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TROUBLESHOOTING GUIDE

1. The copyrighted content from Hulu, Netflix, and similar services can not be mirrored or cast.

The projector does not support any third-party streaming apps that are officially licensed. You can go to the **HomeApp > App**, search for the app and log in to your account to play the content. For casting, refer to the "Google Cast" section.

2. Fuzzy Image

- Adjust the focus or keystone correction of the projector.
- Make sure the projection distance is in the effective focal range of the projector.
- Remove the dust or dirt from the lens with a power or soft-bristled brush.

3. Non-rectangular Image

- Place the projector perpendicular to the screen/ wall if keystone correction function is not used.
- Use the keystone correction function to adjust image shape.

4. Automatic keystone correction failure

- Make sure the adjustment sensors on the front of the projector is not blocked or smudged.
- Wait for the projector until it is perpendicular to the projection surface and try again.

5. Autofocus failure

- Make sure the adjustment sensors on the front of the projector is not blocked or smudged.
- Move the projector back and forth until the projector is in recommended projection distance.

6. Remote control unresponsive

- Make sure the batteries are installed correctly and not drained.
- Remove any obstructions between your projector and remote control.
- Erase the remote control is successfully paired with projector via BT.
- Make sure no button is pressed or stuck and check if the power indicator is still lit. If yes, please contact customer support or local service center.

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REPAIR BEFORE USE

Please read the Product Instructions carefully.

Thank you for purchasing and using this product.

For your safety and interests, please read the Product Instructions carefully before using the product.

About the Product Instructions

The trademarks, logos or names mentioned in the Product Instructions are the property of their respective owners.

All Product Instructions shown are for illustration purposes only. The actual product may vary due to product enhancements.

We shall not be liable for any personal injury, property damage, or other damages caused by the failure of the user to comply with the Product Instructions or precautions.

Aurzen reserves the right to interpret and modify the Product Instructions.

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5. Troubleshooting

5.1 Connect the BT devices

- Go to **HomeApp > Dashboard** **All settings** **Remotes & Accessories** to check the BT device list. The projector will connect the device.

5.2 Power adapter getting warning

- It's normal for the power adapter to generate heat during use. It's been tested and meets safety standards. Rest assured.

5. Others

- Please feel free to contact us at support@aurzen.com.

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6. Support

6.1 Get the support

For more information, please refer to the **Product Instructions** or contact our customer support.

6.2 Contact Us

For more information, please refer to the **Product Instructions** or contact our customer support.

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7. Product Information

7.1 Product Information

The projector is designed for indoor use only. It is not waterproof and should not be used in wet or humid environments.

7.2 Safety Precautions

Please read the **Product Instructions** carefully before using the projector. The projector should be used in a well-ventilated area. Do not cover the ventilation holes. Do not touch the projector when it is hot. Do not use the projector near flammable or combustible materials. Do not use the projector near children or pets. Do not use the projector near electrical equipment. Do not use the projector near water. Do not use the projector near fire. Do not use the projector near smoke. Do not use the projector near dust. Do not use the projector near oil. Do not use the projector near grease. Do not use the projector near food. Do not use the projector near drink. Do not use the projector near perfume. Do not use the projector near hair spray. Do not use the projector near body lotion. Do not use the projector near body powder. Do not use the projector near body oil. Do not use the projector near body cream. Do not use the projector near body soap. 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2. Power On/Off



Take off the lens cover.



Connect the power adapter to an outlet.



Press the **Power Button** to turn on the projector, press and hold the **Power Button** and then press the **OK** button to turn off the projector.

Notes:

- * When the projector is on, press the power button once to put it into standby mode; press it again to wake it up.
- * Please use the power adapter provided in the box to prevent product damage.

3. Remote Control Pairing

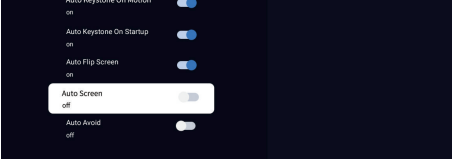
Turn on the projector and wait for the pairing prompt on the screen. Bring the remote control within 0.33 ft/10 cm of the projector, then simultaneously press and hold the

ⓐ and ⓑ buttons. Wait for the pairing to complete.



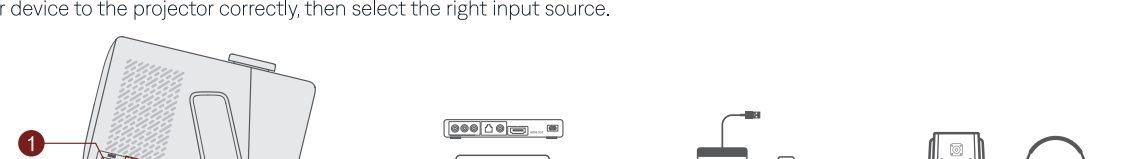
Intelligent Screen Fit

Go to **Homepage** > **Dashboard** > **All settings** > **Projector** > **Keystone** > **Advanced** > **Auto Screen** to enable the function. The projector will automatically adjust the projected image to fit the screen.



PROJECTOR CONNECTION AND INPUT SOURCE

Connect your device to the projector correctly then select the right input source.



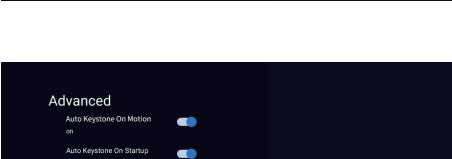
USB Connection Insert the disk. Then go to **Homepage** > **Apps** and select **MultiMediaPlayer** under **Your apps** tab to locate and play the file.

Tip:
For Basic TV, go to **Homepage** and select **MultiMediaPlayer** to locate and play the file.

HD Connection Connect the device. Then press the **Input** button on the remote control or go to **Homepage** > **Dashboard** > **Inputs** and select **HD Wired Speaker** and **Headphones Connection** Not required to select any input source.

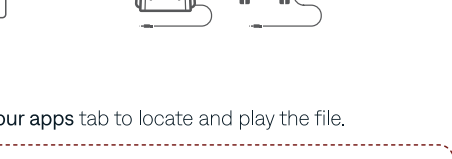
Image Scaling

Go to **Homepage** > **Dashboard** > **All settings** > **Projector** > **Zoom** to reduce or enlarge the image size.



WiFi CONNECTION

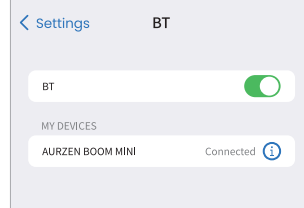
You can connect your projector to your router's WiFi by going to **Homepage** > **Dashboard** > **All settings** > **Network & Internet**.



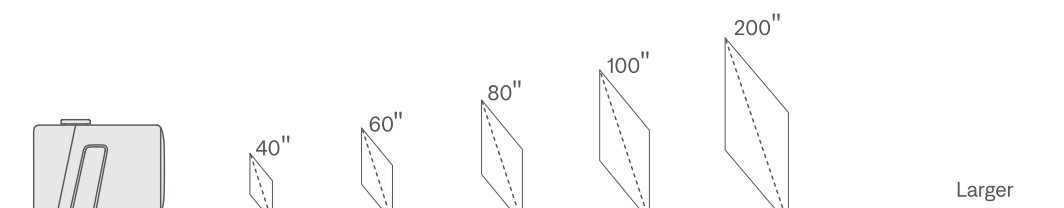
Step 2:

Access your mobile device's BT settings and activate BT. Search for **AURZEN BOOM MINI** in the available devices list to pair your mobile device with the projector.

Tip: To exit the **BT Speaker Mode**, simply press the **Back** button on the remote control for 2 seconds.



PROJECTION DISTANCE AND SIZE



* For optimal image quality, we recommend a projection angle of 60°. Position the projector 5.93ft (1.81m) away from the wall or screen.

* The recommended projection distance varies with different projection contents. Please adjust the distance between the wall/screen and the projector as needed.

* Ambient darkness will improve the clarity of the projected images.

MORE SETTINGS

- Color Temperature**
Go to [Homezone](#) > [Dashboard](#) ➡ [All settings](#) ➡ [Display & Sound](#) > [Advanced Settings](#) > [Color Temperature](#) to select from [User](#), [Cool](#), [Standard](#), and [Warm](#).
- Reset**
Go to [Homezone](#) > [Dashboard](#) ➡ [All settings](#) ➡ [System](#) > [About](#) > [Reset](#) to restore the projector to factory settings.
- System & Product Info**
Go to [Homezone](#) > [Dashboard](#) ➡ [All settings](#) ➡ [System](#) > [About](#) to check system & product information.

SPECIFICATION

Light Technology	LED	Light Source	LED
Resolution	Native 1920 x 1080P	Input Signal	576i/576P/1120i/1280i/1080P
Installation type	Front/Rear/Ceiling	Aspect Ratio	4.3:76.8/Auto
Focus	Auto and Electric/Manual	Keystone	Auto and Electric/Manual

Classification à l'énergie radioélectrique

- La puissance de sortie nominale de cet appareil est conforme aux limites de la limite de dépassement aux fréquences radio. Cet appareil doit être utilisé avec une distance minimale de séparation de 20 cm entre l'appareil et le corps d'une personne.
- La télécommunication a été évaluée en rapport avec les exigences générales d'exposition aux RF. Il peut être utilisé dans des conditions d'exposition portables sans restrictions.

CE (S) (S) (M) (E) (R)

RECYCLING



This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2002/96/EC in order to be recycled and directed to minimal its impact on the environment.

User has the choice to give his product to a complete recycling organization or to the retailer when he buys a new electrical or electronic equipment.

Classification des symboles

- The symbol indicates class II equipment
- The symbol indicates AC voltage
- The symbol indicates DC voltage
- For indoor use only

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

The mains plug is used as the disconnect device. The socket-outlet shall be installed near the equipment and shall be easily accessible.

The below radio frequency specification only apply to EU and UK regions

	Frequency Range	Transmit Power (EIRP)
Wi-Fi 2.4G/5G	2400-2483.5MHz	<30dBm
	5800-5925MHz	<30dBm
Wi-Fi 6E	5705-5860MHz	<14dBm

Operation in the 5.85-5.925GHz band is restricted to indoor use only in following Countries



AT	BE	CH	CZ	DE	ES
FR	GB	GR	IE	IT	PL
PT	RO	SE	SI	SK	UA

The product complies with RoHS (EC) EN 62479-5:2010.

The product label and certification information are located at the bottom of the product.