free repair services

Not Eligible for Warranty:

· Software, encompassing (but not limited to) (i) the operating system and software integrated into Virtusx-branded hardware products through our factory-integration system, (ii) third-party software, or (iii) the reloading of software, software configurations, or any data files.

· Claims arising from unacceptable use or care of the Product, including misuse, abuse, negligence, unauthorized modification or repair, unauthorized commercial use, or any operation of the Product beyond Virtusx's recommended parameters.

· Claims arising from external causes, such as accidents, acts of nature, liquid contact, fire, or earthquake.

· Cosmetic damage, minor cosmetic abnormalities, and normal wear and tear, including scratches, dents, and chips.

· Products with a serial number or date stamp that have been altered, obliterated, or removed.

· Products not sold by Virtusx with no purchase history or from unauthorized third-party sellers

· Conditions not meeting the performance failures listed in the "Product Performance Failure Table."

Friendly Reminder:

For secure product shipping during exchanges, it is recommended to keep the box for a minimum of 30 days from the date of purchase.

Product Performance Failure Table

name	Performance failures
Virtusx Jethro V1	Damage from structural or material issues caused by manufacturing factors
	Indicator not lighting up
	Mouse buttons not functioning normally
	Mouse scroll wheel not functioning normally