67x76mm

This manual is for reference only, and the specific functions are subject to actual conditions

⚠ATTENTION:

Before installing the product, please follow each of the instructions below to prepare for installation. This is crucial for us to ensure a smooth installation process.

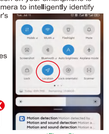
1.Press and hold the "RESET" button for 5 seconds until you hear a "DING" sound, Wait for 30 seconds to complete the self-check process. This will reset the camera and put it in the optimal setup state for installation. (Figure 1)

2.Place your camera as close to the router as possible during the connection process. This ensures a stable signal. (Do not mount the camera on the wall before connecting the devices.)

3.Make sure the location information on your smartphone is enabled.This will enable the camera to intelligently identify the appropriate app for the user's region and quickly locate the matching device and WiFi signals.(Figure 2)

4.Confirm that your router provides a 2.4GHz WiFi signal. This camera is not compatible with 5GHz WiFi signals. (Figure 3)

（Figure 1）　（Figure 3）



（Figure 2）

1

1. Mobile APP download

Mobile application store: search for "Zilicam" to downloadScan the QR code below and download the APP.

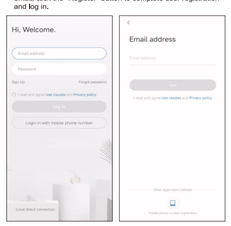
Zilcam APP downloading QR code

2

2. How to add a camera

2.1 Registered account

To start the APP for the first time, users need to register via email, click the "Register" button to complete user registration and log in.



3

3. Add Smart Camera

3.1 Wi Fi distribution network

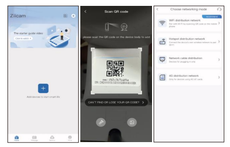
After the camera is powered on, you can hear the voice broadcast of the device and **connect your mobile phone to WiFi.**

1.Enter the APP home page, click "+", and select "Add Device"（*Refer to Figure 1*）

2.scan the QR code on the device body（*Refer to Figure 2*）

3.Select "Wi Fi distribution network"（*Refer to Figure 3*）

Note: *After the camera is powered on, it will automatically perform a 30-second PTZ (Pan-Tilt-Zoom) self-detection. All operational commands should be executed after the self-detection process is completed.*



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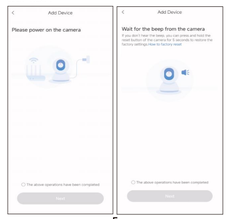
4. On the "Please power on the camera" interface, check "The above operations have been completed", and click "Next".

5. On the "Wait for the beep from the camera" interface, check "The above operations have been completed", and click "Next".



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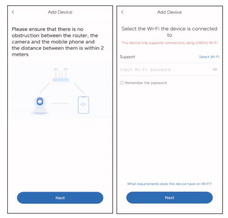
6. Make sure there is no obstruction between the router, the camera and the mobile phone, and the distance. between them is within 2 meters, and then click "Next"

7. After entering the WiFi password, click "Next".



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8,Point the mobile phone screen directly in front of the camera lens, with an interval of 15 cm - 20 cm. Try not to let the mobile phone shake during the process.

After hearing the device prompt tone or indicator light changing, click "Hearing the prompt tone or indicator light flashing", and wait for the addition to succeed.

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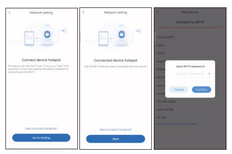
3.2 Hotspot distribution network

1. Enter the APP home page, click "+", select "Add Device", then scan the QR code on the device body, and then select "Hotspot Distribution Network".
2. Complete the guidance of powering on the camera and voice broadcast of the device.
3. Follow the wizard to connect to the Wi-Fi whose prefix is Cloud_<<<<, after the connection is complete, click "Next".
4. Select the Wi-Fi that needs to be configured, enter the password and click "Confirm", and wait for the APP to display "Add successfully means the network configuration is successful.



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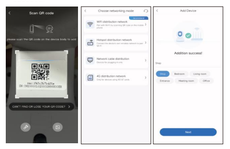
3.3 Network cable distribution

1. Please connect the network cable to the network cable interface of the device, and connect the other end of the network cable to the router, power on the camera and wait for it to start, and hear the voice broadcast of the device or the indicator light change.
2. Enter the APP home page, click "+", scan the QR code on the device body, and then select "Network Cable Distribution.
3. Complete the corresponding operation according to the guide, and then wait for the network distribution to succeed.



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4. Function introduction

4.1 Real time preview interface

A: Device Time (OSD): Displays the time in the current time zone

B: High/standard definition switching: switching camera definition

C: Zoom: zoom the camera image

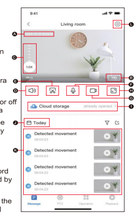
D: Sound switch: turn on or off the sound of the camera

E: Screenshot: capture the current picture played by the camera

F: Voice intercom: voice intercom with camera

G: Screen recording: record the current video played by the camera

H:Full screen: can switch the live screen to horizontal display



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I: Cloud storage: display the status of the current cloud service package (not subscribed, subscribed, about to expire, expired)

J: Time selection: select the time corresponding to the message column list

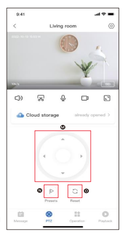
K: Message: the current event message will be displayed（*By selecting the cloud storage function, you can view captured alarm snapshots. If you choose to use a TF card for video recording, you will only receive notification alerts and will need to use the TF card playback feature to view recorded images.*）

L: Configuration center: can operate camera related settings

M: PTZ: can control the equipment to rotate up, down, left and right

N: Preset position: preset position can be set and preset point can be viewed

O: Reset: the camera can return to the initial remote point



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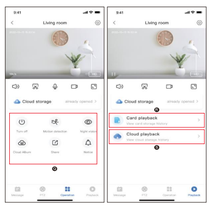
Q: Operation bar: relevant camera configuration can be set

R: SD card playback: after inserting the SD card, you can view the corresponding playback video of the camera

S: Cloud storage playback: After purchasing cloud services, you can view the video recorded by the camera



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5. FAQ

5.1 Why can't devices be added to the WIFI connection mode?

1. Please ensure that the device has been restored to the factory settings before adding the device (press and hold the reset key until a voice prompt or indicator light changes);
2. The camera only supports 2.4GHz WIFI , If it is a 5G router, please turn on the router to turn off dual band mode and select 2.4G signal.
3. Confirm that the distance between the router and the camera is within a reasonable range.

5.2 Why is the video intermittent?

Cloud service trial package, alarm recording package and SD card event recording mode will record only when the camera is detected moving, so the recording may not be continuous.

5.3 Why do I plug in an SD card and choose continuous recording or intermittent recording?

1. Make sure that SD card is selected as the video viewing method. First, format the SD card. If the SD card is still intermittent, it may have a bad point;
2. Make sure that the recording mode is on and the whole day recording is turned on.

5.4 Why can't the mobile phone receive the alarm message?

Confirm that the notification push permission of the APP in the mobile phone settings is turned on, and then turn on the message notification in the APP notification settings, and the current time is not in the planned time period for stopping notification;

Under normal circumstances, when an exception is detected, a

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message will appear in the phone notification bar. Whether there is a sound or vibration depends on the phone settings.

5.5 Display what to do when the camera is disconnected.

First confirm whether the power supply and network are normal, and then power off and restart the camera if there is no problem. If the connection is still lost after restart, please remove the camera from the APP and add it again.

5.6 Why can't the shared account operate the camera?

For security reasons, the shared account permission is restricted and the device cannot be operated. If other people need to operate the camera, they can directly log in with the bound account password.

5.7 What should I do if I need to replace a WIFI connection camera?

Two methods:

1 If the camera does not change location and another WIFI can be searched, in the parameter setting menu>>Change WIFI connected to the device>>Change the corresponding WIFI;

2. If the camera is replaced and another WIFI cannot be found, restore the factory settings of the camera and re distribute the network.

5.8 How can I view SD card videos on my mobile phone?

Make sure that the device has been inserted into the SD card and can be recognized normally, and can be viewed normally at the APP end.

In order to build a better user experience, the App may be optimized and updated. Please refer to the App as the interface style.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.